



U.S. Immigration
and Customs
Enforcement

September 27, 2007

MEMORANDUM FOR: John P. Torres
Director
Office of Detention and Removal

FROM: [REDACTED] b6,b7c
Deportation Officer
San Antonio [REDACTED] b6,b7c

SUBJECT: Laredo Processing Center Review

The San Antonio Field Office, Office of Detention and Removal conducted a detention review of the Laredo Processing Center on September 25th – 27th, 2007. This review was conducted by DO [REDACTED] b6,b7c and this writer. This facility is used for detainees requiring housing over 72 hours.

Type of Review:

This review is a scheduled Operational Review to determine general compliance with established Immigration and Customs Enforcement (ICE) National Detention Standards. Several detention reviews have been conducted at this facility.

Review Summary:

Corrections Corporation of America (CCA) Laredo Processing Center (LPC), located in Laredo, Texas, is under the direct supervision and control of the San Antonio Field Office. Currently, LPC has a capacity of 403 beds that houses adult male and female. Prior to the current IGSA, the facility has no prior accreditations.

Review Findings:

The following information summarizes those standards *not* in compliance. Each standard is identified and a short summary provided regarding standards or procedures not currently in compliance.

Compliant	-	18
Deficient	-	17
At-Risk	-	0
Non-Applicable	-	3

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Prior to reviewing the facility, 3 of the 38 standards were pre-determined as not applicable to LPC. The following are examples of these standards:

1. **Non-Medical Escorted Trips:** All ICE Non-Medical Emergency Escorted Trips are handled only by the ICE Field Office or Sub-Office in control of the detainee case.
2. **Terminal Illness, Advanced Directives and Death:** This facility does not accept ICE detainees who are severely or terminally ill, even though, CCA still needs to incorporate the ICE standards into current medical policy and procedures (i.e., Death; Medical Care; Suicide; Hunger strike; etc.).
3. **Transportation (Land):** All ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case, unless an outside contractor other than CCA is providing transportation for detainees. Quality Assurance Manager advised the facility is currently establishing policy with the ICE standard incorporated into its procedures and operations for emergent transportation of ICE detainees.

These standards were marked as Non-Applicable and an explanation was provided.

Standards Summary Findings:

Detainee Telephone Access – Best Practice:

- Even though, CCA policy does not reflect the verbiage from the standard, ICE and CCA personnel are to be commended for their attentiveness and collaborated effort in maintaining this standard in an exemplary level. The smooth operations in this area with the concurrence from the detainee population, allows this writer to bestow the facility with a “Best Practice” rating for this standard.

Access to Legal Materials – Deficient:

- The facility is lacking documentation on access and/or denial for the use of the law library.
- No schedule is posted in the housing units and/or detainee handbook.
- Several grievances were submitted for lack of accessibility to the Law Library.

Food Service – Deficient:

- Food Service does not have a Common Fare Program in place to address the special and religious diets. Currently, there is no accountability system on the special diets being prescribed by the medical department.
- Food Service Department is utilizing detainees in the food service areas with no voluntary work program (i.e., policy; job descriptions; payroll; etc.) in place.

Funds and Personal Property – Deficient:

- The facility has not practiced the policy and procedures regarding the handling of abandoned property.
- Three notables were encountered during the review of this standard:
 - Receipts located inside the sealed clear bag, did not have two signatures verifying the contents.

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- Valuables of two detainees that had been released over thirty days were still in the drawer with no final disposition annotated.
- Personal property (other than valuables) was stored in a brown paper bag with no tamper proof seal or an equivalent form to an I-77 for accountability purposes. In addition, no logbook was present.

Detainee Grievance Procedures – Deficient:

- Upon review of the grievance forms and log, three grievances were reviewed and discrepancies were noted referencing the final disposition. The formal grievances were forwarded and/or did not display a resolution. Unfortunately, all three detainees had been released (deport) from the facility, therefore, no follow-up was conducted.
- The facility is not adhering to grievance procedures and/or providing training to their personnel, therefore staff is unable to resolve the detainees' complaints at any level (Informal/Formal) in an orderly and timely manner.
- The grievance officer is making the entries into the logbook, but unfortunately the grievances are not being dealt with as "Informal" or "Formal".

Issuance and Exchange of Clothing, Bedding, and Towels – Deficient:

- The facility does not meet the excess-clothing inventory of 200 percent of the maximum funded detainee capacity allowing adequate clothing exchanges and for unforeseen circumstances (i.e., more frequent exchanges in hot and humid climates, etc.).
- The exchange (clothing/linen/towel) schedule does not meet the exchange frequency as per the standard.
- Detainees are not provided with sufficient amounts to ensure proper hygiene and exchange limits.
- Laundry schedule needs to be revised to accommodate the detainee population for the laundering services.

Religious Practices – Deficient:

- The schedule that is currently posted in the housing units but is not adhering to listing a variety of denominations. In addition, the facility was unable to provide a record (logbook/form) of any detainee participating in the Religious Program.
- According to detainee population, chaplain (designee) does not introduce or make visible of oneself in housing areas and addressing if counseling services are needed. After checking log books, the chaplain is not making the rounds throughout the facility.
- Common-fare program is in operation, but the Chaplain (designee) (not assisting in accommodating/verifying a detainee's religious dietary requirements) and Food Service department are not adhering to the religious diet procedures mentioned in CCA Policy in accordance to ICE standard.

Voluntary Work Program – Deficient:

- Currently, the facility is utilizing the detainees to work throughout all areas (i.e., food service; janitorial; maintenance; etc.) with no established policy and/or procedures in place for the voluntary work program.

- During the review, CCA established policies and forms, to include the work areas (job descriptions) and training for the program. The program shall commence, soon after all personnel has received training. Due to classification, selective detainees will participate in work assignments. Policy indicates that detainees are still responsible for clean-up in all common settings and/or areas such as sleeping, dayroom, program and service. This responsibility will be considered as acquired "Life Skills" and not receive monetary compensation. Detainees will receive familiarization and/or instruction for use of chemical/tools utilized for cleaning these areas. The contractor will furnish such equipment.

Disciplinary Policy – Deficient:

- Currently, CCA staff is adhering to the set procedures of the CCA Corporate Policy for the Disciplinary process, but policy is not in accordance to the ICE standard. The forms being utilized are not the appropriate forms to establish the Disciplinary file in the correct manner. The form "Notice of Rights" is not being served on any detainee.
- The proper forms are not being utilized and no folders are being established for each detainee processed through the disciplinary program.

Emergency Plans – Deficient:

- Unfortunately, CCA plans do not have the ICE Detention Standards incorporated into the facilities emergency response plans. The facility is operating under CCA corporate emergency plans that are not site-specific.
- Diagrams need to be revised and/or established safe harbor areas and evacuation paths.
- The ICE personnel have not received familiarization training on Emergency Plans and/or facility floor plan, in case of emergency response from ICE. San Antonio Field Office Special Response Team has already conducted a threat assessment of facility for their response plans, but information not to be utilized for on-site ICE personnel. The facility is lacking a memorandum from the San Antonio Field Office, listing the authorized chemical agents to be utilized by CCA staff on ICE detainees during an emergent situation(s).
- Emergency Plans were not signed by proper authority.
 - ✓ Contractor will address the aforementioned and will submit the Emergency Plan package for ICE approval.

Environmental Health and Safety – Deficient:

- Currently, the accountability is only from the concentrated form to the dilution stage of chemicals, but staff is not maintaining accountability of the usage per clean-up or housing unit (morning/evening clean-up).
- Specified protective equipment (i.e. goggles, gloves, etc.) utilized for standard cleaning was not available in some Food Service and janitorial (housing unit) areas.
- The contractor shall maintain a more effective process concerning chemicals in regards to dilution, storage and general control or accountability of chemicals.
- No designated area has been established for the barbershop. Currently, detainee population is performing their own barbering services in the housing units. Sanitation of barbering equipment is not annotated in a logbook or whether it is being conducted appropriate.
- The following is a listing of some notables the facility is lacking regarding the environmental health and safety program:

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- * A person has been designated to oversee the Health and Safety program, but [REDACTED] has not received any adequate OSHA training.
- * No Housekeeping Plan available for the site-specific facility.

Hold Rooms – Deficient:

- Currently, no hold room logs or accountability is in place to address the annotation of behavior or complaints. The logs are needed for accountability of each specific detainee (i.e.; time in; meals; medical clearance; time out; etc.). The only annotation referencing the hold rooms is logged into the Central Control logbook.

Key and Lock Control – Deficient:

- Unfortunately, CCA policy and procedures do not have the ICE Detention Standards incorporated into the facilities normal daily operations. The facility is operating under CCA corporate policy.
- Emergency key box is not anchored to a secure area in Central Control.
- Currently, no authorization cards for the restricted boxes are in place.
- No drop-safe is available for the "Dump or Flush" of keys, to be utilized during emergent situations (i.e., facility takeover; hostage; riot; etc.).
- During the review, the pharmacy was left open and unsecured throughout the day with all medical staff having access to the area with no restrictions and/or accountability (i.e., keys; pharmaceuticals; etc.).
- The following is a listing of some notables the facility is lacking regarding key control:
 - * Keys have not been identified (restrictive/institutional/emergency/vehicle/gun locker),
 - * Preventive maintenance program, and
 - * Training has not been established and/or presented to staff

Special Management Unit (Administrative Segregation) – Deficient:

- Unfortunately, CCA policy and procedures do not have the ICE Detention Standards incorporated into the facilities normal daily operations. The facility is operating under CCA corporate policy.
- SMU facility procedures conducted and services rendered are not accordance to ICE standards, furthermore, files are not being established for segregation or disciplinary purposes. The appropriate forms, segregation orders and/or reviews are not being performed appropriately.

Special Management Unit (Disciplinary Segregation) – Deficient:

- Unfortunately, CCA policy and procedures do not have the ICE Detention Standards incorporated into the facilities normal daily operations. The facility is operating under CCA corporate policy.
- SMU facility procedures conducted and services rendered are not accordance to ICE standards, furthermore, files are not being established for segregation or disciplinary purposes. The appropriate forms, segregation orders and/or reviews are not being performed appropriately.

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Tool Control – Deficient:

- The following is a listing of some notables the facility is lacking regarding tool control:
 - * No Tool Classification (Janitorial Restricted/Non-restricted)
 - * No Tool identification (etched on tools)
 - * No shadowing in the janitorial rooms/closets
 - * No Form for lost tools
 - * No Disposition for excess and/or broken tools

Use of Force – Deficient:

- CCA staff needs training and/or familiarization referencing the revised “Use of Force” policy and procedure.
- Unfortunately, CCA policy and procedures do not have the ICE Detention Standards incorporated into the facilities normal daily operations. The facility is operating under CCA corporate policy.
- The “Use of Force” policy and “Emergency Plans” are in dire need of revision, due to the reason that verbiage “Warning shots” and “Deadly force” to prevent an escape is being utilized in current procedures and the ICE standard is not referenced.
- The facility is lacking a memorandum from the San Antonio Field Office, listing the authorized chemical agents to be utilized on ICE detainees during an emergent situation(s).

Detainee Transfer – Deficient:

- The Transfer notification form is not being utilized at the facility by ICE personnel. The detainees are not given prior notice of transfer to another facility.

RIC Observations:

This review is an overview of the facility. Unfortunately, CCA policy and procedures do not have the ICE Detention Standards incorporated into the facilities normal daily operations. The facility is operating under CCA corporate policy. The atmosphere of the facility is anxious and ready to experience the challenge.

RIC Issues and Concerns:

While the facility is experiencing a high turnover in regards to admission, releases and actual duration of stay for detained population, the facility administrators and personnel express an excellent attitude and teamwork concept. The main concern that takes precedence is familiarizing all staff (Management; detention; support; etc.) with the revised policy, procedures, plans and support documentation with the incorporated ICE standards, due to the fact that staff is the foundation of a Facility operating efficiently and effectively. The facility personnel is practicing and adhering with the current CCA corporate policies and plans, which are not site-specific. Knowledgeable and trained staff is the key to a successful operation.

Recommended Rating and Justification:

It is this Reviewers’ recommendation that the facility receive a rating of “deficient”. The rating is based of the tour of the facility, revised standard operating procedures and available documentation and equipment and also the assertion that the contractor will remedy all deficiencies with success. The detention functions are being adequately performed. Although deficiencies may exist, they do

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not detract from the acceptable accomplishment of the vital functions. Internal controls are such that there are no performance breakdowns that would keep the program from accomplishing its mission. The rating will remain deficient until a follow-up review is conducted within 90 days.

It is the recommendation of this Reviewers' that a follow-up review be conducted within that time frame.

RIC Assurance Statement:

All findings of this review have been documented on Form G-324A and are supported by the written documentation contained in the review file.

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A. Type of Facility Reviewed

Check one:

ICE Service Processing Center
 ICE Contract Detention Facility
 ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection
 Field Office HQ Inspection

Date[s] of Facility Review
 September 25 - 27, 2007

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review
 September 25, 2006

Previous Rating
 Superior Good Acceptable Deficient At-Risk

D. Name and Location of Facility

Name
 Corrections Corporation of America - Laredo Processing Center

Address (Street and Name)
 4702 East Saunders

City, State and Zip Code
 Laredo, Texas 78041

County
 Webb

Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)
 b6,b7c Warden

Telephone # (Include Area Code)
 (956) b6,b7c

Field Office / Sub-Office (List Office with oversight responsibilities)
 San Antonio, Texas

Distance from Field Office
 170 Miles

E. ICE Information

Name of Inspector (Last Name, Title and Duty Station)
 b6,b7c / DO / PIDC

Name of Team Member / Title / Duty Location
 b6,b7c / DO / SNA

Name of Team Member / Title / Duty Location
 / /

Name of Team Member / Title / Duty Location
 / /

F. CDF/IGSA Information Only

Contract Number IGA # 79-02-0106	Date of Contract or IGSA 04/01/05
Basic Rates per Man-Day \$ 59.79	
Other Charges: (If None, Indicate N/A) N/A; ;	
Estimated Man-days Per Year 118,625	

G. Accreditation Certificates

List all State or National Accreditation[s] received:

Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding
 Court Order Class Action Order

The Facility has Significant Litigation Pending
 Major Litigation Life/Safety Issues

Check if None.

I. Facility History

Date Built
 08/1984

Date Last Remodeled or Upgraded
 1995

Date New Construction / Bedspace Added
 N/A

Future Construction Planned
 Yes No Date:

Current Bedspace 403	Future Bedspace (# New Beds only) Number: N/A Date:
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J. Total Facility Population

Total Facility Intake for previous 12 months
 15,411 (Sept. 01/06 thru Sept. 01/07)

Total ICE Mandays for Previous 12 months
 142,179 (Aug. 06 thru 07)

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
Adult Male	176	24	13
Adult Female	38	1	0

L. Facility Capacity

	Rated	Operational	Emergency
Adult Male	333	333	390
Adult Female	70	70	90

Facility holds Juveniles Offenders 16 and older as Adults

M. Average Daily Population

	ICE	USMS	Other
Adult Male	298	N/A	N/A
Adult Female	59	N/A	N/A

N. Facility Staffing Level

Security: b2High, b7e	Support:
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Significant Incident Summary Worksheet

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault:	Types (Sexual ² , Physical, etc.)	0	0	0	0
Offenders on Offenders ¹	With Weapon	0	0	0	0
	Without Weapon	5	2	1	2
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	0	0	0	0
	With Weapon	0	0	0	0
	Without Weapon	0	0	0	0
Number of Forced Moves, incl. Forced Cell moves ³		0	0	0	0
Disturbances ⁴		0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	0	2	5	0
	# Resolved in favor of Offender/Detainee	0	1	0	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	16	5	6	13
	# Psychiatric Cases referred for Outside Care	0	0	0	0

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"

⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

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DHS/ICE Detention Standards Review Summary Report

1. Acceptable 2. Deficient 3. At Risk 4. Repeat Finding 5. Not Applicable

Legal Access Standards

	1.	2.	3.	4.	5.
1. Access to Legal Materials	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Group Presentations on Legal Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Detainee Services

5. Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Food Service	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. Funds and Personal Property	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Detainee Grievance Procedures	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12. Issuance and Exchange of Clothing, Bedding, and Towels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13. Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Non-Medical Emergency Escorted Trip	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
15. Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16. Religious Practices	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17. Voluntary Work Program	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Health Services

18. Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
19. Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20. Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
21. Terminal Illness, Advanced Directives and Death	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A

Security and Control

22. Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
23. Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. Disciplinary Policy	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
25. Emergency Plans	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
26. Environmental Health and Safety	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
27. Hold Rooms in Detention Facilities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
28. Key and Lock Control	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
29. Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
30. Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
31. Security Inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
32. Special Management Units (Administrative Segregation)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
33. Special Management Units (Disciplinary Segregation)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
34. Tool Control	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
35. Transportation (Land management)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
36. Use of Force	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
37. Staff / Detainee Communication (Added August 2003)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38. Detainee Transfer (Added September 2004)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	18	17			

N/A (3)

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.

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RIC Review Assurance Statement

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name)	[Redacted] b6,b7c
b6,b7c	
Title & Duty Location	
Deportation Officer-PIDC	September 27, 2007

Team Members	
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
b6,b7c DO, SNA	
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location

Recommended Rating:

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

Comments:

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MANAGEMENT REVIEW

Review Authority

The signature below constitutes review of this report and acceptance by the Office of Detention and Removal. **The Facility has 30 days from receipt of this report to respond to all findings and recommendations.**

HQDRO MANAGEMENT REVIEW: (Print Name)	Signature
Title	Date

- Final Rating:
- Superior
 - Good
 - Acceptable
 - Deficient
 - At-Risk

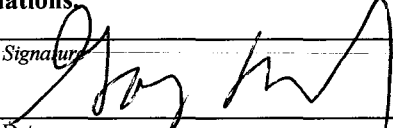
Comments:

~~NOV 20 2007 10:00 AM~~

HEADQUARTERS EXECUTIVE REVIEW

Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. **OIC/CEO will have 30 days from receipt of this report to respond to all findings and recommendations.**

HQDRO EXECUTIVE REVIEW: (Please Print Name)	Signature
Gary E. Mead	
Title	Date
Acting Director	4/4/08

- Final Rating:
- Superior
 - Good
 - Acceptable
 - Deficient
 - At-Risk
 - No Rating

Comments: The Review Authority concurs with the RIC recommended rating of "Deficient".
A Plan of Action is required to address the deficiencies found in the RIC worksheets:

- Access to Legal Materials
- Food Service
- Funds and Personal Property
- Detainee Grievance
- Issuance and Exchange of Clothing, Bedding and Towels
- Religious Practices
- Voluntary Work Program
- Disciplinary Policy
- Emergency Plans
- Environmental Health and Safety
- Hold Rooms
- Key and Lock Control
- Special Management Units (Administrative and Disciplinary)
- Tool Control
- Use of Force
- Detainee Transfer

RA Downgraded to Deficient:

- Admission and Release (strip search)
- Visitation (automatic strip search without alternatives)
- Access to medical care (pharmacy unsecure, emergency response time training)
- Post Orders
- Security Inspections

Issues and Concerns:

- Terminal Illness, Advanced Directives and Death (Written procedures and/or policies re: deaths while in custody)
- Suicide Prevention
- Contraband
- Detention Files