

Company Name:  
Visionics Corporation, Identix Corporation

Contract Number:  
COW-3-A-0123 (COW3A0123)

Order Number:  
Not Applicable

Solicitation Number:  
Not Available

Requisition/Reference Number:  
PRO-3-00000 (PRO300000)

Latest Modification:  
A003

Period of Performance:  
9/30/2003 through 8/31/2008

Services Provided:  
Inventory Audit and Technical Support Services; Support BCIS and other DHS component agencies Live Scan Systems requirement. Acquiring commercial items and services from the GSA Federal Supply Schedule Contract GS-07F-0112H (GS07F0112H).

# ORDER FOR SUPPLIES OR SERVICES

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1 1

**IMPORTANT: Mark all packages and papers with contract and/or order numbers.**

1. DATE OF ORDER <b>09/30/2003</b>	2. CONTRACT NO. (if any) COW-3-A-0123	6. SHIP TO:	
3. ORDER NO.	4. REQUISITION/REFERENCE NO. PRO-3-00000	a. NAME OF CONSIGNEE Department of Homeland Security Bur of Citizenship & Immigr Svcs	
5. ISSUING OFFICE (Address correspondence to) US Department of Homeland Security Bur of Immigr & Customs Enforcement 425 I Street NW Room 2208  Washington DC 20536		b. STREET ADDRESS 20 Mass Ave. NW	
		c. CITY Washington	d. STATE DC
		e. ZIP CODE 20314	
7. TO:  VISIONICS CORPORATION IDENTIX INCORPORATED 5600 ROWLAND ROAD  MINNETONKA MN 55343  LINDA HOWARD		f. SHIP VIA	
9. ACCOUNTING AND APPROPRIATION DATA TO BE CITED ON EACH CALL ORDER  CONTRACTOR TIN: 411545069		8. TYPE OF ORDER <input checked="" type="checkbox"/> a. PURCHASE - Reference Your _____ Please furnish the following on the terms and conditions specified on both sides of this order and on the attached sheet, if any, including delivery as indicated. <input type="checkbox"/> b. DELIVERY - Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above-numbered contract.	
		10. REQUISITIONING OFFICE BCIS	
		11. BUSINESS CLASSIFICATION (Check appropriate box(es)) <input checked="" type="checkbox"/> SMALL <input type="checkbox"/> OTHER THAN SMALL <input type="checkbox"/> DISADVANTAGED <input type="checkbox"/> WOMEN-OWNED	
		12. F.O.B POINT Destination	

13. PLACE OF		14. GOVERNMENT B/L NO.	15. DELIVER TO F.O.B POINT ON OR BEFORE (Date) 09/29/2008	16. DISCOUNT TERMS NET 30 DAYS
a. INSPECTION DESTINATION	b. ACCEPTANCE DESTINATION			

17. SCHEDULE (See reverse for Rejections)						
ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)	QUANTITY ACCEPTED (g)
0001	This is a single Blanket Purchase Agreement (BPA) entered into between the Department of Homeland Security and Visionics Corporation/Identix Incorporated				\$0.00	

SEE BILLING INSTRUCTIONS ON REVERSE	18. SHIPPING POINT	19. GROSS SHIPPING WEIGHT	20. INVOICE NO.		\$0.00	17(h) TOT. (Cont. pages)	
	21. MAIL INVOICE TO:						
	a. NAME Bur of Immigr & Customs Enforcement		Collections & Payment				
	b. STREET ADDRESS (or P.O. Box) 800 K Street NW		10th FLOOR		\$0.00	17(i) GRAND TOTAL	
	c. CITY Washington	d. STATE DC	e. ZIP CODE 20536				

22. UNITED STATES OF AMERICA BY (Signature) <i>John A. Russo</i> 9/30/07	23. NAME (Typed) JOHN A. RUSSO, JR. TITLE: CONTRACTING/ORDERING OFFICER
---	---

<input type="checkbox"/> Vendor	<input checked="" type="checkbox"/> Official	<input type="checkbox"/> Requestor
<input type="checkbox"/> Receiving	<input type="checkbox"/> G104 Oblig.	<input type="checkbox"/> Other

**ORDER FOR SUPPLIES OR SERVICES**  
**Schedule - Continuation**

PAGE OF PAGES  
**2** 1

**IMPORTANT: Mark all packages and papers with contract and/or order numbers.**

1. DATE OF ORDER  
**09/30/2003**

2. CONTRACT NO. (if any)  
**COW-3-A-0123**

3. ORDER NO.

17. SCHEDULE (See reverse for Rejections)

ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)	QUANTITY ACCEPTED (g)
	<p>under GSA Schedule Contract No. GS-07F-0112H to support BCIS and other DHS component agencies Live Scan Systems requirement.</p> <p>The following Attachments are hereby incorporated into the BPA:</p> <p>Attachment 1: BPA Terms and Conditions                      Attachment 2: Statement of Work (SOW)                      Attachment 3: BPA Price List</p> <p>FOR QUESTIONS REGARDING THIS BPA:</p> <p>Contracting Officer: John A. Russo, Jr.                      202-514- [REDACTED] (b)(7)(C)                      Contract Specialist: Mae Kim                      202-305- [REDACTED] (b)(7)(C)                      COTR: Sandra Piira 202-514- [REDACTED] (b)(7)(C)</p>					

# 1. BLANKET PURCHASE AGREEMENT (BPA)

## 1.1 Blanket Purchase Agreement

In the spirit of the Federal Acquisition Streamlining Act, the *Department of Homeland Security (DHS)* and *Identix Incorporated (formerly Visionics Corporation)* enter into a blanket purchase agreement (BPA) to support the Live Scan Systems/Services requirement for the Bureau of Citizenship and Immigration Services (BCIS) and other DHS Live Scan requirements. The intent is to further reduce the administrative costs by acquiring commercial items and services from the General Services Administration (GSA) Federal Supply Schedule Contract No. GS-07F-0112H.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: the search for sources; the development of technical documents and solicitations; and the evaluation of bids and offers. Contractor Team Arrangements are permitted with Federal Supply Schedule contractors in accordance with Federal Acquisition Regulation (FAR) 9.6. This BPA will further decrease costs, reduce paperwork and save time by eliminating the need for repetitive, individual purchases from the Schedule contract. The end result is to create a purchasing mechanism for the Government that works better and costs less.

### Signatures:

*DHS Contracting Officer*

John A Russo Jr  
Printed Name

IT Chief Procurement  
DHS Title *BICE*

[Signature]  
Signature

9/30/03  
Date

*Contractor*

Linda N. Howard  
Printed Name

Sr. Vice President  
Company Title

[Signature]  
Signature

9/30/03  
Date

## 2. BPA TERMS AND CONDITIONS

This section presents the general requirements applicable to the *Blanket Purchase Agreement (BPA)* Contractor.

The following contract products/services can be ordered under this BPA. It is anticipated that the vast majority of orders in terms of dollar value will be for the live scan systems/services in support of the BCIS, Department of Homeland Security.

It is the responsibility of the Offeror to notify the Contracting Officer of GSA Schedule price changes affecting line items and services listed in this BPA prior to award of any order. Discounts shall be in terms of a flat percentage discount to be applied against the GSA Schedule price for the product or service. If discounts are conditional on a given dollar volume or other condition, this must be stated clearly. Contractors may offer further price reductions in accordance with their commercial practice. For orders issued under this BPA, the price paid shall be the GSA Schedule price in effect at the time the order is issued less applicable discounts under this BPA. The relationship between the current price in the GSA Schedule and the price offered in the contractor's proposal shall remain constant; i.e., the discount shall remain the same throughout the term of the BPA. All orders placed against this BPA are subject to the terms and conditions of the GSA Schedule contract.

### 2.1 Federal Supply Schedule

All orders placed against this BPA are subject to the terms and conditions of the Offeror's Federal Supply Schedule (FSS) Contract.

Special BPA discount terms and price lists (Attachment D) are incorporated into the BPA as follows:

#### BPA DISCOUNT TERM

Category	% Discount off GSA Discount Qty: 6+	Comment
<b>Legacy</b>	(b)(4)	All products in Section 1-21 of price list. These items are approaching "End of Life".
<b>Standard BPA Discount</b>		New Family of products not specifically bid for this BPA.
TouchPrint 3000 Linux-based Desktop Live Scan System <b>Special BPA Discount</b>		New Family of products specifically bid on this BPA.
TouchPrint 3500 Linux-based Booking Station Live Scan System <b>Special BPA Discount</b>		New Family of products specifically bid on this BPA.

## **2.2 Delivery.**

Delivery destination and schedule shall be specified in each call.

## **2.3 BPA Volume.**

The Government estimates, but does not guarantee, that the volume of purchases through this BPA may be \$27,000,000 over 60 months.

## **2.4 Obligation.**

This BPA does not obligate any funds.

## **2.5 Referenced FAR Clauses.**

The following clause is referenced, and applies to the order(s) to be issued as a result of this acquisition.

### **39.203(b) (3) and (c) (2) for Electronic and Information Technology; Compliance with Section 508 of the Rehabilitation Act of 1973, 1988 Amendments**

Section 508 requires that when Federal agencies develop, procure, maintain, or use electronic and information technology, Federal employees with disabilities and members of the public with disabilities seeking information or services from a federal agency, have comparable access to and use of information and data as employees and members of the public who have no disabilities, unless an undue burden would be imposed on the agency. By submitting a bid or offer in response to this solicitation, the contractor makes an affirmative statement that the product or services to be provided are in compliance with the Electronic and Information Technology Accessibility Standards (36 CFR 1194) as specified in the Statement of Work or in the technical specifications, as a minimum.

## **2.6 BPA Expiration.**

This BPA expires sixty (60) months from the date of award or at the end of the Offeror's current GSA Schedule contract period, whichever is later.

## **2.7 Ordering Officers.**

Bureau of Immigration and Custom Enforcement's Contracting Officers are hereby authorized to place calls under this BPA:

Orders will be placed against this BPA only by individuals authorized to bind the Government (subject to the limit of their delegated authority).

John A. Russo, Jr.  
425 I Street, NW, Room 2208  
Washington, DC 20536  
Tel: 202-514- [REDACTED]

Joseph M. Garforth, Jr.  
425 I Street, NW. Room 2208  
Washington, DC 20536  
Tel: 202-514- [REDACTED]

**2.8 Ordering Procedures.**

Calls will be placed against this BPA via facsimile or hard copy.

**2.9 Award of Orders Under the BPA.**

Each call issued under this BPA will include the following information as applicable:

- (1) BPA number and call number;
- (2) Date of the order;
- (3) Description of the work to be performed;
- (4) The work Schedule, period of performance, or required completion date;
- (5) Place of delivery or performance;
- (6) Deliverables;
- (7) CLIN number and description, quantity, unit price and extended total;
- (8) The firm fixed price to complete the requirements
- (9) The payment Schedule; and
- (11) Accounting and appropriation data.

**2.10 Payment and Invoicing.**

The requirements of a proper invoice are as specified in the Federal Supply Schedule contract. The Contractor must provide an original invoice to the Contracting Officer's Technical Representative (COTR) as indicated on each delivery/task order. Agency personnel at the receiving location will be responsible for completing the receiving report and forwarding the original to the COTR as indicated on each delivery/task order. Payment will not be rendered to contractor until both an original invoice and receiving report certifying acceptance of applicable products/services are submitted to the appropriate payment office as described in each delivery/task order.

**2.11 Order of Precedence.**

The terms and conditions included in this BPA apply to all orders/calls issued pursuant to it. In the event of an inconsistency between the provisions of this BPA and the terms and conditions of the contractor's Schedule contract, the latter will take precedence.

**2.12 Teaming.**

The Department of Homeland Security encourages the establishment of Contract Teaming Arrangements in accordance with - and as prescribed by - FAR Subpart 9.6. The discount structure for products and/or services provided by these teaming partners must conform to the discount structure identified in the BPA; otherwise the BPA must be modified or renegotiated in order to reflect the enhancements. The Department of Homeland Security must be notified in writing within 30 days of the execution of a teaming agreement, and a current list of all vendors and FSS Schedules accessible through teaming agreements must be forwarded with the quarterly report of sales.

The team leader is

*None*

The team members are

*None*



## STATEMENT OF WORK

### DEPARTMENT OF HOMELAND SECURITY LIVE-SCAN SYSTEMS

June 12, 2003

#### 1.0 Title of Project

DHS Live-Scan Systems Blanket Purchase Agreement (BPA)

#### 2.0 Period of Performance

The period of performance for this BPA is from date of award through sixty (60) months. The period of performance for each order shall be specified in each call/order awarded.

#### 3.0 Contacts

##### Contracting Officer Technical Representative (COTR)

Sandra Piira

Office of Area Operations

Bureau of Citizenship and Immigration Services (BCIS)

20 Massachusetts Avenue, NW

Washington, DC 20314

##### Program Manager (PM)

Greg Collett

Office of Area Operations

Bureau of Citizenship and Immigration Services (BCIS)

20 Massachusetts Avenue, NW

Washington, DC 20314

#### 4.0 Background

The Bureau of Citizenship and Immigration Services (BCIS) uses Live-Scan electronic fingerprint scanning systems to digitally capture and electronically submit applicant

fingerprint images to the Federal Bureau of Investigation (FBI). The fingerprints are used to conduct criminal background checks prior to the BCIS making a determination whether to grant immigration benefits to applicants. Live Scan systems are currently at more than 130 BCIS Application Support Centers (ASCs) located throughout the United States and the U.S. territories of Guam, the Virgin Islands, and Puerto Rico. Other Department of Homeland Security (DHS) bureaus, including the Bureau of Immigration and Customs Enforcement (BICE) and the Bureau of Customs and Border Protection (BCBP), also use Live Scan technology at U.S. ports of entry (POEs) and other U.S. border and interior enforcement sites. In 2001, in response to increased applicant workload resulting from the Legal Immigration Family Equity (LIFE) Act, the BCIS initiated collection of digital photographs and digital signatures at the ASCs to streamline and reduce timeframes needed to process BCIS benefits applications. In 2004, BCIS anticipates expanding the ASC Program to worldwide operations at sites on up to five continents. The overseas ASC Program will allow biometrics capture for background checks prior to an applicant entering the U.S.A. Live-Scan systems acquired under this BPA are expected to be used predominately at domestic ASCs and other domestic BCIS sites to replace existing Live-Scan technology as it becomes worn or outdated. Deployment of Live Scan devices and applicable support to overseas sites and other DHS sites may be required under this BPA, and is considered to be within BPA scope. The current BPA for BCIS Live Scan systems and support expires in August 2003, and the BCIS desires a new five (5) year BPA with cost-effective technology and support solutions to satisfy BCIS and other DHS Live Scan requirements. This solution will continue to support biometrics capturing goals of:

- Improving efficiencies,
- Preventing fraud,
- Ensuring accurate biographic/demographic data,
- Validating the biometrics data, and
- Meeting FBI image quality standards.

#### **4.1 Current Environment**

BCIS collected biometrics data from 2.9 million immigration benefits applicants in Fiscal Year 2002, of which approximately 2.2 million required ten-print fingerprinting and the remainder required collection of single flat impression (press) fingerprints, photographs, and digital signatures. The BCIS anticipates expanding biometrics capture during the life of this BPA for additional immigration benefits not currently requiring fingerprinting. BCIS will continue to use Live-Scan systems for electronic submission of FD-258 fingerprint images to the FBI for use in searching FBI criminal history databases for records that may disqualify an applicant for benefits. BCIS currently operates approximately 660 Live-Scan devices at over 130 ASC sites. The DHS

immigration enforcement bureaus, BICE and BCBP, operate approximately 160 Live Scan devices at enforcement sites. Enforcement and benefits requirements and configurations are somewhat different, however, the primary requirements and configuration under this BPA will be for BCIS immigration benefits processing. The current immigration benefits environment is outlined, below.

Attachment B lists current BCIS ASC sites. Site locations are subject to unilateral change by the Government, and overseas sites requiring Live Scan devices and support may be added in the future. Live Scan systems are moved between sites as necessary to meet changing geographic workload requirements. Equipment moves may be accomplished via Contractor or Government arrangements at the sole discretion of the Government. The ASCs use static Internet Protocol (IP) addresses that require Live Scan Contractor personnel to maintain and change IP addresses in the field in coordination with the DHS Help Desk.

New Live-Scan systems ordered through this contract vehicle are intended to replace and/or supplement Live-Scan systems as they become worn or outdated, and to provide Live-Scan capability at new BCIS biometrics capturing sites. If ordered through BPA calls/orders, Live-Scan systems installed at ASCs will be interfaced to Government-provided store-and-forward mail servers, which in turn interface with BCIS Service Center and central headquarters servers. The BCIS Service Center and central headquarters servers are the connectivity points to the Criminal Justice Information System (CJIS) WAN for submitting fingerprints and other biometrics data to the FBI as well as interfacing with other internal BCIS systems.

The process for capturing biometrics data for immigration benefits is as follows: The applicant submits an application to BCIS to request an immigration benefit. Application requirements vary for each specific benefit, and therefore require different biometrics collection requirements. Depending on the application being processed, BCIS generates either a 1D bar coded or 2D bar coded scheduling notice informing the applicant where and when to go to get processed for benefits. A 2D barcode is usually generated when FD-258 ten-print processing is required, and a 1D barcode is usually generated when only single press prints, photographs, and signatures are required. When notified, the applicant will go to an ASC to have fingerprints, photographs, signatures, and potentially other data captured using Live-Scan technology.

The normal data capture at the ASCs involves the Live-Scan system operator collecting biographic and demographic data including BCIS-specific identification numbers, name, date of birth, social security number, and other data, either by scanning the scheduling notice 1D or 2D barcode to populate the Live-Scan device data fields, using pull-down menus, or by manually entering the data using the keyboard. Current immigration benefits application requirements call for one of the following scenarios: the application requires FD-258 fingerprints (ten-prints) only; the application requires photograph, single press print (optional), and signature (optional) only; or, the application requires ten-print, photograph, single press fingerprint (optional), and signature (optional).

FD-258 fingerprints (ten-prints) taken at individual Live-Scan devices are forwarded in an Electronic Fingerprint Transmission Specification (EFTS) v7.0 compliant transaction to the local

ASC store-and-forward mail server. EFTS is a National Institute of Standards and Technology (NIST) standard used by the law enforcement community (local, state, and federal) and civilian agencies to transmit demographic and image files using a common format. If required, a single press fingerprint image that meets FBI image quality standards is captured of the right index finger, or other finger if necessary. A digitally captured signature in FAX4 compression format is then recorded into the Live-Scan system followed by a facial photograph in standard JPEG image compression format. The make and model of Government-furnished cameras is the Sony EVI-D30. All the data and images captured can be reviewed and updated at the Live-Scan device before accepting and transmitting to the ASC mail server.

From the local store-and-forward mail server, the EFTS formatted applicant data files (biographic/demographic masthead data and EFTS formatted FD-258 ten-print images) are transmitted to the applicable BCIS Service Center. (BCIS does not have a requirement to print FD-258 cards at the ASCs, however, other DHS fingerprinting sites may utilize a Live-Scan configuration utilizing local printers.) The Service Center server electronically sends all EFTS formatted applicant data files to the FBI. Applicant data files that include a photograph, press fingerprint, signature image, and associated biographic data are sent to the central server at BCIS headquarters, and then forwarded to the applicable BCIS processing center. The digital signature is converted to TIFF when populating Oracle tables. This process may be modified if current FBI standards are revised to include photographs or other biometrics data requirements in addition to ten-print fingerprints.

The local ASC mail servers store the EFTS formatted applicant data file records for up to 30 days for reporting and resubmission. Each Live-Scan device currently deployed has minimum capacity to store and retrieve at least 300 EFTS formatted applicant data files. (Note – This SOW requires a minimum storage and retrieval capacity of 300 each of FD-258 Ten-print files and Biometrics Capture files (total is 600)).

To complete the application process (currently for ten-prints only), the FBI sends a response in accordance with EFTS standard specifications regarding the applicant's status. All communication to and from the FBI is handled via one of the five Service Center's servers. Neither the Live-scan device nor the local store-and-forward mail server will ever communicate directly with the FBI.

If software revisions are required, the Contractor remotely loads software and table updates down to the individual Live Scan devices from a central location. Access to the individual Live Scan devices is by dial up connections. Connections are established via the use of BCIS issued SecureID tokens. Dial up connections via Secure ID tokens are used as a means of performing certain types of maintenance, facilitating software upgrades, and general system troubleshooting as required.

ASC personnel are a mix of Government and contracted labor trained in the taking of quality fingerprints through Live-Scan and manual methods. ASC staffs are non-technical: the level of computer knowledge and abilities of the staff varies from location to location, but is generally very limited. The Live-Scan Contractor is advised that tasks

including basic Live-Scan equipment set-up/configuration, basic computer file maintenance, account management, calibrating of systems, basic and preventive maintenance, installation of hardware components, etc. are not generally within the functional areas and technical abilities of the ASC staff.

## **5.0 Scope**

A description of the application process and the BCIS operating environment and resources available to the Contractor is provided in Section 4.1. Based on the current environment, the Contractor shall provide a turn-key Live-Scan system that can be connected to the BCIS LAN/WAN and which includes all the turn-key Live-Scan components and configurations to meet the operational requirements of this SOW. Live-Scan systems and components must have “plug and play” capability to capture and transmit FD-258 fingerprint ten-prints (rolled prints), single flat impression (press) fingerprints, biographic and demographic data, digital signatures in FAX4 compression format, and Joint Photographic Experts Group (JPEG) photograph images. As BCIS, DHS, and/or FBI biometrics requirements evolve, the Live-Scan system provided under this BPA shall be capable of capturing and transmitting additional biometrics data (e.g., palm prints, pressed 2-print images, etc.) with minor component and configuration changes, if required by the Government. The Contractor shall also provide, as a minimum, Live-Scan system hardware and software installation and integration services, remote dial-in software maintenance, remedial hardware maintenance, technical support (toll-free telephone hotline), training (on-site user/ on-site systems administrator), standard commercial warranty, and shipping. There are no size restrictions for Live-Scan equipment provided under this BPA. However, an additional minimum requirement for non-portable Live-Scan systems (i.e., systems that cannot be moved easily from site to site by one person) is system relocation and transportation services. The Contractor shall furnish all necessary personnel, materials, and other supplies/services as may be required to perform the work set forth in this SOW. Technology and support to meet the Live Scan requirements of BCIS is the primary purpose for award of this BPA. However, Live Scan requirements of other DHS bureaus are considered within the scope of this BPA. Support and maintenance of Live-Scan systems obtained through other vendors is not a requirement under this Statement of Work. The Contractor shall provide an equipment trade-in credit for the scanner component of its system in accordance with SOW Section 15.0, Technology Refreshment.

## **6.0 Live-Scan System Requirements**

### **6.1 FBI Certification**

All Live-Scan systems and components delivered by the Contractor shall be capable of transmitting FBI NIST/EFTS images to a local store-and-forward server. Live-Scan systems and components proposed and provided under this contract shall be FBI certified to comply with the FBI’s Integrated Automated Fingerprint Identification System (IAFIS) Image Quality Specifications (IQS), Appendix F.

### **6.2 Functional Requirements**

The Contractor shall provide one Live-Scan system to meet all the functional requirements in Section 6.2 and its sub-sections.

### **6.2.1 FD-258 Ten-Print Capture Requirements**

The Live-Scan system:

- Shall process a minimum of five (5) ten-print applicants per hour (i.e., total time for a skilled fingerprint technician to process one FD-258 applicant shall be 12 minutes or less). The process begins when the Live-Scan system scans the 2D bar code with its scanner, entering FD-258 biographic and demographic masthead data, and ends with the submission of the record to the local store-and-forward mail server.
- Shall create an EFTS transaction containing 14 fingerprint images and biographic masthead data.

The applicant data files transmitted by the Live-Scan system to the local store-and-forward mail server shall include: (a) biographic and site operations text data, and (b) Wavelet Scalar Quantization (WSQ) compressed fingerprint images (14 blocks) corresponding to fingerprint boxes on the applicant fingerprint card.

The applicant data shall include name, date of birth, sex, race, height, weight, eye and hair color, place of birth, residence, country of citizenship, and all other applicable biographic and demographic data as contained in the masthead of the FD-258 Fingerprint Card. Site operations data shall include fields such as an ASC site identifier, machine code, operator code, and Live-Scan make and model. Text data fields shall conform to EFTS v7.0. Information that populates the EFTS standard will be provided to the winning vendor upon award of the BPA.

The fingerprint image records shall include the ten rolled fingerprints, two flat impressions of four fingers (left and right hands), and two flat thumb prints. The image sizes shall be consistent with the fingerprint boxes on the standard FD-258 fingerprint card. The transmitted fingerprint images shall be in compliance with ANSI/NIST-ITL 1-2000, the addendum to ANSI/NIST-ITL 11-1997. The compression algorithms used in the Live-Scan system for compressing the fingerprint images must comply with FBI approved WSQ gray scale compression standards. Each compressed fingerprint image shall be stored in a separate file named as follows:

Table C-1 Live Scan Image File Name		
Description	File Name	Comments
Rolled Finger 01	rt.wsq	
Rolled Finger 02	ri.wsq	
Rolled Finger 03	rm.wsq	
Rolled Finger 04	rr.wsq	
Rolled Finger 05	rl.wsq	
Rolled Finger 06	lt.wsq	
Rolled Finger 07	li.wsq	
Rolled Finger 08	lm.wsq	
Rolled Finger 09	lr.wsq	
Rolled Finger 10	ll.wsq	
Left Plains	l4.wsq	
Right Plains	r4.wsq	
Flat Finger 01	rtp.wsq	
Flat Finger 06	ltp.wsq	

- Shall support EFTS v7.0 specifications for maximum sizes of fingerprint images (provided in Table C-2).

Table C-2 Maximum Sizes for Fingerprint Images

Fingerprint	Width Pixels (inches)	Height Pixels (inches)
Rolled impressions Fingers 1 – 10	800 (1.6)	750 (1.5)
Plain Thumb impression	500 (1.0)	1000 (2.0)
4 Finger Plain impression	1600 (3.2)	1000 (2.0)

- Shall support transmission of an EFTS v7.0 file format fingerprint image to the local store-and-forward mail server. Attachment C lists typical BCIS server configurations. All the data files shall be transferred to a specified directory on the mail server. All the data files transmitted by the Live-Scan systems shall comply with all applicable FBI, ANSI/NIST, and NIST/EFTS standards for the data interchange.
- Shall create a unique alpha/numeric identification number in a specified FD-258 field in the event that the applicant does not have either an A-number or a social security number. The alpha/numeric identification number will consist of a unique applicant identifier appended with a 12-digit date and time stamp in the format CCYYMMDDHHMM. The unique applicant identifier may be a “Z number”, which is a 10-digit number generated randomly by the Live-Scan device, an “F number”,

which is a manually entered number with F in the first position followed by nine numeric numbers, or another unique number specified by the Government.

- Shall store and transmit a unique site code on each submission in a FD-258 field specified by the Government.
- Shall read both 1D and 2D bar codes.
- Shall be capable of performing data entry of demographic information using pull down menus/tables.
- Shall be capable of performing instant preview and editing capabilities.
- Shall capture information used for quality control (QC) checks (user ID of the QC checker).
- Shall capture management information to include processing time (date and time stamp for start time and stop time for each applicant record) by machine and by operator, and for each applicant, number of reprints or rejects by machine and by operator. This management data shall, at a minimum, be saved to an ASCII text file and sent to the store-and-forward mail server.
- Shall have the capacity to store a minimum of 300 ten-print fingerprint records in each machine.
- Shall have the capability to purge records from the Live-Scan system upon demand by the user.
- Shall have the capability at the Live-Scan device to query the records stored in the Live-Scan device on an applicant's name, A-number, social security number, or date fingerprinted, and retrieve records and fingerprints (that have not been purged).
- Shall be capable of displaying retrieved records and fingerprints at the Live-Scan device.
- Shall have the capability to edit, modify, and resubmit retrieved records that replace the modified record.

### **6.2.2 Requirements for Other Biometrics Capture**

**This subsection specifies requirements for non-tenprint Biometric Capture Only (Single Pressed Print, Photograph, and Signature)**



The Live-Scan system:

- Shall process a minimum of six (6) non-tenprint applicants per hour (i.e., total time for a skilled technician to process one applicant shall be 10 minutes or less.) The process begins when the Live-Scan system operator enters demographic data, captures a single press fingerprint image, a digital signature, and a digital facial photograph, and ends with the submission of the record to the local store-and-forward mail server.
- Shall allow specified biographic data fields to be entered through the use of 1D and 2D bar code scanners/light pens.
- Shall capture an applicant's signature using a digital signature pad.
- Shall allow the single press-print image and/or digital signature capture to be optional.
- Shall require the digital photograph capture of a single facial photo per record.
- Facial photographic images shall be transmitted using JPEG compression algorithms that conform to the standards approved by the ANSI X3L3 standards committee. The compression level and format shall comply with ANSI/NIST-ITL 1-2000, the addendum to ANSI/NIST-ITL 11-1997.
- Shall create a file containing one facial photograph, biographic data, and an optionally captured digital signature and/or single press fingerprint image.
- The applicant data files transmitted by the Live-Scan system to the local store-and-forward mail server shall include: (a) demographic and site operations data (b) Wavelet Scalar Quantization (WSQ) compressed fingerprint images (one block), (c) FAX4 compressed signature image, and (d) JPEG compressed facial photographic image.
- The applicant data shall include name, alien registration number, social security number and other applicable biographic and demographic data as directed by the Government. Site operations data shall include fields such as an ASC site code, machine code, operator id, and Live-Scan make and model. Text data fields shall conform to EFTS v7.0. Information that populates the EFTS standard will be provided to the winning vendor upon award of the BPA.
- Shall produce a single press fingerprint .wsq image with maximum dimensions 500 pixels (1.0 inch) wide by 500 pixels (1.0 inch) high.
- Shall support transmission to the local store-and-forward mail server of fingerprint images that meet FBI image quality standards. All the data files transmitted by the Live-Scan systems shall comply with all applicable FBI, ANSI/NIST, and NIST/EFTS standards for the data interchange.

- Shall create an alpha/numeric identification number called a Transaction Control Number (TCN) on each submission in a field specified by the Government. The TCN shall consist of a receipt number (3 alpha characters, 10 numerics) followed by a zero, and followed by a date CCYYMMDD.
- Shall store and transmit a unique site code on each submission in a field specified by the Government.
- Shall be capable of performing data entry of demographic information using pull down menus.
- Shall be capable of performing instant preview and editing capabilities.
- Shall capture management information to include processing time (date and time stamp for each applicant record) by machine and by operator. This management data shall, at a minimum, be sent to the store-and-forward mail server.
- Shall have the capacity to store a minimum of 300 biometrics applicant records per machine. Each applicant record shall include demographic data; one JPEG compressed photograph image; one optionally captured fingerprint; and one optionally captured signature.
- Shall have the capability to purge records from the Live-Scan system upon demand by the user.

### **6.2.3. Technical Requirements for the Live-Scan System**

The Live-Scan system provided by the Contractor shall:

- Comply with all applicable FBI, ANSI/NIST, and NIST/EFTS standards for the data interchange and list such standards in its documentation.
- Provide the run time licenses for its local applications (e.g., database).
- Include a standard commercial warranty or better.
- Be compatible with Government-furnished Sony EVI-D30, or updated model, digital cameras.
- Be compatible with the following Government-furnished barcode readers, or updated models: Symbol LS4800 scanner; Symbol P300PRO scanner; Welch-Allyn ST2380 lightpen.

- Be capable of placing transactions on CD-RW media (mandatory for portable models only).
- Be capable of printing Government-supplied FD-258 fingerprint cards to a Government- or Contractor-supplied FBI certified printer.
- Incorporate standard system security features (e.g., operator log-on, passwords).
- As required, include a version of commercial virus detection software current to the date of delivery.
- Contain an uninterruptible power supply (UPS) with 15 minutes of backup time and an unattended power down feature with no data loss.
- Be designed to function in an office environment of 60 to 90 degrees Fahrenheit and 20 to 80 percent relative humidity, non-condensing, and shall not require any special air conditioning.
- Meet or provide equivalent facilitation for applicable Section 508 Electronic and Information Technology Accessibility standards for the disabled (see Section 14.0, Electronic and Information Technology Accessibility).

#### **6.2.4. Software Maintenance**

Upon BPA award, the Contractor shall perform all Live-Scan software modifications required to interface with BCIS systems and meet BCIS data profile requirements. The Contractor shall modify data entry (screens) to meet Government requirements. The Contractor shall submit the modified software for BCIS approval. Any software customization required to enable the Contractor's Live-Scan devices to meet unique BCIS-specific requirements shall be included in the Contractor's initial proposal.

The Contractor shall be required to maintain BCIS software tables that include demographic information used in processing Live-Scan transactions. Tables are accessed by the Live-Scan operator through the use of pull-down menus on the Live-Scan device. BCIS will provide BCIS-specific tables (e.g., Originating Agency Indicator (ORI) Code, Reason Fingerprinted, Place of Birth, Country of Citizenship) to the Contractor after award for incorporation into the Contractor's Live-Scan software. BCIS will validate all tables during the software approval process. If ordered through BPA calls, the Contractor shall be required to modify the demographic tables to add or delete entries.

If BPA calls are placed by other DHS bureaus, separate software revisions and software table maintenance will be ordered to meet the Live Scan requirements of the specific DHS bureau(s) placing the order.

If software revisions are ordered through BPA calls, the Contractor shall have the capability to remotely load software and table updates down to the individual Live Scan

devices from a central location. The Contractor shall regularly update virus detection software on the Live-Scan devices, as required. Access to the individual Live Scan devices to facilitate software upgrades will be by dial up connections. Connections are established via the use of Government issued SecureID tokens.

### **7.0 Integration of Live-Scan System**

The Contractor shall integrate all the hardware and load all necessary software and conduct a complete configuration test sufficient to ensure that the Live-Scan system is fully functional at each site. The configuration for each ASC Live-Scan system shall be identical. (Additional configurations may be required for other DHS fingerprinting sites, if ordered through BPA calls.) The Contractor shall be responsible for setup, burn in, and integration of devices. The Contractor shall burn-in systems for a minimum of 24 hours and certify each system as completely operational prior to delivery, installation and integration, in accordance with all terms and conditions of this BPA and calls/orders. The burn-in and certification shall include, at a minimum:

- Installation of the operating system on the fixed-disk drive in its own subdirectory
- The execution of a setup routine specifying the appropriate hardware configuration
- Transmitting data to the mail server using Secure Socket Layers (SSL) with 128-bit encryption
- Virus scanning of all fixed hard drives and diskettes provided with the equipment using a version of a commercial microcomputer protection package current to the date of delivery. Scanning of operating system diskettes is not required if delivered as part of a shrink-wrapped package.

The Contractor shall, in all cases, be responsible for burn-in, certification, and delivery of hardware and software not later than the delivery date specified in BPA calls, in accordance with the Schedule. The Contractor shall adequately package Live-Scan systems to prevent shipping damage, make all arrangements for transportation, shipping, insurance, and commercial Bills of Lading, and unpack and install systems at the receiving fingerprinting locations. Domestic shipping costs shall be included in the price of the Live-Scan system. A Not-To-Exceed overseas shipping amount will be provided in BPA calls, if ordered.

### **8.0 Delivery**

Delivery shall be done according to delivery schedules provided in BPA calls/orders.

### **9.0 Installation**

At time of delivery, the contractor shall be responsible for all aspects of installation. Installation may include the following activities:

- Install and/or integrate Live-Scan hardware
- Install and/or integrate the operating system
- Install and/or integrate component pieces as required to meet the requirements of this SOW

The Government is responsible for installation site modifications, if required, to prepare the facility to receive the equipment, to include cabling, wiring, construction, and mail server installation.

### **9.1 System Relocations**

Live-Scan equipment must be moved occasionally to different locations to meet revised biometrics workload or other requirements. The Contractor shall provide Live-Scan system relocation services, as required. This is a mandatory requirement for non-portable Live-Scan systems (i.e., systems that cannot be moved easily from site to site by one person). System relocation services shall include, at a minimum, de-installation, adequate packing of the system and components to assure no damage will occur during shipping, all arrangements for transportation and shipping of the system to the receiving location, and unpacking and installation of the system at the receiving location.

The Contractor shall meet all requirements in Sections 9.0 Installation, 9.1 System Relocations, and 10.0 Test and Acceptance during system relocations. The Contractor shall coordinate the de-install, move, and install of the Live-Scan system with the COTR or other authorized Government representatives.

### **10.0 Test and Acceptance**

The test and acceptance evaluation shall occur in three (3) phases. Phase 1 is a Proof of Concept test in which test applicant records will be processed on a stand-alone Live-Scan system to demonstrate image and process acceptability of the Live-Scan system configuration and saving data to CD-ROM.

Phase 2 tests the communication connection between each Live-Scan system and the local store-and-forward mail server. The test must demonstrate that the fingerprint file generated by the Live-Scan is in the format specified by all relevant standards, compliant with ANSI/NIST and FBI specifications, and stored in the proper directory on the local store-and-forward mail server. Processing a BCIS application will test the file format for acceptability. The Contractor is responsible for conducting this test at the time of installation.

Phase 3 is the acceptance of the file format and CD-ROM format by the Government. The file format originates from the Live-Scan systems and is forwarded to the local store-and-forward

mail server, which forwards a daily batch to the Government's applicable store-and-forward transaction manager. Data is written to the CD-ROM using the same EFTS 7.0 format as the file format.

## **11.0 On-Site Training**

At the time of installation, the Contractor shall conduct on-site training of all designated Live-Scan operators. The anticipated total number of individuals to be trained during the life of the BPA is approximately 700 to 1,100. Training shall be conducted at each site. On-site training includes User training and Systems Administrator training. User Manuals and User Systems Administrators Manuals shall be provided at delivery and reviewed/used to facilitate training.

**User Training** includes the following:

- Operational instruction to identified Live-Scan operators.
- Review and familiarization with User Manual documentation (e.g., manual, video).
- Administration of a proficiency test that shall be developed by the Contractor and approved by the Government in accordance with the delivery schedule.

The following conditions apply to the User Training provided by the Contractor:

- Training class size not to exceed 5 students per instructor per machine.
- Training shall occur on installed machines.
- Training class duration should not exceed 5 hours per class.
- Training should include 1 hour per student of hands-on time during training.

**Systems Administrators Training** includes User Training plus the following activities:

- Password assignment and basic troubleshooting/depot component replacement.
- Train the trainer instruction.
- Review and familiarization with User Manual documentation (e.g., manual, video).
- Administration of a proficiency test that shall be developed by the Contractor and approved by the Government.

The following conditions apply to the Systems Administrators Training provided by the contractor:

- A minimum of 1 Systems Administrator will be trained per site.
- Training should not exceed 6 hours per class.
- Training should include 2 hours of hands-on time during training.

## **12.0 Maintenance and Technical Support Services (Hotline)**

### **12.1 Technical Support Services (Hotline)**

The Contractor shall provide a system of technical support for all Live-Scan systems delivered by the Contractor. Current ASC Live-Scan locations are listed in Attachment B. The Government may add, delete, or change locations to align sites with immigration

and/or DHS-specific workload. The Contractor shall provide hotline support via a toll-free number to be available as follows:

Sunday	Closed.
Monday	9 am e.s.t – 5 pm p.s.t. (ET/PT, when applicable)
Tuesday	9 am e.s.t – 5 pm p.s.t. (ET/PT, when applicable)
Wednesday	9 am e.s.t – 5 pm p.s.t. (ET/PT, when applicable)
Thursday	9 am e.s.t. –5 pm p.s.t (ET/PT, when applicable)
Friday	9 am e.s.t – 5 pm p.s.t. (ET/PT, when applicable)
Saturday	9 am e.s.t – 5 pm p.s.t. (ET/PT, when applicable)

Coverage of additional time zones may be required if the Government establishes and adds overseas Live-Scan sites under this BPA. The DHS Help Desk will use the hotline to report technical problems for all sites. The Contractor shall provide a telephonic response within one (1) hour, at which time a resolution or plan for resolution will be provided.

The Contractor shall provide the most effective method of providing responsive technical troubleshooting and resolution support, to include dial-in remote access support, if applicable. If the Government elects, at its sole discretion, to implement the Contractor's remote access support plan, the Government will provide dial-up connections via the use of Government issued SecureID tokens.

The Contractor shall provide a monthly utilization report to the BCIS. This report shall detail the number of calls received, time to respond to messages, time of arrival if an on-site maintenance call, technician's name, time to resolve, type of problem, solution, corresponding Help Desk ticket number, location of problem, and point of contact.

## **12.2 Remedial and Preventive Maintenance Services**

The Contractor shall be responsible for hardware and software maintenance support for Live-Scan systems provided under this BPA. The Contractor shall provide all maintenance coverage necessary to meet the requirements of this SOW. The Contractor shall coordinate warranty information and warranty services with the manufacturer of the hardware or software. At a minimum, the Contractor shall provide remedial maintenance coverage. Subject to security policies, regulations and procedures, the Government will permit on-site access to the equipment that is to be maintained.

### **12.2.1 General Maintenance Requirements**

The Contractor shall provide all necessary personnel, materials, parts, tools, diagnostic and test equipment, technical manuals/publications and other services as may be required for the hardware maintenance support.

- Maintenance support shall include technical troubleshooting, problem resolution and component repair in order to maintain and keep the equipment covered under the order in full operating condition.
- The Contractor shall provide data concerning all maintenance activities. A service incident report (SIR) shall be available to the Government for any maintenance rendered by the Contractor under this BPA (See Section 12.2.1.4. Responsibilities of the Contractor).

#### **12.2.1.1 Periods of Maintenance**

The Principal Period of Maintenance (PPM) and Official Operation Hours for equipment covered under this BPA is 9 a.m. through 5 p.m., local time for each covered location, Monday through Saturday (six (6) days per week), excluding Federal Holidays.

#### **12.2.1.2 Hardware Maintenance**

##### **1. Preventive Maintenance**

Preventive Maintenance is defined as regularly scheduled activities to maintain hardware in full operating condition. Preventive maintenance shall be performed during remedial maintenance calls and/or during a mutually acceptable time during the specified PPM, unless otherwise agreed to by the Contractor and the Government.

##### **2. Remedial Maintenance**

Remedial maintenance is defined as identifying the source of an equipment or software malfunction and either repairing or replacing the malfunctioned component or subsystem. The Contractor shall provide the parts and equipment required for the diagnosis and repair of malfunctioning components of the Live-Scan system at the most cost effective manner available which will also minimize the downtime of the system. Remedial maintenance shall include transportation, labor, and parts required for return of a malfunctioning system or equipment to full operating condition.

Repaired and/or replaced parts and labor shall be warranted for the standard commercial warranty period from the date the service is rendered. If additional calls are required during the warranty period, for the warranted repair, they shall be made at no additional cost to the Government.



The Contractor's responsibilities for remedial maintenance shall include:

- The administration and management of all warranties associated with the Live-Scan systems.
- Tracking the status and invoking the use of all applicable warranties of the Live-Scan systems.
- Telephonic responses to the originator within 1 hour of trouble call
- Support within 48 hours for ASCs within 100 miles of maintenance support site
- Support within 72 hours for ASCs located beyond 100 miles from the maintenance support site.

Remedial maintenance shall be performed after notification that the system is inoperative (down). The Contractor shall provide the Government with a designated point of contact and make arrangements to enable its maintenance representative to receive such notification and provide continuous telephone coverage within the PPM to permit the Government to make such contact (See Section 12.1, Technical Support Services (Hotline)). Within one (1) hour of notification, the Contractor shall provide a telephonic response that assesses the situation, identifies the problem, and proposes the resolution and the time to fix the problem. Resident on-site maintenance at BCIS sites or other fingerprinting sites is not required.

Downtime is that time in which the Contractor maintained equipment is inoperable due to a hardware malfunction. If the failure of one device causes other devices to be inoperable, these other devices may, at the Government's option, be considered down also. A determination of downtime will be made solely by the Government. Downtime for each failure shall start at the time the Government notifies the Contractor of a failure and shall run until the failed equipment is returned to full operating condition.

#### Types of Coverage Required

**The Contractor shall provide all maintenance coverage necessary to meet the requirements of this SOW, to include system performance requirements in SOW Section 13.0. At a minimum, the Contractor must provide remedial hardware maintenance services that meet all maintenance requirements of this SOW.**

#### **12.2.1.3 Performance Deductions**

The Government has determined that the Live-Scan equipment provided under this BPA will perform functions that require assessment of payment deductions if the Contractor fails to correct technical malfunctions within the Government's timeframes specified below.

The Contractor shall provide all remedial action necessary to correct technical failures in Live-Scan equipment at sites within the 48 contiguous United States within three (3) business days of the trouble call, and within five (5) business days of the trouble call for sites overseas and in Alaska, Hawaii, and U.S. territories. The Contractor shall incur a \$100 pay deduction per day per machine for each machine that remains down beyond these required timeframes. The Contractor shall not incur deductions when Acts of God (e.g., weather), Government actions (e.g., denial of facilities access), or other events outside of Contractor control prevent the Contractor from providing remedial action within the required timeframes.

#### **12.2.1.4 Responsibilities of the Contractor**

##### **1. Parts Quality**

The Contractor shall use only new standard parts or refurbished parts, certified as equal in performance to new parts by the Original Equipment Manufacturer, in performed repairs. Parts that have been replaced shall become the property of the Contractor. The Contractor shall maintain a replacement parts policy consistent with supporting the performance requirements as stated in this SOW.

##### **2. Protection of Information During Equipment Maintenance**

The Contractor shall prevent loss of hard drive information during all maintenance activities by taking steps to protect and, at the Government's option, restore as necessary, any information residing in the equipment being maintained. The Contractor is responsible for the erasing or wiping of information from all hard drives removed or replaced by the Contractor. Hard drives must be wiped under the supervision of the Government Computer Systems Security Officer (CSSO). The Contractor shall be responsible for notifying the Contracting Officers Technical Representative (COTR) or designated representative if a hard drive containing information has been removed from a Government facility without erasing the data contained on the hard drive.

##### **3. Service Incident Reports (SIRs)**

The Contractor shall maintain an electronic database of all SIRs to respond to Government inquiries regarding specific problems and issues. The SIR shall contain at a minimum, the following information:

- (1) Name of person requesting service
- (2) Location, including office, city and state/country
- (3) Phone number of the person requesting service
- (4) Type of equipment

- (5) Serial number and Government property control number (PCN) of component being serviced
- (6) Date and time of request for service
- (7) Type of service
- (8) Date and time of arrival of maintenance personnel (if applicable)
- (9) Date and time replacement part shipped (if applicable)
- (10) Description of problem
- (11) Parts replaced
- (12) Date and time problem was resolved
- (13) Reason problem not resolved within required timeframe (if applicable)
- (14) Any required follow-up actions
- (15) Help Desk ticket number; and
- (16) Name of individual at affected site certifying the repair was completed

**12.3 Report Deliverables**

The contractor shall provide report deliverables as specified in BPA calls. The contractor shall provide the deliverables in electronic format to the extent possible. All documentation developed by the contractor shall become the property of the government and shall not contain proprietary markings.

**DELIVERABLE SCHEDULE**

<b>Deliverable</b>	<b>Due Date</b>	<b>Task</b>
Utilization Report	Monthly (5 <sup>th</sup> of each following month)	Para. 12.1
Service Incident Report (SIR)	As required	Para. 12.2.1.4

**13.0 System Performance**

The Contractor shall ensure that the Live-Scan systems meet the following availability and reliability requirements:

Live-Scan Systems

- 95% availability per machine

- Mean Time Between Failures of 4,000 hours per machine

Availability is defined as a system that is technically operational and supporting the mission of fingerprinting applicants. The Live-Scan system is “unavailable” if it is engaged in an activity that is not in direct support of the fingerprinting mission (e.g., remedial or preventive maintenance).

At the Government’s request, the Contractor shall replace systems that do not meet the stated requirements, above, at no cost to the Government.

#### **14.0 Information Technology Accessibility**

All products and services provided under this BPA and calls/orders shall be in compliance with Section 508 of the Rehabilitation Act of 1973, 1998 Amendments and applicable Electronic and Information Technology Accessibility Standards (36 CFR 1194), which require electronic and information technology accessibility for persons with disabilities. The Government has determined that the Live-Scan Systems acquired under this BPA are covered by Section 508 standards for Self Contained, Closed Products (1194.25) and Desktop and Portable Computers (1194.26).

The Government may accept products and services that partially meet the applicable technical provisions if no product is available that meets all applicable technical provisions. Products that provide equivalent facilitation will be considered along with those that meet the applicable specific technical provisions of the Section 508 standards. The Government is not required to obtain products and services meeting all or some of the applicable standards if doing so would impose an undue burden upon the Government.

#### **15.0 Technology Refreshment**

The Government recognizes that the useful life of information technology products is generally three (3) to five (5) years due to technology advancements and reduced maintainability. At the Government’s discretion, the Government may place orders for new scanner technology to replace equipment previously ordered under this BPA to take advantage of technology improvements not available at time of BPA award and/or to sustain equipment maintainability. The Contractor shall propose a trade-in dollar value for its scanner component for Year 4 and Year 5 of this BPA. If the Government activates the trade-in discount provision in orders placed during the applicable trade-in time periods [Year 4 (Month 37 – 48) and Year 5 (Month 49 – 60)], the discount shall apply to each new scanner unit ordered as replacement equipment. The Contractor shall arrange to remove the scanner equipment being replaced at no additional charge to the Government. The trade-in discount applies only to replace equipment previously ordered under this BPA.

#### **16.0 Facility Access Control**

The Contractor shall observe all internal building security regulations that apply to any and all buildings concerned with this contract. The Contractor shall only enter the facility or building with continuous escort service. When entering and departing the facility or building each Contractor must sign in and out as required at the site.

Equipment and Materials Dismantling, Handling, and/or Hauling: The Contractor shall coordinate the moving of equipment and materials within the facility before dismantling, handling and/or hauling same with the COTR or authorized Government representative. The Contractor shall notify the COTR or authorized Government representative to reach a mutually acceptable time and date corrective action will be completed for work required in response to an emergency or urgent service call within the response times specified herein. The Government reserves the right to inspect the equipment before, during and after any work performed.

Temporary Outages: The Contractor shall coordinate all temporary outages of any equipment with the COTR/authorized representative not less than 72 hours in advance of such outages.

#### **17.0 Security Requirements**

Prior to the commencement of work, the Contractor shall ensure that all personnel involved in the operations and maintenance service, and related work thereof, meet the security requirements identified in Attachment A to this SOW.

#### **18.0 List of Attachments:**

**Attachment A: Security Requirement**

**Attachment B: Application Support Center (ASC) Sites**

**Attachment C: ASC Store & Forward Configurations**

## **1.0 SECURITY REQUIREMENTS**

### **1.1 GENERAL**

BCIS has determined that performance of this contract requires that the Contractor, subcontractor(s), vendor(s), etc. (herein known as Contractor), requires access to sensitive BCIS information, and that the Contractor will adhere to the following.

### **1.2 SUITABILITY DETERMINATION**

BCIS shall have and exercise full control over granting, denying, withholding or terminating unescorted government facility and/or sensitive Government information access for Contractor employees, based upon the results of a background investigation. BCIS may, as it deems appropriate, authorize and make a favorable entry on duty (EOD) decision based on preliminary security checks. The favorable EOD decision would allow the employees to commence work temporarily prior to the completion of the full investigation. The granting of a favorable EOD decision shall not be considered as assurance that a full employment suitability authorization will follow as a result thereof. The granting of a favorable EOD decision or a full employment suitability determination shall in no way prevent, preclude, or bar the withdrawal or termination of any such access by BCIS, at any time during the term of the contract. No employee of the Contractor shall be allowed unescorted access to a Government facility without a favorable EOD decision or suitability determination by the Security Office. Contract employees assigned to the contract not needing access to sensitive BCIS information or recurring access to BCIS' facilities will not be subject to security suitability screening.

### **1.3 BACKGROUND INVESTIGATIONS**

Contract employees (to include applicants, temporaries, part-time and replacement employees) under the contract, needing access to sensitive information, shall undergo a position sensitivity analysis based on the duties each individual will perform on the contract. The results of the position sensitivity analysis shall identify the appropriate background investigation to be conducted. All background investigations will be processed through the Security Office. Prospective Contractor employees shall submit the following completed forms to the Security Office through the COTR no less than 30 days before the starting date of the contract or 30 days prior to entry on duty of any employees, whether a replacement, addition, subcontractor employee, or vendor:

1. Standard Form 85P, "Questionnaire for Public Trust Positions"
2. FD Form 258, "Fingerprint Card" **(2 copies)**
3. Foreign National Relatives or Associates Statement
4. Form DOJ-555, "Disclosure and Authorization Pertaining to Consumer Reports Pursuant to the Fair Credit Reporting Act"

Required forms will be provided by BCIS at the time of award of the contract. Only complete packages will be accepted by the Security Office. Specific instructions on submission of packages will be provided upon award of the contract.

Be advised that unless an applicant requiring access to sensitive information has resided in the US for three of the past five years, the Government may not be able to complete a satisfactory background investigation. In such cases, BCIS retains the right to deem an applicant as ineligible due to insufficient background information.

The Department of Justice (DOJ), in accordance with DOJ Order 2640.2D dated July 12, 2001, does not permit the use of Non-U.S. citizens, including Lawful Permanent Residents (LPRs), in the performance of this contract for any position that involves access to or development of any DOJ IT system. BCIS will consider only U.S. Citizens and LPRs for employment on this contract. BCIS will not approve LPRs for employment on this contract in any position that require the LPR to access or assist in the development, operation, management or maintenance of DOJ IT systems. By signing this contract, the contractor agrees to this restriction. In those instances where other non-IT requirements contained in the contract can be met by using LPRs, those requirements shall be clearly described.

#### **1.4 CONTINUED ELIGIBILITY**

If a prospective employee is found to be ineligible for access to Government facilities or information, the COTR will advise the Contractor that the employee shall not continue to work or to be assigned to work under the contract.

The Security Office may require drug screening for probable cause at any time and/ or when the contractor independently identifies, circumstances where probable cause exists.

BCIS reserves the right and prerogative to deny and/ or restrict the facility and information access of any Contractor employee whose actions are in conflict with the DOJ standards of conduct, 5 CFR 2635 and 5 CFR 3801, or whom BCIS determines to present a risk of compromising sensitive Government information to which he or she would have access under this contract.

The Contractor will report any adverse information coming to their attention concerning contract employees under the contract to BCIS' Security Office. Reports based on rumor or innuendo should not be made. The subsequent termination of employment of an employee does not obviate the requirement to submit this report. The report shall include the employees' name and social security number, along with the adverse information being reported.

The Security Office must be notified of all terminations/ resignations within five days of occurrence. The Contractor will return any expired BCIS issued identification cards and building passes, or those of terminated employees to the COTR. If an identification card or building pass is not available to be returned, a report must be submitted to the COTR,

referencing the pass or card number, name of individual to whom issued, the last known location and disposition of the pass or card.

### **1.5 EMPLOYMENT ELIGIBILITY**

The Contractor must agree that each employee working on this contract will have a Social Security Card issued and approved by the Social Security Administration. The Contractor shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

Subject to existing law, regulations and/ or other provisions of this contract, illegal or undocumented aliens will not be employed by the Contractor, or with this contract. The Contractor will ensure that this provision is expressly incorporated into any and all Subcontracts or subordinate agreements issued in support of this contract.

### **1.6 SECURITY MANAGEMENT**

The Contractor shall appoint a senior official to act as the Corporate Security Officer. The individual will interface with the Security Office through the COTR on all security matters, to include physical, personnel, and protection of all Government information and data accessed by the Contractor.

The COTR and the Security Office shall have the right to inspect the procedures, methods, and facilities utilized by the Contractor in complying with the security requirements under this contract. Should the COTR determine that the Contractor is not complying with the security requirements of this contract, the Contractor will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

### **1.7 INFORMATION TECHNOLOGY SECURITY CLEARANCE**

When sensitive government information is processed on BCIS telecommunications and automated information systems, the Contractor agrees to provide for the administrative control of sensitive data being processed and to adhere to the procedures governing such data as outlined in DOJ Order 2640.2D, *Information Technology Security*.

### **1.8 INFORMATION TECHNOLOGY SECURITY TRAINING AND OVERSIGHT**

All contractor employees using automated systems or processing BCIS sensitive data will be required to receive Security Awareness Training as outlined in the Computer Security Act of 1987. This training will be provided by the BCIS C&TS Program Office. All personnel who access BCIS information systems will be continually evaluated while performing these duties. Supervisors should be aware of any unusual or inappropriate behavior by personnel accessing systems. Any unauthorized access, sharing of passwords, or other questionable security procedures should be reported to the local Security Office or CSSO.



## Current Application Support Center (ASC) Sites

<i>Site Description</i>	<i>Building</i>	<i>Street Address</i>	<i>City, State Zip</i>
<b>- A -</b>			
AGANA	SIRENA PLAZA	108 Hernan Cortez Avenue	Hagatna , GU 96910-5059
ALBANY		1086 Troy-Schenechady Road	Latham , NY 12110-1024
ALBUQUERQUE		1605 Isleta Boulevard, S.W.	Albuquerque , NM 87105-0000
ANCHORAGE		620 East 10th Avenue	Anchorage , AK 99501-3799
ATLANTA		3523 Buford Highway	Atlanta , GA 30329-1201
<b>- B -</b>			
BAKERSFIELD	FALLON FEDERAL BUILDING	4701 Planz Road	Bakersfield , CA 93309-6349
BALTIMORE		31 Hopkins Plaza	Baltimore , MD 21201-2825
BELLFLOWER	BELLFLOWER PLAZA	17610 Bellflower Boulevard	Bellflower , CA 90706-8002
BIRMINGHAM		5900 Airport Highway	Birmingham , AL 35212-1057
BOISE		1185 South Vinnell Way	Boise , ID 83709-1656
BOSTON		170 Portland Street	Boston , MA 02114-1706
BROADWAY		4853 North Broadway	Chicago , IL 60640-3603
BRONX		2378 Grand Concourse	Bronx , NY 10458-6907
BROOKLYN	SOUTHWIND SHOPPING CENTER	227 Livingston Street	Brooklyn , NY 11201-5838
BROWNSVILLE		943 North Expressway 77	Brownsville , TX 78520-8670
BUENA PARK		8381 La Palma Avenue	Buena Park , CA 90620-3207
BUFFALO		130 Delaware Avenue	Buffalo , NY 14202-2498
<b>- C -</b>			
CALEXICO		16 Heffernan Avenue	Calexico , CA 92231-2734
CASPER		150 East B Street	Casper , WY 82601-7005
CHARLESTON, SC		170 Meeting Street	Charleston , SC 29401-3181
CHARLESTON, WV		210 Kanawha Boulevard West	Charleston , WV 25302-2201
CHARLOTTE	BUILDING 10	4801 Chastain Avenue	Charlotte , NC 28217-2231
CINCINNATI	J.W. PECK FEDERAL BUILDING	550 Main Street	Cincinnati , OH 45202-5298
CLEVELAND	AJC FEDERAL BUILDING	1240 East 9th Street	Cleveland , OH 44199-2085
COLUMBUS	LEVEQUE TOWERS	50 West Broad Street	Columbus , OH 43215-5903
<b>- D -</b>			
DALLAS-NORTH	VILLAGE AT BACHMAN LAKE	3701 West Northwest Highway	Dallas , TX 75220-4961
DALLAS-SOUTH		7334 South Westmoreland Road	Dallas , TX 75237-2908
DENVER		15037 East Colfax Avenue	Aurora , CO 80011-5777
DES MOINES	FEDERAL BUILDING	210 Walnut Street	Des Moines , IA 50309-2110
DETROIT	CHENE SQUARE MALL	2652 East Jefferson Avenue	Detroit , MI 48207-4129
DOVER		1305 McD Drive	Dover , DE 19901-4699
DULUTH	FEDERAL BLDG	515 West First Street	Duluth , MN 55802-1301
<b>- E -</b>			
EL MONTE	GOLDEN VISTA PLAZA	9251 East Garvey Avenue	So. El Monte , CA 91733-4611
EL PASO		10500 Montwood Drive	El Paso , TX 79935-2703
<b>- F -</b>			
FAIRFAX		5949 West Pico Boulevard	Los Angeles , CA 90035-2653
FARGO		657 2nd Avenue North	Fargo , ND 58102-4727
FORT SMITH	BUILDING D	4991 Old Greenwood Bus Park	Fort Smith , AR 72903-6906
FORT WORTH		FT. WORTH TOWN CENTER MALL	4200 South Freeway
FRESNO		4893 East Kings Canyon	Fresno , CA 93727-3811
FT. LAUDERDALE		11690 State Road 84	Davie , FL 33325-3921
<b>- G -</b>			
GARDENA	GLENMONT PLAZA	15715 Crenshaw Boulevard	Gardena , CA 90249-4529
GLENMONT		12331 Georgia Avenue	Wheaton , MD 20906-3646
GOLETA		6831 Hollister Avenue	Goleta , CA 93117-3015
GRAND JUNCTION	VALLEY PLAZA	2454 Highway 6 & 50	Grand Junction , CO 81505-1117
GRAND RAPIDS	BRETWOOD MALL	4484 Breton Road, S.E.	Kentwood , MI 49508-5270

## Current Application Support Center (ASC) Sites

Site Description	Building	Street Address	City, State Zip
<b>- H -</b>			
HACKENSACK		116 Kansas Street	Hackensack , NJ 07601-7103
HAMMOND	INDIANAPOLIS BOULEVARD	7852 Interstate Plaza Drive	Hammond , IN 46324-3362
HARLEM	NORRIDGE COMMONS SHOPPING	4137 North Harlem Avenue	Norridge , IL 60640-1211
HARTFORD		249 Pearl Street	Hartford , CT 06103-2112
HELENA		2800 Skyway Drive	Helena , MT 59602-1230
HEMPSTEAD		100 Main Street	Hempstead , NY 11550-2418
HONOLULU		677 Ala Moana Boulevard	Honolulu , HI 96813-4999
HOULTON		27 Customs Loop	Houlton , ME 04730-0000
HOUSTON-NORTHWEST	DELTA CENTER	10555 Northwest Freeway	Houston , TX 77092-8209
HOUSTON-SOUTHEAST	CORUM PLAZA	8505 Gulf Freeway	Houston , TX 77017-5043
HOUSTON-SOUTHWEST	FONDREN ROAD PLAZA	7086 Bissonet Street	Houston , TX 77074-6010
HUNTINGTON/ALEXANDRIA		8850 Richmond Highway	Alexandria , VA 22303
<b>- I -</b>			
IDAHO FALLS		1820 East 17th Street	Idaho Falls , ID 83404-6471
INDIANAPOLIS		950 North Meridian Street	Indianapolis , IN 46204-3915
<b>- J -</b>			
JACKSON	MCCOY FEDERAL BUILDING	100 West Capitol Street	Jackson , MS 39269-1602
JACKSON HEIGHTS		63-05 Roosevelt Avenue	Woodside , NY 11377-3641
JACKSONVILLE		4121 Southpoint Boulevard	Jacksonville , FL 32216-0930
<b>- K -</b>			
KANSAS CITY		9747 North Conant Avenue	Kansas City , MO 64153-1833
<b>- L -</b>			
LAREDO		707 East Calton Road	Laredo , TX 78041-0000
LAS VEGAS		6175 South Pecos Road	Las Vegas , NV 89120-6284
LOUISVILLE		601 West Broadway	Louisville , KY 40202-2250
LUBBOCK		3502 Slide Road	Lubbock , TX 79414-2547
<b>- M -</b>			
MANCHESTER		803 Canal Street	Manchester , NH 03101-1226
MANHATTAN		201 Varick Street	New York , NY 10014-4811
MCALLEN		220 South Bicentennial	Mcallen , TX 78501-7051
MEMPHIS		1341 Sycamore View	Memphis , TN 38134-7641
MIAMI - BISCAYNE		521 North East 81st Street	Miami , FL 33138-6220
MIAMI - HIALEAH	WESTLAND PROMENADE	3700 West 18th Avenue	Hialeah , FL 33012-7069
MIAMI - SWEETWATER		11865 S.W. 26th Street (Coral Way)	Miami , FL 33175-2472
MILWAUKEE		310 East Knapp Street	Milwaukee , WI 53202-4504
MODESTO	CROSSROADS SHOPPING CENTER	901 North Carpenter Road	Modesto , CA 95351-1199
<b>- N -</b>			
NAPERVILLE		888 South Route 59	Naperville , IL 60540-0962
NASHVILLE		247 Venture Circle	Nashville , TN 37228-1603
NEW ORLEANS		701 Loyola Avenue	New Orleans , LA 70113-1912
NEW ROCHELLE		246 North Avenue	New Rochelle , NY 10801-6405
NEWARK		24 Commerce Street	Newark , NJ 07102-4005
NORFOLK		5280 Henneman Drive	Norfolk , VA 23513-2503
<b>- O -</b>			
OAKLAND		2040 Telegraph Avenue	Oakland , CA 94612-2306
ODESSA		1655 West County Road	Odessa , TX 79763-2960
OKLAHOMA CITY		4149 Highline Boulevard	Oklahoma City , OK 73109-2081
OMAHA		13822 Plaza	Omaha , NE 68137-2930
ORLANDO	HOFFNER COMMERCE CENTER	5449 South Semoran Boulevard	Orlando , FL 32822-1778
OXNARD	CARRIAGE SQUARE SHOPPING CENTER	250 West Citrus Grove Lane	Oxnard , CA 93030-0741

## Current Application Support Center (ASC) Sites

Site Description	Building	Street Address	City, State Zip
<b>- P -</b>			
PHILADELPHIA		120 North 8th Street	Philadelphia , PA 19107-2422
PHOENIX		2545 East Thomas Road	Phoenix , AZ 85016-7941
PITTSBURGH		800 Penn Avenue	Pittsburgh , PA 15222-3615
POMONA		435 West Mission Boulevard	Pomona , CA 91766-1601
PORTLAND - OR		721 S.W. 14th Avenue	Portland , OR 97205-1840
PORTLAND, ME		176 Gannett Drive	South Portland , ME 04106-6909
PROVIDENCE	MOULTON HALL BUILDING	333 Westminster Street	Providence , RI 02903-3302
PULASKI	SUPER MALL	5160 South Pulaski Avenue	Chicago , IL 60632-4253
<b>- Q -</b>			
QUEENS/JAMAICA		162-24 Jamaica Avenue	Jamaica , NY 11432-4910
<b>- R -</b>			
RAPID CITY		1675 Samco Road	Rapid City , SD 57702-6200
RENO		1351 Corporate Boulevard	Reno , NV 89502-7146
RICHLAND		825 Jadwin Avenue	Richland , WA 99352-3589
RIVERSIDE		10082 Magnolia Avenue	Riverside , CA 92503-3530
<b>- S -</b>			
SACRAMENTO		731 K Street	Sacramento , CA 95814-0000
SALINAS	SANTA RITA PLAZA	1954 North Main Street	Salinas , CA 93906-2305
SALISBURY	NORTHGATE BUSINESS PARK	119 West Naylor Mill Road	Salisbury , MD 21801-9513
SALT LAKE CITY	BUILDING C	5536 South 1900 West	Taylorsville , UT 84118-9007
SAN ANTONIO		5121 Crestway Drive	San Antonio , TX 78239-1975
SAN DIEGO		2509 El Cajon Boulevard	San Diego , CA 92104-1117
SAN FRANCISCO		250 Broadway Street	San Francisco , CA 94111-1506
SAN JOSE		122 Charcot Avenue	San Jose , CA 95131
SAN JUAN		458 Canals Street	Hato Rey , PR 00918-2756
SAN MARCOS		727 West San Marcos Boulevard	San Marcos , CA 92069-4244
SANTA ANA		1666 North Main Street	Santa Ana , CA 92701-7417
SANTA ROSA		1401 Guerneville Road	Santa Rosa , CA 95403-4174
SAULT ST. MARIE	INTERNATIONAL BRIDGE PLAZA		Sault St. Marie , MI 49783-0000
SEATTLE		457 S.W. 148 Street	Burien , WA 98166-1975
SIOUX FALLS	RIVERSIDE STATION	300 East 8th Street	Sioux Falls , SD 57103-7023
SPOKANE		920 West Riverside	Spokane , WA 99201-1090
ST CROIX		P.O. Box 1468 Kinghill	St. Croix , VI 00851-1468
ST LOUIS		1222 Spruce Street	St. Louis , MO 63103-2815
ST. ALBANS		64 Grice Brook Road	St. Albans , VT 05478-9500
ST. PAUL		1360 University Avenue	St. Paul , MN 55104-4086
ST. THOMAS	FIRST FLOOR SOUTH	Nisky Center	St. Thomas , VI 00802-5838
SYRACUSE		412 South Warren Street	Syracuse , NY 13202-2604
<b>- T -</b>			
TAMPA	BAY PLAZA 1	9225 Bay Plaza Boulevard	Tampa , FL 33619-4412
TUCSON		1835 South Alvernon	Tucson , AZ 85711-5693
<b>- V -</b>			
VAN NUYS		14515 Hamlin Street	Van Nuys , CA 91411-1608
<b>- W -</b>			
WAUKEGAN		25 South Greenbay Road	Waukegan , IL 60085-4815
WEST PALM BEACH		2501 Bristol Drive	West Palm Beach , FL
WICHITA		271 West 3rd Street North	Wichita , KS 67202-1272
WILSHIRE		888 Wilshire Boulevard	Los Angeles , CA 90017-2602
<b>- Y -</b>			
YAKIMA		417 East Chestnut	Yakima , WA 98901-2719
YORK		3400 Concord Road	York , PA 17402-9007
YUMA		3250 South 4th Avenue	Yuma , AZ 85365-4051

## ASC STORE AND FORWARD CONFIGURATIONS

### ASC Software:

Microsoft Windows NT Workstation 4.0  
Microsoft Outlook 97/98 (Exchange client)  
DiskShare 3.0 (NFS Software)  
Message Transfer Client Software (Cogent)  
Query and Report software not required; use Crystal Reports executables


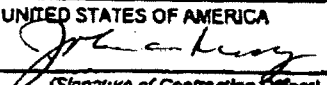
### ASC Hardware:

Dell Server  
128 MB RAM  
8GB Hot Swappable RAID 5 storage (at least 14 GB at largest ASCs)  
24X CD-ROM  
100 Base-T LAN adapter  
Color Monitor

### Data Storage Requirements:

#### ASC Size:

Largest ASC 7GB  
Medium ASC 4GB  
Smallest ASC <1GB

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE		PAGE OF PAGES 1   2	
2. AMENDMENT/MODIFICATION NO. A001		3. EFF. DATE 05/25/2004	4. REQUISITION/PURCHASE REQ. NO. PRO-4-00000		5. PROJECT NO. (If applicable)
6. ISSUED BY US Department of Homeland Security Bur of Immigr & Customs Enforcement 425 I Street NW Room 2208  Washington DC 20536			7. ADMINISTERED BY (If other than Item 6) Bur of Immigr & Customs Enforcement HQ Procurement Division 425 I Street NW Room 2208  Washington DC 20536		
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and Zip Code)  IDENTIX INCORPORATED  5600 ROWLAND ROAD  MINNETONKA MN 55343  CODE FACILITY CODE			9A. AMENDMENT OF SOLICITATION NO.  9B. DATED (SEE ITEM 11)  10A. MODIFICATION OF CONTRACT/ORDER NO. X COW-3-A-0123 / -  10B. DATED (SEE ITEM 13)		
11. THIS ITEM ONLY APPLIES TO AMENOMENTS OF SOLICITATIONS					
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers: FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. ACCOUNTING AND APPROPRIATION DATA (If required) N/A  NET CHANGES: \$0.00					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.					
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.					
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (Such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103 (b).					
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:					
X D. OTHER (Specify type of modification and authority) Mutual agreement by both parties					
E. IMPORTANT: Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return 1 copies to issuing office.					
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) a. The purpose of this modification is to incorporate the following changes:  (1) Delete Attachment 3, BPA Price List (effective 09/30/03) in its entirety and incorporate the attached BPA Price List dated 05/25/04 which is included only for competed products/services under the subject BPA.  (2) Delete paragraph 2.1, Federal Supply Schedule of BPA Terms and Conditions (Page 2) in its entirety and revise to read as follows:  2.1. Federal Supply Schedule.  Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.					
15A. NAME AND TITLE OF SIGNER (Type or print) James H. Moyer, CDO			16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) JOHN A. RUSSO JR.		
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)		15C. DATE SIGNED 5/25/04	16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)	16C. DATE SIGNED 5/26/04	
<input type="checkbox"/> Vendor	<input type="checkbox"/> Official	<input type="checkbox"/> Requestor	STANDARD FORM 30 (REV. 10-83)		
<input type="checkbox"/> Receiving	<input type="checkbox"/> G104 Oblig.	<input type="checkbox"/> Other	Prescribed by GSA FAR (48 CFR) 53.243		

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT - Continuation</b>			<b>1. CONTRACT ID CODE</b>	
<b>2. AMENDMENT/MODIFICATION NO.</b> A001	<b>3. EFF. DATE</b> 05/25/2004	<b>4. REQUISITION/PURCHASE REQ. NO.</b> PRO-4-00000	<b>PAGE OF</b> 2	<b>PAGES</b> 2

**14. DESCRIPTION OF AMENDMENT/MODIFICATION** *(Organized by UCF section headings, including solicitation/contract subject matter where feasible.)*

All orders placed against this BPA are subject to the terms and conditions of the GSA FSS Contract No. GS-07F-0112H. Special BPA discount terms and prices are listed in the attached BPA Price List (Attachment 3).

b. All other terms and conditions of the subject BPA remain unchanged.

BPA PRICE LIST

IDENTIX BOOKING STATION SYSTEM - TP3500LC							
							25-May-04
BASE YEAR: 09/30/03 THRU 09/29/04							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
0001	Live Scan Systems/Custom Software	\$22,005.00					(b)(4)
0002	Installation/Integration Services	\$3,230.00					
0003	Remote Software Upgrades	\$165.00					
0004	Hardware Maintenance (Annual)						
0004AA	During warranty period	\$1,097.00					
0004AB	Outside of warranty period	\$3,292.00					
0005	Technical Support (Hotline) (Annual)	\$2,195.00					
0006	On-Site Training						
0006AA	User Training	\$1,530.00					
0006AB	Systems Administrator Training	\$1,530.00					
0007	System Relocations (See Note below)	NSP					
0008	Other Direct Costs (ODCs):						
0008A	Shipping - Domestic & Overseas						
0008B	Travel - Domestic & Overseas						
0008C	Materials						
<b>Total Price for Item 0001 thru 0008</b>							<b>\$2,533,650.00</b>
G&A Rate for ODC'S: 0%							
Material Handling Fee Rate: 0%							
Note: Exclude transportation cost. Transportation cost will be negotiated by each call.							
System relocation will include costs for deinstallation, packing, & reinstallation of system.							
Note 1: In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.							

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BPA PRICE LIST

IDENTIX BOOKING STATION SYSTEM - TP3500LC							
							25-May-04
1ST OPTION YEAR: 09/30/04 THRU 08/29/05							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
1001	Live Scan Systems/Custom Software	\$22,005.00					
1002	Installation/Integration Services	\$3,230.00					
1003	Remote Software Upgrades	\$165.00					
1004	Hardware Maintenance (Annual)						
1004AA	During warranty period	\$1,097.00					
1004AB	Outside of warranty period	\$3,292.00					
1005	Technical Support (Hotline) (Annual)	\$2,195.00					
1006	On-Site Training						
1006AA	User Training	\$1,530.00					
1006AB	Systems Administrator Training	\$1,530.00					
1007	System Relocations (See Note below)	NSP					
1008	Other Direct Costs (ODCs):						
1008A	Shipping - Domestic & Overseas						
1008B	Travel - Domestic & Overseas						
1008C	Materials						
	<b>Total Price for Item 1001 thru 1008</b>						<b>\$3,096,450.00</b>
	G&A Rate for ODC'S: 0%						
	Material Handling Fee Rate: 0%						
	GSA Schedule Contract EPA Rate: 0%						
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						





BPA PRICE LIST

IDENTIX BOOKING STATION SYSTEM - TP3500LC							25-May-04
2ND OPTION YEAR: 09/30/05 THRU 09/29/06							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
2001	Live Scan Systems/Custom Software	\$22,005.00					(b)(4)
2002	Installation/Integration Services	\$3,230.00					
2003	Remote Software Upgrades	\$165.00					
2004	Hardware Maintenance (Annual)						
2004AA	During warranty period	\$1,097.00					
2004AB	Outside of warranty period	\$3,292.00					
2005	Technical Support (Hotline) (Annual)	\$2,195.00					
2006	On-Site Training						
2006AA	User Training	\$1,530.00					
2006AB	Systems Administrator Training	\$1,530.00					
2007	System Relocations (See Note below)	NSP					
2008	Other Direct Costs (ODCs):						
2008A	Shipping - Domestic & Overseas						
2008B	Travel - Domestic & Overseas						
2008C	Materials						
<b>Total Price for Item 2001 thru 2008</b>							<b>\$3,678,850.00</b>
G&A Rate for ODC'S: 0%							
Material Handling Fee Rate: 0%							
GSA Schedule Contract EPA Rate: 0%							
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						

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BPA PRICE LIST

IDENTIX BOOKING STATION SYSTEM - TP3500LC								
							25-May-04	
3RD OPTION YEAR: 09/30/06 THRU 09/29/07								
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount	
3001	Live Scan Systems/Custom Software	\$22,005.00					(b)(4)	
3002	Installation/Integration Services	\$3,230.00						
3003	Remote Software Upgrades	\$165.00						
3004	Hardware Maintenance (Annual)							
3004AA	During warranty period	\$1,097.00						
3004AB	Outside of warranty period	\$3,292.00						
3005	Technical Support (Hotline) (Annual)	\$2,195.00						
3006	On-Site Training							
3006AA	User Training	\$1,530.00						
3006AB	Systems Administrator Training	\$1,530.00						
3007	System Relocations (See Note below)	NSP						
3008	Other Direct Costs (ODCs):							
3008A	Shipping - Domestic & Overseas							
3008B	Travel - Domestic & Overseas							
3008C	Materials							
3009	Equipment Trade-In Credit - Year 4							
	<b>Total Price for Item 3001 thru 3009</b>							<b>\$4,081,450.00</b>
	G&A Rate for ODC'S: 0%							
	Material Handling Fee Rate: 0%							
	GSA Schedule Contract EPA Rate: 0%							
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.							
	System relocation will include costs for deinstallation, packing, & reinstallation of system.							
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.							

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BPA PRICE LIST

IDENTIX BOOKING STATION SYSTEM - TP3500LC							
							25-May-04
4TH OPTION YEAR: 09/30/07 THRU 09/29/08							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
4001	Live Scan Systems/Custom Software	\$22,005.00					
4002	Installation/Integration Services	\$3,230.00					
4003	Remote Software Upgrades	\$165.00					
4004	Hardware Maintenance (Annual)						
4004AA	During warranty period	\$1,097.00					
4004AB	Outside of warranty period	\$3,292.00					
4005	Technical Support (Hotline) (Annual)	\$2,195.00					
4006	On-Site Training						
4006AA	User Training	\$1,530.00					
4006AB	Systems Administrator Training	\$1,530.00					
4007	System Relocations (See Note below)	NSP					
4008	Other Direct Costs (ODCs):						
4008A	Shipping - Domestic & Overseas						
4008B	Travel - Domestic & Overseas						
4008C	Materials						
4009	Equipment Trade-In Credit - Year 5						
<b>Total Price for Item 4001 thru 4009</b>							<b>\$5,872,350.00</b>
G&A Rate for ODC's: 0%							
Material Handling Fee Rate: 0%							
GSA Schedule Contract EPA Rate: 0%							
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						

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BPA PRICE LIST

IDENTIX DESKTOP SYSTEM - TP3000LD							
							25-May-04
<b>BASE YEAR: 09/30/03 THRU 09/29/04</b>							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
0001	Live Scan Systems/Custom Software	\$18,713.00					(b)(4)
0002	Installation/Integration Services	\$3,230.00					
0003	Remote Software Upgrades	\$165.00					
0004	Hardware Maintenance (Annual)						
0004AA	During warranty period	\$1,097.00					
0004AB	Outside of warranty period	\$2,993.00					
0005	Technical Support (Hotline) (Annual)	\$1,995.00					
0006	On-Site Training						
0006AA	User Training	\$1,530.00					
0006AB	Systems Administrator Training	\$1,530.00					
0007	System Relocations (See Note below)	NSP					
0008	Other Direct Costs (ODCs):						
0008A	Shipping - Domestic & Overseas						
0008B	Travel - Domestic & Overseas						
0008C	Materials						
	<b>Total Price for Item 0001 thru 0008</b>						
	G&A Rate for ODC'S: 0%						
	Material Handling Fee Rate: 0%						
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						

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BPA PRICE LIST

IDENTIX DESKTOP SYSTEM - TP3000LD							
							25-May-04
1ST OPTION YEAR: 09/30/04 THRU 09/29/05							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
1001	Live Scan Systems/Custom Software	\$18,713.00					
1002	Installation/Integration Services	\$3,230.00					
1003	Remote Software Upgrades	\$165.00					
1004	Hardware Maintenance (Annual)						
1004AA	During warranty period	\$1,097.00					
1004AB	Outside of warranty period	\$2,993.00					
1005	Technical Support (Hotline) (Annual)	\$1,995.00					
1006	On-Site Training						
1006AA	User Training	\$1,530.00					
1006AB	Systems Administrator Training	\$1,530.00					
1007	System Relocations (See Note below)	NSP					
1008	Other Direct Costs (ODCs):						
1008A	Shipping - Domestic & Overseas						
1008B	Travel - Domestic & Overseas						
1008C	Materials						
	<b>Total Price for Item 1001 thru 1008</b>						<b>\$1,139,555.00</b>
	G&A Rate for ODC'S: 0%						
	Material Handling Fee Rate: 0%						
	GSA Schedule Contract EPA Rate: 0%						
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						

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BPA PRICE LIST

IDENTIX DESKTOP SYSTEM - TP3000LD							25-May-04
2ND OPTION YEAR: 09/30/05 THRU 09/29/06							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
2001	Live Scan Systems/Custom Software	\$18,713.00					(b)(4)
2002	Installation/Integration Services	\$3,230.00					
2003	Remote Software Upgrades	\$165.00					
2004	Hardware Maintenance (Annual)						
2004AA	During warranty period	\$1,097.00					
2004AB	Outside of warranty period	\$2,993.00					
2005	Technical Support (Hotline) (Annual)	\$1,995.00					
2006	On-Site Training						
2006AA	User Training	\$1,530.00					
2006AB	Systems Administrator Training	\$1,530.00					
2007	System Relocations (See Note below)	NSP					
2008	Other Direct Costs (ODCs):						
2008A	Shipping - Domestic & Overseas						
2008B	Travel - Domestic & Overseas						
2008C	Materials						
	<b>Total Price for Item 2001 thru 2008</b>						<b>\$1,428,305.00</b>
	G&A Rate for ODC'S: 0%						
	Material Handling Fee Rate: 0%						
	GSA Schedule Contract EPA Rate: 0%						
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						

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BPA PRICE LIST

IDENTIX DESKTOP SYSTEM - TP3000LD							
							25-May-04
3RD OPTION YEAR: 09/30/06 THRU 09/29/07							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
3001	Live Scan Systems/Custom Software	\$18,713.00					
3002	Installation/Integration Services	\$3,230.00					
3003	Remote Software Upgrades	\$165.00					
3004	Hardware Maintenance (Annual)						
3004AA	During warranty period	\$1,097.00					
3004AB	Outside of warranty period	\$2,993.00					
3005	Technical Support (Hotline) (Annual)	\$1,995.00					
3006	On-Site Training						
3006AA	User Training	\$1,530.00					
3006AB	Systems Administrator Training	\$1,530.00					
3007	System Relocations (See Note below)	NSP					
3008	Other Direct Costs (ODCs):						
3008A	Shipping - Domestic & Overseas						
3008B	Travel - Domestic & Overseas						
3008C	Materials						
3009	Equipment Trade-In Credit - Year 4						
	<b>Total Price for Item 3001 thru 3009</b>						<b>\$1,652,105.00</b>
	G&A Rate for ODC'S: 0%						
	Material Handling Fee Rate: 0%						
	GSA Schedule Contract EPA Rate: 0%						
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						



(b)(4)

BPA PRICE LIST

IDENTIX DESKTOP SYSTEM - TP3000LD							
							25-May-04
4TH OPTION YEAR: 09/30/07 THRU 09/29/08							
Item No	Description	GSA Price	Discount %	BPA Price	Est Qty	Unit	Total Amount
4001	Live Scan Systems/Custom Software	\$18,713.00					
4002	Installation/Integration Services	\$3,230.00					
4003	Remote Software Upgrades	\$165.00					
4004	Hardware Maintenance (Annual)						
4004AA	During warranty period	\$1,097.00					
4004AB	Outside of warranty period	\$2,993.00					
4005	Technical Support (Hotline) (Annual)	\$1,995.00					
4006	On-Site Training						
4006AA	User Training	\$1,530.00					
4006AB	Systems Administrator Training	\$1,530.00					
4007	System Relocations (See Note below)	NSP					
4008	Other Direct Costs (ODCs):						
4008A	Shipping - Domestic & Overseas						
4008B	Travel - Domestic & Overseas						
4008C	Materials						
4009	Equipment Trade-In Credit - Year 5						
	<b>Total Price for Item 4001 thru 4009</b>						<b>\$2,343,155.00</b>
	G&A Rate for ODC's: 0%						
	Material Handling Fee Rate: 0%						
	GSA Schedule Contract EPA Rate: 0%						
Note:	Exclude transportation cost. Transportation cost will be negotiated by each call.						
	System relocation will include costs for deinstallation, packing, & reinstallation of system.						
Note 1:	In order to comply with the requirements of the RFP we had bid to the minimum level of service plus value added services based our historical Customized Customer Care Package. Our BID price contains the Customized Customer Care Package for BCIS.						

(b)(4)



<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		<b>1. CONTRACT ID CODE</b>		<b>PAGE OF PAGES</b> 1   2	
<b>2. AMENDMENT/MODIFICATION NO.</b> A002		<b>3. EFF. DATE</b> 07/06/2004	<b>4. REQUISITION/PURCHASE REQ. NO.</b> PRO-4-00000		<b>5. PROJECT NO. (if applicable)</b>
<b>6. ISSUED BY</b> US Department of Homeland Security Bur of Immigr & Customs Enforcement 425 I Street NW Room 2208 Washington DC 20536			<b>7. ADMINISTERED BY (if other than Item 6)</b> Bur of Immigr & Customs Enforcement HQ Procurement Division 425 I Street NW Room 2208 Washington DC 20536		
<b>8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and Zip Code)</b> IDENTIX INCORPORATED 5600 ROWLAND ROAD MINNETONKA MN 55343 CODE FACILITY CODE			<b>9A. AMENDMENT OF SOLICITATION NO.</b>		
			<b>9B. DATED (SEE ITEM 11)</b>		
			<b>10A. MODIFICATION OF CONTRACT/ORDER NO.</b> X COW-3-A-0123 / -		
			<b>10B. DATED (SEE ITEM 13)</b>		
<b>11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS</b>					
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers: FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter make reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
<b>12. ACCOUNTING AND APPROPRIATION DATA (if required)</b> NONE					
NET CHANGES: \$0.00					
<b>13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.</b>					
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.					
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (Such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103 (b).					
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:					
X D. OTHER (Specify type of modification and authority) Mutual agreement by both parties					
E. IMPORTANT: Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return _____ copies to issuing office.					
<b>14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)</b>					
a. The purpose of this modification is to change the terms and conditions of BPA COW-3-A-0123 as follows:					
(1) Change block 12, F.O.B. Point of OP 347 from "Destination" to "Origin" to comply with the terms and conditions of the GSA Contract No. GS-07F-0112H.					
(2) Change paragraph 2.6, BPA Expiration to read as follow:					
This BPA expires sixty (60) months from the date of award (09/30/03) or at					
Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.					
<b>15A. NAME AND TITLE OF SIGNER (Type or print)</b> James H. Moar COO			<b>16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)</b> JOHN A. RUSSO JR.		
<b>15B. CONTRACTOR/OFFEROR</b> <i>[Signature]</i> (Signature of person authorized to sign)		<b>15C. DATE SIGNED</b> 07/07/04	<b>16B. UNITED STATES OF AMERICA</b> BY <i>[Signature]</i> (Signature of Contracting Officer)		<b>16C. DATE SIGNED</b> 7/7/04
<input type="checkbox"/> Vendor Receiving		<input type="checkbox"/> Official G104 Obfg.	<input type="checkbox"/> Requestor	<input type="checkbox"/> Other	
STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243					

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT - Continuation</b>			1. CONTRACT ID CODE	
2. AMENDMENT/MODIFICATION NO. A002	3. EFF. DATE 07/06/2004	4. REQUISITION/PURCHASE REQ. NO. PRO-4-00000	PAGE OF 2	PAGES 2

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

the end of the current GSA Schedule contract period (08/31/2008), whichever is earlier. If GSA extends the Schedule contract by modification beyond 08/31/2008, this BPA will be comparably extended by modification not to exceed a total period of performance of sixty (60) months.

b. All other terms and conditions of the subject BPA remain unchanged.

2. AMENDMENT/MODIFICATION NO. A003	3. EFF. DATE 07/23/2004	4. REQUISITION/PURCHASE REQ. NO. PRO-4-00000	5. PROJECT NO. (If applicable)
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6. ISSUED BY US Department of Homeland Security Bur of Immigr & Customs Enforcement 425 I Street NW Room 2208  Washington DC 20536	7. ADMINISTERED BY (If other than Item 6) Bur of Immigr & Customs Enforcement HQ Procurement Division 425 I Street NW Room 2208  Washington DC 20536
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8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and Zip Code)  IDENTIX INCORPORATED  5600 ROWLAND ROAD  MINNETONKA MN 55343  CODE FACILITY CODE	9A. AMENDMENT OF SOLICITATION NO.  9B. DATED (SEE ITEM 11)  10A. MODIFICATION OF CONTRACT/ORDER NO. X COW-3-A-0123 / ---  10B. DATED (SEE ITEM 13)
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)  
N/A

NET CHANGES: \$0.00

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

- |   |  |
|---|--|
|   | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.   |
| X | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (Such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103 (b). |
|   | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:   |
|   | D. OTHER (Specify type of modification and authority)  |

E. IMPORTANT: Contractor  is not  is required to sign this document and return \_\_\_\_\_ copies to issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

a. The purpose of this modification is to notify that the subject BPA for DHS/CIS Live Scan Systems is hereby reassigned to the following contracting office for contract administration effective the date signed of this modification:

USDHS  
Citizenship & Immigration Services  
Contracting Office  
70 Kimbell Avenue  
South Burlington, VT 05403

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) JOHN A. RUSSO JR.
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)	15C. DATE SIGNED
	16B. UNITED STATES OF AMERICA BY (Signature of Contracting Officer)
	16C. DATE SIGNED 7/22/04

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT - Continuation</b>			1. CONTRACT ID CODE	
2. AMENDMENT/MODIFICATION NO. A003	3. EFF. DATE 07/23/2004	4. REQUISITION/PURCHASE REQ. NO. PRO-4-00000	PAGE OF	PAGES 2   2

14. DESCRIPTION OF AMENDMENT/MODIFICATION *(Organized by UCF section headings, including solicitation/contract subject matter where feasible.)*

POC: Paul Shannon (Contract Specialist)

Email: [REDACTED] (g)(q)

Voice: 802-872-[REDACTED]

Fax: 802-951-[REDACTED] (b)(7)(z)(q)

b. BICE designated ordering officers listed in paragraph 2.7 of BPA Terms and Conditions will be automatically terminated by the ordering authority upon the appointment of new ordering officer by the above contracting office.

c. All other terms and conditions of the subject BPA remain unchanged.