

PROFILE



Language of Broadcast: Armenian

Content: 1 hr. of original and 1 hr. of repeat TV programming per week; Internet

Distribution: 1 affiliate (1 TV)

TV: VOA Armenian broadcasts through its affiliate, Armenia TV, one of the most watched stations in Armenia. Service airs two programs: *Armenian Daily TV* and *Armenian Magazine TV*.

Web: The Service has web and mobile sites, is available on Facebook, Twitter, YouTube, and sends a daily e-mail newsletter. The website also hosts video streams.

Staff: 2

Budget: \$386,200

Established: 1951 to present; TV programming established in 2004





Language of Broadcast: Armenian

Content: 25 hrs. of original and 14 hrs. of repeat radio programming per week; 2.5 hours of TV programming; Internet

Distribution: Radio: RFE/RL has 4 FM partners: 2 National and 1 Yerevan affiliate covering the whole country in addition to HotBird.

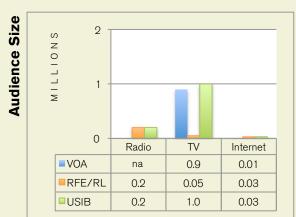
New Media: The Service has a multimedia-rich Web site (Armenian-language site with Russian and English sub sites) with streaming audio and video as well as mobile sites and is active on Facebook, Twitter, and YouTube.

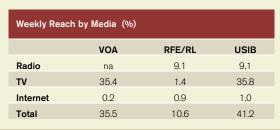
Video: Weekly: Crossroad Of Opinions is carried by 7 local TV stations; Writer And Reality (20 min) is carried by 5 local TV stations. The service also produces a daily Video News Of The Day (12-15 min) which is carried by 5 local TV stations.

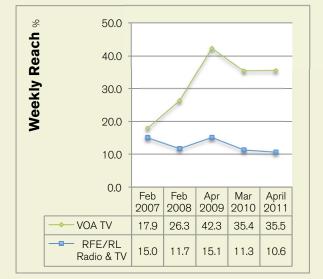


Established: 1953 to present

PERFORMANCE DATA (Using Data from Armenia, April 2011)







Awareness (%)*			
VOA	RFE/RL		
48	64		

Credibility

Percentage of surveyed weekly audience that finds broadcasts credible (%)

	VOA	RFE/RL
Radio	na	63
TV	89	85

Understanding

Percentage of weekly audience whose understanding of topics increased "A Great Deal" or "Somewhat" (%)

	VOA TV	RFE/RL Radio**
Current Events	73	76
U.S. Society (VOA) or Current Events in Armenia (RFE/RL)	58	76
U.S. Policies	63	na

Quality

Combined Scores from audience panel

	VOA	RFE/RL
Radio	3.2	3.6
TV	3.5	na

**Understanding ratings for RFE/RL TV are 67% for Current Events and 69% for Current Events in Armenia.

Data are from an April 2011 survey of adults (15+) in Armenia.

^{*} Awareness measured in the context of questions on radio stations.

Armenian Broadcasting

Total Population of Armenia: 3.1 million

	Sample	VOA Weekly Audience	RFE/RL Weekly Audience
Sex	%	%	%
Male	45	42	55
Female	55	58	46
Age			
15-24	20	20	16
25-34	27	27	23
35-44	16	18	21
45-54	12	13	18
55-64	11	13	12
65+	14	9	10

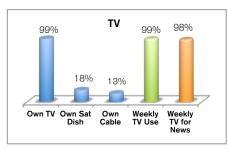
AUDIENCE

	Sample	VOA Weekly Audience	RFE/RL Weekly Audience			
Education	%	%	%			
None	20	14	8			
Primary	31	30	27			
Secondary	21	25	25			
Technical	26	30	40			
Coll./Univ.	20	14	7			
Ethnicity/Nationality						
Armenian	98	99	99			
Russian	<1	0	0			
Other	2	1	1			

COMPOSITION

	Sample	VOA Weekly Audience	RFE/RL Weekly Audience
Residence	%	%	%
Urban	67	72	76
Rural	33	28	24
Language			
Armenian	99	100	99
Russian	1	0	1

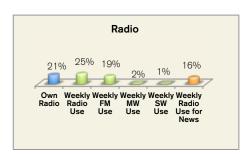
M E D I A U S E

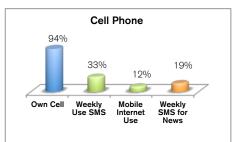


Internet

25%

Internet





Top Ten Media Outlets

- . Armenian TV 1H1
- 2. Armenia
- 3. Armenian TV 2H2
- 4. Shant
- 5. Google
- 6. RTR Planeta
- 7. ORT
- 8. TV5
-). ALM

Web Analytics

10. Armenakob

VOA	
Weekly Visitors	1,800
Weekly Visits	2,900
RFE/RL Weekly	10,000
Visitors Weekly	16,000
Visits	68,700

Top Ten Sources of News

- Shant
- 2. Electronika.ru
- 3. Armenian Public
- 4. Armenian TV
- 5. RTR Planeta
- 6. Armenian TV H2
- 7. Google
- 8. Azatutyun (RL)
- 9. Erkir Media
- 10. ORT

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Stability

32%

Own PC



33%

Weekly

Use

Weekly

Internet for

Political Freedom



Press Freedom



Ease of Distribution



Competition

Political Situation

- Freedom House Political Freedom Index (2011): PARTLY FREE
- Economist Intelligence Unit Instability (2010): HIGH RISK
- Although, freer than other FSU countries, only limited political and civil freedoms are supported in Armenia. International observers noted widespread fraud during the 2008 elections; bribes defined the candidates' success. Rallies opposing the current government were allowed to be organized in 2011.
- Government corruption persists. Police crimes perpetrated during the events of March 2008 remain unpunished and many jailed journalists are still behind bars. While academic and religious freedoms are respected, the government severely restricts freedom of assembly.
- Armenia's legal framework is generally supportive of the freedom of speech. However, low awareness of laws surrounding this freedom furthers self-censorship among journalists.

Media Environment

- Freedom House Press Freedom Index (2011): NOT FREE
- Reporters Without Borders Index (2011): 27.00 (77/179)
- When commenting on the most recent developments in the Armenian media market, experts appeared very enthusiastic about the "solid improvement...in freedom of speech, primarily as a result of decriminalization of libel and defamation laws and the government finally moving forward with awarding broadcast licenses." (Media Sustainability Index 2011, IREX, p. 131.) The completion of Armenia's digitalization process is still slated for 2015. However, in December 2010 "the National Commission on Television and Radio announced the results of frequency license tenders for digital broadcasting" and, thus, addressed the concern of domestic and international observers that the government was creating artificial barriers to the digital switchover.
- Despite the positive changes, journalists' professional standards and ethics remain a concern for media experts as well as for news consumers. Both experts and consumers are particularly uneasy about the increasing confrontation between pro-government and pro-opposition media outlets. In qualitative studies, participants complained that state-run and oppositional outlets are biased when it comes to reporting on current events in Armenia: both sides tend to underreport and misrepresent information to their advantage.