



**U. S. Army Human Resources Command
1600 Spearhead Division Avenue
Fort Knox, KY 40122**

Media contact:

Andrea Wales
Public Affairs
(502) 613-4416
HRCPAO@conus.army.mil

For Immediate Release:

Jan. 3, 2011

HRC-STL customer-service center closes due to BRAC: Get ID/CAC service from alternate sources

Fort Knox, Ky. — Due to the base realignment and closure, or BRAC, process mandated by Congress in 2005, the U.S. Army Human Resources Command's three main sites have consolidated at Fort Knox, Ky. The Human Resources Contact Center at HRC-St. Louis permanently closed Dec. 22 at noon.

As a result, the HRCC at the Federal Records Center in Overland, Mo., no longer provides ID card service or common access card, or CAC, service using the Defense Enrollment and Eligibility Reporting System's Real-Time Automated Personnel Identification System, commonly known as DEERS/RAPIDS.

However, Army employees, Soldiers and their family members as well as veterans can be served at one of the ID card sites below:

* 157th Air Operations Group
No. 1 Grant Road, Building 1, Room 119
Jefferson Barracks
St. Louis, Mo. 63125
(314) 527-8640
Mondays from 9 a.m. to noon
Wednesdays from noon to 3 p.m.
Friday from 9 a.m. to noon (Walk-in only.)

* Air National Guard
10800 Lambert International Blvd., Building 131
Bridgeton, Mo. 63044
(314) 527-6393
Monday through Friday from 8:30 a.m. to 3 p.m. (Walk-in only.)

* Navy Operation Support Center
10810 Lambert International Blvd.
Bridgeton, Mo. 63044
(314) 263.6114/6113/6493 ext. 252
Tuesday through Friday from 9 to 11:30 a.m. and 12:30 to 4 p.m. (Walk-in only.)

* Integrated Support Command
St Louis RAPIDS Military ID Card Issuing Activity
1222 Spruce St. Second Floor [Corner of Tucker and Spruce (in the Ray Building)]
St. Louis, Mo. 63103
(314) 269-2400 (Recorded message.)
Mondays, Tuesdays, Wednesdays and Fridays from 8 a.m. to 3 p.m. (Walk-in only.) Thursdays
from 11 a.m. to 3 p.m. (Walk-in only.)
Last CAC issued at 2:15 p.m. weekdays.

* DEERS Customer Service
215 Heritage Drive
Scott Air Force Base, Ill. 62225
1 (618) 256-8897 Option 1
Monday through Friday from 7:30 a.m. to 4:30 p.m. (Walk-in only.)

Questions can be addressed to the DEERS/RAPIDS Project Office. Contact the chief of the Army DEERS/RAPIDS Project Office, Terence Henry, at (502) 613-8469 or at terence.henry@us.army.mil, or the chief of the Entitlements Branch and deputy project officer, Terry Rowles, at (502) 613-8461 or at terry.rowles@us.army.mil.

For more information about U.S. Army Human Resources Command, visit: www.hrc.army.mil

###