

Biography of Nicole Faison



Nicole Faison joined HUD's Office of Public and Indian Housing (PIH) in September 2002, to assist in the development and implementation of initiatives to improve income integrity within Section 8 and Public Housing programs. One of the key initiatives that Ms. Faison was responsible for overseeing was the development and implementation of HUD's new Enterprise Income Verification (EIV) system.

This system was developed for PHAs to ensure that families receive the correct amount of subsidy and deter fraud in these programs so that more eligible families may participate in HUD rental assistance programs. EIV has been expanded to HUD's Multifamily Housing programs. Many have come to know Nicole as "the birth mother of EIV."

Since the birth of EIV in May of 2006, Nicole has served in the capacity of Director of the Office of Public Housing Programs and Acting Director of HUD's Financial Management Center. Currently, Nicole is the designated Program Advisor for the Real Estate Assessment Center (REAC). In this role she is responsible for the implementation of national housing policies and strategies to reduce improper payments within HUD rental assistance programs. She has also worked with the Office of Management & Budget (OMB) to develop recommendations for improvement of the Federal Government's measurement of access to Federal programs by programs' intended beneficiaries, under Executive Order 13520 (Reducing Improper Payments) and the Improper Payments Elimination Recovery Act signed by President Obama on November 20, 2009, and July 22, 2010, respectively.

Before joining HUD, Ms. Faison worked for the Housing Authority of Baltimore City. She was the Housing Manager for various public housing developments throughout the city and oversaw maintenance and management operations for family, and elderly/disabled public housing developments. She also worked as a property manager of private sector rental housing in the Baltimore region for 5 years.

Nicole earned her Bachelor of Science in Business Administration from Towson State University (Maryland) and a MBA from Strayer University. She is a certified Public Housing Manager. Her distinguished honors include:

- Featured in *Washington Post* article "With Federal Workers Facing Pay Freeze, Wall Street Should Do Its Part, Too" (**December 2010**)
- Office Inspector General (OIG) Distinguished Service Award for reducing improper payments on behalf of deceased tenants (**April 2010**)
- Washington Post Federal Player of Week (**October 19, 2009**)
- 2008 Excellence.Gov Award (sponsored by the American Council for Technology) for development of the EIV system for improving organizational performance using information technology (**March 2008**)
- Presidential Management Excellence Award for development and implementation of the EIV system to improve HUD's overall financial performance in its rental assistance programs (**December 2007**)
- William A. Jump Memorial Foundation Award for exemplary service in public administration for individuals 36 years of age and under (**October 2007**)
- Service to America Medals Award – Call to Service (Exemplary public service work by individuals under the age of 36) for creation of the EIV System and the removal of HUD from the GAO high-risk list (**September 2007**)
- GSA Interagency Resource Management Conference (IRMCO) Award for development and implementation of the EIV System in collaboration with other Federal agencies and private sector businesses (**May 2007**)
- Personal commendation from President Bush for commitment to public service and contributions to HUD's removal from the GAO high-risk list (**March 2007**)
- Secretarial commendation from HUD Secretary Jackson for contribution to HUD's removal from GAO high-risk list (**February 2007**)
- Government Computer News (GCN) Award for development and implementation of the EIV System (**October 2006**)