



Tips on How to Resolve AES Fatal Errors

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When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.

To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES this month.

Fatal Error Response Code:
561

Narrative: DDTC License Number Unknown

Reason: The License Code/ License Exemption Code reported is one that requires a Department of State/ Directorate of Defense Trade Controls (DDTC) license number, but the DDTC license number reported is unknown in AES.

Resolution: The DDTC license number reported must be valid in AES.

Verify the DDTC license number, correct and resubmit.

For further assistance, contact the licensing agency. The Department of State/ Directorate of Defense Trade Controls / DDTC Help Desk can be reached on 202-663-2838.

Fatal Error Response Code:
590

Narrative: Shipment Value Exceeds Available Value for License

Reason: The License Code/ License Exemption Code reported was DDTC S05 for a DSP-05 license, but the Value reported exceeds the value remaining on the license.

Resolution: The DSP-05 license has not been decremented because the Value reported exceeds the value amount remaining for that license.

Verify the Value, correct and resubmit.

For further assistance, contact the licensing agency. The Department of State/ Directorate of Defense Trade Controls / DDTC Help Desk can be reached on 202-663-2838.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see [Appendix A - Commodity Filing Response Messages](#).

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the [Foreign Trade Regulations](#). These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.

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