

National Safety Council (NSC) Database used for this analysis has been compiled from over 230 organizations that have completed the standardized SAFETY BAROMETER survey. By broad classification of industry, the distribution of the NSC database is as follows:

general manufacturing (27%); mining (15%); food manufacturing (14%); chemical manufacturing (10%); electronics manufacturing (8%); federal/state/local government (8%); public utilities (6%); other organizations (12%)

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### Program Categories

Leadership Participation items describe ways in which top and middle management demonstrates their leadership and commitment to safety in the form of words, actions, organization, and control.

Supervisory Participation items consider six primary roles through which supervisors communicate their personal support for safety: leader, manager, controller, trainer, organizational representative, and advocate for workers.

Personnel Participation items specify selected actions and reactions that are critical to making a safety program work. Emphasis on personal responsibility and compliance.

Safety Support Activities items probe the presence or quality of various safety program practices. This focuses on communications, training, inspection, maintenance, and emergency response.

Safety Support Climate items ask personnel for general beliefs and impressions about leadership's commitment and underlying philosophy with regard to safety.

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### Definitions

**Benchmarking** – The process of comparing performance against the practices of other leading companies for the purpose of improving performance. Companies also benchmark internally by tracking and comparing current performance with past performance. ([www.blinco.com](http://www.blinco.com))

**Weighted Response Rate** – Provide the most appropriate measure because they take sample design and probabilities of selection into account. As such, they reflect potential effects of nonsampling error and whether portions of the population are underrepresented due to nonresponse.

(Jabine 1994; Scheuren et al. 1996)

**World Class Safety** – is where organizational attitude determines successful safety initiatives. Safety culture predicts performance where culture is measured and managed accordingly. Nothing is more important than getting the culture right. (Don Eckenfelder)

#### Leadership Participation

Leadership stressing the importance of safety in communications  
Leadership publishing a policy on the value of personnel safety  
Leadership providing adequate safety staff  
Leadership setting a positive safety example  
Leadership participating in safety activities on a regular basis  
Leadership including safety in job promotion reviews  
Leadership setting annual safety goals

#### Supervisory Participation

Supervisors maintaining a high safety performance standard  
Supervisors behaving in accord with safety procedures  
Supervisors enforcing safe job procedures  
Supervisors understanding personnel's job safety problems  
Supervisors acting on personnel safety suggestions  
Supervisors integrating safety into the performance of duties  
Supervisors providing helpful safety training  
Supervisors reducing personnel's fear of reporting safety problems  
Supervisors investigating safety incidents

#### Personnel Participation

Personnel identifying and eliminating hazards  
Personnel being involved in safety practices  
Personnel believing that their actions can protect other personnel  
Belief that personnel understand safety regulations  
Personnel following lockout/tagout procedures  
Personnel using standardized precautions for hazardous materials  
Personnel take part when accident or incident investigations occur  
Personnel using necessary personal protective equipment  
Personnel taking part in the development of safety requirements

#### Safety Support Activities

Frequency of detailed and regularly scheduled inspections  
Frequency of safety meeting occurrence  
Presence of personnel well-trained in emergency response  
Effectiveness of recognition programs in promoting safe behavior  
Presence of safety training in new personnel orientation  
Occurrence of emergency response procedures testing  
Effectiveness of command safety officer in improving safety condition  
Quality of preventative maintenance system operation  
Availability of safety officer to provide assistance

#### Safety Support Climate

Priority of safety issues relative to performing duties  
Belief that leadership shows it cares about personnel safety  
Thoroughness of near miss accident/incident investigation  
Belief that leadership does more than law requires  
Safety standard level relative to standard duty performance level  
Belief that leadership is sincere in safety efforts  
Perception that the safety officer has high status  
Belief that hazards not fixed right away will still be addressed  
Perception that good environmental conditions are kept  
Belief that leadership insists supervisors think safety