

Annual Performance Report
PY 2010 Workforce Information Grant
Delaware Department of Labor
Office of Occupational and Labor Market Information

A. Accomplishments – Required Core Deliverables

1. Continue to populate the Workforce Information Database with State and Local Data.

Core tables continued to be maintained and updated using the WebSARAS LMI delivery system. The data are then linked to the Delaware Department of Labor's website through a stand-alone system known as ELMER, which is used extensively by Delaware's Economic Development Office, among others.

Along with the ELMER delivery system, we also make data available through a variety of other avenues, in order to increase usage. Data users can view graphs and tables, and download multiple data series through several access points on our website.

2. Produce and disseminate industry and occupational employment projections.

Short-term industry and occupation projections for the period 2010 to 2012 were produced and made publicly available, as were long-term projections for each of the state's counties for the period 2008-2018. The projections were used to assist the Delaware Workforce Investment Board in focusing its training funds on occupations and industries where jobs are expected to be most available. They were also incorporated into our student career guide, the *Delaware Career Compass*. The projections continue to be used by our divisions of Employment and Training and Vocational Rehabilitation to assist jobseekers.

3. Publish an annual economic analysis report for the governor and the Workforce Investment Board.

The 2010 Delaware Annual Economic Report was submitted to state policymakers and posted on the OOLMI website for public use. The core of this year's report, an analysis of the state's annual payroll employment change by detailed industry, was made available to policymakers by request prior to the publication of the report itself.

4. Post products, information, and reports on the internet.

OOLMI continues to post a variety of data, reports, and analysis on our website. We have arranged data, publications, and links that are most likely to be of interest to different groups: jobseekers, businesses, researchers, and students and educators accessible in a single click for each to make it easier for our users to find information pertinent to them.

5. Partner and consult on a continuing basis with the Workforce Investment Board and key talent development partners and stakeholders.

OOLMI maintains regular contact with the Delaware Workforce Investment Board (DWIB) staff and assists them in guiding training funds to areas where jobseekers and businesses are most likely to benefit. OOLMI also assists them in providing information, analysis, and expertise.

In addition to continuing its support of the DWIB, OOLMI has continued its work with the Wilmington Job Corps. We will continue to support their work by providing guidance on the labor market and attending their Micro Industry Council meetings. The Jobs Corps has come to rely on OOLMI's guidance to direct their job training resources.

OOLMI also works closely with the state Economic Development Office and the University of Delaware's Center for Applied Demography and Survey Research, as well as the Delaware Technical and Community College system.

6. Conduct special studies and economic analyses.

OOLMI regularly provides comment and analysis to local newspapers, magazines, radio, and television stations. OOLMI also regularly provides analysis for other governmental entities, such as the Governor's office, the state Economic Development Office, the City of Wilmington, county economic development offices, the Department of Finance, the Department of Health and Social Services, the Department of Transportation, and other divisions within the Department of Labor. OOLMI has assisted the Wilmington Job Corps in changing their program offerings through analysis of local occupational employment trends. OOLMI is in regular contact with the state Chamber of Commerce, as well as numerous private employers, schools, institutions, and citizens, providing data, analysis, and projections.

B. Strategy for Customer Consultation and Assessment of Customer Satisfaction.

OOLMI provides contact information for customer feedback prominently on all publications and on its website. OOLMI does receive, and act on, informal comments from groups we work with.

C. Recommendations for Improvement or Changes to the Deliverables.

OOLMI has no recommendations.