

## DEPARTMENT OF DEFENSE WASHINGTON HEADQUARTERS SERVICES 1155 DEFENSE PENTAGON WASHINGTON, DC 20301-1155



## **Supervisory Best Practices: New Employee Orientation**

Research has shown the way that an employee is integrated into a position directly affects employee engagement, performance, and retention.

This checklist will (1) help you increase the potential for your new hire to become a productive, long-term employee and (2) support your efforts to take conduct or performance based actions against an employee should the need arise.

1. Designate New Employee Advocate (NEA). Designate an employee on your staff to help the new employee integrate into the team
and serve as friendly face to answer general questions. Designating a positive,
productive co-worker as a NEA will also encourage a team-oriented environment.
Other responsibilities of an NEA might include:
A. Prep work.
Ensure work space is clean and organized; check to see if necessary equipment
(lights, computer, phone, trash can, etc.) is available and functional.
B. Welcome/ Introductions/ Key Locations in Building
Introduce new employee to other employees at their work stations. Show key
locations in building (bathrooms, emergency exits, where supplies are stored
etc.).
2. Explain Office Rules (document date provided).
Hours of work, leave requests and administration (annual and sick), lunch periods, and
scheduling options (compressed work schedule, teleworking, etc.). Provide office rules
in writing if possible (includes email) and keep copy of notification for your records.
3. Explain Role in Organization.
Mission of DOD/ Division/ Branch/ Individual contributions toward mission.
4. Explain and provide Position Description.
5. Explain and provide Performance Standards (supervisor and employee sign and
date standards). This <u>must</u> be done no later than 30 days from employee's start date.
6. Explain Probationary Period (if applicable) and Promotion Eligibility (if on GS
career ladder). Mark these key dates on your calendar. Probationary period is
extension of interview process; appointment is not considered final until successful
completion of the probation. Career ladder promotion is not guaranteed; promotion
depends on performance, needs of office, and budget.
7. Explain and provide Individual Development Plan (if applicable).
Especially important for developmental and career ladder positions.