# How To Organize An Effective Task Force IHS Behavioral Health Conference Bloomington, MN June 24, 2012

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#### What is the Role of a Task Force

- Usually a part of an initiative
- Can be the foundation for an initiative
- Actively assist with project planning, implementation and evaluation
  - > Project planning
  - > Implementation
  - > Evaluation

#### **Task Force Characteristics**

- May be an existing task force
- A component of a larger task force
- A new task force
- Should be made up of all partners whose participation is critical to the success of the initiative
  - > Prevention
  - > Behavioral Health
  - > Alcohol and drug

Leadership

Courts

Education

#### **Task Force Membership**

- Involve only those who are key to planning and implementing the initiative
- A workable size is important (10-15)
- Decision-makers, movers and shakers
- Departments/individuals that have a stake in the success of the task force
  - > Decision makers about policy and procedures
  - > Those that can implement the policies and procedures

#### **Task Force Membership**

- Members of the target audience, those who will be affected by the initiative; youth, elders
- Individuals with content knowledge and evaluation experience

#### **Task Force Leadership**

- Visible recognized and respected
- **Influential and inspiring** can persuade invitees to join and actively participate
- **Objective and unbiased** not perceived to have a hidden agenda
- Willing and able to lead in a position to devote time and energy to the task force

#### **How To Get Started**

- Draft a task force description
  - > What is the role of the task force
  - > Authority to make decisions
  - > Description of leaders' and staff's roles
  - > Description of members' roles
  - > Membership qualifications
  - Terms of office, process for selection and termination

# **Organization of a Task Force**

- For an existing task force
  - > Present the initiative and draft a description o
  - > Discuss mutual benefits with current leaders and members
  - > Request and respond to feedback
  - > Work out changes
  - Secure a commitment to move forward with the initiative

# **Organization of a Task Force**

- A component of a larger task force
  - > Present the initiative and draft description
  - > Explain how this initiative might relate to the larger task force
  - > Request and respond to feedback
  - > Work out changes, how the new initiative will support the larger task force, membership additions or changes

## **Organization of a Task Force**

- A new task force
  - List potential members/organizations to invite
  - > May need training and awareness presentations
  - > Plan an initial "kick off" meeting
  - Send a persuasive/interesting invitation (follow-up personally is important)
  - > Provide a concise packet of information, overview, description, etc.

# **Kickoff Meeting**

- The first meeting is used to get the members on the "same page" of the initiative
- Training and information about the subject matter can be a part of the meeting
- How will this initiative help the community
- How does the subject matter impact invitees departments and work loads

# **Kickoff Meeting**

- Secure a list of all attendees
- Ask about commitment to the task force and additional meetings
- Attempt to get a core group, remember that there will only be 10-15 actual members
- Plan a second meeting within a reasonable time, set a date, time, location

### **Second Meeting**

- Those who show up at the second meeting will have an interest and it is important to capitalize on that initial interest
- How can this task force help them and what can they give to the task force
- Attempt to get a regular day (Monday, Tuesday, etc) and time that will provide the most opportunity for consistent attendance

# **Second Meeting**

- Get a list of all attendees
- Set time and date of next meeting
- Let the attendees know that there will be some team-building, vision and mission statements created, policy and procedures formations concerning:
  - > Leadership
  - > Membership now and in the future
  - > Roles and responsibilities

#### **Task Force Management**

- Keep everyone informed
- Seek consistent feedback from members about the task force meetings, communication, format, timing etc.
- Be responsive to input and feedback
- Work in subgroups or individuals when tasks are not relevant to all members
- Keep momentum going by being consistent

# **Recruitment Tips**

- Make all communications user-friendly
- Convey the importance of the initiative: this is about the health and welfare of people, the community, the Nation
- Recruit members who can speak and make decisions on behalf of the department they represent
- Invite new members by name rather than asking the department to send someone

# **Recruitment Tips**

- Have support of leadership Tribal Chair, Council members, department directors, etc.
- Have specific invitations to join the task force signed or endorsed by a Tribal leader
- Be clear and specific about expectations
- Don't overburden one or two individuals, keep responsibilities reasonable

# **Recruitment Tips**

- Create networking opportunities
- Let the community know what is happening with the task force – use the newspaper, radio, Tribal information, etc.
- Identify and minimize barriers to participation (meeting day, time, length)

## **Retention Tips**

- Provide advance meeting notices and reminders with enough time for planning
- Create and deliver action-oriented agendas and information-sharing via email
- Start and end meetings on time
- Have a short, fun, team-building activity at each meeting
- Distribute meeting minutes

#### **Retention Tips**

- Personally follow-up with the "no shows" and encourage them to attend the next meeting.
- Welcome new members and returning members
- Recognize contributions and accomplishments
- Regularly seek and use member input
- Link members to resources

#### **Task Force Reminders**

- Your mission and vision statements will guide the work of the task force
- Do not let all the work fall to one person unless there is specific position created for the task force
- Listen and encourage ideas, address the challenges and concerns, and promote your initiative in the community



# • An effective task force is one component of a successful initiative