



Unit 1: Introduction

CERT Basic Train-the-Trainer



FEMA





Welcome



Welcome to the
*Community
Emergency
Response Team
Train-the-Trainer*
course!





Housekeeping



- Restrooms
- Smoking policy
- Cell phone policy (silent mode)
- Emergency exits
- Parking lot





Introductions



- Introduce yourself with:
 - Your name
 - Your CERT program
 - Your expectations for this training





CERT Instructors



- Completion of *CERT T-T-T* can qualify you to teach *CERT Basic Training*
- Some sponsoring agencies may have additional requirements
- FEMA recommends the following:
 - Completion of *CERT Basic Training*
 - Completion of *CERT T-T-T* course
 - Significant training background
 - Is recognized and/or authorized by the State



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CERT T-T-T Purpose



- To produce competent instructors for *CERT Basic Training* course
- A competent instructor:
 - Delivers course accurately
 - Ensures that students achieve course objectives
 - Delivers training effectively at appropriate level
 - Creates comfortable yet managed learning environment



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Learning Objectives



- At the conclusion of this training, participants will be able to:
 - Demonstrate knowledge of *CERT Basic Training* course
 - Demonstrate ability to present assigned portion of course (teach-back)
 - Communicate core values of program
 - Demonstrate classroom management techniques
 - Demonstrate effective teaching techniques
 - Model appropriate behavior as an instructor



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Course Agenda



	DAY 1	DAY 2	DAY 3
Morning	<ul style="list-style-type: none">• Introduction and Administrative Announcements• Introduction• Your Role as Instructor• Unit 1 Review	<ul style="list-style-type: none">• Unit 4 Review• Unit 6 Review• Teach-Back #1 Continued (Presentations)	<ul style="list-style-type: none">• Unit 7 Review• Unit 8 Review• Unit 9 Review• Teach-Back #2 Continued (Presentations)
Afternoon	<ul style="list-style-type: none">• Unit 2 Review• Maximize Learning• Unit 3 Review• Teach-Back #1 (Assignment)	<ul style="list-style-type: none">• Teach-Back #1 Continued (Presentations)• Unit 5 Review• Manage the Classroom• Teach-Back #2 (Assignment)	<ul style="list-style-type: none">• Teach-Back #2 Continued (Presentations)• Preparing for <i>CERT Basic Training</i> course• Course Summary
Evening	Teach-Back #1 preparation	Teach-Back #2 preparation	<div style="border: 1px solid black; padding: 5px; display: inline-block;">PM 1-2</div>





What Do You Think?



- **What was the impetus for CERT?**



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CERT Impetus



- **What was the impetus for CERT?**
 - At least 9,000 (maybe as many as 100,000) killed in 1985 Mexico City earthquake
 - 700 saved by untrained volunteers
 - 100 volunteers died trying to help
 - City of Los Angeles Fire Department (LAFD) recognized that citizens likely to be on their own during early stages of disaster
 - Piloted CERT training in 1986



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What Do You Think?



- **How did the CERT Program spread?**



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How CERT Spread



- **How did the CERT Program spread?**
 - Other jurisdictions adapted CERT model for earthquake response to their communities.
 - Orlando (FL) then adapted CERT model for hurricane response
 - Early 1990s Federal Emergency Management Agency (FEMA) felt that CERT should be made available to communities nationwide
 - 1994 Emergency Management Institute (EMI) at FEMA began conducting *CERT Train-the-Trainer* course



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What Do You Think?



- **Where is the CERT Program currently housed?**



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CERT Program



- **Where is the CERT Program currently housed?**
 - Since 2003, CERT has been:
 - Part of FEMA Community Preparedness Division
 - Partner program to FEMA's Citizen Corps Program



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What Do You Think?



- **What is the purpose of the CERT Program?**



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CERT Purpose



- **What is the purpose of the CERT Program?**
 - To be a response asset
 - To be an extension of first responder services until professional responders arrive



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What Do You Think?



- **What are the key messages and values of the CERT Program?**



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CERT Values



- **What are the key messages and values of the CERT Program?**
 - Safety, safety, safety
 - Teamwork
 - Community members helping each other
 - Valuing volunteers and CERT
 - Preparedness



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CERT Values (contd.)



- Importance of each individual's contribution
- Practice, practice, practice
- Self-sufficiency and problem-solving
- Leadership
- Ability to do greatest good for greatest number in shortest amount of time



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What Do You Think?



- **How are CERTs deployed?**



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CERT Introduction



- Introduction and Course Overview covers information about CERT:
 - History
 - Purpose of *CERT Basic Training*
 - Need for individual and community preparedness
 - How CERTs operate



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CERT Introduction (contd.)

- Introduction and Course Overview also covers information about course:
 - Overview and objectives
 - Target audience
 - Course agenda



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Instructor Responsibilities

- This section covers:
 - Instructor qualifications
 - How to prepare content and classroom
 - Instructor Guide Table of Contents
 - Description of Instructor Guide and Participant Manual
 - Available at www.citizencorps.gov/cert/



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Unit Introduction



- Each unit begins with:
 - Training Methods: Explains how unit is taught
 - Resources Required and Equipment: Tells what materials are needed for unit
 - Preparation: Tells what to prepare BEFORE class starts
 - Notes: Suggests how to allocate time for unit
 - Remarks: Has useful hints and tips



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Instructor Guide



- Instructor Notes - left column
 - Mini-copies of slides
 - References to pages in Participant Manual
 - Information for instructor only



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Instructor Guide (contd.)

- Lesson Content - right column
 - Lesson plan
 - Instructions for facilitating the exercises
- Question icon
 - Ask bolded discussion question in the right-hand column



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Reminders



- *CERT Basic Training* course is classroom-based, instructor-led training
- All nine units must be covered
- Tailor information to your community
- Additional modules may be offered for teams
- Add your own images to the slides



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Participant Manual



- Includes key content of course without notes for instructor



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Unit Summary



- It is important to know basic information about the CERT Program so you can answer questions from participants



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