

World Elder Abuse Awareness Day Resource Summary

Administration on Aging/Administration for Community Living

www.aoa.gov

Developing comprehensive, coordinated and cost-effective systems of home and community-based services that helps elderly individuals maintain their health and independence in their homes and communities

Ageless Alliance

<http://agelessalliance.org/>

The Ageless Alliance is a grass-roots movement connecting people of all age groups to identify, prevent and eliminate elder abuse. Watch their video premiere at <http://agelessalliance.org/load-video.php?src=15sec>

Bank of the West

<https://www.bankofthewest.com/security-center-personal/fraud-center/elder-financial-fraud.html>

Audio – <http://www.kqed.org/a/forum/R201003250900>

Helping you understand how to stay safer by taking preventive measures to secure your finances, detecting the signs that someone is targeting you for fraud, and resolving an incidence of fraud should you find yourself a victim

CFSB Ombudsman Program

<http://www.consumerfinance.gov/ombudsman/>

An independent, impartial, and confidential resource helping consumers to resolve process issues arising from CFPB activities. Consult the CFPB Ombudsman if you are a consumer who: has a process issue from using the CFPB's complaints function, or are a bank or nonbank with a process issue arising from the CFPB's supervision or enforcement activities

Center for Elders and the Courts

<http://www.eldersandcourts.org/>

Serves the nation's courts on issues related to aging, probate and elder abuse

Center of Excellence on Elder Abuse and Neglect

<http://www.centeronelderabuse.org/>

Dedicated to developing innovative programs to address elder abuse and neglect

Consumer Financial Protection Bureau (CFPB)

<http://www.consumerfinance.gov/>

Making markets for consumer financial products and services work for Americans — whether they are applying for a mortgage, choosing among credit cards, or using any number of other consumer financial products

Elder Abuse Institute of Maine (EAIM)

<http://eaim.org/>

Video: Martha's Cottage - <http://vimeo.com/23475896>

Promoting the awareness and prevention of elder abuse through training, collaboration, outreach and advocacy

Elder Financial Protection Network

<http://www.bewiseonline.org/>

Working to prevent financial abuse of elders through innovative partnerships that build public awareness, drive community outreach, and provide professional training

Federal Bureau of Investigations (FBI)

<http://www.fbi.gov/scams-safety/>

Promoting education and taking a few basic steps may well keep you from becoming a victim of crime and fraud—and saving you a great deal of time and trouble

Federal Reserve Board/Office of Inspector General

<http://www.federalreserve.gov/oig/default.htm>

OIG conducts audits, investigations, and other reviews of the Board's and the Bureau's program functions, including fraudulent scams

Federal Trade Commission

<http://www.ftc.gov/bcp/menus/consumer/phone.shtm>

Strives to prevent business practices that are anticompetitive or deceptive or unfair to consumers; enhances informed consumer choice and public understanding of the competitive process; and works to accomplish this without unduly burdening legitimate business activity

Financial Industry Regulatory Authority (FINRA)

www.finra.org

<http://www.saveandinvest.org/>

The Financial Industry Regulatory Authority (FINRA) is the largest independent regulator for all securities firms doing business in the United States. FINRA's mission is to protect America's investors by making sure the securities industry operates fairly and honestly

Financial Services Roundtable

<http://fsround.org/>

The mission of The Financial Services Roundtable is to protect and promote the economic vitality and integrity of its members and the United States financial system

<http://www.bits.org/>

BITS addresses issues at the intersection of financial services, technology and public policy, where industry cooperation serves the public good, such as critical infrastructure protection, fraud prevention, and the safety of financial services. BITS is the technology policy division of The Financial Services Roundtable, which represents 100 of the largest integrated financial services companies providing banking, insurance, and investment products and services to the American consumer

Institute on Protective Services

<http://www.instituteonps.org/>

The Pennsylvania Department of Aging has established the Institute on Protective Services at Temple University's College of Health Professionals and Social Work, Harrisburg Campus. The Institute has been set up to provide educational opportunity and investigative consultation to the Commonwealth's 52 area agencies on aging and local law enforcement. The Institute is a collaborative endeavor of the Department of Aging and Temple University

Insured Retirement Institute

<http://irionline.org/>

IRI is a not-for-profit organization that brings together the interests of the insured retirement income industry, financial advisors and consumers under one umbrella. IRI works tirelessly to promote consumer confidence in the value and viability of insured retirement strategies and as a respected resource for financial advisors

The Investor Protection Trust

<http://www.investorprotection.org>

A nonprofit organization devoted to investor education

<http://irionline.org/news/article/id/651>

<http://www.retireonyourterms.org/>

Maine Death Analysis Review Team (MEDART)

http://maine.gov/ag/elder_issues/medart/2008%20Annual%20Report.pdf

MEDART is charged with examining deaths and cases of serious bodily injury associated with suspected abuse or neglect of elderly or vulnerable adults. MEDART meets monthly to review selected cases

Maine Office of Elder Services

<http://www.maine.gov/dhhs/oes/>

Ensuring Maine elders live safe, healthy and productive lives

NYC Elder Abuse Center

<http://nyceac.com/>

NYCEAC improves professional, organizational and system responses to elder abuse, neglect and exploitation through an unprecedented level of collaboration and coordination. Further, NYCEAC works to educate key decision-makers and elected officials about elder abuse and seeks to improve legislation to better protect the safety and well-being of New York City's older adults

National Adult Protective Services Association

<http://www.apsnetwork.org/>

Works to improve the quality and availability of protective services for adults with disabilities and older persons who are abused, neglected, or exploited and are unable to protect their own interests

National Center on Elder Abuse/Administration on Aging

<http://www.ncea.aoa.gov/>

The National Center on Elder Abuse (NCEA) serves as a national resource center dedicated to the prevention of elder mistreatment

National Council on Aging

<http://www.ncoa.org/public-policy-action/policy-news/white-house-holds-historic.html>

Improving the health and economic security of millions of struggling older adults

National Clearinghouse for Long-term Care Information

http://longtermcare.gov/LTC/Main_Site/index.aspx

Providing information and resources to individuals and families plan for future long-term care (LTC) needs. Goals include helping to understand what long-term care is, how and where information and services can be obtained - now or in the future, and how to pay for services

National Do Not Call Registry

<http://www.donotcall.gov/>

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free

National Legal Resource Center

<http://www.nlrc.aoa.gov/>

Providing legal support to the Aging Advocacy Network

National Study on Elder Abuse Incidents

http://www.aoa.gov/AoARoot/AoA_Programs/Elder_Rights/Elder_Abuse/docs/ABuseReport_Full.pdf

A 1998 comprehensive study led by Dr. Toshio Tatara which examined the incidences of domestic elder abuse and neglect in the United States

Office of Justice Programs – Department of Justice

<http://www.ojp.usdoj.gov/ovc/publications/infores/pdf/InTheirOwnWords.pdf>

A training packet of materials to facilitate important discussions about the dynamics of abuse in later life, barriers to living free from abuse, interventions, and potential collaborations to address the needs of victims

Utah Division of Aging and Adult Services

<http://daas.utah.gov/index.htm>

Offering a wide variety of home and community-based services for Utah residents who are 60 or older. Programs and services are primarily delivered by a network of 12 Area Agencies on Aging which reach all geographic areas of the state. Goal is to provide services that allow people to remain independent.

<http://hs.utah.gov/pdf/utah-financial-exploitation-study.pdf>

This 2010 Utah Cost of Financial Exploitation Study by Jilene Gunther, M.S.W., J.D., Legal Services Developer, State of Utah, Dept. of Human Services, Division of Aging and Adult Services summarizes the “exploits” of financial exploitation and calculates, as a result, financial losses to Utah seniors

<http://daas.utah.gov/pdf/utah-elder-rights-booklet.pdf>

<http://www.sltrib.com/sltrib/money/54307824-79/financial-abuse-elderly-account.html.csp>

The WHITE HOUSE

www.whitehouse.gov

<http://www.whitehouse.gov/engage/about-ope>

Presidential Proclamation:

<http://www.whitehouse.gov/the-press-office/2012/06/14/presidential-proclamation-world-elder-abuse-awareness-day-2012>

The Clinician's Pocket Guide on Elder Investment Fraud and Financial Exploitation

The following list was taken from The Clinician's Pocket Guide on Elder Investment Fraud and Financial Exploitation. It was created by Baylor College of Medicine's Texas Consortium Geriatric Education Center as part of the Elder Investment Fraud and Financial Exploitation program through a grant from the Investor Protection Trust (<http://www.investorprotection.org>) with the support and involvement of the Texas State Securities Board

Case Management Society of America

<http://www.cmsa.org>

Leading membership association providing professional collaboration across the healthcare continuum to advocate for patients' well being and improved health outcomes by fostering case management growth and development, impacting health care policy, and providing evidence-based tools and resources

National Academy of Elder Law Attorneys (NAELA)

<http://www.naela.com>

Founded in 1987, NAELA is a professional association of attorneys who are dedicated to improving the quality of legal services provided to people as they age and people with special needs

National Association of Professional Geriatric Care Managers (NAPGCM)

<http://www.caremanager.org>

A non-profit professional development organization whose mission is to advance professional geriatric care management through education, collaboration, and leadership.

National Indigenous Elder Justice Initiative (NIEJI)

<http://www.nieji.org/>

The National Indigenous Elder Justice Initiative (NIEJI) was created to address the lack of culturally appropriate information and community education materials on elder abuse, neglect and exploitation in Indian Country

National Resource Center on Native American Aging (NRCNAA)

<http://ruralhealth.und.edu/projects/nrcnaa/>

The National Resource Center on Native American Aging's mission is to identify and increase awareness of evolving Native elder health and social issues. The NRCNAA's vision is to empower Native people to develop community based solutions

National Resource for American Indian, Alaska Native, and Native Hawaiian Elders

<http://elders.uaa.alaska.edu/>

Defines Alaska Native Elder values to understand appropriate Native Elder care standards; clinical, behavioral, and educational needs of Elders and caregivers; identifies "best, promising and emerging practices" of the current incorporation of culture-based Native Elder care programs; and **provides an** arena for rural- and urban-based discussions relating to the increasing problem of Elder physical and financial abuse, exploitation, neglect, and violence as part of a process to assist Native communities in formulating their own plans to reduce occurrences of abuse

North American Securities Administrators Association – Elder Investment Fraud and Financial Exploitation Prevention Program (EIFFE)

<http://www.nasaa.org>

Provides resources and continuing education for medical professionals who provide front-line elder care about how to refer at-risk seniors to the appropriate authorities, whether it is to report investment fraud to securities regulators, suspected abuse to adult protective services workers or symptoms of mild cognitive impairment to physicians

FINANCIAL PARTNERS

Bank of the West

www.bankofthewest.com/community

Founded in 1874 and headquartered in San Francisco, \$58 billion-asset Bank of the West offers a full range of personal, commercial, wealth management and international banking services. The bank operates more than 700 retail and commercial banking locations in 19 Western and Midwestern states. Bank of the West, is dedicated to improving the social and economic well-being of the communities we serve, and one of the ways we do this is through our financial education outreach efforts. To learn more about Bank of the West's commitment to community visit, www.bankofthewest.com/community

Oklahoma Bankers Association

Elaine Dodd, Vice President, Fraud Division

http://www.oba.com/bankers/fraud_prevention.php

For more than 100 years, Oklahoma banks have relied upon a strong and active statewide organization working to address their changing needs and challenges. Today, that organization - the **Oklahoma Bankers Association** - serves 254 member banks. Based in Oklahoma City, the OBA assists its members with government relations, educational programs, legal and compliance services, communications, insurance products and numerous products and services.

Video: "Senior Cents" - http://www.oba.com/bankers/news_archive.php?action=story&story_id=2802

Wells Fargo Advisors

<https://www.wellsfargoadvisors.com/>

Department of Health and Human Services:

Press Release (HHS)

<http://www.hhs.gov/newspress/2012pres/06/20120614a.html>

Department of Justice

www.justice.gov

DOJ Press Release <http://blogs.justice.gov/main/archives/2283>