



# ***SaferProducts.gov***

This presentation has not been reviewed or approved by the Commission and may not reflect its views.

The Database screens represented in this presentation are not final, and are subject to change for the official launch of the Database.

[Report An Unsafe Product ▸](#)

[Business Login ▸](#)

Register for the CPSC Business Portal  
on SaferProducts.gov:

[Business Registration](#)

How to submit a Report  
in the Public Database:



[Watch the video](#)


## SaferProducts.gov is in Soft Launch



Welcome to the new home for consumer product safety reports. Use our new online form [to report an unsafe product](#). If you're a business, register with the new Business Portal [to review and comment on reports of harm](#).

- [Learn More about SaferProducts.gov](#)
- [Learn More about Soft Launch](#)

## Recent News

- [Notice of Public Web Conference](#) – Publicly Available Consumer Product Safety Information Database 
- [Federal Register Notice](#) – Publicly Available Consumer Product Safety Information Database, Final Rule, 16 CFR 1102, December 9, 2010 
- [Commission Vote](#) – Final Rule, Publicly Available Consumer Product Safety Information Database Final Rule, November 24, 2010 

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By law, reports that meet minimum requirements, will be posted on SaferProducts.gov 10 business days after CPSC sends notice to the business.

- ▶ [Commission Vote](#) – Final Rule, Publicly Available Consumer Product Safety Information Database Final Rule, November 24, 2010 

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## *Limitation of Liability, Disclaimer, Statement of Ownership, and Terms of Use for the Publicly Available Consumer Product Safety Information Database*

SAFERPRODUCTS.GOV AND THE INFORMATION IT CONTAINS, INCLUDING THE PUBLICLY AVAILABLE CONSUMER PRODUCT SAFETY INFORMATION DATABASE (DATABASE) AND THE BUSINESS PORTAL ON THE DATABASE [COLLECTIVELY REFERRED TO HEREIN AS SAFERPRODUCTS.GOV], IS PROVIDED AS A PUBLIC SERVICE BY THE U.S. CONSUMER PRODUCT SAFETY COMMISSION (CPSC) WITHOUT EXPRESS OR IMPLIED WARRANTIES OF ANY KIND, AND IS SUBJECT TO THE FOLLOWING:

**1. Limitation of Liability:** SaferProducts.gov is provided as a public service by the CPSC. It is monitored to ensure proper operation, to verify the functioning of applicable security features, and for other similar purposes. Anyone using SaferProducts.gov expressly consents to such monitoring. Unauthorized attempts to modify any information stored on this system, to defeat or circumvent security features, or to utilize this system for other than its intended purposes are prohibited and may result in criminal prosecution.

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Reference to SaferProducts.gov or to any specific commercial product, processes, or services, or the use of any trade, firm, or corporation name is for the information and convenience of the public, and does not constitute endorsement, recommendation, rejection, favoring, or disfavoring by the CPSC.

**2. Disclaimer, Accuracy, Changes, and Continuity of Service:** SaferProducts.gov users choosing to search, review, print, or download information; enter a report of harm (Report) about a harm or risk of harm relating to the use of a consumer product or other product or substance regulated by the CPSC; submit a comment about a Report; submit a claim that a Report contains materially inaccurate or confidential information; or otherwise utilize information contained on SaferProducts.gov, do so at their own risk.

The CPSC does not have the resources to investigate and verify the accuracy of every Report or comment submitted for inclusion on SaferProducts.gov. The CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of SaferProducts.gov, particularly with respect to information submitted by persons outside of the CPSC.

The CPSC may make changes to SaferProducts.gov, or a related Web page, at any time to update, add, or correct the information made available, consistent with our regulation at [16 CFR 1102](#).

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**3. Ownership:** Information presented on Saferproducts.gov is considered public information and may be distributed or copied. However, all information submitted to the CPSC through SaferProducts.gov shall be deemed and remain the property of the CPSC, except those submissions made under separate legal contract. The CPSC shall be free to use, for any purpose, any ideas, concepts, or techniques, contained in information provided to the CPSC through SaferProducts.gov.

#### 4. Terms of Use:

- a. Persons submitting information to the CPSC through SaferProducts.gov warrant that they have read and agree to follow all statutory ([section 6A of the Consumer Product Safety Act \(CPSA\)](#)) and regulatory ([16 CFR 1102](#)) requirements therein.
- b. Manufacturers (including importers) and private labelers choosing to use the Business Portal to review and comment on Reports, and to make claims that a Report contains confidential or materially inaccurate information, expressly certify that they recognize that such activity does not satisfy the reporting requirements under section 15(b) of the CPSA, 15 U.S.C. 2064(b), if they receive information through the Business Portal that – either alone or with other information such firm now has or may later receive – reasonably supports a conclusion that a product contains a defect which could create a substantial product hazard, or creates an unreasonable risk of death or serious injury. Such firms must notify the Office of Compliance and Field Operations at the CPSC. [Click here](#) to submit a section 15(b) report. Section 15(b) reports will not be included in the Database.
- c. Manufacturers (including importers) and private labelers choosing to use the Business Portal to review and comment on Reports, and to make claims that a Report contains confidential or materially inaccurate information, expressly certify that, pursuant to section [6A\(b\)\(6\) of the CPSA](#) and [16 CFR 1102.20\(b\)](#), if they receive name and contact information on a Report, they will not use or disseminate such information to any other party for any other purpose other than verification of information contained in a Report. Verification of information contained in a Report must not include activities such as sales, promotion, marketing, warranty, or any other commercial purpose. Verification of information contained in a Report may include verification of the:
  - (1) Identity of the submitter and/or the victim, including name, location, age, and gender;
  - (2) Consumer product, including serial or model number, date code, color, or size;
  - (3) Harm or risk of harm related to the use of the consumer product;
  - (4) Description of the incident related to use of the consumer product;
  - (5) Date or approximate date of the incident; and/or
  - (6) Category of submitter.

**CPSC may temporarily or permanently terminate access to the Business Portal on SaferProducts.gov for any manufacturer (including importers) or private labeler found to be in violation of [16 CFR 1102.20\(b\)](#).**

- d. The terms of [CPSC's Privacy and Security Notice](#) applies to the use of SaferProducts.gov.
- e. All materials on the site are presented by the CPSC for general informational purposes only. These materials do not, and are not intended to, constitute legal advice.

Acknowledge 

Cancel



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## CPSC Business Portal

CPSC's Business Portal facilitates the exchange of information on consumer product safety issues between CPSC and manufacturers (including importers) and private labelers.

### Register with Us

We strongly urge all businesses to register with us online

★ **Benefits:**

- All reports of harm involving your company's product sent to your representative quickly and securely via e-mail.
- Convenient and secure online account to provide your comments for CPSC's consideration and receive official CPSC correspondence.
- Multiple user accounts for registered companies.
- Saves time as we work together to meet the 10 day deadline imposed by law before the report of harm is posted in the publicly available database.

Register Today

### Already have an Account with Us?

Login

[Forgot password](#)

### Frequently Asked Questions

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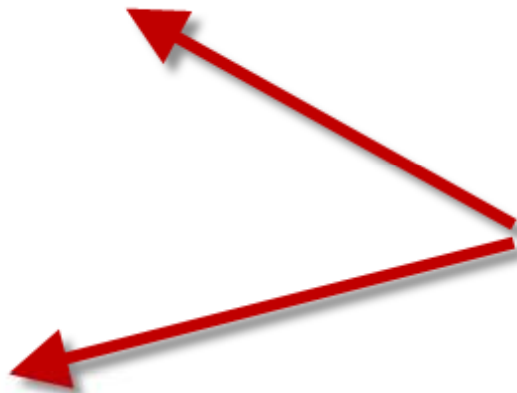
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## Request a Business Account

A business account will allow CPSC to contact your business electronically regarding reports submitted to the Publicly-Available Consumer Product Information Database.

\* = Required

### Business Information

\* Company Name

\* Address Line 1:

Address Line 2:  ?

\* City:

\* State / Province:

\* Postal Code:

\* Country:  ▼

Website Address

\* Phone Number

Business Description  Manufacturer  Private Labeler  Importer

**Important:** You will only receive eligible reports if you select one or more of the Business Descriptions options above. Please select them now.





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\* Address Line 1:

Address Line 2:   Apartment, suite, unit, building, floor, etc.

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\* State / Province:

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### Business Account Username

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Business Description  Manufacturer  Private Labeler  Importer

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## Business Account Username

The e-mail address serves as the username for the business account.

\* E-mail

\* Retype E-mail

---

## Primary Contact

This person will serve as the official contact whom CPSC notifies when it receives reports regarding your business' products.

---

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This person will serve as the official contact whom CPSC notifies when it receives reports regarding your business' products.

\* First Name

\* Last Name

\* Job Title

Same as Company Address  Use a different Address

Phone Number

\* Contact E-mail

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## Confirmation

To finalize your registration, type each of the following words into the box below and click Submit.

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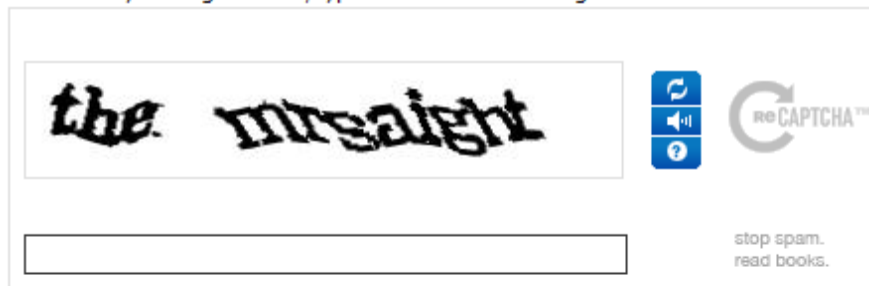
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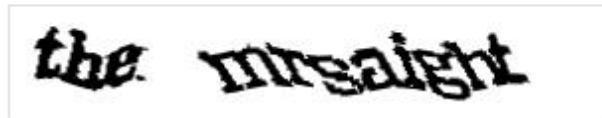
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## Request a Business Account

Thank you for Your Company Account Request

CPSC will review the information you supplied and contact the official company contact once the account is created.

If you have questions, you can contact CPSC at (800) 638-2772 or contact us using our [contact form](#).

[Close](#)

**CPSC has five business days, where practicable, to send your report to the manufacturer.**

**The manufacturer then has 10 business days to respond to CPSC and add comments before we publish your report on [SaferProducts.gov](https://www.saferproducts.gov).**

**Manufacturers will also be able to add comments after your report is posted.**





***SaferProducts.gov***