

# Victim Assistance Training *Online* Registration Instructions

1. Click on **Register**.

The screenshot displays the website for the Office of Justice Programs, Office for Victims of Crime, Training and Technical Assistance Center (OVC TTAC). The page is titled "Victim Assistance Training Online (VAT Online)" and provides registration instructions. The content includes a description of the program, a list of seven modules, and instructions on how to register and take the training. A "Become a Consultant" button is visible in the top right. The footer contains contact information and a disclaimer.

**OFFICE OF JUSTICE PROGRAMS**  
**OVCTTAC** OFFICE FOR VICTIMS OF CRIME  
TRAINING AND TECHNICAL ASSISTANCE CENTER

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### Victim Assistance Training Online (VAT Online)

VAT Online is a basic victim advocacy web-based training program that offers victim services providers and allied professionals the opportunity to acquire the basic skills and knowledge they need to better assist victims of crime. Specific information is also provided to meet the needs of target populations. VAT Online includes seven modules. The modules cover:

1. Goals and how to navigate through the online training
2. Basic issues such as ethics and cultural competency that provide the foundation for victim services
3. Characteristics, prevalence and other information about 14 types of crimes
4. Core skills needed by victim service providers, such as establishing rapport, problem solving and crisis intervention
5. Information about specific topics and skills needed to provide services to specific populations
6. Information about and skills needed to collaborate with various types of systems, such as community-based, criminal justice-based faith-based, and reservation-based systems
7. Challenging situations faced by victim service providers

**Get Started**  
[Register](#) for this training.  
[Training Registration Instructions](#) (pdf, 1.3K)

**Take the Training**  
Already registered? [Take Course](#).

**Looking for help?**  
Contact us with questions or if you experience technical difficulties:  
Email: [VATOnline@ovcttac.org](mailto:VATOnline@ovcttac.org)  
Phone: 1-866-682-8822  
[Frequently Asked Questions on VAT Online](#)

**Let others know about this training**  
[Download Flier](#) (pdf, 13K) to print and distribute.  
[Link to Us](#) from your Web site.

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Office for Victims of Crime  
**OVC**  
"Putting Victims First"

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- Once you have clicked on Register, you will be brought to the Request Account page. Please complete the form by entering the required information (marked by asterisks). After you complete the form, click on **Create Account** in the lower right hand corner.

*Note: Please remember your username and password in order to access the training in the future.*



OFFICE FOR VICTIMS OF CRIME Training and Technical Assistance Center

Welcome to the OVC TTAC Training Gateway

### Request Account

Please enter the following information to create an account.  
Note: \* Required Fields.

\*Username:   
In the Username alphanumeric characters including dot, hyphen, underscore and @ can be used (no spaces).

\*Password:   
\*Confirm:

All passwords must follow these rules:

- At least 6 characters in length, with a maximum of 64 characters
- At least 1 number
- At least 1 punctuation
- At least 1 capital letter
- At least 1 lowercase letter.

\*First Name:  Initial:

\*Last Name:

\*Email Address:   
Confirm Email Address:

\*Address:

\*City:

\*State/Province:   
 US ZIP  Foreign Postal Code  APO...


\*Postal Code:

\*Country:

\*Office Telephone:   
Ext:

Training Type:

\* Type the characters you see in the picture below.  
Reload



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- Once you have clicked on Create Account, you will automatically be logged into the system.

Home Role: Learner Add Shortcut Notes Help End-user Tutorial Contact Us Log Off

**OVC TTAC**  
OFFICE FOR VICTIMS OF CRIME Training and Technical Assistance Center

My Home Search: [ ] Go

Organizer Learning and Metrics Resource Center End-user Tutorial Settings and Preferences

**Organizer Home**

**Organizer Home**  
Your organizer allows you to keep tabs on system notices, training and system events, and personal notes.

**OVC TTAC Training Gateway Announcements**

**Frequently Asked Questions**

**Q: How do I enroll for a course?**  
A: To enroll for Victim Assistance Training Online, please refer to the [VAT Online Launch Instructions](#). To enroll for Identity Theft Victim Assistance Online Training, please refer to the [ID Theft Launch Instructions](#).

**Q: What should I do if I'm having trouble loading the course?**  
A: To troubleshoot issues related to high-speed internet connection, dial-up connection, Internet Explorer 5.0 or higher, and/or cookies and scripting, please refer to the [Workstation Requirements](#). For all other issues, please contact OVC TTAC at [VATonline@ovcttac.org](mailto:VATonline@ovcttac.org) or 1-866-682-8822.

**Q: Why did I receive a score of zero after I completed a module?**  
A: The scoring feature was not set up to accurately reflect how you did on each module. Each module will be marked complete as you complete them and you will receive a certificate upon finishing the entire course.

**Q: How do I access and print my certificate?**  
A: Once you have completed the course, click on [Learning and Metrics](#) -> [My Elective Learning](#) -> [History](#) -> [Print Certificate](#).

**Calendar**  
Training events for this month.

June 2010						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

**My Learning**

**Notes**  
Showing latest 0 records  
[Show All Records](#)

**Shortcuts**  
Showing latest 0 records  
[Show All Shortcuts](#)

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- Once you are logged into the system, click on **VAT Online Launch Instructions** under the Frequently Asked Questions section for instructions on how to enroll for the training.

*Note: Please refer to the Frequently Asked Questions section for other important information.*