

Arizona IC3 2010 Internet Crime Report

Complaint Characteristics

In 2010 IC3 received a total of **6665** complaints from the state of Arizona.

Top Referred Complaint Categories from Arizona

Non Delivery of Merchandise /Payment	17.4%
Identity Theft	16.3%
Credit Card Fraud	10.8%
Computer Intrusion/hacking	8.5%
Miscellaneous Consumer Fraud	7.9%
Auction Fraud	6.6%
FBI Scams	5.3%
Overpayment Fraud	4.9%
Advanced Fee Fraud	4.5%
SPAM	3.6%

Percent by Monetary Loss

\$.01 - \$99.99	16.2%
\$100.00 - \$999.99	39.4%
\$1000.00 - \$4999.99	32.1%
\$5000.00 - \$9999.99	5.2%
Over 10000	7.0%

The top dollar loss complaint involved Spam and totaled **\$250,000.00** while the reported loss throughout the state exceeded **\$9,400,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$1000.00
Identity Theft	\$980.00
Credit Card Fraud	\$261.24
Computer Intrusion/hacking	\$761.48
Miscellaneous Consumer Fraud	\$654.72
Auction Fraud	\$475.00
FBI Scams	\$650.00
Overpayment Fraud	\$2600.00
Advanced Fee Fraud	\$1597.12
SPAM	\$1030.00

The total median dollar loss for all complaints reporting a dollar loss was **\$700.00**.

Arizona Perpetrator Characteristics

Gender

Male	72.7%
Female	27.3%

Perpetrator Statistics within the United States

Per 100,000 population 40.15 (10th) perpetrators identified as residing in Arizona. This total accounts for 2.6% (10th) of all complaints where the perpetrator was identified.

Arizona Complainant Characteristics

Gender

Male	49.8%
Female	50.2%

Complaint demographics

Under 20	3.3%
20-29	17.2%
30-39	17.9%
40-49	20.7%
50-59	21.9%
Over 60	19.0%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$551.00
20-29	\$700.00
30-39	\$551.99
40-49	\$800.00
50-59	\$700.00
60 and older	\$898.40

Complainant Statistics within the United States

Per 100,000 population 104.27 (9th) are complainants identified as residing in Arizona. This total accounts for only 2.6% (14th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Arizona **24.6%**