

Arizona IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of **7982** complaints from the state of Arizona.

Top Complaint Categories from Arizona

FBI Scams	15.3%
Non Delivery of Merchandise /Payment	13.6%
Overpayment Fraud	10.3%
Identity Theft	9.0%
Credit Card Fraud	7.6%
Advanced Fee Fraud	6.9%
Miscellaneous Consumer Fraud	6.6%
SPAM	6.2%
Computer Intrusion/hacking	6.0%
Auction Fraud	3.7%

Percent by Monetary Loss

\$.01 - \$99.99	20.1%
\$100.00 - \$999.99	36.6%
\$1000.00 - \$4999.99	30.7%
\$5000.00 - \$9999.99	5.8%
Over 10000	6.8%

The top dollar loss complaint involved non-delivery and totaled **\$1,621,716.00** while the reported loss throughout the state exceeded **\$17,800,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
FBI Scams	\$1400.00
Non Delivery of Merchandise /Payment	\$625.00
Overpayment Fraud	\$2500.00
Identity Theft	\$750.00
Credit Card Fraud	\$149.88
Advanced Fee Fraud	\$1500.00
Miscellaneous Consumer Fraud	\$495.00
SPAM	\$1540.00
Computer Intrusion/hacking	\$1000.00
Auction Fraud	\$700.00

The total median dollar loss for all complaints reporting a dollar loss was **\$675.00**.

Arizona Perpetrator Characteristics

Gender

Male **76.9%**
Female **23.1%**

Perpetrator Statistics within the United States

Per 100,000 population 40.45 (12th) perpetrators identified as residing in Arizona. This total accounts for 2.5% (11th) of all complaints where the perpetrator was identified.

Arizona Complainant Characteristics

Gender

Male **50.2%**
Female **49.8%**

Complaint demographics

Under 20 **2.8%**
20-29 **17.1%**
30-39 **18.8%**
40-49 **22.0%**
50-59 **23.0%**
Over 60 **16.1%**

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20 **\$600.00**
20-29 **\$750.00**
30-39 **\$650.00**
40-49 **\$800.00**
50-59 **\$570.88**
60 and older **\$564.30**

Complainant Statistics within the United States

Per 100,000 population 121.01 (8th) are complainants identified as residing in Arizona. This total accounts for only 2.8% (11th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Arizona **22.8%**