



TWIC Dashboard

September 19, 2012



Explanation of Dashboard

The TWIC Dashboard provides point-in-time program information on:

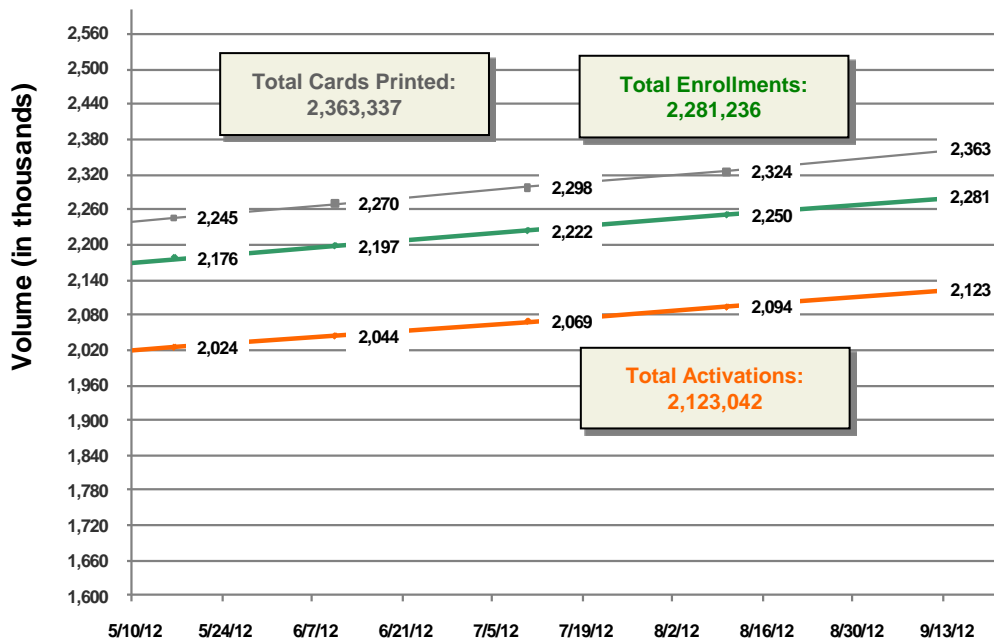
- Enrollment and adjudication-related statistics
- Graph depicting pre-enrollment, enrollment, cards printed & activated trends
- Contact information for TWIC resources

Program Statistics

Enrollment/Activation	Measurement (as of 09/17/12)
Enrollments	2,281,236
Cards Printed	2,363,337
Cards Activated	2,123,042
Average Enrollment Time	8.75 min.

Security Threat Assessment	Measurement (as of 09/12/12)
Initial Disqualification Letters Issued	110,063
Appeals Requested	51,496
Appeals Granted	50,235
Waivers Requested	12,875
Waivers Granted	10,861
ALJ Review Requested/Granted	200
Final Disqualification Letters Issued	2,258
Number of IDTAs Expired	44,130

Enrollment Trending



TWIC Information and Resources

Help Desk: 1-866-DHS-TWIC (1-866-347-8942)
 Monday – Friday; 8:00 AM - 10:00 PM Eastern
twic.helpdesk@lmbps.com

Website: www.tsa.gov/twic



TWIC Dashboard

September 19, 2012 (2 of 3)



Total Enrollments (with occupation stats) and Activations by Location

As of 9/12/12

Enrollment Center Location	Total Enrollments	Total Activations	Drayage Truckers	Facility Employee	Longshore-men	Merchant Mariners	Rail Crew	Truck Drivers	Vessel Crew	No Occupation Specified	Other
Albany, NY	8,355	7,869	57	568	50	973	64	3,693	0	72	2,878
Alpena, MI	249	242	0	113	0	119	0	30	0	0	24
American Samoa	1,117	287	0	498	63	115	0	0	0	326	111
Anacortes, WA	12,522	15,728	17	2,792	19	2,205	11	1,331	0	2,068	8,469
Anchorage, AK	12,654	11,757	63	708	353	2,941	194	906	0	2,903	4,510
Ashtabula, OH	2,911	2,767	11	328	40	445	61	1,117	0	244	665
Bangor, ME	4,531	4,312	160	156	59	2,137	2	872	0	282	863
Baton Rouge, LA	98,943	91,578	76	16,666	92	4,029	422	3,768	0	33,181	40,709
Bay City, MI	2,415	2,328	0	140	0	347	1	1,001	0	29	893
Beaumont, TX	31,263	29,242	40	1,917	74	2,050	145	1,981	1	6,967	18,088
Benicia, CA	16,486	15,428	9	3,699	44	757	82	378	0	242	11,275
Boston, MA	15,305	14,248	164	873	389	4,610	3	3,136	0	1,514	4,609
Bourne, MA	9,477	9,072	33	843	46	5,211	3	1,092	1	195	2,063
Bridgesport, CT	1,446	1,398	9	118	6	300	0	544	0	12	457
Brownsville, TX	22,498	20,686	31	1,529	130	1,721	35	2,767	0	1,869	15,610
Brunswick, GA	8,728	8,003	29	622	463	856	51	2,362	0	324	4,021
Buffalo, NY	4,948	4,418	44	111	18	790	11	2,255	0	760	959
Burlington, VT	1,281	1,192	146	61	4	508	3	397	0	21	141
Calcite, MI	226	221	0	40	4	110	0	22	0	0	49
Camden, NJ	5,823	5,412	61	376	109	351	3	2,165	0	290	2,468
Camp Hill, PA	503	516	0	6	0	36	2	236	0	36	181
Canton, OH	735	666	2	17	0	57	2	132	0	414	111
Carson, CA	9,467	8,631	39	294	392	572	95	3,386	0	29	4,660
Cedar Rapids, IA	1,268	1,044	0	56	3	61	5	755	0	26	362
Charleston, SC	26,363	24,728	479	1,466	1,331	5,662	230	8,450	0	1,969	6,776
Chattanooga, TN	12,586	12,102	73	573	4	573	4	3,416	0	2,753	3,948
Chester, PA	2,420	2,322	25	105	21	99	6	667	0	19	1,488
Chicago, IL	14,375	13,462	90	3,922	36	1,514	283	1,831	0	2,199	4,500
Cincinnati, OH	10,421	9,895	60	2,317	17	865	82	3,841	0	612	2,627
Cleveland, OH	8,909	8,448	45	327	24	1,007	33	1,764	0	4,086	1,596
Coos Bay, OR	1,705	1,629	3	73	1	653	0	265	0	265	0
Coram, NY	4,329	4,017	13	149	4	1,748	4	792	0	62	1,557
Corpus Christi, TX	47,373	43,871	53	6,772	110	3,234	111	4,011	0	9,265	23,817
Decatur, AL	11,431	9,999	260	436	2	644	13	5,572	0	458	4,046
Detroit, MI	8,943	8,180	36	292	11	1,273	49	1,446	0	2,460	3,376
Duluth-Superior, MN	6,641	6,314	46	763	79	1,175	474	1,602	0	887	1,641
Durand, MI	32,329	32,717	263	1,284	1,707	3,093	309	11,290	0	3,093	13,525
Escanaba, MI	642	604	0	39	0	129	0	62	0	315	107
Eureka, CA	612	572	2	36	30	218	1	95	0	24	206
Evansville, IN	10,785	10,179	59	1,479	1	629	9	1,565	0	1,430	5,614
Everett, WA	6,364	6,126	19	205	177	2,048	139	770	0	420	2,586
Fresport, TX	22,725	21,724	26	2,397	110	3,233	136	2,314	0	2,411	14,388
Galveston, TX	1,981	1,906	0	241	93	1,100	0	39	0	38	851
Green Bay, WI	5,860	5,123	29	350	2	901	51	3,548	0	225	754
Greenville, MS	2,565	2,369	2	237	4	388	2	256	5	1,173	498
Guam	3,984	3,730	43	1,118	34	1,619	0	168	0	366	636
Gulfport, MS	22,005	20,632	90	864	262	4,450	51	2,771	3	3,541	9,973
Hilo, HI	4,937	4,475	0	210	0	847	0	750	0	0	2,775
Honolulu, HI	19,311	17,749	168	1,012	195	3,951	4	1,911	0	5,356	6,714
Houma, LA	21,482	19,323	4	1,169	94	5,580	5	958	2	4,722	8,948
Houston #1	31,738	31,664	383	1,660	309	1,192	568	4,283	0	8,286	15,057
Houston #2	102,138	87,364	61	1,153	72	1,414	108	2,919	2	5,363	10,812
Houston TX	58,050	60,090	489	11,916	497	4,921	319	3,979	0	4,787	15,104
Huntington, WV	18,001	16,980	38	2,074	21	2,054	236	2,276	1	3,832	7,469
Indiana Harbor, IN	13,117	12,345	75	977	71	610	135	2,276	0	4,729	4,244
International Falls, MN	2	2	0	0	0	0	0	0	0	0	0
Jacksonville, FL	35,894	33,492	413	2,209	642	6,674	118	4,529	0	15,757	5,552
Joliet, IL	15,447	14,550	81	1,398	3	804	193	4,662	0	370	7,936
Juneau, AK	3,680	3,467	0	506	34	2,364	0	336	0	236	0
Kahului, HI	5,031	4,763	61	915	83	1,333	0	427	0	621	1,591
Kansas City, MO	7,697	6,944	61	89	0	474	19	2,827	0	2,295	1,932
Kauai, HI	2,814	2,610	6	141	21	591	1	169	0	191	1,694
Key West, FL	3,325	3,190	0	119	3	2,806	0	27	1	32	337
La Plata, MD	4,444	4,300	23	391	2	301	2	1,008	0	326	1,514
Lafayette, LA	39,138	35,062	28	7,258	505	2,626	30	2,571	0	6,184	19,936
Lake Charles, LA	48,223	44,768	40	3,698	36	3,989	72	710	0	31,761	7,922
LaPorte, TX	47,522	44,594	83	4,794	58	1,622	101	2,646	0	7,163	31,055
Lindenhurst, NY	6,345	6,128	28	206	2	2,584	6	1,463	0	394	1,662
Linthicum, MD	3,313	3,336	0	61	8	723	25	466	0	543	1,477
Little Rock, AR	5,875	6,406	3	152	0	559	1	3,147	0	810	2,157
Long Beach, CA	69,009	63,877	1,455	3,746	4,987	5,688	1,254	16,108	0	7,044	28,727
Longview, WA	5,467	5,160	0	513	330	751	66	786	0	206	2,795
Lorain, OH	380	361	4	25	0	83	0	73	0	155	40
Los Angeles, CA	19,500	18,174	428	836	3,741	1,455	123	5,376	0	999	6,542
Louisville, KY	12,479	11,655	57	1,894	0	1,894	195	5,084	0	1,276	2,525
Mandeville, LA-USCG REC	1,776	1,723	0	0	0	953	1	72	0	0	688
Marcus Hook, PA	2,300	2,179	5	662	3	90	3	375	0	169	993
Marine City, MI	1,854	1,740	3	139	0	485	2	583	0	95	548
Marquette, MI	623	591	0	43	0	166	12	40	0	207	155
Memphis, TN	15,059	13,968	63	851	1	2,945	157	4,964	0	1,149	4,939
Memphis TN-USCG REC	4,444	4,444	0	0	0	0	0	0	0	0	4,444
Metairie, LA	4,888	5,556	7	156	9	530	2	73	0	2,917	1,188
Miami, FL	27,525	25,822	570	1,774	938	3,878	27	6,443	0	1,040	12,855
Milwaukee, WI	5,785	5,413	179	222	43	1,050	81	2,623	0	40	1,547
Minneapolis, MN	10,108	9,282	23	510	1	925	60	2,519	0	3,607	2,463



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September 19, 2012 (3 of 3)



Total Enrollments (with occupation stats) and Activations by Location (continued)

As of 9/12/12

Enrollment Center Location	Total Enrollments	Total Activations	Drayage Truckers	Facility Employee	Longshore-men	Merchant Mariners	Rail Crew	Truck Drivers	Vessel Crew	No Occupation Specified	Other
Mobile, AL	57,207	53,722	193	3,049	394	10,488	255	4,238	2	18,181	20,407
Morehead City, NC	7,154	6,749	21	223	81	2,988	45	1,748	0	77	1,971
Morgan City, LA	13,757	12,354	2	2,640	21	3,523	3	740	0	1,131	5,697
Muskegon, MI	3,210	3,063	6	131	1	1,811	3	834	0	10	414
Nashville, TN	12,829	10,728	79	1,112	5	1,301	20	4,152	0	4,481	1,679
New Castle, DE	2,430	2,274	8	447	5	163	2	399	0	153	1,253
New Haven, CT	5,299	5,137	29	492	50	1,084	5	2,339	0	246	1,054
New London, CT	4,734	4,391	1	438	39	1,911	23	954	0	181	1,144
New Orleans, LA	77,818	70,513	128	6,823	440	11,749	138	1,560	1	37,538	20,041
New York/New Jersey #1	48,805	46,480	1,202	2,647	1,706	3,668	208	16,302	0	2,135	20,937
New York/New Jersey #2	21,403	20,003	37	1,623	302	9,286	8	1,087	0	2,294	6,766
New York/New Jersey #3	17,359	16,597	311	2,681	1,349	1,587	30	2,973	0	4,137	4,291
Newport News, VA	11,690	11,009	146	658	243	2,693	124	2,746	0	766	4,314
Nikiski, AK	4,629	4,499	1	903	22	968	0	184	0	1,073	1,478
Norfolk, VA	33,578	31,882	740	1,586	1,257	10,484	562	2,794	1	9,231	6,923
Oakland, CA	31,419	29,208	1,440	4,123	1,065	4,508	124	6,014	0	4,076	10,069
Oklahoma City, OK	4,694	4,124	14	83	0	315	4	1,390	0	2,198	690
Ontonagon, MI	36	29	0	2	0	20	0	5	0	0	5
Oswego, NY	2,318	2,200	17	82	33	756	0	509	0	0	816
Paducah, KY	3,157	7,844	15	829	12	3,185	25	1,009	5	1,837	2,240
Palm Beach, FL	10,462	9,848	361	973	72	4,065	9	1,340	1	102	3,539
Panama City, FL	11,766	9,851	17	389	68	4,484	30	1,969	0	500	4,309
Pasco, WA	6,334	5,922	61	128	2	698	263	2,342	0	1,040	1,800
Paulsboro, NJ	15,865	14,741	74	1,374	28	1,231	75	2,890	0	1,212	8,981
Pennsbury Manor, PA	2,584	2,482	15	117	56	225	4	716	0	104	1,347
Peoria, IL	5,993	5,655	40	863	4	781	19	3,136	0	38	1,112
Perth Amboy, NJ	5,638	5,407	61	173	12	816	40	1,343	0	149	3,044
Philadelphia, PA	30,411	28,836	226	4,476	694	2,234	110	4,269	0	5,213	13,207
Pittsburgh, PA	14,273	13,145	40	1,353	13	1,419	17	3,339	1	3,347	4,744
Point Comfort, TX	2,088	4,747	1	4	0	26	0	410	0	0	340
Ponce, PR	6,964	6,738	1,072	1,913	338	696	76	417	0	456	2,065
Port Arthur, TX	33,238	31,295	24	4,120	35	1,477	101	808	1	3,222	22,846
Port Canaveral, FL	14,629	13,844	26	917	177	5,231	3	1,496	0	3,238	3,541
Port Everglades, FL	23,284	22,218	360	1,272	873	6,081	8	2,237	0	5,556	6,897
Port Fourchon, LA	16,862	15,520	6	3,037	607	7,331	1	795	9	222	4,854
Port Hueneme, CA	7,928	7,221	49	459	245	1,229	15	1,991	0	1,690	2,250
Port Manatee, FL	10,124	9,603	21	494	80	3,688	14	2,793	0	848	2,197
Portland, ME	5,774	5,502	17	325	45	2,667	1	828	0	825	1,066
Portland, OR	21,429	20,187	361	1,530	995	3,514	798	5,318	0	1,460	7,453
Portsmouth, NH	4,887	4,702	17	609	15	1,572	1	1,398	0	153	1,130
Providence, RI	9,127	8,661	29	433	142	2,752	41	2,602	0	458	2,760
Richmond, CA	7,385	6,948	16	1,046	73	2,752	74	361	1	880	4,156
Riverhead, NY	905	857	2	37	0	575	0	109	0	6	176
Rochester, NY	1,706	1,576	30	22	1	504	2	446	0	298	403
Sacramento, CA	9,942	9,396	73	161	71	1,024	242	2,739	0	2,041	3,591
Saipan	609	539	1	199	2	342	0	3	0	6	56
Salisbury, MD	3,641	3,382	9	125	5	2,063	11	518	0	441	469
San Diego, CA	18,961	17,596	125	2,437	291	8,192	46	2,662	1	825	4,382
San Francisco, CA	4,062	3,818	24	260	251	1,326	2	147	1	318	1,718
San Juan, PR	17,377	16,597	446	2,791	579	1,366	2	2,768	0	3,253	6,172
Sandusky, OH	2,336	2,229	6	37	42	376	24	728	0	94	365
Sault Ste. Marie, MI	400	372	0	28	0	282	0	33	0	1	46
Savannah, GA	33,404	31,259	634	1,135	3,104	1,981	287	11,048	0	1,673	13,542
Seattle, WA	24,128	22,541	198	1,695	1,430	7,086	727	3,861	0	745	8,370
South Louisiana, LA	25,934	24,044	31	4,954	56	2,418	123	1,534	1	7,670	9,147
St. Croix, VI	8,068	7,798	10	4,311	14	288	14	109	0	1,387	1,935
St. Ignace, MI	1,092	1,046	0	125	6	609	2	58	0	20	272
St. Louis, MO	29,599	26,163	102	1,333	9	2,452	24	12,755	2	1,129	4,845
St. Paul, MN	1,385	1,324	17	56	2	172	9	252	0	680	197
St. Thomas, VI	3,563	3,373	1	432	40	1,492	2	180	0	138	1,278
Stockton, CA	12,754	11,838	582	514	205	390	593	5,866	0	81	4,523
Tacoma, WA	22,059	21,154	427	1,723	1,749	4,010	276	5,812	0	487	7,591
Tampa, FL	30,878	28,909	59	2,229	201	6,147	212	4,530	0	10,065	7,435
Terminal Island, CA	24,488	23,062	1,605	736	5,192	692	127	9,062	0	482	6,592
Texas City, TX	34,915	32,481	17	4,108	182	3,744	98	1,296	8	8,003	17,459
Toledo, OH	8,135	7,709	18	629	127	921	74	2,905	0	373	3,088
Traverse City, MI	1,466	1,393	1	87	3	872	0	267	0	5	231
Tulsa, OK	14,452	13,429	53	558	2	535	15	6,832	0	63	6,394
Unalaska, AK	326	274	4	96	67	57	0	8	0	1	93
Valdez, AK	1,946	1,936	0	360	10	211	0	98	0	83	1,184
Vancouver, WA	3,298	3,189	39	122	259	227	492	905	0	10	1,244
Vicksburg, MS	20,062	18,560	27	816	61	3,393	76	2,635	0	4,469	8,574
Victoria, TX	7,813	7,490	3	976	0	976	61	959	0	15	4,808
Wilmington, DE	21,159	18,958	172	1,910	324	1,576	92	4,525	0	1,615	10,947
Wilmington, NC	15,149	14,391	95	793	245	2,452	85	4,722	0	1,793	4,964
Total	2,268,558	2,112,010	19,503	198,029	45,927	308,818	13,484	347,894	51	372,199	787,756