

Enclosure 8: NRC Handouts  
Meeting Summary of July 28, 2010  
Public Meeting with NEI  
**Dated August 4, 2010**

# Safety Culture Monitoring Panel (SCMP)

NEI 09-07 Guideline	Related NRC Observations
NRC inspection reports and findings, recurring violations, results of PI&R inspections	Yes, and they quoted from the latest PI&R report in the Panel report Not
NSCA – review areas identified as needing attention and look at status of corrective actions identified	Placeholder on agenda but no issues to discuss.
Industry evaluations – review these reports and determine the site’s progress in addressing weaknesses	Awareness of INPO assessments and relevant WANO AFI’s
Operating experience – any nuclear safety culture related OpE is identified and progress in addressing site concerns is reviewed by the panel	Operating experience was considered.

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NEI 09-07 Guideline	Related NRC Observations
Relationship between the line and oversight personnel and insights of the oversight managers	Oversight area represented on panel; HR input on disciplinary cases and grievances
Trends in the type of issues brought into the ECP, or the increased use of the ECP by specific workgroups	No trend identified in the quarter; or ECP trend not discussed ; any ECP concerns with HP flags were discussed and looked at CAP trends
NRC allegation statistics	Were discussed; were not discussed
Variations in performance trends, including human performance and equipment reliability indicators	Primary area of input with AFIs, especially procedure use and quality; looked at apparent cause determinations and trends; talked about individual issues and binned according to INPO attributes

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NEI 09-07 Guideline	Related NRC Observations
Performance metrics that challenge the operators	Aggregation of inputs and departmental trends; tracking identified issues through CAP, self-assessments, and apparent causes. Performance trends, HP and HRA PIs are assessed; Only if a CR was written
CAP – each of the process owners should use the CAP to look for nuclear safety culture issues in their area	Each department tracks this, and then the CAP manager assesses any possible deltas; If a CR has a human performance element it's given a code for trending
Report to SLT should be reported using the INPO principles and attributes	Struggling with thresholds for coding the data ; Quantitative Worksheet was not used by a SLT who indicated the data was difficult to interpret). All issues are binned by attribute and then provided to the SLT for evaluation

# Site Leadership Team (SLT)

<b>NEI 09-07 Guideline</b>	<b>Related NRC Observations</b>
Senior most management	Yes; plant manager and department leads
Periodically assesses the plant against the INPO principles and attributes	Meetings held quarterly, typically two meetings needed
Self-critique is intended to be reflective and performed by the SLT itself in a group setting	Level of discussion appropriate for the observations and recommendations of the NSCMP
Frank discussion of nuclear safety culture based on the SLT's observations and insights	Site VP very open and candid and all are expected and encouraged to participate; frank and honest; taking process seriously; did not focus on strengths or positive attributes

# Site Leadership Team (SLT)

<b>NEI 09-07 Guideline</b>	<b>Related NRC Observations</b>
Insights of the offsite safety specialists are used	
End result should be an improved understanding of where efforts should be applied to improve nuclear safety culture	Issued an SCCI in procedure use. The AFI identified through the NEI 09-07 was procedure use, so there seems to be consistency between the SCCI process and this one.
Review is documented and follow-up actions are tracked	Report did not status prior recommendations