## Amendment Two for RFP OPR12000031 High Speed Internet Answers to questions received from interested parties.

- 1. Page 4 Section B .Please explain the differences between the two service types, as defined by the HOR technical staff, between the two items listed (items shown below).
  - 1. Multi-Gig Ethernet Internet Service, Un-Managed
  - 2. Ethernet over SONET Internet Service, Un-Managed How do we to ensure that the services we respond with meet the definition expected by the HOR technical staff. Is there SONET ring requirement for the Multi-Gig Ethernet Internet Service?

Answer: No, SONET is not required for multi-Gig. If the vendor has more than one offering for this service explain each.

2. Page 7 Item 2. If a provider is compliant with one portion of a requirement in item two but not the other portion how should that partial compliance be addressed since there is no opportunity to discuss these items?

Answer: You should address why you are not compliant in your proposal and what steps you intend to take to become compliant.

3. Page 7 Item 2 Is the requirement for the Availability SLA of 99.999% applied to the "solution" as a whole (i.e.- both Internet Access ports availability combined) for each month or to each individual Internet access circuit/port? i.e.- if a single circuit or port is down but the Internet can still be accessed via the other access/port, is this considered time down for the SLA of 99.999%?

Answer: The uptime is on a per circuit basis.

4. Page 9 Item 6 Will a Visio document be allowed for the DLR? **Answer: Yes, Viso is acceptable.** 

5. Page 11 Item 19 Network Reporting – Management Reporting – under item "b. Performance Reports", it states that "the offeror shall supply network performance reports on daily, weekly, and monthly basis to the COR.", would the availability of a WebPortal that allows the customer to pull reports as needed, be sufficient to meet this requirement?

Answer: Access to a WebPortal is acceptable for the daily, weekly or monthly reports, but the vendor must provide the monthly electronically if during the term of this contract it is requested by the COR.

6. Page 13 Item 4 Titled "Responsibilities for Installation", the note that states "the offeror must successfully complete the connection to the House's CPE router", does this mean that the contractor person will be required to physically connect the circuit to the router interface or will HOW technical staff complete the "physical" cable connection to the circuit interface provided by the telco?

Answer: The vendor shall work with the House to complete the physical connection.

7. Attachment 1 Pricing Please clarify whether Burstable usage and invoicing is a requirement (CLIN ES 021 and MG032).

Answer: Being able to burst in a tiered bandwidth configuration is required. The pricing table should reflect the cost if any for exceeding the contracted rate. Section C of the RFP should address the technical details of the tiering.

8. Attachment 1 Pricing CLINS ES 001-020 and MG 001-032, Sprint offers a range of fixed Ethernet speeds beginning with 2Mbps to full Gigabit Ethernet, is it acceptable to modify Attachment one to align these speeds from a pricing perspective.

Answer: Please use the specific CLINs provided. If the vendor does not support specific speeds indicate so with an N/A. The vendor is welcome to add additional sheets with new CLINs for different configurations.

9. Section C page 5 Request the House of Representatives provide the location addresses for its offices in Washington, DC and at the Alternate Computing Facility (ACF) in northern Virginia.

Answer: 2nd & D Streets Washington, DC, cannot provide location of ACF but can provide phone ACF (571-921-3100)

10. Section L (L.5) page 44 Will the House of Representatives please provide an editable version of RFP Sections A and K to allow offerors to provide fill-in information electronically?

Answer: No. There are adobe programs which enable you to complete these sections electronically.

11. Sections C page 6. Will the House of Representatives confirm that this procurement is only for the Internet circuits and not the VPN circuits as outlined in Section C, Current Services, second bullet?

Answer: These circuits will be used for House traffic to and from the Internet. This traffic could include VPN. Please elaborate if there are any special considerations when using your service and VPN.

- 12. Section C table page 7 Under Section C, Mandatory Requirements for Submission of a Proposal, item 2, third requirement in table, the House states "the offeror agrees to provide a credit when service availability for a month falls below 99.999% per circuit." Individual circuits do not offer 99.999% availability and such availability can only be provided with two redundant circuits. Does the 99.999% apply to the "site" instead? Answer: It is per circuit. Please include how you are able to meet the requirement and provide 99.999% availability. If there are other solutions that provide lower rates, please identify them and what the availability is for each.
- 13. Section C page 7.Mandatory Requirements for Submission of a Proposal. Does the House plan to implement dual access for 1 GigE coming into the agency GFE to maintain higher redundancy and maximum uptime or will it be single connection with sub-tier bandwidth only?

Answer: At this time, the intent is to create diversity and high availability by creating connections our two sites.

14. Section C page 7.Mandatory Requirements for Submission of a Proposal. Does the House plan to implement dual access for Multi-GigE coming into the agency GFE to maintain higher redundancy and maximum uptime or will it be single connection with sub-tier bandwidth only?

Answer: At this time, the intent is to create diversity and high availability by creating connections our two sites.

15. Folder II, Sections 1 and 2. Please specifically delineate which sections of Section C are to be addressed in Section 1 - Technical Approach and which sections of Section C are to be addressed in Section 2 - Management Approach.

Answer: Offer should use their best judgement to address what you think is your technical approach and what you think is your management approach

16. Attachment 1, Pricing Schedule B. Regarding Attachment 1, Schedule B, the pricing table does not contain speeds of 101-200. May an offeror modify the pricing table to include these speeds?

Answer: Yes, Please make the CLIN MG 001.5

17. L.5, Electronic Folder II Section 1 Technical Approach and Section 2 Management Approach. The instructions indicate that each of these sections contain offeror's response to Section C. However, Section C does not divide requirements into technical and management matters. Should the offeror divide the requirements at its own discretion?

**Answer: Yes** 

18.L.5, Electronic Folder II Section 4 Past Performances The RFP calls separately for (1) three references of similar scope and size, and (2) three references for SONET (CONUS) and/or multi-Gig implementations. Does this imply that six references are required?

Answer: No.

19. L.1, Questions Concerning the Solicitation. We respectfully requests a three week extension beyond 16 October 2012.

Answer: The have granted an extension of the proposal due date. Proposal will now be due Tuesday October 30, 2012 same time.