GLOBAL ENTRY

TRUSTED TRAVELER NETWORK

Information Guide

Welcome to Global Entry

As a new member of U.S. Customs and Border Protection's Global Entry program, you understand the value of time. Your membership allows you expedited entry upon arrival in the U.S. With your Global Entry membership, you have chosen one of the fastest, most technologically advanced ways to speed international travel.

This guide explains what you'll need to know to use Global Entry in your international journeys. With how-to information, background and troubleshooting suggestions, it will help you navigate the Global Entry and CBP processes.

You can also visit **www.globalentry.gov** for airport enrollment center information, including maps, and for the latest developments in the growing program.

Thank you for joining Global Entry. CBP hopes that your experience with the program prompts you to spread the word to your friends and associates of the benefits of joining Global Entry.

MEMBER RESPONSIBILITIES

- You are responsible for maintaining up-to-date personal information in the Global Entry system. This includes any changes to your address, passport or driver's numbers or expiration dates and immigration status.

- Changes in any documents that you used to establish your Global Entry account, such as your passport or driver's license, can be updated online in your Global Online Enrollment System, or GOES, account.

- New documents, such as immigration status or driver's license, must be added in person at a Global Entry Enrollment Center.

PENALTIES FOR PROGRAM VIOLATIONS

All travelers, including Global Entry members, are subject to full and random examinations by CBP officers upon entering the U.S. If you violate any condition of Global Entry or any law or regulation of the U.S., officers may:

- Revoke your Global Entry privileges;
- Seize any undeclared goods;
- Issue penalties;
- Start criminal prosecution; and
- Initiate any other legal proceedings as appropriate.

Verify your identification

1. Members must use a passport or U.S. legal permanent resident card at Global Entry kiosks.

2. The Global Entry kiosk will show you the correct way to slide your machine-readable passport into the passport reader.

3. After your data displays, remove passport and look up at the camera.

4. The kiosk will then prompt you to press four fingers on your right or left hand on the fingerprint scanner to verify your Global Entry membership against the biometrics stored in the database.

Declare goods

1. The kiosk will then display a customs declaration screen. All travelers entering the U.S., including Global Entry members, must complete a declaration. With Global Entry, you do not need to complete the paper customs declaration form 6059B before arrival.

2. Touch YES or NO to answer each declaration question. You must declare all goods purchased, received as gifts or repaired or altered while abroad.

3. You must declare if you are carrying currency of more than $10,000 U.S. or a foreign equivalent, in cash or monetary instruments such as travelers' checks or money orders. For your declaration you may use the Global Entry kiosk, but the kiosk will direct you to use the regular inspection lane where you will be required to declare to a CBP officer and complete a currency/monetary instrument report form.

4. If your imports exceed the personal exemption amount allowed, you may use a Global Entry kiosk, but the kiosk will print a receipt directing you to the regular inspection line.

For information on items that are restricted or prohibited for import, go to **www.cbp.gov/travel** and click on Know Before You Go.

Confirm flight information

1. When flight information displays, if correct touch YES. If incorrect, touch NO and provide airline, flight number and city of departure.

2. Touch NEXT button on each screen to continue.

Take receipt and proceed

1. The kiosk will dispense a paper receipt. Take the receipt, show it to the CBP officer in the nearest booth or to CBP personnel assigned to the exit control point.

2. If there is an X across the receipt, take it to the passport control officer in the nearest booth for further service.

If a kiosk is out of service

If the Global Entry kiosk isn't functioning, proceed to the nearest staffed passport control primary processing line for inspection and you will receive front-of-the-line privileges.

Follow the steps below to activate your Global Entry card

1. Go to https://goes-app.cbp.dhs.gov/

2. Click Activate Membership Card

3. Type the PASSID and Security Code (numeric portion only) from the back of your card and click Next.

USING AN ENTRY CARD
at a Land Border or Sea Port

- Global Entry cards comply with the Western Hemisphere Travel Initiative and serve as valid documents for land and sea travel between the U.S., Canada and Mexico.

- These cards will be valid for use at the SENTRI lanes at land-border crossings with Mexico. At the NEXUS lanes at U.S.-Canada land-border crossings, Global Entry cards may only be used when entering the U.S.

- Global Entry card holders must follow all program rules for SENTRI when using this card at land and sea ports of entry. For more information on SENTRI, please go to www.sentri.gov.

Global Entry Airport Locations

- Boston Logan International Airport (BOS)
- Chicago O'Hare International Airport (ORD)
- Dallas/Ft. Worth International Airport (DFW)
- Detroit Metro Wayne County Airport (DTW)
- Ft. Lauderdale/Hollywood International Airport (FLL)
- George Bush Intercontinental Airport, Houston (IAH)
- Hartsfield-Jackson Atlanta International Airport (ATL)
- Honolulu International Airport (HNL)
- John F. Kennedy International Airport, New York (JFK)
- McCarran International Airport, Las Vegas (LAS)
- Los Angeles International Airport (LAX)
- Miami International Airport (MIA)
- Newark Liberty International Airport (EWR)
- Orlando International Airport (MCO)
- Orlando Sanford International Airport (SFB)
- Philadelphia International Airport (PHL)
- San Francisco International Airport (SFO)
- San Juan Luis Muñoz Marín International Airport (SJU)
- Seattle-Tacoma International Airport Sea-Tac (SEA)
- Washington Dulles International Airport (IAD)

Preclearance Locations

- Ottawa: Ottawa MacDonald-Cartier International Airport (YOW)
- Toronto: Lester B. Pearson International Airport (YYZ)
- Vancouver: Vancouver International Airport (YVR)

MEMBERSHIP INFORMATION

/   /

MEMBERSHIP NUMBER (PASSID)   MEMBERSHIP EXPIRATION DATE

/   /

INTERVIEW LOCATION   INTERVIEW DATE

ENROLLMENT CENTER CONTACT INFORMATION

Notes

U.S. Customs and Border Protection