

Please note that our WebEx system can prompt up to 20 people to join the webinar. Twenty spaces are the maximum number of attendee spaces we will have available. We will need those persons interested in participating in the webinar to email me directly at [mullins@nmb.gov](mailto:mullins@nmb.gov) to sign up for the webinar. Please contact me no later than Friday October 12<sup>th</sup> to attend.

**Go to:**

[www.nmb.gov](http://www.nmb.gov); click on ADR services tab; click on NMB online video conferencing center, WebEx. You will be prompted to join the meeting then.

**Participant Access Code:** 243768#

**Conference Dial-in Number:** (424) 203-8400

**Title:** *Twenty-first Century Innovation in ADR Services: Training, Target Skills, and Innovations in Practice.*

**Length:** 1 hour virtual (web) presentation and Q&A.

**Speaker:** LoValerie Mullins, NMB:

**Presentation Description:** *Twenty-first Century Innovation in ADR Services: Training, Target Skills and Innovations in Practice*, addresses recent innovations in the field of dispute resolution and considers the implications of these emergent initiatives for federal agency programs and services. The presentation addresses themes in training design, new competencies for neutrals, and recent developments in ADR services. Specialists will be encouraged to revisit training design, to target new practice skills, and to thread innovative service goals into current agency programs.

LoValerie Mullins joined the agency's Office of Mediation Services in June of 2011, as Mediator-ADR (Alternative Dispute Resolution). In this capacity, she assists the Senior Mediator of ADR in the development and delivery of ADR services and training programs to labor-management parties in the airline and railroad industries and internally to NMB staff.

LoValerie brings to the agency's Alternative Dispute Resolution (ADR) program seven years of training, case mediation, and coaching legal professionals and organizations using a variety of conciliation methods and techniques to include interest-based and grievance mediation, facilitation, team-building and negotiation skills-building. She has published articles in both the Workplace Mediation and Natural Resource Mediation fields.

LoValerie earned her Juris Doctor from the Appalachian School of Law and an LL.M. degree from the University of Missouri's Dispute Resolution Program. She is certified as both a Workplace/Federal Workplace and Commercial Mediator.