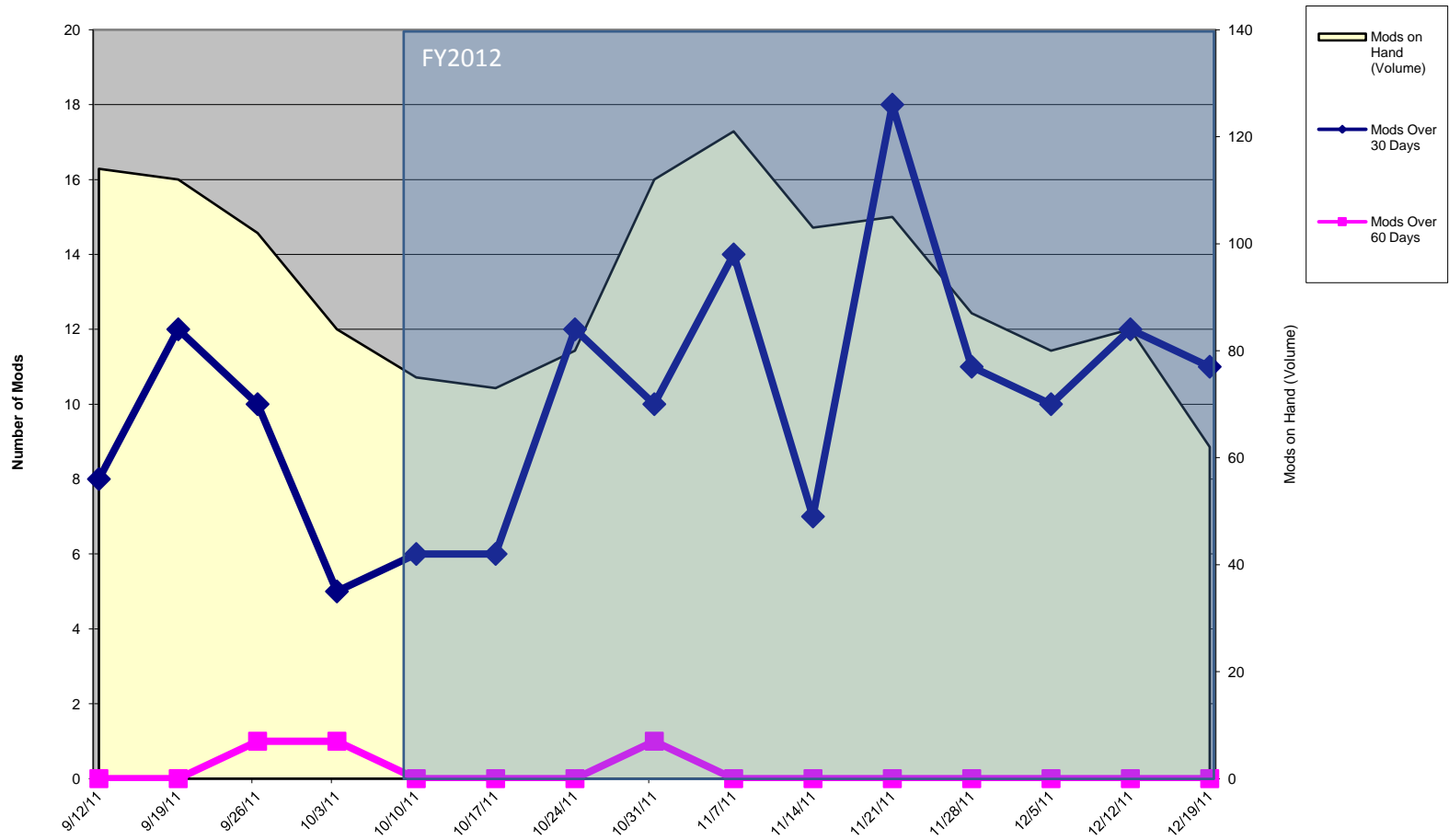


Mods over 60/30 days FY2012



	9/12/2011	9/19/2011	9/26/2011	10/3/2011	10/10/2011	10/17/2011	10/24/2011	10/31/2011	11/7/2011	11/14/2011	11/21/2011	11/28/2011	12/5/2011	12/12/2011	12/19/2011
Mods on Hand (Volume)	114	112	102	84	75	73	80	112	121	103	105	87	80	84	62
Mods Over 30 Days	8	12	10	5	6	6	12	10	14	7	18	11	10	12	11
Mods Over 60 Days	0	0	1	1	0	0	0	1	0	0	0	0	0	0	0

Date

Network Contract Modification Performance

FY 2012 Year to Date and Quarterly

as of December 15, 2011

	ATT Universal	ATT Enterprise	VB/MCI Universal	VB/MCI Enterprise	Century Link Universal	Century Link Enterprise	Level 3 Enterprise	Sprint Enterprise
Number Mods	83	45	45	34	15	11	1	12
Number Mods Under 60 Days	83	45	44	33	15	11	1	12
Percent Mods Under 60 Days	100.0%	100.0%	97.8%	97.1%	100.0%	100.0%	100.0%	100.0%
Average Days Per Mod	15.3	9.0	22.1	18.9	22.6	25.0	15.0	20.1
Number Mods Under 30 Days	74	45	34	28	10	7	1	10
Percent Mods Under 30 Days	89.2%	100.0%	75.6%	82.4%	66.7%	63.6%	100.0%	83.3%
Program Performance	Percent Mods Under 60 Days				99.2%	Under 60 Days		Under 30 Days
	Balanced Scorecard Goal:				96.4%	1st Quarter:	99.2% *	85.0% **
	<small>(under 60 days)</small>					2nd Quarter:		
	Number of Mods				246	3rd Quarter:		
	Number of Mods Under 60 Days				244	4th Quarter:		
	Average Days Per Mod				17.0	<small>*increase from Dec 8, 2011 report</small>		
<small>all days are business days</small>	Number of Mods Under 30 Days				209	<small>**increase from Dec 8, 2011 report</small>		
	Percent Mods Under 30 Days				85.0%			
Integration Performance	Noblis Goal				10 days	1st Quarter:		83.8% *
	Percent Mods Under 10 Days				83.8%	2nd Quarter:		
	Number of Mods Integrated				222	3rd Quarter:		
	Number of Mods Integrated Under 10 Days				186	4th Quarter:		
	Average Days Per Mod Integration				7.1	<small>*decrease from Dec 8, 2011 report</small>		