

12th Annual HIM and BO Partnership “Partnership in Vision and Decision”



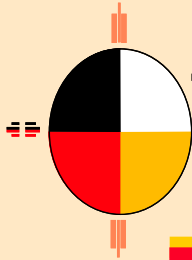
ORAP

**Division of Business
Enhancement**



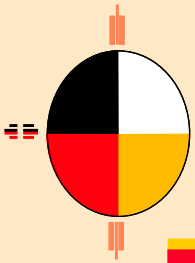
**Office of Information
Technology
OIT**

<http://www.ihs.gov/NonMedicalPrograms/BusinessOffice/index.cfmweb>



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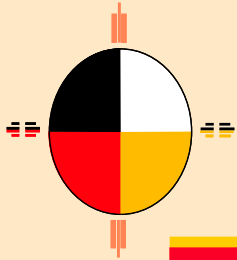




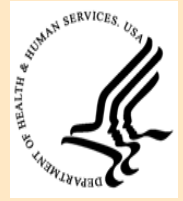
Partnership in Vision & Decision 2010



- “Preparing for Challenges in Third Party Claims Processing, 1999”
- “Building the Foundation, 2000”
- “Together Everybody Achieves More, 2001”
- “Strengthening our Partnership for Healthier Indian Communities, 2002”
- “Partners for Compliance, 2003”
- “Bring the Partners Together, 2004”
- “Planning Solutions to Improve Business Process, 2005”
- “You Are The Essential Piece, 2006”
- “Partnership is not a Gamble...It’s a sure thing, 2007”
- “A Decade of Building PartnerShips to Improve Health Care for Native People, 2008”
- “Making Every Dollar Count”, 2009
- “Partnership in Vision and Decision, 2010”



What is the Revenue Cycle or Business Processes?



- Triage (check-in)
- Accurate Patient Registration, admissions, Appointments—all patients updated
- Verify Third Party Benefits entered/referred to PBC
- Provider Documentation of Services (including Ancillary)
- All Services Coded timely
- All Data Entered timely
- Accurate Billing timely
- Collections Process
- Accounts Receivable—Posting, Adjustments & Denial Management
- HIM/Medical Records
- Financial Management
- SU Leadership/Management
- IT Systems Development

