
NBOC Update – FY 2010

12th Annual I/T/U Partnership Conference
Renaissance Hotel, Nashville, TN
March 23, 2010

“Partnership in Vision and Decision”



Introduction – FY 2010 Co-Chairs

- Sandra Lahi, (A) Oklahoma City Business Office Coordinator, IT Specialist, UFMS RPMS AR lead, etc
 - Toni Johnson, California Area Business Office Coordinator, IT Specialist, CHS Coordinator, etc
 - Two Discussion Points:
 - NBOC
 - FY 2010 Initiatives
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National Business Office Committee – Charter (Revision)

- Purpose: To provide strategic planning and direction and to recommend improvements in support of the I/T/U third party revenue cycle
 - NBOC is a standing Committee that reports to the National Council of Executive Officers (NCEO)
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Membership - 16 voting members

- Principal Business Office Lead
 - Twelve Business Office Coordinators
 - NCEO representative
 - OIT Representative
 - *ORAP DBOE Analysts*
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Ad Hoc Membership

- Health Information Management
 - CEOs
 - Finance
 - Contract Health
 - Nursing
 - Medical
 - *Tribal Representative(s)*
 - *Urban Representative(s)*
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Committee Functions

- To develop and implement strategies to improve Business office capabilities and functions
 - *Works in collaboration with CMS and other agencies in support of policy development*
 - Works in collaboration with Clinical, HIM and IT staff to identify priorities to the ISAC
 - Provides direction for enhancements for systems development
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Committee Functions (cont.)

- Provides a forum for enhanced communication among Headquarters, Areas and various organizations
 - Advocates and promotes leadership and quality business practices
 - Monitors and reports performance identifying trends related to third party revenue
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Committee Functions (cont.)

- Establishes subcommittees to address specific high need areas
 - Technical Advisory Groups
 - Develops and maintains an Annual workplan to include yearly projects
 - Develops and implements an awards program to recognize exceptional performance
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NBOC Objectives for FY 2010

- Enhanced Tribal and Urban Communication
 - RPMS – Practice Management Software Project
 - Internal Control Policy Revisions
 - Electronic Remittance Advice (ERA - 835)
 - Electronic Funds Transfer
 - Training
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NBOC Objectives – FY 2010

■ Training

- ❑ UFMS RPMS Accounts Receivable Reconciliation – February 2010
 - ❑ Partnership Conference – March 2010
 - ❑ Patient Registration RPMS GUI – Summer 2010
 - ❑ CEO and AO Training – August 2010 (tentative)
 - ❑ Trailblazers FI training – FY 2010
 - ❑ CMS Outreach & Education Training – FY 2010
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NBOC Update 2010

- Any questions or comments:
 - Sandra.lahi@ihs.gov or
 - Toni.johnson@ihs.gov

Thank you!
Enjoy the Conference!

