



# CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)

Rosella Norris, Region IX  
CMS Native American Contact  
Consortium for Division of  
Financial Management and  
Fee-for-Service Operations  
March 24, 2010–IHS Partnership



# CMS ORGANIZATION

- CMS Consortium Administrator
- CMS Tribal Affairs Group Director
- CMS Native American Contacts
- CMS Tribal-Technical Advisory Group
- Indian Health Service (IHS)
- National Indian Health Board (NIHB)
- National Congress of American Indians (NCAI)
- Tribal Self-Governance Advisory Committee
- Urban Indian Health Organization

# SOCIAL SECURITY ADMINISTRATION (SSA)

## Medicare Eligibility and Enrollment

- SSA makes Medicare entitlement decisions
- SSA creates and Maintains Master Beneficiary Records
- SSA withholds Part B premium from S-Security check
- SSA and CMS handles premium notices
- SSA makes Low-Income Subsidy Part D determination
- SSA makes determinations on income-related premium
- SSA toll-free 1-800-772-1213 or [www.socialsecurity.gov](http://www.socialsecurity.gov)

# RAILROAD RETIREMENT BOARD (RRB)

## **Railroad Medicare Beneficiaries**

- RRB enrolls its Part A and Part B beneficiaries and maintains their eligibility records
- SSA handles all Part D for RRB beneficiaries
- SSA makes Low-Income Subsidy Part D determination
- SSA makes determinations on income-related premium adjustments
- Call RRB toll-free at 1-877-772-5772 for the local field office in your area if you have questions. TTY users: 1-312-751-4701

# TRICARE FOR LIFE (TFL)

## National Defense Authorization Act

- Requires eligibility for Part A, enrollment in Part B
- SSA handles Medicare enrollment of TFL beneficiaries
- Defense Eligibility Enrollment Reporting System (DEERS)
- TFL beneficiaries have Creditable Coverage for Part D
- Medicare pays first; Tricare pays second
- Medicare claims are automatically crossed over—TFL
- Call TFL toll-free at 1-800-538-9552
- [www.tricare.osd.mil/DEERSAddress/](http://www.tricare.osd.mil/DEERSAddress/)

# CMS Tribal Technical Advisory Group (TTAG)

- CMS established a TTAG to provide advice and input to CMS on policy, legislative, and programmatic issues affecting Indian health programs and American Indian/Alaska Native (AI/AN) beneficiaries.
- TTAG is comprised of representatives from each of the 12 IHS Areas and a representative from NIHB, NCAI, Tribal Self-Governance Advisory Committee, IHS, and Urban Indian Health Program.

# CMS TTAG SUBCOMMITTEES

- **Across State Borders**
- **Budget Committee**
- **CMS Day Planning**
- **Data**
- **Equitable Relief**
- **Long-Term Care**
- **Medicaid**
- **Administrative Match**

- **Outreach and Education**
- **Medicare-Like Rates**
- **Part D Implementation**
- **Policy**
- **Strategic Plan**
- **Tribal Consultation Policy**

# AI/AN POPULATION ENROLLED

- Medicare: 179,794
- Medicaid: 793,835
- Children's Health Insurance Program (CHIP):  
26,744
- FY 2009, IHS estimated Medicare and Medicaid reimbursements of over \$750 million



# THIRD-PARTY COLLECTIONS

- Important revenue to Indian health
- Medicare third-party revenue source
- Claims for AI/AN Medicare patients generates revenue and saves CHS Dollars
- Savings could be used to meet the medical needs for patients without Medicare
- Assistance with enrollment of eligible patients in CMS programs very important

# WHAT IS MEDICARE?

- A health insurance program for people
  - 65 years of age and older
  - Under age 65 with certain disabilities
  - With End-Stage Renal Disease (ESRD)
- Administered by the CMS
- Enrollment
  - SSA
  - RRB

# APPLYING FOR MEDICARE

- Apply 3 months before age 65
  - Don't have to be retired
  - Contact the SSA
- Enrollment automatic if receiving
  - Social Security
  - Railroad Retirement benefits

# MEDICARE COVERAGE BASICS

- Part A: Hospital Insurance
- Part B: Medical Insurance
- Part C: Medicare Advantage Plan
- Part D: Medicare Prescription Drug Coverage

# MEDICARE PART A

- Most people do not pay a premium for Part A.
- People with less than 10 years of Medicare-covered employment can still get Part A, but will pay a Part A premium.
- For information about Part A entitlement, call:
  - SSA at 1-800-772-1213
  - TTY users call 1-800-325-0778


# ENROLLING IN MEDICARE PART B

- **Automatic Enrollment:** Part B is optional
- **Initial Enrollment Period**
  - Seven months starting 3 months before month of eligibility
- **General Enrollment Period (GEP)**
  - January 1 through March 31 of each year
  - Coverage is effective July 1
  - Premium penalty
    - \* 10% penalty for each 12-month period eligible but not enrolled
    - \* Paid for as long as the person has Part B
    - \* Limited exceptions

# ENROLLING IN MEDICARE PART B

- **Special Enrollment Period (SEP)**
- May delay enrolling in Part B with no penalty if
  - Covered under an employer or union group health plan
    - \* Based on current employment of person or spouse
    - \* Must sign up within 8 months after coverage ends (during SEP)

# MEDICARE CARD

<b>MEDICARE</b>			<b>HEALTH INSURANCE</b>	
<b>1-800-MEDICARE (1-800-633-4227)</b>				
NAME OF BENEFICIARY				
<b>JANE DOE</b>				
MEDICARE CLAIM NUMBER		SEX		
<b>000-00-0000-A</b>		<b>FEMALE</b>		
IS ENTITLED TO		EFFECTIVE DATE		
<b>HOSPITAL</b>		<b>(PART A)</b>	<b>07-01-1986</b>	
<b>MEDICAL</b>		<b>(PART B)</b>	<b>07-01-1986</b>	
SIGN HERE →		<i>Jane Doe</i>		



# MEDICARE BENEFITS

## PART A

- Inpatient hospital care
- Skilled nursing care
- Home healthcare
- Hospice care

## PART B

- Doctors' services and outpatient care
- Preventive services
- Diagnostic tests
- Some therapies
- Durable medical equipment

# MEDICARE APPEALS (CMS 20027)

## Appeals Process—5 Steps

- **Redetermination**
- **Reconsideration**
- **Administrative Law Judge**
- **Department Appeals Board  
(Medicare Appeals Council)**
- **U.S. District Court  
(Judicial Review)**

## Timeline and Amount ...

- 120 days - \$0.00
- 180 days - \$0.00
- 60 days - \$120.00
- 60 days - \$1180.00
- 180 days - \$1180.00

# PART D ENROLLMENT PERIODS

## ■ **Initial Enrollment Period**

Seven months

Starts three months before month eligible for Medicare

## ■ **Annual Coordinated Election Period**

November 15 through December 31 each year

Can join, drop, or switch coverage

(Effective January 1 of following year)

## ■ **Special Enrollment Period**

# MEDICARE COVERAGE

## PART D – Prescription Drugs Offered by Prescription Drug Plans

- IHS Creditable Coverage
- No penalties for late enrollment
- Need Creditable Coverage Letter for Plan
- Member can have A or B or Both
- CMS can autoenroll duals In Part D
- Indian Health Provider contract with Part D Plan

# MEDICARE-LIKE RATE

## Medicare Prescription Drug, Improvement, and Modernization Act of 2003 (MMA)

- **IHS Regulation**

**42 CFR 489, Part 136**

- **Section 506 of MMA limits**

The amount a Medicare hospital may charge the I/T/U is no more than a Medicare-like rate for an authorized referral plus applicable coinsurance.

## CMS Process for Handling MLR Noncompliance Cases

- Refer MLR Case to NAC with Documentation
- CMS will review
- Contact Medicare Provider
- Make Determination
- Written response to I/T/U and MCR Provider

# CMS OUTREACH

- CMS NACs—All in CMS regional offices
- CMS Central Office
- Outreach through partnerships/associations – national or local venues
- Medicare Administrative Contractors  
MACs A/B – DME MACs

# CMS-IHS PARTNERSHIP 2010 OUTREACH

## ■ **Alaska Area (2)**

Anchorage, Fairbanks

## ■ **Albuquerque Area (2)**

New Mexico, Colorado

## ■ **Aberdeen ND, SD (2)**

## ■ **Bemidji Area (2)**

Wisconsin, Michigan

## ■ **Billings (Montana) (1)**

## ■ **California Area (2)**

Northern/Southern

## ■ **Nashville Area (2)**

NE State, SE State

## ■ **Navajo Nation (1)**

## ■ **Oklahoma Area (2)**

Kansas, Oklahoma

## ■ **Phoenix Area (2)**

Phoenix, Nevada/Utah

## ■ **Portland Area (2)**

Washington, OR/Idaho

## ■ **Tucson Area (1)**

**(21 National I/T/U Trainings)**

# CMS MAC OUTREACH

## **Trailblazer Health Enterprises Workshops (CMS MAC) Two-Day Medicare Part A and B 2010 Workshop Schedule**

- **April 14-15<sup>th</sup>:** Navajo Area–Workshop in Gallup  
(Confirmed by Roland Todacheenie)
- **May 5-6<sup>th</sup>:** Alaska Area–Workshop in Anchorage  
(Confirmed by C. Walker)
- **May 19-20<sup>th</sup>:** Albuquerque Area–Workshop in Albuquerque  
(Confirmed by Connie Loretto)
- **June 16<sup>th</sup>:** Portland Area–Workshop in Portland (Confirmed by Leah Tom)



# CMS MAC OUTREACH

## **Trailblazer Health Enterprises Workshops (continued)**

- **June 23-24<sup>th</sup>:** Oklahoma and Nashville Area–Workshop in Oklahoma City (Confirmed by Sandra Lahi/Theresa Cochran)
- **July 14-15<sup>th</sup>:** Aberdeen and Bemidji Area–Workshop in Fargo, ND (Confirmed by Kathy Keith and James Driving Hawk)
- **July 28-29<sup>th</sup>:** Phoenix and Tucson Area–Workshop in Phoenix (Confirmed by Denise Exendine/Adam Archuleta)
- **August 17-18<sup>th</sup>:** Billings Area–Workshop in Billings (Confirmed by Deanna Stops)

# CMS RESOURCES

**Our MACs, fiscal intermediaries, and carriers are the face of CMS for Medicare fee-for-service providers**

## **Provide education and outreach**

- Toll-free call centers
- Responses to your claims-related inquiries
- In-person or Web-based training workshops, seminars, or conferences
- Through bulletins, newsletters
- Contractor Web sites

# CMS MEDICARE ADMINISTRATIVE CONTRACTORS

- **Section 911 of MMA requires all MAC to be implemented by October 1, 2011.**
- There are 15 A/B MAC jurisdictions.
- **[http://www.cms.hhs.gov/MedicareContracting Reform/](http://www.cms.hhs.gov/MedicareContractingReform/)**
- During implementation, existing fiscal intermediaries and carriers will continue to provide Medicare fee-for-service administrative services.

# CMS RESOURCES

**CMS provides information, education, and outreach on a national level.**

- **Learn through the Medicare Learning Network, the Official CMS information for Medicare Fee-for-Service Providers.**
- **Get information you need through customized CMS FFS provider Web sites and other special initiatives.**
- **Sign up for information through your provider listserv.**
- **Talk to the experts on provider listening forums—CMS Open Door Forum, CMS Broadcast, and CMS Stakeholder Calls.**

# CMS RESOURCES

## Medicare Learning Network

- <http://www.cms.hhs.gov/MLNGenInfo>
- <http://www.cms.hhs.gov/MLNMattersArticles>
- <http://www.cms.hhs.gov/MLNProducts>
- <http://www.cms.hhs.gov/MLNEdWebGuide>
- [www.medicare.gov](http://www.medicare.gov)

# CMS

## NATIVE AMERICAN CONTACTS

- Nancy Grano–Region I: Boston

617-565-1695 [nancy.grano@cms.hhs.gov](mailto:nancy.grano@cms.hhs.gov)

**Region:** Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

- Julie Rand–Region II: New York

212-616-2433 [julie.rand@cms.hhs.gov](mailto:julie.rand@cms.hhs.gov)

**Region:** New Jersey, New York, Puerto Rico, Virgin Islands

- Tamara McCloy–Region III: Philadelphia

215-861-4220 [tamara.mccloy@cms.hhs.gov](mailto:tamara.mccloy@cms.hhs.gov)

**Region:** Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia

# CMS

## NATIVE AMERICAN CONTACTS

- Dianne P. Thornton–Region IV: Atlanta  
404-562-7464 [dianne.thornton@cms.hhs.gov](mailto:dianne.thornton@cms.hhs.gov)  
**Region:** Alabama, North Carolina, South Carolina, Florida, Georgia, Kentucky, Mississippi, Tennessee
- Pamela Carson–Region V: Chicago  
312-353-0108 [pamela.carson@cms.hhs.gov](mailto:pamela.carson@cms.hhs.gov)  
**Region:** Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin
- Dorsey Sadongei–Region VI: Dallas  
214-767-3570 [eudora.sadongei@cms.hhs.gov](mailto:eudora.sadongei@cms.hhs.gov)  
**Region:** Arkansas, Louisiana, New Mexico, Oklahoma, Texas

# CMS

## NATIVE AMERICAN CONTACTS

- Nancy Rios—Region VII: Kansas City

816-426-6460 [nancy.rios@cms.hhs.gov](mailto:nancy.rios@cms.hhs.gov)

**Region:** Iowa, Kansas, Missouri, Nebraska

- Cyndi Gillaspie—Region VIII: Denver

303-844-4725 [cynthia.gillaspie@cms.hhs.gov](mailto:cynthia.gillaspie@cms.hhs.gov)

**Region:** Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming



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## NATIVE AMERICAN CONTACTS

- Rosie Norris–Region IX: San Francisco

415-744-3611 [rosella.norris@cms.hhs.gov](mailto:rosella.norris@cms.hhs.gov)

Region: American Samoa, Arizona, California, Guam, Hawaii, Nevada, Northern Mariana Islands

- Cecile Greenway–Region X: Seattle

206-615-2428 [cecile.greenway@cms.hhs.gov](mailto:cecile.greenway@cms.hhs.gov)

Region: Alaska, Idaho, Oregon, Washington



Thank you and  
have a great conference!!

...**Rosie**

