

BENEFITS COORDINATION BEST PRACTICES

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PRIMARY DUTIES

- IDENTIFYING PATIENTS WHO ARE ELIGIBLE FOR THIRD PARTY RESOURCES
- ESTABLISHING THIRD PARTY COVERAGE FOR ELIGIBLE PATIENTS
- UPDATING CURRENT COVERAGE INFORMATION TO ENSURE PROPER BILLING FOR VISITS

THIRD PARTY COVERAGES

- ND MEDICAID
- HEALTHY STEPS PROGRAM (BC/BS OF ND)
- CARING PROGRAM
- PRIVATE INSURANCE
- MEDICARE
- SSI/DISABILITY

ADDITIONAL DUTIES

- PATIENT ADVOCATE/PATIENT REPRESENTATIVE
- ASSISTING PATIENTS WITH APPLICATION PROCESS
- MAKING HOME/HOSPITAL VISITS TO INTERVIEW PATIENTS
- INTERPRETING RULES AND REGULATIONS FOR ALTERNATE RESOURCES TO PATIENTS

FEDERAL MEDICAL CARE RECOVERY ACT (FMCRA)

- UTILIZED WHEN A THIRD PARTY IS RESPONSIBLE FOR INJURY/ILLNESS
- MANDATED BY ABERDEEN AREA OFFICE TO ENTER CLAIMS
- FACILITY IS REIMBURSED A PORTION OF THE OUT OF POCKET COST FOR THE CARE GIVEN
- 3 OFFICES IN FACILITY ENCOUNTER FMCRA CLAIMS. (BUSINESS, MED REC, CHS)
- VERY LONG PROCESS (2+ YEARS)

EPILOGUE

- IMPORTANCE OF THIRD PARTY COVERAGES
- TRANSITIONAL/PROGRESSIVE MINDSET IN REGARDS TO HEALTH CARE
- COMMITMENT TO PROVIDING PATIENTS EVERY OPPORTUNITY TO ACQUIRE HEALTH COVERAGE FOR SELF AND DEPENDENTS

QUESTIONS

THANK YOU

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