

Yukon Kuskokwim Health Corporation

Medicaid Enrollment
Department



Introduction

 Yukon Kuskokwim Health Corporation

Only tribal health facility within the region

47 Remote village clinics

9000 + residents

98% village population Alaska/Native



Medicaid Enrollment Department

Staff of four: 1 Manager and 3
Specialists

- Office located in the Hospital next to
the Pharmacy
- Call us at (907)543-6470 or
- 1-800-478-3321, ext 6470



Challenges to Enrollment

- The wide-spread belief that the Federal government (IHS) is required to provide free health-care to all American Indians/Alaskan Natives.
- The extreme remote area of the region. Difficulty getting to our clients. Cost of providing services.



Challenges cont.

- The difficulty clients face when required to produce documentation to complete the application process, such as I.D. and/or birth certificates, work statements from previous employers.
- We provide follow-up, and help clients in obtaining the required documents, and remind them of their interview.



Outreach and Enrollment

- Education
- Referral system
- One-on-one enrollment
- Phone based enrollment
- Follow-up



Education

Client Education

- Posters/Scanner Ads
- Newspaper Articles
- Radio PSA's
- Outreach Tables
- Community Presentations (Pre-maternal Home, Senior Center)

Staff Education

- Staff meetings
- New Employee Orientation
- Health Aide Training
- Using internal email to share info



Posters



HUNTING FOR HEALTH BENEFITS?

DENALI KIDCARE
It's a great find!

Denali KidCare provides excellent health insurance coverage for children and Pregnant Women who meet income guidelines. Denali KidCare also includes services not covered by Indian Health Services. **APPLY TODAY!** For you, your family and your community.

GATHERING RESOURCES FOR OUR CHILDREN AS WE ALWAYS HAVE

For more information on Denali KidCare, contact your local Fee Agent or Patient Benefits Specialist or call

 **1-888-318-8890** 

Local contact information below:



HUNTING FOR HEALTH BENEFITS?

DENALI KIDCARE
IS A GREAT CATCH!



Denali KidCare provides excellent health insurance coverage for Children and Pregnant Women who meet income guidelines. Denali KidCare also includes services not covered by Indian Health Services. **APPLY TODAY!** For you, your family and community.

GATHERING RESOURCES FOR OUR CHILDREN AS WE ALWAYS HAVE

For more information on Denali KidCare contact your local Fee Agent or Patient Benefits Specialist or call

 **1-888-318-8890** 

Local contact information below:

Newspaper Articles

Hunting for Health Benefits? Denali KidCare is a great catch!

Denali KidCare provides excellent health insurance coverage for children and teens through age 18 and for pregnant women who meet income guidelines. There are employment and child care deductions. The Alaska Permanent Fund Dividend does not count as income. The income of the child's natural or adoptive parents is counted. The income of step-parents, aunts, uncles, and grandparents, or boyfriends or girlfriends of the custodial parent, even if they are residing in the household, is not counted. Best thing to do is apply!



Get a FREE berry bucket by applying for DKC. Bring your completed application to your local clinic/hospital and pick up a berry bucket.

Income guidelines effective March 2009

Household size	Children with other Health Insurance	Children with no Health Insurance and Pregnant Women with or without Health Insurance
	Monthly Income (150% FPG)*	Monthly Income (175% FPG)*
1	1,892	1,974
2	2,277	2,656
3	2,862	3,339
4	3,447	4,021
5	4,032	4,704
6	4,617	5,386
7	5,202	6,069
8	5,787	6,751
each addtl	585	683

Note: An unborn child of a pregnant woman is counted in the household size for pregnant women coverage. *Federal Poverty Guidelines for Alaska

For more information go online to <http://www.hss.state.ak.us/dhcs/DenaliKidCare/> or contact your local Fee Agent or Patient Benefits Specialist.

Referral System

- YKHC TMC travel policy states that all I.H.S. and private pay clients need to be referred to the Medicaid Department to be screened for Medicaid/Denali Kidcare.
- Automated referral system in place to accept referrals from staff corporate wide.



One-on-one enrollment

- Each specialist is assigned to a group of villages.
- Specialists travel to each village twice a year to assist with enrollment.
- Village Census completed to assist with enrollment.



Phone Based Enrollment

- Using the Medicaid listing, identify and call clients that need to renew Medicaid benefits monthly, region wide.
- Assist with enrollment via phone or VTC if needed.
- Assist with enrollment coordinating with local Fee Agents.



Follow-up

- After applications have been mailed, it is important to follow-up to ensure they are processed in a timely manner and/or all documentation/requirements have been met.
- We keep copies of applications until approved or denied.
- Each client contact is documented and notes made.



Tools

- Bi-weekly Medicaid listing from ANTHC/State
- EVS (Eligibility Verification System)
- EIS (Eligibility Information System)
- Village Census
- Hospital travel, registration, scheduling, and specialty clinics



Remember to renew on time for continued coverage.

 Thank You!



YUKON-KUSKOKWIM HEALTH CORPORATION

"Working Together to Achieve Excellent Health"

