RPMS TPB/AR/PR System Updates

Adrian Lujan Office of Information Technology

- 11th Annual Indian Health Service
- Partnership Training Conference
- April 22, 2009

Agenda

- Third Party Billing
- Accounts Receivable
- Patient Registration
- Integration Engine (HUB) Website

Practice Management Team

- Adrian Lujan, IT Specialist
- Shonda Render, Programmer Analyst 3P
- Tim Frazier, Programmer Analyst Reg
- Vacant, Programmer, Accounts Rec
- Gina Sisneros, User Support Specialist
- Tina Valencia, User Support Specialist
- Cheryl Smith, User Support Specialist
- Wanda Rebiejo, Analyst 3P/AR
- Amanda Histia, Analyst Registration

- Current Version: Version 2.5
- Current Patch: Patch 16
 - Released November 2008
 - Modification to Invoice Number to make unique for satellite facilities

- Version 2.6
- Code Set Version Project
 - Use the updates from the VA for RPMS applications standardize
 - Enhancements in EHR on hold until VA's code sets are implemented
 - Huge project

- Changes in this Version
 - "Behind-the-scene" changes to how all CPT,
 ICD, HCPCS are "called"
 - Issues reported to the OIT Helpdesk
- Alpha testing: Chinle, Yakima, Santa Barbara Urban
- Beta testing: Need test sites

Future:

- ICD-10 implementation
- HIPAA Version 5010
- Historical fee schedule
- Allow for inactivating old export modes

- Current Version: Version 1.8
- Current Patch: Patch 11/12
 - Released March 2009
 - Adjustment Report
 - Automatic Write-Off Report

Reports

New reports contain format of running to host file

Output DEVICE: HOME// HFS LOCAL

HOST FILE NAME: c:\tmp\tmp.hfs//e:/pub/Report_name.txt

ADDRESS/PARAMETERS: "WNS"//

Requested Start Time: NOW//

- Patch 10
 - Released March 2009
 - Code Set Version changes
 - Disallow payment reversal when manually posting
 - Affects Federal sites only
 - Set claims to "not to post" status if a payment reversal is found on an 835
 - Set claims to "not to post" status if a PLB segment is found on the 835

- Patch 13
 - Under development
 - OMB Report
 - Federal sites
 - Data export to OIT server
 - Allows for report generation similar to Days to Collection report.
 - Days to bill
 - Days to post
 - Will be soliciting for test sites soon

Future:

- ERA modifications
 - Change in logic in uploading an ERA file
 - Update in viewing the 835 file
 - Allow user to select which claims/transactions to upload
- Batch limitations
 - Restrict use of old batches (prior to 10/1/2008)

Patient Registration

- Current Version: Version 7.1
- Current Patch: Patch 4
 - Released March 2009
 - Storage of historical address
 - Patient e-mail question
 - Restriction of Social Security Number view
 - Users may be assigned AGVIEWSSN key
 - New Benefits Coordinator report

Patient Registration

Limiting the SSN view

PATIENT REGISTRATION

INDIAN HEALTH HOSPITAL

EDIT a patient's file

*** NOTE: IF YOU EDIT A PATIENT AND SEE THEIR NAME IN REVERSE VIDEO ***

*** WITH '(RHI)' BLINKING NEXT TO IT, IT MEANS THEY HAVE RESTRICTED ***

*** HEALTH INFORMATION ***

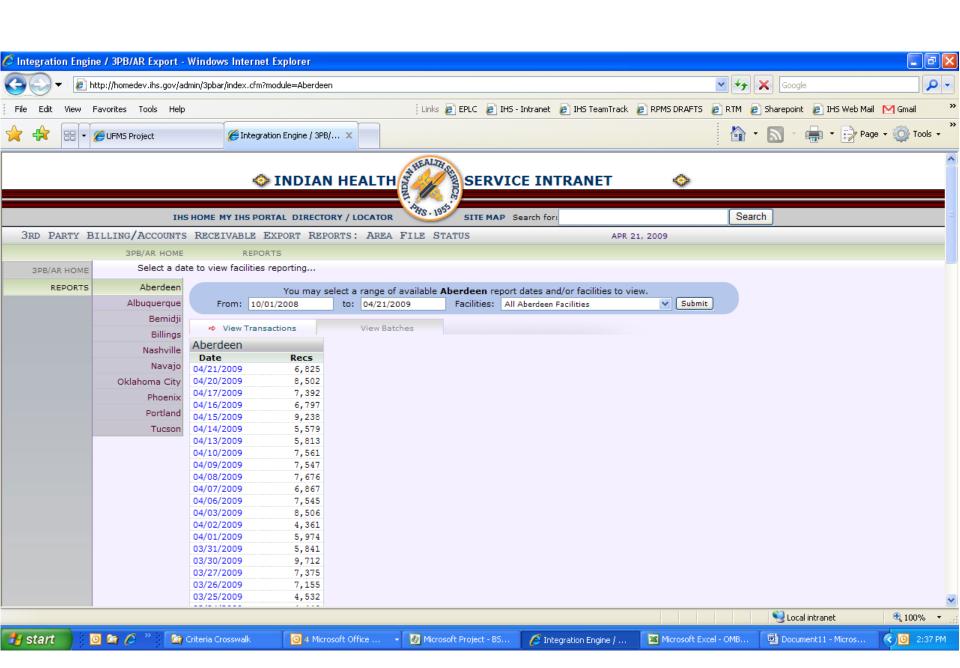
Select PATIENT NAME: DEMO, PATIENT

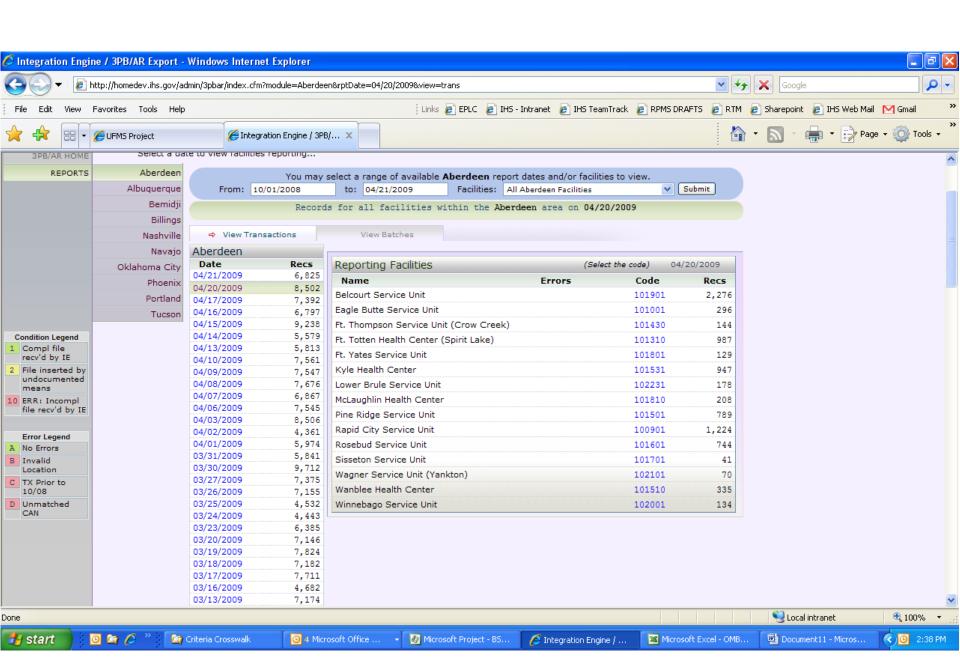
M 06-03-2003 XXX-XX-9102 IHH 2

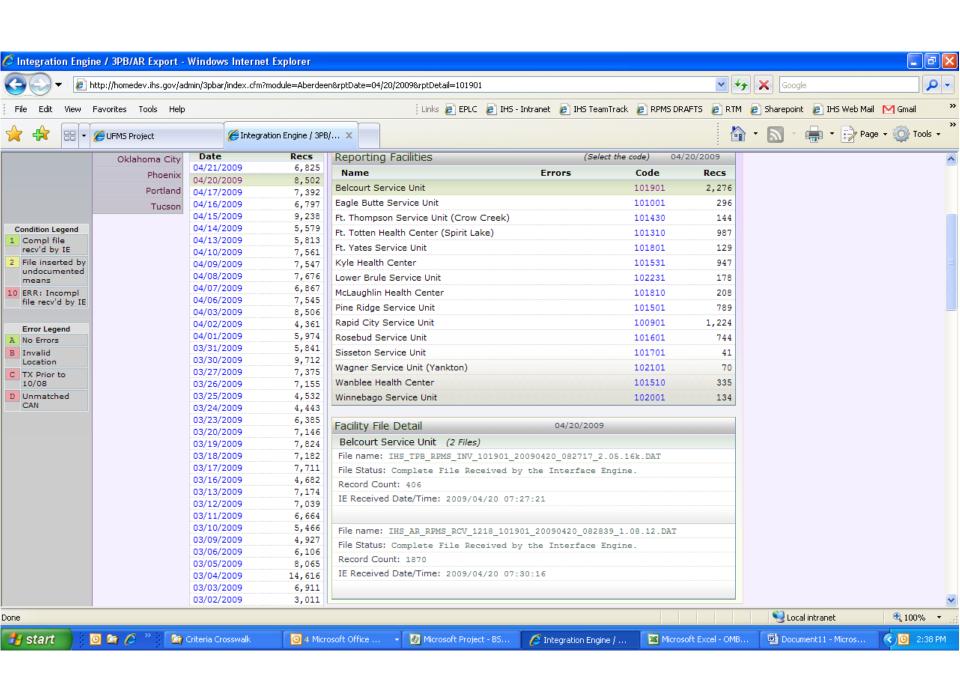
Integration Engine

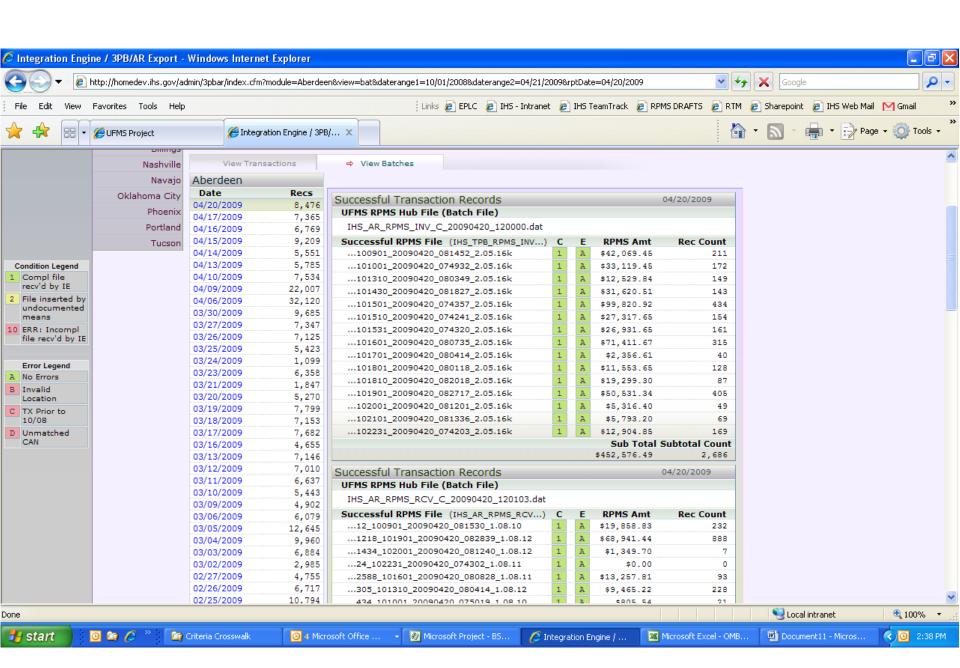
- Additional checks for duplicate entries
 - Currently exists for A/R Transactions
 - 3P Invoices being worked on
- Web Page development
 - Allows users to check their own batches
 - Confirms processing of transmitted files











FY 2009 Training Schedule

FY2009 RPMS Training Schedule				
Training	Location	Start E	nd Trainer	Comments
Patient Registration	Albuquerque	2/10/2009	2/11/2009Kim Crespin-Richards	
Patient Registration	Navajo	6/16/2009	6/17/2009Kim Crespin-Richards	
Patient Registration	California	7/7/2009	7/8/2009Kim Crespin-Richards	
Patient Registration	Bemidji	8/4/2009	8/5/2009Kim Crespin-Richards	
Patient Registration	Phoenix	9/29/2009	9/30/2009Kim Crespin-Richards	
Basic Third Party/Accounts Receivable	Tucson	11/3/2008	11/5/2008Thelma Vigil-Gomez	
Basic Third Party/Accounts Receivable	Albuquerque	1/7/2009	1/9/2009Tina Valencia	
Basic Third Party/Accounts Receivable	Navajo	2/10/2009	2/12/2009Tina Valencia	
Basic Third Party/Accounts Receivable	Bemidji	4/21/2009	4/23/2009Tina Valencia	
Basic Third Party/Accounts Receivable	Alaska	5/12/2009	5/14/2009Tina Valencia	
Basic Third Party/Accounts Receivable	Aberdeen	6/23/2009	6/25/2009Tina Valencia	
Basic Third Party/Accounts Receivable	Oklahoma	7/21/2009	7/23/2009Tina Valencia	
Advanced Third Party/Accounts Receivable	California	1/13/2009	1/15/2009Adrian Lujan	
Advanced Third Party/Accounts Receivable	Nashville	2/10/2009	2/12/2009Adrian Lujan	
Advanced Third Party/Accounts Receivable	Alaska	3/24/2009	3/26/2009Adrian Lujan	
Advanced Third Party/Accounts Receivable	Albuquerque	4/28/2009	4/30/2009Adrian Lujan	
Advanced Third Party/Accounts Receivable	Phoenix	5/19/2009	5/21/2009Cheryl Smith	
Advanced Third Party/Accounts Receivable	Bemidji	6/30/2009	7/2/2009Cheryl Smith	
Advanced Third Party/Accounts Receivable	Navajo	7/28/2009	7/30/2009Cheryl Smith	
Advanced Third Party/Accounts Receivable	Oklahoma	8/18/2009	8/20/2009Cheryl Smith	
Advanced Third Party/Accounts Receivable	Aberdeen	9/1/2009	9/3/2009Cheryl Smith	

Questions?