RPMS TPB/AR/PR System Updates

Adrian Lujan

Office of Information Technology

- 11th Annual Indian Health Service
- Partnership Training Conference
- April 22, 2009

Agenda

- Third Party Billing
- Accounts Receivable
- Patient Registration
- Integration Engine (HUB) Website

Practice Management Team

- Adrian Lujan, IT Specialist
- Shonda Render, Programmer Analyst – 3P
- Tim Frazier, Programmer Analyst – Reg
- Vacant, Programmer, Accounts Rec
- Gina Sisneros, User Support Specialist
- Tina Valencia, User Support Specialist
- Cheryl Smith, User Support Specialist
- Wanda Rebiejo, Analyst – 3P/AR
- Amanda Histia, Analyst - Registration

Third Party Billing

- Current Version: Version 2.5
- Current Patch: Patch 16
  - Released November 2008
  - Modification to Invoice Number to make unique for satellite facilities

Third Party Billing

- Version 2.6
- Code Set Version Project
  - Use the updates from the VA for RPMS applications - standardize
  - Enhancements in EHR on hold until VA's code sets are implemented
  - Huge project

Third Party Billing

- Changes in this Version
  - "Behind-the-scene" changes to how all CPT, ICD, HCPCS are "called"
  - Issues reported to the OIT Helpdesk
- Alpha testing: Chinle, Yakima, Santa Barbara Urban
- Beta testing: Need test sites

Third Party Billing

- Future:
  - ICD-10 implementation
  - HIPAA Version 5010
  - Historical fee schedule
  - Allow for inactivating old export modes

Accounts Receivable

- Current Version: Version 1.8
- Current Patch: Patch 11/12
  - Released March 2009
  - Adjustment Report
  - Automatic Write-Off Report

Accounts Receivable

- Reports
  - New reports contain format of running to host file

Output DEVICE: HOME// **HFS** LOCAL
HOST FILE NAME: c:\tmp\tmp.hfs//**e:/pub/Report_name.txt**
ADDRESS/PARAMETERS: "WNS"//
Requested Start Time: NOW//

Accounts Receivable

- Patch 10
  - Released March 2009
  - Code Set Version changes
  - Disallow payment reversal when manually posting
    - Affects Federal sites only
  - Set claims to "not to post" status if a payment reversal is found on an 835
  - Set claims to "not to post" status if a PLB segment is found on the 835

Accounts Receivable

- Patch 13
  - Under development
  - OMB Report
    - Federal sites
    - Data export to OIT server
    - Allows for report generation similar to Days to Collection report.
      - Days to bill
      - Days to post
  - Will be soliciting for test sites soon

Accounts Receivable

- Future:
  - ERA modifications
    - Change in logic in uploading an ERA file
    - Update in viewing the 835 file
    - Allow user to select which claims/transactions to upload
  - Batch limitations
    - Restrict use of old batches (prior to 10/1/2008)

Patient Registration

- Current Version: Version 7.1
- Current Patch: Patch 4
  - Released March 2009
  - Storage of historical address
  - Patient e-mail question
  - Restriction of Social Security Number view
    - Users may be assigned AGVIEWSSN key
  - New Benefits Coordinator report

Patient Registration

- ## Limiting the SSN view

PATIENT REGISTRATION

INDIAN HEALTH HOSPITAL

EDIT a patient's file

*** NOTE: IF YOU EDIT A PATIENT AND SEE THEIR NAME IN REVERSE VIDEO ***
*** WITH '(RHI)' BLINKING NEXT TO IT, IT MEANS THEY HAVE RESTRICTED ***
*** HEALTH INFORMATION ***
Select PATIENT NAME: DEMO,PATIENT
                    M 06-03-2003 **XXX-XX-9102**   IHH 2

Integration Engine

- Additional checks for duplicate entries
  - Currently exists for A/R Transactions
  - 3P Invoices being worked on
- Web Page development
  - Allows users to check their own batches
  - Confirms processing of transmitted files

http://homedev.ihs.gov/admin/3pbar/index.cfm

File   Edit   View   Favorites   Tools   Help

Links   EPLC   IHS - Intranet   IHS TeamTrack   RPMS DRAFTS   RTM   Sharepoint   IHS Web Mail   Gmail

UFMS Project   Integration Engine / 3PB/...

INDIAN HEALTH SERVICE INTRANET

IHS HOME   MY IHS PORTAL   DIRECTORY / LOCATOR   SITE MAP   Search for: Search

3RD PARTY BILLING/ACCOUNTS RECEIVABLE EXPORT REPORTS: AREA FILE STATUS   APR 21, 2009

3PB/AR HOME   REPORTS

3PB/AR HOME
REPORTS

Select your area to check file status

Portland   Billings   Bemidji
Phoenix   Aberdeen
Albuquerque   Oklahoma City
Navajo   Nashville
Tucson

No Fear Act   Directory / Locator   My IHS Portal   HHS

FAQs   Privacy   Disclaimer   FOIA   Accessibility   Webmaster

Local intranet   100%

start   Criteria Cros...   Inbox - Micro...   RE: Are you ...   Workplace C...   RE: Howdy......   Microsoft Pro...   Integration E...   Microsoft Exc...   2:37 PM

http://homedev.ihs.gov/admin/3pbar/index.cfm?module=Aberdeen

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UFMS Project   Integration Engine / 3PB/...   X

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3RD PARTY BILLING/ACCOUNTS RECEIVABLE EXPORT REPORTS: AREA FILE STATUS   APR 21, 2009

3PB/AR HOME   REPORTS

| 3PB/AR HOME | Select a date to view facilities reporting... |
| REPORTS | |

Aberdeen
Albuquerque
Bemidji
Billings
Nashville
Navajo
Oklahoma City
Phoenix
Portland
Tucson

You may select a range of available **Aberdeen** report dates and/or facilities to view.

From: 10/01/2008   to: 04/21/2009   Facilities: All Aberdeen Facilities   [Submit]

⇒ View Transactions   View Batches

Aberdeen

Date	Recs
04/21/2009	6,825
04/20/2009	8,502
04/17/2009	7,392
04/16/2009	6,797
04/15/2009	9,238
04/14/2009	5,579
04/13/2009	5,813
04/10/2009	7,561
04/09/2009	7,547
04/08/2009	7,676
04/07/2009	6,867
04/06/2009	7,545
04/03/2009	8,506
04/02/2009	4,361
04/01/2009	5,974
03/31/2009	5,841
03/30/2009	9,712
03/27/2009	7,375
03/26/2009	7,155
03/25/2009	4,532

Local intranet   100%

start   Criteria Crosswalk   4 Microsoft Office ...   Microsoft Project - BS...   Integration Engine / ...   Microsoft Excel - OMB...   Document11 - Micros...   2:37 PM

http://homedev.ihs.gov/admin/3pbar/index.cfm?module=Aberdeen&rptDate=04/20/2009&view=trans

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UFMS Project   Integration Engine / 3PB/...

Page   Tools

3PB/AR HOME

Select a date to view facilities reporting...

REPORTS

Aberdeen	
Albuquerque	
Bemidji	
Billings	
Nashville	
Navajo	
Oklahoma City	
Phoenix	
Portland	
Tucson	

You may select a range of available **Aberdeen** report dates and/or facilities to view.

From: 10/01/2008   to: 04/21/2009   Facilities: All Aberdeen Facilities   Submit

Records for all facilities within the **Aberdeen** area on **04/20/2009**

➡ View Transactions   View Batches

Aberdeen

Date	Recs
04/21/2009	6,825
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03/26/2009	7,155
03/25/2009	4,532
03/24/2009	4,443
03/23/2009	6,385
03/20/2009	7,146
03/19/2009	7,824
03/18/2009	7,182
03/17/2009	7,711
03/16/2009	4,682
03/13/2009	7,174

Reporting Facilities   (Select the code)   04/20/2009

Name	Errors	Code	Recs
Belcourt Service Unit		101901	2,276
Eagle Butte Service Unit		101001	296
Ft. Thompson Service Unit (Crow Creek)		101430	144
Ft. Totten Health Center (Spirit Lake)		101310	987
Ft. Yates Service Unit		101801	129
Kyle Health Center		101531	947
Lower Brule Service Unit		102231	178
McLaughlin Health Center		101810	208
Pine Ridge Service Unit		101501	789
Rapid City Service Unit		100901	1,224
Rosebud Service Unit		101601	744
Sisseton Service Unit		101701	41
Wagner Service Unit (Yankton)		102101	70
Wanblee Health Center		101510	335
Winnebago Service Unit		102001	134

Condition Legend

1	Compl file recv'd by IE
2	File inserted by undocumented means
10	ERR: Incompl file recv'd by IE

Error Legend

A	No Errors
B	Invalid Location
C	TX Prior to 10/08
D	Unmatched CAN

Done   Local intranet   100%

start   Criteria Crosswalk   4 Microsoft Office ...   Microsoft Project - BS...   Integration Engine / ...   Microsoft Excel - OMB...   Document11 - Micros...   2:38 PM

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UFMS Project   Integration Engine / 3PB/...

Home   Page   Tools

	Date	Recs
Oklahoma City	04/21/2009	6,825
Phoenix	04/20/2009	8,502
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Tucson	04/16/2009	6,797
	04/15/2009	9,238
	04/14/2009	5,579
	04/13/2009	5,813
	04/10/2009	7,561
	04/09/2009	7,547
	04/08/2009	7,676
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	03/25/2009	4,532
	03/24/2009	4,443
	03/23/2009	6,385
	03/20/2009	7,146
	03/19/2009	7,824
	03/18/2009	7,182
	03/17/2009	7,711
	03/16/2009	4,682
	03/13/2009	7,174
	03/12/2009	7,039
	03/11/2009	6,664
	03/10/2009	5,466
	03/09/2009	4,927
	03/06/2009	6,106
	03/05/2009	8,065
	03/04/2009	14,616
	03/03/2009	6,911
	03/02/2009	3,011

Condition Legend

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Reporting Facilities   (Select the code)   04/20/2009

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Kyle Health Center		101531	947
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McLaughlin Health Center		101810	208
Pine Ridge Service Unit		101501	789
Rapid City Service Unit		100901	1,224
Rosebud Service Unit		101601	744
Sisseton Service Unit		101701	41
Wagner Service Unit (Yankton)		102101	70
Wanblee Health Center		101510	335
Winnebago Service Unit		102001	134

Facility File Detail   04/20/2009

Belcourt Service Unit   (2 Files)

File name: IHS_TPB_RPMS_INV_101901_20090420_082717_2.05.16k.DAT

File Status: Complete File Received by the Interface Engine.

Record Count: 406

IE Received Date/Time: 2009/04/20 07:27:21

File name: IHS_AR_RPMS_RCV_1218_101901_20090420_082839_1.08.12.DAT

File Status: Complete File Received by the Interface Engine.

Record Count: 1870

IE Received Date/Time: 2009/04/20 07:30:16

Done   Local intranet   100%

start   Criteria Crosswalk   4 Microsoft Office ...   Microsoft Project - BS...   Integration Engine / ...   Microsoft Excel - OMB...   Document11 - Micros...   2:38 PM

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Billings
Nashville
Navajo
Oklahoma City
Phoenix
Portland
Tucson

View Transactions   ⇨ View Batches

Aberdeen

Date	Recs
04/20/2009	8,476
04/17/2009	7,365
04/16/2009	6,769
04/15/2009	9,209
04/14/2009	5,551
04/13/2009	5,785
04/10/2009	7,534
04/09/2009	22,007
04/06/2009	32,120
03/30/2009	9,685
03/27/2009	7,347
03/26/2009	7,125
03/25/2009	5,423
03/24/2009	1,099
03/23/2009	6,358
03/21/2009	1,847
03/20/2009	5,270
03/19/2009	7,799
03/18/2009	7,153
03/17/2009	7,682
03/16/2009	4,655
03/13/2009	7,146
03/12/2009	7,010
03/11/2009	6,637
03/10/2009	5,443
03/09/2009	4,902
03/06/2009	6,079
03/05/2009	12,645
03/04/2009	9,960
03/03/2009	6,884
03/02/2009	2,985
02/27/2009	4,755
02/26/2009	6,717
02/25/2009	10,794

Condition Legend
1 Compl file recv'd by IE
2 File inserted by undocumented means
10 ERR: Incompl file recv'd by IE

Error Legend
A No Errors
B Invalid Location
C TX Prior to 10/08
D Unmatched CAN

Successful Transaction Records   04/20/2009
UFMS RPMS Hub File (Batch File)
IHS_AR_RPMS_INV_C_20090420_120000.dat

Successful RPMS File (IHS_TPB_RPMS_INV...)	C	E	RPMS Amt	Rec Count
...100901_20090420_081452_2.05.16k	1	A	$42,069.45	211
...101001_20090420_074932_2.05.16k	1	A	$33,119.45	172
...101310_20090420_080349_2.05.16k	1	A	$12,529.84	149
...101430_20090420_081827_2.05.16k	1	A	$31,620.51	143
...101501_20090420_074357_2.05.16k	1	A	$99,820.92	434
...101510_20090420_074241_2.05.16k	1	A	$27,317.65	154
...101531_20090420_074320_2.05.16k	1	A	$26,931.65	161
...101601_20090420_080735_2.05.16k	1	A	$71,411.67	315
...101701_20090420_080414_2.05.16k	1	A	$2,356.61	40
...101801_20090420_080118_2.05.16k	1	A	$11,553.65	128
...101810_20090420_082018_2.05.16k	1	A	$19,299.30	87
...101901_20090420_082717_2.05.16k	1	A	$50,531.34	405
...102001_20090420_081201_2.05.16k	1	A	$5,316.40	49
...102101_20090420_081336_2.05.16k	1	A	$5,793.20	69
...102231_20090420_074203_2.05.16k	1	A	$12,904.85	169
			Sub Total	**Subtotal Count**
			$452,576.49	2,686

Successful Transaction Records   04/20/2009
UFMS RPMS Hub File (Batch File)
IHS_AR_RPMS_RCV_C_20090420_120103.dat

Successful RPMS File (IHS_AR_RPMS_RCV...)	C	E	RPMS Amt	Rec Count
...12_100901_20090420_081530_1.08.10	1	A	$19,858.83	232
...1218_101901_20090420_082839_1.08.12	1	A	$68,941.44	888
...1434_102001_20090420_081240_1.08.12	1	A	$1,349.70	7
...24_102231_20090420_074302_1.08.11	1	A	$0.00	0
...2588_101601_20090420_080828_1.08.11	1	A	$13,257.81	93
...305_101310_20090420_080414_1.08.12	1	A	$9,465.22	228
...434_101001_20090420_075019_1.08.10	1	A	$805.54	21

Done   Local intranet   100%

start | Criteria Crosswalk | 4 Microsoft Office ... | Microsoft Project - BS... | Integration Engine / ... | Microsoft Excel - OMB... | Document11 - Micros... | 2:38 PM

FY 2009 Training Schedule

FY2009 RPMS Training Schedule					
Training	Location	Start	End	Trainer	Comments
Patient Registration	Albuquerque	2/10/2009	2/11/2009	Kim Crespin-Richards	
Patient Registration	Navajo	6/16/2009	6/17/2009	Kim Crespin-Richards	
Patient Registration	California	7/7/2009	7/8/2009	Kim Crespin-Richards	
Patient Registration	Bemidji	8/4/2009	8/5/2009	Kim Crespin-Richards	
Patient Registration	Phoenix	9/29/2009	9/30/2009	Kim Crespin-Richards	
Basic Third Party/Accounts Receivable	Tucson	11/3/2008	11/5/2008	Thelma Vigil-Gomez	
Basic Third Party/Accounts Receivable	Albuquerque	1/7/2009	1/9/2009	Tina Valencia	
Basic Third Party/Accounts Receivable	Navajo	2/10/2009	2/12/2009	Tina Valencia	
Basic Third Party/Accounts Receivable	Bemidji	4/21/2009	4/23/2009	Tina Valencia	
Basic Third Party/Accounts Receivable	Alaska	5/12/2009	5/14/2009	Tina Valencia	
Basic Third Party/Accounts Receivable	Aberdeen	6/23/2009	6/25/2009	Tina Valencia	
Basic Third Party/Accounts Receivable	Oklahoma	7/21/2009	7/23/2009	Tina Valencia	
Advanced Third Party/Accounts Receivable	California	1/13/2009	1/15/2009	Adrian Lujan	
Advanced Third Party/Accounts Receivable	Nashville	2/10/2009	2/12/2009	Adrian Lujan	
Advanced Third Party/Accounts Receivable	Alaska	3/24/2009	3/26/2009	Adrian Lujan	
Advanced Third Party/Accounts Receivable	Albuquerque	4/28/2009	4/30/2009	Adrian Lujan	
Advanced Third Party/Accounts Receivable	Phoenix	5/19/2009	5/21/2009	Cheryl Smith	
Advanced Third Party/Accounts Receivable	Bemidji	6/30/2009	7/2/2009	Cheryl Smith	
Advanced Third Party/Accounts Receivable	Navajo	7/28/2009	7/30/2009	Cheryl Smith	
Advanced Third Party/Accounts Receivable	Oklahoma	8/18/2009	8/20/2009	Cheryl Smith	
Advanced Third Party/Accounts Receivable	Aberdeen	9/1/2009	9/3/2009	Cheryl Smith	

Questions?