

Patient Merge IT Update

April 22, 2009

Adam Vaughan, MS
Senior Business Systems Analyst
Serco, Inc. (Contractor for IHS OIT)

Who's Involved?

- OIT
 - Joye Howe
 - Adam Vaughan
 - James Garcia
 - Edgar Moore
- HIM Consultants
 - Pat Gowan
 - Jan Chase

Implementation Goals

- Estimated 5% of enrollments are duplicates
- Combine duplicate entries at a single facility
- Give providers a more complete picture of medical history
- Correct demographic data
- Preliminary step to the implementation of Master Patient Index

Current Status

- Development began in 2006
- Based on VA's previous work
- Beta testing will wrap up soon

Patient Merge Beta Sites



- Cherokee Hospital
- Parker Indian Hospital
- Phoenix Indian Medical Center
- Fort Defiance Indian Hospital
- Pine Ridge Indian Hospital
- Cherokee Nation

Training

- Will occur at each Area Office.
- Each facility must complete training before release of application.
- Training will focus on software use and on the corresponding business processes.
- Should occur over the summer.

Training Details

- Two users per facility
- One day training at each area office
- Training will include
 - Patient Merge Manual
 - Hands on demonstration
 - General Process Guideline from HIM
- Locally add facility specific process

Questions?