

STATE OF ILLINOIS

REPORT ON WORKFORCE DEVELOPMENT

Annual Report Narrative Information

Program Year 2004

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Introduction

This narrative contains Illinois' federally required information on the status of state evaluations of workforce investment activities for Program Year 2004 and the cost of these activities relative to their effect. The following report:

- presents the required discussion and data tables regarding the cost-effectiveness of workforce investment activities,
- presents the required summary of evaluations of workforce investment activities, and
- provides a copy of the required Annual Report Tables. These tables have also been transmitted to USDOL/ETA in accordance with the instructions contained in TEGl No. 14-03; they reflect outcomes for the full PY 2004 (all four quarters).

Cost-Effectiveness Analysis

Table 1 provides a Workforce Investment Act (WIA) Title I Financial Statement, which includes the Operating Results. Tables 2 through 5 provide relevant Cost-Effectiveness information for the State for each WIA Title I program. Illinois has adapted the format suggested for use in TEGl 14-00, Change 1. Rather than providing an overall cost-effectiveness ratio for the Title I programs, we have developed cost-effectiveness measures for each program. This has enabled us to take into account the important differences in the targeted populations for each program and the variations in the intended outcomes of each program.

Methodology. The methodology for deriving cost-effectiveness measures related to the basic performance outcomes for each program is as follows:

1. An overall cost per participant number was computed for each program by dividing the total program expenditures by the number of persons served. The cost figure for Dislocated Workers includes Dislocated Worker and Rapid Response funding.
2. The number of participants that were included in each performance category was determined from the federal quarterly 9091 Report. Generally, this corresponds to the number of participants included in the denominator for each measure.
3. The overall participant cost per amount for the program from (1) was multiplied by the number from (2) to yield an estimate of the total cost associated with services to the participants included in the performance measure. This was done because the number of participants in each measure varies, depending on the counting rules for the measure. It would be inappropriate to attribute the entire cost of the program to the subset of those included in each measure. Except for the Younger Youth Skill Attainment measure, the participants counted in each measure are exiters as reported in the Annual Report.

- The estimated cost number from (3) was divided by the number of successful outcomes from the performance measure. This corresponds to the numerator for each performance measure. This calculation yielded an overall cost per outcome for each performance measure. For the Earnings measures, the Return on Investment (ROI) per participant for the exit year was determined.

For the Skill Attainment measure, the value is based on the cost of each attainment. The participants for this measure are all active youth in the Program Year.

Limitations. There are several limitations to the methodology as described below:

- The major limitation to any cost-effectiveness analysis for WIA is the absence of cost information at the customer level. The only generally applicable cost-effectiveness measure, therefore, is an overall cost per participant (customer). This value has been computed for each program (Adult, Dislocated Workers, Older Youth and Younger Youth). Because there is no requirement for separate tracking of older youth and younger youth expenditures, a single cost per value has been computed for all youth programs and applied to each sub-program.
- The method is highly sensitive to the volume of exiters. As the number of participants and exiters varies based on funding, the cost per outcome will vary.
- The method assumes that the entire benefit derives from program participation, which is unlikely, but cannot be evaluated without comparison group information.

Results. The results of the analysis are included in the WIA Title I Financial Statement (Table 1).

The State offers no evaluative judgment about these outcomes. At best, they may constitute a baseline against which subsequent results can be compared.

Cost-effectiveness measures have been developed for the following core performance outcomes:

Program	Measures
Adults	Earnings Change Employment Employment Retention
Dislocated Workers	Earnings Recovered Employment Employment Retention
Older Youth	Earnings Change Employment Employment Retention
Younger Youth	Skill Attainment Diploma Attainment Employment and Educational Retention

State of Illinois
WIA Title I Financial Statement
Program Year 2004
Table 1

Operating Results

	Available	Expended	Percent	Balance Remaining
Total all fund Sources	\$216,873,308	\$157,118,974	72.45%	\$59,754,334
Adult Program Funds	\$38,955,587	\$35,919,379	92.21%	\$3,036,208
<i>Carry-in funds (no add)</i>	\$5,415,992	\$5,415,992	100.00%	\$0
Dislocated Worker Program Funds	\$38,562,355	\$31,238,454	81.01%	\$7,323,901
<i>Carry-in funds (no add)</i>	\$5,083,014	\$5,083,014	100.00%	\$0
Youth Program Funds	\$43,206,735	\$36,671,313	84.87%	\$6,535,422
<i>Carry-in funds (no add)</i>	\$7,909,374	\$7,909,374	100.00%	\$0
In-School Youth	\$20,976,770	\$11,804,477	56.27%	\$9,172,293
Out-of School Youth	\$14,320,591	\$16,957,462	118.41%	(\$2,636,871)
Summer Employment Opportunities		\$345,898		(\$345,898)
Local Administration Funds	\$16,881,825	\$10,686,321	63.30%	\$6,195,504
<i>Carry-in funds (no add)</i>	\$5,588,939	\$5,588,939	100.00%	\$0
Rapid Response funds	\$23,219,974	\$18,658,905	80.36%	\$4,561,069
<i>Carry-in funds (no add)</i>	\$6,951,500	\$6,189,459	89.04%	\$762,041
Statewide Activities Funds	\$56,046,832	\$23,944,602	42.72%	\$32,102,230
<i>Carry-in funds (no add)</i>	\$33,766,002	\$18,688,525	55.35%	\$15,077,477

Tables 2 – 5 present WIA performance data in terms of cost-effectiveness. They provide expenditure information for staff-assisted core services, intensive services and training services. Information is provided by earnings change and earnings recovered, employment, and retention measures for adults, dislocated workers and older youth; and skill attainment, diplomas and retention for younger youth.

Illinois expended more than \$122 million in PY 2004 across the adult, dislocated workers (including rapid response) and youth clusters (both older and younger youth). More than 45,000 customers were served. The data indicate that the WIA program has operated effectively in Illinois, with an overall cost per participant of \$2,678, which includes administrative costs.

**Cost-Effectiveness
Tables 2-5**

Table 2: Adult Programs

Expenditures	\$35,919,379		
Participants	14,391		
Cost per Participant	* \$2,496		
Measures:	Earnings Change	Employment	Retention
Participants in measure	4,040	4,506	4,324
Cost	\$10,083,684	\$11,246,802	\$10,792,537
Outcome	\$18,254,580	3,307	3,675
Cost per outcome		\$3,401	\$2,937
Return on Investment Per Participant	\$2,022		

Table 3: Dislocated Workers Programs

Expenditures	\$49,897,359		
Participants	18,424		
Cost per Participant	* \$2,708		
Measures:	Earnings Recovered	Employment	Retention
Participants in measure	6,272	7,610	6,585
Cost	\$16,986,335	\$20,610,014	\$17,834,027
Outcome	\$89,490,531	6,328	6,018
Cost per outcome		\$3,257	\$2,963
Return on Investment Per Participant	\$11,560		

Table 4: Older Youth Programs

Expenditures	\$36,671,313		
Participants	12,915		
Cost per Participant	* \$2,839		
Measures:	Earnings Change	Employment	Retention
Participants in measure	855	885	957
Cost	\$2,427,718	\$2,512,901	\$2,717,340
Outcome	\$3,136,014	628	801
Cost per outcome		\$4,001	\$3,392
Return on Investment Per Participant	\$828		

Table 5: Younger Youth Programs

Expenditures	\$36,671,313		
Participants	12,915		
Cost per Participant	* \$2,839		
Measures:	Skill Attainment	Diplomas	Retention
Skill Attainment Goal	11,182		
Participants in measure		2,026	2,316
Cost	\$31,750,571	\$5,752,697	\$6,576,133
Outcome	8,639	1,376	1,514
Cost per outcome	\$3,675	\$4,181	\$4,344

* In Tables 2-5, the Cost per Participant has been rounded.

Note: Expenditure data from Tables 4 and 5 are for total youth participants, because data is not collected by older and younger youth.

State Evaluations of Workforce Investment Activities

The following is a description of several workforce investment evaluation projects recently completed or currently underway in Illinois. Further information about each of these projects can be obtained by contacting the Illinois Department of Commerce and Economic Opportunity, Bureau of Workforce Development, 620 East Adams Street, 5th Floor, Springfield, Illinois 62701.

Name of the Evaluation Study:	Chicago Workforce Board Evaluation Project
Questions the evaluation will/did address:	<p>The Chicago Workforce Board undertook a major evaluation of its One-Stop system. In Chicago, the state employment and training system is structured around five One-Stop centers; however, programs and services are delivered via a wide network of partner agencies and organizations throughout the city. Most of the four priority areas of analysis require that data be collected from several of these partner agencies and organizations.</p> <p>The four areas being evaluated are:</p> <ol style="list-style-type: none"> 1. Who is being served by the One-Stop system in Chicago, and what services are they receiving? Where are the gaps in service? 2. What happens to customers who visit the One-Stop system? Are they being referred to appropriate services? 3. Which employers use the services of the One-Stop system, and why? Of employers who do not use the One-Stop system, why don't they? 4. What program resources are available to employers in the Chicago area, and how do these programs relate to each other? <p>Workforce Enterprise Services, Inc. was selected as the prime contractor for this study. Statistical and survey research tasks were subcontracted to Northern Illinois University Center for Governmental Studies, and the University of Illinois, Springfield, Survey Research Office.</p>
Description of the evaluation's methodology:	<ol style="list-style-type: none"> 1. Assemble and examine existing data from all programs required by the Workforce Investment Act (WIA) and associated Executive Orders by the Governor of the State of Illinois to be provided in conjunction with the local One- Stop system. A series of 'program profiles' has been produced for nearly all of the required workforce partners with program operations in Chicago. These profiles provide demographic information on the persons served, services provided, and geographic distribution of clients in the City. 2. Visit One-Stop centers and observe how clients are treated and directed to services. This center process evaluation consisted of three closely related components: 1) a business process analysis, 2) a case study analysis of 27 best practice cases, and 3) a telephone survey of 400 WIA and Trade Act registrants. 3. Assess how employers who currently access services use these services and analyze their level of customer satisfaction. Assess why other employers don't use the services. A telephone survey was conducted of 286 firms representing a mix of users of the

	<p>One-Stop system and nonusers.</p> <p>4. Collect data on several state programs intended for employer use of public resources and services. Focus on getting basic information on the Chicago area, such as the number of Chicago companies participating, the number of employees or jobs involved and the dollars accessed or spent annually. Profiles of ten State of Illinois programs were developed, including seven training programs, two tax credit programs and Illinois Skills Match, which is the Employment Service's job matching program.</p>
<p>Status of evaluation:</p>	<p>The evaluation project is complete. The Executive Summary and other reports are available from the Chicago Workforce Board at http://www.chicagoworkforceboard.com. A Summary of the major recommendations of the project follows:</p> <ol style="list-style-type: none"> 1. The Board should establish unique functions for Chicago One-Stop Career Centers within an overall strategy that differentiates their roles from that of other community-based providers, and which clarifies the roles of public and private partners within the Centers. 2. The Board should increase the proportion of WIA adult and dislocated worker funds earmarked for training and modify existing policy to allow for longer-term training and alternatives to Individual Training Accounts (ITAs). 3. Provide some information-based services currently delivered exclusively through One-Stop Career Center resource rooms through the Internet. 4. Implement selected changes to services in the One-Stop Career Centers, including: developing customized workshops, promoting non-traditional occupations, and providing more individualized assistance to registered customers. 5. The Board should establish a consistent marketing message for the One-Stop Career Centers regarding how they will fulfill the needs of targeted employers. 6. The Board should continue to focus on building strong relationships with employers, to make the Chicago workforce development system more effective in meeting the recruitment and placement needs of the business community. 7. The Board should explore more sophisticated screening and assessment of job applicants. 8. The Board should provide businesses with well-written program brochures that include descriptions of the One-Stop Career Center services. 9. The Board should compile budgetary and participant data for all partner programs on an annual basis for strategic planning purposes. In order to do this, the Board should develop and maintain interagency data sharing agreements and associated technical arrangements with all partner agencies. 10. The Board should monitor Chicago funding levels for state-funded employer workforce programs and tax credits, and consider strategies to increase the level of investment in Chicago.

Name of the Evaluation Study:	Baseline Evaluation of the Workforce Investment Act
Questions the evaluation will/did address:	In July 2003, DCEO began a baseline evaluation of the Workforce Investment Act in Illinois, with a focus on Title I and the One-Stop Career Centers. This evaluation has examined the participant and financial trends for the program, and has included interviews with a wide array of workforce system stakeholders. The interim findings are focused on the adult and dislocated worker programs, One-Stop Career Centers and Local Workforce Investment Boards. A draft evaluation report has been prepared for Title I Youth programs, which completes the baseline analysis.
Description of the evaluation's methodology:	<p>Participant Tracking Data Analysis: The evaluation includes an examination of automated participant data, which have been maintained over the history of the program. Whenever possible, the analysis examines program statistics over a five-year period encompassing program years 1999 through 2003. This time period covers the last year of the JTPA program and the first four years of WIA. The Center for Governmental Studies at Northern Illinois University (NIU) was subcontracted to obtain historical participant tracking data from DCEO, organize those computerized files, and make them available to WES evaluators via a web site.</p> <p>Analysis of Expenditures: Staff of DCEO and WES collaborated to obtain financial records and review expenditures made by grant recipients in four LWIAs during PY 2002. This was done to address a straightforward question. How did local WIA grantees use the money? The grantees selected were Lake County (LWIA 1), Cook County (LWIA 7), the City of Chicago (LWIA 9), and St. Clair County (LWIA 24). Only four areas were selected due to limited resources and time available to undertake this portion of the evaluation. The four areas selected represent a significant portion of the total WIA financial resources in Illinois. The areas selected accounted for 51.4 percent of the PY 2002 local allocations.</p>
Status of evaluation:	<p>A draft version of the report has been prepared. A summary of key findings follows:</p> <ul style="list-style-type: none"> ▶ Total Registrations: During the last year of the JTPA program, youth enrollments in the combined summer and year around programs totaled 11,482. Total registrations declined 4.5 percent to 10,857 during the first year of the WIA program and reached a peak of during PY 2002 at 14,174 active registrants. Registrations then dropped back to 13,329 the next year. ▶ New Registrations: During the first year of WIA, approximately one half (49.6 percent) of total youth registrants were classified as new. However, since that time the percentage of youth classified as new registrants declined each year to 37.7 percent during PY 2002 and 35.5 percent during PY 2003. ▶ Length of Stay: Over time, the percentage of youth remaining in the program for more than a year has increased significantly for both younger and older youth registrants.

	<ul style="list-style-type: none"> ▶ Work-related Activities vs. Academic Training: Academic learning activities became the most prevalent service category, increasing from 45.2 percent during PY 2000 to 75.2 percent during PY 2003. ▶ Out-of-School Youth Served: Statewide, the percentage of youth served in Illinois' WIA youth program classified as out-of-school youth increased steadily from the start of the WIA program, from 41.1 percent of total youth registrants during PY 2001 to 46.8 percent by the end of PY 2003. However, there remains considerable variability across LWIAs regarding the proportion of out-of-school youth served. ▶ Registrant Characteristics: The 19 to 21 year old cohort represented 15.1 percent of all registrants during PY 2000, increasing to 27.2 percent by PY 2003. Therefore, the mean age of youth registrants in the program is increasing. The percentage of high school dropouts in the program increased from 15.9 percent to 32.9 percent. Over the same period, the percentage of high school graduates and post high school attendees also increased. The percentage of students declined significantly from 73.0 percent in PY 2000 to 49.5 percent during PY 2003. And, the percentage of registrants with reading and math skills at less than the 9th grade level or functioning below grade level also increased. ▶ Federal Performance Standards: Each year from PY 2000 through PY 2003, Illinois exceeded all negotiated federal performance measures for both younger and older youth, with only one exception. The one exception occurred during PY 2003 and involved the "younger youth retention rate" measure. In this case, the negotiated standard was 64 percent and the level achieved was reported to be 62.3 percent. ▶ Performance Over Time: Regardless of the negotiated standards, when actual performance is viewed as a time series, a decline in performance is observed on four of the seven federal measures.
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Name of the Evaluation Study:	One-Stop Redesign Evaluation
Questions the evaluation will/did address:	<p>The purpose of the One-Stop Redesign evaluation is to examine the implementation of all system and policy changes associated with the Illinois strategic vision for its Career Center Network. Since most elements of the overall career center network vision are still “a work in progress,” the evaluation will be focused more on the implementation of these elements, as opposed to the results. However, eventually DCEO wants to be in a position to look at whether the overall career center initiative has resulted in the types of changes as envisioned in the Department’s strategic vision for workforce development. So although the One-Stop Redesign Evaluation will have mostly a process orientation, it is expected that information will be collected that will set the baseline for future comparisons.</p> <p>The third element of the State’s strategic blueprint for workforce development is to “<i>Implement a Career Center network</i> that is responsive to the needs of Illinois workers, makes effective use of current technology and expands access for those most in need of such access.” This element of the blueprint is the focus of what has become known as the “One-Stop Redesign Initiative.” This initiative is what is being evaluated under the One-Stop Redesign Evaluation. The One-Stop Redesign Evaluation includes the Illinois workNet and Career Resource Specialist initiatives, but also encompasses the other elements of the strategic vision for the Career Center Network.</p>
Description of the evaluation’s methodology:	<p>Workforce Enterprise Services, Inc. is conducting this evaluation under the direction of DCEO Bureau of Workforce Development and the Illinois Workforce Investment Board, Illinois workNet Steering Committee.</p> <p>The evaluation approach may employ any or all of the following methods, depending on the questions being addressed:</p> <ol style="list-style-type: none"> 1. Utilization data from Illinois workNet. This information will be reviewed to help answer questions regarding utilization of the system. 2. Summary information from LWIAs on resource room utilization. An objective of this data collection will be to establish a baseline against which subsequent Illinois workNet utilization data can be compared. 3. Illinois workNet data on local content deployment. This will be useful for tracking the process of implementing this feature of the system. 4. Customer survey data from Illinois workNet. WES will review the customer satisfaction survey data collected through the site to summarize job seeker and business reactions to the site, and as a baseline against which later survey information can be compared. 5. Survey of LWIBs on center criteria. WES will conduct a written survey of all LWIBs on the criteria for designation as a comprehensive One-Stop Career Center, and related issues,

	<p>including suggested criteria, and the best approach to the implementation of State criteria.</p> <ol style="list-style-type: none"> 6. Review of local plans, center descriptions, and Memoranda of Understanding (MOUs). WES will review these documents to attempt to establish an objective way of characterizing the nature of local partnerships, including the ability to track changes to partners and their roles in each Center. 7. Summary information from LWIAs on services and demographics of persons served. WES will review available IWDS information on Title I services and demographics at the Center level. 8. Survey of Career Resource Specialists. WES will conduct a written survey of Career Resource Specialists, to ascertain their opinions regarding their role, the training and support they have received, and suggestions for how these could be improved. This will also establish a baseline against which later survey information can be compared. 9. Review of data collection requirements and capabilities for referral. WES will review available sources of information on referrals, including any policies and procedures implemented at the local level. 10. Identification of changes to center locations, partners and services.
Status of evaluation:	<p>This evaluation study was initiated in July of 2005, and is still in the planning phase. The evaluation plan has a target completion date of October, 2005. Data collection procedures and methods are to be completed in November, 2005, and the final report is targeted for May, 2006.</p>

Name of the evaluation study	Critical Skill Shortages Initiative
Questions the evaluation will/did address	<p>The purpose of this initiative is to assist LWIB-led consortia in Illinois' 10 Economic Development Regions in identifying key industry sectors that are driving their regional economies. The consortia identified specific occupations within industry sectors that are currently or will be experiencing critical skill shortages, both short-term (2 years) and long-term (10 years). Each region was to answer the following questions for the industry sectors and occupations being targeted: 1. What are the contributing factors (root causes) contributing to these shortages? 2. What regional solutions can be developed to address these root causes and help alleviate the skill shortages in the targeted occupations? 3. What public and private funds (leveraged resources) can be redirected to implement the regional solutions? 4. How will these solutions reduce the shortages in the region? DCEO awarded planning grants to the LWIB-led consortia in each of the 10 economic development regions to assist them in developing their projects.</p>
Description of the evaluation's methodology:	<p>DCEO required each economic development region to submit an industry/occupations report, a root causes report and a regional solutions report for each industry they targeted. All three of these reports were used to evaluate the proposed regional activities and to justify the requests for additional funding in the training applications. The training grants are intended to help "bridge the gaps" in the implementation of regional solutions. Grant funds are awarded competitively. Each region will be evaluating the success of their project(s). The evaluation criteria will vary based on the nature of the project, but there will be data collected to evaluate the success of their implementation plans in reducing the skill shortages. Additional data will be collected so that a cost-benefit analysis can be conducted for the various solutions, and we will be evaluating the pilot projects to determine their effectiveness and to identify "best practices" for possible replication in other regions. DCEO has contracted with the National Center on Education and the Economy to conduct an independent evaluation of the CSSI-funded projects and processes.</p>
Status of evaluation:	<p>Training grant agreements were entered into with seven Economic Development Regions under an "early bird" round. Six of the seven agreements address shortages in the health care industry, the seventh in the manufacturing industry. The projects within these grants will be completed by June 30, 2006. DCEO staff are currently negotiating training grant agreements with nine Economic Development Regions for the competitive "calendar year" round. These agreements will address skill shortages in health care, manufacturing, and transportation/warehousing/logistics. DCEO staff are working with the Economic Development Regions to enhance project reporting procedures, develop project specific scopes of work, and to develop evaluation plans to measure each regions success in reducing the critical skill shortages in the occupations and industries they have targeted.</p>

ETA Assigned Code - 17000

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance - American Customer Satisfaction Index	Number of Survey Respondents	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	73.00	68.85	2696	19067	4754	56.70
Employers	67.00	75.03	602	1049	957	62.90

ETA Assigned Code - 17000

Table B- Adult Program Results At-A-Glance

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	72	73.4	3307
			4506
Employment Retention Rate	82	85	3675
			4324
Earnings Change in Six Months	3500	4518	18254580
			4040
Employment and Credential Rate	56	60.7	1850
			3050

Table C- Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services	Veterans	Individuals With Disabilities	Older Individuals				
Entered Employment Rate	65.6	71.2	63.5	64.5	210	190	148	147
					320	267	233	228
Employment Retention Rate	81.9	78.5	82.1	87	221	164	142	147
					270	209	173	169
Earnings Change In Six Months	4538	5805	3346	4225	1161770	1097181	525347	646441
					256	189	157	153
Employment and Credential Rate	53.9	50	49.6	55.1	96	83	56	54
					178	166	113	98

Table D- Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services	Individuals Who Received Only Core or Intensive Services		
Entered Employment Rate	75.3	71.6	1667	1640
			2214	2292
Employment Retention Rate	86.8	82.7	2116	1559
			2439	1885
Earnings Replacement in Six Months	4760	4223	10568234	7686346
			2220	1820

ETA Assigned Code - 17000

Table E- Dislocated Worker Program Results At-A-Glance

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	79.0	83.2	6328
			7610
Employment Retention Rate	86.0	91.4	6018
			6585
Earnings Replacement in Six Months	87.0	91.3	89490531
			97964901
Employment and Credential Rate	60.0	65.1	3082
			4731

Table F- Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	78.3	499	71.9	97	75.5	530	89.5	34
		637		135		702		38
Employment Retention Rate	90.9	518	91.9	91	89.4	464	91.7	22
		570		99		519		24
Earnings Change In Six Months	86.2	8112485	98.7	1128665	76.2	6063945	223.3	184323
		9406795		1143270		7958542		82539
Employment and Credential Rate	62.2	267	54.7	47	60.0	213	81.8	27
		429		86		355		33

Table G - Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core or Intensive Services	
Entered Employment Rate	83.4	3948	82.7	2380
		4731		2879
Employment Retention Rate	91.9	3766	90.6	2252
		4099		2486
Earnings Replacement in Six Months	90.6	57917632	92.8	31572899
		63944394		34020507

ETA Assigned Code - 17000

Table H - Older Youth Program Results At-A-Glance

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	64	71	628
			885
Employment Retention Rate	78	83.7	801
			957
Earnings Change in Six Months	2900	3668	3136014
			855
Credential Rate	48	57.5	639
			1111

Table I - Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
Entered Employment Rate	63	85	100	1	79.6	82	70.7	581
		135		1		103		822
Employment Retention Rate	80.9	93	40	2	89.5	77	83.5	747
		115		5		86		895
Earnings Change In Six Months	3897	436465	1138	5692	3144	229516	3654	2930393
		112		5		73		802
Credential Rate	42.9	69	75	3	55.4	77	57	580
		161		4		139		1018

ETA Assigned Code - 17000

Table L - Other Reported Information

Reported Information	12 Month Employment Retention Rate		12 Month Earnings Change (Adults and Older Youth) or 12 Month Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages at Entry Into Employment For those Individuals Who Enter Unsubsidized Employment		Entry into Unsubsidized Employment Related to the Training Received Of Those Who Completed Training Services	
Adults	75.7	3477	3839	16312546	2.1	68	4782	15130579	78.1	860
		4596		4249		3307		3164		1101
Dislocated Workers	85.1	5592	88	88728055	1.5	98	7257	43779861	75.9	2166
		6569		100872674		6328		6033		2854
Older Youth	72.2	661	3380	2819271	1.4	9	2490	1394652		
		916		834		628		560		

Table M - Participation Levels

Reported Information	Total Participants Served	Total Exiters
Adults	14391	6429
Dislocated Workers	18424	7842
Older Youth	3601	1276
Younger Youth	9314	3994

ETA Assigned Code - 17000
Table N - Cost of Program Activities

Program Activity	Total Federal Spending
Local Adult	\$35,919,379
Local Dislocated Workers	\$31,238,454
Local Youth	\$36,671,313
Rapid Response(up to 25%) §134 (a) (2) (A)	\$18,658,905
Statewide Required Activities (up to 15%) §134 (a) (2) (B)	\$17,965,532
Statewide Allowable Activities §134 (a) (3) - Type Name Below	
Capacity building and technical assistance	\$1,706,325
Board staffing grants	\$2,263,011
Critical Skills/Sector Based Training	\$2,009,734
Subtotal: Statewide Allowable	\$5,979,070
Total of all Federal Spending	\$146,432,653

Table 0- Local Performance

Lake County Workforce Development Department	Total Participants	Adults	515	
		Dislocated Workers	479	
		Older Youth	102	
		Younger Youth	226	
ETA Assigned # 17005	Total Exiters	Adults	177	
		Dislocated Workers	241	
		Older Youth	31	
		Younger Youth	227	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75.00	75.04	
	Employers	68.00	59.73	
Entered Employment Rate	Adults	72.00	75.4	
	Dislocated Workers	81.00	82.6	
	Older Youth	64.00	66.7	
Retention Rate	Adults	82.00	89.2	
	Dislocated Workers	86.8	97.1	
	Older Youth	78.5	73.7	
	Younger Youth	65.00	55.3	
Earnings Change/Earnings Replacement In Six Months	Adults	3535.00	4161.32	
	Dislocated Workers	87.00	82.2	
	Older Youth	2900.00	2521.5	
Credential/Diploma Rate	Adults	58.5	61.1	
	Dislocated Workers	60.00	75.5	
	Older Youth	50.5	63.3	
	Younger Youth	58.00	47.5	
Skill Attainment Rate	Younger Youth	75.00	88.7	
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	6	11

Table 0- Local Performance

McHenry County Job Training	Total Participants	Adults	52
		Dislocated Workers	253
		Older Youth	5
		Younger Youth	77
ETA Assigned # 17010	Total Exiters	Adults	22
		Dislocated Workers	148
		Older Youth	5
		Younger Youth	44
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	75.5	71.5
	Employers	65.00	75.99
Entered Employment Rate	Adults	72.00	85.7
	Dislocated Workers	79.00	91.7
	Older Youth	68.8	100.00
Retention Rate	Adults	80.00	100.00
	Dislocated Workers	83.00	93.8
	Older Youth	72.7	100.00
	Younger Youth	65.00	75.00
Earnings Change/Earnings Replacement In Six Months	Adults	3200.00	3700.14
	Dislocated Workers	80.00	91.2
	Older Youth	2800.00	2571
Credential/Diploma Rate	Adults	56.5	87.5
	Dislocated Workers	60.00	85.9
	Older Youth	50.00	66.7
	Younger Youth	63.3	77.8
Skill Attainment Rate	Younger Youth	74.00	99.00
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	2	15

Table 0- Local Performance

Rock River Training Corporation	Total Participants	Adults	375
		Dislocated Workers	1356
		Older Youth	90
		Younger Youth	322
ETA Assigned # 17015	Total Exiters	Adults	343
		Dislocated Workers	539
		Older Youth	67
		Younger Youth	153
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	69.00	69.32
	Employers	70.00	74.45
Entered Employment Rate	Adults	66.5	79.8
	Dislocated Workers	77.1	79.6
	Older Youth	57.5	72.2
Retention Rate	Adults	75.00	82.1
	Dislocated Workers	80.00	89
	Older Youth	66.00	88.6
	Younger Youth	66.7	67.1
Earnings Change/Earnings Replacement In Six Months	Adults	2991.00	3223.86
	Dislocated Workers	82.5	77.5
	Older Youth	2200.00	4173.14
Credential/Diploma Rate	Adults	53.00	60.6
	Dislocated Workers	51.5	50.2
	Older Youth	42.00	62.5
	Younger Youth	59.00	65.5
Skill Attainment Rate	Younger Youth	68.7	81.4
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	2	15

Table 0- Local Performance

Partners for Employment	Total Participants	Adults	206
		Dislocated Workers	340
		Older Youth	88
		Younger Youth	229
ETA Assigned # 17020	Total Exiters	Adults	48
		Dislocated Workers	92
		Older Youth	33
		Younger Youth	111
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	78.00	79.58
	Employers	65.00	88.71
Entered Employment Rate	Adults	70.00	71.4
	Dislocated Workers	78.00	85.6
	Older Youth	68.00	76.9
Retention Rate	Adults	78.00	79.3
	Dislocated Workers	86.00	92.3
	Older Youth	78.00	68.00
	Younger Youth	65.00	53.3
Earnings Change/Earnings Replacement In Six Months	Adults	3150.00	2564.61
	Dislocated Workers	82.00	84.6
	Older Youth	2900.00	2564.91
Credential/Diploma Rate	Adults	56.00	60.5
	Dislocated Workers	55.00	66.1
	Older Youth	48.00	54.5
	Younger Youth	63.00	64.3
Skill Attainment Rate	Younger Youth	73.00	69.4
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	5	12

Table 0- Local Performance

Kane County Department of Employment and Education	Total Participants	Adults	561	
		Dislocated Workers	580	
		Older Youth	120	
		Younger Youth	356	
ETA Assigned # 17025	Total Exiters	Adults	243	
		Dislocated Workers	236	
		Older Youth	59	
		Younger Youth	144	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	76.00	67.43	
	Employers	67.00	73.29	
Entered Employment Rate	Adults	75.00	86	
	Dislocated Workers	84.00	93.7	
	Older Youth	67.00	84.8	
Retention Rate	Adults	82.00	88.7	
	Dislocated Workers	86.00	92.3	
	Older Youth	78.00	83.9	
	Younger Youth	66.00	54.00	
Earnings Change/Earnings Replacement In Six Months	Adults	2600.00	3722.87	
	Dislocated Workers	92.00	107.3	
	Older Youth	2250.00	2331.52	
Credential/Diploma Rate	Adults	57.00	70.2	
	Dislocated Workers	65.00	78.4	
	Older Youth	53.00	60.00	
	Younger Youth	60.5	60.9	
Skill Attainment Rate	Younger Youth	73.00	70.5	
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

Table 0- Local Performance

DuPage County Workforce Development Division	Total Participants	Adults	313
		Dislocated Workers	889
		Older Youth	141
		Younger Youth	347
ETA Assigned # 17030	Total Exiters	Adults	73
		Dislocated Workers	345
		Older Youth	47
		Younger Youth	110
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	74.00	76.8
	Employers	60.5	76.66
Entered Employment Rate	Adults	71.00	75.00
	Dislocated Workers	80.6	89.9
	Older Youth	72.00	81.8
Retention Rate	Adults	76.00	92
	Dislocated Workers	83.00	90.3
	Older Youth	72.00	85.7
	Younger Youth	65.00	73.6
Earnings Change/Earnings Replacement In Six Months	Adults	3800.00	8238.55
	Dislocated Workers	89.5	98.2
	Older Youth	2448.00	4729.67
Credential/Diploma Rate	Adults	65.00	57.5
	Dislocated Workers	70.00	74
	Older Youth	58.6	64.9
	Younger Youth	69.2	77.6
Skill Attainment Rate	Younger Youth	67.00	86.8
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	1	16

Table 0- Local Performance

President's Office of Employment Training	Total Participants	Adults	2729
		Dislocated Workers	2688
		Older Youth	567
		Younger Youth	1328
ETA Assigned # 17035	Total Exiters	Adults	916
		Dislocated Workers	912
		Older Youth	73
		Younger Youth	303
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	73.00	68.96
	Employers	60.00	66.89
Entered Employment Rate	Adults	71.16	77.6
	Dislocated Workers	81.46	85.5
	Older Youth	67.00	83.3
Retention Rate	Adults	84.38	90.2
	Dislocated Workers	83.23	94.8
	Older Youth	73.87	88
	Younger Youth	66.38	67.7
Earnings Change/Earnings Replacement In Six Months	Adults	3549.84	5400.42
	Dislocated Workers	85.83	100.8
	Older Youth	2150.00	4804.84
Credential/Diploma Rate	Adults	55.56	66
	Dislocated Workers	55.14	72.2
	Older Youth	50.15	81.1
	Younger Youth	63.88	79.6
Skill Attainment Rate	Younger Youth	70.85	77.4
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	0	
	Met	1	
		Exceeded	16

Table 0- Local Performance

North and Northwest Cook County	Total Participants	Adults	620
		Dislocated Workers	1525
		Older Youth	138
		Younger Youth	520
ETA Assigned # 17040	Total Exiters	Adults	135
		Dislocated Workers	439
		Older Youth	29
		Younger Youth	73
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	71.5	67.51
	Employers	63.00	66.63
Entered Employment Rate	Adults	76.00	70.9
	Dislocated Workers	81.00	82.8
	Older Youth	68.00	85.7
Retention Rate	Adults	85.5	91.3
	Dislocated Workers	84.00	90.7
	Older Youth	75.00	95.7
	Younger Youth	67.00	83.7
Earnings Change/Earnings Replacement In Six Months	Adults	5250.00	7021.13
	Dislocated Workers	83.00	83.3
	Older Youth	4300.00	4832.72
Credential/Diploma Rate	Adults	64.00	66.1
	Dislocated Workers	76.5	73.8
	Older Youth	52.5	57.1
	Younger Youth	70.5	90.20
Skill Attainment Rate	Younger Youth	76.2	81.00
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	3	14

Table 0- Local Performance

Mayor's Office of Workforce Development	Total Participants	Adults	4205
		Dislocated Workers	3302
		Older Youth	1128
		Younger Youth	2029
ETA Assigned # 17045	Total Exiters	Adults	2722
		Dislocated Workers	2286
		Older Youth	605
		Younger Youth	1255
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	69.5	60.65
	Employers	61.00	68.84
Entered Employment Rate	Adults	66.00	68.5
	Dislocated Workers	79.8	77.9
	Older Youth	59.00	64.7
Retention Rate	Adults	73.00	81.3
	Dislocated Workers	81.2	89.2
	Older Youth	73.3	77.4
	Younger Youth	66.9	62
Earnings Change/Earnings Replacement In Six Months	Adults	3250.00	4163.51
	Dislocated Workers	84.00	91.5
	Older Youth	2600.00	3486.89
Credential/Diploma Rate	Adults	52.3	53.1
	Dislocated Workers	53.00	59.6
	Older Youth	43.05	50.1
	Younger Youth	45.9	55.6
Skill Attainment Rate	Younger Youth	72.2	72.7
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	3	14

Table 0- Local Performance

Workforce Services Division of Will County	Total Participants	Adults	391
		Dislocated Workers	348
		Older Youth	101
		Younger Youth	348
ETA Assigned # 17050	Total Exiters	Adults	198
		Dislocated Workers	214
		Older Youth	30
		Younger Youth	264
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	80.1	70.77
	Employers	60.00	82.05
Entered Employment Rate	Adults	67.31	69.1
	Dislocated Workers	82.00	75.1
	Older Youth	62.42	83.3
Retention Rate	Adults	76.68	93.3
	Dislocated Workers	82.5	95.2
	Older Youth	73.87	95.7
	Younger Youth	63.46	55.2
Earnings Change/Earnings Replacement In Six Months	Adults	3450.00	2769.29
	Dislocated Workers	76.00	75.1
	Older Youth	2203.00	1762.33
Credential/Diploma Rate	Adults	53.00	45.2
	Dislocated Workers	54.48	52.8
	Older Youth	49.63	89.5
	Younger Youth	57.3	64.7
Skill Attainment Rate	Younger Youth	72.93	65.7
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	9	8

Table 0- Local Performance

Grundy Livingston Kankakee Workforce Board	Total Participants	Adults	513
		Dislocated Workers	726
		Older Youth	94
		Younger Youth	249
ETA Assigned # 17055	Total Exiters	Adults	89
		Dislocated Workers	197
		Older Youth	26
		Younger Youth	124
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	81.00	71.79
	Employers	67.00	77.38
Entered Employment Rate	Adults	71.4	72
	Dislocated Workers	80	81.1
	Older Youth	69.2	58.3
Retention Rate	Adults	75.6	82.9
	Dislocated Workers	82.3	93.4
	Older Youth	74.39	75.8
	Younger Youth	72.00	68.5
Earnings Change/Earnings Replacement In Six Months	Adults	3216.00	3939.03
	Dislocated Workers	90.83	111.5
	Older Youth	3396.00	5314.89
Credential/Diploma Rate	Adults	55.3	51.9
	Dislocated Workers	54.5	53.4
	Older Youth	50.00	48.6
	Younger Youth	73.1	83.30
Skill Attainment Rate	Younger Youth	81.2	76.1
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	7	10

Table 0- Local Performance

Business Employment Skills Team/Dislocated Workers	Total Participants	Adults	214
		Dislocated Workers	321
		Older Youth	66
		Younger Youth	341
ETA Assigned # 17060	Total Exiters	Adults	27
		Dislocated Workers	140
		Older Youth	15
		Younger Youth	94
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	80.00	79.09
	Employers	67.00	83.88
Entered Employment Rate	Adults	77.00	82.6
	Dislocated Workers	83.00	88.9
	Older Youth	72.00	100.00
Retention Rate	Adults	78.65	88.5
	Dislocated Workers	84.00	93.5
	Older Youth	80.9	88.9
	Younger Youth	64.3	81.8
Earnings Change/Earnings Replacement In Six Months	Adults	3622.00	5525.9
	Dislocated Workers	78.24	85.2
	Older Youth	2246.00	4000.00
Credential/Diploma Rate	Adults	57.12	67.6
	Dislocated Workers	52.5	55.6
	Older Youth	57.67	60.00
	Younger Youth	63.75	76.7
Skill Attainment Rate	Younger Youth	73.87	76.7
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	1	16

Table 0- Local Performance

Rock Island Tri-County Consortium	Total Participants	Adults	192
		Dislocated Workers	458
		Older Youth	51
		Younger Youth	204
ETA Assigned # 17065	Total Exiters	Adults	104
		Dislocated Workers	229
		Older Youth	21
		Younger Youth	92
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	78.00	71.10
	Employers	60.00	79.18
Entered Employment Rate	Adults	72.00	80.00
	Dislocated Workers	78.4	93.2
	Older Youth	61.5	54.5
Retention Rate	Adults	77.5	78.2
	Dislocated Workers	83.7	92.5
	Older Youth	83.3	85.7
	Younger Youth	64.2	61.6
Earnings Change/Earnings Replacement In Six Months	Adults	3000.00	3832.55
	Dislocated Workers	90.00	105.9
	Older Youth	2000.00	2376.64
Credential/Diploma Rate	Adults	56.6	72.1
	Dislocated Workers	57.1	70.8
	Older Youth	50.00	50.00
	Younger Youth	61.4	70.2
Skill Attainment Rate	Younger Youth	67.5	84.1
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	4	13

Table 0- Local Performance

Workforce Investment Office of Western Illinois	Total Participants	Adults	204
		Dislocated Workers	824
		Older Youth	68
		Younger Youth	307
ETA Assigned # 17070	Total Exiters	Adults	66
		Dislocated Workers	112
		Older Youth	22
		Younger Youth	66
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	80.00	79.11
	Employers	67.00	85.64
Entered Employment Rate	Adults	70.00	70.3
	Dislocated Workers	78.00	87.5
	Older Youth	68.2	84.6
Retention Rate	Adults	81.00	84.4
	Dislocated Workers	84.00	85.00
	Older Youth	81.3	87.2
	Younger Youth	66.3	58.9
Earnings Change/Earnings Replacement In Six Months	Adults	3100.00	3693.9
	Dislocated Workers	82.00	101.6
	Older Youth	2600.00	2352.53
Credential/Diploma Rate	Adults	58.5	49.2
	Dislocated Workers	58.00	57.8
	Older Youth	53.8	58.3
	Younger Youth	65.7	88
Skill Attainment Rate	Younger Youth	72.00	84.2
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	5	12

Table 0- Local Performance

City of Peoria Workforce Development Department	Total Participants	Adults	173
		Dislocated Workers	417
		Older Youth	96
		Younger Youth	101
ETA Assigned # 17075	Total Exiters	Adults	58
		Dislocated Workers	85
		Older Youth	29
		Younger Youth	46
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	81.10	74.08
	Employers	67.00	78.44
Entered Employment Rate	Adults	80.6	85.3
	Dislocated Workers	81.2	89.1
	Older Youth	72.00	100.00
Retention Rate	Adults	81.00	91.3
	Dislocated Workers	86.00	98.4
	Older Youth	76.00	89.5
	Younger Youth	66.8	55.6
Earnings Change/Earnings Replacement In Six Months	Adults	4101.00	3848.22
	Dislocated Workers	84.00	122.2
	Older Youth	2900.00	4073.79
Credential/Diploma Rate	Adults	57.00	69.6
	Dislocated Workers	60.00	62.00
	Older Youth	52.00	100.00
	Younger Youth	65.2	87.5
Skill Attainment Rate	Younger Youth	75.00	83.9
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance")			
Overall Status of Local Performance		Not Met	Exceeded
			3
			14

Table 0- Local Performance

Career Link	Total Participants	Adults	109
		Dislocated Workers	261
		Older Youth	36
		Younger Youth	108
ETA Assigned # 17080	Total Exiters	Adults	49
		Dislocated Workers	57
		Older Youth	22
		Younger Youth	64
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	76.00	82.86
	Employers	62.00	80.83
Entered Employment Rate	Adults	73.00	90.5
	Dislocated Workers	81.00	84.4
	Older Youth	65.00	100.00
Retention Rate	Adults	82.5	96.1
	Dislocated Workers	86.3	98
	Older Youth	78.5	100.00
	Younger Youth	65.1	90.9
Earnings Change/Earnings Replacement In Six Months	Adults	3550.00	11185.1
	Dislocated Workers	87.00	137.6
	Older Youth	2950.00	13289.67
Credential/Diploma Rate	Adults	57.1	75.5
	Dislocated Workers	61.2	68.8
	Older Youth	50.00	76.5
	Younger Youth	68.7	91.7
Skill Attainment Rate	Younger Youth	75.9	91.9
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	0	17

Table 0- Local Performance

Champaign Consortium	Total Participants	Adults	230
		Dislocated Workers	189
		Older Youth	51
		Younger Youth	153
ETA Assigned # 17085	Total Exiters	Adults	18
		Dislocated Workers	22
		Older Youth	5
		Younger Youth	24
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	77.00	75.96
	Employers	70.00	70.90
Entered Employment Rate	Adults	77.8	70.00
	Dislocated Workers	83.00	89.2
	Older Youth	76.00	100.00
Retention Rate	Adults	80.00	88.00
	Dislocated Workers	85.00	93.5
	Older Youth	76.00	95.7
	Younger Youth	66.7	72.1
Earnings Change/Earnings Replacement In Six Months	Adults	3375.00	2794.67
	Dislocated Workers	98.00	88.8
	Older Youth	2575.00	4140.35
Credential/Diploma Rate	Adults	60.00	72.7
	Dislocated Workers	59.00	81.8
	Older Youth	59.00	76.9
	Younger Youth	69.00	100.00
Skill Attainment Rate	Younger Youth	80.00	89.1
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	0	
	Met	4	
	Exceeded	13	

Table 0- Local Performance

Vermillion County Job Training Partnership	Total Participants	Adults	104
		Dislocated Workers	152
		Older Youth	23
		Younger Youth	150
ETA Assigned # 17090	Total Exiters	Adults	37
		Dislocated Workers	76
		Older Youth	2
		Younger Youth	47
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	76.00	77.30
	Employers	67.7	80.63
Entered Employment Rate	Adults	72.00	72.00
	Dislocated Workers	79.00	79.1
	Older Youth	64.00	N/A
Retention Rate	Adults	82.2	77.1
	Dislocated Workers	86.2	87.5
	Older Youth	78.1	83.3
	Younger Youth	65.00	61.3
Earnings Change/Earnings Replacement In Six Months	Adults	3513.00	5012.02
	Dislocated Workers	84.00	74.1
	Older Youth	2900.00	2782.5
Credential/Diploma Rate	Adults	56.2	60.4
	Dislocated Workers	61.8	51.5
	Older Youth	52.3	100.00
	Younger Youth	63.9	80.00
Skill Attainment Rate	Younger Youth	75.00	84.8
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Note: N/A = no outcome/exiters for measure.			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	6	10

Table 0- Local Performance

Workforce Investment Solutions	Total Participants	Adults	187
		Dislocated Workers	264
		Older Youth	36
		Younger Youth	149
ETA Assigned # 17095	Total Exiters	Adults	59
		Dislocated Workers	54
		Older Youth	9
		Younger Youth	37
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	73.00	72.57
	Employers	67.00	79.66
Entered Employment Rate	Adults	80.00	71.4
	Dislocated Workers	74.00	88.3
	Older Youth	76.00	66.7
Retention Rate	Adults	80.00	89.5
	Dislocated Workers	80.00	97.9
	Older Youth	83.00	100.00
	Younger Youth	70.00	70.3
Earnings Change/Earnings Replacement In Six Months	Adults	1300.00	1660.06
	Dislocated Workers	78.00	74.8
	Older Youth	2280.00	2786.33
Credential/Diploma Rate	Adults	51.00	51.3
	Dislocated Workers	64.00	58.6
	Older Youth	50.00	60.00
	Younger Youth	70.7	64.3
Skill Attainment Rate	Younger Youth	70.00	67.2
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	8	9

Table 0- Local Performance

WIA Program-LWIA 20	Total Participants	Adults	301
		Dislocated Workers	204
		Older Youth	44
		Younger Youth	208
ETA Assigned # 17100	Total Exiters	Adults	85
		Dislocated Workers	79
		Older Youth	26
		Younger Youth	108
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	75.00	83.04
	Employers	70.00	81.71
Entered Employment Rate	Adults	72.00	83.3
	Dislocated Workers	81.00	83
	Older Youth	76.00	81.3
Retention Rate	Adults	82.4	91.4
	Dislocated Workers	86.00	95.8
	Older Youth	78.9	96.3
	Younger Youth	65.4	66.7
Earnings Change/Earnings Replacement In Six Months	Adults	3780.00	5692.62
	Dislocated Workers	87.00	88.5
	Older Youth	2900.00	4135.52
Credential/Diploma Rate	Adults	56.3	66.7
	Dislocated Workers	65.7	70.6
	Older Youth	58.1	50.00
	Younger Youth	68.5	62.5
Skill Attainment Rate	Younger Youth	75.6	86
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	2	15

Table 0- Local Performance

West Central Development Council Inc.	Total Participants	Adults	262
		Dislocated Workers	404
		Older Youth	50
		Younger Youth	316
ETA Assigned # 17105	Total Exiters	Adults	84
		Dislocated Workers	96
		Older Youth	10
		Younger Youth	80
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	75.00	84.06
	Employers	67.00	83.60
Entered Employment Rate	Adults	75.00	93.6
	Dislocated Workers	79.00	90.4
	Older Youth	74.10	87.5
Retention Rate	Adults	82.00	83.1
	Dislocated Workers	84.00	89.7
	Older Youth	78.00	100.00
	Younger Youth	66.7	72.00
Earnings Change/Earnings Replacement In Six Months	Adults	3650.00	4956.92
	Dislocated Workers	87.00	83.5
	Older Youth	4542.00	5371
Credential/Diploma Rate	Adults	58.7	75.8
	Dislocated Workers	64.00	76.1
	Older Youth	56.00	81.8
	Younger Youth	64.4	81.4
Skill Attainment Rate	Younger Youth	75.7	85.5
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	1	16

Table 0- Local Performance

Madison County Employment and Training Department	Total Participants	Adults	275
		Dislocated Workers	217
		Older Youth	67
		Younger Youth	201
ETA Assigned # 17110	Total Exiters	Adults	74
		Dislocated Workers	74
		Older Youth	23
		Younger Youth	187
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	75.00	76.01
	Employers	65.00	72.37
Entered Employment Rate	Adults	72.00	87.7
	Dislocated Workers	79.00	95.1
	Older Youth	64.6	90.00
Retention Rate	Adults	82.00	89.6
	Dislocated Workers	86.00	96.9
	Older Youth	73.00	100.00
	Younger Youth	65.00	82.8
Earnings Change/Earnings Replacement In Six Months	Adults	3600.00	5341.83
	Dislocated Workers	87.00	140.3
	Older Youth	2355.00	4214.25
Credential/Diploma Rate	Adults	62.8	70.1
	Dislocated Workers	60.00	77.3
	Older Youth	59.4	83.3
	Younger Youth	62.5	75.9
Skill Attainment Rate	Younger Youth	74.00	81.3
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	0	
	Met	0	
		Exceeded	17

Table 0- Local Performance

Crossroads Workforce Investment Board	Total Participants	Adults	273
		Dislocated Workers	1546
		Older Youth	20
		Younger Youth	172
ETA Assigned # 17115	Total Exiters	Adults	105
		Dislocated Workers	844
		Older Youth	14
		Younger Youth	98
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	75.00	73.08
	Employers	62.00	71.68
Entered Employment Rate	Adults	75.00	91.3
	Dislocated Workers	84.1	87.00
	Older Youth	67.00	85.7
Retention Rate	Adults	86.5	94.4
	Dislocated Workers	86.10	91.7
	Older Youth	86.5	94.4
	Younger Youth	70.00	86.5
Earnings Change/Earnings Replacement In Six Months	Adults	3800.00	5358.12
	Dislocated Workers	85.6	93.3
	Older Youth	3300.00	2768.38
Credential/Diploma Rate	Adults	55.00	63.4
	Dislocated Workers	58.00	58.2
	Older Youth	45.00	56.5
	Younger Youth	59.00	80.7
Skill Attainment Rate	Younger Youth	82.00	91.7
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	0	
	Met	2	
	Exceeded	15	

Table 0- Local Performance

St. Clair County Intergovernmental Grants Dept.	Total Participants	Adults	690
		Dislocated Workers	381
		Older Youth	250
		Younger Youth	426
ETA Assigned # 17120	Total Exiters	Adults	316
		Dislocated Workers	186
		Older Youth	30
		Younger Youth	47
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	78.00	75.13
	Employers	67.00	69.26
Entered Employment Rate	Adults	72.00	70.1
	Dislocated Workers	81.72	88.1
	Older Youth	64.1	100.00
Retention Rate	Adults	82.00	88.3
	Dislocated Workers	86.67	89.4
	Older Youth	80.5	90.9
	Younger Youth	65.2	54.8
Earnings Change/Earnings Replacement In Six Months	Adults	4756.00	5951.11
	Dislocated Workers	93.73	109.8
	Older Youth	2800.00	3048.56
Credential/Diploma Rate	Adults	58.82	57.6
	Dislocated Workers	63.16	74.5
	Older Youth	50.8	100.00
	Younger Youth	66.00	97.3
Skill Attainment Rate	Younger Youth	75.1	63.2
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	5	12

Table 0- Local Performance

MAN-TRA-CON Corp.	Total Participants	Adults	364
		Dislocated Workers	159
		Older Youth	96
		Younger Youth	250
ETA Assigned # 17125	Total Exiters	Adults	211
		Dislocated Workers	67
		Older Youth	20
		Younger Youth	115
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	76.00	75.88
	Employers	76.00	84.56
Entered Employment Rate	Adults	73.4	78.9
	Dislocated Workers	81.6	82.7
	Older Youth	64.00	65.00
Retention Rate	Adults	82.00	88.1
	Dislocated Workers	86.00	87.2
	Older Youth	84.6	100.00
	Younger Youth	65.00	68.9
Earnings Change/Earnings Replacement In Six Months	Adults	4165.00	5549.47
	Dislocated Workers	82.00	84.4
	Older Youth	2900.00	2523.69
Credential/Diploma Rate	Adults	68.8	70.00
	Dislocated Workers	66.40	68.9
	Older Youth	49.2	53.3
	Younger Youth	55.00	77.9
Skill Attainment Rate	Younger Youth	67.2	83.5
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))			
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	2	15

Table 0- Local Performance

Southern 14 Development Council Inc.	Total Participants	Adults	345	
		Dislocated Workers	161	
		Older Youth	75	
		Younger Youth	197	
ETA Assigned # 17130	Total Exiters	Adults	172	
		Dislocated Workers	74	
		Older Youth	23	
		Younger Youth	81	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	80.00	81.92	
	Employers	67.00	85.72	
Entered Employment Rate	Adults	72.00	80.6	
	Dislocated Workers	79.00	87.7	
	Older Youth	64.00	82.4	
Retention Rate	Adults	79.2	81.3	
	Dislocated Workers	86.00	83.3	
	Older Youth	78.00	100.00	
	Younger Youth	68.1	64.4	
Earnings Change/Earnings Replacement In Six Months	Adults	4040.00	5608.28	
	Dislocated Workers	90.7	78.9	
	Older Youth	2900.00	11445.33	
Credential/Diploma Rate	Adults	71.6	78.8	
	Dislocated Workers	66.7	76.7	
	Older Youth	73.4	77.3	
	Younger Youth	66.4	78.6	
Skill Attainment Rate	Younger Youth	75.00	78.00	
Description of Other State Indicators of Performance (WIA §136 (d)(1) (Insert additional rows if there are more than two "Other State Indicators of Performance"))				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14