



# WORK FORCE

West Virginia  
USA

**Governor's Workforce Investment Division**



## *Annual Report*

TO THE UNITED STATES DEPARTMENT OF LABOR

## *Program Year 2002*

(JULY 1, 2002 - JUNE 30, 2003)





### *Message from the Governor*

During the 2002-2003 program year, the Governor's Workforce Investment Division made great progress in designing a comprehensive, fully integrated workforce development system.

System improvements would not be possible without the dedication and collaboration of government agencies, service providers, state and local boards, elected officials, and others involved in workforce development. These individuals and groups coordinated their resources to assure that every employee, job seeker, and employer has access to customer-focused programs and services in the state.

By working with business, education, and other professionals, the Governor's Workforce Investment Division ensures that state economic development initiatives and goals match ongoing activities, which result in a truly skilled, employable workforce.

On behalf of the citizens of West Virginia, I extend my thanks to the division and its partners for working together and making job opportunities available for those who want to work and for providing training to those who need education to reach their goals.

Very truly yours,

A handwritten signature in black ink that reads "Bob Wise". The signature is stylized and cursive.

Gov. Bob Wise

- Region Two:** Boone, Cabell, Lincoln, Logan, Mingo, Putnam, and Wayne counties form this region in the southwestern portion of the state. Approximately 300,000 West Virginians reside in the Region Two area, which features both mountainous, rural terrain and larger cities such as Huntington in Cabell County.
- Region Three:** The only single county region in the state, Region Three serves the citizens of Kanawha County. With slightly more than 200,000 citizens, Kanawha County houses the capital city of Charleston.
- Region Four:** Stretching from the Ohio River to the central interior of the state, Region Four is composed of the nine counties of Calhoun, Clay, Jackson, Mason, Pleasants, Ritchie, Roane, Wirt, and Wood. More than 190,000 residents make their home in Region Four.
- Region Five:** This six-county region is in the Northern Panhandle portion of the state. Region Five provides services to the citizens of Brooke, Hancock, Marshall, Ohio, Tyler, and Wetzel counties, which combine to create a population of more than 168,000.
- Region Six:** Thirteen counties in the north central portion of West Virginia comprise Region Six. Barbour, Braxton, Doddridge, Gilmer, Harrison, Lewis, Marion, Monongalia, Preston, Randolph, Taylor, Tucker, and Upshur counties can be found in this area of primarily mountainous terrain that has approximately 370,000 residents.
- Region Seven:** This region of eight counties encompasses two distinct, yet closely linked, regions of the state. The 'Potomac Highlands' area of Grant, Hampshire, Hardy, Mineral, and Pendleton counties join with the Eastern Panhandle counties of Berkeley, Jefferson, and Morgan to create an area with more than 218,000 citizens.

The Governor's Workforce Investment Division worked closely with all seven local boards and local board staff over the past year. Some of the highlights include:

- Working closely with the regions on partnerships and blending of state Governor's Guaranteed Workforce Program dollars with federal Workforce Investment Act funds for customized training projects
- Working in concert with local boards to refine the delivery of rapid response services, which often result in the local board taking the lead role in the delivery of services to these customers
- Continuing monthly meetings between local board staff and the Governor's Workforce Investment Division, which allows a forum to address issues from a variety of areas of workforce investment administration
- Meetings held every other month between Governor's Workforce Investment Division staff and local youth coordinators to focus on issues surrounding the delivery of services to young people in West Virginia





State and local leaders must continue to meet the challenges of a changing economy to ensure growth and economic prosperity for the state and its workforce. Much of the focus will be on the following issues:

- Improving the literacy and education levels of our citizens, which only enhances the opportunities for economic success and advancement
- Providing workers with the skill sets necessary to compete for opportunities created in emerging industries
- Addressing the challenges unique to a rural state, such as ensuring transportation and convenient access to available services
- Examining methods for retaining West Virginia's young people by providing quality employment opportunities

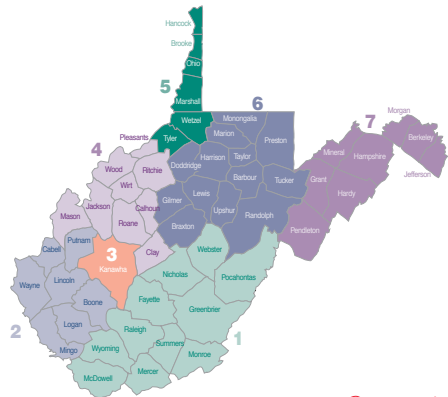
All of these issues can only be met and conquered with the aid of West Virginia's workforce investment system. For instance, education and training resources are vital to providing the skill sets necessary for workers to enhance their opportunities for economic success. Improved technology can aid in providing access to services, as well as improve the ability to manage information and data.

Unfortunately, as need remains high, the state is faced with declining resources for workforce services. For the past several years, West Virginia has endured significant cuts in funding made available to the state under the federal Workforce Investment Act. As a result, those providing workforce services must work together to ensure the most effective and efficient application of available resources. Achievements of the past year confirm that such collaboration is possible, as advances were achieved and West Virginia's workforce development system was improved.

### *The Local Workforce Investment Boards*

At the heart of the state's workforce investment efforts are the local workforce investment boards. The federal Workforce Investment Act calls for an emphasis on local control and decision making, which is an excellent approach for a state with the diverse geographic and economic regions of West Virginia. A capsule summary of each local area follows:

**Region One:** Eleven counties in the southeastern portion of the state are part of the Region One area. Fayette, Greenbrier, McDowell, Nicholas, Mercer, Monroe, Pocahontas, Raleigh, Summers, Webster, and Wyoming counties contain a total population of more than 350,000 people in primarily mountainous, rural settings.



*Our regions*

The Governor's Workforce Investment Division will continue to promote the full realization of this vision. To do so, we must work to meet the goals set forth for the state's workforce development system under the leadership of Governor Wise:

- To design and implement a comprehensive, fully integrated workforce development system that appropriately balances state and local roles, responsibilities, and accountability, and fosters true local partnering and ownership for regional workforce development
- To assure that every employee, job seeker, and employer is aware of and has universal access to the full continuum of available workforce development programs and services in West Virginia
- To leverage collaboration, public and private, at all levels and among all stakeholders that builds system capacity, optimizes resources, and sustains measurable high performance throughout the system
- To ensure connectivity between West Virginia economic development initiatives and goals and workforce development activities so as to match career opportunities and programs to well defined and documented workforce needs that result in a truly skilled workforce
- To advance a system-wide, customer-focused, quality culture that is continuously improved
- To demonstrate appropriate accountability of organizations, individuals, and processes throughout the system.

### *Background: West Virginia's Workforce Investment System*

West Virginia is in many ways a unique state, from its scenic terrain to the spirit of its people. However, the state's evolving economic base poses numerous challenges. The state has an industrial heritage, having long relied on activities related to manufacturing, mining, and timbering to help fuel its economy. Thus, the national economic shift away from traditional industries has had a profound impact on West Virginia. Although the traditional industries continue to play a major role in the state, many of its workers now find that their opportunities for employment lie more in fields such as information technology, tourism/hospitality, and other service industries.





## *Improvement Comes from Working Together*

July 1, 2002 through June 30, 2003 was a significant year for workforce investment in West Virginia. This report outlines major improvements in the delivery of workforce services across the state that will benefit West Virginians now and in the future. Reviewing the events of the year catalogs challenges faced, goals obtained, and work that must still be completed. In addition, reviewing the year also reinforces that continued improvement can only be achieved by working together.

The federal Workforce Investment Act of 1998 significantly altered the framework of workforce investment in the United States. The Act espouses core principles such as streamlined service delivery through "one-stop shop" service locations and business-led boards at the state and local level with the authority to engage in meaningful planning. As a result, a new regionally focused system has emerged that requires balancing service delivery through the state's one-stop career centers with strategic administration of state and local workforce investment resources.

The Workforce Investment Act makes possible the crafting of a flexible workforce investment system that is responsive to the needs of employers and workers alike. Of course, the development of such a system requires the collaboration of state and local boards, elected officials, government agencies, service providers and others. Great strides were made in workforce development in West Virginia this year thanks to the many that worked together to take advantage of the opportunities afforded under the Workforce Investment Act.

## *The Governor's Workforce Investment Division*

As the lead state entity for workforce investment matters, the Governor's Workforce Investment Division plays a central role in constructing West Virginia's workforce development system. The division's ultimate goal is to facilitate the implementation of a fully integrated system that delivers the services needed by West Virginia employers and citizens. The vision for achieving this aim is set forth in the state's Strategic Workforce Investment Plan:

In West Virginia, we will create a more vibrant and diverse economy based on the strengths of our heritage, our culture, and our most valuable resource - our citizens.

We will build easily accessible pathways to connect our human capital, and education/training resources with the current and future needs of the general economy.

We will aggressively compete to retrain and expand our workforce and industry.

By working together, we will strengthen our citizens, our communities, our economy, and our quality of life.

This vision will be realized through the one stop career center system as part of a workforce development system that is flexible and responsive to the needs of our citizens and businesses.



### *Greetings from the Director*

The Governor's Workforce Investment Division made major changes in the delivery of services in West Virginia during the 2002 program year. These changes simplify the workforce investment system; more closely link workforce development professionals with employers, job seekers, and training providers; and improve performance measurement.

Division staff worked with many individuals and organizations from the fields of business, education, and government to streamline the state's regionally focused system of WORKFORCE WV career centers.

State and local resources were leveraged to create a flexible system that is responsive to the needs of employers and workers alike.

The WORKFORCE WV management information system was implemented, facilitating case management and data collection.

A new statewide customer satisfaction data collection project assesses program performance.

Local boards refined the delivery of rapid response services.

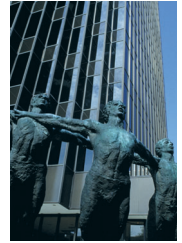
Division staff worked with the United States Department of Labor, the West Virginia Youth Development State team, and local youth coordinators to enhance service delivery to our future workforce.

I want to thank the many professionals whose hard work and dedication strengthened our workforce development system, thereby improving the economy and the quality of life in West Virginia.

Sincerely,

A handwritten signature in black ink that reads "David Lieving". The signature is written in a cursive, flowing style.

David Lieving



- Working in concert with the United States Department of Labor to provide focused training for state and local staff on Workforce Investment Act performance measures, particularly those associated with youth programs, in an effort to address and improve performance in that area
- Providing representation from both the Governor's Workforce Investment Division and the local boards on the West Virginia Youth Development State Team, an initiative to examine services available to young people across the state and discuss methods for collaboration and streamlining

### *Working Together - Improved Technology and Management Information*

The Governor's Workforce Investment Division made much progress during the last program year in the area of technology. The past program year saw the implementation of the WORKFORCE WV management information system. This Internet-based, real time computer system is derived from work done by the states of West Virginia, Pennsylvania, Maryland, and Virginia, along with the United States Department of Labor Regional Office in Philadelphia, in developing the Mid Atlantic Career Consortium (MACC) system. Division staff customized the MACC system to meet West Virginia's needs and implemented a comprehensive case management and data system for Workforce Investment Act activities in the state. The WORKFORCE WV system allows for case management and data collection that is essential to providing state-level required reporting to the federal government and real time management reporting for daily administration of programs at the local level.

The Governor's Workforce Investment Division looks forward to the continued growth of the system as partner agencies are tied into its use and more customers utilize the self-service aspects of the system. This will allow for increased efficiency in tracking participants across partner programs, enable agencies to streamline services, avoid duplication of efforts, and provide a wealth of new data to workforce development professionals.

### *Working Together on Performance*

Improved technology certainly plays a role in measuring and improving program performance. However, other achievements and activities have played a role. The Governor's Workforce Investment Division provides leadership in a number of areas in an effort to assess and improve program performance.

The Governor's Workforce Investment Division worked with the local workforce investment boards to implement a statewide customer satisfaction project. A telephone survey system not only collects customer satisfaction data required by the federal government but also captures additional information that may be used at both the state and local level to assess program performance. The required data is in the tables that accompany this report. However, the additional data being captured is of at least equal value in providing for opportunities to assess the delivery of workforce services in the state.

The division also implemented a new, comprehensive monitoring process. State staff visited each of the local boards during the year to review operations, policies, and other aspects of the local system. This allowed staff to provide technical assistance as needed, as well as provide information that state and the local areas can use to examine and enhance its system for the delivery of workforce services.



That the Governor's Workforce Investment Division also worked closely with local board staff in the negotiation of local area performance standards for Program Years 2003 and 2004. The work done allowed the state to successfully negotiate performance standards with the United States Department of Labor. As a result of West Virginia's Strategic Workforce Investment Plan was amended to reflect these new measures. Based on economic trends and other available data, the Governor's Workforce Investment Division will continue to evaluate the need for a renegotiation of these performance measures.

### *Working Together - The State Council, Work Groups, and Other Collaborative Efforts*

Workforce development received a great deal of attention in West Virginia during the past program year. Many individuals and agencies at state and local levels collaborated to make system improvements that would better meet the needs of West Virginians.

The West Virginia Workforce Investment Council serves as the state-level workforce investment board. Comprised of a majority of private sector business leaders, with other members coming from state government organizations, the state legislature, and other walks of life, the council made great strides in the previous program year. The formation of committees to address areas such as performance, marketing, and the provision of services to special populations allows council members to focus on particular aspects of the workforce investment system. In addition, the council was involved in projects such as the review, revision, and approval of existing workforce investment policies. The leadership provided by this group, as well as that provided by the State Legislative Oversight Commission for workforce investment issues, will continue to enhance the service delivery system in the state.

The Governor's Workforce Investment Division provides staff assistance to the West Virginia Workforce Investment Council and reports regularly to the State Legislative Oversight Commission. In addition, staff from the Governor's Workforce Investment Division is part of collaborative efforts and work groups such as the following:

- The Interagency Collaborative Team is a group of agency heads or designees from across state government that meets monthly to improve delivery of workforce investment services. Program year tasks included drafting language for a memorandum of understanding between state-level agencies, implementing case manager focus groups to discuss local level issues, addressing violent offender workforce reentry issues, improving assessment processes, and handling referral issues.
- WORKFORCEWV Computer System Implementation is a group of state and local representatives that meets regularly to discuss concerns related to the implementation of the WORKFORCEWV system.
- The Common Measures work group is comprised of state and local representatives that address the upcoming common measures to be implemented across a number of federal programs, including workforce investment. The group examines these proposed performance measures and assesses the work that must be done before their implementation.

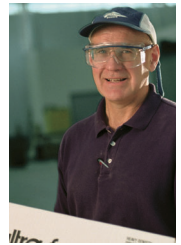
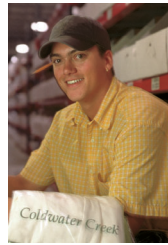


Local workforce boards also worked to increase the use of the one-stop systems in their respective regions. Job fairs, youth days, and other special outreach events promote use of the one-stop system. Efforts will be made in the next program year to continue such activities, including holding special outreach sessions for veterans and other specific populations.

### *Conclusion*

Work continues on the improvement of the workforce investment system in West Virginia. As this report shows, the Governor's Workforce Investment Division is but one part of a vast system that must be in place to provide the full array of services needed by West Virginia's employers and workers. The Governor's Workforce Investment Division and a host of other state and local entities made great strides during the previous program year in improving services provided. We look forward to continuing the collaborative effort into the next program year and beyond.

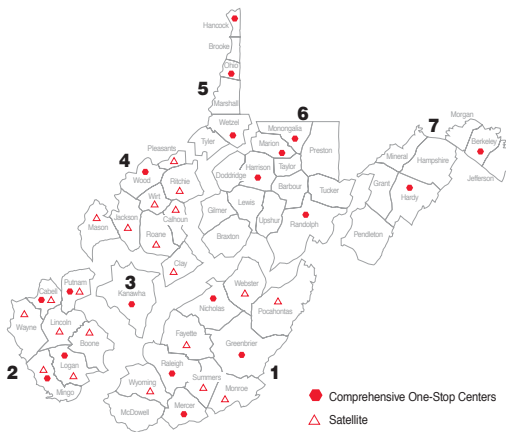




- The credentialing work group addresses credentialing issues in West Virginia.

## *Working Together - The One-Stop Career Center System*

Among the seven local workforce investment boards in the state, 19 comprehensive one-stop centers have been established, along with a number of smaller satellite sites. State and local entities worked together to refine the various facets of the state's one-stop system for the delivery of workforce services. With emphasis being placed on the continued evolution and development of the One-Stop system by everyone from the State Legislative Oversight Commission on workforce investment matters to the West Virginia Workforce Investment Council and the local workforce boards, a number of initiatives have been dedicated to the continued improvement of the one-stop system.



The West Virginia Workforce Investment Council has focused a great deal of attention on the one-stop concept. Council committees addressed issues such as access to services provided by the one-stops to special populations, and the transition of the brand name of the one-stop centers from WORK4WV to the WORKFORCE WV career centers. Efforts by the Interagency Collaborative Team relating to case management, violent offender re-entry, assessment testing, and referrals also contributed to the enhancement of one-stop services. The state agencies on the Interagency Collaborative Team, as well as local board staff, were instrumental in the acquisition

of information related to the State of the One-Stop System report released by the Governor's Workforce Investment Division in October 2003. This report was the first of what is to be an annual assessment of the one-stop system in West Virginia.

Many projects related to the one-stop system involve the collaboration of individuals at all levels of the workforce development system. No better example of that exists than the Building Inclusive One-Stop Systems (BIOSS) project. This federally funded effort, supported by numerous state and local agencies and boards, examines ways to improve accessibility to the one-stop system for all West Virginia citizens. Activities included physical accessibility reviews and assistive technology assessments for those needing specialized computer hardware and software.

## *Cost Relative To Effort*

West Virginia has made numerous gains in terms of performance and direction of the Workforce Investment Act (WIA) in our state. The failure to meet performance goals in our youth program has been corrected, primarily due to the implementation of the Mid-Atlantic Career Consortium (MACC), our management information system. Wage gain and wage replacement measures continue to be a concern because of the ailing state economy. The state is losing high paying chemical, steel, and coal mining jobs that are being replaced with lower paying service-related jobs.

The total number of WIA participants served during Program Year 2002 (PY02) was 11,590. The total WIA funds expended during PY02 were \$42,447,897. The average cost per participant served was \$3,662. Listed below is pertinent data relating information by funding stream:

### **PY02 ANALYSIS**

#### **Adults**

Number Served	5,489
Number Received ITA	2,186
Number Received Occupational Skills Training	2,215
Number Received Intensive Services	2,365
Average Monthly Income Prior to Registration	\$1,635 /mo.
Average Monthly Income After Exit	\$2,184 /mo.

#### **Dislocated Workers**

Number Served	2,718
Number Received ITA	1,583
Number Received Occupational Skills Training	1,675
Number Received Intensive Services	783
Average Monthly Income Prior to Registration	\$5,503 /mo.
Average Monthly Income After Exit	\$3,176 /mo.

#### **Younger Youth**

Number Served	2,936
Number Received Intensive Services	2,903
Number Received Occupational Skills Training	816
Number Received GED or High School Diploma	1,387

#### **Older Youth**

Number Served	447
Number Received Intensive Services	437
Number Received ITA	39
Number Received Occupational Skills Training	186
Average Monthly Income Prior to Registration	\$ 928 /mo.
Average Monthly Income After Exit	\$1,051 /mo.

## WIA Annual Report Data

State Name: WV

Program Year: 2002

**Table A: Workforce Investment Act Customer Satisfaction Results**

Customer Satisfaction	Negotiated Performance Level	Actual Performance - Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	70	73.8	746	1,928	1,407	53
Employers	68	66.48	152	510	338	45

**Table B: Adult Program Results At-A-Glan**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	64	70.1	1,843
			2,629
Employment Retention Rate	81	77.9	1,841
			2,362
Earnings Change in Six Month	2,837	2,065	4,321,601
			2,093
Employment and Credential Rate	62	58.3	1,055
			1,811

**Table C: Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	67.4	348	68.9	82	66.3	67	64.3	18
		516		119		101		28
Employment Retention Rate	73.9	278	70.8	75	78.6	66	63.6	14
		376		106		84		22
Earnings Change in Six Months	2,251	729,175	1,537	149,083	2,037	150,704	-1,254	-25,088
		324		97		74		20
Employment and Credential Rate	48.9	154	60.7	37	54.1	53	75	9
		315		61		98		12

**Table D: Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	76.7	990	63.7	853
		1,290		1,339
Employment Retention Rate	85.3	1,246	66	595
		1,461		901
Earnings Change in Six Months	2,618	3,217,152	1,278	1,104,449
		1,229		864

**Table E: Dislocated Worker Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	66	88.2	1,230
			1,395
Employment Retention Rate	84	89.6	1,102
			1,230
Earnings Replacement in Six Months	94	102	9,575,133
			9,384,746
Employment and Credential Rate	62	65.8	808
			1,228

**Table F: Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	87	100	76.7	23	81.5	66	75	6
		115		30		81		8
Employment Retention Rate	86	86	87	20	95.5	63	83.3	5
		100		23		66		6
Earnings Replacement Rate	91.8	858,122	106.7	116,145	71.6	580,915	592.7	28,335
		934,314		108,807		811,149		4,781
Employment And Credential Rate	66	68	51.9	14	56.9	37	25	2
		103		27		65		8

**Table G: Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Core and Intensive Services	
	Entered Employment Rate	88.6	1,088	85
1,228			167	
Employment Retention Rate	90.2	981	85.2	121
		1,088		142
Earnings Replacement Rate	103.2	8,463,652	94.1	1,111,481
		8,203,629		1,181,117

**Table H: Older Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Entered Employment Rate	60
Employment Retention Rate	79	85.2	75 88
Earnings Change in Six Months	2,311	1,900	104,473 55
Credential Rate	52	60.4	64 106



**Table I: Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	100	8	0	0	78.6	11	81.8
8			1		14		77	
Employment Retention Rate	75	6	0	0	91.7	11	84.8	67
		8		1		12		79
Earnings Change in Six Months	4,072	16,287	0	0	1,202	7,214	1,986	103,255
		4		1		6		52
Credential Rate	62.5	5	0	0	68.8	11	60.4	58
		8		1		16		96

**Table J: Younger Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Skill Attainment Rate	74
			1,847
Diploma or Equivalent Attainment Rate	57	56.7	262
			462
Retention Rate	56	61.2	153
			250

**Table K: Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients		Individuals Disabilities		Out-of-School Youth	
Skill Attainment Rate	99.2	263	98.6	274	99	512
		265		278		517
Diploma or Equivalent Attainment Rate	59.1	26	63.6	42	60.4	110
		44		66		182
Retention Rate	52.6	10	72.7	16	55.2	74
		19		22		134

**Table L: Other Reported Information**

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	63.8	657	2,221	2,061,063	0.5	9	2,398	4,009,959	46.4	456
		1,029		928		1,843		1,672		983
Dislocated Workers	70.8	402	103.7	3,844,713	0.7	8	4,589	5,088,858	51.7	556
		568		3,707,913		1,230		1,109		1,075
Older Youth	68	34	2,681	126,017	0	0	1,793	93,256		
		50		47		70		52		

**Table M: Participation Levels**

	<b>Total Participants Served</b>	<b>Total Exiters</b>
<b>Adults</b>	<b>4,567</b>	<b>1,610</b>
<b>Dislocated Workers</b>	<b>3,766</b>	<b>1,459</b>
<b>Older Youth</b>	<b>621</b>	<b>148</b>
<b>Younger Youth</b>	<b>4,029</b>	<b>807</b>

**Table N: Cost of Program Activities**

<b>Program Activity</b>		<b>Total Federal Spending</b>
<b>Local Adults</b>		<b>\$9,899,130.00</b>
<b>Local Dislocated Workers</b>		<b>\$11,736,987.00</b>
<b>Local Youth</b>		<b>\$10,527,663.00</b>
<b>Rapid Response</b> (up to 25%) 134 (a) (2) (A)		<b>\$4,706,628.00</b>
<b>Statewide Required Activities</b> (up to 25%) 134 (a) (2) (B)		<b>\$3,930,094.00</b>
<b>Statewide Allowable Activities</b> 134 (a) (3)	Incentives	<b>\$155,000.00</b>
	HOPE-youth	<b>\$115,100.00</b>
	SWVCTC	<b>\$300,000.00</b>
	Small Bus. Dev.	<b>\$100,000.00</b>
	Marshall Univ.	<b>\$42,215.00</b>
	Unlimited Futures	<b>\$70,080.00</b>
	Dept. of Ed.	<b>\$115,000.00</b>
	WV JAG - youth	<b>\$750,000.00</b>
<b>Total of All Federal Spending Listed Above</b>		<b>\$42,447,897.00</b>

# WIA Annual Report Data

State Name: WV

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Northern Panhandle WIB Region 5	Total Participants Served	Adults	303
		Dislocated Workers	320
		Older Youth	64
		Younger Youth	321
	Total Exiters	Adults	125
		Dislocated Workers	137
		Older Youth	13
		Younger Youth	32

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	70	84.2	
	Employers	68	75.8	
Entered Employment Rate	Adults	64	87	
	Dislocated Workers	66	82.5	
	Older Youth	60	50	
Retention Rate	Adults	81	85	
	Dislocated Workers	84	80.8	
	Older Youth	79	100	
	Younger Youth	56	20	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,837	2,324	
	Dislocated Workers	94	85.6	
	Older Youth (\$)	2,311	686	
Credential / Diploma Rate	Adults	62	71.6	
	Dislocated Workers	62	63.5	
	Older Youth	52	33.3	
	Younger Youth	57	50	
Skill Attainment Rate	Younger Youth	74	99.4	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		3	5	9

# WIA Annual Report Data

State Name: WV

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Workforce Investment Board of Kanawha County, Inc.	Total Participants Served	Adults	251
		Dislocated Workers	480
		Older Youth	31
		Younger Youth	379
	Total Exiters	Adults	94
		Dislocated Workers	221
		Older Youth	11
		Younger Youth	124

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	70	72.6	
	Employers	68	52	
Entered Employment Rate	Adults	64	82.2	
	Dislocated Workers	66	88.7	
	Older Youth	60	88.9	
Retention Rate	Adults	81	90.7	
	Dislocated Workers	84	88.4	
	Older Youth	79	87.5	
	Younger Youth	56	50	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,837	2,228	
	Dislocated Workers	94	93.2	
	Older Youth (\$)	2,311	2,778	
Credential / Diploma Rate	Adults	62	60.9	
	Dislocated Workers	62	66.8	
	Older Youth	52	20	
	Younger Youth	57	64.1	
Skill Attainment Rate	Younger Youth	74	99.7	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		3	3	11

# WIA Annual Report Data

State Name: WV

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> WORK4WV Region I Workforce Investment Board, Inc.	<b>Total Participants                  Served</b>	Adults	1,533
		Dislocated Workers	873
		Older Youth	186
		Younger Youth	848
	<b>Total Exiters</b>	Adults	511
		Dislocated Workers	280
		Older Youth	41
		Younger Youth	245

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	70	73.2	
	Employers	68	65.3	
Entered Employment Rate	Adults	64	68.1	
	Dislocated Workers	66	87.1	
	Older Youth	60	100	
Retention Rate	Adults	81	71.6	
	Dislocated Workers	84	81.2	
	Older Youth	79	84.6	
	Younger Youth	56	77.4	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,837	1,754	
	Dislocated Workers	94	107.4	
	Older Youth (\$)	2,311	4,418	
Credential / Diploma Rate	Adults	62	54.2	
	Dislocated Workers	62	68.1	
	Older Youth	52	92.3	
	Younger Youth	57	85.3	
Skill Attainment Rate	Younger Youth	74	98.5	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	4	12

# WIA Annual Report Data

State Name: WV

Program Year: 2002

Table O: Summary of Participants

<b>Local Area Name:</b> Southern West Virginia Workforce Investment Board - Region II	<b>Total Participants                  Served</b>	Adults	1,009
		Dislocated Workers	598
		Older Youth	140
		Younger Youth	1,037
	<b>Total Exiters</b>	Adults	340
		Dislocated Workers	181
		Older Youth	13
		Younger Youth	69

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70	75.7
	Employers	68	64.5
Entered Employment Rate	Adults	64	62.4
	Dislocated Workers	66	82.6
	Older Youth	60	70
Retention Rate	Adults	81	78.7
	Dislocated Workers	84	91.7
	Older Youth	79	73.3
	Younger Youth	56	54.5
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,837	2,237
	Dislocated Workers	94	113.8
	Older Youth (\$)	2,311	558
Credential / Diploma Rate	Adults	62	56.1
	Dislocated Workers	62	53.2
	Older Youth	52	57.1
	Younger Youth	57	66.7
Skill Attainment Rate	Younger Youth	74	100
Description of Other State Indicators of Performance			
Overall Status of Local Performance	<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
	2	7	8

# WIA Annual Report Data

State Name: WV

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Region 4 Workforce Investment Board	Total Participants Served	Adults	695
		Dislocated Workers	794
		Older Youth	94
		Younger Youth	648
	Total Exiters	Adults	141
		Dislocated Workers	233
		Older Youth	22
		Younger Youth	171

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70	68
	Employers	68	79.6
Entered Employment Rate	Adults	64	89.9
	Dislocated Workers	66	91.4
	Older Youth	60	100
Retention Rate	Adults	81	92.6
	Dislocated Workers	84	98.4
	Older Youth	79	100
	Younger Youth	56	33.3
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,837	3,910
	Dislocated Workers	94	96.7
	Older Youth (\$)	2,311	3,752
Credential / Diploma Rate	Adults	62	75.8
	Dislocated Workers	62	63.5
	Older Youth	52	66.7
	Younger Youth	57	31
Skill Attainment Rate	Younger Youth	74	99
Description of Other State Indicators of Performance			
Overall Status of Local Performance	Not Met	Met	Exceeded
	2	1	14



# WIA Annual Report Data

State Name: WV

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Region VI Workforce Investment Board	Total Participants Served	Adults	692
		Dislocated Workers	599
		Older Youth	98
		Younger Youth	688
	Total Exiters	Adults	359
		Dislocated Workers	362
		Older Youth	43
		Younger Youth	151

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70	74.8
	Employers	68	68
Entered Employment Rate	Adults	64	76.8
	Dislocated Workers	66	91.4
	Older Youth	60	82.9
Retention Rate	Adults	81	85.8
	Dislocated Workers	84	90.3
	Older Youth	79	87
	Younger Youth	56	57.3
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,837	2,211
	Dislocated Workers	94	106.4
	Older Youth (\$)	2,311	1,423
Credential / Diploma Rate	Adults	62	59.2
	Dislocated Workers	62	74.4
	Older Youth	52	61.8
	Younger Youth	57	60
Skill Attainment Rate	Younger Youth	74	98
Description of Other State Indicators of Performance			
Overall Status of Local Performance	Not Met	Met	Exceeded
	2	2	13

# WIA Annual Report Data

State Name: WV

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Region 7 Workforce Investment Board	Total Participants Served	Adults	84
		Dislocated Workers	102
		Older Youth	8
		Younger Youth	108
	Total Exiters	Adults	40
		Dislocated Workers	45
		Older Youth	5
		Younger Youth	15

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70	67.1
	Employers	68	78.3
Entered Employment Rate	Adults	64	92.9
	Dislocated Workers	66	91.7
	Older Youth	60	100
Retention Rate	Adults	81	80
	Dislocated Workers	84	90.9
	Older Youth	79	100
	Younger Youth	56	82.6
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,837	3,889
	Dislocated Workers	94	100.9
	Older Youth (\$)	2,311	0
Credential / Diploma Rate	Adults	62	52.9
	Dislocated Workers	62	78.3
	Older Youth	52	100
	Younger Youth	57	83.3
Skill Attainment Rate	Younger Youth	74	100
Description of Other State Indicators of Performance			
Overall Status of Local Performance	Not Met	Met	Exceeded
	1	3	13