

**BY ORDER OF THE SECRETARY
OF THE AIR FORCE**

AIR FORCE POLICY DIRECTIVE 34-11

18 MAY 2012



Services

**WARRIOR AND SURVIVOR
CARE SERVICES**

COMPLIANCE WITH THIS PUBLICATION IS MANDATORY

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This Air Force Policy Directive (AFPD) establishes policy for the Air Force Warrior and Survivor Care program. The Air Force will establish standardized procedures for the care of recovering service members in accordance (IAW) Department of Defense (DoD) Instruction (DoDI)1300.24, *Recovery Coordination Program*. This directive applies to the Air National Guard and Air Force Reserve Command. Refer recommended changes to the Office of Primary Responsibility (OPR) using Air Force Form 847, *Recommendation for Change of Publication*; route AF Form 847s from the field through the appropriate functional chain of command. Ensure all records created as a result of processes prescribed in this publication are maintained IAW Air Force Manual (AFMAN) 33-363, *Management of Records*, and disposed of in accordance with the Air Force Records Disposition Schedule located at <https://www.my.af.mil/afrims/afrims/afrims/rims.cfm>.

SUMMARY OF CHANGES

This directive is changed from “Service to Survivors” to “Warrior and Survivor Care Services”. Additions include the Air Force Wounded Warrior (AFW2) and the Air Force Recovery Care program. These programs now incorporate all wounded, ill and injured who require a Medical Evaluation Board (MEB) or Physical Evaluation Board (PEB) to determine fitness for duty and will require long-term care.

1. Overview. Air Force Warrior and Survivor Care encompasses all non-clinical support to seriously wounded, ill and injured Airmen and their families.

Note: In this directive, a “member” is considered any enlisted member or officer on active duty or Air Force Reserve Component member, as well as any Air Force civilian employee, who dies in a duty status. Official “line of duty” determinations will be made for entitlement purposes.

2. Policy.

2.1. Air Force Warrior and Survivor Care shall include the Air Force Wounded Warrior (AFW2) program, the Recovery Coordination Program, the and the Air Force Survivor Assistance Program (AFSAP).

2.1.1. There shall be an Air Force Recovery Coordination Program for wounded, ill and injured Airmen to ensure support to affected Air Force members and their families through recovery, rehabilitation, reintegration and where necessary to assist Air Force members transition for separation from the Air Force.

2.1.2. There shall be an AFW2 program to provide enhanced services and ensure support for all non-medical case management for combat-related wounded, ill and injured Airmen and their families.

2.1.3. There shall be an AFSAP to support families of fallen Airmen and families of wounded, ill and injured Airmen to ensure that their short and long-term needs are met via the Family Liaison Officer Program and the Air Force Families Forever Program.

2.2. Except in cases of overriding public interest, releasable information regarding the death of an Airman will not be provided to the public or Congree before the member’s next of kin or a designated family representative has been officially notified.

2.3. The Air Force Warrior and Survivor Care programs will address the needs of those who suffer personal losses as a result of combat, as well as the following circumstances:

2.3.1. Air Force aviation mishaps.

2.3.2. Criminal or terrorist acts (under other than combat conditions).

2.3.3. Natural disasters and mass casualty losses other than the above.

2.3.4. All wounded, ill and injured who require a MEB or PEB to determine fitness for duty and will require long-term care.

3. Roles and Responsibilities.

3.1. The Deputy Chief of Staff for Manpower, Personnel and Services (AF/A1).

3.1.1. Serves as focal point for all Air Force Warrior and Survivor Care programs, bringing together key staff agencies and field activities to provide immediate information and assistance to wounded Air Force members, the families of deceased personnel, field commanders, investigating boards and Air Force senior leadership.

3.1.2. Provides implementing guidance and procedures for the Air Force Warrior and Survivor Care programs identified in 2.1.

3.1.3. Serves as the sole reporting authority for the Recovery Coordination Program. Designates Recovery Care Coordinators by region and AFW2 Program Manager.

MICHAEL B. DONLEY
Secretary of the Air Force

Attachment 1**GLOSSARY OF REFERENCES AND SUPPORTING INFORMATION*****References***

DoDI 1300.24, *Recovery Coordination Program*, 1 December 2009

AFMAN 33-363, *Management of Records*, 1 March 2008

Adopted Forms

AF Form 847, *Recommendation for Change of Publication*

Abbreviations and Acronyms

AFMAN—Air Force Manual

AFPD—Air Force Policy Directive

AFSAP—Air Force Survivor Assistance Program

AFW2—Air Force Wounded Warrior

DoD—Department of Defense

DoDI—Department of Defense Instruction

IAW—In Accordance With

MEB—Medical Evaluation Board

OPR—Office of Primary Responsibility

PEB—Physical Evaluation Board

US—United States

Terms

Air Force Wounded Warrior— Any Airman that has a combat or hostile-related injury or illness that will require an MEB or PEB to determine fitness for duty. This includes a combat-related injury or illness resulting from hazardous service or performance of duty under conditions simulating war or through an instrumentality of war.

Military Personnel—All Air Force members on active duty; Air National Guard and AF Reserve personnel on active duty or in drill status; United States (US) Air Force Academy and Reserve Officer Training Corp cadets when engaged in directed training activities; members of other US Military Services serving on extended active duty with the Air Force; and foreign national military personnel assigned to the US Air Force. Air Force members serving on extended active duty with another DoD component are excluded from this definition.

Mishap—An unplanned event, or series of events, which results in damage to Air Force property; injury to Air Force personnel; injury to on-duty civilian personnel; occupational illness to Air Force military or civilian personnel; or damage to property, injury, or illness to non-DoD personnel caused by Air Force operations.

Recovery Care Coordinator— The individual assigned by the Air Force to recovering Airmen whose duties include overseeing and assisting the recovering Airman as they process through the entire spectrum of care, management, transition and rehabilitation.

Recovery Coordination Program— Program designed to address reforms to existing care managements processes within the DoD and the Department of Veterans Affairs (VA).