Independent Review

JIT Materials

The following materials are available on the Examiner Resource Center web page by linking to On the Board (<http://www.nist.gov/baldrige/examiners/resource_center/ontheboard.cfm>)

* *Show Me the Score; A Refresher on Scoring, Linkages, and Organization Maturity*. This module, an animated slide show, reviews the Process and Results Scoring Guidelines.
* *Journey of a Feedback Report*. This narrated slide show explains and reinforces the 2011 comment writing process and format.
* *NuGrain Feedback Report*. Through selected comments from the 2010 case study scorebook, this document provides examples of the 2011 comment writing process and format.
* *E-Learning Modules (repeated from the pre-training materials)*
* Evaluating Process Items
* Evaluating Results Items
* Elements of a Well-Written Comment

In addition to the above Examiner Resource Center modules, you will receive comment writing exercises via e-mail.