

2011 Baldrige Regional Conferences

Conference-at-a-Glance Schedules

September 12 and 13, Kansas City, MO

Registration Hours: **September 12: 12:00pm-4:00pm**
 September 13: 7:00am-3:00pm

Monday, September 12, 2011: Kansas City, MO

1:00 – 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional)
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Tuesday, September 13, 2011: Kansas City, MO

7:00 – 8:00 am	Continental Breakfast		
8:00 – 9:30 am	Opening Plenary Session Welcome and Opening Remarks: Excellence in Missouri Foundation and Baldrige Program Leadership Presentations by 2010 Award recipients <ul style="list-style-type: none"> • John McGinty, Vice President, Customer Development Group, Nestle Purina PetCare • Bob Pence, President and CEO, Freese and Nichols • Michael Perich, Consultant for Continuous Improvement, Montgomery County Public Schools • David Fox, President, Advocate Good Samaritan Hospital 		
9:30 – 9:45 am	Networking Break		
	Concurrent Sessions		
9:45 – 10:30 am	Leadership Studer Group	Proactive Processes for Sustainability Iredell-Statesville Schools	Patient Safety Sharp HealthCare
10:45 -11:30 am	Strategic Planning MEDRAD	Tactics to Accelerate Performance Excellence Studer Group	Applying the Baldrige Concept of Intelligent Risk Richland College
11:45am – 12:30pm	Customer Focus Advocate Good Samaritan Hospital	Managing Change Honeywell FM&T	Strategic Planning AtlantiCare
12:30 -1:30 pm	Lunch		
1:30 – 2:15 pm	Measurement, Analysis, and Knowledge Management Montgomery County Public Schools	Leadership System/Patient Safety Advocate Good Samartian Hospital	Surviving in a Tough Economy PRO-TEC Coating Company
2:30-3:15 pm	Workforce Focus Freese and Nichols	Integrating the Baldrige Business Model in a Healthcare Setting St. Luke’s Hospital	Baldrige Performance Excellence Groups-The Key to the Future of Baldrige MidwayUSA
3:15-3:30 pm	Networking Break		
3:30-4:15 pm	Process Management Nestle Purina PetCare Company	Achieving Excellence in Transformational Times Poudre Valley Health System	Customer Focus Premier Inc.
4:30-5:00 pm	Closing Remarks- Larry Potterfield, MidwayUSA America Needs Baldrige! How to Present it to Your Organizational Leaders		

September 26 and 27, Birmingham, AL

Registration Hours: September 26: 12:00pm-4:00pm
September 27: 7:00am-3:00pm

Monday, September 26, 2011: Birmingham, AL			
1:00 – 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional)		
Tuesday, September 27, 2011: Birmingham, AL			
7:00 – 8:00 am	Continental Breakfast		
8:00 – 9:30 am	Opening Plenary Session Welcome and Opening Remarks: Alabama Productivity Center and Baldrige Program Leadership Presentations by 2010 Award recipients <ul style="list-style-type: none"> • Joe Havrilla, Chief Technology and Strategy Officer, Senior VP Corporate Development and Innovations, MEDRAD • Ken Schiller, Owner, K&N Management • BG Porter, President, Studer Group • Larry Bowers, Chief Operating Officer, Montgomery County Public Schools 		
9:30 – 9:45 am	Networking Break		
	Concurrent Sessions		
9:45 – 10:30 am	Leadership Freese and Nichols	Systems and Process in Building the 5 A's of Learning Jenks Public Schools	Innovation and the Quality Journey AtlantiCare
10:45 -11:30 am	Strategic Planning MEDRAD	Linking Customer Feedback to Business Results Nestle Purina PetCare	DCH Stands on the Hill Emergency Preparedness & Real-Life Testing DCH Health System (AL State Award Recipient)
11:45am – 12:30pm	Customer Focus K&N Management	Tactics to Accelerate Performance Excellence Studer Group	Strategic Planning Freese and Nichols
12:30 -1:30 pm	Lunch		
1:30 – 2:15 pm	Measurement, Analysis, and Knowledge Management Montgomery County Public Schools	Leadership System/Patient Safety Advocate Good Samaritan Hospital	Engaging the Gen Y Workforce K&N Management
2:30-3:15 pm	Workforce Focus Nestle Purina PetCare	Government Needs Baldrige U.S. Army Armament Research & Development Center (ARDEC) and VA Pharmacy Center	Customer Focus MEDRAD
3:15-3:30 pm	Networking Break		
3:30-4:15 pm	Process Management Advocate Good Samaritan Hospital	Workforce Focus North Mississippi Medical Center	Sustaining Performance Excellence University of Wisconsin-Stout
4:30-5:00 pm	Closing Speaker- Larry Potterfield, MidwayUSA America Needs Baldrige! How to Present it to Your Organizational Leaders		

*Conference schedules are subject to change.