Post Occupancy Evaluation Procedure:

Instruments & Instructions for Use

PREPARED FOR THE ORANGE COUNTY, FLORIDA CORRECTIONS DIVISION AND THE NATIONAL INSTITUTE OF CORRECTION JAIL CENTER

submitted by

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NIC Post Occupancy Evaluation Procedure: Case Study Research Instruments & Instructions for Use

1. Introduction

The National Institute of Corrections provided two Technical Assistance grants¹ (to Orange County, Florida and Contra Costa County, California) for the purpose of developing and testing a package of instruments to be used in conducting Post Occupancy Evaluations (POE) of jails. The intent of these tandem TA grants was to build on past evaluation research and to make POEs more accessible (faster, less expensive) so that they would be more able to be used quickly and often for feedback.

This effort resulted in the development and use of several research instruments, the evaluation of two facilities and, as the final **part** of this process, the creation of this report - a description of the instruments with instructions on their use. It is important to note at the outset that this package of evaluation instruments is not yet intended for use by novices, independent of expert help and support. In the future, we hope to complete additional analysis of the data which has been collected to support modification and improvement of the instruments. We also hope to provide simple and standard procedures for data analysis and presentation (including graphics).

2. Development process

The development group included people with a variety of backgrounds and experiences in correctional facility design, including environment-behavior researchers, designers, facility administrators, and representatives of agencies concerned with correctional planning and operation.

Early in the process the team met to consider what the goals should be of this POE system: who it should serve, what kind of results it should provide, and how these could be accomplished within reasonable limits of time and cost. This resulted in a list of possible information users and some decisions on priorities:

Possible users of these POE results include:

- 1) facility administrators/managers
- 2) government service agencies (such as NIC and NIJ)
- 3) government correctional agencies:

Bureau of Prisons State Correctional Departments County/city Correctional Departments

¹ This project was conducted in cooperation with a related effort by the National Institute of Justice to provide greater access to POE information of correctional facilities.

- 4) designers/planners
 - correctional architects
 - legislators/regulators
 - staff representatives (unions)
 - inmate advocates (ACLU, etc.)
 - correctional researchers
 - ACA and local standards groups

The team decided that the 2 major **client groups** we will aim this package of instruments at are:

1) facility administrators, is the top priority client.

Why might they want this data?

- to justify the effort, cost, and political heat involved in making design/program decisions.
- to identify "missed opportunities" cheap fixes, things they can do but aren't and help them take maximum advantage of the facility design.
- to validate assumptions in programs (are we doing **as** we planned?), to identify and test hypotheses, questions, etc. about design and operation.
- to see "vital signs" scores showing how the facility is doing, as a baseline for future assessments and comparisons.

2) the NIC Jail Center

The NIC wants to be able to share information about successes as well **as** and failures:

- this could serve to close the feedback loop from the PONI/HONI process how did ideas developed in this planning process work?
- it could provide a means of sharing experiences about process & product to help those in planning.

The NIC's focus here is on gathering qualitative information ("lessons learned") to:

- develop vignettes and stories which could be used as a part of the PONI process. The results could create an information base of examples.
- help generate scenarios and support simulations for people in the planning process.

The NIC sees itself as a secondary user, after the facility administrator. It wants to "glean" data for its needs from the POE, not change the POE to suit NIC. Therefore, the POE should not require administrators to be involved in any significant data collection efforts that won't benefit them directly. The NIC needs should not be intrusive on the POE process.

Quantitative vs Qualitative Data

In the discussion about 'the form of the POE, it became clear that there was a fundamental tension in this kind of study between a focus on quantitative data (hard numbers generated by close-ended questionnaires, archival records, etc.) as opposed to qualitative data (comments from interviews, observations, etc.). The team felt that most or many of our primary "clients" (the facility administrators) see qualitative information as being more useful and understandable (lessons learned, scenarios, etc.). These kind of data are more likely to yield new insights, creative solutions, etc.

There are several difficulties in focussing this procedure solely on qualitative data, however. These kinds of data can be expensive to collect (interviews are time consuming), and difficult to put into a form that allows facility reports to be compared - across time or sites.

The team decided to use procedures to generate both kinds of data. Observations and interviews would be used, but only **after** surveys had been conducted, so that they could focus on key points and concerns, rather than deal with the whole range of environmental issues. The data collection process is described in detail in #5, below.

3. Pilot Tests

The instruments were developed and tested over a several month period, using the Genesis Facility at the Orange County Corrections Division as the test site. The complete description of the results of the data collection are contained in the companion report Post Occupancy Evaluation of the Genesis Facility, by R. Wener and J. Farbstein. Data was collected using the questionnaires from 142 inmates and 22 officers. Based on the experience at Genesis the forms were modified slightly, and tested again at the West County Detention Facility, in Contra Costa County, California. Questionnaire data was collected there from 152 inmates and 14 staff members. The results of that data collection are in the companion report Post Occupancy Evaluation: West County Detention Facility, by R. Wener and J. Farbstein.

4. Critique of the POE Instruments and Process

The lo-step process (described in detail below) seemed to work well and to be useful as a way to collect data which is both timely and thorough. Both staff and inmates seemed to have few problems completing the questionnaires, even when minimum help was available. Most were completed appropriately and provided useful information. Clearly there is a need, however, to provide a Spanish language version of the forms.

Discussions with staff and administrators, and review of the interviews, indicated that the data in the questionnaires, and the reports as a whole, seemed to have a degree of face validity. That is, people associated with the facilities felt that the results fairly indicated the state of the design and operation, and reflected strengths and problems. There were a few disagreements over interpretation, specifically concerning the West County POE, but even there the administrator felt that the report was reflective the of the state of the facility at the time of the survey.

There were several problems we identified which need to be addressed in future efforts:

- further statistical analysis is needed to support the process of refining the questionnaires, especially in reducing redundancies in questions;
- a standard needs to be developed and identified for presenting data and graphics;
- there needs to be greater attention to providing a photographic survey of the site:
- several critical areas of the institutions were not given sufficient attention. The focus of data collection was largely on the living units. Identifying issues relating to maintenance, program areas, and service areas was more hit and miss, and depended on the on-site interviewing of only a few people,

All of the above problems are being addressed for future applications of these instruments. Several new forms, specifically for maintenance and program/service staff are included in this report.

5. POE Instruments and Process

The instruments in the POE package include:

- a. An Administrative Survey Form, in two parts. This form is quite lengthy, and has several purposes. First, it is designed to gather information about administrator perception of the facility and its operations, staffing, inmates, programs, incidents, vandalism, etc. It also asks questions about facility planning, including philosophies and goals. Second, because of its length, its completion is a demonstration that the institution is indeed interested in the process and is willing to cooperate with and support the research.
- b. Staff and **Inmate Survey** forms. These ask questions about perception of staff-inmate interaction, safety, level of assaults, satisfaction with facilities, privacy, crowding, light, noise, appearance, and impact of the facility on the inmate's life.

- c. Maintenance Staff Survey This new form provides an opportunity for maintenance staff to identify what parts, materials, furniture or products work well or have problems, and where vandalism is a problem.
- d. **Program Service** Staff **Survey** This is an open-ended form design to elicit comments form teachers, social workers, food service staff, and others about the spaces in which they work.

A 10-STEP PROCESS FOR CONDUCTING A P.O.E.

All of these instruments are intended to be used within the context of a 10-Step **process.** This process was developed so that a great deal of information could be obtained and analyzed before the team goes on-site, so that time on-site could be used to focus attention quite specifically on issues and places of special concern, either in terms of particular successes or problems.

STEP 1 "BUY-IN"

The goal at this point is to elicit commitment to the study, by:

- asking institutions to go through the NIC or NIJ funding process;
- as part of that application, asking institutions to commit to -
 - availability of liaison (100+ hours) must be person with knowledge and access
 - access to administrators, staff, inmates, records
 - establishment of a Facility Evaluation Team (FAE), headed by liaison, and including representatives of administrators, line staff, program staff, union representatives, (and inmates?)

STEP 2 INSTITUTIONAL CONTACT

Speak with liaison and FAE - describe study and role of institutional team.

STEP 3 CONDUCT ADMINISTRATIVE SURVEY

- Encourage FAE to begin critical thinking about institutions goals, needs and operations.
- Identify sources of information, discuss data collection schedule, etc.
- Complete Administrator Forms.
- Provide quick feedback to FAE on results of administrative survey, fill in missing, correct misconceptions, etc.

STEP 4 ADMINISTRATION OF CLOSED-ENDED INMATE 8 STAFF SURVEYS.

- Modify instruments as needed based on data from Step 3, including
 - modifying wording for local usage

- deleting irrelevant questions
- add new items reflecting local issues
- Consult with FAE concerning administration schedule
- Administer surveys by FAE (possibly with help of local research assistant)

STEP 5 DATA ANALYSIS

- -Enter, analyze and review data
- -Discuss results with team and FAE
- -Identify issues, questions, concern about the facility based on results

STEP 6 REVIEW RESULTS

Provide basic report on survey results. Conference (teleconference?) with team and FAE, reviewing results. Identify issues for follow-up during on-site assessment.

STFP 7 PLAN ON-SITE DATA COLLECTION

Using review in Step 6, design interview schedules and observation. plans to focus attention on key issues, concerns, problems, and/or successful features.

STEP 8 CONDUCT ON-SITE DATA COLLECTION:

- facility walk-through tour
- interviews
- observations

STEP 9 DATA ANALYSIS & WRITING

Analyze and review data, write report.

STEP IQ MAKE PRESENTATION OF RESULTS

ENCLOSED POE INSTRUMENTS:

- ADMINISTRATOR SURVEY (FORMS A & B)
- INMATE SURVEY
- STAFF SURVEY
- EVALUATION FORM MAINTENANCE STAFF (new)
- EVALUATION FORM PROGRAM/SERVICE STAFF (new)

ADMINISTRATOR SURVEY

This survey has been provided to obtain several kinds of information. First, it will ask administrators to think about how the facility functions - and how it was intended to function - on a number of issues, ranging from maintenace to safety. Second, they ask for a listing of what is available at the facility in terms of physical features and programs. Third, they ask for information from institution records which may be useful indicators of facility functioning.	Date: Proj. Facil
For convenience, this instrument has been divided int	o two forms. These forms can be completed by one

For convenience, this instrument has been divided into two forms. These forms can be completed by one person or separated and passed on to administrators with primary responsibilities for the areas covered by these questions.

SECTION A of our survey deals with policy, planning and attitudes concerning the correctional environment. It should be filled out by a high level administrator of your institution.

SECTION B of our survey should be filled out by someone with access to the facility, staffing, inmate and program information about the institution.

If the institution consists of more than one separately administered facility, please complete this form for that **one** facility within the institution which is closest to medium custody or general population. Indicate the name of the facility in the following space and please be sure that Section B of this survey is completed for the **same** facility.

Name of Institution/Facility:		
Operating Agency		
Address:	Street/PO Box	
	City, State, Zip	
Name of Respondent:		
Title of Respondent:		
Phone #:	()	

For the following questions, the term typical refers to the most frequently occurring or highest percentage of an item. For instance, if a question asks about the "typical cell", and your facility has more single occupancy cells than any other type, the answer should be based on the single occupancy cells.

Admin Form -A (RW version) c:\wpwin\nic\instrum\adminq.df3 January 18, 1993 pg. 1

SECTION A: OPERATIONS PHYSICAL ENVIRONMENT AND DESIGN

Safety and Security

Please indicate the extent to which you agree or disagree with the following statements by circling the appropriate number.

Most inmates in this facility feel that there is little danger of being assaulted by another inmate.	Strongly Agree [1]	Agree [2]	Neutral [3]	Disagree [4]	Strongly Disagree [5]
2. Most inmates in this facility feel that there is title danger of being sexually assaulted.	[1]	[2]	[3]	[4]	[5]
3. Most inmates in this facility feel that there is little danger of attack or harm from officers.	[1]	[2]	[3]	[4]	[5]
4. Most officers in this facility feel that chances of injury from inmate assault are low.	[1]	[2]	[3]	[4]	[5]
	[1]	[2]	[3]	[4]	[5]
6. Inmates are often verbally abusive to staff.7. The design of this facility makes it difficult to	[1]	[2]	[3]	[4]	[5]
control internal movement (e.g., to work, dining, or programs).	[1]	[2]	[3]	[4]	[5]
8. The <i>design</i> of this facility makes it difficult to separate inmates who should not be together (e.g., protective custody, gang members, or weak inmates from aggressive ones).	[1]	[2]	[3]	[4]	[5]
9. The <i>design</i> of this facility could make it difficult to get inmates to safety in case of serious fire.	[1]	[2]	[3]	[4]	[5]
10. The design of this facility makes it difficult to prevent suicide attempts.	[1]	[2]	[3]	[4]	[5]
11. The design of this facility makes it difficult for inmates to escape.	[1]	[2]	[3]	[4]	[5]

Surveillance

Please answer the following questions for "typical" living units within your facility.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
12. The design of this facility supports effective surveillance of inmates.	[1]	[2]	[3].	[4]	[5]
13. The <i>design</i> of living <i>units</i> support effective surveillance of inmates.	[1]	[2]	[3]	[4]	[5]
14. The <i>design</i> of the <i>intake area</i> supports effective surveillance of inmates.	[1]	[2]	[3]	[4]	[5]
15. The design of the visiting area supports effective surveillance of inmates.	[1]	[2]	[3]	[4]	[5]
16. The design of the recreation areas support effective surveillance of inmates.	[1]	[2]	[3]	[4]	[5]
17. The design of the Education areas support effective surveillance of inmates.	[1]	[2]	[3]	[4]	[5]
18. The <i>design</i> of the <i>medical area</i> supports effective surveillance of inmates.	[1]	[2]	[3]	[4]	[5]

Furnishings, Equipment, Etc.

Please rate the following materials in your facility: For each of the following items please indicate:

How appropriate it is for your jail (1=VERY APPROPRIATE - 5= VERY INAPPROPRIATE How easy it is to maintain (1=VERY EASY TO MAINTENANCE - 5=VERY HARD TO MAINTAIN)

	DOES NOT APPLY	VER	Υ	PRIA		ESS VERY IAPPROP	MAIN VERY EASY	TENA	ANCE	•	VERY HARD
 19. Moveable furniture 20. Metal furniture 21. Plastic furniture 22. Wood furniture 23. Upholstered furn. 24. Floor surfaces 25. Wall surfaces 26. Room/cell doors 		[1] [1] [1] [1] [1] [1] [1]	[2] [2] [2] [2] [2] [2] [2]	[3] [3] [3] [3] [3] [3]	[4] [4] [4] [4] [4] [4] [4]	[5] [5] [5] [5] [5] [5] [5]	[1] [1] [1] [1] [1] [1] [1]	[2] [2] [2] [2] [2] [2] [2]	[3] [3] [3] [3] [3] [3]	[4] [4] [4] [4] [4] [4]	[5] [5] [5] [5] [5] [5]
27. Hollow metal doors28. Solid wood doors29. Room/cell Windows30. Dayroom Windows		[1] [1] [1] [1]	[2] [2] [2] [2]	[3] [3] [3]	[4] [4] [4] [4]	[5] [5] [5] [5]	[1] [1] [1] [1]	[2] [2] [2] [2]	[3] [3] [3] [3]	[4] [4] [4] [4]	[5] [5] [5] [5]

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Vandalism

Varidationi	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
31. There is much repair work done (or needed) in living units which is due to intentional inmate damage (such as vandalism or graffiti).		[2]	[3]	[4]	[5]
32. There is much repair work done (or needed) in the <i>intake area</i> which is due to intentional inmate damage (such as vandalism or graffiti).	[1]	[2]	[3]	[4]	[5]
33. There is much repair work done (or needed) in other <i>areas</i> of the jail which is due to intentional inmate damage (such as vandalism or graffiti).		[2]	[3]	[4]	[5]
34. Much of the breakage here is due to bad or inappropriate design or materials - not maliciousness.	[1]	[2]	[3]	[4]	[5]

DESIGN EVALUATION

How satisfied are you with the following spaces or features in your facility?

•	VERY				VERY
	SATISF.	SATISF	NEUTRAL	UNSATISF	UNSATISF
35. Overall facility design	[1]	[2]	[3]	[4]	[5]
36. Overall living unit design	[1]	[2]	[3]	[4]	[5]
37. Cell Design	[1]	[2]	[3]	[4]	[5]
38. Dayroom design	[1]	[2]	[3]	[4]	[5]
39. Staff work space design	[1]	[2]	[3]	[4]	[5]
40. Staff locker, break, etc. areas	[1]	[2]	[3]	[4]	[5]
41. Facility Central Control Room	[1]	[2]	[3]	[4]	[5]
42. Layout of educational spaces	[1]	[2]	[3]	[4]	[5]
43. Design of voc. training spaces	[1]	[2]	[3]	[4]	[5]
44. Design of Outdoor Recreation	[1]	[2]	[3]	[4]	[5]
45. Design of Indoor Recreation	[1]	[2]	[3]	[4]	[5]
46. Facility perimeter security	[1]	[2]	[3]	[4]	[5]
47. Design of Intake areas	[1]	[2]	[3]	[4]	[5]
48. Design of Medical areas	[1]	[2]	[3]	[4]	[5]

[&]quot;We have had serious problems in our facility with the following":

	Agree	Agree	Neutral	Disagree	Disagree
49. Overcrowding	[1]	[2]	[3] [3]	[4] [4]	[5] [5]
50. Conditions of confinement lawsuits	[1]	[2]	[2]	[7]	[5]
51 .Personal injury lawsuits	[1]	[2]	[3]	[4]	[5]
52. Durability of materials	[1]	[2]	[3]	[4]	[5]
53. Visibility of inmates areas by public (or vice versa)	[1]	[2]	[3]	[4]	[5]
54. Fires	[1]	[2]	[3]	[4]	[5]
55. Sound levels (noise)	[1]	[2]	[3]	[4]	[5]

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What do you consider to be the three most successful design features facility operate better)?	Of your facilit	y (e.g.,	things	that ma	ake the
56. (1)	_				
57. (2)	_				
58. (3)	_				
What are the three most bothersome design features of the facility?					
59. (1)	_				
60. (2)	_				
61. (3)	_				
PHILOSOPHY AND POLICIES If available, please attach a copy of your institution's formal mission state. What are the primary goals of this facility? Please write-in letters from town.		below	, and/o	radd y	our
62. Goal 1:					
63. Goal 2					
64. Goal 3:					
65. Goal 4:					
INSTUITIONAL GOALS A- Hold inmates at the direction of the courts (or other jurisdiction) B- Keep inmates away from the public to prevent them from committing C- Punish inmates D- Train or rehabilitate inmates	g crimes				

E- Assist those inmates who wish to Improve themselves

G Protect inmates from harm while inside the facility H- Provide a supportive environment for inmates I- Provide the least harmful environment for inmates

F- Provide meaningful activities (job or education) for most inmates

Discipline

How likely are the following (alleged) actions to lead to a disciplinary report being written (in practice, not just by the rules)?

	Very Likely	Somewhat Likely	Neutral	Somewhat Unlikely	Very Unlikely
66. Inmate does not clean cell	[]	[]	[]	[]	
67. Inmate damages something	Ü	[]	[]	[]	[]
68. Inmate yells at inmate	[]	[]	[]	[]	
69. Inmate swears at officer	[]	[]	[]	[]	
70. Inmate touches officer	[]	[]	[]	[]	
71. Inmate swears at inmate	[]	[]	[]	[]	[]
72. Inmate threatens officer	[]	[]	[]	[]	[]
73. Inmate threatens inmate	[]	[]	[]	[]	
74. Inmate hits inmate	[]	[]	[]	[]	[]
75. Inmate hits officer	[]	[]	[]		

if the population exceeds capacity , how	is the overflow acc	commodated?
---	---------------------	-------------

		(Check (V) all that apply)	I DOES NOT APP
76	<i>t</i> 3		

- 76. [] population never exceeds capacity
- 77. [] add beds in cells
- 78. [] add beds in corridors.
- 79. [] add beds in day spaces
- 80. [] other; please explain: ___

If the population exceeds capactly, how does the increase affect operations?

- has	it made service delivery	Much More Difficult	More Diff.	Somewhat More Difficult	More Diff.	No Decline In Service
81.	Medical /Health care Services	[1]	[2]	[3]	[4]	[0]
82 .	Educational Programs	[1]	[2]	įsi	i4 i	įoj
83.	Psychological Services	[1]	[2]	(3)	[4]	[oj
84.	Vocational Training Other	[1]	[2]	įεj	[4]	[o]
85 .	Recreational programs	[1]	[2]	[3]	[4]	[0]
86.	Legal services	iti	i 2 i	įsį	i4i	ioi
87 .	Visiting	iti	121	isi	[4]	ioi
88 .	Food services	[1]	[2]	[3]	[4]	[o]

89. Due to changing levels of crowding at this institution during the last 6 months, **the level of safety** at this institution has

Greatly	Moderately	Slightly	Not	Slightly	Moderately	Greatly
Decreased	Decreased	Decreased	Changed	increased	increased	increased
[1]	[2]	[3]	[4]	[5]	[6]	[7]

90. Due to the changes in inmate population level during the past 6 months, the **frequency of my interaction with** inmates has

Significantly	Not Significantly	Significantly
Decreased	Changed	Increased
[1]	[2]	[3]

Significantly Not Significantly Significantly 91. Due to the changes in inmate population level during the past 6 months, the quality of my interaction with inmates Decreased Changed Increased has: [1] [2] [3] Staff and Inmate Interaction 92. Check (f) the **one** statement below which best reflects **policy** on the nature of **staff-inmate contact**: [] Officers should be apart from inmates, observing from a fixed, secure station. [] Officers should remain in a fixed, secure booth while one or more tour outside inmate areas to observe. [] At least one officer should remain in a fixed, secure booth while other officers observe, communicate, and interact with inmates on an intermittent basis. [] In typical living units, corrections officers should be stationed within inmate areas to observe and interact with inmates. Other; please explain: AGREE NEUTRAL DISAGREE DISAGREE AGREE 93. It is appropriate for officers to casually [1] [2] [3] [4] [5] chat with inmates. **94.** It is appropriate for an inmate to [1] [2] [3] [4] [5] sometimes have a certain degree of privacy not requiring physical presence of an officer. 95. Officers should regularly help or **[** †] 121 **f** 3=} **f 4 }** 157 counsel inmates with problems. Health 96. Officers here experience fewer days [1] [2] [3] [4] [5] lost to illness than might be expected 97. Compared to other facilities, officers [1] [2] [3] [4] [5]

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[1]

[1]

[2]

[2]

[3]

[3]

[3]

[4]

[4]

[4]

[5]

[5]

[5]

here have more marital problems.

98. Officer here have fewer drug or

99. Officers perceive working inside

control booth to be less stressful.

inmate living areas to be very stressful.

100. Officers perceive working in a secure [1]

alcohol problems than might be expected

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
101. Inmates often leave here more healthy than when they arrived.	[1]	[2]	[3]	[4]	[5]
102. Compared to other facilities, inmates feel that doing time here is more stressful.	[1]	[2]	[3]	[4]	[5]
103. Compared to other facilities, inmates here make more use of sick call.	[1]	[2]	[3]	[4]	[5]
104. Compared to other facilities, there is a higher average number of inmates visiting the infirmary .	[1]	[2]	[3]	[4]	[5]

PLANNING

If the facility was built less than 10 years ago, please answer the following questions. If it was built more than 10 years ago, please skip to the section on "Follow-up Items" on page 9.

What were the **most important reasons** for planning a new facility, or major renovation? Put a "1" next to the single most important reason, "2" next to the second most important, and a "3" next to the third most important reason and so forth, for all items that apply. For items that were not important, check (J) the box under "NA."

	N/A	
105.	U	overcrowding, need to increase capacity
106	[]	health conditions
107.	[]	deterioration of physical plant
	[]	inmate safety
109.	[]	staff security
	[]	security
110:	[]	staff costs
112.	[]	maintenance costs
	[]	change in correctional philosophy (mission/goals)
11 3 :		court order (or threat thereof)
115.		inmate education programs
<u> 116</u> .		inmate vocational training programs
117.	[]	inmate rehabilitation programs
118.	[]	other, please explain:

Which of the below were important issues to the planning teams when this facility was being planned?

		Important	, , , , ,
119.	[]	[]	Indirect versus direct supervision
120.	[]	[]	Centralized location of services and programs versus location at housing units.
121.	[]	[]	High/mid rise versus low rise
122.	[]	[]	Connection to other government building
123.	[]	[]	Mode of internal inmate movement
124.	[]	[]	Separation of inmate groups
125.	[]	[]	Staff-inmate ratio on living units
126.	[]	[]	"Wet" versus "dry" cells (plumbing provisions)

127 128.	N/A [] []			institutiona programs		ırity grade	locks, doors o	or plumbing f	fixtures
What source facility?:	ces of pla	nning infor	mation	were used	to make decis	ions about	the design an	d operation	of the
,	[]	don't know							
129	1.								
130	2.								
131.	3.								
132.	4.								
133.	Local pu STRONG AGREE [1]		E N	ponse to o EUTRAL 3]	·	STRONG		/e.	
134. this facility?		re any tech dditional she			natic or archite	ectural inno	vations you wo	orked for in	the planning of
135.	if "yes" to	o "134", how	succes	sful has the	e implementati	on of the ir	nnovations bee	⊮n?	
FOLLOW-U	P ITEMS								
Have you in	ncluded a	copy of you	r missi d	on stateme	ent?				
If you have necessary).		ner commen	i ts pleas	se add then	m to the space	provided b	pelow (use add	ditional sheet	ts, if

Thank you very much for your assistance.

Admin Form -A (RW version) c:\wpwin\nic\instrumbdminq.df3 January 18,1993 pg. 9

SECTION B: FACILITY AND PROGRAM INFORMATION

Indicate the name of the facility in the following space and please be sure that Section A of this survey is completed for the **same** facility.

NAME OF	INSTITUTION/FACILITY:
PHYSICA	L ENVIRONMENT AND DESIGN
Overall size	and Space Provision
1. H	How old is the facility? Operational since (date)
2. 1 [] []	This date represents: Completion of new (or original) construction Completion of most recent major renovation (representing 20% or more of the value of the original facility)
3. V	Vhat was the rated capacity of the facility at the date indicated in item 136 above? inmates
4. V	Vhat is the current rated capacity for the facility?inmates
	the following statements that describe the physical arrangement of configuration of the count each tier or mezzanine as a story).
5.	[] one or two story building(s) or [] three or more story building(s)
6.	[]a group of interconnected of
7:	[]part of a building that houses other justice or governmental facilities
8.	[]other, please explain
	e housing units supervised? If the method of supervision varies among your housing units, percentage of the population housed in each type.
9.	% inmates housed in Direct supervision
10. 11.	If done this way, does policy require that officer to spend time in the following: % of time at a fixed desk/station, and/or % of time circulating within the unit?
12.	% inmates housed in Indirect supervision If done this way, can inmates approach the booth directly (up to a door, window or communicator)? []yes [Ino

13	S	% inmates h	oused in Inter	mittent super	vision		
14		one this way, times per sh		e s in an 8 hou	r shift does the	officer visit each housing unit?	
1	15% Combination of indirect and intermittent supervision, i.e., an officer in an enclosed control booth with another officer plus a floor officer who directly supervises housing units on an intermittent basis.						
10	scar	nning closed of		(CCTV) scree		o supervises exclusively by g audio equipment and does not	
		upancy Cells:	in these kind o				
		VERY SATISIF	ctory is this kind SOMEWHAT SATISIF [2]	NEUTRAL	UNSATISIF		
18. Dou	ible occ		in these kind o	f cells			
		VERY SATISIF	ctory is this kind SOMEWHAT SATISIF [2]	NEUTRAL	UNSATISIF	VERY UNSATISIF [5]	
19. Thr	ee-perso		in these kind o	f cells			
		How satisfact VERY SATISIF [1] Comment:	ctory is this kind SOMEWHAT SATISIF [2]		SOMEWHAT UNSATISIF [4]	VERY UNSATISIF [5]	
20. Fou	r persor		es in these I	kind o <u>f cells</u>			
		How satisfact VERY SATISIF [1] Comment:	ctory is this kind SOMEWHAT SATISIF [2]		SOMEWHAT UNSATISIF [4]	VERY UNSATISIF [5]	

21.	Five or mor	e person dorr # of inmates	ms in these kind o	f cells		
		How satisfact VERY SATISIF [1] Comment:	ctory is this kind SOMEWHAT SATISIF [2]	NEUTRAL	SOMEWHAT UNSATISIF [4]	VERY UNSATISIF [5]
		and materials ith that mater		in the living	units (check each	n category only once) and rate
22.	Doors Material [] solid w [] hollow [] steel b	ood metal	[] swinging [] sliding	Locking [] motor drive [] remote loc [] manual loc		nly
23.	How satis	sfactory is this VERY SATISIF [1]	s system? SOMEWHAT SATISIF [2]	NEUTRAL	SOMEWHAT UNSATISIF [4]	VERY UNSATISIF [5]
24 . 1	[] linoleur	(painted) cor m/vinyl tile)		
25.		sfactory is this ERY SATISIF [1] Comment	s system? SOMEWHAT SATISIF [2]	NEUTRAL	SOMEWHAT UNSATISIF [4]	VERY UNSATISIF [5]
	Plumbing Fixtures:]	[] stainless st			
27.	How satis	sfactory is this VERY SATISIF [1]		NEUTRAL	SOMEWHAT UNSATISIF [4]	VERY UNSATISIF [5]
		Comment:				

Security

Which of the follo	owing systems	are used to sec	cure the per	imeter of you	r facility?	(check a	all that apply)
28. [] 29. [] 30. [] 31. [] 32. [] 33. []	electronic sur towers	•	/, etc.)				
34. How satis	SATISIF	SOMEWHAT		UNSATIS	AT IF	VERY UNSAT [5]	TSIF
	Comment						
35. Which of []	manual at earemote from remote from both manual	ell locking systemach cell door or housing officer' central control and remote ibe	manual for a 's control sta room	a row of cells ation		sing unit	? (check [J] only one)
36. How satis	SATISIF	SOMEWHAT		UNSATISI	F	VERY UNSAT	ISIF
	Comment:						
		for exterior wi pical housing ur		ells and dayro	oms? Che	eck the o	one response for each
	Cells Dayı	wind (noi	n glass dows n-secure) v	Large security glass vindows []	High or narrow security window []	,	Not Applicable Barred (no windows)
38. How	satisfactory is VERY SATISIF [1]	this system? SOMEWHAT SATISIF [2]	NEUTRAL	SOMEWH UNSATIS		VERY UNSAT	TISIF
	Comment:						

OPERATIONS

Staff

39. What is the total number of full time equivalent (FTE) staff assigned to operate the facility (or part of facility relating to detention/corrections if combined with other uses)?
40. Of the total, how many (FTE) are custody or correctional officers?
41. Of the total, how many FTE are contracted from outside sources?
42. How many full time staff are assigned only to classification duties?
How many of the following kind of staff do you employ? (FTE) 43. Classroom Teachers 44. Librarians 45. Medical Staff 46. Counselors
47. What percentage of inmates are involved in education, vocational or counseling programs?
In a typical living unit, on the daytime shift, what are the numbers of.
48. Custody or correctional officers
49. Other staff
50. Inmates
51. What other types of paid staff are present in the housing unit?
52. How much training is provided for new officers before they are assigned to duty? none1 - 20 hours21 - 40 hours41 - 80 hours81 or more

Vandalism and Repairs

How frequently are the following items **damaged?** Indicate the number of occurrences per year, using the latest year's figures (or best estimate available)

year's		estimate available) Number of Occurrences	# Known to be Intentional	Percent replaced in the past 12 months
53.	Beds			
54.	Mattresses			
55.	Toilets			
56.	Chairs			
57.	Tables			
58.	Televisions			
59.	Telephones			
60.	Floor Coverings			
61.	Walls			
62.	Windows			
63.	Lights			
64.	Holding rooms			
65.	Clothes			
66.	Sinks			
67.	Plumbing			

Inmates

68. what was thei n m a	average daily inmate population in this facility over the past 12 months?
When added - Maximum level of staf - Medium (no requires a le - Minimum (inmates; may not be - Administra - Protective needing pro - Health/mer	ge of the inmate population is housed in the following security levels or housing types? together, all responses should total 100%. (most secure construction and highest supervision in the system): of as restricted as maximum, but ocked unit and secure perimeter): greatest freedom of movement for y have dormitories; living areas locked; perimeter security is limited): tive segregation (or disciplinary unit): custody (separation for inmates tection or for witnesses): tal health: se explain 100%
At the present time categories? Sex 70. male 71. female Tota	approximately what percentage of inmates in the facility are in each of the following
72. pre-senten 73. sentenced Tota	<u></u> %
"reporting" for each 7 4 7 5 7 6 7 7 . 7 8 8 0 81. <u>Inmate</u> 82. 83 84.	ths, how many times have each of the following incidents been reported? (count one

Programs & Facility Design

How well does the facility design support the programs you are trying to run. Is the space for the program:

	VERY GOOD	GOOD	FAIR	POOR	VERY POOR	DOES - NOT APPLY
87. Inmate orientation	[1]	[2]	[3]	[4]	[5]	[]
88. Psychological counsel	[1]	[2]	[3]	[4]	[5]	ĺĺ
89. Alcohol abuse counsel	[1]	[2]	[3]	[4]	[5]	[]
90. Drug abuse counseling	[1]	[2]	[3]	[4]	[5]	[]
91. Vocational training	[1]	[2]	[3]	[4]	[5]	[]
92. Library	[1]	[2]	[3]	[4]	[5]	[]
93. Law library	[1]	[2]	[3]	[4]	[5]	[]
94. School	[1]	[2]	[3]	[4]	[5]	[]
95. Religious services	[1]	[2]	[3]	[4]	[5]	[]
96. Indoor recreation	[1]	[2]	[3]	[4]	[5]	[]
97. Outdoor recreation	[1]	[2]	[3]	[4]	[5]	[]
98. Other - describe:	[1]	[2]	[3]	[4]	[5]	[]
99. Other - describe:	[1]	[2]	[8]	[4]	[5]	[]

Classification Program

100.	Does	your	facility	have	an	inmate	orientation/classification	unit?
			[]yes			[]no		

101. If "yes" how well does the design of this unit suit its purpose? Is the design...

VERY GOOD	GOOD	FAIŘ	POOR	VERY POOR
[1]	[2]	[3]	[4]	[5]

What are your criteria for classification? (check all that apply)

102.	[] current offense or criminal history
103.	[] length of stay
104.	[] length of stay [] behavioral history
105.	behavioral expectation
106.	[] assessment of program needs
107.	[] results of tests
108.	Are housing assignments made based upon an inmate's classification?
	[] Yes [] No

109. If your system has direct supervision facilities, are inmates assigned to a direct supervision housing unit based upon prior classification?

[] Yes [] No

FOLLOW-UP ITEM

Thank you very much for your assistance.

INMATE SURVEY

Introduction

We are doing a study of the design of this jail how it affects you, other inmates and staff. We are interested in how you feel about the building: its rooms, lighting, sound, and so forth. This study is sponsored by the National Institute of Corrections, which is an agency of the federal government.

For Office Use Only

Date
Ins\$ AcJ

SU#: UN#:

You do not have to fill out this survey. If you don't want to, please let us know and return the blank form to us. If you do fill it out, all your answers will be kept completely confidential. Your personal answers will not be shared with anyone in this correctional facility or anywhere else. Don't even put your name on the form - we don't need to know it. This survey will be completed by many inmates and staff in this facility. When the answers are combined, they will help us understand which features of this facility are more and less successful.

Please answer all of the **questions**, even if they seem to repeat the same subject. Please do all of the questions by yourself, without talking to other people about them. There are no right or wrong answers; we are interested in what you think.

ANSWERING THESE QUESTIONS

You will notice that many of the questions use a numbered scale. Each end of the scale is labeled (such as 1 being "strongly agree" at one end and 5 being "strongly disagree" at the other). Select the number which best reflects how you feel and FILL IN *THE* CIRCLE that indicates your choice. **Please mark only one number per question & fill in the circle completely** (as in the <u>example below</u>).

EXAMPLE: Fill in circle completely. Do not use X or J, or circle answer.

. CORRECT RESPONSE What is your sex?

nale 0 female

or **0** female

• INCORRECT RESPONSE

What is your sex?

Omale or

you finish place

Take your time. You have as much time as you need to answer the questions. When you finish, please give the form back to the person who gave it to you. **Please read the questions carefully. Sometimes** STRONGLY AGREE indicates something positive about this jail, but other times it indicates something negative. **We appreciate your help. Thank you.**

Information About Your Housing Area

		9			
1.	What is the	name or number of your living unit?			
		beds are in the area (room, cell or date of beds (with mattresses on floot one (single room or cell)	rs,		u steep? (If more people sleep there ots), indicate the number of sleepers.) 9 to 16 (multiple cell or dorm)
2	0	2 (double room or cell)	6	0	17 to 49 (dorm)
3	0	3 to 4 (multiple cell)	7	0	50 or more (dorm)
4	0	5 to 8 (multiple cell)			

			Strongly Agree 1	2	Neutral 3		Strongly Disagree 5
CONTACT WITH	3.	Inmates often talk with officers.	0	0	0	0	0
STAFF	4.	Officers rarely help or counsel inmates with their problems.	0	0	0	0	0
	5.	It is easy to contact an officer when I want or need to.	0	0	0	0	o
	6.	Many contacts between officers and inmates are <i>pleasant and friendly</i> .	0	0	0	0	0
	7.	Many contacts between officers and inmates are businesslike and formal.	0	0	0	0	0
	8.	Many contacts between officers and inmates are hostile and abusive.	0	0	0	0	0
	9.	Most officers seem to feel comfortable in inmate living areas, even with no other officers present	0	0	0	0	0
	10.	The people in charge of this institution <i>really care</i> about the welfare of the inmates	0	0	0	0	0
	11.	Inmates of different races or ethnic groups do not get along with one another very well.	0	0	0	0	0
	12.	In general, inmates will act reasonably when they are treated fairly.	0	0	0	0	0
Safety	13.	There is very little danger of inmates being assaulted by other inmates here.	0	0	0	0	0
	14.	There is very little danger of officers attacking or harming inmates here.	0	0	0	0	0
	15.	There is <i>very little chance</i> of an inmate being pressured for sex.	0	0	0	0	0
	16.	If an inmate wanted to commit suicide, it would be very difficult in this jail.	0	0	0	0	0
	17.	In this facility, officers do a poor job of protecting inmate safety.	0	0	0	0	0
	18.	There are very few weapons kept by inmates.	0	0	0	0	0
	19.	In general, inmates feel very safe here.	0	0	0	0	0

How	often do the following things happen in this jail?	Almost Never		Occasio	nally	Very Ofte
		1	2	3	4	5
20.	How often are there threats of violence?	0	0	0	0	0
21.	How often are there fights between inmates pot involving weapons.?	0	0	0	0	0
22.	How often are there fights between inmates involving weapons ?	0	0	0	0	0
23.	How often are there fights between inmates and staff?	0	0	0	0	0
24.	How often are there sexual assaults by inmate against other inmates?	s 0	0	0	0	0
25.	How often do things get broken on purpose in this facility.	0	0	0	0	0
26.	Where do most fights happen? (check only one))				
1	0 sleeping areas (cells, dorms) 2 0 T.V	′. area or d a	ayroom	з 0 гесі	reation a	rea(s)
4	0 showers or toilets 5 0 don't	know	•	. 0 othe	er	_
27.	Where do most sexual assaults happen? (chec	ck only one)				
1	0 sleeping areas (cells, dorms) 2 0 T.V	. area or d a	ayroom	з 0 гесі	reation a	rea(s)
4	0 showers or toilets 5 0 don't	know	6	. 0 oth	er	_
28. If a	a fight happened in a living unit, about how long (mark only one answer)	would it take	for staff	to arrive to	break it u	p?
1	0 less than 30 seconds 2 0 30-	60 second	S	з 0 1 - 2	2 minutes	3
4	0 2 - 3 minutes 5 0 3 -	5 minutes		6 O > 5	5 mins	
29. D	o you think that this is quick enough? • 0	yes 2	0 no			

Satisfaction	on wit	th Jail Design	Very Satisfied 1	2	Neutral 3	Di:	Very ssatisfied ·5
	 30. How satisfied are you with the design of your living unit? 31. How satisfied are you with the design of your sleeping area? 32. How satisfied are you with the design of your living or dayroom area? 33. How satisfied are you with the design of the area where you eat? 34. How satisfied are you with the design of the jail's recreation areas? 35. How satisfied are you with the design of the jail's classroom space(s)? 		0	0	0	0	0
			0	0	0	0	0
			0	0	0	0	0
			0	0	0	0	0
			0	0	0	0	0
			0	0	0	0	0
	36.	How satisfied are you with the design of the jail's job training space(s)?	0	0	0	0	0
	37.	How satisfied are you with the design of the the jail's counseling space(s)?	0	0	0	0	0
	38.	How satisfied are you with the space available to store your things?	0	0	0	0	0
	39.	How satisfied are you with the seating in the living area?	0	0	0	0	0
	40.	How satisfied are you with the telephone(s) available for inmates to use?	0	0	0	0	0
Crowding	41.	How satisfied are you with the television(s) in the living area?	O Not at Al	0	0	0	O Very
orowanig	42.	How <i>crowded</i> is this facility?	Cowded O	0	Neutral O	0	Crowded
	43.	How <i>crowded</i> is the area where you sleep?	0	0	0	0	0
	44.	How crowded are the recreation areas?	0	0	0	0	0
	45.	How <i>crowded</i> are program areas off of the living unit?	0	0	0	0	0

			Plenty of Privacy 1	2	Neutral 3	4	Too Little Privacy 5
Privacy 4	16.	How much <i>privacy</i> do you have in the area where you sleep?	0	0	0	0	0
	47.	How much <i>privacy</i> do you have in showers and toilets?	0	0	0	0	0
	48.	How much privacy do you have where you use the telephone?	0	0	0	0	0
	49.	How much <i>privacy</i> can you find when you want to talk with another person?	0	0	0	0	0
			Strongly Agree 1	2	Neutral 3	4	Strongly Disagree 5
Lighting	50.	There is usually plenty of light in my living area (dayroom) for reading.	0	0	0	0	0
	51.	It is often too dim in my sleeping area for reading.	О .	0	0	0	0
	52.	At night, it is often too bright for sleeping in my sleeping area.	0	0	0	0	0
	53.	Plenty of sunlight comes into this facility.	0	0	0	0	0
	54.	I can't look outside as often as I would like to.	0	0	0	0	0
Sound 5	5 .	Often, the <i>noise level</i> makes it difficult to hear what someone is saying.	0	0	0	0	0
	56.	It is <i>quiet enough so</i> that I don't usually have problems hearing the television.	0	0	0	0	0
Control 5	57.	Often the no&e level keeps me awake or wakes me up at night Inmates can go where they need to go or	0	0	0	0	0
Jonati		do what they need to do without the aid of an officer.	0	0	0	0	0
	59.	The officers keep things under control and running smoothly here.	0	0	0	0	0
	60.	Things are pretty disorganized here - you never know what is going to happen next.	er O	0	0	0	0

			Strongly Agree 1	2	Neutral 3	4	Strongly Disagree 5
Appearance	61.	This place looks better than most people expect a jail or prison to look.	0	0	0	0	0
	62.	The colors are <i>unpleasant</i> in this facility.	0	0	0	0	0
	63.	Materials in this jail are softer than you you would expect (carpets, cushions, etc.).	0	0	0	0	0
Health	64.	Compared to other facilities, doing time here is more stressful.	0	0	0	0	0
	65.	Compared to other facilities, inmates get sick more often here.	0	0	0	0	0
	66.	It is easy to see a nurse or doctor when you need one	0	0	0	0	0
			Very Clean 1	2	Neutral 3	4	Very Dirty 5
Upkeep	67.	How clean is your sleeping area usually kept?	0	Ö	0	0	0
Cleanliness	68.	How <i>clean</i> is the area where you eat usually kept?	0	0	0	0	0
	69.	How <i>clean</i> are the toilet and shower you usually use?	0	0	0	0	0
IMPACT OF THE JAIL ENVIRONMENT							
	70	My experience here has had a positive effect on my life.	0	0	0	0	0
	71.	My experience here has made it more likely that I will be able to get and keep a job.	0	0	0	0	0
	72.	My experience here has made it more likely that I will return to school.	0	0	0	0	0
	73.	My experience here has made it more likely that will return to jail again.	0	0	0	0	0
	74.	My experience here has made me less hopeful about the future.	0	0	0	0	0

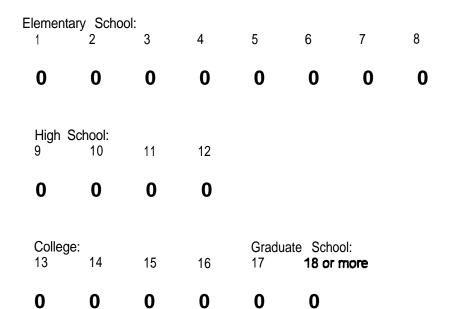
Activities

This section asks about **how you spend your daytime hours, during a typical day** (**that is, not including time during "lights out"**). Approximately how much time do you spend on the following activities **during a typical day**:

		LESS THAN 1 HR .	I-2 HRS.	2-3 HRS.	34 HRS .	MORE THAN 4 HRS.
		4	2	3	4	4 fiks. 5
75.	Watching television.	0	0	0	0	0
76.	Talking with other inmates.	0	0	0	0	0
77.	Talking with staff members.	0	0	0	0	0
78.	Sleeping (other than at night).	0	0	0	Ο.	0
79.	Reading.	0	0	0	0	0
80.	Vocational training.	0	0	0	0	0
81.	Classroom study.	0	0	0	0	. 0
82.	Counseling.	0	0	0	0	0
83.	Exercise 8 Recreation.	0	0	0	0	0
84.	Self-Improvement activities.	0	0	0	0	0
85.	Other	0	0	0	0	0

Background Information

- 86. What is your sex? 1 O male
 - O male 2 0 female
- 87. How **old** are you?
 - 1 0 under 18 years 2 0 18 21 years 3 0 22 30 years 4 O 31 -40 years
 - 5 **O 41 -** 50 years **ο O 51 60 years γ O** over 60 years
- 88. Mark the last grade in school that you completed?



89. How long have you been in this correctional facility (this time)?

1-2 , days	3-7	1-2	2-4	I-2	3-6	6 mo	more than
	days	weeks	weeks	months	months	to 1 yr.	1 year
1 0	2 O	3 O	. 0	5 O	60	7 O	8 O

Please share any **additional comments** you have which could help us to understand this facility. **Thank you for** your cooperation.

STAFF SURVEY

Introduction

We are doing a study of the design of this jail - how it affects you, inmates and other staff. We are interested in how <u>you feel about the building</u>: its rooms, lighting, sound, and so forth. This study is sponsored by the **National Institute of Corrections**, which is an agency of the federal government.

For Office Use Only D a t e Ins\$ A C J SU#: UN#:

You do not have to fill out this survey. If you don't

want to, please let us know and return the blank **form to** us. If you do fill it out, all your answers will be kept **completely confidential**. Your personal answers will not be shared with anyone in this correctional facility or anywhere else. Don't even put your name on the form — we don't **need** to know it. This survey will be completed by many staff in this facility. When the answers are combined, they will help us understand which features of this facility are more and less successful.

Please answer all of the questions, even if they **seem** to repeat the same subject. Please do all of the questions by yourself, without talking to other people about them. There are no right or wrong answers; we are interested in what **you** think.

ANSWERING THESE QUESTIONS

You will notice that many of the questions use a numbered scale. Each end of the scale is labeled (such as 1 being "strongly agree" at one end and 5 being "strongly disagree" at the other). Select the number which best reflects how you feel and FILL IN THE CIRCLE that indicates your choice. Please mark Only one 'number per question & fill in the circle completely (as in the example below).

EXAMPLE: Fill in circle completely. Do not use X or √, or circle answer.

. CORRECT RESPONSE→ What is your sex? • male 0 female

• INCORRECT RESPONSE → What is your sex? ⊕ male 0 female

Take your time. You have as much time as you need to answer the questions. When you finish, please give the form back to the person who gave it to you. We appreciate your help. Thank you.

Please read the questions carefully. Sometimes STRONGLY AGREE indicates something positive about this jail, but other times it indicates something negative.

information About Your Housing Area

1. What is the name or number of your ling unit? ______

2. How many **beds are** in the area (room, cell or dorm) you supervise? (If more people sleep there than the number of beds (with mattresses on floors, tables or cots), indicate the number of sleepers.)

one (single room or cell) 5 0 9 to 16 (multiple cell or dorm)

2 () 2 (double room or cell) 6 0 17 to 49 (dorm)

3 0 3 to 4 (multiple cell) **7** 0 **50** or more (dorm)

4 0 5 to 8 (multiple cell)

3. Which of the following statements describe where the officers are located who are responsible for housing area? (please check [√] the **one** that is most common)

- 1 0 Inside the unit, with **no** physical barrier (like a glass or barred wall) separating us from the inmates.
- Next to the unit in a booth or control room, able to see inmates, but 0 2 separated from them by glass or bars.
- Away from the unit, but make regular rounds when they look into the unit 3 0 from outside of it.
- Away from the unit, but make regular rounds when they go inside the 0 unit.

		Strongly Agree		Neu	tral	Strongly Disagree
		1	2	3	4	5
Conta 4.	oct With inmates and Other Staff Officers often talk with inmates.	0	0	0	0	0
5.	Officers <i>rarely</i> help or counsel inmates with their problems.	0	0	0	0	0
6.	It is <i>difficult</i> to contact an officer when inmate wants or needs to.	an 0	0	0	0	0
7.	Most contacts between officers and inmare pleasant and friendly.	ates <i>0</i>	0	0	0,	0
8.	The people in charge of this institution <i>re</i> about the welfare of the inmates	ally ca	ore 0	0	0	0
9.	inmates of different races or ethnic group of the second o		0	0	0	0
10.	The training staff get in how to commu	nicate				
Safe	inmates is very <i>effective</i> .	0	0	0	0	0
11.	In this facility, officers do a good job of protecting inmate safety.	0	Ο.	0	0	0
12.	Most officers fee/ comfortable in inma	_	g 0	0	0	0
13.	Things get broken on' purpose by inmat very often in this facility.	es 0	0	0	0	0

14.	If a fight ha				0 1	ly take for staff to arrive to		
	less than 30seconds	30-60 seconds	I-2 minutes	2 - 3 minutes	3 - 5 minutes	more than 5 minutes		
	10	2 0	3 0	4 0	5 O	·6 O		
15.	Do you think	that this is c	quick enoug	h?	10 yes	, O no		
16.	How many instances do you know of in the last 6 months where there have been heated arguments among inmates not involving physical force or weapons?							
	No Informa	ation None	1 2	3-5 6-10 1	l-20 more	than 20		
	。 O	1 O	20 3 O	4 O 5 O	60 70			
17.		you think it all Somev Likely		nate would be Very Likely	e assaulte	d in this institution?		
	10	2 0	3 0	4 0				
18.	Does the nu	mber of ass	aults bother	you? Not	at all	A little A Great Deal		
				10	20	s o		
19.	In what area Housing Un	-		ely that an aseation Areas		uld take place? Area		
	1 0	2 0	3 0		4 0			
	5 0 Other:_							
20.	•	njured in a a	•			there an inmate has been uding sexual assault) by 1 or		
	No Informa	ition None	1 2 3-	5 6-10 11-2	20 more	than 20		
	0 0	10 2	20 3 O 4	0 50	s O 7 O			

Please indicate which one response best answers the following questions.

	the use of weap	ons?									
	No Information	None	1	2	3-5	6-I 0	1 I-20) more	than 20		
	0 0	1 O	2 0	зΟ	4 0	5 O	6 0	7 0			
22.	How many instances do you know of in the last 6 months where an inmate has been sexually assaulted?										
	No Information	None	1	2	3-5	6-l 0	1 I-20) more	than 20		
	。 O	1 O	20	3 O	4 0	s O	6 0	7 0			
23.	How many instar		you l	know (of in tl	he last 6	6 mont	hs whe	ere an inma	te has been	
	No Information	None	1	2	3-5	6-I 0	1 I-20	more	than 20		•
	0 0	1 0	2 0	3 0	4 0	5 O	6 0	7 0			
24.	Do you feel there unreported) inst				•				lo 20	Yes	
25.	If yes, how man the past 6 month	-	nces	o <u>f un</u>	obser	ved vio	lence (do you	think there	have been d	uring
	No Information	None	1	2	3-5	6-I 0	1 l-20	more	than 20		
	o O ,	1 0	2 0	зΟ	4 0	5 O	6 0	7 0			
26.	How often do you past 6 months?	u think	the ir	nmate	s hav	e had w	/eapor	ns on	them or in t	their quarters	in the
	No Knowledge	١	Never	Ver Rar	-	Rarely		ow & en	Often	Very Often	
	00	1	0	20		30	40		0	0	
27.	Has there been g past 6 months.?	jang a	ctivity	in this	s facili	ty in the		o knov	wledge 2 0	No 30	Yes

How many instances do you know of in the last 6 months where assaults among inmates

have involved

28.	How safe or dangerous do think it has been in this facility for staff members who have a lot of contact with inmates									
	V e r y Somewh Safe Safe	at Somewha Dangerou		Very Dangerous	;					
	1 O 2 O 3 O	4 O	5 O	6 O						
29.	Does the level of safety	bother you?	Not at all	Somewha	t A Great Deal	I				
			1 0	2 0	3 O					
30.	How <i>likely</i> do you think it institution?	is that a staff			sically assaulte	ed in this				
	1 0	2 O	з О	40						
31.	Have you been physically an inmate in the past 6 m		n any way b	y No	Yes					
32.	In the past 6 months how	often have s	taff member	s had to us	्र se physical ford	e on inmates?				
	No Information None 1	2 3-5 6	-l 0 1 1-2 0	more than	n 20					
	o O 10 2 0	3 o 4 0 5	5 0 6 O	7 O						
	[please note the kind of force used:									
					e Train					

Surveilland	e How does the building design or layar	Help Very M 1 ut affect		Neutral 3	4	Hinders Very Much 5				
	your ability to keep an eye on inmates the living areas?		0	0	0	0				
34.	How does the building design or layou your ability to keep an eye on inmates the areas outside of the living unit?		0	0	0	0				
		Very Satisfie	d 2	Neutral 3	4	Very Dissatisfied 5				
Satisfaction 35.	n with Jail Design How satisfied are you with inmate livin	g areas?		0	0	0				
36.	How satisfied are you with inmate cell	s/rooms? 0	0	0	0	0				
37	How satisfied are you with the design of inmate recreation areas?	of the jail's	s 0	0	0	0				
38.	How satisfied are you with the design of and receiving areas?	of the inta O	1 ke 0	0	0	0				
	How satisfied are you with officers' stations (in control rooms or within inmate living areas)? 0 0 0 0 0									
39.	How satisfied are you with officers' lo		0	0	0	0				
40.	How satisfied are you with the amount availability of storage?	and	0	0	0	0				
0 "		Not at All Crowded	Slightly Crowded	Moderately Crowded	More The	ely Crowded				
Crowding 41.	How <i>crowded</i> do you think it has been in the inmate housing units?	0	0	0	Cr owdec	0				
42.	How crowded do you think it has been outside the inmate housing units (eg, where is eat the meals, go to school, exercise, work, etc)?		0	Ó	0	0				

	areas where off	icers do pap	emork?	0	(0	0		0		÷	0
The fo	WDING ollowing list identifice each item listed, pl has impacted the	ease indicate	how the size	e of the in	•							
	- has it made	e service delive	ery	 Much Mo Difficult	F	Somew More Difficul		More Difficu	ult	Decli		No Not Applicable
				1	2		. •	3		4		5
44.	Medical/Health	care Services	3	0	()		0		0	(0
45.	Educational Pr	ograms		0	()		0		0	(0
46.	 Psychological 	Services		0	()		0		0	(0
47.	 Vocational Tra 	iining		0	()		0		0		0
48.	Recreational p	orograms		0	C)		0		0	(0
49.	• Legal services			0	()		0		0	(0
50.	Visiting			0	()		0		0	(0
51.	• Food services			0	C)		0		0	(0
52.	Due to changing institution has Greatly	Moderately		Not	Slig	htly l	Mode	rately	Grea		afety at	this
	_			_						uocu		
du <i>in</i> :	1 O ue to the changes uring the past 6 mo teraction with inma	nths, the <i>freq</i>			_			Signif anged	ii		Sig sed Inci	nificantly reased
40												
duri	ne to the changes in ing the past 6 mos, the inmates has				Signif Decre		Not S Chan	Signific Iged		creas	Sigi ed Incre	nificantly eased
mai illilates nas				1 O		2 O		3	0	4 0		
55.	How much <i>priva</i>	ev do inmata	slooning	Plenty Privac 1		2		eutral 3	4		Much Too Li Privacy 5	
J J.	areas have?	y do minate	Cicoping	0		0		0	0		0	

How crowded do you think it has been in the

43

rivacy

	57 .	How much privacy do you have when you want to talk with an inmate?	0	0	0	0	0
l imbiin	_		Strongly Agr e e		Neutral		Strongly Disagree
Lightin	9 58.	Lighting levels in inmate living areas are good for reading and writing.	0	0	0	0	0
	59.	Lighting levels in other areas of the jail are good for reading and writing.	0	0	0	0	0
	60.	Plenty of sunlight comes into this facilii.	0	0	0	0	0
Sound	61.	When working in this facility , I can't look outside as often as I would like to.	0	0	0	0	0
	62.	The noise level here often makes it difficult to hear what someone is saying?	0	0	0	0	0
	63.	The <i>noise level</i> here often gives me headaches or adds to my level of stress.	0	0	0	0	0
	64	The <i>noise</i> level here often makes it difficult for inmates to sleep.	0	0	0	0	0
Control	65.	Inmates can go where they need to go or do what they need to do without fhe aid of an officer.	0	0	0	0	0
	66.	The officers keep things <i>under control</i> and running smoothly.	0	0	0	0	0
	67.	Things are pretty chaotic here - you never know what is going to happen next	0	0	0	0	0
Appeara	ance 68.	This place looks better than most people expect a jail or prison to look.	o	0	0	0	0
	69.	The colors are <i>unpleasant</i> in this facility.	0	0	0	0	0
	70.	Materials in this jail are softer than you would expect (carpet, cushions, etc.).	0	0	0	0	- 0
	71.	The design and use of materials makes thii place difficult to maintain.	0	0	0	0	0
	72.	Much of the breakage around here is accidental.	0	0	0	0	0
	73.	In general, thb facility is usually kept very clean.	0	0	0	0	O

			Strongly	,			Strongly
	and C 74.	construction The materials and furnishings used here	Agree 1	2	Neutral 3	4	Disagree 5
		are not appropriate for the types of inmates in this jail.	0	0	0	0	0
	75.	The doors and locks in this jail work well.	0	0	0	0	0
	76.	The landscaping around this facility is very attractive.	0	0	0	0	0
	77.	The external appearance of this building projects an image appropriate for a jail.	0	0	0	0	0
	78.	For a newcomer, it is <i>very confusing</i> to find your way around in this building.	0	0	0	0	0
	79.	The communications systems here (intercoms, phones, radios) work <i>poorly.</i>	0	0	0	0	0
;	80.	This jail's perimeter (fences, walls, towers alarms) is very secure.	0	0	0	0	0
	81.	There is not sufficient parking here for staff and visitors.	0	0	0	0	0
{	82.	Compared to other facilities, working here is more stressful.	0	0	0	0	0
;	83.	Inmates are under much less stress here than in other jails.	0	0	0	0	0
take &							
{	84.	The Intake and Receiving area is well designed efficiently process inmates.	<i>to</i> 0	0	0	0	0
8	85.	The design of the Intake and Receiving area makes supervision of inmates very difficult	0	0	0	0	0
edical A							
{	86.	The Medical Area area is we// designed for effective and efficient health care.	0	0	0	0	0
8	87.	The design of the Medical Area makes supervision of inmates very difficult .	0	0	0	0	0

			Strongly Agree 1	2	Neutral 3	4	Strongly Disagree 5
Visiting	88.	The Viiiting area is well designed to efficiently handle inmates and visitors.	0	0	0	0	0
	89.	The design of the Viiiting area makes supenrision of visits very <i>difficult</i> .	0	0	0	0	0
	90.	The design of the Viiiting area is well suited to provide for comfortable inmate visits.	0	0	0	0	0
Program	91 .	ces Educational/classroom spaces are well designed for effective teaching.	d 0	0	0	0	0
	92.	The design of the Educational/classroom spaces makes supervision of inmates very difficult .	0	0	0	0	0
	93.	Vocational Training areas are well designed for effective training .	0	0	0	0	0
	94.	The design of the Vocational Training areas makes supervision of inmates very difficult	0	0	0	0	0
	95.	Counseling/therapy spaces are well designed for individual or group counseling .	0	0	0	0	0
IMPA	96.	The design of the Counseling/therapy spaces makes supenrision of inmates very difficult.	0	0	عِ 0	0	0
IIVIPA	CIU	OF JAIL ENVIRONMENT					
	97.	In general, inmates act reasonably when they are treated fairly.	0	0	0	0	0
	98	The environment and programs here make it iess likely released inmates will commit new crimes and return here.	0	0	0	0	0
	99.	I feel that what I do has no real impact on inmates' lives.	0	0	0	0	0
	100.	The mission and philosophy of this jail are clear and have been communicated to the staff here.	0	0	0	0	0
	101.	I do <u>not</u> agree with the general approach to security and they way inmates are treated here.	0	0	0	0	0

Background Information

102.	What is ye	our sex?	1	O ma	le	2	O fe	male		
103.	How old a	are you?								
	1 O und	er 18 yea	ars 2	O 18-2	1 years	з () 22 - 30	years	4 O 31 -40 years	
	5 O 41 -	50 years	6	O 51 - 6	0 years	7	O over 60	years		
104.	Mark the I			ool that y	ou comp	leted?				
	1	2	3	4	5	6	7	8		
	0	0	0	0	0	0	0	0		
	High 9	School: 10	: 11	12						
	0	0	0	0						
	College: 13	14	15	16	Gradua 17	ate Schoo 180rm				
	0	0	0	0	0	0				
05.	How lor 1-2 days	ng have y 3-7 days	you been I-2 week	2-4	1	orrectional -2 months	facility? 3-6 months	6 mo. - to 1 yr.	more than 1 year	
	1 0	20	з О	40) <u>s</u>	0	60	70	8 O	
06.	What is yo	our positi	on at this	facility?						
	1 0	o correctional officer				60'	health care provider			
	2 0	senior o	correction	al officer	ε	0	maintena	ince staff		
	з О	o program staff member				7 0	other			
	4 0	administ	trator							

Please share **any additional comments** you have which could help us to understand this facility. Feel free to attach additional sheets with comments if necessary. **Thank you** for your cooperation.

FACILITY EVALUATION FORM

[FOR PROGRAM & SERVICE STAFF]

INTRODUCTION

This survey is one part of an ongoing evaluation of the suitability architecture and design of this facility for organizational and programmatic needs. Information is being collected at this time from administration, staff and inmates. Later, a research team will visit this facility to interview people directly. Your help on this survey will be very valuable in helping us to understand the facility and its impact. Please be assured that all data is anonymous and kept completely *confidential*. Individual comments are only seen by the outside research team.

This form asks questions which are mostly open-ended, meaning that you can fill in answers in your own words. We are interested in *your* insights into what works and what doesn't.

Feel free to attach additional sheets if necessary.

JOB INFORMATION **Department Name:**

Job Title:

Job Description: (brief)

DESIGN EVALUATION [Where possible, note specific facility features that influence your opinion] How well does the design of this facility serve needs for:

- safety & security of stuff in your department

- safety & security of inmates while they are in your department

- efficiency of operation in your department

FACILITY EVALUATION FORM

- your ability to deliver <i>programs</i> and/or services
What do you think are the best features of this design? [Which features would you like to see repeated in other facilities?]
•
•
What do think are the Zeast good features of this facility? [Which would you suggest others facilities avoid?] .
•
•

FACILITY EVALUATION FORM

[FOR MAINTENANCE STAFF ONLY-J

case rate each of the items listed below for how *Appropriate* are the Materials, Design or Installation for its-need; how *reliabile* is the Operation of the item, and what is its *Frequency* of Repair:

	APPROPRIATE MATERIALS/ DESIGN/INSTALL	RELIABILITY OF ITEM	FREQUENCY OF REPAIR
	APPROP INAPPROP 1 2 3 4 5	RELIABLE UNRELI 1 2 3 4 5	RARE OFTEN 1 2 3 4 5
a. room/cd doors	0000	0 0 0 0 0	0000
b. doors - special cells			00000
c. other doors	0000	0000	
d. room/cell locks	0000		0000
e. locks for special cells	0 0 0 0	0000	
f other locks	0000	0 0 0 0 0	0000
g. room/cell plumbing	0000	0000	0000
h other plumbing			0000
i. HVAC systems		0000	
j. flooring in living units	0 0 0 0	0 0 0 0	
k flooring - other areas	0 0 0 0 0	0000	0000
I. room/cell windows	0000	0000	0000
m windows-other areas	0 0 0 0 0	0000	0000
n room/cell furniture	0000	0 0 0 0	0000
o dayroom furniture	00000	0000	0000
p. other furniture	00000	0000	0000
q. . personal communication devices	0000	0000	0000
r. other communication	0000	0000	
s. other?????	00000	0 0 0 0	0000
	_ [add any other comments below or	r on ttached additional sheets]	

. Please put a check mark (1) next to any item which seems to suffer significant amounts of VANDALISM