

Annual Report to the Congress on Retail Fees and Services of Depository Institutions

June 2003



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Submitted to the Congress pursuant to section 1002 of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989 as amended by section 108 of the Riegle-Neal Interstate Banking and Branching Efficiency Act of 1994 and by section 2608 of the Economic Growth and Regulatory Paperwork Reduction Act of 1996

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The Financial Institutions Reform, Recovery, and Enforcement Act of 1989 required the Board of Governors of the Federal Reserve System to report annually on discernible changes in the cost and availability of certain retail banking services and on correlations, if any, between these changes and increases in deposit insurance premiums. The act further specified that these reports be based on annual surveys of samples of insured depository institutions that are representative in terms of size and location.

Provisions of the Riegle–Neal Interstate
Banking and Branching Efficiency Act of 1994
and the Economic Growth and Regulatory Paperwork Reduction Act of 1996 expanded the
required contents of the report to include separate
treatment of the trends in the cost and availability
of retail banking services for each state; for each
consolidated metropolitan statistical area or
primary metropolitan statistical area; for each
of several size classes of institution; and for
institutions that do and do not engage in
multistate activities.

The current report is based on surveys that were conducted in June 2001 and June 2002 using large, randomly selected samples of depository institutions belonging either to the Bank Insurance Fund, whose members are predominantly commercial banks, or the Savings Association Insurance Fund, whose members are predominantly savings and loan associations. The samples were drawn so as to adequately represent different regions of the country and different sizes of institution. The results are population estimates, for the nation as a whole and for each of several subcategories of institution, of the availability of a large number of retail banking services and the fees for such services. In all, information on nearly fifty measures of fees and service availability are reported for the population of institutions that are either banks or savings associations and for numerous subcategories of these institutions.

Summary of General Findings

Although results on availability and fees differ by type of service, a few generalizations can be made regarding industrywide changes from 2001 to 2002. First, a slight trend in the direction of less service availability is suggested. Of the twenty-

four measures that may be considered indicators of service availability, six changed a statistically significant amount, and five of these were in the direction of less service availability.¹

The study collected two types of data relating to fees: the level (the average amount charged by those institutions that charge the fee) and the incidence (the percentage of institutions charging the fee). Over the period between the two surveys, the level of fees at banks and savings associations increased significantly in six of seventeen cases examined and decreased significantly in two of them. The incidence of fees increased significantly in one case and decreased significantly in two cases.

This report also compares the fees and availability of services at "multistate" and "single-state" banking organizations; these organizations do not include savings associations. Banks are designated as multistate if they are part of organizations that conduct banking operations in more than one state; all other banks are designated as single-state. In the majority of cases surveyed, the average fees charged by multistate organizations continue to exceed those charged by single-state organizations by statistically significant amounts.

Deposit Insurance Premiums and the Cost and Availability of Retail Banking Services

The 1989 legislation that mandated this report required that the Board report annually on correlations, if any, between changes in the cost and availability of retail banking services and increases in deposit insurance premiums. Because deposit insurance premiums, levied by the Federal Deposit Insurance Corporation, were not paid by most institutions in 2001 and in 2002, any observed increases in fees or reductions in service availability between the 2001 and 2002 surveys cannot

^{1.} All tables indicate the statistically significant changes between the two surveys reported. Statistical significance is represented with 90 percent and 95 percent confidence levels. With a 95 percent confidence level, for instance, the probability is less than 5 percent that a change was observed between two samples but did not occur in the population as a whole. The finding of a statistically significant change carries no implication about the size of the change. The discussion in this report covers the statistically significant results, referring to them as such or simply as "significant." Most of the nonsignificant changes shown in the tables are not discussed.

be attributed to changes in deposit insurance assessments.²

The Survey and Methodology

Identical procedures were used for the June 2001 and June 2002 surveys that form the basis of this report.³ For each category of retail banking service examined, the two surveys each collected data on fees and service availability from approximately 620 banks and savings associations. Because the surveys employed stratified random sampling, observations are weighted by selection probabilities to obtain estimates of fees and service availability for the entire population of banks and savings associations.

The surveys were conducted by telephone on different dates according to service category to keep the length of the interviews manageable and to improve the accuracy of responses. The surveys covered the following services and associated fees:

- Noninterest checking accounts (table 1)
- NOW accounts (table 2)
- Savings accounts (table 3)
- Stop-payment orders (table 4)
- Checks written against insufficient funds (table 4)
- Deposit items returned (table 4)
- Automated teller machines (table 5).

Tables 6 through 10 report the data on these items according to whether the institution is multistate or single-state. Appendixes report the data on the above items according to institution size (appendix B), consolidated metropolitan statistical area (appendix C), and state (appendix D).⁴

Survey Results

For most of the retail banking services in the survey, service availability is an estimate of the proportion of banks and savings associations that offer the service. In the cases of noninterest checking accounts, NOW accounts, and savings accounts, the average minimum balances needed to open these accounts may also be used to address the question of availability.

For most services, fees are reported in terms of (1)the proportion of those depository institutions offering a service that charge for the service and (2) the average fee charged by the institutions that charge for the service. When the mix of fees for the service in question is diverse, as it is with noninterest checking accounts and NOW accounts, fees associated with only the most common mixes are reported.

Noninterest Checking Accounts

The proportion of banks and savings associations offering various types of noninterest checking account and the fees and minimum balances associated with those types are determined from data obtained from the two annual surveys. More than 95 percent of banks and savings associations offered at least one type of noninterest checking account during this period, a proportion that did not change significantly between the dates of the 2001 and 2002 surveys (table 1).

Noninterest checking accounts can differ considerably in terms of the nonchecking services provided with the account, the balance that depositors must maintain to qualify for various fee levels, and the mix of fees charged the account holder. Depository institutions can, and frequently do, offer more than one type of account. So that fees and availability may be compared systematically over time, three narrowly defined types of checking account are reported: (1) single balance, single fee, (2) fee only, and (3) free. Excluded from the list are noninterest checking accounts that entitle the account holder to a mix of services other than those associated with the checking account itself (so-called club accounts and package accounts) and checking accounts with relatively complicated balance structures and fee mixes (so-called tiered accounts).

Single Balance, Single Fee

A single-balance, single-fee account involves no fee if the account holder maintains a minimum

^{2.} FICO (the Financing Corporation) also levies assessments on banks and savings associations; the assessments cover the interest on bonds issued by FICO to finance the resolution of financial institution failures in the 1980s. During the second quarter of 2002, the FICO rate was 1.76 basis points both for banks and for savings associations, a level down slightly from that of the previous year.

^{3.} Moebs Services, of Lake Bluff, Illinois, conducted all the surveys.

^{4.} Appendix B reports on three size categories: large (institutions with assets of more than \$1 billion), medium-sized (from \$100 million to \$1 billion), and small (less than \$100 million). Appendixes C and D do not report data for areas in which the survey did not yield a sufficient number of institutions to provide accurate information.

1. Noninterest checking accounts

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------------------------------|--------------------------------------|--|
| Percent offering | 96.7 | 96.1 | 6 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 29.6 7.12 526.58 116.06 | 32.3 7.35 591.46 159.21 | 2.7 .23 64.88 43.15 |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 37.7 4.74 58.9 .34 71.31 | 39.9 5.27 23.7 .22 78.41 | 2.2 .53* -35.2** 12** 7.10 |
| Free account ³ Percent offering Minimum balance to open | 31.9 86.44 | 30.1 73.82 | |

Note. For rows reporting percentages, third column of data is in percentage points.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

balance; otherwise, the account holder incurs a single monthly fee. The proportion of banks and savings associations offering this account in 2002, about 32 percent, was not statistically different from the previous year. Further, no significant change was observed in either the monthly fee or the minimum balances required to avoid the fee or open the account.

Fee Only

Fee-only checking is a noninterest account in which the customer incurs a monthly fee regardless of the account balance; a per-check charge may also be assessed, but not necessarily. About 40 percent of banks and savings associations offered this account in 2002, and the proportion did not change significantly from 2001.

The average monthly fee associated with the fee-only account increased significantly, from about \$4.75 in 2001 to about \$5.25 in 2002, but the proportion of institutions leveling a per-check charge for this account declined significantly, from

60 percent in 2001 to about 25 percent in 2002. Also, the per-check charge declined significantly from 34 cents in 2001 to 22 cents in 2002.

Free

Free checking is a noninterest checking account that imposes no fees of any kind. The proportion of banks and savings associations offering this account was about 30 percent in 2002 and did not change significantly from the previous year. The average minimum balance to open the account, about \$75, also did not change significantly from the previous year.

NOW Accounts

NOW (negotiable order of withdrawal) accounts are checking accounts that pay interest and often have fee structures that differ from those of noninterest checking accounts. The proportion of banks and savings associations offering NOW accounts in 2002 was about 95 percent and showed no significant change from the previous year (table 2). The surveys of NOW accounts

2. NOW accounts

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|------------------|-----------------|
| Percent offering | 96.2 | 95.6 | 6 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 49.5 8.15 1,132.10 560.11 | 8.71 1,090.78 | |
| Single-fee, single-check-charge account ² Percent offering | 14.8 7.28 .22 1,116.38 583.13 | | 22 .03** |
| No-fee account Percent offering Minimum balance to open | 3.9 240.05 | | -2.1* -40.61 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

covered three fee structures: (1) single fee, (2) single fee, single check charge, and (3) no fee.

Single Fee

In the single-fee account, the institution charges no fee if the account holder maintains a minimum balance; otherwise, the institution levies one monthly fee with no check charge. About 40 percent of banks and savings associations offered this account in 2002, a proportion that was down significantly from the roughly 50 percent registered in 2001. The average monthly fee paid by account holders who did not maintain the required minimum balance increased significantly, from \$8.15 in 2001 to about \$8.70 in 2002. The minimum balance required to avoid the fee did not change significantly between the dates of the two surveys, but the minimum balance required to open the account declined significantly, from \$560 in 2001 to \$470 in 2002.

Single Fee, Single Check Charge

In the single-fee, single-check-charge account, a below-minimum balance triggers check charges as well as a monthly fee. This type of account is relatively rare, with only 13 percent of banks and savings associations offering it in 2002. Failure to maintain a minimum balance, a threshold averaging about \$1,000 in 2002, resulted in an average monthly fee of about \$7.00 and an average per-check charge of 25 cents. This per-check charge represents a significant increase of 3 cents from the previous year. No other significant changes were associated with this account over the period.

No Fee

The percentage of banks and savings associations offering no-fee NOW accounts decreased significantly, from 4 percent in 2001 to about 2 percent in 2002. The minimum balance required to open the account, about \$200 in 2002, did not change significantly from the previous year.

Savings Accounts

Nearly all banks and savings associations offered some form of savings account in both 2001 and 2002 (table 3). The two annual surveys of savings

3. Savings accounts

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|---------------------------------|---------------------------------|
| Percent offering | 99.7 | 99.5 | 2 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 19.1 2.15 157.86 96.89 | 23.8 2.18 154.11 84.69 | 4.7 .03 -3.75 -12.20 |
| No-fee passbook account Percent offering Minimum balance to open | 14.6 29.18 | 15.7 94.94 | 1.1 65.76** |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 67.1 2.50 184.42 105.37 | | -5.4* .20 15.65 13.22* |
| No-fee statement account Percent offering Minimum balance to open | 17.1 82.43 | 14.5 40.88 | |

Note. See general note to table 1.

accounts covered passbook accounts and statement accounts separately. In passbook accounts, transactions and balances are recorded by the institution in a passbook kept by the account holder; in statement accounts, periodic statements of balances and recent activity are mailed to account holders. Excluded from the survey of savings accounts are money market deposit accounts, which typically require higher minimum deposits to open, offer higher interest rates, and impose some additional restrictions. For each of these two types of account, the surveys covered two fee structures: simple and no-fee.

Simple Passbook

In a simple passbook account, the institution charges customers no fee if they maintain a minimum balance and one monthly fee otherwise. The proportion of banks and savings associations offering the simple passbook account was about 25 percent in 2002. No significant change was observed for this account.

No-Fee Passbook

The no-fee passbook account imposes no fees regardless of the account balance. The proportion

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{*} Significant at the 90 percent confidence level.

^{**} Significant at the 95 percent confidence level.

of banks and savings associations offering this account was about 15 percent in both 2001 and 2002. The minimum balance required to open this account increased significantly, from \$30 in 2002 to \$95 in 2002.

Simple Statement

A substantially larger proportion of banks and savings associations offer a simple statement account than the equivalent passbook account. However, the proportion of banks and savings associations offering the simple statement account decreased a significant 5 percentage points over the period, to about 62 percent in 2002. The only other significant change observed for this account was in the minimum balance required to open it, which increased from \$105 in 2001 to nearly \$120 in 2002.

No-Fee Statement

About 15 percent of banks and savings associations offered no-fee statement accounts in 2002, and for those institutions offering the account, the average minimum balance required to open the account was about \$40. These estimates are not significantly different from those for 2001.

Special Fees

The surveys collected information on the incidence and level of fees at depository institutions for four special functions: (1) stop-payment orders, (2) NSF (not sufficient funds) checks, (3) overdrafts, and (4) deposit items returned. NSF checks and overdrafts are checks written by the customer against insufficient funds; NSF checks are returned unpaid, but overdrafts are honored. Deposit items returned are checks deposited by a bank's customer and returned, for example, for insufficient funds.

Virtually all banks and savings associations charged for stop-payment orders, NSF checks, and overdrafts in both 2001 and 2002 (table 4). The proportion of institutions charging their customers for deposit items returned in 2002, about 75 percent, was not significantly different from that of the previous year.

The average fee for stop-payment orders rose a significant 85 cents, to about \$19 in 2002, and the average fees for NFS checks and overdrafts

4. Special fees

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging | 99.2 | 100.0 | .8** |
| | 18.08 | 18.93 | .85** |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 20.73 | 21.73 | 1.00** |
| Overdrafts ² Percent charging | 99.7 | 100.0 | .3 |
| | 20.42 | 21.80 | 1.38** |
| Deposit items returned Percent charging | 74.1 | 75.1 | 1.0 |
| | 7.11 | 6.88 | 23 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

increased a significant \$1 in the case of NFS checks and \$1.38 in the case of overdrafts, to about \$22 for both types of charge.

The average fee for deposit items returned in 2002, about \$7, did not change significantly from that of the previous year.

ATM Services

About 93 percent of banks and savings associations offered ATM services in 2002, a proportion not significantly different from that for 2001 (table 5).

The ATM survey collected data on yearly fees, fees for issuing the ATM card, surcharges, and two other types of transaction fee. Surcharges are the fees levied by ATM owners on users of their ATMs who are "noncustomers"—users who do not maintain an account with the institution that owns the ATM. All other reported fees are charges that the institution levies on its own depositors.

ATM transactions cover deposits, withdrawals, and balance inquiries; the average fee levied on the institution's depositor for each type depends on whether the depositor uses the institution's ATM ("on us" transactions) or another institution's ATM ("on others" transactions). Because deposits and balance inquiries are considerably less common than withdrawals, estimates are reported only for withdrawals.

5. Automated teller machines

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|--------------|--------------|
| Percent offering | 90.9 | 93.4 | 2.5 |
| Annual fee Percent charging Average | 10.7 10.35 | | |
| Card fee Percent charging | 3.5 4.51 | 4.0 6.39 | .5 1.88 |
| Fee for customer withdrawals On us Percent charging | 3.6 .81 | 2.7 .56 | |
| On others Percent charging Average | 78.5 1.17 | 69.0 1.14 | -9.5** 03 |
| Surcharge Percent charging | 88.5 1.32 | | .9 .04 |

NOTE. For definitions of fee categories, see text. See also general note to table 1.

Annual Fee

In 2002, about 10 percent of banks and savings associations charged an annual fee, which averaged nearly \$12, for ATM services. Neither the incidence nor the level of the fee changed significantly from the previous year.

Card. Fee

The charge for issuing an ATM card has become increasingly rare in recent years. The proportion of banks and savings associations that charged this fee in 2002, about 4 percent, was not significantly different from that of the previous year. The average fee charged in 2002, about \$6.50, also did not significantly change from the average of the previous year.

"On Us" Withdrawal Fee

In 2002, as in previous years, the proportion of institutions charging their own depositors for withdrawing cash from the institution's machines was quite small. It was only about 3 percent in 2002 and not significantly different

from that of the previous year. Further, the average fee charged declined significantly, from 81 cents in 2001 to 56 cents in 2002.

"On Others" Withdrawal Fee

In 2002, as in the past, the incidence and level of the fee for withdrawals "on others" was much higher than for withdrawals "on us." However, the 2002 proportion of banks and savings associations charging their depositors for "on others" withdrawals, nearly 70 percent, represented a statistically significant decline of nearly 10 percentage points from that of the previous year. The average fee levied in 2002, \$1.14, was about the same as in 2001.

Surcharges

As previously noted, a surcharge is a fee levied by an institution on noncustomers who use the institution's ATMs. The incidence of this fee has risen sharply in the years since 1996, when these reports first started tracking this fee. No significant change occurred between 2001 and 2002, however. About 90 percent of institutions with ATMs

6. Noninterest checking accounts at single-state and multistate banking organizations, 2002

Dollars except as noted

| Account availability and fee averages | Single- state (1) | Multi- state (2) | Difference (2 – 1) |
|--|--------------------------------------|-----------------------------------|-----------------------|
| Percent offering | 97.5 | 97.6 | .1 |
| Single-balance, single-fee account Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 32.48 7.36 627.26 167.86 | 32.29 8.38 560.59 114.32 | 1.02** |
| Fee-only account Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 37.8 5.33 26.7 .22 78.76 | 57.8 5.31 25.8 77.32 | 20.0** 02 9 |
| Free account Percent offering Minimum balance to open | 28.8 84.16 | 39.5 54.83 | |

NOTE. See notes to table 1.

^{**} Significant at the 95 percent confidence level.

^{. . .} Data are not sufficient to report.

^{**} Significant at the 95 percent confidence level.

7. NOW accounts at single-state and multistate banking organizations, 2002

Dollars except as noted

| Account availability and fee averages | Single- state (1) | Multi- state (2) | Difference (2 - 1) |
|--|---|------------------------|--------------------|
| Percent offering | 96.6 | 98.1 | 1.5 |
| Single-fee account Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 40.4 8.92 1,117.76 497.84 | 1,274.91 | |
| Single-fee, single-check-charge account Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee Minimum balance to open | 13.3 7.11 .24 1,082.23 673.12 | | .30 |
| No-fee account Percent offering Minimum balance to open | 1.0 | 4.1 | 3.1* |

Note. See notes to table 2.

- . . . Data are not sufficient to report.
- * Significant at the 90 percent confidence level.
- ** Significant at the 95 percent confidence level.

imposed a surcharge in 2002; the average, \$1.36, also was not significantly different from that of the previous year.

8. Savings accounts at single-state and multistate banking organizations, 2002

Dollars except as noted

| Account availability and fee averages | Single- state (1) | Multi- state (2) | Difference (2 – 1) |
|--|-------------------------|------------------------|--------------------|
| Percent offering | 99.6 | 100.00 | .4 |
| Simple passbook account Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 22.8 | 16.7 | -6.1 |
| | 2.05 | 2.69 | .64** |
| | 138.97 | 210.59 | 71.62** |
| | 80.13 | 74.55 | -5.58 |
| No-fee passbook account Percent offering Minimum balance to open | 12.6 101.27 | 3.5 | -9.1** |
| Simple statement account Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 61.2 | 81.3 | 20.1** |
| | 2.66 | 2.83 | .17 |
| | 204.86 | 205.40 | .54 |
| | 125.27 | 110.65 | -14.62 |
| No-fee statement account Percent offering Minimum balance to open | 14.6 | 8.2 | -6.4** |
| | 37.10 | 65.91 | 28.81** |

Note. See notes to table 3.

9. Special fees at single-state and multistate banking organizations, 2002

Dollars except as noted

| Percent charging and fee averages | Single- state (1) | Multi- state (2) | Difference (2 - 1) |
|--|-------------------------|------------------------|--------------------|
| Stop-payment orders Percent charging | 100.0 | 100.0 | .0 |
| | 18.78 | 22.30 | 3.52** |
| NSF checks Percent charging | 100.00 | 100.00 | .00 |
| | 21.55 | 24.69 | 3.14** |
| Overdrafts Percent charging | 100.0 | 100.0 | .0 |
| | 21.47 | 25.34 | 3.87** |
| Deposit items returned. Percent charging Average fee | 72.3 | 80.4 | 8.1* |
| | 6.54 | 6.15 | 39 |

Note. See notes to table 4.

- * Significant at the 90 percent confidence level.
- ** Significant at the 95 percent confidence level.

Comparisons between Single-State and Multistate Banking Organizations

Banks are designated as multistate if they are part of banking organizations that conduct banking operations in more than one state; all other banks

10. Automated teller machines at single-state and multistate banking organizations, 2002

Dollars except as noted

| Service availability and fee averages | Single- state (1) | Multi- state (2) | Difference (2 - 1) |
|---|-------------------------|------------------------|--------------------|
| Percent offering | 94.7 | 100.0 | 5.3** |
| Annual fee Percent charging | 11.4 11.83 | 10.0 12.20 | |
| Card-fee Percent charging | 5.0 5.78 | | -5.0** · · · · |
| Fee for customer withdrawals On us Percent charging | 2.4 .44 | 3.4 | 1.0 |
| On others Percent charging | 70.4 1.11 | 71.6 1.32 | 1.2 .21** |
| Surcharge Percent charging Average | 88.4 1.37 | 96.9 1.43 | 8.5** .06 |

NOTE. See general note to table 5.

^{. . .} Data are not sufficient to report.

^{**} Significant at the 95 percent confidence level.

^{**} Significant at the 95 percent confidence level.

are single-state. As in previous years, many of thefees charged by multistate banks were found to be significantly higher than those charged by single-state banks.

Of the fourteen fees for which comparisons are available (tables 6–10), multistate banks charged significantly higher fees in eight cases and in no case charged a significantly lower fee. For examples of the significant differences, multistate banks on average charged \$3.52 more than did single-state banks for stop-payment orders, about \$3.14 more for NSF checks, and \$3.87 more for overdrafts (table 9). In the case of ATM fees (table 10), multistate banks charged 21 cents more for withdrawals "on others."

Other comparisons between multistate and single-state banks are also noteworthy. The proportion of institutions imposing an ATM surcharge was higher for multistate banks, but the proportion charging a card fee was lower. Also, the proportion of institutions offering free noninterest checking and NOW accounts was greater at multistate banks, but the proportion of multistate banks offering no-fee passbook and statement savings accounts was smaller than for single-state banks.

Appendix A: Design of the Survey

The data employed in this report were obtained through telephone interviews conducted by Moebs Services, of Lake Bluff, Illinois, under contract with the Board of Governors of the Federal Reserve System. As in all surveys, errors in reporting are possible. To minimize these errors, trained interviewers were employed, and all results were reviewed by one of two supervisors, each with extensive experience in retail banking. A discrepancy or suspected error resulted in a second phone call to the surveyed institution. In addition, one out of every five surveyed institutions was called a second time to verify results.

The statistical design of the survey, developed for Moebs Services by Professor George Easton, of Emory University, consists of a stratified random sample. Seven regions of the country, three size classes of institution, and the distinction between single-state and multistate institution defined the strata in both the 2001 and 2002 surveys. The total number of institutions surveyed was about 620 in each survey.

Appendix B: Results by Size Category of Institution

B.1.1. Noninterest checking accounts at large institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------|--------|---------|
| Percent offering | 97.2 | 96.9 | 3 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 30.7 | 39.4 | 8.7 |
| Monthly fee (low balance) | 8.64 | 9.75 | |
| Minimum balance to avoid fee . | 580.11 | 890.43 | |
| Minimum balance to open | 81.92 | 122.72 | 40.80 |
| Fee-only account ² | | | |
| Percent offering | 58.0 | 64.8 | 6.8 |
| Monthly fee | 5.01 | 6.09 | 1.08 |
| Percent charging | 63.0 | 4.7 | -58.3** |
| Average | .58 | 00.20 | 20.72 |
| Minimum balance to open | 67.56 | 98.29 | 30.73 |
| Free account ³ | | | |
| Percent offering | 46.0 | 38.2 | -7.8 |
| Minimum balance to open | | | |

Note. For definitions of institution size, see text note 4; see also general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

B.1.2. Noninterest checking accounts at medium-sized institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------|--------|---------|
| - una rec averages | | | |
| Percent offering | 96.9 | 97.0 | .1 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 31.7 | 32.2 | .5 |
| Monthly fee (low balance) | 7.57 | 7.77 | .20 |
| Minimum balance to avoid fee . | 537.72 | 582.00 | 44.28 |
| Minimum balance to open | 126.97 | 136.88 | 9.91 |
| Fee-only account ² | | | |
| Percent offering | 41.8 | 44.9 | 3.1 |
| Monthly fee | 4.61 | 5.25 | .64 |
| Check charge | | | |
| Percent charging | 68.7 | 25.0 | -43.7** |
| Average | .33 | .26 | 07** |
| Minimum balance to open | 57.13 | 70.22 | 13.09* |
| Free account ³ | | | |
| Percent offering | 37.6 | 31.2 | -6.4 |
| Minimum balance to open | 89.61 | 66.27 | -23.34 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

B.1.3. Noninterest checking accounts at small institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|------------------------|------------------------|--------------------------|
| Percent offering | 96.6 | 95.4 | -1.2 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . | 28.0 6.59 511.46 | 31.8 6.78 566.28 | 3.8 .19 54.82 |
| Minimum balance to open | 110.70 | 179.61 | 68.91 |
| Fee-only account ² Percent offering Monthly fee Check charge | 32.6 4.82 | 34.1 5.14 | 1.5 .32 |
| Percent charging | 48.9 .30 85.34 | 24.7 .19 82.98 | -24.2** 11** -2.36 |
| Free account ³ Percent offering | 26.3 | 28.6 73.65 | 2.3 |

Note. See general note to table B.1.1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.

 - ... Data are not sufficient to report.

 ** Significant at the 95 percent confidence level.

B.2.1. NOW accounts at large institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|-------------------------------------|---|--------|
| Percent offering | 93.0 | 96.8 | 3.8 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 63.0 10.71 2,122.53 375.53 | 1,755.94 | |
| Single-fee, single-check-charge account ² Percent offering | 13.7 | 17.5 7.83 .33 1,407.35 388.12 | 3.8 |
| No-fee account Percent offering Minimum balance to open | 1.7 | 7.2 | 5.5 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

B.2.2. NOW accounts at medium-sized institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|----------|--------------------------------------|
| Percent offering | 96.5 | 96.4 | 1 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 44.4 8.52 1,180.11 570.21 | 1,048.41 | -131.70 |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee a Minimum balance to open | 11.4 6.89 .24 1,073.91 483.48 | | .9 .39 .00 -66.84 -91.18 |
| No-fee account Percent offering Minimum balance to open | 5.6 | 1.3 | -4.3* · · · |

Note. See general note to table B.1.1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

B.2.3. NOW accounts at small institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|-------------|--|
| Percent offering | 96.3 | 95.0 | -1.3 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 51.9 7.61 981.87 576.10 | | .65* |
| Single-fee, single-check-charge account ² Percent offering | 17.3 7.33 .20 1,115.49 641.80 | 6.82 .24 | -5.0 51 .04** -104.78 118.35 |
| No-fee account Percent offering Minimum balance to open | 2.9 | 1.7 | -1.2 · · · |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

B.3.1. Savings accounts at large institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|---------------------------------|
| Percent offering | 99.1 | 96.5 | -2.6 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 28.5 2.59 300.11 109.70 | 30.7 3.08 289.85 100.60 | 2.2 .49** -10.26 -9.10 |
| No-fee passbook account Percent offering Minimum balance to open | .9 | .0 | 9 · · · |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 89.0 3.06 284.71 140.69 | 79.7 2.97 255.82 117.93 | -9.3 09 -28.89 -22.76 |
| No-fee statement account Percent offering Minimum balance to open | 2.1 | 7.7 | 5.6 |

Note. See general note to table B.1.1.

B.3.2. Savings accounts at medium-sized institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------|--------|---------|
| Percent offering | 99.8 | 99.8 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 20.1 | 24.1 | 4.0 |
| | 2.41 | 2.57 | .16 |
| | 140.57 | 178.03 | 37.46 |
| | 101.55 | 119.25 | 17.70 |
| No-fee passbook account Percent offering Minimum balance to open | 7.8 | 9.3 | 1.5 |
| | 21.98 | 59.92 | 37.94** |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 79.4 | 75.3 | -4.1 |
| | 2.72 | 2.93 | .21 |
| | 183.79 | 213.63 | 29.84* |
| | 114.59 | 129.08 | 14.49 |
| No-fee statement account Percent offering Minimum balance to open | 14.3 | 14.2 | 1 |
| | 83.37 | 66.42 | -16.95 |

NOTE. See general note to table B.1.1.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{...} Data are not sufficient to report.

** Significant at the 95 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{*}Significant at the 90 percent confidence level.
**Significant at the 95 percent confidence level.

B.3.3. Savings accounts at small institutions

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---------------------------------|----------------------------------|-------------------------------|
| Percent offering | 99.7 | 99.6 | 1 |
| Simple passbook account ¹ Percent offering | 17.5 1.88 148.50 91.08 | 22.9 1.79 120.96 56.54 | |
| No-fee passbook account Percent offering Minimum balance to open | 20.7 31.07 | 21.7 105.88 | 1.0 74.81* |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee Minimum balance to open | 56.4 2.19 169.21 90.80 | 50.3 2.42 178.07 107.25 | -6.1 .23 8.86 16.45* |
| No-fee statement account Percent offering Minimum balance to open | 20.5 82.12 | 15.3 23.86 | -5.2 -58.26 |

Note. See general note to table B.1.1.

B.4.1. Special fees at large institutions

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 21.53 | 23.54 | 2.01** |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 24.70 | 26.19 | 1.49** |
| Overdrafts ² Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 25.10 | 26.84 | 1.74** |
| Deposit items returned Percent charging | 96.6 | 97.7 | 1.1 |
| | 5.90 | 6.13 | .23 |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{*} Significant at the 90 percent confidence level.
** Significant at the 95 percent confidence level.

^{**} Significant at the 95 percent confidence level.

B.4.2. Special fees at medium-sized institutions

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging | 99.6 | 100.0 | .4 |
| | 19.46 | 21.06 | 1.60** |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 22.05 | 23.41 | 1.36** |
| Overdrafts ² Percent charging | 99.8 | 100.0 | .2 |
| | 22.22 | 23.69 | 1.47** |
| Deposit items returned Percent charging | 83.4 | 88.4 | 5.0* |
| | 7.60 | 6.82 | 78 |

Note. See general note to table B.1.1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

B.4.3. Special fees at small institutions

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|---|-------|-------|--------|
| Stop-payment orders Percent charging | 98.8 | 100.0 | 1.2* |
| | 16.69 | 17.00 | .31 |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 19.33 | 20.14 | .81* |
| Overdrafts ² Percent charging | 99.6 | 100.0 | .4 |
| | 18.56 | 20.00 | 1.44** |
| Deposit items returned Percent charging Average fee | 64.9 | 63.5 | -1.4 |
| | 6.82 | 7.03 | .21 |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

B.5.1. Automated teller machines at large institutions

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-----------------|
| Percent offering | 100.0 | 98.8 | -1.2 |
| Annual fee Percent charging | 13.5 | 5.5 | -8.0** · · · |
| Card fee Percent charging | 3.5 | 1.2 | -2.3 · · · · |
| Fee for customer withdrawals On us Percent charging | 1.9 | .0 | -1.9 · · · · |
| On others Percent charging Average | 93.0 1.39 | | -16.1** 08 |
| Surcharge Percent charging | 97.9 1.44 | 93.5 1.42 | |

Note. See general note to table B.1.1 and to table 5.

B.5.2. Automated teller machines at medium-sized institutions

Dollars except as noted

| 2001 | 2002 | Change |
|--------------|---------------------------------|---|
| 95.0 | 98.0 | 3.0 |
| 7.9 9.50 | 7.2 9.77 | 7 .27 |
| 1.3 | 1.8 | .5 |
| 2.1 | 2.5 | .4 |
| 81.5 1.19 | 78.5 1.21 | -3.0 .02 |
| 92.0 1.34 | 92.2 1.38 | .2 .04 |
| | 95.0 7.9 9.50 1.3 2.1 81.5 1.19 | 95.0 98.0 7.9 7.2 9.50 9.77 1.3 1.8 2.1 2.5 81.5 78.5 1.19 1.21 |

Note. See general note to table B.1.1 and to table 5.

^{...} Data are not sufficient to report.

* Significant at the 90 percent confidence level.

** Significant at the 95 percent confidence level.

^{...} Data are not sufficient to report.

B.5.3. Automated teller machines at small institutions

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|--------------|------------|
| Percent offering | 87.0 | 89.6 | 2.6 |
| Annual fee Percent charging | 12.5 10.58 | | .7 1.67 |
| Card fee Percent charging | 5.2 5.08 | 6.0 5.73 | .8 .65 |
| Fee for customer withdrawals On us Percent charging | 5.1 .81 | 3.1 | -2.0 |
| On others Percent charging | 74.5 1.11 | 60.7 1.04 | |
| Surcharge Percent charging | 84.5 1.28 | 86.6 1.33 | 2.1 .05 |

Note. See general note to table B.1.1 and to table 5.
... Data are not sufficient to report.
* Significant at the 90 percent confidence level.
** Significant at the 95 percent confidence level.

Appendix C: Results by Consolidated Metropolitan Statistical Area

C.1.1. Noninterest checking accounts in Chicago-Gary-Kenosha

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------------------------------|-----------------------------------|----------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 29.5 7.58 500.84 77.17 | | |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 53.8 4.54 74.7 .36 74.80 | 36.2 4.96 19.1 73.81 | .42 -55.6** |
| Free account ³ Percent offering | 38.9 | 36.1 | -2.8 |

NOTE. Consolidated metropolitan statistical areas (CMSAs) are defined by the Bureau of the Census. See also general note to table 1. Gary is in Indiana, and Kenosha is in Wisconsin.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

C.1.2. Noninterest checking accounts in Dallas-Fort Worth

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---------------------------------------|------------------------------------|---------------------------------|
| Percent offering | 98.5 | 99.0 | .5** |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 26.6 9.18 937.86 224.65 | 42.3 9.69 785.35 209.76 | -152.51 |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 34.9 5.23 63.0 .42 133.90 | 42.6 5.88 16.0 100.39 | 7.7 .65 -47.0** -33.51 |
| Free account ³ Percent offering Minimum balance to open | 50.9 | 31.2 | -19.7 |

Note. This CMSA lies entirely within Texas. See also general note to table ${\rm C.1.1.}$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

C.1.3. Noninterest checking accounts in Detroit–Ann Arbor–Flint

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|-------|------|--------|
| Percent offering | 100.0 | 85.2 | -14.8 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 42.1 | 25.9 | -16.2 |
| Monthly fee (low balance) | | | |
| Minimum balance to avoid fee . | | | |
| Minimum balance to open | | | |
| Fee-only account ² | | | |
| Percent offering | 31.3 | 34.7 | 3.4 |
| Monthly fee | | | |
| Check charge | | | |
| Percent charging | | | |
| Average | | | |
| Minimum balance to open | | | |
| Free account ³ | | | |
| Percent offering | 42.2 | 22.2 | -20.0 |
| Minimum balance to open | | | |

Note. This CMSA lies entirely within Michigan. See also general note to table ${\rm C.1.1.}$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.

C.1.4. Noninterest checking accounts in Los Angeles-Riverside-Orange County

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|------------------------------------|------------------------------------|---------------------------|
| Percent offering | 91.0 | 96.5 | 5.5 |
| Single-balance, single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 47.7 9.82 927.54 223.39 | 35.3 9.59 1,323.96 273.69 | |
| Fee-only account ² Percent offering | 24.1 4.61 68.1 180.23 | 26.4 5.77 113.75 | 2.3 1.16 -66.48 |
| Free account ³ Percent offering | 4.5 | 16.0 | 11.5 |

NOTE. This CMSA lies entirely within California. See also general note to table ${\rm C.1.1.}$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - ... Data are not sufficient to report.

C.1.5. Noninterest checking accounts in Miami-Fort Lauderdale

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-----------------------------------|-----------------------------------|---------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 73.1 10.87 748.70 164.50 | 61.8 10.94 737.24 225.88 | -11.3 .07 -11.46 61.38 |
| Fee-only account ² Percent offering Monthly fee Check charge | 44.6 5.46 | 18.6 | -26.0* · · · |
| Percent charging | 55.2 .56 78.66 | | |
| Free account ³ Percent offering | 1.3 | 7.7 | 6.4 |

Note. This CMSA lies entirely within Florida. See also general note to table C.1.1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

C.1.6. Noninterest checking accounts in New York City-Northern New Jersey-Long Island

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------------------------------|----------------------------------|-----------------------------|
| Percent offering | 94.8 | 97.0 | 2.2 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 55.7 9.74 454.43 219.59 | 58.2 9.58 455.72 139.65 | 2.5 16 1.29 -79.94 |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 41.4 3.67 90.4 .47 11.80 | 55.2 3.23 17.42 | 13.8 44 5.62 |
| Free account ³ Percent offering Minimum balance to open | 19.6 | 24.7 | 5.1 |

Note. This CMSA also covers parts of Connecticut and Pennsylvania. See also general note to table C.1.1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.

C.1.7. Noninterest checking accounts in San Francisco-Oakland-San Jose

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|---------------------------------------|----------------------------------|-----------------------------|
| Percent offering | 83.7 | 93.1 | 9.4 |
| Single-balance, single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 55.5 8.20 908.72 134.43 | 64.5 8.80 915.47 193.97 | 9.0 .60 6.75 59.54 |
| Pee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 55.1 5.14 70.5 .51 113.93 | 30.5 | -24.6 |
| Free account ³ Percent offering Minimum balance to open | 22.2 | 22.0 | 2 |

NOTE. This CMSA lies entirely within California. See also general note to table C.1.1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - ... Data are not sufficient to report.

C.1.8. Noninterest checking accounts in Washington-Baltimore

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---------------------------------------|--------|-------|---------|
| Percent offering | 78.9 | 91.7 | 12.8 |
| Single-balance, | | | |
| single-fee account 1 | 37.6 | 42.2 | 4.6 |
| Percent offering | 5.32 | | 1.48 |
| Minimum balance to avoid fee . | 456.13 | | -118.19 |
| Minimum balance to open | 52.87 | 98.19 | |
| E | | | |
| Fee-only account ² | 19.3 | 34.1 | 14.8 |
| Percent offering | 3.11 | 5.17 | |
| Check charge | 3.11 | 5.17 | 2.00 |
| Percent charging | 90.9 | 35.5 | -55.4** |
| Average | .31 | | |
| Minimum balance to open | 97.18 | 76.69 | -20.49 |
| | | | |
| Free account ³ | 21.5 | 20.6 | |
| Percent offering | 21.5 | 20.6 | 9 |
| Minimum balance to open | | | |
| | | | |

Note. This CMSA also covers parts of Virginia and West Virginia. See also general note to table C.1.1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
- ... Data are not sufficient to report.

 ** Significant at the 95 percent confidence level.

C.2.1. NOW accounts in Chicago-Gary-Kenosha

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|-----------------------------------|------------------------------------|
| Percent offering | 100.0 | 97.0 | -3.0 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 53.7 8.75 755.20 294.34 | 35.3 11.28 889.66 423.82 | -18.4 2.53* 134.46 129.48 |
| Single-fee, single-check-charge account ² Percent offering | 6.8 | 1.6 | -5.2 |
| Monthly fee (low balance) Check charge | | | |
| Minimum balance to avoid fee . Minimum balance to open | | | |
| No-fee account Percent offering Minimum balance to open | 3.9 | .0 | -3.9 · · · · |

Note. Gary is in Indiana, and Kenosha is in Wisconsin. See also general note to table ${\rm C.1.1.}$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

C.2.2. NOW accounts in Dallas-Fort Worth

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--|------|---------------|
| Percent offering | 98.5 | 98.9 | .4** |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | | | 45 |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee Minimum balance to open | 21.3 10.40 .20 1,402.10 803.16 | .0 | -21.3** |
| No-fee account Percent offering Minimum balance to open | 4.2 | .0 | -4.2 · · · |

Note. This CMSA lies entirely within Texas. See also general note to table ${\rm C.1.1.}$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

C.2.3. NOW accounts in Los Angeles-Riverside-Orange County

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--|-------------------------------------|--------------|
| Percent offering | 91.0 | 85.0 | -6.0 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 50.8 9.37 1,722.14 632.97 | 52.1 10.38 1,493.60 505.49 | |
| Single-fee, single-check-charge account ² Percent offering | 17.2 11.25 .22 3,218.12 1,562.17 | 16.0 | -1.2 |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

NOTE. This CMSA lies entirely within California. See also general note to table ${\rm C.1.1.}$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

C.2.4. NOW accounts in Miami-Fort Lauderdale

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-------------------------------------|-------------------------------------|--------------|
| Percent offering | 94.3 | 100.0 | 5.7 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 44.6 12.25 1,572.09 723.58 | 44.6 12.71 1,444.38 287.53 | |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee . Minimum balance to open | 24.2 | 18.6 | -5.6 |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

NOTE. This CMSA lies entirely within Florida. See also general note to table $\,\mathrm{C}.1.1.$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

C.2.5. NOW accounts in New York City-Northern New Jersey-Long Island

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|------------------------------------|---|-----------------|
| Percent offering | 97.4 | 93.4 | -4.0 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 54.3 9.61 3,691.84 332.08 | 52.4 12.20 1,428.62 892.87 | |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee . Minimum balance to open | 9.2 | 15.7 6.07 .24 1,029.04 619.65 | 6.5 |
| No-fee account Percent offering Minimum balance to open | 5.3 | .0 | -5.3 · · · · |

Note. This CMSA also covers parts of Connecticut and Pennsylvania. See also general note to table C.1.1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

C.2.6. NOW accounts in San Francisco-Oakland-San Jose

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--|-------------------------------------|--------|
| Percent offering | 100.0 | 78.7 | -21.3 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 100.0 10.33 1,617.55 1,131.67 | 68.1 10.44 1,846.31 420.56 | 228.76 |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee . Minimum balance to open | | .0 | |
| No-fee account Percent offering | .0 | .0 | .0 |

Note. This CMSA lies entirely within California. See also general note to table ${\sf C.1.1.}$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

C.2.7. NOW accounts in Washington–Baltimore

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|----------------------------------|----------------------------------|-------------------------------|
| Percent offering | 86.9 | 91.8 | 4.9 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 50.0 7.68 586.18 293.20 | 54.1 7.17 563.89 232.19 | 4.1 51 -22.29 -61.01 |
| Single-fee, single-check-charge account ² Percent offering | 12.8 | 8.4 | -4.4 |
| No-fee account Percent offering Minimum balance to open | 8.3 | 8.3 | .0 |

Note. This CMSA also covers parts of Virginia and West Virginia. See also general note to table $\rm C.1.1.$

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.

C.3.1. Savings accounts in Chicago-Gary-Kenosha

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|---------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 18.3 2.43 153.01 106.43 | 37.5 3.80 192.64 131.94 | 19.2* 1.37 39.63 25.51 |
| No-fee passbook account Percent offering | 10.7 | 12.9 | 2.2 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 89.3 3.54 206.89 121.81 | 80.1 3.61 195.09 145.26 | -9.2 .07 -11.80 23.45 |
| No-fee statement account Percent offering | 6.8 | 12.9 | 6.1 |

Note. Gary is in Indiana, and Kenosha is in Wisconsin. See also general note to table C.1.1.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

C.3.2. Savings accounts in Cincinnati-Hamilton

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------------------------|---------------------------------|----------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering | 16.6 | 13.7 | -2.9 |
| No-fee passbook account Percent offering Minimum balance to open | 16.6 | .0 | -16.6 · · · · |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee Minimum balance to open | 66.7 1.91 98.56 50.32 | 72.6 1.90 118.03 57.27 | 5.9 01 19.47 6.95 |
| No-fee statement account Percent offering | .0 | 27.4 | 27.4* |

NOTE. In addition to Hamilton, Ohio, this CMSA covers parts of Indiana and Kentucky. See also general note to table C.1.1.

C.3.3. Savings accounts in Dallas-Fort Worth

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|------------------------------|
| Percent offering | 100.0 | 97.8 | -2.2** |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 8.3 | 15.8 | 7.5 |
| No-fee passbook account Percent offering Minimum balance to open | .0 | .0 | .0 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 91.7 3.15 198.23 147.42 | 82.1 3.48 206.19 173.78 | -9.6 .33 7.96 26.36 |
| No-fee statement account Percent offering Minimum balance to open | .0 | .0. | .0 |

Note. This CMSA lies entirely within Texas. See also general note to table C.1.1.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{...} Data are not sufficient to report.

^{**} Significant at the 95 percent confidence level.

C.3.4. Savings accounts in Los Angeles–Riverside–Orange County

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|----------------------------------|----------------------------------|---------------------------------|
| Percent offering | 95.5 | 100.0 | 4.5 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 16.3 | 11.6 | -4.7 |
| No-fee passbook account Percent offering Minimum balance to open | 3.2 | 4.4 | 1.2 |
| Simple statement account ¹ Percent offering | 75.9 2.80 360.17 295.17 | 92.1 2.91 307.61 232.94 | 16.2 .11 -52.56 -62.23 |
| No-fee statement account Percent offering Minimum balance to open | 7.7 | 3.5 | -4.2 |

Note. This CMSA lies entirely within California. See also general note to table ${\rm C.1.1.}$

C.3.5. Savings accounts in Miami–Fort Lauderdale

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-----------------------------------|----------------------------------|---------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | .0 | 12.3 | 12.3 |
| No-fee passbook account Percent offering Minimum balance to open | .0 | .0 | .0 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 100.0 4.04 338.08 180.43 | 88.1 5.26 409.00 208.46 | -11.9 1.22 70.92 28.03 |
| No-fee statement account Percent offering Minimum balance to open | .0 | 5.9 | 5.9 |

NOTE. This CMSA lies entirely within Florida. See also general note to table ${\rm C.1.1.}$

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

C.3.6. Savings accounts in New York City-Northern New Jersey-Long Island

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|----------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 61.3 3.27 294.22 186.67 | 52.9 3.45 226.84 104.49 | -8.4 .18 -67.38 -82.18* |
| No-fee passbook account Percent offering Minimum balance to open | 9.1 | 12.0 | 2.9 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 84.3 3.09 343.14 266.47 | 73.9 3.48 520.53 264.02 | -10.4 .39 177.39 -2.45 |
| No-fee statement account Percent offering Minimum balance to open | 6.5 | 9.0 | 2.5 |

NOTE. This CMSA also covers parts of Connecticut and Pennsylvania. See also general note to table C.1.1.

C.3.7. Savings accounts in San Francisco–Oakland–San Jose

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|----------------------------------|
| Percent offering | 100.0 | 92.3 | -7.7 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 39.4 | 27.9 | -11.5 |
| No-fee passbook account Percent offering | .0 | .0 | .0 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 41.1 2.82 486.32 274.74 | 72.1 4.22 429.02 319.72 | 31.0* 1.40 -57.30 44.98 |
| No-fee statement account Percent offering Minimum balance to open | 19.5 | .0. | -19.5 · · · · |

Note. This CMSA lies entirely within California. See also general note to table ${\rm C.1.1.}$

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

C.3.8. Savings accounts in Washington–Baltimore

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------|--------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 15.9 | 11.9 | -4.0 |
| No-fee passbook account Percent offering Minimum balance to open | 35.0 | 40.4 | 5.4 |
| | 25.77 | 41.11 | 15.34 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 64.3 | 55.4 | -8.9 |
| | 3.15 | 2.62 | 53 |
| | 152.06 | 141.71 | -10.35 |
| | 100.06 | 73.59 | -26.47 |
| No-fee statement account Percent offering Minimum balance to open | 17.6 | 24.1 | 6.5 |
| | 32.72 | 19.68 | -13.04 |

NOTE. This CMSA also covers parts of Virginia and West Virginia. See also general note to table C.1.1.

- 1. A monthly fee for balances below the minimum and no fee for balances above the minimum.
 - . . . Data are not sufficient to report.

C.4.2. Special fees in Chicago-Gary-Kenosha

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|--------------|
| Stop-payment orders Percent charging | 100.0 18.48 | 100.0 20.76 | .0 2.28** |
| NSF checks ¹ Percent charging | 100.0 21.31 | 100.0 22.48 | .0 1.17 |
| Overdrafts ² Percent charging | 100.0 20.54 | | .0 2.49* |
| Deposit items returned Percent charging | 74.6 9.17 | | |

NOTE. Gary is in Indiana, and Kenosha is in Wisconsin. See also general note to table C.1.1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

C.4.1. Special fees in Boston–Worcester–Lawrence

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|------|----------------|--------|
| Stop-payment orders Percent charging | | 100.0 17.67 | |
| NSF checks ¹ Percent charging Average fee | | 100.0 20.17 | |
| Overdrafts ² Percent charging | | 100.0 20.29 | |
| Deposit items returned Percent charging | | 100.0 4.13 | |

NOTE. In addition to Worcester and Lawrence, Mass., this consolidated metropolitan statistical area covers parts of Maine, New Hampshire, and Connecticut. See also general note to table C.1.1.

- 1. NSF-Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - . . . Data are not sufficient to report.

C.4.3. Special fees in Cincinnati-Hamilton

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|------|----------------|--------|
| Stop-payment orders Percent charging | | 100.0 21.80 | |
| NSF checks ¹ Percent charging Average fee | | 100.0 23.34 | |
| Overdrafts ² Percent charging Average fee | | 100.0 23.62 | |
| Deposit items returned Percent charging Average fee | | 84.4 8.19 | |

NOTE. In addition to Hamilton, Ohio, this CMSA covers parts of Indiana and Kentucky. See also general note to table C.1.1.

- 1. NSF-Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - . . . Data are not sufficient to report.

C.4.4. Special fees in Dallas-Fort Worth

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|--------------|
| Stop-payment orders Percent charging Average fee | 100.0 21.43 | | .0 15 |
| NSF checks ¹ Percent charging | 100.0 23.21 | | .0 74 |
| Overdrafts ² Percent charging Average fee | 100.0 24.39 | 100.0 22.47 | .0 -1.92 |
| Deposit items returned Percent charging Average fee | 95.9 3.99 | 91.4 5.27 | -4.5 1.28 |

Note. This CMSA lies entirely within Texas. See also general note to table C.1.1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

C.4.5. Special fees in Houston-Galveston-Brazoria

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|------|----------------|--------|
| Stop-payment orders Percent charging | | 100.0 23.73 | |
| NSF checks ¹ Percent charging Average fee | | 100.0 23.73 | |
| Overdrafts ² Percent charging Average fee | | 100.0 23.73 | |
| Deposit items returned Percent charging | | 100.0 3.50 | |

Note. This CMSA lies entirely within Texas. See also general note to table ${\rm C.1.1.}$

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ... Data are not sufficient to report.

C.4.6. Special fees in Los Angeles-Riverside-Orange County

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging | 100.0 | 100.0 | .0 |
| | 13.22 | 13.97 | .75 |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 15.40 | 18.08 | 2.68** |
| Overdrafts ² Percent charging | 100.0 | 100.0 | .0 |
| | 16.11 | 18.14 | 2.03 |
| Deposit items returned Percent charging | 100.0 | 92.0 | -8.0 |
| | 6.60 | 7.30 | .70 |

Note. This CMSA lies entirely within California. See also general note to table ${\rm C.1.1.}$

- NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

C.4.7. Special fees in Miami-Fort Lauderdale

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging | 100.0 | 100.0 | .0 |
| | 25.91 | 26.90 | .99 |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 27.19 | 28.19 | 1.00 |
| Overdrafts ² Percent charging | 100.0 | 100.0 | .0 |
| | 27.19 | 28.21 | 1.02 |
| Deposit items returned Percent charging | 100.0 | 100.0 | .0 |
| | 7.66 | 8.61 | .95 |

Note. This CMSA lies entirely within Florida. See also general note to table C.1.1.

- 1. NSF-Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

C.4.8. Special fees in New York City– Northern New Jersey–Long Island

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|--------------|
| Stop-payment orders Percent charging | | 100.0 19.15 | |
| NSF checks ¹ Percent charging | 100.0 21.82 | | .0 4.12** |
| Overdrafts ² Percent charging Average fee | 100.0 21.88 | | .0 4.46** |
| Deposit items returned Percent charging Average fee | 97.3 10.80 | | 2.7 1.56 |

NOTE. This CMSA also covers parts of Connecticut and Pennsylvania. See also general note to table C.1.1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

C.4.9. Special fees in San Francisco-Oakland-San Jose

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|----------------|--------|
| Stop-payment orders Percent charging | 100.0 | 100.0 | .0 |
| | 12.34 | 15.02 | 2.68* |
| NSF checks ¹ Percent charging Average fee | | 100.0 17.32 | |
| Overdrafts ² Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 15.66 | 18.09 | 2.43 |
| Deposit items returned Percent charging | 90.3 | 92.2 | 1.9 |
| | 5.55 | 6.04 | .49 |

NOTE. This CMSA lies entirely within California. See also general note to table C.1.1.

- 1. NSF-Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.

C.4.10. Special fees in Washington–Baltimore

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|-------|------------|
| Stop-payment orders Percent charging | 100.0 | 100.0 | .0 |
| | 20.24 | 23.52 | 3.28** |
| NSF checks ¹ Percent charging | 100.0 24.41 | | .0 1.33 |
| Overdrafts ² Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 23.79 | 26.04 | 2.25* |
| Deposit items returned Percent charging | 85.6 | 83.1 | -2.5 |
| | 10.85 | 8.90 | -1.95 |

NOTE. This CMSA also covers parts of Virginia and West Virginia. See also general note to table C.1.1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

C.5.1. Automated teller machines in Chicago-Gary-Kenosha

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-------------|
| Percent offering | 93.2 | 95.7 | 2.5 |
| Annual fee Percent charging | 3.2 | 8.9 | 5.7 |
| Card fee Percent charging | 3.2 | 3.5 | .3 |
| Fee for customer withdrawals On us Percent charging | 3.2 | 10.5 | 7.3 |
| On others Percent charging | 65.5 1.12 | | 18.6 .03 |
| Surcharge Percent charging | 81.3 1.42 | 96.5 1.44 | |

NOTE. Gary is in Indiana, and Kenosha is in Wisconsin. See also general note to table C.1.1 and to table 5.

^{. . .} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

C.5.2. Automated teller machines in **Dallas-Fort Worth**

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|---------------|------------------|
| Percent offering | 100.0 | 90.4 | -9.6 |
| Annual fee Percent charging | 25.1 15.63 | 18.3 | -6.8 · · · · |
| Card fee Percent charging Average | 16.6 | 4.6 | -12.0 · · · · |
| Fee for customer withdrawals On us Percent charging | .0 | .0 | .0 |
| On others Percent charging | 100.0 1.16 | 90.9 1.04 | -9.1 12 |
| Surcharge Percent charging Average | 95.9 1.35 | 100.0 1.43 | 4.1 .08 |

NOTE. This CMSA lies entirely within Texas. See also general note to table C.1.1 and to table 5.

C.5.4. Automated teller machines in Miami-Fort Lauderdale

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-----------------|
| Percent offering | 94.4 | 100.0 | 5.6 |
| Annual fee Percent charging | 1.6 | .0 | -1.6 · · · · |
| Card fee Percent charging | .0 | .0 | .0 |
| Fee for customer withdrawals On us Percent charging | 8.4 | .0 | -8.4 · · · |
| On others Percent charging | 74.5 1.15 | 75.1 1.09 | .6 06 |
| Surcharge Percent charging Average | 90.8 1.38 | 78.8 1.33 | |

Note. This CMSA lies entirely within Florida. See also general note to table C.1.1 and to table 5.

C.5.3. Automated teller machines in Los Angeles-Riverside-Orange County

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|----------------|
| Percent offering | 84.6 | 91.1 | 6.5 |
| Annual fee Percent charging | .0 | .0 | .0 |
| Card fee Percent charging Average | .0 | .0 | .0 |
| Fee for customer withdrawals On us Percent charging | .0 | .0 | .0 |
| On others Percent charging | 59.8 1.33 | 53.7 1.44 | -6.1 .11 |
| Surcharge Percent charging Average | 85.2 1.35 | 71.3 1.69 | -13.9 .34** |

NOTE. This CMSA lies entirely within California. See also general note to table C.1.1 and to table 5.

C.5.5. Automated teller machines in New York City-Northern New Jersey-Long Island

Dollars except as noted

| Bollans Cheepe as notes | | | |
|---|--------------|--------------|----------------|
| Service availability and fee averages | 2001 | 2002 | Change |
| Percent offering | 90.9 | 96.4 | 5.5 |
| Annual fee Percent charging | .0 | 29.5 | 29.5** |
| Card fee Percent charging | .0 | 3.8 | 3.8 |
| Fee for customer withdrawals On us Percent charging | 8.8 | 7.4 | -1.4 |
| On others Percent charging Average | 88.3 1.38 | 48.9 1.16 | |
| Surcharge Percent charging Average | 97.1 1.34 | 68.3 1.43 | -28.8** .09 |

NOTE. This CMSA also covers parts of Connecticut and Pennsylvania. See also general note to table C.1.1 and to table 5.

^{. . .} Data are not sufficient to report.

^{. . .} Data are not sufficient to report.

^{. . .} Data are not sufficient to report.

^{**} Significant at the 95 percent confidence level.

^{...} Data are not sufficient to report.

* Significant at the 90 percent confidence level.

^{**} Significant at the 95 percent confidence level.

C.5.6. Automated teller machines in San Francisco-Oakland-San Jose

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|---------------|------------|
| Percent offering | 83.4 | 100.0 | 16.6 |
| Annual fee Percent charging | .0 | .0 | .0 |
| Card fee Percent charging | .0 | .0 | .0 |
| Fee for customer withdrawals On us Percent charging | .0 | .0 | .0 |
| On others Percent charging | 68.5 1.42 | | |
| Surcharge Percent charging Average | 100.0 1.36 | 100.0 1.50 | .0 .14* |

Note. This CMSA lies entirely within California. See also general note to table C.1.1 and to table 5.

C.5.7. Automated teller machines in Washington-Baltimore

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|--------------|-------------|
| Percent offering | 82.7 | 79.0 | -3.7 |
| Annual fee Percent charging | .0 | .0 | .0 |
| Card fee Percent charging | .0 | 5.1 | 5.1 |
| Fee for customer withdrawals On us Percent charging | .0 | 6.0 | 6.0 |
| On others Percent charging | | 74.2 1.16 | |
| Surcharge Percent charging Average | 100.0 1.29 | 88.3 1.27 | -11.7 02 |

Note. This CMSA also covers parts of Virginia and West Virginia. See also general note to table $\rm C.1.1$ and to table 5.

^{. . .} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

^{...} Data are not sufficient to report.

Appendix D: Results by State

D.1.1. Noninterest checking accounts in California

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------|--------|---------|
| Percent offering | 92.0 | 95.2 | 3.2 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 54.5 | 52.5 | -2.0 |
| Monthly fee (low balance) | 8.67 | 8.59 | 08 |
| Minimum balance to avoid fee . | 832.18 | 957.96 | 125.78 |
| Minimum balance to open | 192.92 | 204.58 | 11.66 |
| F1 | | | |
| Fee-only account ² | 27.2 | 27.6 | 0.7 |
| Percent offering | 37.3 | 27.6 | |
| Monthly fee | 4.60 | 5.64 | 1.04 |
| Check charge | 70.7 | 0 | -70.7** |
| Percent charging | .52 | .0 | -70.7 |
| Minimum balance to open | 122.67 | 105.98 | -16.69 |
| Millimum balance to open | 122.07 | 105.58 | -10.05 |
| Free account ³ | | | |
| Percent offering | 13.0 | 14.5 | 1.5 |
| Minimum balance to open | | | |
| | | | |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

D.1.2. Noninterest checking accounts in Connecticut

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---------------------------------------|-------|-------|---------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, | | | |
| single-fee account ¹ | | | |
| Percent offering | 7.8 | 17.8 | 10.0** |
| Monthly fee (low balance) | | | |
| Minimum balance to avoid fee | | | |
| Minimum balance to open | | | |
| Fee-only account ² | | | |
| Percent offering | 3.9 | 74.7 | 70.8** |
| Monthly fee | | | |
| Check charge | | | |
| Percent charging | | | |
| Average | | | |
| Minimum balance to open | | | |
| Free account ³ | | | |
| Percent offering | 80.5 | 20.3 | -60.2** |
| Minimum balance to open | 00.0 | _0.5 | 00.2 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - ... Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

D.1.3. Noninterest checking accounts in Florida

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|------------------------|--------------|-----------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . | 55.5 9.23 654.82 | | -17.19 |
| Minimum balance to open Fee-only account 2 | 143.34 | 171.30 | 27.96 |
| Percent offering | 48.4 4.95 | 45.2 6.00 | -3.2 1.05 |
| Check charge Percent charging Average | 66.0 .41 | 11.3 | -54.7** |
| Minimum balance to open Free account ³ | 81.88 | 85.45 | 3.57 |
| Percent offering | 14.8 85.25 | 9.8 | -5.0 · · · · |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.

 - ... Data are not sufficient to report.

 ** Significant at the 95 percent confidence level.

D.1.4. Noninterest checking accounts in Georgia

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|-------|-------|-------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, | | | |
| single-fee account ¹ Percent offering | 15.4 | 19.2 | 3.8 |
| Monthly fee (low balance) | | 17.2 | 5.0 |
| Minimum balance to avoid fee . | | | |
| Minimum balance to open | | | |
| Eas only assessmt? | | | |
| Fee-only account ² Percent offering | 87.2 | 60.1 | -27.1 |
| Monthly fee | 7.04 | 6.12 | -27.1 92 |
| Check charge | 7.04 | 0.12 | 72 |
| Percent charging | 15.7 | .0 | -15.7 |
| Average | | | |
| Minimum balance to open | 85.80 | 59.12 | -26.68** |
| Free account ³ | | | |
| Percent offering | 16.2 | 28.4 | 12.2 |
| Minimum balance to open | 10.2 | 20.⊤ | 12.2 |
| William balance to open | | | |
| | | | |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.

 - ... Data are not sufficient to report.

 ** Significant at the 95 percent confidence level.

D.1.5. Noninterest checking accounts in Illinois

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------|--------|--------|
| Percent offering | 96.7 | 98.6 | 1.9 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 29.8 | 33.5 | 3.7 |
| Monthly fee (low balance) | 6.20 | 6.49 | .29 |
| Minimum balance to avoid fee . | 374.98 | 344.37 | -30.61 |
| Minimum balance to open | 88.85 | 70.16 | -18.69 |
| Fee-only account ² | | | |
| Percent offering | 35.0 | 25.8 | -9.2 |
| Monthly fee | 5.01 | 5.25 | .24 |
| Check charge | | | |
| Percent charging | 48.5 | 20.9 | -27.6* |
| Average | .31 | | |
| Minimum balance to open | 85.42 | 60.45 | -24.97 |
| • | | | |
| Free account ³ | | | |
| Percent offering | 34.2 | 30.5 | -3.7 |
| Minimum balance to open | | 27.50 | |
| _ | | | |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - ... Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

D.1.6. Noninterest checking accounts in Indiana

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-----------------------------------|-----------------------------------|-----------------------------------|
| Percent offering | 96.1 | 81.5 | -14.6* |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 17.0 7.29 494.48 177.31 | 22.2 6.64 503.90 71.71 | 5.2 65 9.42 -105.60 |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 21.9 4.39 35.8 83.57 | 34.9 3.64 12.3 56.81 | 13.0 75 -23.5 -26.76 |
| Free account ³ Percent offering Minimum balance to open | 46.1 | 30.6 | -15.5 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

D.1.7. Noninterest checking accounts in Iowa

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------|--------|-----------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 14.8 | 14.9 | .1 |
| Monthly fee (low balance) | 6.03 | 3.87 | -2.16* |
| Minimum balance to avoid fee . | 524.47 | 212.70 | -311.77** |
| Minimum balance to open | 83.13 | 32.43 | -50.70* |
| Fee-only account ² | | | |
| Percent offering | 17.8 | 23.4 | 5.6 |
| Monthly fee | 4.80 | 4.46 | 34 |
| Check charge | | | |
| Percent charging | l | 36.9 | -23.1 |
| Average Minimum balance to open | 70.40 | 52.87 | -17.53 |
| Free account ³ | | | |
| Percent offering | 30.2 | 50.4 | 20.2* |
| Minimum balance to open | | | |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . Data are not sufficient to report.

 - * Significant at the 90 percent confidence level.

 ** Significant at the 95 percent confidence level.

D.1.8. Noninterest checking accounts in **Kansas**

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------------------------------|-----------------------------------|--------------------------|
| Percent offering | 96.4 | 95.0 | -1.4 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee Minimum balance to open | 13.7 5.41 373.97 180.74 | 3.6 | -10.1 |
| Fee-only account ² Percent offering | 23.0 2.39 77.9 .35 92.21 | 22.4 5.64 33.3 78.17 | 6 3.25** -44.6 |
| Free account ³ Percent offering Minimum balance to open | 38.3 | 48.0 | 9.7 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.

 - ... Data are not sufficient to report.

 ** Significant at the 95 percent confidence level.

D.1.9. Noninterest checking accounts in Maryland

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-----------------------------------|------|------------------------------------|
| Percent offering | 79.5 | 94.9 | 15.4 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 41.5 6.29 446.12 39.99 | | .88 -118.57 |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 31.5 3.19 84.7 92.62 | | 8.9 1.96** -49.2** -15.56 |
| Free account ³ Percent offering | 6.2 | 19.9 | 13.7 |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.1.10. Noninterest checking accounts in Michigan

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-----------------------------------|------------------------------------|------------------------|
| Percent offering | 95.4 | 92.0 | -3.4 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 13.6 6.24 295.81 79.05 | 29.5 8.73 1,078.21 972.22 | |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 19.2 5.11 58.8 43.08 | 26.6 5.41 56.4 43.59 | 7.4 .30 -2.4 |
| Free account ³ Percent offering Minimum balance to open | 54.7 | 39.8 | -14.9 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - ... Data are not sufficient to report.

D.1.11. Noninterest checking accounts in Minnesota

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|-------|-------|---------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | .0 | .0 | .0 |
| Monthly fee (low balance) | | | |
| Minimum balance to avoid fee . | | | |
| Minimum balance to open | | | |
| Fee-only account ² | | | |
| Percent offering | 12.5 | 29.0 | 16.5 |
| Monthly fee | | | |
| Check charge | | | |
| Percent charging | | | |
| Average | | | |
| Minimum balance to open | | | |
| Free account ³ | | | |
| Percent offering | 100.0 | 54.1 | -45.9** |
| Minimum balance to open | | | |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.

 - ... Data are not sufficient to report.

 ** Significant at the 95 percent confidence level.

D.1.12. Noninterest checking accounts in Missouri

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-------|--------|--------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, | | | |
| single-fee account 1 | 25.1 | 22.0 | |
| Percent offering | 35.1 | | -2.2 |
| Monthly fee (low balance) Minimum balance to avoid fee | | | |
| | | | |
| Minimum balance to open | | | |
| Fee-only account ² | | | |
| Percent offering | 24.6 | 40.5 | 15.9 |
| Monthly fee | | 6.00 | |
| Check charge | | | |
| Percent charging | | | |
| Average | | | |
| Minimum balance to open | | 110.90 | |
| Free account ³ | | | |
| Percent offering | 35.2 | 30.4 | -4.8 |
| Minimum balance to open | 22.2 | 23.1 | 1.0 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.

D.1.13. Noninterest checking accounts in Nebraska

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 13.4 | 12.7 | 7 |
| Monthly fee (low balance) | | | |
| Minimum balance to avoid fee . | | | |
| Minimum balance to open | | | |
| E 1 (2 | | | |
| Fee-only account ² | 27.1 | 12.7 | -14.4 |
| Percent offering | 27.1 | | -14.4 |
| Monthly fee | | | |
| Check charge | | | |
| Percent charging | | | |
| Average | | | |
| Minimum balance to open | | | |
| Free account ³ | | | |
| Percent offering | 86.6 | 45.5 | -41 1* |
| Minimum balance to open | 50.0 | 73.3 | 71.1 |
| Minimum balance to open | | | |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - ... Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

D.1.14. Noninterest checking accounts in New Jersey

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|------|--------|---------|
| Percent offering | 93.3 | 96.5 | 3.2 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 86.5 | 48.5 | -38.0** |
| Monthly fee (low balance) | | 10.36 | |
| Minimum balance to avoid fee . | | 143.68 | |
| Minimum balance to open | | 42.21 | |
| Fee-only account ² | | | |
| Percent offering | 69.6 | 79.8 | 10.2 |
| Monthly fee | | 4.34 | |
| Check charge | | | |
| Percent charging | | | |
| Average | | | |
| Minimum balance to open | | 56.14 | |
| Free account ³ | | | |
| Percent offering | 6.8 | 9.6 | 2.8 |
| Minimum balance to open | | | |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

D.1.15. Noninterest checking accounts in **New York**

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------------------------------|--------------------------------------|-------------------------------------|
| Percent offering | 95.8 | 91.9 | -3.9 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 17.3 5.56 460.36 82.72 | 34.7 5.11 554.60 67.42 | 17.4 45 94.24 -15.30 |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 56.7 2.92 67.8 .28 39.30 | 61.7 3.56 48.4 .17 24.70 | 5.0 .64 -19.4 11 -14.60 |
| Free account ³ Percent offering Minimum balance to open | 16.9 | 16.9 | .0 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.

D.1.16. Noninterest checking accounts in Ohio

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------------------------------------|-----------------------------------|--------------------------------|
| Percent offering | 93.2 | 96.1 | 2.9 |
| Single-balance, single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 35.2 5.33 523.01 45.95 | 30.9 5.88 343.93 127.56 | |
| Fee-only account ² Percent offering | 36.8 3.74 55.3 .26 40.62 | 40.0 3.71 62.4 78.81 | 3.2 03 7.1 38.19* |
| Free account ³ Percent offering Minimum balance to open | 33.6 | 23.7 | -9.9 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.

 - * Significant at the 90 percent confidence level.
 ** Significant at the 95 percent confidence level.

D.1.17. Noninterest checking accounts in Tennessee

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-----------------------------------|---------------------------------|-----------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-balance, single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee Minimum balance to open | 100.0 7.77 705.78 127.72 | 64.3 | -35.7 |
| Fee-only account ² Percent offering Monthly fee Check charge Percent charging Average Minimum balance to open | 52.9 | 69.0 9.34 .0 96.57 | 16.1 |
| Free account ³ Percent offering Minimum balance to open | .0 | 31.0 | 31.0 |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.

D.1.18. Noninterest checking accounts in Texas

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------|--------|---------|
| Percent offering | 99.3 | 99.5 | .2 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 19.9 | 36.2 | 16.3* |
| Monthly fee (low balance) | 9.03 | 8.23 | |
| Minimum balance to avoid fee . | 877.07 | 716.72 | -160.35 |
| Minimum balance to open | 226.04 | 187.29 | -38.75 |
| Fee-only account ² | | | |
| Percent offering | 33.8 | 43.6 | 9.8 |
| Monthly fee | 5.63 | 6.35 | .72 |
| Check charge | 2.00 | 0.55 | .,_ |
| Percent charging | 42.7 | 12.8 | -29.9** |
| Average | .45 | | |
| Minimum balance to open | 121.76 | 109.09 | -12.67 |
| • | | | |
| Free account ³ | | | |
| Percent offering | 45.3 | 28.4 | -16.9* |
| Minimum balance to open | 104.53 | 106.03 | 1.50 |
| • | | | |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.1.19. Noninterest checking accounts in Virginia

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|--------|--------|--------|
| Percent offering | 89.4 | 98.4 | 9.0 |
| Single-balance, single-fee account ¹ | | | |
| Percent offering | 38.7 | 57.8 | 19.1 |
| Monthly fee (low balance) | 4.99 | 4.93 | 06 |
| Minimum balance to avoid fee . | 463.58 | 759.16 | 295.58 |
| Minimum balance to open | 62.60 | 52.80 | -9.80 |
| Fee-only account ² | | | |
| Percent offering | 18.1 | 25.1 | 7.0 |
| Monthly fee | | 5.06 | |
| Check charge | | | |
| Percent charging | | | |
| Average | | | |
| Minimum balance to open | | 47.80 | |
| Free account ³ | | | |
| Percent offering | 38.5 | 14.0 | -24.5 |
| Minimum balance to open | | | |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.
 - . . . Data are not sufficient to report.

D.1.20. Noninterest checking accounts in Wisconsin

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---------------------------------------|-------|-------|---------|
| Percent offering | 96.6 | 93.1 | -3.5 |
| Single-balance, | | | |
| single-fee account 1 | | | |
| Percent offering | 9.9 | 10.0 | .1 |
| Monthly fee (low balance) | | | |
| Minimum balance to avoid fee . | | | |
| Minimum balance to open | | | |
| Fee-only account ² | | | |
| Percent offering | 46.1 | 48.6 | 2.5 |
| Monthly fee | 4.24 | 3.63 | 61 |
| Percent charging | 61.3 | 42.4 | -18.9 |
| Average | .36 | | |
| Minimum balance to open | 42.98 | 82.33 | 39.35** |
| Free account ³ | | | |
| Percent offering | 41.0 | 39.8 | -1.2 |
| Minimum balance to open | | | |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee, no minimum balance to eliminate the fee, and a charge per check in some cases.
- 3. No monthly fee or per-check fee, although a charge may be imposed for check printing.

 - ... Data are not sufficient to report.

 ** Significant at the 95 percent confidence level.

D.2.1. NOW accounts in California

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|-------------|--------------|
| Percent offering | 94.5 | 84.0 | -10.5* |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 69.3 9.50 1,522.58 779.23 | | |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee Minimum balance to open | 9.2 10.26 .23 2,867.78 1,331.23 | 7.3 | -1.9 |
| No-fee account Percent offering Minimum balance to open | 1.5 | .0 | -1.5 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

D.2.3. NOW accounts in Florida

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|-------|--------|
| Percent offering | 95.5 | 97.7 | 2.2 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 52.6 10.71 1,781.38 679.06 | 11.21 | |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee a Minimum balance to open | 14.6 9.98 .27 1,716.26 669.22 | | 02 |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.

D.2.2. NOW accounts in Connecticut

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|-------|--------------|--------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-fee account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 34.1 | 78.9 | 44.8** |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee . Minimum balance to open | .0 | 11.7 | |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

D.2.4. NOW accounts in Georgia

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|--------------|---------------------------------------|
| Percent offering | 100.0 | 89.2 | -10.8 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 28.1 8.11 896.37 409.51 | 14.6 | -13.5 |
| Single-fee, single-check-charge account² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee Minimum balance to open | 46.5 6.50 .25 1,172.84 493.05 | | 11.0 .32 02 -55.52 326.04 |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.

D.2.5. NOW accounts in Illinois

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|------------------------------------|----------------------------------|--------------------------------------|
| Percent offering | 99.3 | 98.5 | 8 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 55.6 7.08 1,046.44 540.52 | 43.1 8.72 892.20 463.47 | -12.5 1.64** -154.24 -77.05 |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee a Minimum balance to open | 3.4 | .0 | -3.4 |
| No-fee account Percent offering Minimum balance to open | 5.3 | .0 | -5.3* |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.2.7. NOW accounts in Iowa

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|---|------------------------------------|
| Percent offering | 100.0 | 96.5 | -3.5 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 34.9 6.08 971.82 759.08 | 18.0 6.27 876.15 431.65 | -16.9 .19 -95.67 -327.43* |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee . Minimum balance to open | 28.3 4.59 .18 893.21 401.41 | 27.5 5.10 .20 911.02 526.63 | 8 .51 .02 17.81 125.22 |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

D.2.6. NOW accounts in Indiana

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|----------------------------------|----------------|---------------------------------------|
| Percent offering | 100.0 | 90.5 | -9.5* |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 73.2 6.98 821.88 471.78 | 6.64 616.47 | -29.1** 34 -205.41 -360.03** |
| Single-fee, single-check-charge account ² Percent offering | .0 | | 2.9 |
| No-fee account Percent offering Minimum balance to open | 6.4 | .0 | -6.4 · · · |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.2.8. NOW accounts in Kansas

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|----------------------------------|---|---------|
| Percent offering | 100.0 | 97.3 | -2.7 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 57.4 7.23 978.26 425.84 | 34.1 5.81 996.17 600.38 | -1.42** |
| Single-fee, single-check-charge account ² Percent offering | 14.3 | 17.9 5.80 .18 1,600.00 1,600.00 | 3.6 |
| No-fee account Percent offering | .0 | 6.3 | 6.3 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.2.9. NOW accounts in Maryland

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|--------------------------------|
| Percent offering | 88.4 | 89.9 | 1.5 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 66.2 7.68 586.18 293.20 | 48.5 7.70 594.55 241.05 | -17.7 .02 8.37 -52.15 |
| Single-fee, single-check-charge account ² | | | |
| Percent offering | 11.7 | 10.4 | -1.3 |
| Monthly fee (low balance) | | | |
| Check charge | | | |
| Minimum balance to avoid ice. Minimum balance to open | | | |
| No-fee account Percent offering Minimum balance to open | .0 | 5.1 | 5.1 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

D.2.11. NOW accounts in Minnesota

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------|------|-------------|
| Percent offering | 100.0 | 88.7 | -11.3 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 17.7 | 37.5 | 19.8 |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee . Minimum balance to open | 21.1 | 31.0 | 9.9 |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

D.2.10. NOW accounts in Michigan

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|----------------------------------|-----------------------------------|
| Percent offering | 100.0 | 95.5 | -4.5 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 39.5 6.89 911.05 488.10 | 33.6 6.72 591.74 220.90 | -5.9 17 -319.31* -267.20 |
| Single-fee, single-check-charge account ² Percent offering | 21.6 6.63 .26 583.14 191.43 | 10.7 | -10.9 |
| No-fee account Percent offering Minimum balance to open | 1.1 | 4.5 | 3.4 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
- * Significant at the 90 percent confidence level.

D.2.12. NOW accounts in Missouri

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|---------------------------------|
| Percent offering | 92.5 | 100.0 | 7.5 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 72.9 8.92 797.28 573.19 | 75.4 8.74 688.26 334.97 | 2.5 18 -109.02 -238.22 |
| Single-fee, single-check-charge account² Percent offering | .0 | .0 | .0 |
| No-fee account Percent offering | .0 | .0 | .0 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - ... Data are not sufficient to report.

D.2.13. NOW accounts in New Jersey

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|-------------------------------------|------|---------------|
| Percent offering | 90.5 | 87.8 | -2.7 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 47.4 10.60 2,850.00 270.00 | | |
| Single-fee, single-check-charge account ² Percent offering | .0 | .0 | .0 |
| No-fee account Percent offering Minimum balance to open | 9. 7 | .0 | -9.7 · · · |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.2.15. NOW accounts in Ohio

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|------|--------------|
| Percent offering | 86.1 | 90.7 | 4.6 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 52.5 6.91 822.52 671.83 | | |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee . Minimum balance to open | 10.7 | 3.0 | -7.7 |
| No-fee account Percent offering Minimum balance to open | .0 | 6.5 | 6.5 |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.
 ** Significant at the 95 percent confidence level.

D.2.14. NOW accounts in New York

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|----------------------------------|---|------------------------------------|
| Percent offering | 88.2 | 91.6 | 3.4 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 57.9 5.84 987.56 332.52 | 41.8 6.50 845.73 185.81 | -16.1 .66 -141.83 -146.71 |
| Single-fee, single-check-charge account ² Percent offering | 4.7 | 16.8 5.25 .27 438.50 186.71 | 12.1 |
| No-fee account Percent offering Minimum balance to open | 8.5 · · · | .0 | -8.5 · · · |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

D.2.16. NOW accounts in Tennessee

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------------|-------|---------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-fee account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 48.8 | 50.3 | 1.5 |
| Single-fee, single-check-charge account ² Percent offering | .0 | 20.5 | 20.5 |
| No-fee account Percent offering Minimum balance to open | .0 | .0 | .0 |

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

D.2.17. NOW accounts in Texas

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|-------------------------------------|-----------------|
| Percent offering | 97.5 | 95.7 | -1.8 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 54.2 10.28 1,274.67 861.40 | 40.4 10.27 1,382.79 768.02 | |
| Single-fee, single-check-charge account ² Percent offering Monthly fee (low balance) Check charge Minimum balance to avoid fee Minimum balance to open | 15.6 8.93 .19 1,321.14 956.38 | 1.4 | -14.2** |
| No-fee account Percent offering Minimum balance to open | 3.8 | .0 | -3.8 · · · · |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

D.2.19. NOW accounts in Wisconsin

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---|---|---------------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 28.9 6.70 753.18 518.03 | 20.1 6.81 696.22 326.01 | -8.8 .11 -56.96 -192.02 |
| Single-fee, single-check-charge account ² Percent offering | 32.9 5.89 .28 923.89 481.04 | 43.4 5.72 .26 705.50 412.51 | 10.5 17 02 -218.39 -68.53 |
| No-fee account Percent offering Minimum balance to open | .0 | 2.7 | 2.7 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.

D.2.18. NOW accounts in Virginia

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|------|----------------------------------|------------------|
| Percent offering | 80.5 | 98.5 | 18.0 |
| Single-fee account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 15.4 | 70.2 7.16 710.90 178.01 | 54.8** |
| Single-fee, single-check-charge account ² Percent offering | .0 | .0 | .0 |
| No-fee account Percent offering | 21.5 | .0 | -21.5 · · · · |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum, no monthly fee for balances above the minimum, and no other charges.
- 2. A monthly fee and a check charge for balances below the minimum and no monthly fee or other charges for balances above the minimum.
 - . . . Data are not sufficient to report.
- ** Significant at the 95 percent confidence level.

D.3.1. Savings accounts in California

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|--------------------------------|
| Percent offering | 98.0 | 96.4 | -1.6 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee Minimum balance to open | 22.9 2.32 263.93 169.50 | 15.8 2.36 325.65 133.54 | -7.1 .04 61.72 -35.96 |
| No-fee passbook account Percent offering Minimum balance to open | 3.5 | 3.6 | .1 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 71.6 2.55 345.78 224.75 | 82.8 3.32 350.45 227.10 | 11.2 .77* 4.67 2.35 |
| No-fee statement account Percent offering Minimum balance to open | 7.4 | 1.6 | -5.8 · · · · |

- 1. A monthly fee for balances below the minimum and no fee for balances above the minimum.
 - . . Data are not sufficient to report.
- * Significant at the 90 percent confidence level.

D.3.2. Savings accounts in Colorado

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|------|----------------------------------|--------|
| Percent offering | | 100.0 | |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | | .0 | |
| No-fee passbook account Percent offering Minimum balance to open | | 58.4 | |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | | 41.6 2.34 136.88 146.81 | |
| No-fee statement account Percent offering Minimum balance to open | | .0 | |

Note. See general note to table 1.

D.3.3. Savings accounts in Connecticut

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---------------------------------|---------------------------------|-------------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 93.9 2.43 318.07 23.27 | 52.2 2.58 331.94 20.15 | 13.87 |
| No-fee passbook account Percent offering Minimum balance to open | 6.1 | 47.8 | 41.7** |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 93.9 2.43 207.54 75.32 | 52.2 2.58 223.11 20.15 | -41.7** .15 15.57 -55.17** |
| No-fee statement account Percent offering | 6.1 | 47.8 | 41.7** |

NOTE. See general note to table 1.

D.3.4. Savings accounts in Florida

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|-------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 5.0 | 11.3 3.79 467.28 256.65 | 6.3 |
| No-fee passbook account Percent offering Minimum balance to open | .0 | 2.4 | 2.4 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 93.0 3.18 282.77 128.47 | 88.6 3.63 304.32 138.79 | -4.4 .45 21.55 10.32 |
| No-fee statement account Percent offering Minimum balance to open | 7.0 · · · | 4.6 | -2.4 · · · |

NOTE. See general note to table 1.

D.3.5. Savings accounts in Georgia

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---------------------------------|----------------------------------|---------------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 8.9 | 29.5 | 20.6 |
| No-fee passbook account Percent offering Minimum balance to open | 13.7 | .0 | -13.7 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 67.1 2.47 150.18 96.18 | 61.5 4.39 258.36 199.73 | -5.6 1.92** 108.18** 103.55* |
| No-fee statement account Percent offering Minimum balance to open | 10.2 | 9.0 | -1.2 · · · · |

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

[.] Data are not sufficient to report.

^{**} Significant at the 95 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{...} Data are not sufficient to report.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{...} Data are not sufficient to report.

* Significant at the 90 percent confidence level.

^{**} Significant at the 95 percent confidence level.

D.3.6. Savings accounts in Illinois

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------|--------|---------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 25.8 | 43.5 | 17.7** |
| | 1.61 | 2.75 | 1.14** |
| | 108.09 | 133.24 | 25.15 |
| | 79.98 | 86.31 | 6.33 |
| No-fee passbook account Percent offering Minimum balance to open | 19.9 | 20.5 | .6 |
| | 37.28 | 64.92 | 27.64* |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 60.9 | 50.5 | -10.4 |
| | 2.98 | 3.17 | .19 |
| | 184.76 | 164.67 | -20.09 |
| | 100.88 | 120.70 | 19.82 |
| No-fee statement account Percent offering Minimum balance to open | 16.0 | 9.3 | -6.7 |
| | 55.25 | 112.93 | 57.68** |

NOTE. See general note to table 1.

D.3.7. Savings accounts in Indiana

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---------------------------------|---------------------------------|-----------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 12.2 | 18.7 2.49 186.73 72.56 | 6.5 |
| No-fee passbook account Percent offering Minimum balance to open | 19.2 31.30 | 14.5 | -4.7 · · · |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 59.7 1.60 189.66 43.07 | 63.6 1.88 187.26 52.79 | 3.9 .28 -2.40 9.72 |
| No-fee statement account Percent offering | 24.2 444.37 | 11.2 | -13.0 |

Note. See general note to table 1.

D.3.8. Savings accounts in Iowa

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------|--------|----------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 18.8 | 25.1 | 6.3 |
| | 2.26 | 1.29 | 97** |
| | 94.54 | 90.00 | -4.54 |
| | 64.34 | 30.86 | -33.48** |
| No-fee passbook account Percent offering Minimum balance to open | 20.7 | 19.8 | 9 |
| | 21.61 | 19.57 | -2.04 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 45.5 | 24.8 | -20.7* |
| | 2.17 | 2.53 | .36 |
| | 113.61 | 125.34 | 11.73 |
| | 68.53 | 69.68 | 1.15 |
| No-fee statement account Percent offering Minimum balance to open | 42.7 | 35.4 | -7.3 |
| | 32.92 | 34.23 | 1.31 |

Note. See general note to table 1.

D.3.9. Savings accounts in Kansas

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---------------------------------|---------------------------------|------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 12.3 | 15.8 1.68 128.38 57.09 | 3.5 |
| No-fee passbook account Percent offering Minimum balance to open | 13.7 40.41 | 8.4 | -5.3 · · · · |
| Simple statement account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 48.2 1.70 124.60 74.70 | 51.1 2.01 156.09 96.84 | 2.9 .31 31.49 22.14 |
| No-fee statement account Percent offering Minimum balance to open | 31.0 41.09 | 28.3 40.58 | -2.7 51 |

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{*} Significant at the 90 percent confidence level.

^{**} Significant at the 95 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{...} Data are not sufficient to report.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{*} Significant at the 90 percent confidence level.

^{**} Significant at the 95 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{...} Data are not sufficient to report.

D.3.10. Savings accounts in Maryland

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|----------------------------------|---------------------------------|--------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 24.6 2.52 112.88 112.88 | 14.2 | -10.4 |
| No-fee passbook account Percent offering Minimum balance to open | 43.4 27.77 | 39.0 39.01 | -4.4 11.24 |
| Simple statement account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 62.1 3.13 122.86 99.38 | 56.0 2.64 107.77 73.46 | -6.1 49 -15.09 -25.92 |
| No-fee statement account Percent offering Minimum balance to open | 11.9 | 24.1 13.89 | 12.2 |

Note. See general note to table 1.

D.3.11. Savings accounts in Michigan

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|---------------------------------|---------------------------------|-------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 11.3 | 20.5 1.39 89.18 54.33 | 9.2 |
| No-fee passbook account Percent offering Minimum balance to open | 11.3 | 21.5 9.41 | 10.2 |
| Simple statement account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 79.7 1.83 144.33 68.37 | 67.0 2.11 146.48 83.56 | -12.7 .28 2.15 15.19 |
| No-fee statement account Percent offering | 15.8 | 10.3 | -5.5 · · · |

NOTE. See general note to table 1.

D.3.12. Savings accounts in Minnesota

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|-------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee Minimum balance to open No-fee passbook account | 34.2 | 29.4 | -4.8 |
| Percent offering | 30.8 | 20.2 | -10.6 · · · · |
| Simple statement account ¹ Percent offering | 69.2 2.36 141.31 144.50 | 65.7 2.44 164.53 140.98 | -3.5 .08 23.22 -3.52 |
| No-fee statement account Percent offering Minimum balance to open | 30.8 | .0 | -30.8** |

NOTE. See general note to table 1.

D.3.13. Savings accounts in Missouri

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 24.6 | 27.4 | 2.8 |
| No-fee passbook account Percent offering Minimum balance to open | 5.5 | .0 | -5.5 · · · · |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 73.3 1.78 132.02 104.07 | 64.1 1.94 190.10 105.10 | -9.2 .16 58.08 1.03 |
| No-fee statement account Percent offering Minimum balance to open | 10.3 | 24.6 | 14.3 |

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{...} Data are not sufficient to report.

** Significant at the 95 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{. . .} Data are not sufficient to report.

D.3.14. Savings accounts in Nebraska

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|-------|----------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee Minimum balance to open | .0 | 33.0 | 33.0 |
| No-fee passbook account Percent offering Minimum balance to open | .0 | 33.0 | 33.0 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 58.3 2.00 103.76 103.76 | 33.9 | -24.4* |
| No-fee statement account Percent offering | 41.7 | 24.5 | -17.2 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum and no fee for balances above the minimum.
 - ... Data are not sufficient to report.
 - * Significant at the 90 percent confidence level.

D.3.15. Savings accounts in New Jersey

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|---------------------------------|-----------------------------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 63.1 4.98 282.50 133.05 | 58.5 6.18 236.27 41.18 | 1.20 -46.23 |
| No-fee passbook account Percent offering Minimum balance to open | 26.5 | 27.7 | 1.2 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 73.5 3.85 214.03 85.79 | 55.5 3.17 168.77 25.57 | -18.0 68 -45.26 -60.22** |
| No-fee statement account Percent offering Minimum balance to open | 16.0 | 13.8 | -2.2 |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum and no fee for balances above the minimum.
 - . . . Data are not sufficient to report.
- ** Significant at the 95 percent confidence level.

D.3.16. Savings accounts in New York

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------|--------|--------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 31.0 | 40.3 | 9.3 |
| | 1.55 | 1.86 | .31 |
| | 138.66 | 158.38 | 19.72 |
| | 126.88 | 79.54 | -47.34 |
| No-fee passbook account Percent offering Minimum balance to open | 28.2 | 31.0 | 2.8 |
| | 26.90 | 57.20 | 30.30 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 63.3 | 63.8 | .5 |
| | 1.62 | 2.08 | .46* |
| | 163.64 | 191.11 | 27.47 |
| | 101.93 | 91.78 | -10.15 |
| No-fee statement account Percent offering Minimum balance to open | 32.1 | 27.0 | -5.1 |
| | 86.59 | 50.86 | -35.73 |

Note. See general note to table 1.

D.3.17. Savings accounts in Ohio

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|--------|--------|---------|
| Percent offering | 100.0 | 100.0 | .0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 19.6 | 26.6 | 7.0 |
| | 1.60 | 1.74 | .14 |
| | 125.00 | 87.29 | -37.71 |
| | 71.30 | 51.68 | -19.62 |
| No-fee passbook account Percent offering Minimum balance to open | 29.4 | 21.8 | -7.6 |
| | 27.85 | 7.94 | -19.91* |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 59.8 | 64.9 | 5.1 |
| | 2.35 | 2.43 | .08 |
| | 135.45 | 138.42 | 2.97 |
| | 96.18 | 71.66 | -24.52 |
| No-fee statement account Percent offering Minimum balance to open | 17.7 | 24.6 | 6.9 |
| | 12.16 | 7.57 | -4.59 |

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{*} Significant at the 90 percent confidence level.

^{1.} A monthly fee for balances below the minimum and no fee for balances above the minimum.

^{*} Significant at the 90 percent confidence level.

D.3.18. Savings accounts in Texas

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|----------------------------------|----------------------------------|--------------------------------|
| Percent offering | 100.0 | 99.0 | -1.0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 19.3 2.81 160.45 138.43 | 14.0 2.84 199.68 122.14 | -5.3 .03 39.23 -16.29 |
| No-fee passbook account Percent offering Minimum balance to open | 1.9 | 5.3 | 3.4 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 74.6 2.85 188.88 140.74 | 75.6 3.03 203.89 177.65 | 1.0 .18 15.01 36.91 |
| No-fee statement account Percent offering Minimum balance to open | 4.3 | 4.1 | 2 |

Note. See general note to table 1.

- 1. A monthly fee for balances below the minimum and no fee for balances above the minimum.
 - . . . Data are not sufficient to report.

D.3.19. Savings accounts in Virginia

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|--|----------------------------------|----------------------------------|-------------------------------|
| Percent offering | 97.3 | 98.3 | 1.0 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | .0 | 12.0 | 12.0** |
| No-fee passbook account Percent offering Minimum balance to open | 2.7 | 17.8 | 15.1 |
| Simple statement account 1 Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 81.1 3.05 216.59 122.88 | 78.8 2.54 268.55 105.60 | -2.3 51 51.96 -17.28 |
| No-fee statement account Percent offering | 16.2 | .0 | -16.2 · · · · |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum and no fee for balances above the minimum.
 - . Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

D.3.20. Savings accounts in Wisconsin

Dollars except as noted

| Account availability and fee averages | 2001 | 2002 | Change |
|---|---------------------------------|---------------------------------|-----------------------------------|
| Percent offering | 96.5 | 96.6 | .1 |
| Simple passbook account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 26.2 2.36 143.95 73.00 | 25.7 1.11 67.23 31.46 | 5 -1.25 -76.72** -41.54* |
| No-fee passbook account Percent offering Minimum balance to open | 30.9 15.28 | 19.6 20.44 | -11.3 5.16 |
| Simple statement account ¹ Percent offering Monthly fee (low balance) Minimum balance to avoid fee . Minimum balance to open | 49.6 2.35 141.16 89.80 | 58.1 1.74 129.86 64.81 | |
| No-fee statement account Percent offering Minimum balance to open | 10.6 | 6.0 | -4.6 |

NOTE. See general note to table 1.

- 1. A monthly fee for balances below the minimum and no fee for balances above the minimum.

 - ... Data are not sufficient to report.

 * Significant at the 90 percent confidence level.

D.4.1. Special fees in Alabama

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|------|----------------|--------|
| Stop-payment orders Percent charging | | 100.0 17.88 | |
| NSF checks ¹ Percent charging Average fee | | 100.0 23.47 | |
| Overdrafts ² Percent charging | | 100.0 23.74 | |
| Deposit items returned Percent charging | | 70.6 6.84 | |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ... Data are not sufficient to report.

^{**} Significant at the 95 percent confidence level.

D.4.2. Special fees in California

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|--------------|
| Stop-payment orders Percent charging | 100.0 12.81 | | .0 1.17* |
| NSF checks ¹ Percent charging | 100.0 15.77 | | .0 1.94** |
| Overdrafts ² Percent charging Average fee | 100.0 16.17 | 100.0 17.98 | .0 1.81** |
| Deposit items returned Percent charging | 95.9 5.77 | 92.7 6.22 | -3.2 .45 |

Note. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.4.3. Special fees in Connecticut

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|--------------|
| Stop-payment orders Percent charging | | 100.0 19.23 | .0 .22 |
| NSF checks ¹ Percent charging Average fee | 100.0 20.38 | 100.0 22.09 | |
| Overdrafts ² Percent charging | 100.0 20.91 | 100.0 23.08 | .0 2.17** |
| Deposit items returned Percent charging | 100.0 10.38 | 100.0 12.55 | |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

D.4.4. Special fees in Florida

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|--------------|------------|
| Stop-payment orders Percent charging | 100.0 25.54 | | .0 |
| NSF checks ¹ Percent charging | 100.0 27.62 | | .0 50 |
| Overdrafts ² Percent charging Average fee | 100.0 26.16 | | .0 1.09 |
| Deposit items returned Percent charging | 95.5 7.42 | 97.7 6.97 | 2.2 45 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

D.4.5. Special fees in Georgia

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|--------------|------------|
| Stop-payment orders Percent charging | 100.0 22.51 | | .0 2.03 |
| NSF checks ¹ Percent charging | 100.0 25.07 | | .0 1.21 |
| Overdrafts ² Percent charging | 100.0 24.74 | | .0 1.51 |
| Deposit items returned Percent charging | 62.4 6.30 | 88.2 4.90 | |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

D.4.6. Special fees in Illinois

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|------------|
| Stop-payment orders Percent charging | 98.1 16.12 | 100.0 16.69 | |
| NSF checks ¹ Percent charging | 100.0 18.62 | 100.0 19.71 | .0 1.09 |
| Overdrafts ² Percent charging Average fee | 100.0 18.18 | | |
| Deposit items returned Percent charging Average fee | 53.5 7.92 | 54.8 9.33 | |

Note. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

D.4.7. Special fees in Indiana

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|--------------|
| Stop-payment orders Percent charging | 100.0 19.40 | | .0 31 |
| NSF checks ¹ Percent charging Average fee | 100.0 22.17 | | .0 .34 |
| Overdrafts ² Percent charging Average fee | 100.0 22.01 | 100.0 21.89 | .0 12 |
| Deposit items returned Percent charging | 68.1 6.57 | 67.1 8.57 | -1.0 2.00 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- $2. \ \,$ Checks written against insufficient funds but honored by the institution.

D.4.8. Special fees in Iowa

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|--------------|
| Stop-payment orders Percent charging Average fee | 100.0 12.82 | | |
| NSF checks ¹ Percent charging | 100.0 15.05 | | .0 2.85** |
| Overdrafts ² Percent charging Average fee | 100.0 14.17 | 100.0 17.65 | .0 3.48** |
| Deposit items returned Percent charging | 35.3 6.36 | 58.9 6.75 | 23.6* .39 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.
 - ** Significant at the 95 percent confidence level.

D.4.9. Special fees in Kansas

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging | 92.9 | 100.0 | 7.1 |
| | 15.07 | 14.32 | 75 |
| NSF checks ¹ Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 16.20 | 17.21 | 1.01 |
| Overdrafts ² Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 16.12 | 16.42 | .30 |
| Deposit items returned Percent charging Average fee | 57.6 | 59.1 | 1.5 |
| | 3.05 | 4.17 | 1.12 |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

D.4.10. Special fees in Kentucky

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|------------------|
| Stop-payment orders Percent charging | 89.1 | 100.0 17.32 | 10.9 |
| NSF checks ¹ Percent charging | 100.0 25.68 | 100.0 23.21 | .0 -2.47 |
| Overdrafts ² Percent charging Average fee | | 100.0 24.64 | |
| Deposit items returned Percent charging | 100.0 7.54 | 69.2 4.33 | -30.8 -3.21** |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ... Data are not sufficient to report.
 - ** Significant at the 95 percent confidence level.

D.4.11. Special fees in Maryland

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|-------|----------|
| Stop-payment orders Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 21.13 | 22.77 | 1.64 |
| NSF checks ¹ Percent charging | 100.0 25.12 | | .0 22 |
| Overdrafts ² Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 24.39 | 25.29 | .90 |
| Deposit items returned Percent charging | 87.2 | 86.1 | -1.1 |
| | 11.43 | 10.87 | 56 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

D.4.12. Special fees in Massachusetts

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|------|----------------|--------|
| Stop-payment orders Percent charging | | 100.0 17.67 | |
| NSF checks ¹ Percent charging Average fee | | 100.0 20.17 | |
| Overdrafts ² Percent charging | | 100.0 20.29 | |
| Deposit items returned Percent charging | | 100.0 4.13 | |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - . . . Data are not sufficient to report.

D.4.13. Special fees in Michigan

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|---------------|-------|------------|
| Stop-payment orders Percent charging | 96.4 20.54 | | 3.6 .48 |
| NSF checks ¹ Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 22.51 | 22.33 | 18 |
| Overdrafts ² Percent charging Average fee | 97.9 | 100.0 | 2.1** |
| | 21.01 | 22.50 | 1.49 |
| Deposit items returned Percent charging | 75.0 | 81.7 | 6.7 |
| | 5.16 | 4.66 | 50 |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

D.4.14. Special fees in Missouri

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|-------|-----------|
| Stop-payment orders Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 18.64 | 19.09 | .45 |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 16.21 | 18.12 | 1.91** |
| Overdrafts ² Percent charging Average fee | 100.0 18.68 | | .0 .78 |
| Deposit items returned Percent charging | 80.9 | 76.2 | -4.7 |
| | 3.77 | 6.88 | 3.11** |

Note. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ** Significant at the 95 percent confidence level.

D.4.15. Special fees in Nebraska

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging | 100.0 | 100.0 | .0 |
| | 14.28 | 18.07 | 3.79** |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 17.70 | 17.95 | .25 |
| Overdrafts ² Percent charging | 100.0 | 100.0 | .0 |
| | 17.03 | 17.94 | .91 |
| Deposit items returned Percent charging | 63.5 | 64.0 | .5 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - . . . Data are not sufficient to report.
- ** Significant at the 95 percent confidence level.

D.4.16. Special fees in New Jersey

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|------|----------------|--------|
| Stop-payment orders Percent charging | | 100.0 21.25 | |
| NSF checks ¹ Percent charging | | 100.0 29.56 | |
| Overdrafts ² Percent charging | | 100.0 29.56 | |
| Deposit items returned Percent charging | | 100.0 12.56 | |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - ... Data are not sufficient to report.

D.4.17. Special fees in New York

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|-------|------------|
| Stop-payment orders Percent charging | 100.0 15.44 | | .0 1.00 |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 18.52 | 20.62 | 2.10* |
| Overdrafts ² Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 19.29 | 21.02 | 1.73 |
| Deposit items returned Percent charging Average fee | 99.7 | 100.0 | .3 |
| | 10.58 | 12.13 | 1.55 |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.
 - * Significant at the 90 percent confidence level.

D.4.18. Special fees in Ohio

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 14.59 | 20.22 | 5.63** |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 19.51 | 24.01 | 4.50** |
| Overdrafts ² Percent charging | 95.7 | 100.0 | 4.3 |
| | 19.19 | 24.09 | 4.90** |
| Deposit items returned Percent charging | 69.9 | 84.5 | 14.6 |
| | 7.75 | 9.86 | 2.11 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

D.4.19. Special fees in Texas

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|------------|
| Stop-payment orders Percent charging | 100.0 19.17 | 100.0 19.99 | .0 .82 |
| NSF checks ¹ Percent charging | 100.0 21.17 | | .0 1.00 |
| Overdrafts ² Percent charging | 100.0 21.54 | | .0 .59 |
| Deposit items returned Percent charging | 77.4 4.51 | 83.5 4.94 | 6.1 .43 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

D.4.20. Special fees in Virginia

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|-------|-------|--------|
| Stop-payment orders Percent charging | 100.0 | 100.0 | .0 |
| | 21.65 | 25.02 | 3.37 |
| NSF checks ¹ Percent charging | 100.0 | 100.0 | .0 |
| | 25.78 | 27.52 | 1.74 |
| Overdrafts ² Percent charging Average fee | 100.0 | 100.0 | .0 |
| | 24.90 | 27.52 | 2.62* |
| Deposit items returned Percent charging | 78.9 | 94.6 | 15.7 |
| | 7.67 | 5.31 | -2.36 |

NOTE. See general note to table 1.

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

D.4.21. Special fees in Wisconsin

Dollars except as noted

| Percent charging and fee averages | 2001 | 2002 | Change |
|--|----------------|----------------|------------|
| Stop-payment orders Percent charging | 100.0 16.16 | 100.0 16.37 | .0 .21 |
| NSF checks ¹ Percent charging Average fee | 100.0 17.25 | | .0 1.13 |
| Overdrafts ² Percent charging Average fee | 100.0 17.67 | | .0 .80 |
| Deposit items returned Percent charging | 65.0 7.60 | 66.4 6.95 | 1.4 65 |

- 1. NSF—Not sufficient funds.
- 2. Checks written against insufficient funds but honored by the institution.

^{**} Significant at the 95 percent confidence level.

^{*} Significant at the 90 percent confidence level.

D.5.1. Automated teller machines in California

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-------------|
| Percent offering | 88.1 | 94.4 | 6.3 |
| Annual fee Percent charging | .0 | 2.1 | 2.1 |
| Card fee Percent charging | .0 | .0 | .0 |
| Fee for customer withdrawals On us Percent charging | .0 | 1.9 | 1.9 |
| On others Percent charging | 49.7 1.37 | 52.5 1.42 | 2.8 .05 |
| Surcharge Percent charging Average | 94.5 1.41 | 87.0 1.50 | -7.5 .09 |

Note. See general note to table 5.

D.5.2. Automated teller machines in Florida

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-------------|
| Percent offering | 97.9 | 100.0 | 2.1 |
| Annual fee Percent charging Average | 3.1 | 2.3 | 8 |
| Card fee Percent charging Average | .0 | 2.3 | 2.3 |
| Fee for customer withdrawals On us Percent charging Average | 5.8 | 2.5 | -3.3 |
| On others Percent charging Average | 83.3 1.17 | 78.4 1.14 | -4.9 03 |
| Surcharge Percent charging Average | 93.3 1.40 | 90.2 1.42 | -3.1 .02 |

NOTE. See general note to table 5.

D.5.3. Automated teller machines in Georgia

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-----------------|
| Percent offering | 79.6 | 100.0 | 20.4* |
| Annual fee Percent charging Average | 14.6 | 10.1 | -4.5 · · · · |
| Card fee Percent charging Average | .0 | 13.5 | 13.5 |
| Fee for customer withdrawals On us Percent charging | .0 | 3.9 | 3.9 |
| On others Percent charging | 95.6 1.22 | 60.2 1.25 | -35.4* .03 |
| Surcharge Percent charging Average | 76.2 1.45 | 85.3 1.19 | 9.1 26** |

NOTE. See general note to table 5.

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-----------------|
| Percent offering | 85.9 | 94.0 | 8.1 |
| Annual fee Percent charging | 5.3 | 6.4 | 1.1 |
| Card fee Percent charging | 3.8 | 1.7 | -2.1 · · · · |
| Fee for customer withdrawals On us Percent charging | 1.7 | 5.5 | 3.8 |
| On others Percent charging Average | 70.4 1.07 | 73.5 1.14 | 3.1 .07 |
| Surcharge Percent charging | 89.1 1.23 | 93.5 1.33 | 4.4 .10 |

^{...} Data are not sufficient to report.

^{...} Data are not sufficient to report.

^{...} Data are not sufficient to report.

* Significant at the 90 percent confidence level.

** Significant at the 95 percent confidence level.

D.5.4. Automated teller machines in Illinois

^{. . .} Data are not sufficient to report.

D.5.5. Automated teller machines in Indiana

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-------------|
| Percent offering | 92.3 | 96.3 | 4.0 |
| Annual fee Percent charging | 3.2 | .0 | -3.2 |
| Card fee Percent charging Average | .0 | .0 | .0 |
| Fee for customer withdrawals On us Percent charging | .0 | .0 | .0 |
| On others Percent charging | 93.6 1.24 | 69.0 1.12 | |
| Surcharge Percent charging Average | 95.8 1.35 | 86.7 1.43 | -9.1 .08 |

NOTE. See general note to table 5.

D.5.6. Automated teller machines in Iowa

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|---------------|---------------|
| Percent offering | 93.2 | 96.4 | 3.2 |
| Annual fee Percent charging | 29.8 6.60 | 34.0 13.80 | 4.2 7.20** |
| Card fee Percent charging | 13.4 | 14.7 | 1.3 |
| Fee for customer withdrawals On us Percent charging | 9.4 | .0 | -9.4 |
| On others Percent charging | 38.5 .68 | 29.9 .83 | -8.6 .15 |
| Surcharge Percent charging Average | 11.5 | 50.0 1.41 | 38.5** |

NOTE. See general note to table 5.

D.5.7. Automated teller machines in Kansas

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|---------------|-----------------|
| Percent offering | 82.2 | 86.1 | 3.9 |
| Annual fee Percent charging Average | 6.3 | .0 | -6.3 · · · · |
| Card fee Percent charging Average | 4.3 | 3.2 | -1.1 |
| Fee for customer withdrawals On us Percent charging | .0 | 4.2 | 4.2 |
| On others Percent charging | 78.3 1.03 | 68.9 1.08 | -9.4 .05 |
| Surcharge Percent charging | 87.0 1.13 | 100.0 1.32 | 13.0* .19** |

NOTE. See general note to table 5.

D.5.8. Automated teller machines in Maryland

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|--------------|-------------|
| Percent offering | 83.5 | 78.2 | -5.3 |
| Annual fee Percent charging Average | .0 | .0 | .0 |
| Card fee Percent charging | .0 | 6.6 | 6.6 |
| Fee for customer withdrawals On us Percent charging | .0 | 7.5 | 7.5 |
| On others Percent charging Average | 86.4 1.25 | 73.2 1.14 | -13.2 11 |
| Surcharge Percent charging Average | 100.0 1.28 | 85.4 1.27 | -14.6 01 |

^{...} Data are not sufficient to report.

** Significant at the 95 percent confidence level.

^{...} Data are not sufficient to report.

^{**} Significant at the 95 percent confidence level.

^{...} Data are not sufficient to report.

* Significant at the 90 percent confidence level.

^{**} Significant at the 95 percent confidence level.

^{...} Data are not sufficient to report.

D.5.9. Automated teller machines in Michigan

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|-----------------|
| Percent offering | 95.5 | 95.5 | .0 |
| Annual fee Percent charging Average | 6.0 | 3.7 | -2.3 · · · · |
| Card fee Percent charging Average | 6.0 | 3.7 | -2.3 · · · · |
| Fee for customer withdrawals On us Percent charging | 13.6 | .0 | -13.6* |
| On others Percent charging Average | 81.8 1.25 | 80.9 1.27 | 9 .02 |
| Surcharge Percent charging | 86.5 1.45 | 91.6 1.49 | 5.1 .04 |

Note. See general note to table 5.

D.5.10. Automated teller machines in Minnesota

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|---------------|--------|
| Percent offering | 69.6 | 79.9 | 10.3 |
| Annual fee Percent charging | .0 | 25.1 | 25.1 |
| Card fee Percent charging | .0 | .0 | .0 |
| Fee for customer withdrawals On us Percent charging | .0 | .0 | .0 |
| On others Percent charging Average | 66.6 | 100.0 1.13 | 33.4* |
| Surcharge Percent charging Average | 100.0 1.42 | 100.0 1.36 | |

Note. See general note to table 5.

D.5.11. Automated teller machines in Missouri

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|---------------|---------------|------------|
| Percent offering | 100.0 | 100.0 | .0 |
| Annual fee Percent charging | .0 | 6.7 | 6.7 |
| Card fee Percent charging | .0 | .0 | .0 |
| Fee for customer withdrawals On us Percent charging | .0 | .0 | .0 |
| On others Percent charging Average | 80.9 1.24 | 93.3 1.19 | 12.4 05 |
| Surcharge Percent charging | 100.0 1.46 | 100.0 1.42 | .0 04 |

NOTE. See general note to table 5.

D.5.12. Automated teller machines in New Jersey

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|------|--------------|--------|
| Percent offering | | 93.7 | |
| Annual fee Percent charging | | 52.8 | |
| Card fee Percent charging | | .0 | |
| Fee for customer withdrawals On us Percent charging | | .0 | |
| On others Percent charging Average | | 36.1 1.12 | |
| Surcharge Percent charging Average | | 52.8 1.46 | |

^{. . .} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

^{...} Data are not sufficient to report.

^{*} Significant at the 90 percent confidence level.

^{. . .} Data are not sufficient to report.

^{. . .} Data are not sufficient to report.

D.5.13. Automated teller machines in New York

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|--------------|------------|
| Percent offering | 91.6 | 100.0 | 8.4 |
| Annual fee Percent charging | .0 | 8.2 | 8.2 |
| Card fee Percent charging Average | .0 | 5.0 | 5.0 |
| Fee for customer withdrawals On us Percent charging | 5.5 | 1.0 | -4.5 |
| On others Percent charging | 99.4 1.19 | 76.8 1.09 | |
| Surcharge Percent charging Average | 95.7 1.31 | 92.9 1.26 | -2.8 05 |

Note. See general note to table 5.

D.5.14. Automated teller machines in Ohio

Dollars except as noted

| Service availability and fee averages | 2001 | 2002 | Change |
|---|--------------|---------------|----------------|
| Percent offering | 85.5 | 89.3 | 3.8 |
| Annual fee Percent charging | 3.4 | .0 | -3.4 |
| Card fee Percent charging | 3.4 | .0 | -3.4 |
| Fee for customer withdrawals On us Percent charging | 8.3 | .0 | -8.3 |
| On others Percent charging Average | 93.1 .95 | 67.4 1.04 | -25.7** .09 |
| Surcharge Percent charging Average | 92.8 1.18 | 100.0 1.18 | 7.2 .00 |

Note. See general note to table 5.

^{...} Data are not sufficient to report.

** Significant at the 95 percent confidence level.

^{...} Data are not sufficient to report.

** Significant at the 95 percent confidence level.