









Tennessee Valley Federal Small Business Programs Conference & Exhibition

Sell - Be Sold - or Be Gone
Business Development
in the New Economy

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What is Business Development?

- Strategic / Operational / Tactical
- The Rule of Three
- Three Audiences





The Three Audiences

- Department Agency & Business Development
- Large Business/Prime & Business Development
- Small Business & Business Development





Business Development and the New Economy

- The Thinking, Behavior and Process of Business Development that got us where we are won't get us where we want to get to
- Everybody wants change they just don't want to be changed





Business Development and the New Economy

Fundamental Rule of Change:

When the pain of change is less than the pain you are in,

... YOU WILL CHANGE





Three Rules for the Small Business in the New Economy

- Sell Be Sold or Be Gone
- Make pay every Friday \$
- "He who rides the tiger cannot dismount ..."





Thinking Drives Behavior and Behavior Drives Revenue Results

 The Dependent / Reactive mindset & Business Development Process

versus

The Independent / Proactive mindset & Proactive Business Development Process





Large Agency / Prime Medium Business or Small Firm

Strategic / Operational / Tactical BD challenges fall into three areas:

Plans

People

Process





Business Development & Review Generation Assessment

- "SMART" operational & tactical BD plans
- Personnel assessment & leadership evaluation





Business Development & Review Generation Assessment

- Proactive BD process with early OI & QSM
 - Hunting/Strategic Farming/Organic
- Education & professional development of direct and indirect BD personnel





The People & Leadership Side of Business Development

- Top 3% in their profession
- Learn to think differently
- Understand conceptual vs.
 mechanical challenges
- Study and apply the Principles of Leadership





Leadership & Business Development

Being

Who we are as an individual

Knowing

What we know and can apply

Doing

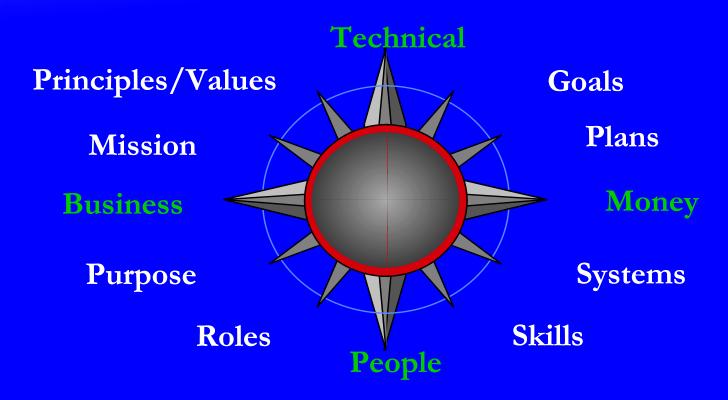
What we are capable of doing







The 12 Competencies of Business Development Be Know Do







Two Types of Revenue Generators

Strategic Growth

Business
Development
"Hunter"



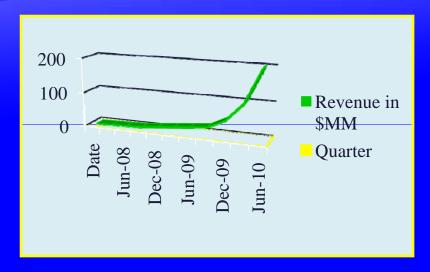
Organic Growth

Business
Development
"Farmer"





Three Types of BD Leaders



- Merger & turn-around specialists
- Build your team & drive revenue leader
- Run your BD organization leader





The Process & Skill Side of BD

- What is an Opportunity, Identification & Qualification process based on Human Intel?
- How does (Ol&Q)^{HI} fit into your overall BD process??
- The process, skills, thinking & discipline of early (OI&Q)^{HI}





Discussions · Questions · Decisions

How do the following contribute to challenges *you* face in BD and revenue growth?

- Strategy
- Culture
- Capabilities

- Personnel
- (OI&Q)^{HI} Process
- Leadership

What are your priorities to address these challenges?









Thank you for the opportunity to speak to you today



We look forward to seeing you at the BD Training Workshop
Annapolis, MD
August 4-5

704.553.0000



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