



**HAMP Application Activity by Servicer¹
As of June 2012**

Servicer Name	Activity Reported Since May 2012 Report				Program-to-Date			
	# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵	# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵
Aurora Loan Services LLC	-	-	-	-	77,378	75,605	55,505	20,100
Bank of America, NA ⁶	16,313	6,456	1,831	4,625	1,050,407	814,002	543,689	270,313
BankUnited	(7,418)	(2,242)	(1,857)	(385)	3,559	2,542	2,108	434
Bayview Loan Servicing, LLC	(2,985)	(3,537)	427	(3,964)	11,522	8,499	6,690	1,809
Carrington Mortgage Services, LLC	606	345	213	132	21,778	19,912	7,084	12,828
CCO Mortgage, a division of RBS Citizens NA	460	590	262	328	15,403	8,179	2,694	5,485
CitiMortgage Inc	85,103	6,590	4,807	1,783	353,782	274,985	210,862	64,123
GMAC Mortgage, LLC	5,421	1,033	819	214	267,818	249,706	88,838	160,868
Green Tree Servicing LLC	1,810	748	348	400	62,231	47,414	19,880	27,534
Homeward Residential ⁷	1,506	1,140	38	1,102	134,631	80,800	45,928	34,872
iServe Residential Lending, LLC	-	-	-	-	4	3	1	2
iServe Servicing, Inc.	4	2	-	2	74	31	13	18
JPMorgan Chase Bank, NA ⁸	(865)	5,031	2,679	2,352	795,219	531,229	356,544	174,685
Marix Servicing LLC	-	-	-	-	1,893	1,106	459	647
Midland Mortgage Co.	1,511	(1,940)	287	(2,227)	39,808	30,214	3,489	26,725
National City Bank	323	158	17	141	29,793	27,812	26,164	1,648
Nationstar Mortgage LLC	28,345	27,402	8,482	18,920	156,800	151,965	49,712	102,253
Navy Federal Credit Union	726	78	22	56	6,079	2,050	1,069	981
Ocwen Loan Servicing, LLC ⁹	23,085	17,635	1,618	16,017	348,881	248,272	99,849	148,423
OneWest Bank	9,954	6,481	682	5,799	165,010	117,113	80,265	36,848
ORNL Federal Credit Union	10	13	2	11	334	166	30	136
PennyMac Loan Services, LLC	81	119	68	51	5,212	5,010	2,149	2,861
PNC Bank, National Association	9	-	-	-	495	183	22	161
Quantum Servicing Corporation	(204)	1	-	1	1,244	691	85	606
Residential Credit Solutions, Inc.	426	126	31	95	10,175	8,183	1,899	6,284
Saxon Mortgage Services, Inc.	107	106	18	88	86,223	70,795	45,119	25,676
Select Portfolio Servicing, Inc.	2,289	259	210	49	99,741	77,557	72,119	5,438
Specialized Loan Servicing LLC	(1,267)	3,753	(205)	3,958	12,009	7,803	1,244	6,559
U.S. Bank National Association	267	1,734	139	1,595	71,400	43,812	19,041	24,771
Wells Fargo Bank, NA ¹⁰	9,902	6,263	2,612	3,651	636,280	443,413	307,499	135,914
Other Servicers ¹¹	-	-	-	-	6,582	6,330	4,929	1,401
TOTAL	175,519	78,344	23,550	54,794	4,471,765	3,355,382	2,054,979	1,300,403

¹ This report is sourced from the Monthly Servicer Survey of select servicers participating in MHA under a Servicer Participation Agreement. All data present in this report reflects what is provided by servicers participating in the survey, and cannot be separately reviewed or validated by Treasury. In June 2012, a number of servicers informed Treasury that they needed to update their reporting methodology to more accurately reflect application activities as presented in this report. As a result, prior months' reporting may contain data compiled under the different methodologies by these servicers. The surveyed servicers have since amended their reporting processes. These updates are reflected in this report on a going forward basis.

The Monthly Servicer Survey is a cumulative survey, therefore, an estimate of monthly activity was calculated by taking the latest monthly survey and subtracting it from the previous month's survey. This calculation may at times result in large fluctuations in monthly activity, including negative numbers, due to servicing transfers or servicer corrections to prior reporting methodology. Note that Requests Processed, Requests Approved, and Requests Denied in any given month may be related to Requests Received in prior months.

² "Requests Received" is the total number of HAMP mortgage modification requests received, calculated as the sum of the following from the Monthly Servicer Survey: Initial Packages Received and Being Evaluated; Packages Evaluated, Incomplete and Notice Sent; Packages Evaluated, Complete and Borrower Ineligible; and Packages Evaluated, Complete and Trial Offers Sent.

³ "Requests Processed" is the total number of the HAMP mortgage modifications approved or denied and communicated to the Borrower by the Servicer, calculated as the sum of the following from the Monthly Servicer Survey: Packages Evaluated, Complete and Borrower Ineligible; and Packages Evaluated, Complete and Trial Offers Sent. HAMP mortgage modification requests evaluated and denied due to insufficient documentation (Packages Evaluated, Incomplete and Notice Sent) are excluded.

⁴ "Requests Approved" is the total number of HAMP mortgage modification requests approved, calculated as Packages Evaluated, Complete, and Trial Offers Sent. Note that all "Requests Approved" do not become Active Trials because some borrowers do not accept the trial or fail to make the first trial payment.

⁵ "Requests Denied" is the total number of HAMP mortgage modification requests denied, calculated as Packages Evaluated, Complete and Borrower Ineligible. HAMP mortgage modification requests evaluated and denied due to insufficient documentation (Packages Evaluated, Incomplete and Notice Sent) are excluded.

⁶ Bank of America, NA includes Home Loan Services, Wilshire Credit Corporation and BAC Home Loans Servicing, LP.

⁷ Formerly American Home Mortgage Servicing, Inc.

⁸ JPMorgan Chase Bank, NA includes EMC Mortgage Company.

⁹ Ocwen Loan Servicing, LLC includes Litton Loan Servicing LP.

¹⁰ Wells Fargo Bank, NA includes Wachovia Mortgage FSB.

¹¹ Includes servicers that are no longer actively participating in the survey process or whose Servicer Participation Agreement has been terminated. These servicers no longer submit a survey, and their results only reflect previous periods when the survey questions were not as extensive as current surveys (e.g. #Requests Denied was not a component of earlier surveys).