

Company Name:  
Electronic Data Systems Corporation

Contract Number:  
HSHQDC-06-D-00032 (HSHQDC06D00032)

Order Number:  
HSCETC-08-J-00019 (HSCETC08J00019)

Requisition/Reference Number:  
SDD-08-DC06 (SDD08DC06)

Period of Performance:  
6/16/2008 through 6/15/2013

Latest Modification Processed:  
P00007

Services Provided:  
Provides, under the Enterprise Acquisition Gateway for  
Leading Edge Solutions (EAGLE), Functional Category 4,  
Software Development, Detention and Removal Operations  
Support Services (DROPS).

2. CONTRACT (Proc. Inst. Ident.) NO. HSHQDC-06-D-00032/HSCETC-08-J-00019 3. EFFECTIVE DATE See Block 20C 4. REQUISITION/PURCHASE REQUEST/PROJECT NO. SDD-08-DC06

5. ISSUED BY CODE DHS/OPO/ITAC 6. ADMINISTERED BY (If other than Item 5) CODE DHS/OPO/ITAC  
 Department of Homeland Security  
 Office of Procurement Operations  
 Information Tech. Acquisition Div.  
 245 Murray Lane, SW  
 Building 410  
 Washington DC 20528  
 Department of Homeland Security  
 Office of Procurement Ops. (ITAC)  
 245 Murray Drive  
 Bldg. 410  
 Washington DC 20528

7. NAME AND ADDRESS OF CONTRACTOR (No., Street, City, Country, State and ZIP Code)  
 ELECTRONIC DATA SYSTEMS CORPORATION  
 13600 EDS DRIVE  
 MAILSTOP A6N-D48  
 HERNDON VA 201713225  
 8. DELIVERY  FOB ORIGIN  OTHER (See below)  
 9. DISCOUNT FOR PROMPT PAYMENT  
 Net 30

10. SUBMIT INVOICES (4 copies unless otherwise specified) TO THE ADDRESS SHOWN IN ITEM

11. SHIP TO/MARK FOR CODE ICE/CIO FACILITY CODE 12. PAYMENT WILL BE MADE BY CODE DHS/ICE/BFC  
 ICE Chief Information Officer  
 Immigration and Customs Enforcement  
 801 I Street, NW  
 Suite 700  
 Washington DC 20536  
 Department of Homeland Security  
 Burlington Finance Center  
 P.O. Box 1620  
 ATTN: HQ/OFM Invoice  
 Williston VT 05495-1279

13. AUTHORITY FOR USING OTHER THAN FULL AND OPEN COMPETITION:  10 U.S.C. 2304 (c) ( )  41 U.S.C. 253 (c) ( ) 14. ACCOUNTING AND APPROPRIATION DATA See Schedule

15A. ITEM NO	15B. SUPPLIES/SERVICES	15C. QUANTITY	15D. UNIT	15E. UNIT PRICE	15F. AMOUNT
Continued					

15G. TOTAL AMOUNT OF CONTRACT \$6,323,388.00

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	B	SUPPLIES OR SERVICES AND PRICES/COSTS		PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH.			
	C	DESCRIPTION/SPECS./WORK STATEMENT			J	LIST OF ATTACHMENTS	
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	H	SPECIAL CONTRACT REQUIREMENTS					

CONTRACTING OFFICER WILL COMPLETE ITEM 17 OR 18 AS APPLICABLE

17.  CONTRACTOR'S NEGOTIATED AGREEMENT (Contractor is required to sign this document and return \_\_\_\_\_ copies to issuing office.) Contractor agrees to furnish and deliver all items or perform all the services set forth or otherwise identified above and on any continuation sheets for the consideration stated herein. The rights and obligations of the parties to this contract shall be subject to and governed by the following documents: (a) this award/contract, (b) the solicitation, if any, and (c) such provisions, representations, certifications, and specifications, as are attached or incorporated by reference herein. (Attachments are listed herein.)

18.  AWARD (Contractor is not required to sign this document.) Your offer on Solicitation Number HSCETC-08-Q-00002 including the additions or changes made by you which additions or changes are set forth in full above, is hereby accepted as to the items listed above and on any condition sheets. This award consummates the contract which consists of the following documents: (a) the Government's solicitation and your offer, and (b) this award/contract. No further contractual document is necessary.

19A. NAME AND TITLE OF SIGNER (Type or print) 20A. NAME OF CONTRACTING OFFICER  
 JoNelle M. Hildreth

19B. NAME OF CONTRACTOR 19C. DATE SIGNED 20B. UNITED STATES OF AMERICA 20C. DATE SIGNED  
 BY (Signature of person authorized to sign) BY (Signature of the Contracting Officer) 5 June 2008

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**ELECTRONIC DATA SYSTEMS CORPORATION**

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0001	DUNS Number: [redacted] b2High Point of Contacts: Contracting Officer: Maxine D. Edwards/(202) 307-[redacted] b6 Contracting Officer: JoNelle M. Hildreth/[redacted] b6 COTR: Francine Cox (202)732-[redacted] b6 FOB: Destination Period of Performance: 06/16/2008 to 06/15/2013 Detention and Removal Operations Support (DROPS) Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
0001A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES Accounting Info: [redacted] b2High Funded: \$ [redacted] b4	1	LO	[redacted] b4	
0001B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Base Year June 16, 2008 - June 15, 2009 Fully Funded Obligation Amount \$ [redacted] b4 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES Accounting Info: [redacted] b2High Funded: [redacted] b4	1	LO	[redacted] b4	
0002	Deportable Alien Control System (DACS) O & M Continued ...		LO	0.00	0.00

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES				
0002A	Maintenance Activities - 100% of Task Support Firm Fixed Price Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES  Accounting Info: [Redacted] b2High Funded: \$ [Redacted] b4	1	LO	[Redacted] b4	
0003	DACS Data Quality Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
0003A	Data Quality Assurance Activities - 100% of Task Support Firm Fixed Price Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES  Accounting Info: [Redacted] b2High Funded: \$ [Redacted] b4	1	LO	[Redacted] b4	
0004	ENFORCE Alien Removals Module (EARM) Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
0004A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & Continued ...	1	LO	[Redacted] b4	

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	<p>TECHNICAL SERVICES</p> <p>Accounting Info: [REDACTED] b2High</p> <p>Funded: \$ [REDACTED] b4</p>				
0004B	<p>Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Base Year June 16, 2008 - June 15, 2009 Fully Funded Obligation Amount: [REDACTED] b4 Product/Service Code: R425 Product/Service Description: ENGINEERING &amp; TECHNICAL SERVICES</p> <p>Accounting Info: [REDACTED] b2High</p> <p>Funded: \$ [REDACTED] b4</p>	1	LO	[REDACTED] b4	
0005	<p>electronic Travel Documents (eTD) Module Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING &amp; TECHNICAL SERVICES</p>		LO	0.00	0.00
0005A	<p>Corrective Maintenance Activities - 100% of Task Support Firm Fix Price Base Year June 16, 2008 - June 15, 2009 Product/Service Code: R425 Product/Service Description: ENGINEERING &amp; TECHNICAL SERVICES</p> <p>Accounting Info: [REDACTED] b2High</p> <p>Funded: \$ [REDACTED] b4</p>	1	LO	[REDACTED] b4	
0006	<p>CPEFF Fixed Fee Costs Base Year June 16, 2008 - June 15, 2009 Fully Funded Obligation Amount: [REDACTED] b4</p> <p>Delivery: 30 Days After Award Accounting Info: Continued ...</p>	1	LO	[REDACTED] b4	

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0007	<p style="text-align: center;">b2High</p> <p>Funded: \$ [redacted] b4</p> <p>Other Direct Costs                      Base Year June 16, 2008 - June 15, 2009                      Fully Funded Obligation Amount \$ [redacted] b4</p> <p>Delivery: 30 Days After Award                      Accounting Info:</p> <p style="text-align: center;">b2High</p> <p>Funded: \$ [redacted] b4</p>	1	EA	[redacted] b4	
0008	<p>Optional Task Requirement                      Base Year June 16, 2008 - June 15, 2009</p> <p>Delivery: 30 Days After Award                      Accounting Info:</p> <p style="text-align: center;">b2High</p> <p>Funded: \$ [redacted] b4</p>	1	LO	[redacted] b4	
1001	<p>Detention and Removal Operations Support (DROPS)                      Option Year #1 June 16, 2009 - June 15, 2010</p> <p>(Option Line Item)                      06/16/2009                      Product/Service Code: R425                      Product/Service Description: ENGINEERING &amp;                      TECHNICAL SERVICES</p>		LO	0.00	0.00
1001A	<p>Corrective Maintenance Activities - 25% of Task                      Support Firm Fixed Price                      Option Year #1 June 16, 2009 - June 15, 2010                      (Option Line Item)                      06/16/2009                      Product/Service Code: R425                      Product/Service Description: ENGINEERING &amp;                      TECHNICAL SERVICES</p>	1	LO	[redacted] b4	0.00
1001B	<p>Other Maintenance/Enhancement Activities - 75%                      of Task Support Cost Plus Fixed Fee                      Option Year #1 June 16, 2009 - June 15, 2010                      Continued ...</p>	1	LO	[redacted] b4	0.00

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	(Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES				
1002	Deportable Alien Control System (DACS) O & M Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
1002A	Maintenance Activities - 100% of Task Support Firm Fixed Price Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
1003	DACS Data Quality Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
1003A	Data Quality Assurance Activities - 100% of Task Support Firm Fixed Price Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
1004	ENFORCE Alien Removals Module (EARM) Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
1004A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Continued ...	1	LO		0.00

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES				
1004B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
1005	electronic Travel Documents (eTD) Module Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
1005A	Corrective Maintenance Activities - 100% of Task Support Firm Fix Price Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
1006	CPFF Fixed Fee Costs Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009  Delivery: 30 Days After Award Accounting Info: Funded: \$0.00	1	LO	b4	0.00
1007	Other Direct Costs Option Year #1 June 16, 2009 - June 15, 2010 (Option Line Item) 06/16/2009  Delivery: 30 Days After Award Accounting Info: b2High Continued ...	1	LO	b4	0.00



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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	b2High				
	Funded: \$0.00				
1008	Optional Task Requirement Option Year #1 June 16, 2009 - June 15, 2010. (Option Line Item) 06/16/2009  Delivery: 30 Days After Award Accounting Info: Funded: \$0.00		LO	0.00	0.00
2001	Detention and Removal Operations Support (DROPS) Option Year #2 June 16, 2010 - June 15, 2011  (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
2001A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
2001B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #2 June 16, 2010 - June 15, 2011  (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
2002	Deportable Alien Control System (DACS) O & M Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
	Continued ...				

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2002A	Maintenance Activities - 100% of Task Support Firm Fixed Price Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
2003	DACS Data Quality Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
2003A	Data Quality Assurance Activities - 100% of Task Support Firm Fixed Price Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
2004	ENFORCE Alien Removals Module (EARM) Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
2004A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
2004B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & Continued ...	1	LO	b4	0.00

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	TECHNICAL SERVICES				
2005	electronic Travel Documents (eTD) Module Option Year #2 June 16, 2010 - June 15, 2011  (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
2005A	Corrective Maintenance Activities - 100% of Task Support Firm Fix Price Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
2006	CPFF Fixed Fee Costs Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010  Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; width: 300px; height: 40px; margin: 5px 0;"></div> b2High Funded: \$0.00	1	LO	b4	0.00
2007	Other Direct Costs Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010  Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; width: 300px; height: 40px; margin: 5px 0;"></div> b2High Funded: \$0.00	1	LO	b4	0.00
2008	Optional Task Requirement Option Year #2 June 16, 2010 - June 15, 2011 (Option Line Item) 06/16/2010 Continued ...		LO	0.00	0.00

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; width: 300px; height: 40px; margin: 5px 0;">b2High</div> Funded: \$0.00				
3001	Detention and Removal Operations Support (DROPS) Option Year #3 June 16, 2011 - June 15, 2012  (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
3001A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
3001B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
3002	Deportable Alien Control System (DACS) O & M Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
3002A	Maintenance Activities - 100% of Task Support Firm Fixed Price Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Continued ...		LO	0.00	0.00

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
3003	Product/Service Description: ENGINEERING & TECHNICAL SERVICES  DACS Data Quality Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
3003A	Data Quality Assurance Activities - 100% of Task Support Firm Fixed Price Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
3004	ENFORCE Alien Removals Module (EARM) Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
3004A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
3004B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
3005	electronic Travel Documents (eTD) Module Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Continued ...		LO	0.00	0.00

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
3005A	Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES  Corrective Maintenance Activities - 100% of Task Support Firm Fix Price Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
3006	CPFF Fixed Fee Costs Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011  Delivery: 30 Days After Award Accounting Info: [Redacted] b2High	1	LO	b4	0.00
3007	Other Direct Costs Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011  Delivery: 30 Days After Award Accounting Info: [Redacted] b2High  Funded: \$0.00	1	LO	b4	0.00
3008	Optional Task Requirement Option Year #3 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2011  Delivery: 30 Days After Award Accounting Info: [Redacted] b2High  Continued ...		LO	0.00	0.00

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ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Funded: \$0.00				
4001	Detention and Removal Operations Support (DROPS) Option Year #4 June 16, 2012 - June 15, 2013  (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
4001A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
4001B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
4002	Deportable Alien Control System (DACS) O & M Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
4002A	Maintenance Activities - 100% of Task Support Firm Fixed Price Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
4003	DACS Data Quality Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Continued ...		LO	0.00	0.00

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NAME OF OFFEROR OR CONTRACTOR

ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES				
4003A	Data Quality Assurance Activities - 100% of Task Support Firm Fixed Price Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
4004	ENFORCE Alien Removals Module (EARM) Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
4004A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #4 June 16, 2011 - June 15, 2012 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
4004B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
4005	electronic Travel Documents (eTD) Module Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES		LO	0.00	0.00
4005A	Corrective Maintenance Activities - 100% of Task Support Firm Fix Price Option Year #4 June 16, 2012 - June 15, 2013 Continued ...	1	LO	b4	0.00



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NAME OF OFFEROR OR CONTRACTOR

ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
4006	(Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES  CPFF Fixed Fee Costs Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012  Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; color: white; padding: 5px; text-align: center;">b2High</div> Funded: \$0.00	1	LO	b4	0.00
4007	Other Direct Costs Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	b4	0.00
4008	Optional Task Requirement Option Year #4 June 16, 2012 - June 15, 2013 (Option Line Item) 06/16/2012  Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; color: white; padding: 5px; text-align: center;">b2High</div> Funded: \$0.00 Contractors, please use these procedures when you submit an invoice for all acquisitions emanating from ICE/OAQ. This procedure takes effect 04/01/2008 and pertains to all invoices submitted on that date and thereafter.  1. Invoices shall now be submitted via one of the following three methods:  a. By mail: (See Block 12)  Continued ...		LO	0.00	0.00

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NAME OF OFFEROR OR CONTRACTOR

**ELECTRONIC DATA SYSTEMS CORPORATION**

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>b. By facsimile (fax) at: 802-288-7658 (include a cover sheet with point of contact &amp; # of pages)</p> <p>c. By e-mail at: Invoice.Consolidation@dhs.gov</p> <p>Invoices submitted by other than these three methods will be returned. Contractor Taxpayer Identification Number (TIN) must be registered in the Central Contractor Registration (<a href="http://www.ccr.gov">http://www.ccr.gov</a>) prior to award and shall be notated on every invoice submitted to ICE/OAQ on or after mm/dd/yyyy to ensure prompt payment provisions are met. The ICE program office identified in the delivery order/contract shall also be notated on every invoice. Please send an additional copy of the invoice to ICEOCIOITSRACQ@DHS.GOV.</p> <p>2. In accordance with Section I, Contract Clauses, FAR 52.212-4 (g) (1), Contract Terms and Conditions, Commercial Items, or FAR 52.232-25 (a) (3), Prompt Payment, as applicable, the information required with each invoice submission is as follows:</p> <p>An invoice must include:</p> <ul style="list-style-type: none"> <li>(i) Name and address of the Contractor;</li> <li>(ii) Invoice date and number;</li> <li>(iii) Contract number, contract line item number and, if applicable, the order number;</li> <li>(iv) Description, quantity, unit of measure, unit price and extended price of the items delivered;</li> <li>(v) Shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;</li> <li>(vi) Terms of any discount for prompt payment offered;</li> <li>(vii) Name and address of official to whom payment is to be sent;</li> <li>(viii) Name, title, and phone number of person to notify in event of defective invoice; and</li> <li>(ix) Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice only if required elsewhere in this contract. (See paragraph 1 above.)</li> <li>(x) Electronic funds transfer (EFT) banking information.</li> </ul> <p>(A) The Contractor shall include EFT banking information on the invoice only if required elsewhere in this contract.</p> <p>Continued ...</p>				

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>(B) If EFT banking information is not required to be on the invoice, in order for the invoice to be a proper invoice, the Contractor shall have submitted correct EFT banking information in accordance with the applicable solicitation provision, contract clause (e.g., 52.232-33, Payment by Electronic Funds Transfer; Central Contractor Registration, or 52.232-34, Payment by Electronic Funds Transfer; Other Than Central Contractor Registration), or applicable agency procedures.</p> <p>(C) EFT banking information is not required if the Government waived the requirement to pay by EFT.</p> <p>Invoices without the above information may be returned for resubmission.</p> <p>3. All other terms and conditions remain the same.</p> <p>Receiving Officer/COTR: Each Program Office is responsible for acceptance and receipt of goods and/or services. Upon receipt of goods/services, complete the applicable FFMS reports or DFC will not process the payment.</p> <p>The total amount of award: \$32,309,013.29. The obligation for this award is shown in box 15G.</p>				

# **U.S. Department of Homeland Security**



## **Immigration and Customs Enforcement (ICE)**

**SYSTEMS DEVELOPMENT DIVISION  
Detention and Removal Operations Systems Branch**

### **Statement of Work**

Office of Chief Information Officer (OCIO)  
801 I Street, N.W.  
Washington, D.C. 20536

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## STATEMENT OF WORK

### 1.0 PROJECT

DRO Systems Branch IT Software Maintenance/Enhancement Support

### 2.0 BACKGROUND

The Immigration and Customs Enforcement (ICE), the largest investigative arm in the Department of Homeland Security (DHS), is responsible for identifying and shutting down vulnerabilities in the nation's border, economic, transportation and infrastructure security. The Office of the Chief Information Officer (OCIO) is responsible for the overall management, planning, development, deployment, operation, maintenance, coordination, and evaluation of ICE technology programs and activities. The Systems Development Division (SDD) is responsible for providing information technology support services in the development, implementation and maintenance of agency software applications. The DRO Systems Branch (DRSB), an SDD organization, provides such services to the agency's DRO functions.

The OCIO has organized a customer-focused model to better support the mission areas of ICE. One of the principal clients of the System Development Division is the Office of Detention and Removal Operations (DRO). The primary mission of DRO is to promote public safety and national security by ensuring the departure from the U.S. of all removable aliens through the fair and effective enforcement of the nation's immigration laws. DRO provide adequate and appropriate management of aliens in custody, facilitates the processing of aliens through the immigration court, and enforces the departure of aliens ordered removed from the United States.

DRO faces a continued demand to improve its operational performance. The increased demand is the result of a confluence of many factors such as illegal immigration, Congressional pressures and public scrutiny of immigration enforcement, organizational realignment within DHS, distributed data, fiscal and staffing constraints, and the lack of required infrastructure. The OCIO supports DRO in the development of system enhancements, operations and maintenance, and the creation of new systems to offer new and strategic IT capabilities.

DRO Modernization (DROM) is part of a comprehensive strategy that was developed by DRO, Office of Investigations, Border Patrol, and ICE OCIO to address the information technology improvements needed to support the Secure Border Initiative (SBI). To achieve these requirements, DRO is improving the technology associated with reducing the number of man-days in detention by automating bed space and transportation, upgrading the case management process, and improving the speed and accuracy of reporting operational metrics. In order to achieve these goals, the future-state of DRO applications and systems will include an ENFORCE Alien Removals Module (EARM), a Central Reservation System (CRS), and a Transportation Management System (TMS).

### **3.0 SCOPE OF WORK**

Under the EAGLE Ordering Guide, this Task Order (TO) solicitation falls under **Functional Category 4 – Software Development**.

The purpose of this Statement of Work (SOW) is to acquire contractual technical services to support the DRSB systems. The level of O&M technical support shall vary according to the size, complexity and activity of the system as well as the number of users. Agency initiatives, often unplanned, shall also impact technical support requirements. The O&M activities involved are generally those common to the support of any DRO system; e.g. identify and correct flaws in the software, incorporate additional functionality to meet new business processes and revise the structure to comply with changing technology requirements.

### **4.0 APPLICABLE DOCUMENTS**

The **Contractor** shall comply with all technology standards and architecture policies, processes, and procedures defined in ICE OCIO Architecture Division publications. These publications include, but are not limited to, the following:

- ICE System Lifecycle Management (SLM) Handbook
- ICE Enterprise Systems Assurance Plan
- ICE Architecture Test and Evaluation Plan
- ICE Web Standards and Guidelines
- ICE Technical Reference Model and Standards Profile

The above publications will be included in the Request For Quote (RFQ).

The Contractor shall not deviate from the Technology Standards without express approval granted by the Government via the formal Technology Change Process. If a deviation from the Technology Standards is desired, the Government Project Manager (PM) must submit a formal request to the Architecture Division for adjudication. The Contractor shall not proceed with the deviation unless the Architecture Division approves the formal request and grants a waiver to deviate from the Technology Standards. If the Architecture Division approves the technology change request, the Contractor shall comply with all stipulations specified within the approval notification

The Contractor shall not deviate from the SLM Process (including any tailored SLM work pattern) without express approval granted by the Government via the formal Request for Deviation (RFD) Process. If a deviation from the SLM Process is desired, the PM must submit a formal RFD to the Architecture Division for adjudication. The Contractor shall not proceed with the deviation unless the Architecture Division approves the formal request and grants a waiver to deviate from the SLM Process. If the Architecture Division approves the RFD, the Contractor shall comply with all stipulations specified within the approval notification.

### **DHS HLS EA Compliance**



All solutions and services shall meet DHS Enterprise Architecture policies, standards, and procedures as it relates to this Performance Work Statement and associated Task Orders. Specifically, the contractor shall comply with the following Homeland Security Enterprise Architecture (HLS EA) requirements:

- All developed solutions and requirements shall be compliant with the HLS EA.
- All IT hardware or software shall be compliant with the HLS EA Technology Reference Model (TRM) Standards and Products Profile.
- All data assets, information exchanges and data standards, whether adopted or developed, shall be submitted to the DHS Enterprise Data Management Office (EDMO) for review and insertion into the DHS Data Reference Model.

## 5.0 SPECIFIC TASKS

Specific tasks in this SOW refer to specific application support; i.e. technically maintaining an application is a specific task. There are a multitude of subtasks that shall be undertaken to support task requirements; i.e. analysis, design, development, documentation, configuration management, testing and implementation. Although the majority of the applications have similar IT support requirements, each shall be subject to a different type and number of changes throughout the contractual period. The majority of the DRO applications, and/or database(s), will be hosted on mainframe, client/server and web based platforms.

### 5.1 TO Task Types

This TO contains both Firm Fixed Price (FFP) and Cost Plus Fixed Fee (CPFF) tasks. The table below indicates the TO type of each DRO task.

Task	Task Type
<b>Task 1 - Detention and Removal Operations Support (DROPS)</b> 1A: Corrective Maintenance activities – 25% of task support 1B: Other Maintenance/Enhancement activities – 75% of task support	Firm Fixed Price Cost Plus Fixed Fee
<b>Task 2 - - Deportable Alien Control System (DACS) O&amp;M</b> 2A: Maintenance activities – 100% of task support	Firm Fixed Price
<b>Task 3 - DACS Data Quality</b> 3A: Data Quality Assurance activities – 100% of task support	Firm Fixed Price
<b>Task 4 - ENFORCE Alien Removals Module (EARM)</b> 4A: Corrective Maintenance activities – 25% of task support 4B: Other Maintenance/Enhancement activities – 75% of task support	Firm Fixed Price Cost Plus Fixed Fee
<b>Task 5 - <i>electronic</i> Travel Documents (eTD) Module</b> 5A: Corrective Maintenance activities – 100% of task support	Firm Fixed Price

## 5.2 DRO Systems Tasks

There are currently four (4) applications in mixed lifecycle phases that will require technical O&M maintenance support: the Deportable Alien Control System (DACs); the Detention and Removal Operations Support (DROPS); the *electronic* Travel Documents (eTD) Module; and, the ENFORCE Alien Removals Module (EARM). These applications are hosted on a mainframe, client-server, and web-based platforms, primarily in the Department of Justice Data Center, located in Rockville, MD. The tasks (systems) are listed below. System support requirements are described in Section 5.3.

### 5.2.1 TASK 1 – Detentions and Removal Operations Support (DROPS)

DROPS is a collection of utilities that have been developed for maintaining mission support functions in DRO. Each utility provides specific functionality to support unique business processes. DROPS maintains a wide variety of interim information technology support services in task areas such as administration and management, planning, design, development, testing, and system maintenance. The DROPS utilities are as follows:

- Detention & Removal Information Management System (DRIMS), a collection of Microsoft Access databases that are used to support administrative tasks performed by officers in the field.
- Alternatives to Detention Program (ATDP), a system that enrolls, tracks, and refer cases to the various alternatives to detention programs offered nationwide by DRO.
- Fugitive Case Management System (FCMS), a system that is used support the location, identification, tracking, processing, and arrest of fugitives.

The Contractor shall provide O&M support for the DROPS utilities and develop new system enhancements until re-engineered (web, java, Oracle) DROPS utilities are implemented within the EARM environment on 1/1/2009. The Contractor will not be involved in the re-engineering of DROPS, but shall provide O&M support for the newly re-engineered DRIMS, ATDP, and FCMS utilities following their deployment as the new DROPS capabilities within EARM. The Contractor shall assume that the level of support required for the re-engineered utilities will be the same as for the legacy version.

The Contractor shall provide subject matter expertise for data migration and integration tasks and support tasks associated with system disposition as the utilities are integrated within the EARM environment.

The Contractor's primary technicians supporting DROPS shall primarily be working in the DRO office space located at 801 I Street NW, Washington DC.

## 5.2.2 TASK 2 - Deportable Alien Control System (DACS)

DACS is a 23-year-old steady-state application that resides on a mainframe; the DACS data is stored in a centralized IDMS network database. The online data entry system provides ICE users inquiry and update capability, as well as the ability to request limited reports. DACS is currently the system of record for all case management matters related to alien detention and removals.

**Until the DACS system is retired on 9/30/2008**, the Contractor shall provide O&M support for DACS, which will include performing corrective maintenance to identify and fix software and performance failures. DACS data will be migrated to the Enforcement Integrated database (EID) and DACS functionality will be subsumed by EARM.

The Contractor shall support tasks in the disposition phase of the software lifecycle in accordance with DHS policy and procedures.

The Contractor shall work closely with development contractors.

The Contractor shall support the following tasks while DACS is the primary system of record for DRO:

- Develop reports and Ad Hoc queries averaging 75 to 100 per month
- Manually download interface files and manually import them into a spreadsheet format.
- Provide extract files on CD for the NIPS and Brady Bill interfaces and ship them to intended recipients via certified mail carrier, or as directed by the Government Project Manager.

The Contractor shall ensure that accurate and timely information is available to agencies involved in defense of the homeland.

## 5.2.3 TASK 3 - Deportable Alien Control System (DACS) Data Quality

The DACS Data Quality task will support the maintenance and cleansing of data following the deployment of EARM, which replaces DACS as the system of record for all case management matters related to alien detention and removals. DACS data will be migrated to the Enforcement Integrated database (EID). Following the migration of DACS data, the Contractor shall provide quality assurance support to improve the accuracy of case data as it is reported out of the EARM system. **The task will extend from 6/1/2008 through 12/31/2008.**

The Contractor shall run automated processes to improve the data quality of DACS data in the EID following the EARM data migration. These processes must be run on a periodic basis to improve the integrity and quality of data as it is entered into the system.

The Contractor shall assist in resolving issues with interfaces that have been migrated from DACS to the EID.

The Contractor shall assist in resolving data quality issues for the DACS records that have been migrated to the EID.

The Contractor shall comply with users needs and develop necessary reports and Ad Hoc queries as required.

#### **5.2.4 TASK 4 - ENFORCE Alien Removals Module (EARM)**

EARM is the replacement system for the Deportable Alien Control System (DACS), and will be the future system of record for DRO. The new system will provide DRO with the advantage of current technology developments, such as case management, biometrics, electronic forms, operational reports, photographs, and interfaces to other alien-centric data stores. EARM will provide the basis for a new platform that will be integrated with the planned Centralized Reservation System (CRS), planned Transportation Management System (TMS), planned Detainee Location Tracking System (DLT), *electronic* Travel Documents (eTD), and the ENFORCE Alien Booking Module (EABM) that includes the functionality in the ENFORCE Alien Detention Module (EADM).

EARM will be developed in several phases and will be developed under a separate contract. The Contractor shall provide O&M support for EARM Phase 1. The Contractor shall subsequently provide O&M support for EARM Phase 2, beginning 1/1/2009, following its deployment. The Contractor shall assume that the level of support required for Phase 2 will be the same as for Phase 1.

The Contractor shall work closely with development contractors.

The Contractor shall maintain and coordinate interface activities with the Enforcement Integrated Database (EID) and other current enforcement systems using the EID.

The Contractor shall develop a working knowledge of the Enforcement Integrated Database (EID) that is a primary database for EARM.

The Contractor shall assist in developing training material for the field.

The Contractor shall perform corrective maintenance to identify and correct software and performance failures.

The Contractor shall work closely with other contractors that will be working on integrated and related tasks.

The Contractor shall provide and develop necessary reports and Ad Hoc queries and work with reporting contractors on making reports reusable.

#### **5.2.5 TASK 5 - *electronic* Travel Documents (eTD)**

The eTD application automates the process of obtaining travel documents for removing aliens back to their home country. eTD accelerates this process by making the travel documents available in digital form so that the consular user can sign the document using a digital signature pad. eTD supports scanning and image capturing to link supporting documentation with the alien removal. The travel documents are pre-populated with data from the EID, and has a public and private portal for both Consulates and Deportation Officers.

eTD is currently being supported and re-engineered within the EARM environment under another contract. It will not be ready to be transitioned when this TO begins. **On 9/1/2008 the Contractor shall assume O&M responsibility for eTD after a 30-day transition.**

The Contractor shall provide technical support, and provide limited Tier 2 help desk support, serving as a point of contact for foreign consulates and DRO site leads.

The Contractor shall provide maintenance for user accounts.

The Contractor shall provide management of equipment inventory, and manage the deployment to foreign consulate offices as well as trouble-shoot consulate office equipment and software issues.

The Contractor shall provide administration of end-user training, and work with training contractors in developing material for field use.

The Contractor shall work closely with other contractors that will be working on integrated, related tasks.

Due to the highly variable nature of foreign consulate(s), additional enhancements shall be requested at the Governments discretion and it is anticipated, that frequent domestic or foreign travel to DRO field offices or consulates shall be warranted.

### **5.3 Tasks Support Requirements**

ICE requires all applications to be maintained in an operational and efficient manner on a 24 x 7 basis 365 days a year to ensure the highest level of support for the user community. The maintenance requirements are addressed by software maintenance support that includes such activities as: correcting flaws in software that escaped detection during development and testing of the system, or that have been introduced during previous maintenance activities; creating new reports; improving software attributes such as performance, memory usage, and documentation; adapting to a changing environment such as a new release of a database management system or programming language, or migrating to new technology platforms; e.g. Web environment, or supporting new business processes. The enhancement requirements, which incorporate new functionality into the application, are addressed by software

enhancement support that includes such activities as: defining functional/design requirements, incorporating new data capture/display screens, new business logic, creating new interfaces and adding new data elements to the database.

### 5.3.1 Software Maintenance/Enhancement Support

Software changes to applications are based upon the submission and government approval of a System Change Request (SCR). Changes are classified as Minor, Moderate, or Major change, where:

Type Change	Estimated Effort Required
Minor Change	1 – 40 Hours
Moderate Change	41 – 160 Hours
Major Change	160 – 500 Hours

Prior to commencing a system modification, the Contractor and the PM shall agree on the degree of the modification as minor, moderate or major. Emergency maintenance shall be performed at the direction of the Government. The respective PM must approve all SCRs in writing.

The estimated number of changes by category required to maintain each application during each twelve-month period of performance is listed in the table.

TASK	MINOR	MODERATE	MAJOR
<b>DROPS</b>	65	25	3
<b>DACS O&amp;M</b>	125	25	1
<b>DACS Data Quality</b>	200	0	0
<b>EARM</b>	600	200	5
<b>eTD</b>	275	45	3

Note that while the figures above are for twelve months, that the following applies:

- DACS O&M – support requirement will end when DACS is retired on 9/30/08
- DACS Data Quality – support requirement is for the time period 6/1/08 – 12/31/08.
- eTD – support requirement begins on 9/1/08 after a 30-day transition.

The following requirements apply to each of the tasks:

- Deliverables -- Products (modified system software, studies, etc.) as required; Documentation IAW approved O&M Tailoring Plan; ad hoc reports; SCRs created for problem reports and entered into Serena Tracker.

- Performance Standards – All SW maintenance/enhancements are to be performed in accordance with the SLM procedures.

The Contractor shall comply with Procedures and Documentation requirements outlined in the SLM process. Deviations from the SLM process must be approved by the Systems Assurance Configuration Control Board (SACCB) by using the Request for Deviation Form.

The Contractor shall perform and participate in the formal reviews set forth in the SDLC. Specifically, a Functional Requirements Review will be conducted prior to system design to ensure all requirements are captured in the Functional Requirements Document and that requirements are stated in a clear, unambiguous and verifiable manner. A Preliminary Design Review and/or Critical Design Review will be held in order to review, approve, and baseline the system design before actual software coding activities begin. A Test Readiness Review shall be conducted prior to the start of independent test & evaluation to ensure that the status of the software and documentation is sufficient to begin System Acceptance Testing (SAT), and when directed by the DHS - User Acceptance Testing (UAT). Release Readiness Reviews shall be conducted after SAT, and UAT when directed by DHS, to verify that the software successfully passed independent testing, all required documentation is complete, and outstanding issues have been resolved (i.e. all SCRs passed testing, necessary training is complete, no open test problem reports exist, sites are prepared for software release to the production environment, and software distribution methods have been agreed upon).

### **5.3.2 Operational Support**

Operational support is defined as the completion of non-software activities that are necessary for a particular application to operate efficiently and effectively. The Contractor shall participate, as needed, in system administration activities associated with application and database processes. As issues are reported, the Contractor shall assist in the resolution of problems and provide any technical support that shall be needed. Operational support is particularly applicable to the DROPS system that is hosted outside the Rockville Data Center (RDC). In this case the Contractor shall assist in system administration activities that include regular monitoring of system resource utilization, disk storage utilization, identification of corrupt files or processes, system archiving, data archiving, installing operating system/software updates/versions and performing nightly application backups. The Contractor shall provide system administration support for their internal test and development environments that contain Government Furnished Equipment (GFE).

### **5.3.3 Problem Analysis**

The Contractor shall provide Production Analysis support for application components including:

- Problem Trending Tracking
- Performance Validation Support

- COTS Integration Support
- COTS Technical Refresh
- COTS Installation Configuration
- COTS Updates

#### **5.3.3.1 Problem Trending Tracking**

The Contractor shall collect as part of the day-to-day problem resolution efforts trending or repeating problems. The Contractor shall document, assign a risk value (High, Medium, or Low), and include in the monthly status report all known bugs, incompatibility issues, end-of-life products, custom code limitations and similar information that are issues. If there are formal projects to resolve any of the tracked issues, the status of the resolution shall be tracked by the performing project.

#### **5.3.3.2 Performance Validation Support**

The Contractor shall support DROM to develop recommendations and plans to handle peaks, i.e., (mass migration) for central reservation (bed space) periods, transportation management and detainee location tracking periods.

The Contractor shall work with the Government to:

- Review lessons learned following a peak reservation, transportation or tracking period
- Update volumetric data based on revised estimates provided by Government
- Analyze prior year peak empirical data
- Host Performance Engineering DROM meetings to develop engineering recommendations for handling estimated volumes
- Develop White Papers to support basis for engineering recommendations
- Build out various development environments
- Develop hardware / software migration road map for out-years

#### **5.3.3.3 COTS Integration Support**

The Contractor shall support new COTS products that require integration with the DROM Infrastructure.

This activity may include but is not limited to:

- Planning support (including scheduling, test plan development)
- Integration Testing
- Problem Resolution
- Recommendations on findings



#### **5.3.3.4 COTS Technical Refresh**

The Contractor shall provide assistance, as directed by the Government, in supporting technical refreshment activities. The tasking may support planning, scheduling, testing and implementing refreshment activities. The Contractor shall support the DROM COTS applications with enhancements to the existing Infrastructure resulting from new project releases and/or required Infrastructure COTS upgrades for existing projects.

#### **5.3.3.5 COTS Installation Configuration**

Following the DROM COTS installation of packages, the Contractor shall provide installation configuration subject matter experts (SMEs) to configure COTS packages; in support of development, test and operations. Installations configurations shall conform to all applicable policies, procedures, settings and evaluations necessary to make the system operational.

#### **5.3.3.6 COTS Updates**

The Contractor shall support DROM Operations in maintaining current or applicable versions of installed COTS packages in production. Potentially, different software releases may be required for different systems due to software compatibility issues either with other COTS packages, or with custom developed middleware. All applicable DROM Operations processes concerning configuration/change management shall be followed. Where DROM Operations does not have an applicable process, defined modernization processes shall either be followed, or changed appropriately, for DROM Operations adoption.

### **5.3.4 Help Desk Support**

All Help Desk calls are first directed to the DHS Help Desk referred to as TIER 1 at 1-888-347-7762. All functionality issues or questions are referred to a TIER 2 DHS Help Desk, staffed by government personnel familiar with the operation of the system. Therefore, a formal Contractor Help Desk is not required. However, the Contractor shall provide technical support coverage for all applications to investigate reported technical system-related issues. This coverage shall be available Monday through Friday between the hours of 7:00 am and 8:00 pm Eastern Standard Time (EST). For emergency situations, 24/7/365 support must be readily available. Such non-Monday – Friday (7:00 am – 8:00 pm EST) requests for support will occur no more than several times a year and can most likely be addressed via telephone. The Contractor shall document user problem notifications and solutions in “Remedy”.

### **5.3.5 Configuration Management**

The Contractor shall conduct project-level configuration management for all development and maintenance work. The Contractor shall handle all requests for changes to established baselines via the approved SCR process, including the chartering and conducting Change Control Board (CCB) meetings. The Contractor shall assign proper identification of all configuration items in accordance with agreed on conventions. This includes the proper labeling of all software releases, regardless of

content. The Contractor shall submit an electronic version of all TO deliverables to the Electronic Library Management System (ELMS). The Contractor shall comply with all requests for configuration audit information.

### **5.3.6 Training**

The Contractor shall be required no more than three or four times a year to provide technical and end-user training and develop/maintain any training documentation. The Contractor shall provide an electronic copy of all training material whenever an update is developed.

### **5.3.7 Testing**

A Test Readiness Review shall be conducted prior to the start of independent test & evaluation to ensure that the status of the software and documentation is sufficient to begin System Acceptance Testing, and when directed by the DHS - User Acceptance Testing. Release Readiness Reviews shall be conducted after System Acceptance Testing, and User Acceptance Testing when directed by DHS, to verify that the software successfully passed independent testing, all required documentation is complete, and outstanding issues have been resolved (i.e. all SCRs passed testing, necessary training is complete, no open test problem reports exist, sites are prepared for software release to the production environment, and software distribution methods have been agreed upon).

### **5.3.8 Data Management**

When developing IT applications, the Contractor shall also develop a Data Management Plan which, will include the Application Data Model consisting of clearly documented application data requirements (i.e. application entities, attributes, relationships, and unique identifiers) and the Application Process Model, which documents process requirements (i.e. graphical representation of the processes performed within/by the application) compliant with the DHS Enterprise Model version current at date of award. In addition, the data and process models must follow the logical modeling development standards and specifications documented in the DHS Logical Model Standards version current at date of award. The application Data Management Plan shall be approved and compliant with the enterprise model and used to develop the physical database.

### **5.3.9 Optional Task Requirements**

As an **optional requirement**, not to be priced, the Contractor may be tasked to develop new automation solutions that serve as components of existing applications or could be new applications. The actual requirements for this type of support are not known at this time, but some potential types of work are listed below.

### **Central Reservation System (CRS)**

The Central Reservation System (CRS) will be developed under a separate TO and will require O&M support following the production deployment. CRS is a future system that will support the planning and management of bed space in government detention facilities (i.e., Service Processing Centers), contract detention facilities, and beds located in state and local prisons and jails.

This task may be transitioned to this TO during an early Option Year.

The Contractor shall provide maintenance support to identify and correct any detainee's attributes (geographical and biographical information) in the CRS.

The Contractor shall perform corrective maintenance for reservation activities, including, inventory management availability, attributes, bed space configuration and business rules.

The Contractor shall perform corrective maintenance to identify and correct software and performance failures.

The Contractor shall work closely with other contractors that will be working on integrated, related tasks.

The Contractor shall work with the Commercial Off-the-Shelf (COTS) vendor for performing standards tasks associated with O&M.

### **Transportation Management System (TMS)**

The Transportation Management System (TMS) will be developed under a separate TO and will require O&M support following the production deployment. TMS is a future system that will support the activities associated with transporting aliens from arrest to staging areas and then to detention facilities; local transportation (e.g., to and from hearings, court appearances, medical facilities, etc.); and transportation to facilities or locations for removal. The TMS will be used as a basis for automating the planning, scheduling and transporting of pre- and post-custody aliens during the arrest– detention – removal lifecycle. In addition, transportation management includes obtaining country clearances and travel documents, booking removals on commercial aircraft, coordinating removals on scheduled or special Justice Prisoner and Alien Transportation System (JPATS) aircraft, integration with the Vehicle Management Information System

This optional task may be transitioned to this TO during an early Option Year.

The Contractor shall provide maintenance support to identify and correct any detainee's attributes (geographical and biographical information) in the TMS.

The Contractor shall perform corrective maintenance for reservation activities, including, inventory management availability, attributes, transportation configuration and business rules.

The Contractor shall work closely with other contractors that will be working on integrated, related tasks.

The Contractor shall maintain coordinate interface activities with the Enforcement Integrated Database (EID) and other enforcement systems.

The Contractor shall perform corrective maintenance to identify and correct software and performance failures.

The Contractor shall work with the Commercial Off-the-Shelf (COTS) vendor for performing standards tasks associated with O&M.

### **Detainee Location Tracking System (DLT)**

The Detainee Location Tracking System (DLT) will be developed under a separate TO and will require O&M support following the production deployment. DLT is a future system that will be used to accurately track the physical location of an alien in custody. The system will be integrated with portable devices for biometric verification of aliens during a transfer, implementing wristband technology to track individual aliens as they enter and exit detention facilities and GPS-enabled vehicles. The DLT will provide data outputs for providing situational awareness and will be integrated with existing DRO systems including FlyteComm and the Vehicle Information Management System (VMIS).

This optional task may be transitioned to this TO during an early Option Year.

The Contractor shall provide maintenance support to identify and correct any detainee's attributes (geographical and biographical information) and/or accurately track, categorize, report, and maintain data on Detainee Location Tracking System.

The Contractor shall perform corrective maintenance for detainee location activities, including, tracking, inventory management availability, attributes, tracking detainee configuration and business rules.

The Contractor shall work closely with existing development contractors and with any new DROM contracts.

The Contractor shall develop a working knowledge of the Enforcement Integrated Database (EID), which is utilized/integrated by numerous other sources, e.g., Customs Border Patrol (CBP), EABM, and Detention and Removal Operations (DRO).

The Contractor shall maintain coordinate interface activities with the Enforcement Integrated Database (EID) and other current systems.

The Contractor shall perform corrective maintenance to identify and correct software and performance failures.

The Contractor shall work closely with other contractors that shall be working on integrated, related tasks.

### **Mission Compliance/Congressional Initiatives**

Each year critical initiatives usually occur that require DRO Systems Branch IT support that does not fall within the scope of any of the existing applications or database areas. This type of optional systems enhancement work requires Contractor labor to support DRO Systems Branch in providing an IT solution for an ICE mission critical or congressional/executive initiative. Therefore the intent of this Task is to account for those unexpected critical initiatives. The Contractor shall enhance the functionality within each DRO Task to comply with urgent mission or congressional/executive initiatives. The Contractor shall gather and document requirements for initiative compliance. The Contractor shall develop/modify appropriate software to implement this functionality.

## **6.0 DELIVERABLES AND DELIVERY SCHEDULE**

### **6.1 SLM Deliverables**

The Contractor shall provide SLM deliverables required by the appropriate SLM phase to the PM, ELMS, and Version Manager (VM). Documentation shall be prepared in accordance with the guidelines specified by the SLM and the approved Tailoring Plan. The Contractor shall deliver draft versions, revised versions, and final versions of required system documents.

### **6.2 Task Project Plans and Schedules**

The Contractor shall develop a TO Project Plan, containing all resources, activities, and milestones necessary to accomplish work specified in the TO. Technical activities in the schedule shall be at a level of detail sufficient for the Contractor to manage the task. The Contractor shall develop a new TO Project Plan Schedule whenever an Updated TO Plan or Revised TO Plan is submitted to the ICE for review and approval. The Contractor shall provide the TO Project Plan Schedule ten (10) days after contract award. The Contractor shall schedule all activities specified in the TO including:

- a) Management activities
- b) Product Assurance activities
- c) Design activities

- d) Development activities
- e) Test activities
- f) Deployment activities (each site)
- g) Operations and Maintenance activities
- h) Reviews
- i) Releases
- j) Milestones
- k) Decision points

## **6.3 Progress Reports and Program Reviews**

### **6.3.1 Monthly Progress Reports**

The Contractor shall prepare a monthly progress report. The initial report is due forty-five calendar days after start of TO and shall cover the first calendar month of performance. Subsequent reports will be provided monthly within thirty days of the end of each calendar month. The final delivery will occur ten days before the end of the of the final option period and will summarize performance during the period of performance and provide the status of any planned transition activity. The monthly report shall contain the following:

1. Description of work planned
2. Description of work accomplished
3. Analysis of the difference between planned and accomplished
4. Work planned for the following month
5. Open issues

### **6.3.2 Program Reviews**

The Contractor shall participate in monthly Program Reviews with the PM or designee to review selected projects. The purpose of this meeting is to ensure the state of production processing; and, that all application software efforts are coordinated, consistent, and not duplicative. Contractor budgets, schedules and other program related issues shall be provided during these reviews. The program review is intended to be an informal executive summary of these events, and should require only minimal presentation time.

### **6.3.3 Weekly Status Report**

The Contractor shall prepare a weekly status report. Generally, these reports include the week's accomplishments, any deviations from planned activities; field related issues, other issues, and planned activities for the next period. The weekly reports are for the PM, and shall be delivered in a meeting, by electronic (e-mail) or in hard copy.

Additionally, the PM shall request impromptu meetings to discuss status or issues.

#### **6.3.4 Monthly Status Report**

The Contractor shall prepare for the PM a monthly status report for DRO systems' projects that are high priority and visible. These reports shall include the month's accomplishments, any deviations from planned activities; field related issues, other issues, and planned activities for the next period. Routine O&M activities need not be reported. The Contractor shall submit reports electronically via email to the PM.

#### **6.4 Certification and Accreditation Documentation**

The Contractor shall develop the required Certification and Accreditation (C&A) documentation as required. It is anticipated that the level of effort associated with this requirement will be minimal. DHS/ICE requires 12 artifacts to be generated for a fully compliant C&A package. The Contractor is responsible for maintaining and updating existing C&A artifacts for these task areas to stay current with DHS/ICE and Federal requirements. The Contractor is also responsible for supporting annual C&A activities, (i.e. self-assessments, contingency plan tests, vulnerability scans, etc.). In some instances, the Contractor may be tasked to serve as an Assistant Information System Security Officer (AISSO) for an application.

#### **6.5 Monthly Financial Reporting**

The Contractor shall prepare monthly reports that must be in sufficient detail to support OMB A-11 reporting requirements at Exhibits 53 and 300. The initial report is due forty-five calendar days after start of TO award and shall cover the first calendar month thirty days of TO performance. Subsequent reports will be provided monthly within 30 days of the end of each calendar month. At a minimum, the report shall contain the following elements:

Cumulative to date:

1. Budgeted cost of work scheduled including fee, if applicable
2. Budgeted cost of work performed including fee, if applicable
3. Actual cost of work performed including fee, if applicable
4. Variance between budgeted and actual cost and schedule performance

At completion:

1. Budgeted Cost
2. Estimated Cost
3. Variance, if any
4. Cost Performance Index and Schedule Performance Index analysis
5. Variances of more than 10% during any reporting quarter will be discussed in sufficient detail as to identify the underlying causes,

corrective action employed and the status of any ongoing corrective activity.

The PM will provide the Contractor with the preferred reporting format.

## **6.6 Task Financial Charts**

The Contractor shall prepare a monthly Excel workbook containing one sheet per task and a summary sheet. The Contractor shall provide the following information on each sheet:

1. Cost Ceiling, Proposal Burn, Proposal Cum, Funding Ceiling
2. Monthly Incurred, Cumulative Incurred
3. Monthly Outlook, Total Estimated Cost
4. Monthly Invoiced, Cumulative Invoiced

Monthly and summary data shall be provided for the above information. An imbedded chart shall also be included on the sheet with a primary axis containing the monthly incurred and the monthly outlook; and a secondary axis containing the remaining information.

The PM will provide the Contractor with the preferred reporting format.

## **6.7 Presentations, Demonstrations and Project Support Materials**

The Contractor shall prepare project presentations, conduct demonstrations, and prepare support materials such as designing system information guides or preparing project displays. It is estimated that a total of two instances of any one of these shall be required during a year. Each such instance shall encompass a single or multiple projects.

## **6.8 Agendas, Minutes, Trip Reports**

The Contractor shall prepare agendas and/or meeting minutes as requested and prepare trip reports for each trip performed under this TO.

## **6.9 Training Materials**

The Contractor shall develop and deliver training materials when tasked to conduct training.

## **6.10 Acceptance Criteria**

Deliverables shall be deemed acceptable if the document adequately covers all required topics, meets general quality measures; and, is professionally prepared in terms of format, clarity and readability; and is delivered in hard and electronic copy on time to the designated delivery location. General quality measures, as set forth below, shall be



applied to each work product received from the Contractor under this statement of work.

- Accuracy - Work Products shall be accurate in presentation, technical content, and adherence to accepted elements of style.
- Clarity - Work Products shall be clear and concise. Any/All diagrams and graphics shall be easy to understand and be relevant to the supporting narrative.
- Consistency to Requirements - All work products must satisfy the requirements of this statement of work.
- File Editing - All text and diagrammatic files shall be editable by the Government.
- Format - Work Products shall be submitted in hard copy (where applicable) and in media mutually agreed upon prior to submission. Hard copy formats shall follow any specified Directives or Manuals.
- Timeliness - Work Products shall be submitted on or before the due date specified in this statement of work or submitted in accordance with a later scheduled date determined by the Government.

The documents shall be considered final upon receiving Government approval. All deliverables shall be delivered via a letter of transmittal to the COTR, ICE OCIO; Room 600; 801 I Street NW; Washington, DC; 20536 not later than 4:00 PM on the deliverable's due date.

### **Deliverables Summary & Matrix**

<u>Deliverable</u>	<u>Frequency</u>	<u>Copies</u>	<u>Recipients</u>
SLM Documentation (Doc) & Software (SW)	As Required	3 – Doc 1 - SW	Documentation (Doc): PM (1) copy and (1) electronic copy/ COTR (1) copy (trans ltr w/o attach) Software (SW): VM
TO Project Plans/Schedules	As Required	2	PM (1) copy/ COTR (1) copy (trans ltr w/o attach)
Monthly Progress Reports	Monthly	2	Electronic copy: PM (1); COTR (1) with transmittal letter
Monthly Status Reports	Monthly	2	Electronic copy: PM (1); COTR (1) with transmittal letter

<u>Deliverable</u>	<u>Frequency</u>	<u>Copies</u>	<u>Recipients</u>
Weekly Status Reports	Weekly	2	Electronic copy: PM (1); COTR (1) with transmittal letter
Program Reviews	Quarterly	3	TM (1) copy and (1) electronic copy/ COTR (1) copy (trans ltr.)
Certification and Accreditation Documentation	As Required	1	TM (1) copy/ COTR (1) copy (trans ltr.)
Financial Reports (EVMS, Invoices, Incurred Cost and Funds Status)	Monthly	2	PM (1) electronic & (1) hardcopy / COTR (1) copy (trans ltr w/o attachment)
Customer Financial Reports (graphs)	Monthly (or as needed)	1	PM (1) (electronic copy)
Agendas, Meeting Minutes, Trip Reports	4 <sup>th</sup> business day after meeting	2	TM (1) copy/ COTR (1) copy (trans ltr.)
Presentations, Demonstrations, Project Support Materials	As required	2	TM (1) copy/ COTR (1) copy (trans ltr.)
Training Materials	As required	2	TM (1) copy/ COTR (1) copy (trans ltr.)
Impromptu Meeting	If required/ as required	2	TM (1) copy/ COTR (1) copy (trans ltr.)

Unless otherwise specified, all documentation shall be in Microsoft Windows 2003 or later version.

### **6.11 Product Acceptance**

Information technology products delivered under this TO shall be accepted when they meet all requirements, which include: validating objectives, processes and functionality, technical accuracy or merit, compliance to ICE technical standards, and all Coordination, Review and Approval Forms required by the SLM Manual are completed. Initial deliverables shall be considered draft versions and will be reviewed and accepted or rejected by the Government within ten working days.

### **7.0 GOVERNMENT- FURNISHED EQUIPMENT AND INFORMATION**

Government furnished equipment/property relative to project requirements are identified at Appendix A and shall be transitioned to the Contractor after contract Award. The Contractor shall manage, maintain, and control all Government Furnished Equipment / Property in support of this TO in accordance with FAR 52.245-5.

Documentation relevant to the ISB Tasks will be available to the vendors upon awardrelease of the TO. Upon award (and obtaining required security clearance), the successful Contractor will be provided access to the Enterprise Library at 1101 Vermont Avenue, NW, Suite 220, Washington, DC, 20005.

In accordance with FAR 45.505-14, the Contractor shall prepare and submit an annual report of Government property for which the Contractor is accountable as of December 31 of the previous year. The Contractor shall submit the report to the cognizant administrative contracting officer no later than January 31st of each year. For a list of GFE see APPENDIX A.

## **8.0 PLACE OF PERFORMANCE**

Work on this TO shall be performed primarily at Contractor's facilities. Frequent travel to DHS offices in the Washington, DC metropolitan area for meetings and briefings shall be required. The Contractor's operating facility shall be within the Washington, DC Metropolitan area for travel time to the DHS, ICE OCIO Office located at 801 I Street NW, Washington DC. The Contractor shall be required to perform tasks at other locations, both within the continental United States and outside the Continental United States, in support of implementation and other activities within the scope of this TO.

## **9.0 PERIOD OF PERFORMANCE**

The DHS EAGLE requirement will consist of a one-year base period and four one-year option periods. The base period will begin on June 16, 2008 and end on June 15, 2009. The following chart will show the option period's beginning and ending dates.

Option Period 1	June 16, 2009	June 15, 2010
Option Period 2	June 16, 2010	June 15, 2011
Option Period 3	June 16, 2011	June 15, 2012
Option Period 4	June 16, 2012	June 15, 2013

## **10.0 SECURITY**

### **A) GENERAL CLAUSE**

To ensure the security of the DHS/ICE information in their charge, ICE contractors and sub-contractors must adhere to the same computer security requirements and regulations as ICE federal employees unless an exception to policy is agreed to by the prime contractors, ICE ISSM and Contracting Officer and detailed in the contract. The DHS Rules of Behavior document apply to both DHS federal employees and DHS support contractors and sub-contractors.

### **B) SECURITY POLICY REFERENCES CLAUSE**

The following three primary DHS/ICE IT Security requirements documents are applicable to contractor/subcontractor operations supporting Sensitive But Unclassified (SBU) based contracts. Additionally, ICE and its contractors must conform to other DHS

Management Directives (MD) (Note: these additional MD documents appear on DHS-Online in the Management Directives Section. Volume 11000 “Security and Volume 4000 “IT Systems” are of particular importance in the support of computer security practices)

- DHS 4300A Sensitive Systems Policy Directive (ICE OISS Intranet Site)
- DHS 4300A, IT Security Sensitive Systems Handbook (ICE OISS Intranet Site)
- ICE Directive, IT Security Policy Supplemental for SBU Systems (ICE OISS Intranet Site)

#### C) CONTRACTOR INFORMATION SYSTEMS SECURITY OFFICER (ISSO) POINT OF CONTACT CLAUSE

The Contractor must appoint and submit name to ICE Information Systems Security Manager (ISSM) for approval, via the ICE COTR, of a qualified individual to act as ISSO to interact with ICE personnel on any contractor IT security issues.

#### D) PROTECTION OF ICE SENSITIVE BUT UNCLASSIFIED INFORMATION

The Contractor shall protect all DHS/ICE “sensitive information” to which the Contractor is granted physical or electronic access by adhering to the specific IT security requirements of this contract and the DHS/ICE security policies specified in the Reference Section above. Contractor shall ensure that their systems containing DHS/ICE information and data be protected from unauthorized access, modification and denial of service. Further, the data must be protected in order to ensure the privacy of individual’s personal information.

### **11.0 ODCS (OTHER DIRECT COSTS)**

The Government expects ODC expenditures for this TO to solely occur in the EARM and eTD tasks, and not to exceed \$130,000 for the Base Year, and to not exceed \$230,000 for each Option Year. Approximately 80% of costs will be for potential travel expenses with the remaining 20% of ODC costs being for a combination of potential equipment, training sessions, and supplies. The Contractor shall propose anticipated ODCs with appropriate justification and explanation in its technical and cost proposals. Once accepted those anticipated costs shall be included in the total estimated cost ceiling applied to the awarded TO. All ODC expenditures shall be pre-approved by the Government in accordance with the following guidance:

- The PM will approve individual ODC requests totaling **\$2,500** or less and all-domestic travel, and the COTR will approve amounts exceeding \$2,500. This approval authority specifically **excludes** the purchase of personal computers (PCs), laptops, cell phones, pagers, handheld computers, cameras, and video equipment, in addition to computer systems/workstations, software and training which can only be approved by the COTR.
- The COTR will approve all international travel based on the recommendation of the PM. PMs will review requirements, i.e. purpose of the trip, destination, number of travelers, and the duration of each trip.

- The COTR will, with the recommendation of the PM, approve all requests for payment of Contractor training cost. DHS, ICE will only pay for training costs associated with the training of Contractor personnel necessary to support DHS, ICE unique applications/requirements. ICE requires all Contractor personnel be properly trained and maintain proficiency in their field of expertise at no additional cost to the Government. The Government will not pay for training courses or seminar that Contractor personnel would normally attend to remain proficient or current in their fields of expertise. Costs associated with such training will be the sole responsibility of the Contractor

## **12.0 OVERTIME**

Neither the Contractor nor any teaming partners shall be authorized to invoice for overtime.

## **13.0 KEY PERSONNEL**

A number of billets within the Contractor's organization are expected to significantly affect Program success, and are accordingly designated as key. For this TO, at least the Project Managers, Lead Data Base Administrator, and Lead Senior Systems Engineer shall be designated as Key Personnel and shall be full-time employees of the Contractor at the time of task award. Key personnel are expected to serve for the life of the Task, or until replacements with equivalent skills are nominated by the Contractor and accepted by ICE. In addition to these designations, the Government reserves the right to revise this designation during TO performance, including requiring the identification of additional Key Personnel. COTR and CO approval is required prior to any change in key personnel.

Requests for key personnel changes shall be submitted at least 30 days in advance of a prospective substitution. The request should provide a detailed explanation of the circumstances necessitating the proposed substitution, a complete resume of the proposed new personnel, and any other relevant information necessary to evaluate the impact of the prospective substitution on the program requested by the COTR and CO. The qualifications of proposed substitute key personnel must meet or exceed the qualifications of personnel whom they are proposed to replace. The COTR and CO will generally accept or reject the resume within ten working days.

## **14.0 TRANSITION**

The Contractor shall complete the transition of all activities. The Contractor shall complete the transition within 90 days of TO award except where noted for the eTD task in Section 5.2. The activities included as part of the transition are as follows:

- Inventory and orderly transfer of all Government Furnished Equipment/Property (GFE/GFP), software and licenses;
- Transfer of documentation currently in process;

- Transfer of all software coding in process;
- Establishment of a facility for housing hardware, if any; and
- Coordinating the work with the current Contractor.

The Contractor’s transition plan shall be approved by DHS, ICE and shall contain a milestone schedule of events and system turnovers. The transition plan shall transition systems with no disruption in operational services. The Contractor shall provide the detailed transition plan 15 days after TO award. To ensure the necessary continuity of services and to maintain the current level of support, ICE will retain services of the incumbent contractor for the transition period, if required.

The Contractor shall, **as part of its proposal**, present a high-level transition plan (no more than 2 pages) including major milestones that shall, at a minimum, meet the following schedule for adding resources and transitioning support responsibilities:

SCHEDULE	Percent of proposed resources hired, approved by ICE and supporting TO	Percent of task support responsibilities assumed
30 Days into Transition	25%	10%
45 Days into Transition	50%	50%
60 Days into Transition	75%	75%
90 Days into Transition	100%	100%

At the completion of the period of performance of this TO, the Contractor shall fully support the transition of DRO requirements to the successor. Activities include supporting all of the activities listed above by making available personnel and documentation required to facilitate a successful transition.

Upon completion of the period of performance, the CO will issue a modification to fund the transition period, if applicable.

## 15.0 SPECIAL INFORMATION

The System Development Division (SDD) has instituted a Strategic Planning Process (SPP) that includes the typical elements of strategic planning to include activities such as those for the “select phase” of the Capital Planning and Investment Control (CPIC) process. For example, requests from business offices will first be screened through the SPP that will produce such information as the concept of operations (CONOPS) including the preliminary requirements, architecture framework, etc. as a starting point from which the Contractor shall complete the remainder of the development activities to satisfy the business requirement. The following three steps summarize how the SPP would act on such requests from a business office:

1. The request from the business office will first be evaluated by the SPP that will prepare everything appropriate for the business package such as a mission

needs statement, preliminary operational requirement, impact analysis, Investment Review Board (IRB) package, etc.

2. Once the business request has been accepted for further development, the SPP will align the business requirement with the proper technical solution to ensure that the selected approach maximizes the usefulness of information and ability to adjust to evolving business needs. Examples of activities this area may perform include: demonstrating a projected return on the investment (ROI); developing metrics and strategies for implementing process improvements /reengineering; aligning each project within the proper architecture framework; benchmarking; milestone planning recommendations and analysis; and, selection of an existing system or an entirely new solution to meet the business requirement.
3. Once the SPP has assembled the required level of requirements and design information, the SPP will provide them to the PM. The PM will direct the Contractor to design, build and maintain the solution.

## **16.0 ACCESSIBILITY REQUIREMENTS**

Section 508 of the Rehabilitation Act, as amended by the Workforce Investment Act of 1998 (P.L. 105-220) requires that when Federal agencies develop, procure, maintain, or use electronic and information technology, they must ensure that it is accessible to people with disabilities. Federal employees and members of the public who have disabilities must have equal access to and use of information and data that is comparable to that enjoyed by non-disabled Federal employees and members of the public.

All EIT deliverables within this work statement shall comply with the applicable technical and functional performance criteria of Section 508 unless exempt. Specifically, the following applicable standards have been identified:

36 CFR 1194.21 – Software Applications and Operating Systems, applies to all EIT software applications and operating systems procured or developed under this work statement including but not limited to GOTS and COTS software. In addition, this standard is to be applied to Web-based applications when needed to fulfill the functional performance criteria. This standard also applies to some Web based applications as described within 36 CFR 1194.22.

36 CFR 1194.22 – Web-based Intranet and Internet Information and Applications, applies to all Web-based deliverables, including documentation and reports procured or developed under this work statement. When any Web application uses a dynamic (non-static) interface, embeds custom user control(s), embeds video or multimedia, uses proprietary or technical approaches such as, but not limited to, Flash or Asynchronous Javascript and XML (AJAX) then “1194.21 Software” standards also apply to fulfill functional performance criteria.

36 CFR 1194.24 – Video and Multimedia Products, applies to all video and multimedia products that are procured or developed under this work statement. Any video or

multimedia presentation shall also comply with the software standards (1194.21) when the presentation is through the use of a Web or Software application interface having user controls available. This standard applies to any training videos provided under this work statement.

36 CFR 1194.25 – Self Contained, Closed Products, applies to all EIT products such as scanners, printers, copiers, fax machines, kiosks, etc. that are procured or developed under this work statement.

36 CFR 1194.26 – Desktop and Portable Computers, applies to all desktop, servers, and portable computers, including but not limited to laptops and personal data assistants (PDA) that are procured or developed under this work statement.

36 CFR 1194.31 – Functional Performance Criteria, applies to all EIT deliverables regardless of delivery method. All EIT deliverable shall use technical standards, regardless of technology, to fulfill the functional performance criteria.

36 CFR 1194.41 – Information Documentation and Support, applies to all documents, reports, as well as help and support services. To ensure that documents and reports fulfill the required “1194.31 Functional Performance Criteria”, they shall comply with the technical standard associated with Web-based Intranet and Internet Information and Applications at a minimum. In addition, any help or support provided in this work statement that offer telephone support, such as, but not limited to, a help desk shall have the ability to transmit and receive messages using TTY.

Exceptions for this work statement have been determined by DHS and only the exceptions described herein may be applied. Any request for additional exceptions shall be sent to the COTR and determination will be made in accordance with DHS MD 4010.2. DHS has identified the following exceptions that may apply:

36 CFR 1194.2(b) – (COTS/GOTS products), When procuring a product, each agency shall procure products which comply with the provisions in this part when such products are available in the commercial marketplace or when such products are developed in response to a Government solicitation. Agencies cannot claim a product as a whole is not commercially available because no product in the marketplace meets all the standards. If products are commercially available that meet some but not all of the standards, the agency must procure the product that best meets the standards.

When applying this standard, all procurements of EIT shall have documentation of market research that identify a list of products or services that first meet the agency business needs, and from that list of products or services, an analysis that the selected product met more of the accessibility requirements than the non-selected products as required by FAR 39.2. Any selection of a product or service that meets less accessibility standards due to a significant difficulty or expense shall only be permitted under an undue burden claim and requires approval from the DHS Office on Accessible Systems and Technology (OAST) in accordance with DHS MD 4010.2.



36 CFR 1194.3(b) – Incidental to Contract, all EIT that is exclusively owned and used by the contractor to fulfill this work statement does not require compliance with Section 508. This exception does not apply to any EIT deliverable, service or item that will be used by any Federal employee(s) or member(s) of the public. This exception only applies to those contractors assigned to fulfill the obligations of this work statement and for the purposes of this requirement, are not considered members of the public.

## **17.0 SECURITY REQUIREMENTS**

The Department of Homeland Security (DHS) has determined that performance of the task as described in HSHQDC-06-D-00032/HSCETC-08-J-00019 requires that the Contractor, subcontractor(s), vendor(s), etc. (herein known as Contractor) access sensitive/classified information (herein known as classified information). Classified information is Government information which requires protection in accordance with Executive Order 12958, Classified National Security Information, and supplementing directives.

This clause applies to the extent that this contract involves access to information classified Sensitive/FOUO.

The Contractor shall comply with—

(1) The Security Agreement (DD Form 441), including the *National Industrial Security Program Operating Manual* (DOD 5220.22-M); and

(2) Any revisions to that manual, notice of which has been furnished to the Contractor.  
(a) If, subsequent to the date of this contract, the security classification or security

requirements under this contract are changed by the Government and if the changes cause an increase or decrease in security costs or otherwise affect any other term or condition of this contract, the contract shall be subject to an equitable adjustment as if the changes were directed under the Changes clause of this contract.

(b) The Contractor agrees to insert terms that conform substantially to the language of this clause, including this paragraph (d) but excluding any reference to the Changes clause of this contract, in all subcontracts under this contract that involve access to classified information.

The Contractor will abide by the requirements set forth in the DD Form 254, Contract Security Classification Specification, included in the contract, and the *National Industrial Security Program Operating Manual* (NISPOM) for the protection of classified information at its cleared facility, if applicable, as directed by the Defense Security

Service. If the Contractor has access to classified information at a DHS or other Government Facility, it will abide by the requirements set by the agency.

## **SUITABILITY DETERMINATION**

DHS shall have and exercise full control over granting, denying, withholding or terminating unescorted government facility and/or sensitive Government information access for Contractor employees, based upon the results of a background investigation. DHS may, as it deems appropriate, authorize and make a favorable entry on duty (EOD) decision based on preliminary security checks. The favorable EOD decision would allow the employees to commence work temporarily prior to the completion of the full investigation. The granting of a favorable EOD decision shall not be considered as assurance that a full employment suitability authorization will follow as a result thereof. The granting of a favorable EOD decision or a full employment suitability determination shall in no way prevent, preclude, or bar the withdrawal or termination of any such access by DHS, at any time during the term of the contract. No employee of the Contractor shall be allowed to EOD and/or access sensitive information or systems without a favorable EOD decision or suitability determination by the Office of Professional Responsibility, Personnel Security Unit (OPR-PSU). No employee of the Contractor shall be allowed unescorted access to a Government facility without a favorable EOD decision or suitability determination by the OPR-PSU. Contract employees assigned to the contract not needing access to sensitive DHS information or recurring access to DHS ' facilities will not be subject to security suitability screening.

## **BACKGROUND INVESTIGATIONS**

Contract employees (to include applicants, temporaries, part-time and replacement employees) under the contract, needing access to sensitive information, shall undergo a position sensitivity analysis based on the duties each individual will perform on the contract. The results of the position sensitivity analysis shall identify the appropriate background investigation to be conducted. Background investigations will be processed through the OPR-PSU. Prospective Contractor employees with adequate security clearances issued by the Defense Industrial Security Clearance Office (DISCO) may not be required to submit complete security packages, as the clearance issued by DISCO may be accepted. Prospective Contractor employees without adequate security clearances issued by DISCO shall submit the following completed forms to the OPR-PSU through the COTR, no less than 5 days before the starting date of the contract or 5 days prior to the expected entry on duty of any employees, whether a replacement, addition, subcontractor employee, or vendor:

1. Standard Form 86, "Questionnaire for National Security Positions" Form will be submitted via e-QIP (electronic Questionnaires for Investigation Processing) **(2 copies)**
2. FD Form 258, "Fingerprint Card" **(2 copies)**
3. Foreign National Relatives or Associates Statement

4. DHS 11000-9, "Disclosure and Authorization Pertaining to Consumer Reports Pursuant to the Fair Credit Reporting Act"
5. Drug Questionnaire
6. Alcohol Questionnaire

Required forms will be provided by DHS at the time of award of the contract. Only complete packages will be accepted by the OPR-PSU. Specific instructions on submission of packages will be provided upon award of the contract.

Be advised that unless an applicant requiring access to sensitive information has resided in the US for three of the past five years, the Government may not be able to complete a satisfactory background investigation. In such cases, DHS retains the right to deem an applicant as ineligible due to insufficient background information.

The use of Non-U.S. citizens, including Lawful Permanent Residents (LPRs), is not permitted in the performance of this contract for any position that involves access to, development of, or maintenance to any DHS IT system.

#### **CONTINUED ELIGIBILITY**

If a prospective employee is found to be ineligible for access to Government facilities or information, the COTR will advise the Contractor that the employee shall not continue to work or to be assigned to work under the contract.

The OPR-PSU may require drug screening for probable cause at any time and/ or when the contractor independently identifies, circumstances where probable cause exists.

The OPR-PSU may require reinvestigations when derogatory information is received and/or every 5 years.

DHS reserves the right and prerogative to deny and/ or restrict the facility and information access of any Contractor employee whose actions are in conflict with the standards of conduct, 5 CFR 2635 and 5 CFR 3801, or whom DHS determines to present a risk of compromising sensitive Government information to which he or she would have access under this contract.

The Contractor will report any adverse information coming to their attention concerning contract employees under the contract to the OPR-PSU through the COTR. Reports based on rumor or innuendo should not be made. The subsequent termination of employment of an employee does not obviate the requirement to submit this report. The report shall include the employees' name and social security number, along with the adverse information being reported.

The OPR-PSU must be notified of all terminations/ resignations within five days of occurrence. The Contractor will return any expired DHS issued identification cards and building passes, or those of terminated employees to the COTR. If an identification card or building pass is not available to be returned, a report must be submitted to the COTR, referencing the pass or card number, name of individual to whom issued, the last known location and disposition of the pass or card. The COTR will return the identification cards and building passes to the responsible ID Unit.

## **EMPLOYMENT ELIGIBILITY**

The contractor will agree that each employee working on this contract will successfully pass the DHS Employment Eligibility Verification (E-Verify) program operated by USCIS to establish work authorization.

The Contractor must agree that each employee working on this contract will have a Social Security Card issued and approved by the Social Security Administration. The Contractor shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

Subject to existing law, regulations and/ or other provisions of this contract, illegal or undocumented aliens will not be employed by the Contractor, or with this contract. The Contractor will ensure that this provision is expressly incorporated into any and all Subcontracts or subordinate agreements issued in support of this contract.

## **SECURITY MANAGEMENT**

The Contractor shall appoint a senior official to act as the Corporate Security Officer. The individual will interface with the OPR-PSU through the COTR on all security matters, to include physical, personnel, and protection of all Government information and data accessed by the Contractor.

The COTR and the OPR-PSU shall have the right to inspect the procedures, methods, and facilities utilized by the Contractor in complying with the security requirements under this contract. Should the COTR determine that the Contractor is not complying with the security requirements of this contract, the Contractor will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

The following computer security requirements apply to both Department of Homeland Security (DHS) operations and to the former Immigration and Naturalization Service operations (FINS). These entities are hereafter referred to as the Department.

## **INFORMATION TECHNOLOGY SECURITY CLEARANCE**

When sensitive government information is processed on Department telecommunications and automated information systems, the Contractor agrees to provide for the administrative control of sensitive data being processed and to adhere to the procedures governing such data as outlined in *DHS IT Security Program Publication DHS MD 4300.Pub.*. Contractor personnel must have favorably adjudicated background investigations commensurate with the defined sensitivity level.

Contractors who fail to comply with Department security policy are subject to having their access to Department IT systems and facilities terminated, whether or not the failure results in criminal prosecution. Any person who improperly discloses sensitive information is subject to criminal and civil penalties and sanctions under a variety of laws (e.g., Privacy Act).

## **INFORMATION TECHNOLOGY SECURITY TRAINING AND OVERSIGHT**

All contractor employees using Department automated systems or processing Department sensitive data will be required to receive Security Awareness Training. This training will be provided by the appropriate component agency of DHS.

Contractors who are involved with management, use, or operation of any IT systems that handle sensitive information within or under the supervision of the Department, shall receive periodic training at least annually in security awareness and accepted security practices and systems rules of behavior. Department contractors, with significant security responsibilities, shall receive specialized training specific to their security responsibilities annually. The level of training shall be commensurate with the individual's duties and responsibilities and is intended to promote a consistent understanding of the principles and concepts of telecommunications and IT systems security.

All personnel who access Department information systems will be continually evaluated while performing these duties. Supervisors should be aware of any unusual or inappropriate behavior by personnel accessing systems. Any unauthorized access, sharing of passwords, or other questionable security procedures should be reported to the local Security Office or Information System Security Officer (ISSO).

## APPENDIX A – GOVERNMENT FURNISHED EQUIPMENT AND INFORMATION

Task	Description	Model	Vendor	Qty	CSC Tag	Serial #	Comments	Computer Name	IP Address	Location
DROPS	Workstation	Optiplex GX620	Dell	1	CS374571	F53H5C1	DROPS Developer Workstation	DITWPCS374571	10.60.54.22	801 I St. 9th Floor/980
DROPS	Workstation	Precision 530	Dell	1	CS23872	8RVJZ01	DROPS Developer Workstation	DHS-CS233872	10.60.50.5	801 I St. 9th Floor/980
DROPS	Workstation	Optiplex GX 240	Dell	1	CS221232	EX5JB11	DROPS Developer Workstation	CS221232	10.30.54.75	801 I St. 9th Floor/980
DROPS	Server	PowerEdge 2600	Dell	1	Unknown	Unknown	FCMS Production Server	WRODBS01	10.60.101.66	CAB, Data Center
DROPS	Server	PowerEdge 6600	DELL	1	Unknown	Unknown	DRIMS Production Server	HQDRO	10.60.45.163	TW, 7th Floor Server Room
DROPS	Server	PowerEdge 2850	Dell	1	None	None	DACS File Server	DROPSSVR01	10.60.57.184	TW, 8th Floor Computer Lab
DROPS	Server	PowerEdge 2650	DELL	1	CS368477	Unknown	SBI Reports Server	DROPSSBISVR	10.60.70.200	Skyline
DROPS	Workstation	Optiplex GX 270	Dell	1	CS237040	CSXC531	SBI Reports Workstation	DITWPCS305284	10.60.37.253	801 I St. 9th Floor/980

### eTD Hardware Inventory

Item #	Date	Make	Type	CS Number	Model	Serial	QTY Remaining	Location
1	2/8/2006	Dell Server	2850 3GHZ.2MB	CS361656	OGH-767	00089-132-115-327	1	eTD Room
2	2/9/2006	Dell Server	2851 3GHZ.2MB	CS361657	OGH-767	00089-132-115-564	1	eTD Room
3	2/8/2006	In Dell Servers	8GB(Dual Dimms)				1	eTD Room
4	6/9/2006	Dell (Latitude D820)	Laptop/ Case	CS361614	PP04X	G5P06B1	1	eTD Room
6		Dell (Latitude D820)	Laptop/ Case	CS361616	PP04X	CPKV5B1	1	eTD Room
8		Dell (Latitude D820)	Laptop/ Case	CS361618	PP04X	GZLK3B1	1	eTD Room
11		Dell (Latitude D820)	Laptop/ Case	CS361733	PP04X	2MKV5B1	1	eTD Room
15		Dell (Latitude D820)	Laptop/ Case	CS361737	PP04X	7MKV5B1	1	eTD Room
20		Dell (Latitude D820)	Laptop/ Case	CS361742	PP04X	5NKV5B1	1	eTD Room
25		Dell (Latitude D820)	Laptop/ Case	CS361747	PP04X	JKKV5B1	1	eTD Room

26		Dell (Latitude D820)	Laptop/Case	CS361748	PP04X	7LKV5B1	1	eTD Room
27		Dell (Latitude D820)	Laptop/Case	CS361749	PP04X	CNKV5B1	1	eTD Room
28		Dell (Latitude D820)	Laptop/Case	CS361750	PP04X	GLKV5B1	1	eTD Room
32		Dell (Latitude D820)	Laptop/Case	CS361754	PP04X	9LKV5B1	1	eTD Room
33		Dell (Latitude D820)	Laptop/Case	CS361755	PP04X	8NKV5B1	1	eTD Room
35		Dell (Latitude D820)	Laptop/Case	CS361627	PP04X	9QVCTB1	1	eTD Room
37		Dell (Latitude D820)	Laptop/Case	CS361629	PP04X	5QVCTB1	1	eTD Room
38		Dell (Latitude D820)	Laptop/Case	CS361630	PP04X	6QVCTB1	1	eTD Room
39		Dell (Latitude D820)	Laptop/Case	CS361631	PP04X	4RVCTB1	1	eTD Room
40		Dell (Latitude D820)	Laptop/Case	CS361632	PP04X	JQVCTB1	1	eTD Room
44		Dell (Latitude D820)	Laptop/Case	CS361636	PP04X	FQVCTB1	1	eTD Room
46		Dell (Latitude D820)	Laptop/Case	CS361638	PP04X	5RVCTB1	1	eTD Room
47		Dell (Latitude D820)	Laptop/Case	CS361639	PP04X	CQVCTB1	1	eTD Room
48		Dell (Latitude D820)	Laptop/Case	CS361653	PP04X	BQVCTB1	1	eTD Room
49		Dell (Latitude D820)	Laptop/Case	CS361654	PP04X	8QVCTB1	1	eTD Room
50	9/28/2006	Dell (Latitude D820)	Laptop/Case	CS361655	PP04X	DQVCTB1	1	eTD Room
52	3/23/2006	HP ScanJet	4370 Photo Scanner	CS88631	FCLSD-0511	CN629A22F5	1	eTD Room
53		HP ScanJet	4370 Photo Scanner	CS88632	FCLSD-0511	CN629A22D6	1	eTD Room
54		HP ScanJet	4370 Photo Scanner	CS88633	FCLSD-0511	CN629A22C3	1	eTD Room
55		HP ScanJet	4370 Photo Scanner	CS88634	FCLSD-0511	CN629A22BH	1	eTD Room
56		HP ScanJet	4370 Photo Scanner	CS88635	FCLSD-0511	CN629A22F4	1	eTD Room
57		HP ScanJet	4370 Photo Scanner	CS88636	FCLSD-0511	CN629A22CJ	1	eTD Room
95		Fujitsu	Scanner	CS361662	fi-5110C	101982	0	Team member
		Fujitsu	Scanner	CS427060	fi-5110C	110074	0	Team member

		Fujitsu	Scanner	CS427068	fi-5110C	109200	0	Team member
111		3M	Digital Projector		S55i	F6A000406	1	eTD Room
		Dell	Digital Projector					eTD Room
112	6/12/2006	Logitech	Digital Camera	QuickCam Pro 4000/5000			16	eTD Room
115		Samsonite	Mobile Case	Black Rolling				eTD Room
116		Samsonite	Mobile Case	Black Rolling				eTD Room
117		Samsonite	Mobile Case	Black Rolling				eTD Room
120		Topaz	Signature Pad	CS361601	T-LBK750-HSB	B5H0374	1	Team member
137		Topaz	Signature Pad	CS361659	T-LBK460-HSB	TLBK460HJ6B2078	1	Team member
138		Topaz	Signature Pad	CS361660	T-LBK460-HSB	TLBK460HJ6B2063	1	Team member
139		Topaz	Signature Pad	CS361665	T-LBK460-HSB	TLBK460HK6E243	1	Team member
193	6/16/2006	HP	Blue Ink		HP3800 Ink	Q7581A	12	eTD Room
194		HP	Magenta		HP3800 Ink	Q7583A	12	eTD Room
195		HP	Yellow		HP3800 Ink	Q7582A	13	eTD Room
196		HP	Black		HP3800 Ink	Q6470A	12	eTD Room
203	6/16/2006	HP	Blue Ink		Dell 3010CN Ink	341-3568	20	eTD Room
204		HP	Magenta		Dell 3010CN Ink	341-3571	20	eTD Room
205		HP	Yellow		Dell 3010CN Ink	341-3570	20	eTD Room
206		HP	Black		Dell 3010CN Ink	341-3569	20	eTD Room
216		Whiteboards					1	Team member
217		Whiteboards					1	Team member
218		Whiteboards					1	Team member
219		Whiteboards					1	Team member



## APPENDIX B – ACRONYMS

<b>ACRONYM</b>	<b>DESCRIPTION</b>
24/7/365	24 hours a day, seven days a week, 365 days a year
ADA	Americans With Disabilities Act
ADP	Automated Data Processing
AHS	Application Hosting Service
AISSO	Assistant Information System Security Officer
ATDP	Alternatives to Detention Program
ASC	Application Support Center
ASCM	Application Support Center Manager
BPA	Blanket Purchase Agreement
BTS	Border and Transportation Security
C&A	Certification and Accreditation
CAB	Chester Arthur Building
CBP	Customs and Border Protection
CCB	Change Control Board
CD	Compact Disk
CFR	Code of Federal Regulations
CIS	Citizenship and Immigration Services
CM	Configuration Management
CO	Contracting Officer
COTR	Contracting Officer Technical Representative
COTS	Commercial Off-the-Shelf
CPU	Computer Processing Unit
CRS	Central Reservation System
CS	Contract Suitability
DACS	Deportable Alien Control System
DHS	Department of Homeland Security
DISCO	Defense Industrial Security Clearance
DLT	Detainee Location Tracking System
DOJ	Department of Justice
DRIMS	Detention & Removal Information Management System
DRO	Office of Detention and Removal Operations
DROM	DRO Modernization
DROPS	Detentions and Removal Operations Support

DRSB	DRO Systems Branch
EABM	Enforcement Apprehension Booking Module
EADM	ENFORCE Alien Detention Module
EARM	ENFORCE Alien Removals Module
ECMP	Enterprise Configuration Management Plan
EID	Enforcement Integrated Database
ELMS	Enterprise Library Management System
EOD	Enter on Duty
EST	Eastern Standard Time
eTD	<i>electronic</i> Travel Documents
EVMS	Earned Value Management System
EOIR	Executive Office of Immigration Review
FAR	Federal Acquisition Regulation
FCMS	Fugitive Case Management System
FINS	Former Immigration and Naturalization Service
FOIA	Freedom of Information Act
GFE/GFP	Government Furnished Equipment/Government Furnished Property
HQ	Headquarters
ICE	Immigration and Customs Enforcement
ID	Identification
INS	Immigration and Naturalization Service
ISB	Investigative Systems Branch
ISSO	Information System Security Officer
IT	Information Technology
MTS	Serena Tracker System
O&M	Operations and Maintenance
OCIO	Office of the Chief Information Officer
ODC	Other Direct Costs
OLA	Office of Legislative Affairs
OMB	Office of Management and Budget
PC	Personal Computer
PERSECS	Personnel Security System
PICS	Password Issuance and Control System
PIRB	Project Internal Review Board
PM	Government Project Manager
QA	Quality Assurance
RDC	Rockville Data Center
RFD	Request for Deviation

SACCB	Systems Assurance Configuration Control Board
SCR	System Change Request
SDD	Systems Development Division
SDLC	System Design Life Cycle
SLM	System Lifecycle Management
SOW	Statement of Work
SW	Software
TMS	Transportation Management System
TO	Task Order
VM	Version Manager

## **TASK ORDER TERMS AND CONDITIONS**

This Task Order will be issued in accordance with the Terms and Conditions of the Enterprise Acquisition Gateway for Leading-Edge Solutions (Eagle) Contract.

### **CONTRACT CLAUSES**

#### **PERSONAL IDENTITY VERIFICATION OF CONTRACTOR PERSONNEL (NOV 2006) 52.204-9**

(a) The Contractor shall comply with agency personal identity verification procedures identified in the contract that implement Homeland Security Presidential Directive-12 (HSPD-12), Office of Management and Budget (OMB) guidance M-05-24, as amended, and Federal Information Processing Standards Publication (FIPS PUB) Number 201, as amended.

(b) The Contractor shall insert this clause in all subcontracts when the subcontractor is required to have routine physical access to a Federally-controlled facility and/or routine access to a Federally-controlled information system.

(End of clause)

#### **FIXED FEE (MAR 1997) 52.216-8**

(a) The Government shall pay the Contractor for performing this contract the fixed fee specified in the Schedule.

(b) Payment of the fixed fee shall be made as specified in the Schedule; provided that after payment of 85 percent of the fixed fee, the Contracting Officer may withhold further payment of fee until a reserve is set aside in an amount that the Contracting Officer considers necessary to protect the Government's interest. This reserve shall not exceed 15 percent of the total fixed fee or \$100,000, whichever is less. The Contracting Officer shall release 75 percent of all fee withholds under this contract after receipt of the certified final indirect cost rate proposal covering the year of physical completion of this contract, provided the Contractor has satisfied all other contract terms and conditions, including the submission of the final patent and royalty reports, and is not delinquent in submitting final vouchers on prior years' settlements. The Contracting Officer may release up to 90 percent of the fee withholds under this contract based on the Contractor's past performance related to the submission and settlement of final indirect cost rate proposals.

(End of clause)

**OPTION TO EXTEND SERVICES (NOV 1999) 52.217-8**

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 60 days.

(End of clause)

**OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000) 52.217-9**

(a) The Government may extend the term of this contract by written notice to the Contractor within five(5) days; provided, that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed five (5) years.

(End of Clause)

**RIGHTS IN DATA – GENERAL ALTERNATIVE (JUN 1987) 52.227-14**

**AVAILABILITY OF FUNDS (APR 1984) 52.232-18**

Funds are not presently available for this contract. The Government's obligation under this contract is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are made available to the Contracting Officer for this contract and until the Contractor receives notice of such availability, to be confirmed in writing by the Contracting Officer.

(End of Clause)

**SECURITY REQUIREMENTS FOR UNCLASSIFIED INFORMATION  
TECHNOLOGY RESOURCES (JUN 2006) 3052.204-70**

(a) The Contractor shall be responsible for Information Technology (IT) security for all systems connected to a DHS network or operated by the Contractor for DHS, regardless of location. This clause applies to all or any part of the contract that includes information technology resources or services for which the Contractor must have physical or

electronic access to sensitive information contained in DHS unclassified systems that directly support the agency's mission.

(b) The Contractor shall provide, implement, and maintain an IT Security Plan. This plan shall describe the processes and procedures that will be followed to ensure appropriate security of IT resources that are developed, processed, or used under this contract.

(1) Within 60 days after contract award, the contractor shall submit for approval its IT Security Plan, which shall be consistent with and further detail the approach contained in the offeror's proposal. The plan, as approved by the Contracting Officer, shall be incorporated into the contract as a compliance document.

(2) The Contractor's IT Security Plan shall comply with Federal laws that include, but are not limited to, the Computer Security Act of 1987 (40 U.S.C. 1441 et seq.); the Government Information Security Reform Act of 2000; and the Federal Information Security Management Act of 2002; and with Federal policies and procedures that include, but are not limited to, OMB Circular A-130.

(3) The security plan shall specifically include instructions regarding handling and protecting sensitive information at the Contractor's site (including any information stored, processed, or transmitted using the Contractor's computer systems), and the secure management, operation, maintenance, programming, and system administration of computer systems, networks, and telecommunications systems.

(c) Examples of tasks that require security provisions include--

(1) Acquisition, transmission or analysis of data owned by DHS with significant replacement cost should the contractor's copy be corrupted; and

(2) Access to DHS networks or computers at a level beyond that granted the general public (e.g., such as bypassing a firewall).

(d) At the expiration of the contract, the contractor shall return all sensitive DHS information and IT resources provided to the contractor during the contract, and certify that all non-public DHS information has been purged from any contractor-owned system. Components shall conduct reviews to ensure that the security requirements in the contract are implemented and enforced.

(e) Within 6 months after contract award, the contractor shall submit written proof of IT Security accreditation to DHS for approval by the DHS Contracting Officer. Accreditation will proceed according to the criteria of the DHS Sensitive System Policy Publication, 4300A (Version 2.1, July 26, 2004) or any replacement publication, which the Contracting Officer will provide upon request. This accreditation will include a final security plan, risk assessment, security test and evaluation, and disaster recovery plan/continuity of operations plan. This accreditation, when accepted by the Contracting

Officer, shall be incorporated into the contract as a compliance document. The contractor shall comply with the approved accreditation documentation.

(End of clause)

**ALTERNATE I, CONTRACTOR EMPLOYEE ACCESS (JUN 2006) 3052.204-71**

When the contract will require contractor employees to have access to Information Technology (IT) resources, add the following paragraphs:

(g) Before receiving access to IT resources under this contract the individual must receive a security briefing, which the Contracting Officer's Technical Representative (COTR) will arrange, and complete any nondisclosure agreement furnished by DHS.

(h) The contractor shall have access only to those areas of DHS information technology resources explicitly stated in this contract or approved by the COTR in writing as necessary for performance of the work under this contract. Any attempts by contractor personnel to gain access to any information technology resources not expressly authorized by the statement of work, other terms and conditions in this contract, or as approved in writing by the COTR, is strictly prohibited. In the event of violation of this provision, DHS will take appropriate actions with regard to the contract and the individual(s) involved.

(i) Contractor access to DHS networks from a remote location is a temporary privilege for mutual convenience while the contractor performs business for the DHS Component. It is not a right, a guarantee of access, a condition of the contract, or Government Furnished Equipment (GFE).

(j) Contractor access will be terminated for unauthorized use. The contractor agrees to hold and save DHS harmless from any unauthorized use and agrees not to request additional time or money under the contract for any delays resulting from unauthorized use or access.

(k) Non-U.S. citizens shall not be authorized to access or assist in the development, operation, management or maintenance of Department IT systems under the contract, unless a waiver has been granted by the Head of the Component or designee, with the concurrence of both the Department's Chief Security Officer (CSO) and the Chief Information Officer (CIO) or their designees. Within DHS Headquarters, the waiver may be granted only with the approval of both the CSO and the CIO or their designees. In order for a waiver to be granted:

(1) The individual must be a legal permanent resident of the U. S. or a citizen of Ireland, Israel, the Republic of the Philippines, or any nation on the Allied Nations List maintained by the Department of State;

(2) There must be a compelling reason for using this individual as opposed to a U. S. citizen; and

(3) The waiver must be in the best interest of the Government.

(1) Contractors shall identify in their proposals the names and citizenship of all non-U.S. citizens proposed to work under the contract. Any additions or deletions of non-U.S. citizens after contract award shall also be reported to the contracting officer.

(End of clause)

**KEY PERSONNEL OR FACILITIES (DEC 2003) 3052.215-70**

A) The personnel or facilities specified below are considered essential to the work being performed under this contract and may, with the consent of the contracting parties, be changed from time to time during the course of the contract by adding or deleting personnel or facilities, as appropriate.

B) Before removing or replacing any of the specified individuals or facilities, the Contractor shall notify the Contracting Officer, in writing, before the change becomes effective. The Contractor shall submit sufficient information to support the proposed action and to enable the Contracting Officer to evaluate the potential impact of the change on this contract. The Contractor shall not remove or replace personnel or facilities until the Contracting Officer approves the change.

The Key Personnel or Facilities under this Contract:

Program Manager  
Lead Data Base Administrator  
Lead Senior Systems

(End of clause)

**DISSEMINATION OF CONTRACT INFORMATION (DEC 2003) 3052.242-71**

The Contractor shall not publish, permit to be published, or distribute for public consumption, any information, oral or written, concerning the results or conclusions made pursuant to the performance of this contract, without the prior written consent of the Contracting Officer. An electronic or printed copy of any material proposed to be published or distributed shall be submitted to the Contracting Officer.

(End of clause)



**CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE  
(DEC 2003) 3052.242-72**

(a) The Contracting Officer may designate Government personnel to act as the Contracting Officer's Technical Representative (COTR) to perform functions under the contract such as review or inspection and acceptance of supplies, services, including construction, and other functions of a technical nature. The Contracting Officer will provide a written notice of such designation to the Contractor within five working days after contract award or for construction, not less than five working days prior to giving the contractor the notice to proceed. The designation letter will set forth the authorities and limitations of the COTR under the contract.

(b) The Contracting Officer cannot authorize the COTR or any other representative to sign documents, such as contracts, contract modifications, etc., that require the signature of the Contracting Officer.

(End of clause)

**GOVERNMENT PROPERTY REPORTS (JUN 2006) 3052.245-70**

(a) The Contractor shall prepare an annual report of Government property in its possession and the possession of its subcontractors.

(b) The report shall be submitted to the Contracting Officer not later than September 15 of each calendar year on DHS Form 0700-5, Contractor Report of Government Property.

(End of clause)

**SECURITY REQUIREMENTS**

The Department of Homeland Security (DHS) has determined that performance of the task as described in HSHQDC-06-D-00032/HSCETC-08-J-00019 requires that the Contractor, subcontractor(s), vendor(s), etc. (herein known as Contractor) access sensitive/classified information (herein known as classified information). Classified information is Government information which requires protection in accordance with Executive Order 12958, Classified National Security Information, and supplementing directives.

This clause applies to the extent that this contract involves access to information classified Sensitive/FOUO.

The Contractor shall comply with—

(1) The Security Agreement (DD Form 441), including the *National Industrial Security Program Operating Manual* (DOD 5220.22-M); and

(2) Any revisions to that manual, notice of which has been furnished to the Contractor.

(a) If, subsequent to the date of this contract, the security classification or security requirements under this contract are changed by the Government and if the changes cause an increase or decrease in security costs or otherwise affect any other term or condition of this contract, the contract shall be subject to an equitable adjustment as if the changes were directed under the Changes clause of this contract.

(b) The Contractor agrees to insert terms that conform substantially to the language of this clause, including this paragraph (d) but excluding any reference to the Changes clause of this contract, in all subcontracts under this contract that involve access to classified information.

The Contractor will abide by the requirements set forth in the DD Form 254, Contract Security Classification Specification, included in the contract, and the National Industrial Security Program Operating Manual (NISPOM) for the protection of classified information at its cleared facility, if applicable, as directed by the Defense Security Service. If the Contractor has access to classified information at a DHS or other Government Facility, it will abide by the requirements set by the agency.

## **SUITABILITY DETERMINATION**

DHS shall have and exercise full control over granting, denying, withholding or terminating unescorted government facility and/or sensitive Government information access for Contractor employees, based upon the results of a background investigation. DHS may, as it deems appropriate, authorize and make a favorable entry on duty (EOD) decision based on preliminary security checks. The favorable EOD decision would allow the employees to commence work temporarily prior to the completion of the full investigation. The granting of a favorable EOD decision shall not be considered as assurance that a full employment suitability authorization will follow as a result thereof. The granting of a favorable EOD decision or a full employment suitability determination shall in no way prevent, preclude, or bar the withdrawal or termination of any such access by DHS, at any time during the term of the contract. No employee of the Contractor shall be allowed to EOD and/or access sensitive information or systems without a favorable EOD decision or suitability determination by the Office of Professional Responsibility, Personnel Security Unit (OPR-PSU). No employee of the Contractor shall be allowed unescorted access to a Government facility without a favorable EOD decision or suitability determination by the OPR-PSU. Contract employees assigned to the contract not needing access to sensitive DHS information or recurring access to DHS ' facilities will not be subject to security suitability screening.

## **BACKGROUND INVESTIGATIONS**

Contract employees (to include applicants, temporaries, part-time and replacement employees) under the contract, needing access to sensitive information, shall undergo a position sensitivity analysis based on the duties each individual will perform on the contract. The results of the position sensitivity analysis shall identify the appropriate background investigation to be conducted. Background investigations will be processed through the OPR-PSU. Prospective Contractor employees with adequate security clearances issued by the Defense Industrial Security Clearance Office (DISCO) may not be required to submit complete security packages, as the clearance issued by DISCO may be accepted. Prospective Contractor employees without adequate security clearances issued by DISCO shall submit the following completed forms to the OPR-PSU through the COTR, no less than 5 days before the starting date of the contract or 5 days prior to the expected entry on duty of any employees, whether a replacement, addition, subcontractor employee, or vendor:

1. Standard Form 86, "Questionnaire for National Security Positions" Form will be submitted via e-QIP (electronic Questionnaires for Investigation Processing) **(2 copies)**
2. FD Form 258, "Fingerprint Card" **(2 copies)**
3. Foreign National Relatives or Associates Statement
4. DHS 11000-9, "Disclosure and Authorization Pertaining to Consumer Reports Pursuant to the Fair Credit Reporting Act"
5. Drug Questionnaire
6. Alcohol Questionnaire

Required forms will be provided by DHS at the time of award of the contract. Only complete packages will be accepted by the OPR-PSU. Specific instructions on submission of packages will be provided upon award of the contract.

Be advised that unless an applicant requiring access to sensitive information has resided in the US for three of the past five years, the Government may not be able to complete a satisfactory background investigation. In such cases, DHS retains the right to deem an applicant as ineligible due to insufficient background information.

The use of Non-U.S. citizens, including Lawful Permanent Residents (LPRs), is not permitted in the performance of this contract for any position that involves access to, development of, or maintenance to any DHS IT system.

### **CONTINUED ELIGIBILITY**

If a prospective employee is found to be ineligible for access to Government facilities or information, the COTR will advise the Contractor that the employee shall not continue to work or to be assigned to work under the contract.

The OPR-PSU may require drug screening for probable cause at any time and/ or when the contractor independently identifies, circumstances where probable cause exists.

The OPR-PSU may require reinvestigations when derogatory information is received and/or every 5 years.

DHS reserves the right and prerogative to deny and/ or restrict the facility and information access of any Contractor employee whose actions are in conflict with the standards of conduct, 5 CFR 2635 and 5 CFR 3801, or whom DHS determines to present a risk of compromising sensitive Government information to which he or she would have access under this contract.

The Contractor will report any adverse information coming to their attention concerning contract employees under the contract to the OPR-PSU through the COTR. Reports based on rumor or innuendo should not be made. The subsequent termination of employment of an employee does not obviate the requirement to submit this report. The report shall include the employees' name and social security number, along with the adverse information being reported.

The OPR-PSU must be notified of all terminations/ resignations within five days of occurrence. The Contractor will return any expired DHS issued identification cards and building passes, or those of terminated employees to the COTR. If an identification card or building pass is not available to be returned, a report must be submitted to the COTR, referencing the pass or card number, name of individual to whom issued, the last known location and disposition of the pass or card. The COTR will return the identification cards and building passes to the responsible ID Unit.

### **EMPLOYMENT ELIGIBILITY**

The contractor will agree that each employee working on this contract will successfully pass the DHS Employment Eligibility Verification (E-Verify) program operated by USCIS to establish work authorization.

The Contractor must agree that each employee working on this contract will have a Social Security Card issued and approved by the Social Security Administration. The Contractor shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

Subject to existing law, regulations and/ or other provisions of this contract, illegal or undocumented aliens will not be employed by the Contractor, or with this contract. The Contractor will ensure that this provision is expressly incorporated into any and all Subcontracts or subordinate agreements issued in support of this contract.

## **SECURITY MANAGEMENT**

The Contractor shall appoint a senior official to act as the Corporate Security Officer. The individual will interface with the OPR-PSU through the COTR on all security matters, to include physical, personnel, and protection of all Government information and data accessed by the Contractor.

The COTR and the OPR-PSU shall have the right to inspect the procedures, methods, and facilities utilized by the Contractor in complying with the security requirements under this contract. Should the COTR determine that the Contractor is not complying with the security requirements of this contract, the Contractor will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

The following computer security requirements apply to both Department of Homeland Security (DHS) operations and to the former Immigration and Naturalization Service operations (FINS). These entities are hereafter referred to as the Department.

## **INFORMATION TECHNOLOGY SECURITY CLEARANCE**

When sensitive government information is processed on Department telecommunications and automated information systems, the Contractor agrees to provide for the administrative control of sensitive data being processed and to adhere to the procedures governing such data as outlined in *DHS IT Security Program Publication DHS MD 4300.Pub.*. Contractor personnel must have favorably adjudicated background investigations commensurate with the defined sensitivity level.

Contractors who fail to comply with Department security policy are subject to having their access to Department IT systems and facilities terminated, whether or not the failure results in criminal prosecution. Any person who improperly discloses sensitive information is subject to criminal and civil penalties and sanctions under a variety of laws (e.g., Privacy Act).

## **INFORMATION TECHNOLOGY SECURITY TRAINING AND OVERSIGHT**

All contractor employees using Department automated systems or processing Department sensitive data will be required to receive Security Awareness Training. This training will be provided by the appropriate component agency of DHS.

Contractors who are involved with management, use, or operation of any IT systems that handle sensitive information within or under the supervision of the Department, shall receive periodic training at least annually in security awareness and accepted security practices and systems rules of behavior. Department contractors, with significant security responsibilities, shall receive specialized training specific to their security responsibilities annually. The level of training shall be commensurate with the individual's duties and responsibilities and is intended to promote a consistent understanding of the principles and concepts of telecommunications and IT systems security.

All personnel who access Department information systems will be continually evaluated while performing these duties. Supervisors should be aware of any unusual or inappropriate behavior by personnel accessing systems. Any unauthorized access, sharing of passwords, or other questionable security procedures should be reported to the local Security Office or Information System Security Officer (ISSO).

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. CONTRACT ID CODE

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2. AMENDMENT/MODIFICATION NO.

3. EFFECTIVE DATE

4. REQUISITION/PURCHASE REQ. NO.

5. PROJECT NO. (If applicable)

P00001

09/23/2008

See Schedule

6. ISSUED BY

CODE

ICE/TC/IT SERVIC

7. ADMINISTERED BY (If other than Item 6)

CODE

ICE/TC/IT SERVIC

ICE/Info Tech Svcs/IT Services  
Immigration and Customs Enforcement  
Office of Acquisition Management  
425 I Street NW, Suite 2208  
Washington DC 20536

ICE/Info Tech Svcs/IT Services  
Immigration and Customs Enforcement  
Office of Acquisition Management  
425 I Street NW, Suite 2208  
Attn: Maxine D. Edwards  
Washington DC 20536

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)

ELECTRONIC DATA SYSTEMS CORPORATION  
13600 EDS DRIVE  
MAILSTOP A6N-D48  
HERNDON VA 201713225

9A. AMENDMENT OF SOLICITATION NO.

9B. DATED (SEE ITEM 11)

10A. MODIFICATION OF CONTRACT/ORDER NO.  
HSHQDC-06-D-00032

HSCETC-08-J-00019

10B. DATED (SEE ITEM 11)

05/06/2008

CODE

b2High

FACILITY CODE

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.  
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

See Schedule

Net Decrease:

-\$90,483.28

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)
X	43.103(a) and Mutual Agreement of the Parties

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

DUNS Number: b2High

Point of Contacts:

Contracting Officer: Maxine D. Edwards/(202) 307- b6

COTR: Francine Cox (202) 732- b6

The purpose of this modification is to:

- To correct the total value award amount of this Task Order (TO) by deobligating the amount by \$1,426,402.00. The funding is deobligated by \$1,426,402.00 from \$32,309,013.30 to \$30,882,611.30. The correct total value funded amount of this TO is hereby deobligate Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)

Amy Turner - Contract Specialist

16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)

Maxine D. Edwards

15B. CONTRACTOR/OFFEROR

*Amy Turner*  
(Signature of person authorized to sign)

15C. DATE SIGNED

9.26.08

15B. UNITED STATES OF AMERICA

*Maxine D. Edwards*  
(Signature of Contracting Officer)

16C. DATE SIGNED

9/26/08

NSN 7540-01-152-6070

Previous edition unusable

STANDARD FORM 30 (REV. 10-83)  
Prescribed by GSA  
FAR (48 CFR) 53.243

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>by \$1,426,402.00 from \$32,309,013.30 to \$30,882,611.30.</p> <p>2. To incorporate additional work to provide support for the helpdesk in the amount of \$1,189,680.80. As a result of this modification, the base amount is increased by \$190,998.06 from \$6,374,092.85 to \$6,565,090.91. The total value amount of this TO is hereby increased by \$1,189,680.80 from \$30,882,611.30 to \$32,072,292.10.</p> <p>3. To correct and change the accounting codes. This is an administrative change. (Please see Attachments A)</p> <p>4. To incorporate the directive for a Quality Control Plan (QCP). This plan must be submitted to OAO within 30 days of the effective date of this modification. (Please see Attachment B)</p> <p>Discount Terms:                      Net 30</p> <p>Delivery Location Code: ICE/CIO                      ICE Chief Information Officer                      Immigration and Customs Enforcement                      801 I Street, NW                      Suite 700                      Washington DC 20536</p> <p>FOB: Destination                      Period of Performance: 06/16/2008 to 06/15/2013</p> <p>Add Item 0001A2 as follows:</p>				
0001A2	<p>Drops Corrective Maintenance                      Requisition No: SDD-08-DC15</p> <p>Delivery: 30 Days After Award                      Accounting Info:</p> <div style="background-color: #cccccc; padding: 5px; text-align: center;">b2High</div> <p>Funded: \$0.00                      \$0.00 (Subject to Availability of Funds)                      \$0.00 (Subject to Availability of Funds)</p> <p>Continued ...</p>	1	LO	0.00	0.00



CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

(A)	(B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0001B	Change Item 0001B to read as follows (amount shown is the obligated amount):  Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Base Year June 16, 2008 - June 15, 2009  Fully Funded Obligation Amount \$505,359.59 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES Requisition No: SDD-08-DC06  Accounting Info: [Redacted] b2High Funded: -\$28,934.61	1	LO	[Redacted]	[Redacted]
0001B1	Add Item 0001B1 as follows:  DROPS Other Maintenance/ Enhancement Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: [Redacted] b2High Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)	1	LO	0.00	0.00
0001C	Add Item 0001C as follows:  Improper accounting codes used. Please see attached spreadsheet for the correct project codes. Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: [Redacted] b2High Continued ...	1	LO	0.00	0.00

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)  Add Item 0003A1 as follows:				
0003A1	DACS Data Quality Assurance Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High	1	LO	0.00	0.00
	Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)  Add Item 0003A2 as follows:				
0003A2	DACS Operations & Maintenance Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High	1	LO	0.00	0.00
	Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)  Add Item 0004A1 as follows:				
0004A1	DRO - Help Desk Support TIER 2 Firm Fixed Price Requisition No: SDD-08-DC13  Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High  Funded: \$ [REDACTED] b4  Add Item 0004A2 as follows:  Continued ...	1	LO	[REDACTED] b4	

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0004A2	Other Direct Cost - Cell Phones & Services Firmed Fixed Price Requisition No: SDD-08-DC13  Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High Funded: \$2,899.00  Add Item 0004A3 as follows:	1	LO	[REDACTED]	[REDACTED]
0004A3	EARM Corrective Maintenance Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)  Change Item 0004B to read as follows (amount shown is the obligated amount):	1	LO	0.00	0.00
0004B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Base Year June 16, 2008 - June 15, 2009 Fully Funded Obligation Amount\$ [REDACTED] b4 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES Requisition No: SDD-08-DC06  Accounting Info: [REDACTED] b2High Funded: - \$ [REDACTED] b4  Add Item 0004B1 as follows:	1	LO	[REDACTED]	[REDACTED]
0004B1	EARM Other Maintenance/ Enhancement Requisition No: SDD-08-DC15 Continued ...	1	LO	0.00	0.00

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR  
ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; color: gray; text-align: center; padding: 2px;">b2High</div> Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)				
0005A2	Add Item 0005A2 as follows: ETD Module Maintenance/ Enhancement Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; color: gray; text-align: center; padding: 2px;">b2High</div> Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)	1	LO	0.00	0.00
0006A2	Add Item 0006A2 as follows: CPFF Fixed Fee Costs Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; color: gray; text-align: center; padding: 2px;">b2High</div> Funded: \$0.00 \$0.00 (Subject to Availability of Funds) \$0.00 (Subject to Availability of Funds)	1	LO	0.00	0.00
0007A2	Add Item 0007A2 as follows: Other Direct Costs Requisition No: SDD-08-DC15  Delivery: 30 Days After Award Accounting Info: <div style="background-color: black; color: gray; text-align: center; padding: 2px;">b2High</div> Continued ...	1	LO	0.00	0.00

**CONTINUATION SHEET**

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>b2High</p> <p>Funded: \$0.00                      \$0.00 (Subject to Availability of Funds)                      \$0.00 (Subject to Availability of Funds)</p> <p>Add Item 0008A as follows:</p>				
0008A	<p>Optional Task Requirement Firmed Fixed Price                      Amount: \$ b4 (Option Line Item)                      06/16/2008                      Product/Service Code: R425                      Product/Service Description: ENGINEERING &amp;                      TECHNICAL SERVICES</p> <p>Change Item 1001B to read as follows (amount shown                      is the obligated amount):</p>	1	LO	b4	0.00
1001B	<p>Other Maintenance/Enhancement Activities - 75%                      of Task Support Cost Plus Fixed Fee                      Option Year #1 June 16, 2009 - June 15, 2010                      Amount: \$ b4 (Option Line Item)                      06/16/2009                      Product/Service Code: R425                      Product/Service Description: ENGINEERING &amp;                      TECHNICAL SERVICES</p> <p>Add Item 1004A1 as follows:</p>	1	LO	b4	0.00
1004A1	<p>DRO - Help Desk Support TIER 2 Firmed Fixed Price                      Amount: \$ b4 (Option Line Item)                      06/16/2009                      Product/Service Code: R425                      Product/Service Description: ENGINEERING &amp;                      TECHNICAL SERVICES</p> <p>Add Item 1004A2 as follows:</p>	1	LO	b4	0.00
1004A2	<p>Other Direct Cost - Cell Phones and Services                      Firmed Fixed Price                      Amount: \$ b4 (Option Line Item)                      06/16/2009                      Requisition No: SDD-08-DC13</p> <p>Delivery: 30 Days After Award                      Accounting Info:</p> <p>b2High</p> <p>Continued ...</p>	1	LO	b4	0.00

NAME OF OFFEROR OR CONTRACTOR  
ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Funded: \$0.00				
	Change Item 1004B to read as follows (amount shown is the obligated amount):				
1004B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #1 June 16, 2009 - June 15, 2010 Amount: \$ [b4] (Option Line Item) 06/16/2009 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
	Change Item 2001B to read as follows (amount shown is the obligated amount):				
2001B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #2 June 16, 2010 - June 15, 2011 Amount: \$ [b4] (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
	Add Item 2004A1 as follows:				
2004A1	DRO - Help Desk Support TIER 2 Firm Fixed Price Amount: \$ [b4] (Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
	Add Item 2004A2 as follows:				
2004A2	Other Direct Cost - Cell Phones and Services Firm Fixed Price Amount: \$ [b4] (Option Line Item) 06/16/2010 Requisition No: SDD-08-DC13  Delivery: 30 Days After Award Accounting Info:  [b2High]	1	LO	[b4]	0.00
	Continued ...				

**CONTINUATION SHEET**

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Funded: \$0.00				
	Change Item 2004B to read as follows (amount shown is the obligated amount):				
2004B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #2 June 16, 2010 - June 15, 2011 Amount: \$ [b4] Option Line Item) 06/16/2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
	Change Item 3001B to read as follows (amount shown is the obligated amount):				
3001B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #3 June 16, 2011 - June 15, 2012 Amount: \$ [b4] Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
	Add Item 3004A1 as follows:				
3004A1	DRO - Help Desk Support TIER 2 Firm Fixed Price Amount: \$ [b4] Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
	Add Item 3004A2 as follows:				
3004A2	Other Direct Cost - Cell Phones and Services Firm Fixed Price Amount: \$ [b4] Option Line Item) 06/16/2011 Requisition No: SDD-08-DC13	1	LO	[b4]	0.00
	Delivery: 30 Days After Award Accounting Info: [b2High]				
	Funded: \$0.00 Continued ...				

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
3004B	Change Item 3004B to read as follows (amount shown is the obligated amount): Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #3 June 16, 2011 - June 15, 2012 Amount: \$ [b4] (Option Line Item) 06/16/2011 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
4001B	Change Item 4001B to read as follows (amount shown is the obligated amount): Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #4 June 16, 2012 - June 15, 2013 Amount: \$ [b4] (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
4004A1	Add Item 4004A1 as follows: DRO - Help Desk Support TIER 2 Firm Fixed Price Amount: \$ [b4] (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[b4]	0.00
4004A2	Add Item 4004A2 as follows: Other Direct Cost - Cell Phones and Services Firm Fixed Price Amount: \$ [b4] (Option Line Item) 06/16/2012 Requisition No: SDD-08-DC13 Delivery: 30 Days After Award Accounting Info: [b2High] Funded: \$0.00 Continued ...	1	LO	[b4]	0.00



**CONTINUATION SHEET**

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
4004B	Change Item 4004B to read as follows (amount shown is the obligated amount):  Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #4 June 16, 2012 - June 15, 2013 Amount: [REDACTED] (Option Line Item) 06/16/2012 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES	1	LO	[REDACTED]	0.00



**QUALITY CONTROL PLAN**

Electronic Data Systems (EDS) shall develop and submit a Quality Control Plan (QCP) to the Contracting Officer (CO) for approval for the term of this contract/task order that establishes and maintains well-documented quality control procedures ensuring adequate quality control throughout all areas of contract performance, and shall be implemented to assure reliability, effective performance, and customer satisfaction.

To fully understand the roles and the responsibilities of the parties, it is important to first define the distinction in terminology between a QCP and a Quality Assurance Surveillance Plan (QASP). The Contractor, and not the Government, is responsible for management and quality control actions necessary to meet the quality standards set forth by the contract and follow-on task orders. The Contractor develops and submits his QCP for Government approval in compliance with his contract deliverables. Once accepted, the Contractor then uses the QCP to guide and rigorously document the implementation of the required management and quality control actions to achieve the specified results. A QASP on the other hand, is put in place to provide Government surveillance oversight of the Contractor's quality control efforts to assure that they are timely, effective, and delivered the results specified in the contract/task order. The QASP is not a part of the contract nor is it intended to duplicate the Contractor's QCP.

The Contractor shall institute and maintain a complete quality control program to ensure that the requirements of this contract are provided, as specified. The overall goal of the program should be to identify and correct any problems that may exist before they are identified by or reported to the COTR (Contracting Officer's Technical Representative). As a minimum, the program shall include, but not be limited to the following:

1. An inspection system covering all the services required with a comprehensive checklist to be used to inspect contract performance during scheduled and unscheduled inspections, and the name(s) of the individuals who will be performing the inspections.
2. A file of all inspections conducted by the Contractor and necessary corrective or preventive actions taken. This should include follow-up inspections to ensure that corrective action was appropriate, complete, and timely. This documentation shall be organized in a logical manner, kept current, and made available to the COTR and the CO during the term of the contract.
3. A system for identifying and correcting deficiencies and/or a pattern of deficiencies in the quality or quantity of services provided before the level of performance becomes unacceptable and/or Government inspectors point out the deficiencies. When an observation indicates defective performance, the COTR and/or CO will require the Contractor to initial the observation indicating acknowledgment of deficiency. The initialing of the observation does not necessarily constitute Contractor concurrence with the observation, only acknowledgement that the Contractor has been

made aware of the defective performance. The Contractor will be required to rework the area determined to be deficient. The deficient rework, as defined in the Quality Control Plan, will be done at the Contractor's expense, with no additional cost to the Government. The COTR and/or CO will then note that the discrepancy has been reworked.

4. The Contractor shall establish and implement control procedures in the QCP to ensure keys/badges issued to the Contractor by the Government are properly safeguarded and not used by unauthorized personnel. The Contractor shall not duplicate keys/badges issued by the Government.

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. CONTRACT ID CODE

PAGE OF PAGES

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2. AMENDMENT/MODIFICATION NO.

3. EFFECTIVE DATE

4. REQUISITION/PURCHASE REQ. NO.

5. PROJECT NO. (If applicable)

P00002

09/29/2008

6. ISSUED BY

CODE

ICE/TC/IT SERVIC

7. ADMINISTERED BY (If other than Item 6)

CODE

ICE/TC/IT SERVIC

ICE/Info Tech Svs/IT Services

ICE/Info Tech Svs/IT Services

Immigration and Customs Enforcement

Immigration and Customs Enforcement

Office of Acquisition Management

Office of Acquisition Management

425 I Street NW, Suite 2208

425 I Street NW, Suite 2208

Washington DC 20536

Attn: Maxine D. Edwards

Washington DC 20536

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)

9A. AMENDMENT OF SOLICITATION NO.

ELECTRONIC DATA SYSTEMS CORPORATION

(x)

13600 EDS DRIVE

9B. DATED (SEE ITEM 11)

MAILSTOP A6N-D48

10A. MODIFICATION OF CONTRACT/ORDER NO.

HERNDON VA 201713225

HSHQDC-06-D-00032

HSCETC-08-J-00019

10B. DATED (SEE ITEM 11)

CODE

b2High

FACILITY CODE

05/06/2008

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

N/A

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)
X	Unilatereral modification per FAR 43.103(b).

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

DUNS Number: b2High

Point of Contacts:

Contracting Officer: Maxine D. Edwards/(202) 307- b6

COTR: Francine Cox (202) 732- b6

The purpose of this modification is to:

1) To correct the funding amount under Modification P00001. This is to incorporate additional work to provide support for the helpdesk in the amount of \$1,189,680.80. This amount for \$1,189,680.80 is for the base year plus four option year periods. As a result Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Maxine D. Edwards
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
(Signature of person authorized to sign)	16B. UNITED STATES OF AMERICA
	(Signature of Contracting Officer)
	16C. DATE SIGNED
	9/29/08

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR

ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>of this modification, the base amount is increased by \$190,998.06 from \$6,323,388.00 to \$6,514,386.06. The total value amount of this TO is hereby increased by \$1,189,680.80 from \$30,882,611.30 to \$31,073,609.36.</p> <p>2) To exercise the Optional Task Requirement (CLIN 0008), for DACS. The period of performance is for additional three months from October 1, 2008 through December 31, 2008.</p> <p>All other terms and conditions of this task order remains the same.                      Period of Performance: 06/16/2008 to 06/15/2013</p>				

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE	PAGE OF PAGES 1 21
2. AMENDMENT/MODIFICATION NO. P00003	3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)
6. ISSUED BY ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Washington DC 20536	CODE ICE/TC/IT SERVIC	7. ADMINISTERED BY (If other than Item 6) ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Attn: Maxine D. Edwards Washington DC 20536	CODE ICE/TC/IT SERVIC
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) ELECTRONIC DATA SYSTEMS CORPORATION 13600 EDS DRIVE MAILSTOP A6N-D48 HERNDON VA 201713225		(x) 9A. AMENDMENT OF SOLICITATION NO.	9B. DATED (SEE ITEM 11)
CODE b2High	FACILITY CODE	X 10A. MODIFICATION OF CONTRACT/ORDER NO. HSHQDC-06-D-00032 HSCETC-08-J-00019	10B. DATED (SEE ITEM 11) 05/06/2008

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)  
N/A

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 0 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

DUNS Number: b2High

Point of Contacts:

Contracting Officer: Maxine D. Edwards/(202) 732- b6

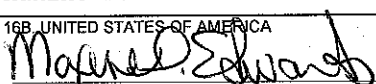
COTR: Francine Cox (202) 732- b6

The purpose of this modification is as follows:

- Delete in its entirety item # 1 under modification P00001 and replace with the following: To correct the total contract award amount to \$30,882,611.30 in lieu of \$32,309,013.30.

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Maxine D. Edwards	
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA  (Signature of Contracting Officer)	16C. DATE SIGNED 2/19/09

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>2) Delete in its entirety item # 2 under modification P00001.</p> <p>3) Delete in its entirety item # 1 under modification P00002 and replace with the following: To incorporate additional work for the support helpdesk in the amount of \$1,189,680.60. This is for the base year plus four (4) option year periods. The funded amount for the base award is increased by \$190,998.06 from \$6,323,388.00 to \$6,514,386.06.</p> <p>4) The total Task Order value of this award is hereby increased by \$1,189,680.60 from \$30,882,611.30 to \$32,072,291.90.</p> <p>5) To incorporate a Novation Agreement between Electronic Data Systems, LLS (EDS LLC), and Hewlett-Packard. Effective 26 August 2008, Hewlett-Packard Company acquired Electronic Data Systems Corporation (EDS Corp.) and as a result of this merger, EDS Corp. was converted to EDS LLC on 29 August 2009. See attached documents the Novation Agreement, Guarantee Agreement and Contract list.</p> <p>All other terms and conditions of this Task Order remains the same.</p> <p>Period of Performance: 06/16/2008 to 06/15/2013</p>				



## **Novation Agreement**

Electronic Data Systems Corporation (EDS Corp.), a corporation that was duly organized and existing under the laws of Delaware with its principal office in Plano, Texas; Electronic Data Systems, LLC (EDS LLC), a limited liability company duly organized and existing under the laws of Delaware with its principal office in Plano, Texas; and the United States of America (Government) enter into this Agreement as of August 29, 2008.

(a) The parties agree to the following facts:

(1) The Government, represented by various Contracting Officers, has entered into certain contracts with EDS Corp., as shown in the attached list marked 'Exhibit A' and incorporated in this Agreement by reference. The term "the contracts," as used in this Agreement, means the above contracts and purchase orders and all other contracts and purchase orders, including all modifications, made between the Government and EDS Corp. before the effective date of this Agreement (whether or not performance and payment have been completed and releases executed if the Government or EDS Corp. has any remaining rights, duties, or obligations under these contracts and purchase orders). Included in the term "the contracts" are also all modifications made under the terms and conditions of these contracts and purchase orders between the Government and EDS LLC, on or after the effective date of this Agreement.

(2) As of August 29, 2008, EDS Corp. was converted to EDS LLC by virtue of a Certificate of Conversion from a Corporation to a Limited Liability Company Pursuant to Section 18-214 of the Limited Liability Act of Delaware. EDS LLC is a wholly owned subsidiary of Hewlett-Packard Company (HP), a Delaware Corporation.

(3) EDS LLC has retained all the assets of EDS Corp. by virtue of the above conversion.

(4) EDS LLC has retained all obligations and liabilities of EDS Corp. under the contracts by virtue of the above conversion.

(5) EDS LLC is in a position to fully perform all obligations that may exist under the contracts.

(6) It is consistent with the Government's interest to recognize EDS LLC as the successor party to the contracts.

(7) Evidence of the above conversion has been filed with the Government.

(b) In consideration of these facts, the parties agree that by this Agreement --

(1) EDS Corp. confirms the conversion to EDS LLC, and waives any claims and rights against the Government that it now has or may have in the future in connection with the contracts.

(2) EDS LLC agrees to be bound by and to perform each contract in accordance with the conditions contained in the contracts. EDS LLC also assumes all obligations and liabilities of, and all claims against, EDS Corp. under the contracts as if EDS LLC were the original party to the contracts.

(3) EDS LLC ratifies all previous actions taken by EDS Corp. with respect to the contracts, with the same force and effect as if the action had been taken by EDS LLC.

(4) The Government recognizes EDS LLC as EDS Corp.'s successor in interest in and to the contracts. EDS LLC by this Agreement becomes entitled to all rights, titles, and interests of EDS Corp. in and to the contracts as if EDS LLC were the original party to the contracts. Following the effective date of this Agreement, the term "Contractor," as used in the contracts, shall refer to EDS LLC.

(5) Except as expressly provided in this Agreement, nothing in it shall be construed as a waiver of any rights of the Government against EDS Corp..

(6) All payments and reimbursements previously made by the Government to EDS Corp., and all other previous actions taken by the Government under the contracts, shall be considered to have discharged those parts of the Government's obligations under the contracts. All payments and reimbursements made by the Government after the date of this Agreement in the name of or to EDS Corp. shall have the same force and effect as if made to EDS LLC, and shall constitute a complete discharge of the Government's obligations under the contracts, to the extent of the amounts paid or reimbursed.

(7) EDS Corp. and EDS LLC agree that the Government is not obligated to pay or reimburse either of them for, or otherwise give effect to, any costs, taxes, or other expenses, or any related increases, directly or indirectly arising out of or resulting from the conversion or this Agreement, other than those that the Government in the absence of this conversion or Agreement would have been obligated to pay or reimburse under the terms of the contracts.

(8) HP has provided to the Government a guarantee of the performance by EDS LLC of the contracts. A copy of that guarantee is attached hereto as Exhibit B.

(9) The contracts shall remain in full force and effect, except as modified by this Agreement. Each party has executed this Agreement as of the day and year first above written.

United States of America,

By John R. Brander

Title ADMINISTRATIVE CONTRACTING OFFICER

Electronic Data Systems Corporation,

By Ronald A. Rittenmeyer

Title President and Chief Executive Officer

[Corporate Seal]

Electronic Data Systems, LLC,

By Ronald A. Rittenmeyer

Title President

[Seal]

#### CERTIFICATE

I, David Hollander, certify that I was the Assistant Secretary of Electronic Data Systems Corporation; that Ronald Rittenmeyer, who signed this Agreement for this corporation, was then President and Chief Executive Officer of this corporation; and that this Agreement was duly signed for and on behalf of this corporation by authority of its governing body and within the scope of its corporate powers. Witness my hand and the seal of this corporation this day of December 3 2008

By David B. Hollander

[Corporate Seal]

CERTIFICATE

I, David Hollander, certify that I am the Assistant Secretary of Electronic Data Systems, LLC; that Ronald Rittenmeyer, who signed this Agreement for this limited liability company, is the President of this limited liability company; and that this Agreement was duly signed for and on behalf of this limited liability company by authority of its governing body and within the scope of its powers. Witness my hand and the seal of this limited liability company this day of December 3 2008

By David Hollander

[Seal]

## Guarantee Agreement

Effective August 26, 2008, Hewlett-Packard Company, a Delaware Corporation ("HP") provides a guarantee of performance to the United States of America (the "United States") in accordance with the terms of this Guarantee Agreement ("Agreement").

### RECITALS:

A. Prior to August 26, 2008, Electronic Data Systems Corporation ("EDS Corp.") was a publicly traded Delaware Corporation. On August 26, 2008, all the shares of EDS Corp. were purchased by HP. On August 29, 2008, EDS Corp. was converted to Electronic Data Systems, LLC ("EDS LLC"). As used in this Agreement, "EDS" shall refer to EDS Corp. and EDS LLC. Following the acquisition and conversion, EDS LLC will continue to be a wholly owned subsidiary of HP.

B. EDS holds numerous prime contracts with the United States ("EDS U.S. Government Contracts"). EDS intends to continue to perform its EDS U.S. Government Contracts and to obtain awards of additional EDS U.S. Government Contracts in the future.

C. To assure that EDS remains a financially responsible offeror and contractor, HP guarantees the performance of EDS U.S. Government Contracts as provided by this Agreement.

NOW THEREFORE, HP agrees as follows:

1. HP hereby guarantees to the United States ("HP's Guarantee") the performance of all EDS U.S. Government Contracts, including those contracts in effect as of the date of this Agreement and those contracts entered into after that date (each such contract is referred to herein as a "Covered Contract"). The term "Covered Contract" shall include the initial contract as awarded to EDS in addition to all valid modifications to, and options validly exercised under, that Covered Contract.
2. HP's Guarantee shall extend only to the terms of each Covered Contract and nothing herein shall be deemed to impose upon HP any obligation, liability or indemnity beyond those imposed on EDS under such Covered Contract.
3. The United States shall give HP thirty days written notice of its intent to enforce HP's Guarantee, prior to taking such action.
4. The benefits of HP's Guarantee shall extend solely to the United States, and no third party shall claim any benefit under or relating to HP's Guarantee.

5. HP shall have the right to terminate this Guarantee in the event that EDS is divested by HP. EDS shall be deemed to have been divested by HP under this paragraph 5 if: (a) HP sells all the assets of EDS to a third party or third parties; (b) HP sells a majority of its interest in EDS to a third party or third parties; or (c) EDS is made into a publicly traded entity in which HP does not have a majority interest.

HP's Guarantee shall continue in full force and effect until HP gives written notice to the United States that HP's Guarantee will be terminated ("Notice of Termination") as a result of the occurrence of 5(a), (b), or (c) above, and HP furnishes documentary evidence to the Contracting Officer of such occurrence. The termination shall become effective thirty days after the Notice of Termination is provided to the United States (the "Termination Effective Date"). The effect of the termination shall be as follows:

a. HP's Guarantee shall not apply to any U.S. government contract issued to EDS after the Termination Effective Date.

b. HP's Guarantee shall remain in effect as to any Covered Contract entered into prior to the Termination Effective Date between the Government and EDS (including valid modifications to, and options validly exercised under, that Covered Contract after the Termination Effective Date); provided that the Government gives HP written notice of its intent to enforce HP's guarantee within five years after the Termination Effective Date.

6. Any notice called for by this Agreement shall be deemed effective when delivered, if addressed to the United States, to

Defense Contract Management Agency  
DCMA Texas  
c/o Electronic Data Systems  
Attn: John Branch  
5400 Legacy Drive, M/S HI-4B-19  
Plano, TX 75024

if addressed to HP, to

General Counsel  
Hewlett-Packard Company  
3000 Hanover Street  
Palo Alto, CA 94304

7. Nothing in this Agreement shall be construed to require the Government to award a contract to EDS.

8. This Agreement shall be governed by federal law.

9. This Agreement constitutes the entire obligation of HP pertaining to HP's Guarantee and supersedes all prior and contemporaneous agreements, negotiations and understandings express or implied, oral or written, of HP and the United States regarding this Agreement.

IN WITNESS WHEREOF, HP has caused this Agreement to be executed as of the date first written above.

HEWLETT-PACKARD COMPANY

By: *Paul T. Porrini*

Name: Paul T. Porrini

Title: VP, Deputy GC and Asst. Secretary

I, Paul T. Porrini, certify that I am the duly elected Vice President, Deputy General Counsel and Assistant Secretary of Hewlett-Packard Company; that I have the authority to sign this Agreement on behalf of Hewlett-Packard Company under the authority of its governing body, and that this Agreement is within the scope of Hewlett Packard Company's corporate powers.

*Paul T. Porrini*  
Paul T. Porrini

Corporate Seal:

Vice President, Deputy General Counsel and  
Assistant Secretary

Receipt of a copy of the above Guaranty Agreement is acknowledged.

THE UNITED STATES OF AMERICA

By *John R. Branch*  
JOHN R. BRANCH  
(Contracting Officer)

C/O ELECTRONIC DATA SYSTEMS  
DEFENSE CONTRACT MANAGEMENT AGENCY  
5400 LEGACY DRIVE MS H1-4B-19  
PLANO, TX 75024  
(Contracting Officer Address)

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
<b>Air Force</b> USAF AFMS / USAFE SG	FA5613-06-F-A001	3/15/2006 - 3/14/2011	Truxell, Brad 703-742- [b6]	\$0	\$14,048,032	Harald E. Petry	700th Contracting Squadron AM Opelkreisel, ROB, GEB 164 D-67663 Kaiserslautern Germany	IU305
<b>Army</b> GSA UITSSS US Army Accessions Cmd IT Support	GS-35-F-0323J/ GST0406DE0038	10/1/2006 - 9/30/2011	Kedzierski, Ed 703-742- [b6]	\$251,000,000	\$46,248,834	Marvin Frasier 404-331- [b6] [b6]	GSA Federal Technology Service  SE Sunbelt Region (Region 4) 401 W Peachtree St. NW, Ste 2700 Atlanta GA 30308	IU305
GSA DMDC/DEERS	GS-35F-0323J/ GS09Q08DF0014	3/1/2008 - 2/28/2009	Kedzierski, Ed 703-742- [b6]	\$178,858,311	\$35,633,456	Rachel C. Hier 707.426- [b6] [b6]	GSA Region 9 450 Golden Gate Ave. San Francisco, CA 94102	IU305
USA Corps of Engineers - Europe Division	W912GB-07-D-0002	4/1/2007 - 3/31/2011	Pines, Dorothy 703-742- [b6]	\$0	\$20,910,016	Jari Kaaltonen	Contracting Division  U.S. Army Corps of Engineers CMR 410 Box 7 APO AE 09096 [b6]	IU305
USA ITES-2S	W91QUZ-06-D-0013	12/20/2006 - 12/19/2015	Ryan, Marybeth 703-742- [b6]	\$0	\$23,944,436	Christo Daoulas 703-325- [b6]	[b6]	IU305



**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
<b>Department of Agriculture</b>								
USDA FSA FAST (Farm Application Services and Technologies)	AG-645S-C-08-0013	6/21/2008 - 6/20/2013	Strickland, Tabitha 703-742- [b6]	\$8,422,468	\$8,422,468	Carolynn Phelps (202) 205- [b6]	USDA/FSA/MSD/AMB/SPS  1280 Maryland Ave Suite 580A Washington, DC 20024 [b6]	1U305
USDA PCITS	GS-35F-0323J	10/1/2002 - 9/30/2008	Strickland, Tabitha 703-742- [b6]	\$0	\$7,581,616	Derrick Dudley 301-734- [b6] [b6]	USDA-APHIS-ASD-SCB 4700 River Road, Unit 45 Riverdale, MD 20737 [b6]	1U305
<b>Department of Defense</b>								
DFAS DFISS III - Defense Financial Integrated Systems Support	HQ0425-07-A-0003	4/15/2007 - 12/31/2012	Negron, Joseph 703-904- [b6]	\$0	\$30,691,618	Barbara Wilson 317-510- [b6]	[b6]	1U305
DFAS EDM (Re-Compete)	GS-35F-0323J	7/1/2007 - 6/30/2009	Negron, Joseph 703-904- [b6]	\$0	\$2,481,669	Cindy Mills 614-693- [b6]	[b6]	1U305
DISA Mentor-Protege Program II	DCA100-02-D-4012	5/1/2002 - 4/30/2009	Jill Carney 703-742- [b6]	\$0	\$3,791,065	Rhonda Kirby LaGarde	DISA/CONTRACTS-NCR  National Capital Region 5111 Leesburg Pike, Skyline 5 Falls Church, VA 22041	1U305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
DOD D/SIDDOMS 3 (D3)	W74V8H-04-D-0030	12/15/2003 - 12/14/2013	Negron, Joseph 703-904- [b6]	\$0	\$29,292,392	Dan Signore 301-619- [b6]	[b6]	1U305
DLA DMLSS - Defense Medical Logistics Standard Support	SP4701-08-A-0004	4/4/2008 12/3/2008	Negron, Joseph 703-904- [b6]	\$2,231,835	\$2,231,835	Linda Flatley 215-737- [b6]	[b6]	1U305
DLA IGC - IDE/GTN Convergence	SP4701-08-A0011	7/16/2008 7/15/2013	Negron, Joseph 703-904- [b6]	\$0	\$0	Brian Dudek 215-737- [b6]	[b6]	1U305
DOD ENCORE (DISA)	DCA200-02-D-5007	3/13/2002 - 3/12/2009	Turner, Amy 703-742- [b6]	\$149,173,649	\$192,258,207	Jane Uhles 618.229- [b6]	[b6]	1U305
DOD ENCORE II (DISA)	HC1028-08-D-2018	6/1/2008 5/31/2013	Turner, Amy 703-742- [b6]	ID/IQ	\$10,000	Arthur L. Kruse 618-229- [b6]	[b6]	1U305
DSS - GSA BPA for Development Support	GST0308DS8037	2/8/2008 2/7/2012	Lentine, Joe 703-742- [b6]		\$1,040,453	Christine Chaapel (215) 446- [b6]	[b6]	1U305
GSA ICE	GS-35F-0323J W74VBH-04-F-0459	6/1/2004 - 5/31/2009	Kedzierski, Ed 703-742- [b6]	\$0	\$4,484,521	David Price 703 896- [b6]	WHS Acq. & Procurement Office 1155 Defense Pentagon Washington, DC 20301	1U305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
NAVICP II NALC (NOLSC)	N00140-06-C-0009	10/1/2005 - 9/30/2009	Negron, Joseph 703-904- [b6]	\$0	\$1,807,005	Mike Placido 215-697- [b6]	[b6]	1U305
<b>Department of Education</b>								
DOEd FMS BPA	ED-03-CO-0102	9/30/2003 - 3/31/2009	Lentine, Joe 703-742- [b6]	\$0	\$31,634,144	Dega Hussen 202-377- [b6]	[b6]	1U305
<b>Department of Health and Human Services</b>								
DHHS CMS Enterprise Data Center (EDC)	HHSM-500-2006-00002I	3/10/2006 - 3/9/2016	Tompkins, Mary Alice 972-605- [b6]	\$0	\$45,122,925	Andrew Mummert 410-786- [b6]	[b6]	1U305
DHHS CMS NHIC Carrier Contract	HCFA-96-331-2	6/18/1996 - 10/1/2011	Kedzierski, Ed 703-742- [b6]	\$0		Linda Hook 410-786- [b6]	[b6]	
DHHS CMS NHIC DME-MAC	HHSM-500-2006- M0001Z	1/6/2006 - 12/29/2010	Kedzierski, Ed 703-742- [b6]	\$0	\$31,871,689	Linda Hook 410-786- [b6]	[b6]	1U305
DHHS MCS Recompete (Single B)	HHSM-500-2005-0021C	8/1/2005 - 7/31/2010	Tompkins, Mary Alice 972-605- [b6]	\$0	\$62,274,610	Sharon Brause 410-786- [b6]	[b6]	1U305
DHHS Medicare Data Center (MCDC2)	BPA-02-0002	1/3/2002 - 11/30/2010	Tompkins, Mary Alice 972-605- [b6]	\$0	\$92,021,399	Andrew Mummert 410-786- [b6]	[b6]	1U305
DHHS CMS NHIC AB MAC J14	HHSM-500-2009-M0002Z	12/9/2008 - 12/8/2009	Pines, Dorothy 703-742- [b6]	\$2,010,371	\$2,010,371	Linda Hook 410-786- [b6]	[b6]	1U305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
DHHS CMS Enterprise System Development	HHSM-500-2007-000161	9/14/2007 - 9/13/2017	Tompkins, Mary Alice 972-605- [b6]		\$0	Andrew Mummert 410-786- [b6]	[b6]	1U305
DHHS FDA ICT21	HHSF2232008500141	9/28/2008 - 9/29/2018	Tompkins, Mary Alice 972-605- [b6]		\$0 \$12,000,000	Sherry Solodkoa 301-827- [b6]	[b6]	1U305
<b>Department of Homeland Security (DHS)</b>								
DHS 2nd Data Center (EAGLE T.O.)	TO #HSHQDC-07-J-00515	9/1/2007 - 6/26/2015	Crouse, Dan 703-456- [b6]		\$0 \$820,046,681	Donna Porter 202-447- [b6]	[b6]	1U305
DHS EAGLE - Enterprise Agreement Gateway for Leading Edge Solutions	HSHQDC-06-D-00032	6/28/2006 - 6/27/2013	Turner, Amy 703-742- [b6]		\$0 \$250	Tina Honey 202-447- [b6]	[b6]	1U305
DHS ICE Cyber Crimes Center (C3)	HSCENV-08-C-00004	1/24/2008 - 1/23/2010	Turner, Amy 703-742- [b6]		\$871,938	Gervonna Crump 202-616- [b6]	[b6]	1U305
DHS ICE DRO (EAGLE)	HSCETC-08-J-00019	6/16/2008 - 6/15/2013	Turner, Amy 703-742- [b6]	\$32,309,013	\$6,323,388	Maxine D. Edwards (202) 307- [b6]	[b6]	1U305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance		EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
DHS ICE FPS (EAGLE)	HSCETC-08-J-00013	7/1/2008	6/30/2013	Turner, Amy 703-742- [b6]	\$13,971,697	\$2,912,129	Amy Wire (202) 305- [b6]	[b6]	IU305
DHS ICE ISB (EAGLE)	HSHQDC-06-D-00032	6/1/2008	5/31/2013	Turner, Amy 703-742- [b6]	\$66,178,600	\$11,361,101	Patryk Drozd 202-514- [b6]	[b6]	IU305
DHS ICE ASB (EAGLE)	HSCETC-08-J-00003	4/1/2008	3/31/2013	Turner, Amy 703-742- [b6]		\$29,226,569	Brooke Bernold 202-616- [b6]	[b6]	IU305
DHS ICE SEVIS I (EAGLE)	HSCETC-08-J-00011	7/1/2008	6/30/2009	Turner, Amy 703-742- [b6]		\$46,439,875	Jessica Quinones 202-305- [b6]	[b6]	IU305
<b>Department of Housing &amp; Urban Development (HUD)</b>									
HUD HITS III - Dual Award	C-OPC-22807	2/1/2005	7/31/2014	Lentine, Joe 703-742- [b6]	\$404,137,658	\$184,048,451	Linda Willis (202-402- [b6]	[b6]	IU305
HUD SAMS	C-OPC-22595	12/1/2003	9/30/2008	Ryan, Marybeth	\$0	\$13,620,681	Terry Price 202-402- [b6]	[b6]	IU305
<b>Department of Justice (DOJ)</b>									
DOJ ATF ESA III Seat Management (Encore)	DCA200-02-D-5007	12/23/2003	12/22/2010	Turner, Amy 703-742- [b6]	\$300,000,000	\$112,010,280	Amanda M. Boshears	[b6]	IU305
<b>Department of Labor (DOL)</b>									
DOL NLRB - CATS On-Going Support - Case Activity Tracking System	GS-35F-0323J	4/12/2001	9/30/2008	Strickland, Tabitha 703-742- [b6]	\$0	\$14,975,041	Talisa Spottswood	National Labor Relations Board  1099 14th Street, NW Room 1600 Washington, DC 20570 [b6]	IU305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
<b>Department of the Interior</b>								
GovWorks/Department of Interior	GovWorks BPA 85979	1/15/2002 - 3/31/2015	Kedzierski, Ed 703-742- [b6]	\$0	\$341,068	Virginia Taylor 703 787 [b6]	Department of the Interior Procurement Operations Branch 381 Elden Street MS 2510 Herndon, VA 20170	1U305
<b>Department of the Treasury</b>								
DOTreas TIPSS-3 - Total Information Processing Support Services - 3	TIRNO-06-D-00008	10/28/2005 - 10/27/2010	Ryan, Marybeth 703-742- [b6]	\$0	\$4,618,752	Dolores Hogan 202-283 [b6]	[b6]	1U305
<b>Department of Transportation</b>								
DOT FAA Large Screen Projectors	DTFAWA-08-C-00002	10/1/2007 - 9/30/2012	Ryan, Marybeth 703-742- [b6]	\$4,360,607	\$211,249	Eugene Kimbrough 202-493 [b6]	FAA AWA 800 Independence Ave, SW Washington, DC 20591 [b6]	1U305
DOTrans FAA SPACE	DTFA-01-93-L-62220	6/10/1993 - 9/30/2009	Ryan, Marybeth 703-742- [b6]	\$0	\$42,403,003	Jenny Boscaino 202-267 [b6]	US DOT FAA 800 Independence Ave, SW Washington, DC 20591 [b6]	1U305
DOTrans FAA NAIMES	GS-09F-0054Z/ GST0005AJITO1	5/25/2005 - 5/24/2010	Ryan, Marybeth 703-742 [b6]	\$0	\$21,708,658	Julia Whitmore-Sevin 703-306 [b6]	[b6]	1U305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
DOTrans FAA (DINS) NOTAMS BPA	GSTFMG BPA080007	2/29/2008 - 2/28/2011	Ryan, Marybeth 703-742- [b6]		\$429,696	Chiara McDowell 703-605- [b6]	[b6]	1U305
<b>Department of Veterans Affairs</b>								
GSA CPMS	GS-35F-0323J	8/1/2004 - 7/31/2009	Kedzierski, Ed 703-742- [b6]	\$0	\$1,302,192	Julio Irizarry 512 326- [b6] [b6]	Department of Vetrans Affairs Austin Automation Center 1615 Woodward Street Austin, TX 78772	1U305
VA VCS BPA	V200P-1751	11/17/2006 - 9/30/2016	Drake, Yolanda 703-904- [b6]	\$0	\$66,921,086	Melissa Fauber (512) 326- [b6]	Department of Veterans Affairs Acquisition Operations Services 1615 Woodward Street Austin, TX 78772 [b6]	1U305
VA CONTACT CENTER VETS OUTREACH	ACMD-RC-08-0001	4/14/2008 - 9/30/2009	Drake, Yolanda 703-904- [b6]		\$2,135,610	Adam R. Goldstein (202) 219- [b6]	General Services Administration  1800 F Street, NW Room G-127 Washington, DC 20405 [b6]	1U305
<b>Federal Reserve Bank (FRB)</b>								
Federal Reserve Richmond TWAI - Renegotiated	TWAI - Renegotiated	5/1/2005 - 4/30/2010	Ryan, Marybeth 703-742- [b6]	\$0	\$15,032,579	Jennifer Coleman  804-697- [b6]	[b6]	1U305
<b>General Services Administration (GSA)</b>								
GSA Connections	GS00T03AHD0008	1/29/2003 - 1/28/2011	Presler, Daniel 703-742- [b6]	\$0	\$124,117,838	Mr. Robert F. Abood 703-306- [b6]	General Services Administration Federal Technology Service (9TE) 10300 Eaton Place (Room 513) Fairfax, VA 22030-2337	1U305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
							b6	
GSA ETS - E-Gov Travel Service	GS-33F-P0015	11/12/2003 - 11/11/2013	Loredo, Eddi 703-742- b6	\$0	\$14,584,253	Patrick Mudd 703-605- b6	b6	IU305
GSA FABS Schedule	GS-23F-0064R	12/2/2004 - 12/19/2009	Presler, Dan 703-742- b6	\$0	\$382,833	David Mугan 703-605- b6	General Services Administration FAS-QSABB - Suite 706 2200 Crystal Drive Arlington, VA 22202 b6	IU305
GSA MOBIS - Management Organization Business Improvement Services	GS-10F-0003J	10/7/1998 - 9/30/2012	Presler, Dan 703-742- b6	\$0.00	\$21,286,825	Shawna L. Dunning 404-331- b6	General Services Administration 401 W. Peachtree Street, Suite 2600 Atlanta GA 30308 b6	IU305
GSA Schedule (IT) New	GS-35F-0323J	4/1/1999 - 9/1/2009	Presler, Dan 703-742- b6	\$0.00	\$356,280,283	Ms. Vera L. Greene 703-605- b6	General Services Administration 2200 Crystal Drive Crystal Plaza 4 Room 606 Arlington, VA 22202 b6	IU305
GSA Smart Access Common ID Card	GS00T00ALD0209	5/19/2000 - 5/18/2010	Ryan, Marybeth 703-742- b6	\$0	\$86,718,591	Greg Norman 817-574- b6	b6	IU305



**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
<b>National Geospatial-Intelligence Agency (NGA)</b>								
NGA Mentor- Protege Agreement	HM157304C0008	9/28/2004 - 9/28/2009	Carney, Jill 703-742- [b6]	\$0	\$2,292,665	Sandra L. Broadnax [b6]	[b6]	IU305
<b>Navy</b>								
NMCI Navy/Marine Corps Intranet	N00024-00-D-6000	10/6/2000 - 9/30/2010	Goetz, Tom 703-742- [b6]	\$9,319,027,601		Tony McGriff 703-699- [b6]	[b6]	IU305
USN ASN RDA Dashboard-Follow On	N00140-07-C-0017	10/1/2006 - 9/30/2009	Sharp, Linda 703-733- [b6]	\$0	\$1,310,762	Rose McWilliams 215-697- [b6] [b6]	FISC Norfolk Contracting Department Philadelphia Office 700 Robbins Avenue, Bldg 2B Philadelphia, PA 19111-5083	IU305
USN NAVICP - Acq & Logs Support	N00140-06-P-0802	9/11/2006 - 9/10/2011	Sharp, Linda 703-733- [b6]	\$211,718	\$211,718	Brian Excell 215-697- [b6]	FISC Norfolk Contracting Department Philadelphia Office 700 Robbins Avenue, Bldg 2B Philadelphia, PA 19111-5083	IU305
USN S&C - Selection and Classification	N00189-07-D-2015	3/16/2007 - 3/15/2012	Sharp, Linda 703-733- [b6]	\$0	\$1,040,297	Rachel Armes 215-697- [b6] [b6] Brian Excell 215-697- [b6]	FISC Norfolk Contracting Department Philadelphia Office 700 Robbins Avenue, Bldg 2B Philadelphia, PA 19111-5083	IU305
USN Seaport e (Enhanced)	N00178-05-D-4301	5/31/2005 - 4/4/2009	Sharp, Linda 703-733- [b6]	\$0	\$2,501	J. F. Hiles	Naval Surface Warfare Center Dahlgren Division Attn: XDS10 17320 Dahlgren Road Dahlgren, VA 22448-5100	IU305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
<b>United States Government (USG)</b>								
USG FUJI	2006-1025231-000	5/15/2006 - 5/14/2009	Truxell, Brad 703-742- [b6]	\$0	\$800,411	Lenny Kleist 571.212- [b6]	NCS Contracts GS-43 OHB Washington, DC 20016	IU305
USG MDI	2006-1239519-000	8/28/2006 - 8/27/2011	Carney, Jill 703-742- [b6]	\$0	\$1,281,531	Rita Le	[b6]	IU305
USG SAKER	2007*0836703*000	5/7/2007 - 5/6/2012	Carney, Jill 703-742- [b6]	\$23,431,803	\$4,191,031	Deena Dagget 703.917- [b6] Subcontractor	2000 Corporate Ridge McLean, VA 22102	IU305
USG TCOMM 2007	2007*0915712*000	6/15/2007 - 9/30/2008	Carney, Jill 703-742- [b6]	\$0	\$929,300	Bill Couch 703.613- [b6]	GCS Contracts ND1, Room 3M110 Washington, DC 20505	IU305
USG Telecommunications Services (TCOMM) 2007	2007*1091724*000	9/1/2007 - 8/31/2008	Truxell, Brad 703-742- [b6]	\$0	\$4,227,218	Bill Couch 703.613- [b6]	GCS Contract ND1, Room 3M110 Washington, DC 20505	IU305
USG ACCESS BPA - Blanket Purchasing Agreement	2003*J603700*000	8/15/2003 - 5/31/2008	Truxell, Brad 703-742- [b6]	\$0	\$2,502,212	Maria Nicolaou 703.482- [b6]	LFCS Contracts 1005 LF-5 Washington, DC 20505	IU305
USG FASTMAX II BPA	NRO000-02-A-0470	3/13/2002 - 1/31/2009	Truxell, Brad 703-742- [b6]	\$5,322,994	\$6,792,456	Ronald King 703.808- [b6]	NRO 14675 Lee Road Chantilly, VA 20151	IU305

**ACTIVE PRIME U.S.  
GOVERNMENT CONTRACTS**

Awarding Agency Program	Contract #:	Period of Performance	EDS Contract Administrator	Original TCV	Current Value	Government Contracting Officer	Address (email or street)	CAGE Code
USG NRO Travel Services Center - Financial Administrative Support	NRO000-05-C-0039	2/1/2005 - 1/31/2010	Truxell, Brad 703-742- [b6]	\$0	\$3,369,797	Judy Miller 703.808- [b6]	NRO  14675 Lee Road Chantilly, VA 20151	1U305
USG Hank Mahoney Support College (HMSC) Directorate School Training Curricula	2008*0844601*000	5/2/2008 5/1/2009	Carney, Jill 703-742- [b6]	\$805,412	\$517,000	Jessica S.	Room 1005, LF5 Washington, D.C. 20505	1U305

**United States Postal Service (USPS)**

USPS PPP - Preferred Portfolio Partnering Agreement (PPP)	102590-98-H-1814	4/10/1998 - 9/30/2009	Negron, Joseph 703-904- [b6]	\$0	\$232,793,646	Don Hadley 202-268- [b6]	[b6]	1U305
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**Contract Type(s)**

- Legend:
- Fixed Price FP
- Time and Materials T&M
- Cost Reimbursement CR (includes, CPFF, CPAF, CPIF)
- Indefinite Del./Indefinite ID/IQ
- Qty

Produced by EDS Legal Affairs EDS Limited Distribution

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE	PAGE OF PAGES 1   2	
2. AMENDMENT/MODIFICATION NO. P00004	3. EFFECTIVE DATE 02/19/2009	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (if applicable)	
6. ISSUED BY ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Washington DC 20536	CODE ICE/TC/IT SERVIC	7. ADMINISTERED BY (if other than Item 6) ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Attn: Maxine D. Edwards Washington DC 20536	CODE ICE/TC/IT SERVIC	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) ELECTRONIC DATA SYSTEMS CORPORATION 13600 EDS DRIVE MAILSTOP A6N-D48 HERNDON VA 201713225		(x) 9A. AMENDMENT OF SOLICITATION NO.	9B. DATED (SEE ITEM 11)	
CODE b2High		FACILITY CODE		X 10A. MODIFICATION OF CONTRACT/ORDER NO. HSHQDC-06-D-00032 HSCETC-08-J-00019 10B. DATED (SEE ITEM 11) 05/06/2008

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. ACCOUNTING AND APPROPRIATION DATA (if required)**

N/A

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X	D. OTHER (Specify type of modification and authority) 43.103 (a) and Mutual Agreement of the Parties

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

**14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

DUNS Number: b2High

Point of Contacts:

Contracting Officer: Maxine D. Edwards / (202) 732- b6

COTR: Francine Cox (202) 732- b6

The purpose of this modification is as follows:

The purpose of this modification is to exercise an optional task for EARM v2 as an undefined requirement. The contractor's monthly invoice shall not exceed the amount of \$800,000.00.

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Amy Turner - Contract Specialist		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Maxine D. Edwards	
15B. CONTRACTOR/OFFEROR <i>Amy Turner</i> (Signature of person authorized to sign)	15C. DATE SIGNED 2.24.09	16B. UNITED STATES OF AMERICA <i>Maxine D. Edwards</i> (Signature of Contracting Officer)	16C. DATE SIGNED 2/25/09

NSN 7540-01-152-8070  
Previous edition unusable

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
 HSHQDC-06-D-00032/HSCETC-08-J-00019/P00004

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>All other terms and conditions of this Task Order remains the same.</p> <p>Period of Performance: 06/16/2008 to 06/15/2013</p>				

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES
			1 3
2. AMENDMENT/MODIFICATION NO. P00005	3. EFFECTIVE DATE 03/01/2009	4. REQUISITION/PURCHASE REQ. NO. 192109CIOSDD2DC06.2	5. PROJECT NO. (if applicable)
6. ISSUED BY ICE/TC/IT SERVICE	7. ADMINISTERED BY (if other than Item 6) ICE/TC/IT SERVICES		
ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Washington DC 20536		ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Attn: Maxine D. Edwards Washington DC 20536	
8. NAME AND ADDRESS OF CONTRACTOR (No. street, county, State and ZIP Code) ELECTRONIC DATA SYSTEMS CORPORATION 13600 EDS DRIVE MAILSTOP A6N-D48 HERNDON VA 201713225		9A. AMENDMENT OF SOLICITATION NO. (X)	
		9B. DATED (SEE ITEM 11)	
		10A. MODIFICATION OF CONTRACT/ORDER NO. X HSHQDC-06-D-00032 HSCETC-08-J-00019	
		10B. DATED (SEE ITEM 13) 05/06/2008	
CODE b2High	FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required) Net Increase: \$6,903,875.35  
See Schedule

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X	D. OTHER (Specify type of modification and authority) 43.103 (a) and Mutual Agreement of the Parties

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

DUNS Number: b2High

Point of Contacts:

Contracting Officer: Maxine D. Edwards/(202) 732- b6

COTR: Francine Cox (202) 732- b6

The purpose of this modification is as follows:

1) To incorporate an optional task for ENFORCE Alien Removals Module (EARM) v2. in the amount of \$ 6,903,875.36. A verbal authorization award date of April 30, 2009, was provided by Maxine D. Edwards, Contracting Officer.

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Amy Turner - Contract Specialist		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Maxine D. Edwards	
15B. CONTRACTOR/OFFEROR <i>Amy Turner</i> (Signature of person authorized to sign)	15C. DATE SIGNED 5.7.09	16B. UNITED STATES OF AMERICA <i>Maxine D. Edwards</i> (Signature of Contracting Officer)	16C. DATE SIGNED 5/7/09

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED

HSHQDC-06-D-00032/HSCETC-08-J-00019/P00005

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NAME OF OFFEROR OR CONTRACTOR  
ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>This is for the base period and option year #1. See Attachments #1 Statement of Work and #2 Assumptions.</p> <p>2) The funded amount for the base period is increased by \$2,184,763.44 from \$6,514,386.06 to \$8,699,149.50.</p> <p>3) The total Task Order value of this award is hereby increased by 6,903,875.36 from \$32,072,291.90 to \$38,976,167.26.</p> <p>All other terms and conditions of this Task Order remains the same.</p> <p>Delivery: 30 Days After Award Discount Terms: Net 30 Delivery Location Code: ICE/CIO ICE Chief Information Officer Immigration and Customs Enforcement 801 I Street, NW Suite 700 Washington DC 20536</p> <p>Accounting Info: [REDACTED]</p> <p>FOB: Destination Period of Performance: 06/16/2008 to 06/15/2013</p> <p>Add Item 0004C as follows:</p>				
0004C	<p>EARM v2 - Application Development Support (Labor CPFF) Base Year March 1, 2009 - June 15, 2009</p> <p>Add Item 0004C1 as follows:</p>	1	LO	[REDACTED]	[REDACTED]
0004C1	<p>EARM v2 - Application Development Support (Fixed Fee) Base Year March 1, 2009 - June 15, 2009</p> <p>Add Item 0004C2 as follows:</p>	1	LO	[REDACTED]	[REDACTED]
0004C2	<p>EARM v2 - Application Development Support (ODCs) Continued ...</p>	1	LO	[REDACTED]	[REDACTED]

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
 HSHQDC-06-D-00032/HSCETC-08-J-00019/P00005

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Base Year March 1, 2009 - June 15, 2009				
	Add Item 1004C as follows:				
1004C	EARM v2 - Application Development Support (Labor CPFF) Option Year #1 June 16, 2009 - December 31, 2009	1	LO	[REDACTED]	b4
	Add Item 1004C1 as follows:				
1004C1	EARM v2 - Application Development Support (Fixed Fee) Option Period #1 June 16, 2009 - December 31, 2009	1	LO	[REDACTED]	b4



**ENFORCE Alien Removal Module  
(EARM) Version 2.0**

**Statement of Work**

**U.S. Immigration and Customs  
Enforcement (ICE)**

**Office of the CIO**



**U.S. Immigration  
and Customs  
Enforcement**

Washington, DC

April 09, 2009

FINAL

*Procurement Sensitive. This document is confidential and intended solely for the use and information of the company to whom it is addressed.*

Attachment 1

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## 1.0 PROJECT TITLE

ENFORCE Alien Removal Module (EARM) Version 2.0

## 2.0 SCOPE OF WORK

EARM Version 1.0 was deployed in August 2008 and replaced the legacy DRO case management system of record, the Deportable Alien Control System (DACS). However, in order to meet the continued demands placed on DRO, a major enhancement is required that will consolidate many of the existing ancillary systems. Additionally, in anticipation of future applications, major infrastructure improvements and governance standards will need to be implemented. EARM Version 2.0 will be inclusive of these major enhancements and address system change requests from EARM Version 1.0. The major tasks include:

- Implement System Change Requests from EARM Version 1.0
- Manage System Requirements for EARM Version 2.0
- Port ENFORCE Alien Detention Module (EADM) to Target Architecture
- Port Fugitive Case Management System (FCMS) to Target Architecture
- Port Alternatives to Detention Program (ATDP) to Target Architecture
- Enhance *electronic* Travel Documents (*eTD*) Interface to EARM
- Add Additional EARM Interfaces
- Add Additional EARM Operational Reports

This document outlines the DRO requirements, objectives, and tasks necessary to continue the development of the ENFORCE Alien Removals Module (EARM) that was awarded to EDS under GSA contract **GS-35F-0323J** with a period of performance of September 1, 2007 through February 28, 2009. The work required in this Statement of Work is denoted as EARM Version 2.0.

## 3.0 APPLICABLE DOCUMENTS

For IT documentation and software products the following section applies.

The Contractor shall comply with all technology standards and architecture policies, processes, and procedures defined in ICE OCIO Architecture Division publications. These publications include, but are not limited to, the latest version of the following:

- ICE System Lifecycle Management (SLM) Handbook
- ICE Enterprise Systems Assurance Plan
- ICE Architecture Test and Evaluation Plan
- ICE Web Standards and Guidelines
- ICE Technical Reference Model and Standards Profile

The Contractor shall not deviate from the Technology Standards without express approval granted by the Government via the formal Technology Change Process. If a deviation from the Technology Standards is desired, the Government Project Manager

(PM) must submit a formal request to the Architecture Division for adjudication. The Contractor shall not proceed with the deviation unless the Architecture Division approves the formal request and grants a waiver to deviate from the Technology Standards. If the Architecture Division approves the technology change request, the Contractor shall comply with all stipulations specified within the approval notification

The Contractor shall not deviate from the SLM Process (including any tailored SLM work pattern) without express approval granted by the Government via the formal Request for Deviation (RFD) Process. If a deviation from the SLM Process is desired, the PM must submit a formal RFD to the Architecture Division for adjudication. The Contractor shall not proceed with the deviation unless the Architecture Division approves the formal request and grants a waiver to deviate from the SLM Process. If the Architecture Division approves the RFD, the Contractor shall comply with all stipulations specified within the approval notification.

#### **4.0 TASKS**

The Contractor shall deliver the following functionality during the period of performance. See Table 2: Delivery Schedule for due dates. All references to days are calendar days unless otherwise noted.

##### **4.1 Task 1 – Implement System Change Requests from EARM Version 1.0**

The Contractor shall validate and implement the following System Change Requests (SCRs) in accordance with the ICE SLM process. Descriptions of the SCRs can be found in APPENDIX A.

- 30 Days After Contract Award – 165, 167, 599, 867, 868, 1957, 1981, 2052, 2055, 2064, 2069, 2082, 2084, 2101, 2107, 2108, 2152, 2196, 2223, 2224, 2226, 2242, 2249, 2262, 2271, 2317, 2327, 2328, 2334, 2364, 2366, 2367, 2369, 2370, 2407, 2413, 2415
- 90 Days After Contract Award – 1988, 1994, 2053, 2054, 2063, 2241, 2251, 2269, 2276, 2283, 2284, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2296, 2301, 2316, 2324, 2331, 2333, 2363, 2365, 2371, 2372, 2381, 2382, 2385, 2408, 2428, 2462, 2463, 2464, 2465, 2515, 2517, 2519, 2520, 2521, 2523, 2524

##### **4.2 Task 2 – Manage System Requirements for EARM Version 2.0**

The Contractor shall manage system requirements for the EARM Version 2.0 in accordance with the ICE SLM. The Contractor shall not discuss system scope or requirements definition with ICE DRO business users without an ICE OCIO Project Manager present.

###### **4.2.1 Develop EARM User Interface Guide**

To support continued investment and use of the EARM user interface across all DRO major program areas, the Contractor shall develop a guide that takes into consideration how 3<sup>rd</sup> party applications may leverage common usability elements. The Contractor shall make periodic updates to the guide as new designs are implemented. The guide shall take into consideration the following design attributes:

- Account maintenance, assignment of rights, and general rules of behavior as maintained by the Enforce Integrated Database (EID)

- Single sign-on parameters and session maintenance
- Tab location, subject headers / footers, and other common navigation features
- Segmentation of features / functions within a web page and the overall guidelines for logical information architecture
- Behavior and use of commonly used action buttons, including BACK, CANCEL, FORWARD, GO, SAVE, SEARCH, UNDO, UPDATE
- Presentation layer technical specifications including Cascading Style Sheets (CSS), HTML / Dynamic HTML (DHTML), JavaScript, Asynchronous JavaScript and XML (AJAX), Metadata, and XML
- Integration layer technical specifications including Service Oriented Architecture (SOA) specifications, Application Programming Interfaces (APIs), Data Access Objects (DAO), Enterprise Service Bus (ESB), Simple Object Access Protocol (SOAP), and Web Services Description Language (WSDL)

#### **4.2.2 Baseline and Maintain EARM Version 2.0 System Requirements**

The Contractor shall baseline the system requirements completed for EARM Version 2.0 and manage changes in scope and requirements through a Change Control Board (CCB). The CCB will be comprised of members from ICE OCIO and ICE DRO.

In providing continued EARM support, the Contractor shall maintain and update common requirements artifacts, including wire-frames, user-interface mock-ups, feature / function lists, data dictionary, system process flows, use cases, entity relationship diagrams, and requirements traceability matrices (RTM).

#### **4.3 Task 3 – Port ENFORCE Alien Detention Module (EADM) to Target Architecture**

DRO uses the EADM application to manage the book-in / book-out process of DRO detentions. Its current technology uses an Oracle Forms 9.x and a thick-client Java. The contractor shall port the EADM application to the target EARM architecture to include:

- EADM user interface to the native web-based EARM architecture and screen layout
- Conversion of the fifteen (15) detention forms to the EARM architecture

In addition, the Contractor shall add new functionality to the EADM application that includes the following high-level features:

- Department of Immigration Health Services (DIHS) screening information
- Juvenile facility management inspection and housing

#### **4.4 Task 4 – Port Fugitive Case Management System (FCMS) to Target Architecture**

DRO uses the Fugitive Case Management System (FCMS) to track and process its fugitives. Its current technology uses Microsoft SQL Server and a web interface. The contractor shall port the FCMS 2.x-“Transactional” (aka, FCMS-T) application to the target EARM architecture to include:

- FCMS user interface to the native web-based EARM architecture and screen layout
- Data migration from the existing Microsoft SQL Server database to the EID

#### 4.5 Task 5 – Port Alternatives to Detention Program (ATDP) to Target Architecture

DRO uses the ATDP system to track subjects enrolled with a third-party provider of telephonic monitoring and tracking services. The data is used to reconcile invoices from the third-party provider, and provide statistical reporting. The contractor shall port the ATDP system from the Visual Basic and Microsoft SQL Server platform to the EARM target architecture to include:

- ATDP user interface to the native web-based EARM architecture and screen layout
- Data migration from the existing Microsoft SQL Server database to the EID
- Conversion of the ISAP participation / termination forms to the EARM architecture

In addition, the Contractor shall add new functionality to the ATDP application that includes the following high-level features:

- Dashboard for monitoring key statistics for ATDP participants
- Search functionality for finding ATDP participants with specific enrollment characteristics
- Integration of ATDP actions / decisions into EARM actions / decisions tab
- Integration of ATDP capture / retrieval photographs with EADM
- Appointment management / scheduling capability
- Automated notification capability, integrated with EARM alerts
- Development of an eGOV portal for collaboration with ATDP service providers

#### 4.6 Task 6 – Enhance *electronic* Travel Documents (eTD) Interface to EARM

The *electronic* Travel Documents (eTD) system is used to generate travel documents for aliens that are being repatriated with their country of citizenship. The Contractor shall enhance EARM to include the following functionality enhancements:

- Creating and managing travel documents through the EARM user interface using single sign-on functionality
- View eTD comments for a specific case file

#### 4.7 Task 7 – Add Additional EARM Interfaces

The Contractor shall develop interfaces from the following organizations and systems to integrate with the EARM EID.

- **Executive Office for Immigration Review (EOIR)** - The contractor shall transition the EOIR interface from its existing Secure File Transfer Protocol (SFTP) architecture based to a web services model that is compliant with the

Department of Justice's Immigration Review and Information Exchange System (IRIES<sup>1</sup>).

**4.8 Task 8 – Add Additional EARM Operational Reports**

The contractor shall port the following reports to the target EARM Jasper architecture:

**Table 1: Additional EARM Operational Reports**

Source System	Report Name
<p><b>ATDP Reports</b></p>	<ul style="list-style-type: none"> <li>• Total Number of Active Expedited Removals</li> <li>• Total Number of Active Participants Detailed</li> <li>• Total Number of Active Participants</li> <li>• Total Number of In-Active Post-Order NTAs</li> <li>• Total Number of Active Post-Order NTAs</li> <li>• Total Number of In-Active Participants Detailed</li> <li>• Total Number of In-Active Pre-Order NTAs</li> <li>• Total Number of Active Pre-Order NTAs</li> <li>• Total Number of In-Active Participants</li> <li>• Total Number of In-Active Expedited Removals</li> <li>• Total Number of Terminated Participants w/Reason</li> <li>• Number of Pre-Order NTAs</li> <li>• Number of Post-Order NTAs</li> <li>• Number of Participants</li> <li>• Number of Participants Detailed</li> <li>• Number of Expedited Removals</li> <li>• Number of Terminated Participants w/Reason</li> <li>• Invoice Reconciliation Report</li> </ul>
<p><b>EADM Reports</b></p>	<ul style="list-style-type: none"> <li>• Current Detainee Report</li> <li>• Man Days Report</li> <li>• Alert Code Report</li> <li>• Detention Population Report</li> <li>• Subject Search Report</li> <li>• Hanging Transfer Report</li> </ul>

<sup>1</sup> The IRIES is a web services system whose primary functions are to accept and respond to on-demand data queries made for data contained in the Case Access System for EOIR.

Source System	Report Name
<b>Leads Reports</b>	<ul style="list-style-type: none"> <li>• Statistical Summary</li> <li>• Past Due Call-Up</li> <li>• Leads Summary</li> <li>• Leads Report</li> </ul>
<b>FCMS Reports</b>	<ul style="list-style-type: none"> <li>• Absconder Apprehension Initiative</li> <li>• Count of Total Activity by Country</li> <li>• Field Office Count of Total Activity by Country</li> <li>• Operation Enforcement Activity</li> <li>• Operation Predator Apprehensions</li> <li>• Total Fugitive &amp; Collateral Activity – by action, by COB, by Month with Teams, by Month, Cumulative, with Teams</li> <li>• Total Fugitive &amp; Collateral Activity by Month – by Action, Cumulative</li> <li>• Total Fugitive Apprehensions by Month</li> <li>• Total Fugitive Apprehensions by Month with Teams</li> <li>• Total Fugitive Arrests by Nationals</li> <li>• Total Fugitives by Offense Category</li> <li>• Totals by Offense Category</li> <li>• Apprehensions vs. Removals</li> <li>• Criminality</li> <li>• Fugitive Removals</li> <li>• Removal Rate</li> </ul>
<b>FCMS Activity Reports</b>	<ul style="list-style-type: none"> <li>• Total Fugitive and Non-Fugitive Enforcement Activity by Mon &amp; SO (Cumulative)</li> <li>• Total Fugitive and Non-Fugitive Enforcement Activity by Mon &amp; SO (by Action)</li> <li>• Officer Activity</li> <li>• Total Fugitive and Non-Fugitive Enforcement Activity (by Action)</li> <li>• Total Fugitive and Non-Fugitive Enforcement Activity (Cumulative)</li> <li>• FCMS User List</li> <li>• Point of Contact Listing</li> </ul>

## 5.0 DELIVERABLES

All deliverables shall be delivered in hardcopy, electronic format and entered in the ICE ELMS. Software development deliverables, including customized source code development, COTS configurations, and SLM supporting documentation shall conform



to the ICE SLM for configuration management and product acceptance procedures. Contractor shall develop documentation in the Microsoft Office Suite product approved by the Contracting Officer's Technical Representative (COTR). No other office automation product shall be used, unless approved by the Government.

**Table 2: Task Delivery Schedule**

<b>Task</b>	<b>Description</b>	<b>Task Due Date</b>	<b>SOW Reference</b>
Task 1	Implement System Change Requests from EARM Version 1.0	30 days/90 days after contract award date	4.1
Task 2	Manage System Requirements for EARM Version 2.0	Throughout Period of Performance	4.2
Task 3	Port ENFORCE Alien Detention Module (EADM) to Target Architecture	180 days after contract award	4.3
Task 4	Port Fugitive Case Management System (FCMS) to Target Architecture	240 days after contract award	4.4
Task 5	Port Alternatives to Detention Program (ATDP) to Target Architecture	240 days after contract award	4.5
Task 6	Enhance <i>electronic</i> Travel Documents ( <i>eTD</i> ) Interface to EARM	180 days after contract award	4.6
Task 7	Add Additional EARM Interfaces	240 days after contract award	4.7
Task 8	Add Additional EARM Operational Reports	240 days after contract award	4.8

**Table 3: Deliverables Matrix**

<b>Deliverable</b>	<b>Frequency</b>	<b>Copies</b>	<b>Recipients</b>
Project Management Plan	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	3	PM (1) copy/COTR (1) copy, ELMS (electronic)
Integrated Master Schedule	Weekly, by COB Friday (for current week)	3	PM (1) copy/COTR (1) copy, ELMS (electronic)
Risk Management Plan	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	2	PM (1) copy/COTR (1) copy, ELMS (electronic)
Progress Reports	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	2	PM (1) copy/COTR (1) copy
Program Reviews	Weekly, by COB Friday (for current week)	2	PM (1) copy/COTR (1) copy
Weekly Status Reports	Weekly, by COB Friday (for current week)	2	PM (1) copy/COTR (1) copy
Monthly Status Reports	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	2	PM (1) copy/COTR (1) copy
Contract Performance Reports	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	2	PM (1) copy/COTR (1) copy
Contract Funds Status Report	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	2	PM (1) copy/COTR (1) copy
Financial Reporting	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	2	PM (1) copy/COTR (1) copy
Monthly Burn-Rate Report	Monthly Updates, by 5 <sup>th</sup> day (for previous month)	2	PM (1) copy/COTR (1) copy
Presentations, Demonstrations, Project Support Materials	As required, but no more than once a week	As required, but no more than 20 copies	PM (1) copy/COTR (1) copy, ELMS (electronic)

## **5.1 Task Project Plans and Schedules**

The Contractor shall develop a Project Management Plan and schedule, containing all resources, activities, and milestones necessary to accomplish work specified in the contract. The Contractor shall use the Project WBS below to develop its product-oriented Contractor Work Breakdown Structure (CWBS) and dictionary for approval by the government. The CWBS shall be prepared in accordance with the guidelines contained in MIL-HDBK-881A and be delivered with the Contractor's project management plan. Technical activities in the schedule shall be at a level of detail sufficient for the Contractor to manage the task. The Contractor shall develop a new Project Management Plan and schedule whenever a modification is made to the base contract and shall be submitted to the ICE COTR for review and approval. The Contractor shall provide the Project Management Plan and Schedule ten (10) days after contract award or modification. The PWBS primary elements shall include a breakdown of the major tasks and subtasks.

### **5.1.1 Project Management Plan**

The Contractor shall develop Project Plans for outlining the project execution and project control, including the approach, roles, responsibilities, cost, schedule, and scope. The document shall be used to facilitate key decision points, milestones, and communication among key stakeholders.

The Contractor shall establish, maintain, and use in the performance of this contract, an integrated performance management system. Central to this integrated system shall be a validated Earned Value Management System (EVMS) in accordance with FAR sections 34.201, 34.202, 52.234-3 and the EVMS Guidelines contained in ANSI/EIA-748B. *The Government will not formally validate/accept the Contractor's management system (no formal review). While no validation is required, the Government will observe compliance during the course of the contract through the EVMS surveillance process.* CPRs shall be prepared in accordance with the DHS version of DI-MGMT-81466A. CFSRs shall be prepared in accordance with directions contained in the DHS version of DI-MGMT-81468

### **5.1.2 Project Schedule**

The Contractor shall develop and maintain an Integrated Master Schedule (IMS) in conformance with DI-MGMT-81650. The schedule shall contain the planned events and milestones, accomplishments, exit criteria, and activities from contract award to the completion of the contract. This IMS shall be delivered not later than ten (10) days prior to the integrated baseline review (IBR). The project schedule shall be compatible with Microsoft Project.

The Contractor shall engage jointly with the Government's program manager in Integrated Baseline Reviews (IBRs) to evaluate the risks inherent in the contract's planned performance measurement baseline. The initial IBR shall be conducted not later than thirty (30) days after contract award. Subsequent IBRs shall be conducted as needed following major changes to the baseline.

### **5.1.3 Risk Management Plan**

The Contractor shall develop a Risk Management Plan for addressing risks associated with scope, cost, schedule, and the steps necessary for remediation.

## **5.2 Progress Reports and Program Reviews**

To accurately track the completion of the solution, the Contractor shall submit to the Government the following status reports in a timely manner:

### **5.2.1 Progress Reports**

The Contractor shall prepare a monthly progress report. Initial reports are due 30 days after task award and every thirty (30) days thereafter until the last month of performance, the final delivery shall occur ten (10) days before the end of the of the final option period and shall summarize performance during the period of performance and provide the status of any planned transition activity. The monthly report shall contain the following:

- Description of work planned
- Description of work accomplished
- Analysis of the difference between planned and accomplished
- Work planned for the following month
- Open issues

### **5.2.2 Program Reviews**

The Contractor shall participate in monthly Program Reviews with the OCIO Project Manager or designee to review selected projects. The purpose of this meeting is to ensure the state of production processing; and, that all application software efforts are coordinated, consistent, and not duplicative. The Contractor shall provide budgets; schedules and other program related issues should also be addressed when required. The program review is intended to be an informal executive summary of these events, and should require only minimal presentation time.

### **5.2.3 Weekly Status Report**

The Contractor shall prepare a weekly status report for the OCIO Project Manager. Generally, these reports include the week's accomplishments, any deviations from planned activities; field related issues, other issues, and planned activities for the next period. The weekly reports shall be delivered in a meeting, by electronic (e-mail) or in hard copy. Additionally, the OCIO Project Manager shall request impromptu meetings to discuss status or issues.

### **5.2.4 Monthly Status Report**

The Contractor shall prepare a monthly status report for the OCIO Project Managers for the solution that shall be considered high priority and visible. Generally, these reports include the month's accomplishments, any deviations from planned activities; field related issues, other issues, and planned activities for the next period. The Contractor shall submit reports electronically via e-mail.

## **5.3 Presentations, Demonstrations, and Project Support Materials**

The Contractor shall prepare project presentations, conduct demonstrations, and prepare support materials such as designing system information guides or preparing project displays. It is estimated that a total of two instances of any one of these shall be required during a year. Each such instance shall encompass a single or multiple projects.

## 5.4 Acceptance Criteria

### 5.4.1 Document Deliverables

Deliverables (see Table 3: Deliverables Matrix) shall be deemed acceptable if the document adequately covers all required topics, meets general quality measures; and, is professionally prepared in terms of format, clarity and readability; and is delivered in hard and electronic copy on time to the designated delivery location. General quality measures, as set forth below, shall be applied to each work product received from the Contractor under this SOW.

- **Accuracy:** Work Products shall be accurate in presentation, technical content, and adherence to accepted elements of style.
- **Clarity:** Work Products shall be clear and concise. Any / All diagrams and graphics shall be easy to understand and be relevant to the supporting narrative.
- **Compliance:** All applicable work products must meet OMB format requirements, as determined by the OCIO Project Manager.
- **Consistency to Requirements:** All work products must satisfy the requirements of this statement of work.
- **File Editing:** All text and diagrammatic files shall be editable by the Government.
- **Format:** Work Products shall be submitted in hard copy (where applicable) and in media mutually agreed upon prior to submission. Hard copy formats shall follow any specified Directives or Manuals.
- **Timeliness:** Work Products shall be submitted on or before the due date specified in this statement of work or submitted in accordance with a later scheduled date determined by the Government.

The documents shall be considered final upon receiving Government approval. All deliverables shall be delivered via e-mail and a letter of transmittal and to the COTR, ICE OCIO; Room 600; 801 I Street NW; Washington, DC; 20536 not later than 4:00 PM on the deliverable's due date. The Government will review documentation submitted by the Contractor and provide comments within 14 business days.

### 5.4.2 Product Acceptance

Information technology products delivered under this SOW (see Table 2: Task Delivery Schedule) shall be accepted when they meet all requirements, which includes validating objectives, processes and functionality, successful prototyping / piloting of solution, performance metrics, usability, technical accuracy or merit, compliance to ICE technical standards, and all coordination, review and approval forms required by the SLM Manual. Initial deliverables shall be considered draft versions and shall be reviewed and accepted or rejected by the Government within ten (10) working days.

## 6.0 KEY PERSONNEL

A number of billets within the Contractor's organization are expected to significantly affect Program success, and are accordingly designated as key. For this task, the Project Manager, the Functional Lead, and the Architecture / Technical Lead shall be designated

as Key Personnel and shall be a full-time employee of the Contractor at the time of task award. Key personnel are expected to serve for the life of the Task as full-time equivalents, or until replacements with similar skills are nominated by the Contractor and accepted by DHS ICE. In addition to these designations, the Government reserves the right to revise this designation during contract performance, including requiring the identification of additional Key personnel.

COTR and CO approval is required prior to any change in key personnel. The Contractor shall provide a detailed explanation of the circumstances necessitating the proposed substitution, a complete resume of the proposed new personnel, and any other relevant information necessary to evaluate the impact of the prospective substitution on the Program requested by the COTR and CO. The Contractor shall allow sufficient transition time (approximately 2-6 weeks) for the COTR and CO to review and approve the candidate, meet the ICE suitability requirements, and obtain an Entry on Duty (EOD) date. The qualifications of proposed substitute key personnel must meet or exceed the qualifications of personnel whom they are proposed to replace.

### **6.1 Project Manager**

The Project Manager (PM) shall demonstrate progressively responsible experience as a PM or Deputy PM in the management of Federal Government systems analysis, implementation, resource allocation, planning, and evaluation. The PM shall have sufficient familiarity with modern management practices to apply.

- Candidate must have a PMI Project Management Professional (PMP) certification within sixty (60) days after contract award
- Candidate must have documented managerial or supervisory experience sufficient to ensure positive direction of subordinates
- Candidate must have experience managing the balance between cost, schedule, cost, quality, and risk in system implementation projects
- Candidate must have experience in effectively scheduling and communicating with clients
- Candidate must be able to demonstrate knowledge of systems integration techniques, web technology, system trade-off analysis, and program planning
- Candidate must have thorough knowledge of Federal Government planning, programming, budgeting and execution principles of Federal Government fiscal management
- Candidate must have thorough knowledge of staffing technical implementation projects and assigning resources as-needed during the software delivery lifecycle

### **6.2 Functional Lead**

The Functional Lead shall be responsible for the development of business system software requirements. The Functional Lead shall have experience in creating software documentation, use cases, process diagrams, user interface wire frames, and supporting documentation such as release notes and end-user communication. The Functional Lead shall be responsible for fulfilling mission needs into system features and functions within a specific scope.

- Candidate must have formal design / development methodology experience in software delivery
- Candidate must have documented managerial or supervisory experience sufficient to ensure positive direction of subordinates
- Candidate must have excellent written and verbal communication and organizational skills
- Candidate must possess strong facilitation, negotiation, and conflict resolution skills
- Candidate must have experience developing systems in the Federal Government, and preferably has experience working with law enforcement or immigration systems
- Candidate preferably has experience working in supply chain and capacity planning

### **6.3 Architecture / Technical Lead**

The Architecture / Technical lead shall be responsible for developing the underlying architecture for the system and oversee the delivery tasks for all technical staff. The Architecture / Technical lead shall be proficient in managing trade-offs and priorities of technology as it relates to budget, scope, and schedule.

- Candidate must have experience leading a team of programmers, architects, interface designers, and database engineers
- Candidate must have experience in lead system integration efforts and has a thorough familiarity with related application and development tools
- Candidate must have experience in database design and architecture
- Candidate must have experience in successfully managing and deploying web applications using Oracle databases and Java application servers
- Candidate must have experience in network design and systems architecture
- Candidate must have thorough knowledge of staffing technical implementation projects and assigning resources as-needed during throughout the lifecycle of the project

## APPENDIX A – SYSTEM CHANGE REQUESTS

The following SCRs compiled following the deployment of EARM Version 1.0.

SCR #	Description
165	Add Match" as an option on the Potential match screens
167	Updated Person Photo when Encounter is Unlinked from Person Record
599	New Scope: Add Asylum Granted
867	New Scope: Custody Redetermination using "release on order of supervision"
868	New Scope: Custody Redetermination using "Release on Alternatives to detention"
1957	'DEV: Edit Custody A&D
1981	'POCR- HQ and Field
2052	Default Most Recent Photo
2055	RM Book Out Master vs. DM Mandays Report
2064	Change Case Category 8B -> 8A
2069	DCAL Master Detention Report
2082	Charging Documents Canceled by INS
2084	Deleting Case Records
2101	Obligor Foreign Address
2107	DEV: Unable to search on migrated events - Event ID
2108	DEV: sorting dates in Detention Reports is not working correctly
2152	Controlling A# History
2196	DEV: Error running ADR-ALL report
2223	Deletion function in EARM
2224	Benefit Granted by CIS
2226	Close case w/o sustained charge if VR path was used in EABM
2242	Case A/D - VD Extended
2249	Standard user adding a Stay of Removal
2262	DEV: Reprocess Case cannot handle Addresses w/o country
2271	Bond
2317	Allow more than 65000 results in EARM Excel reports
2327	Display all Supervisors from AOR on Reprocessing Screen
2328	VD Bonds
2334	DATA FIX: Missing crimes/charges from pilot



SCR #	Description
2364	Create New Custody A&D to capture "Revoke Order of Supervision"
2366	'Create New Custody A&D Under Agency Initiator - ATDP Enrolled in Program
2367	'Create New Custody A&D Under Agency Initiator - ATDP Terminated from Program
2369	EARM case and civilian mismatch
2370	EARM data clean-up needed for CASE/CIVILIAN CASE_ID mismatch
2407	DEV: Modify all searches to look for "Other" A-Numbers
2413	DEV: Migration --> Make all unposted bonds "Unposted Custody Bonds"
2415	DEV: Update search to include soundex / fuzzy search type of functionality
1988	'DEV: Custody A/Ds: Pressing "Enter" while in date field causes Java exception
1994	'Calculate Days in Detention Based on Person Record
2053	'Migrated Bonds Data - Need to Update Missing Required Fields for Posted Bonds
2054	'Wrong date - granted VD
2063	'BIA- Admin Close LO
2241	Date Event Initiated
2251	'CORT Comments
2269	'Inspection/NSEERS apprehension screen, Relative information - age is blank
2276	Case Reprocess needs to calculate civilians and relative age using GMT Offset
2283	Reprocessed Case G23 Line # is set to ?520.3? rather than "UNK - Unknown"
2284	Primary Agent field and Assigned On Date field is Null for a Reprocessed Case'
2287	Reprocessed Case show Finger Print not set to null
2288	Reprocessed Case show Custody Redetermination not set to null
2289	Reprocessed Case show Dep. Class not set to null
2290	Reprocessed Case show Armed not set to null
2291	Reprocessed Case show Assault not set to null
2292	Reprocessed Case show Record Narratives for Subject not set to null
2293	Reprocess Case all Values are not Carried Over for Subject Aliases
2296	'Reopen historical cases
2301	Reprocessed Case Book In Values Does Not Equal Original Detention Record Value
2316	' Closing 8G as VD Confirmed
2324	'Primary A#
2331	'Data Fix: Problem with 'Travel Doc Requested' Case A/D
2333	'DATA FIX: Delete CMAL records related to temporary TDREQ fix

SCR #	Description
2363	'Create New Custody A&D - Place Alien Under Order of Supervision
2365	'Create New Custody A&D - OSUP Report Record
2371	'Edit Logic for displaying the "In Custody" Alert
2372	'Create New "Detention History" Alert
2381	'CANNOT CHANGE CASE CATEGORY
2382	'TWO EVENTS CREATED WITH REPROCESSING
2385	HD - Do not process I871 charging documents that do not have a decision date
2408	DEV: Unposted VD Bonds auto-delete after VD Expiration Date
2428	DEV: I-213 Narrative - wrong narrative being displayed
2462	Section 508 (Web) Testing - 1194.22 (a) Non-Text Elements
2463	Section 508 (Web) Testing - 1194.22 (g & h) Data tables
2464	Section 508 (Web) Testing Table rows and JAWS
2465	Section 508 (Web) - 1194.22 (p) Timed response
2515	Incorrect Potential Matches - Relatives
2517	HD 3465503 - Custody Log inaccessible
2519	DEV: Fix Age confusion on Encounter Details screen
2520	DACS logic and date evaluation in reverse chronological order
2521	DEV: Business Logic should not allow multiple BIA decisions back-to-back on case
2523	DEV: Change ADT - Terminated from Program termination reason value
2524	DEV: Agency Case A&D of "4" should allow case closure with D-C stat of "6"

## APPENDIX B – ACRONYMS

ACRONYM	DESCRIPTION
SCR	System Change Request
TPR	Test Problem Report
ITESS	Information Technology Engineering Support Services
RTM	Requirements Traceability Matrices
SRD	System Requirements Documents
ATD	Alternatives to Detention
FCMS	Fugitive Case Management
ICE	Immigration and Customs Enforcement
HQ	Headquarters
EADM	ENFORCE Alien Detention Module
EARM	ENFORCE Alien Removals Module
LESC	Law Enforcement Support Center
EID	Enforcement Integrated Database
SCR	System Change Request
EOIR	Executive Office of Immigration Review
DRO	Detention and Removal Office
SLM	System Lifecycle Management
eGov	Electronic Government
eTD	<i>electronic</i> Travel Documents
MS	Microsoft
SQL	Structured Query Language
O & M	Operations and Maintenance

April 17, 2009  
Assumptions

Cost Proposal – DRO O&M / Removals v2 mod – POP 3/1/09 to 12/31/09

Per the government's meeting with the EDS team on Thursday, April 9, 2009, the following reductions in scope were requested and/or direction was given:

- Task 7 (interfaces) – Cut the LESC interface and ORR interface from the SOW; Leave the EOIR interface in the SOW
- Task 2 (requirements) – Cut the I-Rise requirement completely, including purchase of software in ODC list
- Task 4 (FCMS) – Restrict scope of work tightly to only re-write the "T" (transaction) portion of FCMS, to include as-is screens and user interfaces
- Task 8 (reports) – Investigate what can be removed from the list of reports. The current proposal is inclusive of the reports.
- ATDP functionality will be ported to the new technology stack "as-is"; No new user interfaces or screens.

Risks to Schedule:

- An eGov capability for ATD contractors currently does not exist. Establishing the requirements and infrastructure for this new capability presents a significant schedule risk.
- The existing FCMS "leads" database involves a dependency on an external organization system (i.e. FOSS), and as such presents a significant schedule risk.
- Requests for unplanned support by the Removals v2 development team to assist in the investigation or correction of production outages outside its control present a schedule risk.

Assumptions:

EDS has provided pricing based only on:

- the government's SOW, received Monday, March 9, 2009
- the government's Answers to Questions, dated Friday, March 13, 2009
- reductions in scope to the original SOW itemized by the government in a meeting with the EDS team on Thursday, April 9, 2009

Per the government's answers to questions dated Friday, March 13, 2009:

- 5.3 Task 3 – The facility management capability in EADM shall be expanded to include juvenile management functionality. In addition, the type of facility and characteristics supporting juveniles shall be added to the DRO facility inventory. EADM shall not be modified in a way that introduces new modules that exclusively support juvenile management.
- 5.3 Task 3 – The target EARM architecture is understood to be the current EARM Resin, Struts, Spring, and Hibernate architecture.
- 5.5 Task 5 – Integration of the capture and retrieval of ATDP photographs with EADM is understood to mean that photographs within EADM should be retrievable to the ATD eGov web site.
- 5.6 Task 6 – The government intends for the eTD application logic and business rules to be maintained "as-is." However, the front-end presentation used by DRO shall be integrated with EARM as if it was a single seamless application. The eGov portal shall remain functioning as-is.
- Tasks 3 through 6 will commence upon receipt of final executed Task Order and will complete in the time frames indicated in Section 5.0 after task start.
- Per Section 5.2, the government will ensure that planned discussions of system scope or requirements definition are attended by an OCIO Project Manager. Any resulting delays in

April 17, 2009  
Assumptions

planned discussions of system scope or requirements definition will have a corresponding impact on the end date delivery.

- The EARM / Removals v2 team will not participate in any planning, design or development activities associated with out-of-scope systems or system interfaces (LESC, Bed Space, etc). If any modifications or changes are required by any such interfacing systems, these will be submitted as formal change requests and handled on a case-by-case basis.
- Under the current SOW scope, the only access external systems will have to EARM data or functionality is via interfaces developed solely by the Interfaces team. The EARM application will have no visibility to processes occurring within the Bed Space application re: detainee transfers, facility tracking, book-in, book-out, etc.
- The reference in Task 5 (ATDP) to a "dashboard" is to the existing ATD home page or "landing screen".
- The government will inform the EDS team of external project / system delivery schedule changes that present impacts to the Removals v2 project scope of work and schedule.
- Any delays in scheduling SLM reviews will have a corresponding impact on the end date delivery.
- The government will make Subject Matter Experts available to the EDS team throughout the project.
- The EDS team will have access to subject matter experts in: FCMS, ATDP, Detentions functionality, eTD, and BMIS.
- The government will furnish approved MOU / MOA prior to the implementation of system interfaces.
- MOU / MOA for a system interface will identify required standards (i.e. NIEM) and protocols (i.e. Web Services).
- Subject Matter Experts on FCMS data will be available to finalize any required data migration rules.
- Subject Matter Experts on ATDP data will be available to finalize any required data migration rules.
- Subject Matter Experts on Detentions functionality data will be available to finalize any required data migration rules.
- The implementation of single-sign-on will follow the current UAM model.
- The production environment will be provided by the government and will not be included within the costs of this effort.
- The government will furnish licenses and any training necessary for Informatica and Hyperion.
- Approval to purchase identified ODC hardware and software will be granted by the government at the beginning of the POP, and in accordance with their ODC process.
- All identified ODC hardware and software will be purchased in sufficient time to begin and complete development and testing as identified per the SOW. Failure to acquire the necessary software and hardware to begin development will adversely affect all dependant scheduled tasks.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE	PAGE OF PAGES 1 5
2. AMENDMENT/MODIFICATION NO. P00006	3. EFFECTIVE DATE 06/15/2009	4. REQUISITION/PURCHASE REQ. NO. 192109CIOSDD2DC09	5. PROJECT NO. (if applicable)
6. ISSUED BY ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Washington DC 20536	CODE ICE/TC/IT SERVICE	7. ADMINISTERED BY (if other than item 6) ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Attn: Maxine D. Edwards Washington DC 20536	CODE ICE/TC/IT SERVICES
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) ELECTRONIC DATA SYSTEMS CORPORATION 13600 EDS DRIVE MAILSTOP A6N-D48 HERNDON VA 201713225		(x) 9A. AMENDMENT OF SOLICITATION NO.	
CODE b2High FACILITY CODE		9B. DATED (SEE ITEM 11)	
		X 10A. MODIFICATION OF CONTRACT/ORDER NO. HSHQDC-06-D-00032 HSCETC-08-J-00019	
		10B. DATED (SEE ITEM 13) 05/06/2008	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended.  is not extended.  
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required) Net Increase: \$6,749,165.43  
See Schedule

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X	D. OTHER (Specify type of modification and authority) 43.103 (a) and Mutual Agreement of the Parties

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

DUNS Number: b2High

Point of Contacts:

Contracting Officer: Maxine D. Edwards/(202) 732- b6

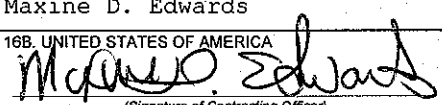
COTR: Francine Cox (202) 732- b6

The purpose of this modification is as follows:

1) To exercise Option Period 1 of this Task Order in the amount of \$6,749,165.43. The period of performance is from June 16, 2009 through June 15, 2010.

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Maxine D. Edwards
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
(Signature of person authorized to sign)	16B. UNITED STATES OF AMERICA  (Signature of Contracting Officer)
	16C. DATE SIGNED 6/15/09

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
 HSHQDC-06-D-00032/HSCETC-08-J-00019/P00006

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 2 5

NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	2) The funded total Task Order value of this award is hereby increased by \$6,749,165.43 from \$38,976,167.26 to \$45,725,332.69.  All other terms and conditions of this Task Order remains the same.  Discount Terms: Net 30 Delivery Location Code: ICE/CIO ICE Chief Information Officer Immigration and Customs Enforcement 801 I Street, NW Suite 700 Washington DC 20536  FOB: Destination Period of Performance: 06/16/2008 to 06/15/2013  Change Item 1001A to read as follows (amount shown is the obligated amount):				
1001A	Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #1 June 16, 2009 - June 15, 2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES  Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High Funded: \$251,451.18  Change Item 1001B to read as follows (amount shown is the obligated amount):	1	LO	[REDACTED] b4	
1001B	Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee Option Year #1 June 16, 2009 - June 15, 2010 Product/Service Code: R425 Product/Service Description: ENGINEERING & TECHNICAL SERVICES  Accounting Info: [REDACTED] b2High Continued ...	1	LO	[REDACTED] b4	

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
HSHQDC-06-D-00032/HSCETC-08-J-00019/P00006

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3 5

NAME OF OFFEROR OR CONTRACTOR  
ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
1004A	<p>Funded: [REDACTED] b4</p> <p>Change Item 1004A to read as follows (amount shown is the obligated amount):</p> <p>Corrective Maintenance Activities - 25% of Task Support Firm Fixed Price Option Year #1 June 16, 2009 - June 15, 2010 Product/Service Code: R425 Product/Service Description: ENGINEERING &amp; TECHNICAL SERVICES</p> <p>Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High</p>	1	LO	[REDACTED] b4	[REDACTED] b4
1004A1	<p>Funded: \$ [REDACTED] b4</p> <p>Change Item 1004A1 to read as follows (amount shown is the obligated amount):</p> <p>DRO - Help Desk Support TIER 2 Firm Fixed Price Product/Service Code: R425 Product/Service Description: ENGINEERING &amp; TECHNICAL SERVICES</p> <p>Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High</p>	1	LO	[REDACTED] b4	[REDACTED] b4
1004A2	<p>Funded: [REDACTED] b4</p> <p>Change Item 1004A2 to read as follows (amount shown is the obligated amount):</p> <p>Other Direct Cost - Cell Phones and Services Firm Fixed Price</p> <p>Delivery: 30 Days After Award Accounting Info: [REDACTED] b2High</p> <p>Funded: \$0.00 Accounting Info: [REDACTED] b2High</p> <p>Continued ...</p>	1	LO	[REDACTED] b4	[REDACTED] b4



**CONTINUATION SHEET**

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
1004B	<p>b2High</p> <p>Funded: \$ b4</p> <p>Change Item 1004B to read as follows (amount shown is the obligated amount):</p> <p>Other Maintenance/Enhancement Activities - 75% of Task Support Cost Plus Fixed Fee                      Option Year #1 June 16, 2009 - June 15, 2010                      Product/Service Code: R425                      Product/Service Description: ENGINEERING &amp; TECHNICAL SERVICES</p> <p>Delivery: 30 Days After Award                      Accounting Info:</p> <p>b2High -----</p> <p>Funded: \$ b4</p>	1	LO	b4	b4
1005A	<p>Change Item 1005A to read as follows (amount shown is the obligated amount):</p> <p>Corrective Maintenance Activities - 100% of Task Support Firm Fix Price                      Option Year #1 June 16, 2009 - June 15, 2010                      Product/Service Code: R425                      Product/Service Description: ENGINEERING &amp; TECHNICAL SERVICES</p> <p>Accounting Info:</p> <p>b2High -----</p> <p>Funded: \$ b4</p>	1	LO	b4	b4
1006	<p>Change Item 1006 to read as follows (amount shown is the obligated amount):</p> <p>CPFF Fixed Fee Costs                      Option Year #1 June 16, 2009 - June 15, 2010</p> <p>Delivery: 30 Days After Award                      Accounting Info:</p> <p>b2High -----</p> <p>Funded: \$ b4</p> <p>Change Item 1007 to read as follows (amount shown Continued ...</p>	1	LO	b4	b4

**CONTINUATION SHEET**

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
1007	is the obligated amount):  Other Direct Costs Option Year #1 June 16, 2009 - June 15, 2010  Delivery: 30 Days After Award Accounting Info: [Redacted] b2High  Funded: \$0.00 [Redacted] b2High  Funded: \$ [Redacted] b4	1	LO	[Redacted] b4	

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE	PAGE OF PAGES 1   2
2. AMENDMENT/MODIFICATION NO. P00007	3. EFFECTIVE DATE 08/29/2009	4. REQUISITION/PURCHASE REQ. NO. 192109CIOSDD2DC15.1	5. PROJECT NO. (If applicable)
6. ISSUED BY ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Washington DC 20536	CODE ICE/TC/IT SERVICE	7. ADMINISTERED BY (If other than Item 6) ICE/Info Tech Svs/IT Services Immigration and Customs Enforcement Office of Acquisition Management 425 I Street NW, Suite 2208 Attn: Maxine D. Edwards Washington DC 20536	CODE ICE/TC/IT SERVICES
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) ELECTRONIC DATA SYSTEMS CORPORATION 13600 EDS DRIVE MAILSTOP A6N-D48 HERNDON VA 201713225		(x) 9A. AMENDMENT OF SOLICITATION NO.	9B. DATED (SEE ITEM 11)
CODE b2High	FACILITY CODE	x 10A. MODIFICATION OF CONTRACT/ORDER NO. HSHQDC-06-D-00032 HSCETC-08-J-00019	10B. DATED (SEE ITEM 13) 05/06/2008

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.  
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required) Net Increase: \$350,000.00  
See Schedule

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X	D. OTHER (Specify type of modification and authority) Unilateral modification, per FAR 43.103 (b)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

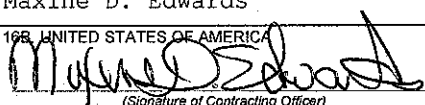
DUNS Number: b2High  
Point of Contacts:  
Contracting Officer: Maxine D. Edwards/(202) 732- b6  
COTR: Francine Cox (202) 732- b6

The purpose of this modification is as follows:

- 1) To add additional funding in the amount of \$350,000.00 and to de-scope the Statement of Work (see attached SOW).

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Maxine D. Edwards	
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA  (Signature of Contracting Officer)	16C. DATE SIGNED 8/31/09

**CONTINUATION SHEET**

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NAME OF OFFEROR OR CONTRACTOR  
 ELECTRONIC DATA SYSTEMS CORPORATION

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>2) The funded total Task Order value is hereby increased by \$350,000.00 from \$45,725,332.69 to \$46,075,332.69.</p> <p>All other terms and conditions of this Task Order remains the same.</p> <p>Delivery: 30 Days After Award                      Discount Terms:                          Net 30                      Delivery Location Code: ICE/CIO                      ICE Chief Information Officer                      Immigration and Customs Enforcement                      801 I Street, NW                      Suite 700                      Washington DC 20536</p> <p>Accounting Info:                      [REDACTED]                          b2High</p> <p>FOB: Destination                      Period of Performance: 06/16/2008 to 06/15/2013</p> <p>Add Item 1004D as follows:</p>				
1004D	EARM v2 - Application Development Support (Labor CPFF)	1	EA	350,000.00	350,000.00