

Moving? Save Time—Change Your Address Online



If you are moving and you receive Social Security benefits, you do not need to call or visit us—just go to www.socialsecurity.gov/changeofaddress and change your address online.

Who can change addresses online?

You can change your address online if:

- You get Social Security benefits;
- You provide answers that match our records when asked a series of identity questions or if you already have a password; and
- You know your complete new address, including the ZIP code.

After we have processed your online request to change your address, we will send you a confirmation letter.

Who cannot change addresses online?

You cannot change your address online if:

- You are a representative payee (someone who handles Social Security money for another person);
- You are a person who receives Supplemental Security Income (SSI); or
- You are a person with an address outside the country.

When does the change take effect?

You decide when the change takes effect. You can request that an address and telephone number change become effective up to three months after we process your online request.

What else is important to know?

You can change only your own address and telephone number online. You cannot make changes for anyone else, such as family members, even if they receive benefits under the same account number.

Can I use my password to change my address?

Yes. You can use your password, or you can answer the identifying questions at our change of address website:

www.socialsecurity.gov/changeofaddress.

Contacting Social Security

For more information and to find copies of our publications, visit our website at www.socialsecurity.gov or call toll-free, **1-800-772-1213** (for the deaf or hard of hearing, call our TTY number, **1-800-325-0778**). We treat all calls confidentially. We can answer specific questions from 7 a.m. to 7 p.m., Monday through Friday. We can provide information by automated phone service 24 hours a day.

We also want to make sure you receive accurate and courteous service. That is why we have a second Social Security representative monitor some telephone calls.

Good luck with your move!



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