

INDIAN HEALTH SERVICE
Business Office Coordinators, HIPAA Coordinators,
Information System Coordinators and Headquarters
Minutes for July 8, 2004
HIPAA Business Transactions Awareness Conference Call

Present

<i>ITSC</i>	Sandra Lahi, Dyanne Leyba, Catherine Thompkins
<i>Headquarters</i>	Frank Martin
<i>Aberdeen</i>	Ray Granbois, Marie Baker, Joan Azure, Colleen Lavenger, Dori Junker
<i>Alaska</i>	John Young, Leslie Gordon
<i>Albuquerque</i>	John Rael, Maureen Cordova
<i>Bemidji</i>	Jan Thunder, Julie Heisler
<i>Billings</i>	<i>No Response</i>
<i>California</i>	<i>No Response</i>
<i>Nashville</i>	<i>No Response</i>
<i>Navajo</i>	Brenda Tahe, Sharon Sorrell, Sharon Brokeshoulder, Roland Todacheenie
<i>Oklahoma</i>	<i>No Response</i>
<i>Portland</i>	Leah Tom, Cheryl Bittle
<i>Phoenix</i>	<i>No Response</i>
<i>Tucson</i>	<i>No Response</i>

Meeting Began at 10:00 AM

Roll Call

Minutes The Conference Call Minutes for 6/24/04 were approved. They will be posted to the IHS website.

AGENDA ITEMS ADDRESSED

Items of follow up from ITSC Business Transactions Training held in February 2004 – UPDATE STATUS REPORTS.

Item # 1 - 997/824 Error Report software design – Dyanne Leyba

Final Development is complete. Sites may now use. The new server will be installed at ITSC very soon. Mike Pike has also created a user training guide that can be accessed on <http://xsys.navajo.ihs.gov/training> or <http://161.223.30.20/training> . Currently, these training tools require Quicktime to be installed, and ITSC is working on this issue. There may need to be an alternative way to provide these training tools.

Item # 2 -- National Training Online Modules –Phase 4 Completed. Scope of work defined – Sandra Lahi/Kurt Priessman

Sandra stated that the scope of work has been written with the assistance of Frank. The NBOC fully supported the project. Elmer will now proceed to get the funding. These modules will include information for 837 and 835 testing.

Item # 4 -- Indian Health Service CMS representation – Issues received. Conference call to be scheduled – Elmer Brewster

Per Sandra the recommendations for the document are being finalized. There is a strong need for a CMS contact. A recommendation was made for the document to be presented to the IHS TTag Committee for knowledge sharing.

Reports from Area Office Leads/ITSC – (1) Is there progress with testing the HIPAA transactions for your area? (2) What issues are you running into? 3) If there are issues, are these due to RPMS software?

Aberdeen	Joan reported Rapid City testing with Medicare and Belcourt and Ft Berthold was still working on ND Medicaid
Alaska	John Young, Sitka, reported that they are not using the RPMS billing software but are testing Pharmacy POS with Alaska Medicaid
Albuquerque	John stated that they have installed patch 5, no issues reported
Bemidji	Jan reported that they installed patch 5, now are having problems printing hardcopy claims. They are having provider number issues, cannot bill any Part B claims. Red Lake is waiting to get the Medicare Part B 835 file for the PNC Bank project. Red Lake to get MN Medicaid 835 file next week.
Billings	<i>No report provided</i>
California	<i>No report provided</i>
Nashville	<i>No report provided</i>
Navajo	Brenda reports Quovadx testing with Gallup for 837. Medicare Part A 835's are going well and are beginning testing with AHCCCS. She also stated that 2003 claims were opened and also happened at Ft. Defiance, but is not due to the patch. Roland reported that all sites are in production with Medicare Part A & B except GIMC. Tuba City are in production with AHCCCS and Kidscare. Kayenta and Chinle have not gone production due to slow response time from AHCCCS. Shiprock, Gallup, Crownpoint, and Ft.

Defiance are in production with NM Medicaid. Navajo Area will start looking at the 276/277 next week. Issues with Patch 5 include Not able to put in UPIN #, 2003 claims opened up again. Question on where the Medicare information is retrieved from, either Page 1 or page 4?

Oklahoma *No report provided*

Portland Leah reports that 837 testing is going well, taking time to teach staff on reading error reports. 835 is working for Idaho with no problems.

Phoenix *No report provided*

Tacoma *No report provided*

ITSC

Sandra Lahi 837 Third Party Billing, Patch 5 and 6 status

Patch 5 was released on June 23, 2004, and ITSC is now working on resolving issues. Development continues for Patch 6. ITSC is considering moving this to a version rather than a patch.

Dyanne Leyba 835 AR Version 1.7 patch 5

ITSC is working with GIMC. They are now posting the Medicare Part A 835's with no problems. PNC is now ready to test AHCCCS for Phoenix Area at San Carlos, Parker and Hopi.

Sandra Lahi PIMC's Patient Registration Clean up Report

Task order submitted. ITSC is working to move the task order through the system.

New Items

Status of National Clearinghouse Contract Discussion. There was a meeting held on June 23, 2004 in Albuquerque with the NBOCs . Quovadx, Infinedi, and Web MD were invited to provide presentations so that the NBOC could define a Scope of Work for an RFC. IHS is working towards a national contract for these services. The draft is currently being written. The target for completion is the end of September.

Trailblazers Part A and B Testing Guidelines for sites. Dyanne has developed training documents for Medicare Part A and B. These documents give step by step instructions to assist the sites through the testing process. These were provided to encourage sites to begin testing the 837 transaction with the Trailblazers Medicare FI. There is also a training guide for Manually Adding Taxonomy Codes.

QUESTIONS/CONCERNS/DISCUSSION

Brenda Tahe asked if ITSC had time to review the NTE 837 issue that was reported. ITSC would follow-up.

NEXT CONFERENCE CALL

The next call is scheduled for Thursday, July 22, 2004 at 10:00 AM (MDST). The conference call-in number is: (888) 531-9517 (Passcode: 46879).