



National Business Center Organization Structure

Director
Joseph Ward

Deputy Director – **Angela Graziano**
 Chief of Staff – **Warren Christopher**
 Chief Financial Officer – **James Beall**
 Human Capital Officer – **Ellen Bliss**
 Transformation Officer – **Mary Sullivan**

Associate Director,
Acquisition Services
Directorate
Keith O'Neill
Herndon, VA

Associate Director,
Aviation Management
Directorate
Mark Bathrick
Boise, ID

Assistant Director,
Federal Consulting
Directorate
Elliott Powell
Washington, DC

Associate Director,
Human Resources
Directorate
LC Williams
Denver, CO

Assistant Director,
Customer Support
Center
Karen Matragrano (A)
Herndon, VA

Assistant Director,
Information Technology
Directorate
Ed Crump (A)
Herndon, VA

Assistant Director,
Financial Management
Directorate
Esther Horst
Denver, CO

Assistant Director,
Administrative
Operations Directorate
Joe Nassar
Washington, DC

Acquisition
Management I
Division

Aviation Safety
& Evaluation
Division

Consulting Division

Business
Management
Office

Performance and
Technology Branch

IT Security Division

Finance and
Procurement
Systems Division

MIB/SIB Building
Operations Division

Acquisition
Management II
Division

Technical
Services
Division

Executive
Coaching Division

Client Liaison &
Product Development
Division

Service Delivery
Branch

Enterprise
Technology Division

Accounting
Operations Services
Division

MIB Modernization
Program Division

Acquisition
Management III
Division

East Regional
Office

Performance
Measurement and
Customer
Satisfaction Division

Payroll Operations
Division

Business
Management
Division

Business
Management
Division

Business
Management Office

NBC Facilities
Services Division

Acquisition
Management IV
Division

West Regional
Office

Personnel &
Payroll Systems
Division

Infrastructure
Operations Services
Division

Infrastructure
Operations Services
Division

Strategic Planning
and Business
Development Office

Business
Management Office

Customer Relations
Division

Alaska Regional
Office

Human Resources
Operations
Division

Customer Support
Services

General Services
Division

Policy Division

Aviation Training
Division

HR Management
Systems
Division

Business
Management Office