# ETA Annual Performance Report Labor Market Information Services, Kansas Department of Labor PY 2010 July 1, 2010 – June 30, 2011

# **Accomplishments**

A. Continue to populate the Workforce Information Database (WIDb) with State and Local data.

The WID is currently populated with all the core data tables. Kansas uses web software from Geographic Solutions and now has the capability to display county employment and wage estimates from our *Kansas Wage Survey*. Much of our data is able to be displayed by various geographic areas such as statewide, local workforce area, projections region area, metropolitan statistical area, and county and city levels. The KLIC website is available for review at <a href="https://klic.dol.ks.gov/">https://klic.dol.ks.gov/</a>. The KLIC website helps with customer self-assisted service for the information they are looking for.

B. Produce and Disseminate Industry and Occupational Employment Projections.

The statewide 2008 - 2018 Long Term Projections were completed in June of 2010. These projections were completed by using the methodology outlined by the Projections Managing Partnership. During the second part of 2010 we were working diligently on the long term projections for the seven local areas. These were completed by the end of the year. The executive summary, at-a-glance brochure, top 10/bottom 10 occupation/industry lists, and methodology are in the process of being completed. These items are being posted on our website and loaded into our WID database.

The following tables for statewide and the seven projection regions will be posted on our website:

- Top/bottom 10 occupations by percent growth
- Top/bottom 10 occupations by actual growth
- Top/bottom 10 industries by percent growth
- Top/bottom 10 industries by actual growth

The 2010Q2 - 2012Q2 Short Term Projections were completed July 1, 2011. These projections were completed by using the methodology outlined by the Projections Managing Partnership. For the short term projections, statewide and each of the seven regions included the following data tables:

- Projections by industry
- Projections by occupation

By sorting the above tables, the following tables can be abstracted:

- Top 10 fastest growing occupations
- Top 10 fastest growing industries
- Top 10 occupations by educational attainment
- C. Publish an Annual Economic Analysis Report for the Governor and the state WIB.

The 2010 Economic Report was completed prior to September 30, 2010. It is a compilation of several data sets collected and maintained by numerous research entities. In addition to the Kansas Department of Labor, the sources of data for this report include the Bureau of Economic Analysis, Federal Housing Finance Authority, U.S. Department of Commerce, U.S. Department of Labor, and U.S. Census Bureau and many others. The following data is highlighted in this year's report:

- Current Employment Statistics
- Local Area Unemployment Statistics
- Kansas Job Vacancies
- Online Job Openings (Help Wanted Online)
- Short-Term Occupational and Industry Projections (2010 2012)
- Long Term Occupational and Industry Projections (2008 2018)
- Worklife Earnings
- Gross Domestic Product
- Kansas Exports
- Consumer Price Index
- Average Weekly Wage
- Population Estimates
- Housing Values, Indices, Characteristics, and Sales
- Poverty Estimates

There was a press release, and the data was used for the Secretary of Labor's Annual Labor Day speech.

- D. Post Products, Information and Reports on the Internet.
  - 2010 Edition of the Kansas Wage Survey (was added in Aug. 2010)
     LMIS publishes the results of the Kansas Wage Survey on an annual basis. Data from this survey is released at statewide, local area and metropolitan statistical area level and for the first time; at the county level.
  - 2010 Edition of the Job Vacancy Survey (added in Oct. 2010)

LMIS publishes the results of the Kansas Job Vacancy Survey on an annual basis. Data from this survey is released at the statewide level as well as each of the five local areas in the State. It also contains information on job openings in Kansas by ALMIS supersectors and business size.

Monthly CPI updates

Detailed Consumer Price Index data is published on a monthly basis on the LMIS website. The index is listed for Nationwide, the Midwest and the Kansas City MSA.

 Monthly Current Employment Statistics (CES) and the Local Area Unemployment Statistics(LAUS) data

LMIS publishes this data on a monthly basis along with newsworthy highlights and bullet points for the agency press release. Nonfarm employment data is published at statewide and metropolitan statistical area levels. Local Area Unemployment Statistics data is published at the statewide, metropolitan statistical area, county and city levels.

 Quarterly and Annual Quarterly Census of Employment and Wages (QCEW) data for statewide, metropolitan statistical area and all counties.

Quarterly and annual QCEW data includes employment and wage data and is presented by industry and by size class.

 Workplace Safety Statistics (2008 CFOI data added in August 2010 and 2009 OSH data added in March 2011)

Annual workplace safety statistics are published from two programs 1) Census of Fatal Occupational Injuries (CFOI) and 2) Occupational Safety and Health Statistics (OSHS). The most current historical data of occupational injuries and fatalities are available on the LMIS website. A press release announcing the availability of the data was made for all media outlets in the state.

- Kansas Industry and Occupational Projections 2008-2018 (added July 1, 2011)
   Occupational and Industry employment projections are useful sources of
   information for planning and preparation of educational and training
   programs, assessing the need of skilled workers in the future and studying
   long-range trends in occupational employment. The long-term projections are
   created every two years and cover a 10 year time-span.
- Monthly News Releases

The Monthly News Release is released in the third week of each month, and includes information for the prior month. The information included is LAUS data at the county, city, MSA, and statewide levels. Also included is CES data for the MSA and statewide areas, the Midwest CPI, and the most recent UI information. The monthly news release consists of a report which is presented to the Secretary of Labor and members of the Communications department. Following the report, the information is released to members of the media who are able to ask questions regarding the report. The information is then released to the public.

E. Partner and Consult on a Continuing Basis with Workforce Investment Boards and Key Talent Development Partners and Stakeholders.

LMIS has continued to work with Workforce Investment Boards and other stakeholders throughout the program year. The interaction with different groups has helped promote LMIS through increased visibility in the State of Kansas.

## **Economic Growth Sub-Cabinet Committee:**

This is a group of the Governor's cabinet members tasked with researching and developing Economic Growth and workforce development ideas and initiatives. This group also worked with the National Governors' Association (NGA) and other institutions to seek input. LMIS provided support by researching and providing labor market and other economic data and helped in developing economic development and workforce development initiatives.

#### **Kansas Works:**

Kansas Works is the State Workforce Board. LMIS provides support in terms of expertise and data for Kansas Works projects such as the Workforce Study Task Group. Representatives from LMIS are present in state workforce meetings and respond to any requests for data.

Kansas LMIS also participates in a sub-committee formed by the Kansas Works Board which is tasked with determining ways to identify "high demand" occupations for state and local workforce boards. LMIS has designed new methodology for deriving a "high demand" occupations list and a mechanism for which it would be presented to the State and Local workforce boards for feedback.

## **Employment Task Force:**

LMIS partnered with the Kansas Department of Corrections as part of a focus group. The aim of this partnership was to research gainful employment in the state of Kansas for past offenders.

# WIA Allocation Formula:

Workforce Investment Act Funding Allocation Formula: KDOL collects data, develops and calculates the Workforce Investment Act (WIA) funding formulas.

## 2009 Kansas Green Jobs Report Presentations:

Several presentations were given including the Governor's P-20 Council and the Kansas Environmental Education Conference.

## Reemployment & Eligibility Assessments (REA):

There is a national vision for reemploying Unemployment Insurance (UI) claimants. There are four critical steps for implementation which include: comprehensive system that has a "common front door" supported by integrated registration/customer record, integrated information, focus on skills transferability, and social media used for outreach and service delivery. LMIS continues to work with Kansas Department of Commerce and Upjohn Institute to implement the REA/RES program.

## Kansas Health Profession Opportunity Project (KHPOP):

Partners will use these grant funds to provide healthcare education, training and employment for 500 TANF recipients and other low-income individuals statewide. The KHPOP features several innovative elements: career coaches, incentives for GED completers, financial assistance for employers, high-definition video conferencing, Work Opportunity Tax Credit and Federal Bonding. Grant funds will additionally cover the salary of one project director and 10 career coaches statewide. The grant was awarded to Kansas in September 2010 and has a five-year performance period. LMIS provides the much needed occupational information KHPOP relies on when deciding where future openings will be in the healthcare workforce. This information includes long term occupational projections, short term occupational projections, Job Vacancy Survey information, Occupational Employment Statistics and High Demand Occupations information. LMIS also provides assistance to the group in analyzing and customizing this data to fit their specific needs.

## **HCWP**:

The Health Care Workforce Partnership (HCWP) Committee was formed in response to Health and Human Services' notice of funding availability and subsequent grant award. This grant was provided as a resource for states to plan and implement programs aimed at increasing the supply of primary health care professionals, and as part of a larger effort at the national level to assess the workforce supply and demand; develop uniform and consistent data sets on health care professionals in order to identify and address key health professions issues; and develop informed workforce policies. LMIS provides the latest occupational information to the HCWP. This includes many of the same types of data provided to the KHPOP group, long term occupational projections, short term occupational projections, Job Vacancy Survey data, Occupational Employment Statistics data, and High Demand Occupations data. LMIS further assists HCWP in analysis of this data insuring that appropriate conclusions are taken from the data provided. The HCWP will bring critical partners together to develop a comprehensive strategic plan that increases primary health care professionals in Kansas by 10-25% over the next 10 years and to accomplish the grant's objectives.

## **Presentations:**

LMIS data has also been presented to the Consensus Revenue Estimating Committee, Kansas Postsecondary Technical Education Authority, Trade Adjustment Assistance (TAA) Program of the Kansas Department of Commerce, and the Legislative Budget Committee. These presentations included Workforce Development Issues, as well as overview presentations about the Kansas economy using all the data we have in our division.

#### Other Activities:

LMIS participated in various economic development and workforce development meetings, such as:

- Governor's Service Sector Summit
- Governor's Southeast Kansas Economic Development Summit
- Governor's Tax Modernization Group
- Annual Kansas Workforce Summit

Some of LMIS' other workforce and economic activities include:

- Development of a broad LMI training for workforce center staff continuing to work with the Department of Commerce to develop this training
- Updating the profiling model to provide better data on what individuals would most benefit from workforce services
- Partnering in a group which is implementing the State Longitudinal Database grant by providing labor market and UI data
- Partnering with the Department of Corrections and entering into a Memorandum of Understanding to share data
- Responded to more than 600 special requests we received for labor market data

## F. Conduct Special Studies and Economic Analyses.

#### 2010 Kansas Job Vacancy Survey

Each year LMIS puts together the Job Vacancy Survey which is one of our major studies. Based on internet download numbers each year this is a widely used product and is an invaluable resource to our customers, including the state and local workforce boards. Approximately 3,000 employers across the state of Kansas were surveyed during the second quarter of the year. These employers range in geographic area, industry, and size class.

The results of the survey are presented in the following categories:

- a. Job vacancies by occupations
- b. Job vacancies by industry and size class
- c. Job vacancies by education requirement
- d. Job vacancies by length of opening
- e. Job vacancies by wages offered, and
- f. Job vacancies by benefits offered.

This data is published for statewide and five local areas. The 2010 Job Vacancy Survey was released at the end of October 2010.

## 2010 Kansas LMIS Customer Satisfaction Survey

The 2010 LMIS Customer Satisfaction Survey was conducted to examine the current level of satisfaction of LMIS customers. The survey examined the level of satisfaction with the following:

- Response timeliness
- Response follow-up
- Information accessibility
- Employee knowledge
- Customer service
- Data quality/accuracy
- Product utility

The survey also solicited suggestions from respondents for future development and improvement. The demographics of the respondents were analyzed by respondent occupation, county of residence, and industry of respondents occupation. The Customer

Satisfaction Survey is used for internal purposes only. The 2010 report was finished in May 2010.

# 2010 Unemployment Insurance Reference Guide

The UI Reference Guide contains information about Trust Fund balances for the past 10 years, as well as the factors impacting those balances. The guide also presents trends in unemployment rates, benefit payments and employer contributions for this 10-year span. In addition, a listing of recent changes in the Kansas employment security laws enacted by the Kansas Legislature is included. The 2010 report was completed in April, 2011.