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Spring 1999

Service, Science, and Technology

CUSTOMER SERVICE

NWS Assures Year 2000 Readiness: How Emergency Managers Can Get Ready

Recognizing the importance of weather data, the National Weather Service (NWS), in conjunction with other National Oceanic and Atmospheric Administration (NOAA) agencies, has been working since 1996 to ensure there will be no disruption as a result of the date change from December 31, 1999, to January 1, 2000 (Y2K).

Does this mean emergency managers will be able to receive timely weather information after the Y2K rollover? The answer depends on whether emergency managers have ensured their weather message processing systems and weather information providers are also Y2K compliant.

Emergency managers should ask themselves: "Have I checked my weather message processing systems and checked with my weather information provider to ensure they are Y2K compliant?"

All NWS mission critical systems were Y2K compliant as of March 31, 1999. For more information on NWS Y2K compliance, access the Y2K web site at http://www.oso1.x3.nws.noaa.gov/y2k. Although a majority of NWS data are not date dependent, NWS has tested the connectivity and processing ability between the NWS and its partners. In late January and early February, staff performed Y2K end-to-end computer testing with Federal and non-Federal organizations. The testing represented at least 95 percent of NWS data exchanges with other agencies and the private sector. Organizations taking part in the test were:

- Federal Aviation Administration (FAA)
- Fleet Numerical Meteorology and Oceanographic Command — Naval Oceanographic Office
- US Air Force
- US Navy
- National Environmental Satellite and Data Information Service (NESDIS)
- Atmospheric Environment Service of Canada
- United Kingdom Meteorology Office
- World Meteorological Organization (WMO)
- International Civil Aviation Organization
- Air Transport Association
- Family of Services private weather vendors (e.g., WSI Corp.)
- TASC, Inc.
- United and Northwest Airlines
- WorldSpan, Inc.
- ARINC
- GTE, Inc.

During a teleconference, all participants stated the tests were a success. Participants reported no problems with the receipt, transmission, or processing of data. Another successful Y2K end-to-end test occurred late March 1999.

In support of the international meteorological community, NWS staged a Y2K workshop with

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Pacific Region V nations of the WMO. As a result of this workshop, a team consisting of the United States, New Zealand, and the WMO will assist the Pacific island nations with Y2K compliance. You can find the final workshop report at http:// www.wmo.ch/web/www/reports/Hawaii-workshop-rpt.html. Each WMO region has sponsored at least one workshop similiar to the one held in Region V.

The NWS monitors Y2K compliance of other meteorological agencies through the WMO and has developed an internal qualitative model to predict Y2K readiness of various countries. This model is based on information from the WMO Home Page. The results of this model will help the National Centers for Environmental Prediction (NCEP) develop contingencies for supplying data to meteorological models if Y2K disrupts the flow of data from other nations. The United States is also a member of a WMO working group to develop international contingencies related to the possible loss of international weather data.

As required for all federal agencies by the Office of Management and Budget, the NWS has developed a Y2K Business Continuity and Contingency Plan (BCCP). Since the NWS is a 24 hours per day and 7 days per week operation and must implement operational contingencies daily in the field, the BCCP builds upon these existing contingencies and adds Y2K readiness as an additional layer. To further ensure continued weather warning and forecast operations as NWS move into the new millennium, the BCCP also provides a series of "what if" scenarios to mitigate external problems resulting from Y2K.

NWS is performing Y2K outreach with state and local emergency managers via articles such as this one and presentations at various conferences and organizations. This summer, NWS is planning to hold a major public outreach event on Y2K efforts.

Mike Gerber, NWS Y2K Liaison Howard Diamond, NWS Y2K End-to-End Jest Manager Barbara Brenkworth, NWS Y2K Coordinator

How to Sustain Vigilance During **Extended Periods of Severe Weather**

After the February 1998 tornadoes in Central Florida, a Service Assessment team looked at NWS efforts before and during the outbreak. The team noted a series of watches led up to the event and asked "How much watch is too much?" To answer this question, the Office of Meteorology (OM) approached the authors of a multi-year Cooperative Program for Operational Meteorology, Education and Training (COMET) Cooperative Project. Our COMET project, entitled: "Empowering the Forecast Consumer: An Investigation of Citizen Need for and the Technology for Communicating Process-Centered Weather Information," made a natural lead in to this new study.

Our first step was to conduct focus groups to determine how weather information is received, interpreted and used by asking participants, "If one or more watches are issued and remain in effect for an extended period, does their effect dissipate with time?"

One question asked was: "If one or more watches are issued and remain in effect for an extended period, does their effect dissipate with time?" For the reasons we give below, however, we think the better question is "During an extended period of threatening weather, what can NWS forecasters do to sustain heightened levels of vigilance?"

The focus group interviews showed we cannot assume that announcing a watch heightens vigilance. Only if that were the case does it make sense to ask whether heightened vigilance is sustained during the watch or if it dissipates.

Watch Motivates the Public to Respond?

Evidence shows people do not respond to weather conditions on any one factor, including the announcement of a watch. They rely on multiple factors and respond to weather conditions based on what the greatest number of factors most consistently project.

The multiple factors they use include inferred weather trends taken from changes in conditions in near time, how others around them are responding, and their own past experience with similar weather events. Indicators in cur-

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Aware in PDF-http://www.nws.noaa.gov/om/public.htm AwareNow: frequently updated html version: http://www.nws.noaa.gov/om/awarenow.htm

rent time include official sources of weather information, and "portents," often based on folklore or past experience about the significance of cloud formations, wind direction, temperature changes, animal behavior, etc.

Official sources thus are only one factor most people weigh. Accordingly, if NWS issues a watch, it may not result in heightened vigilance *unless* (a) danger is corroborated by other sources, and (b) the weather condition is deemed to pose a *relevant* risk.

Thus, the answer to whether heightened vigilance will dissipate is "it depends." We have formed a hypothesis about what it depends on, and what we can do to reduce or prevent such dissipation.

To ensure vigilance is maintained and even intensified, trends among other indicators people trust must point towards continuously worsening conditions. If trends among other indicators during a watch show little change and the conditions in question have not materialized, or it seems like conditions are improving, then vigilance is likely to dissipate even if there are scientific reasons for the watch to remain in effect.

What NWS Does to Maintain Watch Vigilance

Therefore, NWS must focus on circumstances in which there are scientific reasons for a watch to remain in effect when other informal indicators say otherwise. In that circumstance, even repeated watch announcements cannot be expected to have much effect. Any effect they do have would rapidly dissipate.

The remedy: Announcements of watches in those circumstances must be accompanied by a brief "justification" acknowledging informal indicators (especially seemingly unchanging or moderating conditions) negating heightened vigilance. The announcement must give reasons why those other indicators are misleading.

Robert Sanders, Professor, State University of NY Richard Westergard, WCM, NWSFO Albany, NY

New WSOM Chapter Defines Service Change Process

OM completed the draft of a new Weather Service Operations Manual (WSOM) Chapter A-40, Service Change Process. The chapter has been sent to the Regions and other relevant NWS entities for review. This draft WSOM provides a coherent, standardized process to ensure validation and implementation of new service ideas.

The draft defines the scope of the service changes and includes specific operational steps for coordination, authorization, notification and implementation. This process is

necessary to assure compatible product formats and codes, consistency in services rendered, and to adopt locally successful ideas nationwide.

Rod Becker, Dissemination Services Program Manager Ron Berger, Special Programs Meteorologist

OM Creates New Web Pages

Storm Chaser Web Page

In response to recommendations from the Spencer, SD, Service Assessment, Pleasant Hill Warning Coordination Meteorologist (WCM) Bill Bunting and OM Customer Service staff Mike Gerber and Kina Wallace developed a Storm Chaser Web Page. The new Web site was created to improve coordination between storm chasers and the NWS. This page should result in more timely and accurate severe weather warnings.

The Storm Chaser Web site contains maps, telephone numbers and radio frequencies for storm chasers and spotters. OM anticipates three major benefits from this Web Page:

- Improved coordination between NWS forecast offices and visiting meteorologists engaged in storm chasing
- Enhanced communications with amateur radio networks
- Increased number of storm spotter reports.

The site is password protected. The address should only be given to appropriate storm chasers and spotters. Emergency managers who might need access to this information should contact their local NWS office.

Severe Weather Awareness Week Web Page

In February, OM created a Severe Weather Awareness Week Web Page. The page offers dates and other information on Severe Weather Awareness Weeks around the country. These events help educate people on severe weather threats and safety precautions.

The Web Page includes a quote from NWS Director Jack Kelly, Jr., links to severe weather preparedness guides, and displays a calendar of Severe Weather Awareness Week events for each state. The Web site is being constantly updated as new links to state events are added. To access the site, go to http://www.nws.noaa.gov/om/svrawar/svrwx.htm.

Bill Bunting, WCM, NWSFO Pleasant Hill, MO Mike Gerber, OM Web Author Kina Wallace, Physical Scientist

NWS Reviews Key Definitions

The NWS is reviewing the definitions of commonly used terms, anecdotally or otherwise loosely defined. The terms are:

- Product
- Data
- Official NWS Products and Data
- Operational NWS Products and Data
- Experimental NWS Products and Data
- Operational Systems
- Skill
- Accuracy
- Reliability.

During April, the Regions reviewed draft definitions and other elements within Weather Service Headquarters. NWS also is reviewing policy guidelines on NWS employees' internal use of the Internet.

Rod Becker, Dissemination Services Program Manager

NHC Helps Public Prepare for Hurricane Season

The National Hurricane Center (NHC) continues its annual tours to increase the public's understanding of hurricanes and the threat to lives and property. Director Jerry Jarrell cites several reasons for the annual tours. "While many East Coast cities, along with their Gulf counterparts, are historically prone to hurricanes, the decades of the 1970s and 80s generated a false sense of expectation. Below normal levels of activity during those years gave people very little 'real' hurricane experience teaching how 'big' and 'bad' big and bad can be." But education and awareness properly applied can help offset lack of experience, Jarrell says.

This year's tour will highlight the 53rd Weather Reconnaissance Squadron's "Hurricane Hunters," the WC-130 aircraft and NHC's hurricane specialists. NOAA Aircraft Operations Center's two WP-3 "Orion," regularly used on the tour as a "flying classroom," are being repaired. Public access to the aircraft, briefings and media availability are means for getting the word out. The tours were held in late April and early May. For more information, contact flepore@nhc. noaa. gov.

Frank Lepore, Public Affairs Official, NHC

How To Reduce The Impacts Of Natural Disasters

Public Private Partnership 2000 (PPP2000), part of the Subcommittee on Natural Disaster Reduction, has held 13 public forums addressing ways to reduce the impacts of natural disasters. OM plays a major role in organizing these events. Participants include representatives from federal, state and local governments, the insurance industry, the private sector and academia. The forums cover issues such as:

- Reducing losses from floods
- Health impacts of natural disasters
- Protecting critical infrastructure
- Real-time monitoring and warning for natural hazards.

Detailed information about the forums, the PPP2000 organization, and summaries of the forums can be found at http://www.usgs.gov/ppp2000/index.html.

Donna Franklin, Constituent Affairs

New Hurricane Awareness Activities

In May, OM and NOAA Office of Public and Constituent Affairs created Hurricane Awareness Web pages. The pages offer information on hurricane awareness activities around the country and links to local offices hurricane awareness pages. These pages provide quick access to hurricane safety, preparedness and education opportunities.

In February, Customer Service staff, through NOAA/DOC, sent the White House a draft Presidential proclamation for National Hurricane Awareness Week to be held annually in May. A National Hurricane Awareness Week would help save lives and property by commanding:

- Media coverage for safety and preparedness messages
- Greater interagency, state and local participation in NOAA's warning and preparedness programs
- The public's attention on what should be done before, during and after a hurricane
- The attention of school children, who are great motivators for the creation of family preparedness plans.

With year-round planning, an annual, dedicated National Hurricane Awareness Week will focus national attention on the cause of many of the Nation's worst natural disasters. For the latest hurricane awareness information and links, on the Web visit http://hurricanes.noaa.gov/om/ or http://hurricanes.noaa.gov.

Herb White, Acting WCM Program Manager

Hurricane Preparedness Training Takes Leap Forward

This spring, the NHC demonstrated a beta version of Community Hurricane Preparedness, a Computer Based Learning (CBL) course. The CD-ROM training is the latest in a series of joint NWS-Federal Emergency Management Agency (FEMA) training initiatives. FEMA is producing several thousand copies to be available through FEMA's Independent Study Courses. The program should quickly reach thousands of state and community decision makers.

The Course Goal: Given information on hurricane hazards, forecast limitations, and decision aids, by the end of the class, participants will be able to identify mitigation and preparedness measures to reduce damage and loss of life in their risk areas.

The Target Audience: Local and state officials, in hurricane-prone states, who have decision making responsibilities for disaster response. The student population is estimated to be 8,000 to 10,000 per year. FEMA will also use the class as preparation for attendees of its Hurricane Preparedness Workshops, held annually at the NHC.

Demonstration audiences included the North Carolina Hurricane Conference, the Virginia Emergency Management Conference, the National Hurricane Conference and the WMO RA-IV Hurricane Committee Meeting.

Max Mayfield, Deputy Director, NHC Herb White, Acting WCM Program Manager

IAEM Plans for Annual Conference

NWS already is mapping its role in the next meeting of the International Association of Emergency Managers (IAEM), November 13-16, in Louisville, KY. The IAEM Conference Planning Committee met on March 13-14. The group agreed on four General Sessions and 18 Concurrent Sessions from almost 100 abstracts submitted. NWS will lead one 90-minute General Session and two 80-minute Concurrent Sessions. OM is coordinating NWS topics, poster sessions, exhibits and attendance with the Offices of Hydrology and Systems Operations, the Regions and NCEP.

The General Session will be "La Nina, A Look Back and a Peek Forward." The session will focus on the well-forecast 1998-99 La Nina event and the numerous abnormal hazardous weather events.

Presentations from WCMs, tropical weather and hydrologic specialists and local emergency managers on specific La Nina-related events will include advance mitigation and preparedness efforts based on the forecasts that reduced the

adverse impacts from the events. One concurrent session will focus on meeting emergency manager needs and requirements for accurate and timely weather information now and in the future.

The second concurrent session will center on flood forecasts, warnings and response. This session will include building strategies to eliminate flood fatalities and sharing ideas on how emergency managers and the NWS can improve the exchange of products and information.

Herb White, Acting WCM Program Manager

NEMA/NWS-Service Improvement Assessment Reviewed by OM Team

This spring, Customer Service staff sent the National Emergency Management Association (NEMA) a status report of NEMA/NWS Service Improvement Assessment. This Assessment is part of an effort to examine how the NWS can improve support to the emergency management community. OM recommended closing 20 of the 29 action items. OM will report on the remaining nine action items in 90 days. Many of the action items required the NWS provide updated information to the emergency managers about ongoing or planned activities.

Herb White, Acting WCM Program Manager

SPC Begins Forecast Teleconferencing

The Storm Prediction Center (SPC) will be using the AT&T FTS2000 Teleconferencing Service to contact multiple field offices simultaneously this severe weather season. The Customer Service Core provided the SPC with background and technical assistance to set up the service.

Teleconferencing is expected to improve communication between Weather Forecast Offices (WFOs) and SPC before it issues watches and other severe weather products.

When SPC is issuing or considering a watch, SPC fore-casters will initiate a call using a preset list for the WFO located nearest the threat's center. This list will establish a conference call to all WFOs surrounding the "centroid" WFO; the average call lasts about 5 minutes. SPC has received favorable response from its few calls using the system, although the lists were too large. SPC is creating smaller lists, to be ready by the first of May.

Dave Jmy, Storm Prediction Center

Customer Service Gains Two Veteran NWS Experts

OM's Customer Service Core gained two new staff members this year: Customer Service Program Manager Ron Gird and Meteorologist/Web Author Mike Gerber.

In this new position, Ron ensures OM presents a consistent message in its customer outreach programs. He also oversees programs to minimize duplication of efforts. Ron works to integrate customer expectations into improved services and to help keep customers informed about how best to use NWS products. Ron also supports K-12 outreach initiatives, oversees creation of hazard awareness materials, and guides the continued creation and development of partnerships to support customer and educational outreach.

Previously, Ron served as the Satellite Program Manager in the Technology and Forecast Systems Core. He led outreach efforts with the National Aeronautics and Space Administration, The Weather Channel, the American Meteorological Society and National Geographic Society.

Mike Gerber serves as the new Customer Services Meteorologist, OM Web Author, significant weather event and Hurricane Watch Office focal point, and NWS Y2K Liaison to FEMA.

Mike's experience includes computer programming, knowledge of Fire Weather and public speaking. While serving as a Fire Weather Meteorologist at the NWS Forecast Office in Boise, ID, Mike played a major role in the development of RAWS MOS statistical forecast guidance for the Boise Fire Weather Risk Reduction project. He also served as an Incident Meteorologist at major wildfires and instructed numerous fire weather courses. While at the Sterling, VA, Forecast Office, he became a backup co-anchor for the AM Weather television show.

Ron Gird, Customer Service Program Manager Mike Gerber, Meteorologist, OM Web Author

OM Draft Plan Seeks to Ensure Consistent Agency Message

OM Customer Service has written a draft version of an NWS Unifying Outreach Action Plan. The Plan, which should be approved by June, first was given a technical review by the NWS Regional focal points. The primary goal is to ensure NWS is providing a consistent message to its customers and partners.

The elements of the Plan include:

- Developing annual NWS Outreach "Campaigns"
- Public Awareness/Preparedness
- Constituency Building
- Public and Partners Feedback
- Recruitment.

Campaigns cover major NWS topics staff should be regularly reinforced with customers and partners. Each campaign will have Talking Points, a Communications Plan and a set of viewgraphs. Campaigns will be distributed to the regions and National Centers. The Plan also includes an Outreach Speaking Schedule for NWS Senior Managers.

Ron Gird, Customer Service Program Manager

Fort Smith Tornado Lawsuit Dismissed

On March 16, the U.S. District Court for the Western District of Arkansas dismiss a lawsuit evolving from a tornado that struck the Fort Smith, AR, area on the evening of April 21, 1996. The tornado resulted in the deaths of 2 children, inflicted 40-50 injuries, and caused substantial damage to the historic downtown section of Fort Smith and residential areas of nearby Van Buren. NWS issued a severe thunderstorm warning for the area at 0354 Coordinated Universal Time (UTC) (April 22), followed by a Tornado Warning at 0408 UTC. A tornado touched down on the Oklahoma side of the Arkansas border at 0412 UTC, and moved rapidly into downtown Fort Smith and the west side of Van Buren (by 0418 UTC).

NWS published a Natural Disaster Survey Report of the event in December 1996. Based on the Survey team's investigation, at the time the Tornado Warning was issued "a power loss at the Ft. Smith Police Department caused a failure of the primary communications method with Ft. Smith officials, depriving them of critical input to their decision to sound the Civil Defense sirens. As a result, the sirens were not sounded."

The \$2.35 million lawsuit alleging NWS had failed to warn of an impending tornado, "thereby preventing the Plaintiff from proceeding to safe areas." The case was first with the DOC General Counsel's Office on January 12, 1998. The claims were denied April 22, 1998. Suit was filed against the US Government on October 22, 1998. On December 24, the Department of Justice filed a Motion for Dismissal on discretionary function grounds. A hearing was scheduled for March 25, 1999. On March 16, plaintiffs suddenly moved to dismiss their suits. The case appears to be closed.

Bob Kuessner, Forensic Services Manager

INTEGRATED HYDROMETEOROLOGICAL SERVICES

Fire Weather Program Modernizes

In early April, OM hosted the 1999 Fire Weather Forecasters Course and a workshop for Incident Meteorologists (IMETs). The classes drew staff from field and regional offices, NCEP and fire agency staff. The class covered:

- Fire weather policies
- Fire weather service "spin-up" process
- Forecasting winds in complex terrain
- Critical fire weather patterns
- Weather influences on fire behavior
- User needs and systems
- Routine and site-specific forecast product preparation.

More than 40 IMETs and potential IMETs attended the workshop and learned how to use the Advanced Technology Meteorological Units (ATMUs), to be initiated this fire season. The ATMUs feature Dell Pentium 266 laptops integrated with a 56K modem and DirecPC satellite system. The computers will enable high speed Internet access nationwide. The IMETs will be able to download Advanced Weather Interactive Computer Systems-era (AWIPS) data sets, such as high-resolution gridded model data, satellite and radar imagery and observation networks. This system setup also will be able to access WFOs and regional Web servers and will be compatible with Local Data Acquisition and Dissemination Systems.

NWS and interagency fire weather teams also have developed prototype templates to standardize and verify fire weather products. OM will work with customers to refine these prototypes for use in the year 2000 fire season.

Finally, if you visit Washington, DC, this spring, stop by the National Air and Space Museum to see a new IMAX movie, *Wildfire*. The 50-minute film features live action scenes of fire fighters attacking wildfires with NWS staff support. OM Web Author Mike Gerber was at the world premier in March where he set up shop as an IMET in a mock fire site. Mike answered questions for the more than 800 visitors and dignitaries, including Secretary of Interior Bruce Babbitt and Secretary of Agriculture Dan Glickman.

Paul Stokols, Fire Weather Program Manager

Aviation Plan Hits Key Concerns

On January 8, 1999, NWS Director Jack Kelly, Jr., signed the Aviation Action Plan. The Plan directly addresses the most frequently heard customer concerns in this area. The high priority item is the Internet policy for aviation product dissemination. The Plan looks at the Program Forecast Verification program of the Central Weather Service Unit (CWSU) to evaluate its commitment to the aviation program. Specifically, this Plan involves:

- Developing a national aviation verification program for all aviation products
- Improving services to FAA's Traffic Management Units
- Coordinating routinely among all levels of forecast offices
- Requiring greater WFO/CWSU involvement
- Developing a CWSU Action Plan.

Dorothy Haldeman, Aviation Program Manager

Mariner's Guide Revised, Divided and Redesigned

OM has made major changes to the "Mariners Guide to Marine Weather Services" (NOAA/PA 92056). The content has been entirely rewritten to reflect NWS modernization changes and advances in marine weather dissemination. The layout was redesigned and, most important, the Mariners Guide has been divided and will be published as two separate pamphlets:

- Mariners Guide to Marine Weather Services— Great Lakes (NOAA PA 98053)
- Mariners Guide to Marine Weather Services— Coastal, Offshore and High Seas (NOAA PA 98054).

The revised issues should be available at National Logistics Supply Center (NLSC) by late summer 1999. They also will be posted on the OM Web Page at the same time: http://www.nws.noaa.gov/om/nwspub.htm.

OM received valuable input from forecasters at marine WFOs serving the Great Lakes, Pacific, Atlantic and Gulf of Mexico. Our thanks to all the field and regional folks who contributed to these new guides.

Richard May, Marine Weather Services Assistant Manager

Mariners Weather Log Now Online

The Mariners Weather Log magazine contains articles, news and information about marine weather events and phenomenon. The magazine also covers storms at sea, weather forecasting, the NWS Voluntary Observing Ship Program, Port Meteorological Officers, cooperating ships officers and their vessels. The magazine may now be viewed online at http://www.nws.noaa.gov/om/mwl/mwl.htm.

Jim Rulon, Program Leader

Storm Watch: Storm Prediction Center Explains When and Why

The SPC issues tornado watches when it expects at least one strong or violent tornado (F2-F5), or three or more tornadoes, regardless of their F-scale, in a particular area. SPC issues severe thunderstorm watches when it expects organized severe thunderstorms producing large hail and/ or damaging winds. Examples of organized convection include supercells, squall lines and longer-lived multicell thunderstorm complexes.

Not all severe weather reports are expected or covered with a watch. SPC will rarely issue watches for pulse severe thunderstorms, consisting primarily of solitary severe updrafts. Watches typically are not issued for severe storms with marginal intensities or short durations. There may be some instances where a localized area of severe thunderstorms develops before SPC issues a watch. In this case, SPC will only issue a watch if staff expects more severe storms to develop across the same area in a specified period. Also, if staff expects the convection to continue, a watch would be issued for areas downstream of the ongoing convection.

Although watch sizes vary, the median size is around 25,000 square miles, about half the size of Iowa. A watch usually lasts 4-6 hours, although there are exceptions. For example, a watch issued in a coastal area may last 7 hours if it is expected to take longer for the severe convection to move offshore. A 3-hour watch may be most practical when the threat area is relatively small and the severe storms are expected to move rapidly. The SPC will make every effort to issue watches at least 30-60 minutes before the onset of significant or organized severe weather. This will not be possible in all cases, especially when the timing of convection initiation is in question.

David Jmy, Storm Prediction Center

TECHNOLOGY AND FORECAST SYSTEMS

NWS Defines Requirements For Future Geostationary Satellites

In January, NWS documented its operational requirements for the next generation of Geostationary Operational Environmental Satellites (GOES), year 2010 time frame. The system of geostationary satellites is one of the primary observing systems NWS uses to provide weather, hydrologic and climate warnings and forecasts.

Operational needs evolve and are influenced by budgetary and programmatic issues. Requirements for a new generation of geostationary satellites should be viewed as a baseline to initiate new sensor designs and cost studies. The NWS will continue to work with NESDIS to refine the system definitions for the following:

- Imager
- IR Sounder
- Space Environment Monitoring
- Data Collection Platforms/System
- Emergency Managers Weather Information Network (EMWIN)
- Backup capability
- Microwave Sounder/Imager
- Low Light Imager
- Growth capability
- Continuity of data.

For critical elements, two types of performance levels are listed: threshold and goals. The threshold performance level is the minimum acceptable requirement; a goal is a requirement which, if met, would greatly enhance data use. The top priorities for improved capabilities in the next generation GOES include:

- Ensuring continuous operation during eclipse and keepout zone periods
- Meeting simultaneous global, climatic, synoptic and mesoscale data needs
- Improving temporal and spatial resolution of imager data
- Improving spatial coverage of the Sounder.

Jim Gurka, Satellite Program Manager Jim Heil, Meteorologist

AWIPS Satellite Team Develops Requirements

An NWS/NESDIS Team is quickly integrating a significant amount of new satellite data and applications into AWIPS. The team's target completion date will coincide with delivery of AWIPS Build 5, expected to be released summer 2000. The effort has involved extensive coordination/prioritization with NWS field, regional and national center satellite experts, NESDIS's data producers and applications people from both Line Offices. Particular emphasis has been placed on making many of the new GOES Sounder-Based products, currently available on the Internet, operational, including:

- Derived Product Imagery (i.e., Lifted Indices, Total Precipitable Water, Convective Available Potential Energy)
- Binary Universal Format Representation (BUFR) files
- High-Density Winds
- Vertical Soundings.

See http://defiant.wrh.noaa.gov/satawips/awipsat3.htm for the full list.

The team polled RAMSDIS, McIDAS and other satellite display/manipulation system experts to determine which satellite applications also should be integrated into AWIPS. The top six desired applications are:

- Computation of Cloud Heights: Helps forecasters determine the height of specific clouds and generate warning and aviation products.
- Brightness Normalization: Maintains the brightness of visible imagery nearly constant from sunrise to sunset, winter or summer.
- Image Product Maker: Allows forecasters to combine satellite-derived fields and NCEP model data, create local satellite-derived products (e.g., fog, cloud phase, cirrus detection), combine local radar and satellite imagery, etc.
- Parallax Adjustment: Permits better collocation of satellite-based features with other data.
- GIF Imagery from D2D Screen: Permits users to save satellite data on main display panel and sub-panels as full-sized GIF images; used for training and research.
- Color Enhancement "Roll" and Manipulation: Allows users to enhance the brightness count scale up and down to better identify features of interest.

Refer to http://defiant.wrh.noaa.gov/satawips/awipapp2.htm for the entire list.

Andy Noel, Satellite Program Meteorologist

ACARS Data Tested for NWS Warning and Forecast Use

In April, the North American Atmospheric Observing System (NAOS) Program completed an operational assessment of sounding and en route data from the Aircraft Communications Addressing and Reporting System (ACARS). The Assessment, begun in January 1998, determined the use, availability and quality of ACARS sounding data to support operational local warning and forecast services.

ACARS is an air/ground data link exchanging data between aircraft and airline dispatch and maintenance facilities. Most of data pertains to fuel and passenger loads, engine performance and gate information; however, the data also contains measurements of ambient wind, temperature, altitude, position, time and, on a few aircraft, dew point and turbulence.

Except for dew point, the sensors and communications equipment are part of the normal aircraft infrastructure. Presently, NWS receives between 28,000 and 55,000 ACARS observations daily, including about 825 soundings made during the aircraft's ascent and descent at terminals across the United States and at a few sites in Canada. For this large and expanding volume of data, NWS and the FAA together pay only \$330,000 per year.

A primary objective of NAOS is to recommend the most cost efficient and meteorologically effective mix of upper air observing systems. NOAA will use these recommendations to help modernize the upper air network over and near North America. The Assessment is intended to enable operational meteorologists to influence requirements for and the operation of new upper air observing systems. NAOS will benefit from their experience using numerous meteorological datasets.

Taking part in the assessment are 20 NWS, Environment Canada and airline forecast offices and centers: Forecasters were asked to evaluate the ACARS soundings and en route data for its:

- Use in synoptic and mesoscale forecasting
- Availability, vertical resolution and altitude coverage
- Adequacy as a supplementary or substitute upper air observing system
- Need for moisture profiles
- Ability to display information effectively.

The assessment looked at case studies, use in Area Forecast Discussions, and frequency of use statistics and survey results. Access to the proprietary sounding and en route data are provided by an innovative Web site developed and maintained by William Moninger of NOAA's Forecast Systems Laboratory at http://acweb.fsl. noaa.gov.

Interim findings of the Assessment have identified the following applications:

- Forecasting winter precipitation type
- Identifying and forecasting convective initiation and severity
- Forecasting high wind events and low level wind shear
- Forecasting ceilings and visibilities
- Validating model forecasts
- Updating WSR-88D hail algorithms.

The evaluation indicates ACARS is a valuable upper air data source and is applicable to many forecast problems. For ACARS data to become more widely used, however, it will need to be incorporated into AWIPS. Developers are working to incorporate ACARS into AWIPS Build 5. Forecasters also feel the lack of water vapor profiles is a limitation, and there is a need for higher resolution ascent/descent soundings in the lower troposphere.

Over the coming years, ACARS coverage may be expanded. The number of soundings and en route observations will increase as more airlines provide data and as older aircraft are upgraded. NAOS hopes regional airlines will begin to provide soundings at airports serving smaller cities. With time, more dew point data will become available as aircraft are equipped with the Water Vapor Sensing System. The availability of this moisture data will make ACARS into a complete upper air observing system of opportunity.

A report on the results of the ACARS Operational Assessment is expected to be available this fall.

Carl Weiss, Rick Decker, Meteorologists, Upper Air Program

Comprehensive Snow Climatology CDs Available

The National Climatic Data Center (NCDC) has just completed the most comprehensive snow climatology information ever compiled for the United States. The project is contained on a CD-ROM set (3 disks). It was completed by NCDC, in partnership with the NWS, with funding from the Environmental Services and Data Information Management (ESDIM) Program.

Statistics, in addition to routine climatology parameters such as average monthly and seasonal snowfall, include return periods for 1-, 2- and 3-day extreme snowfalls. The statistics were computed for about 5,500 COOP stations nationwide. The data collection is contained in DOS ASCII

files including data files (file extension .dat), documentation files (file extension .txt), and user-friendly table files (file extension .txt in subdirectories of the TABLES directory).

The CD-ROM does not contain software or extraction routines that would allow the user to import the data directly into spreadsheets or other applications. A file, however, may be easily copied from the CD-ROM onto a hard drive or other device with the DOS copy command. The text files (extension .txt) may be easily read by a text file editor or word processor. The CD-ROM was created so it can be used on a PC running Windows 95, 3.1, or DOS. The instructions are for Windows 95. The data allow users to analyze snowfalls in historical perspective at non-airport locations. The data were compiled in support of the ROSA Implementation Plan: Near Real-Time Collection, Dissemination and Use of Cooperative Observer Observations (OM: 9/96).

Technical and documentation files are included on the CD-ROM. Users should review the "readme.txt" file before attempting to use the CD-ROM. The readme.txt file can be read in Windows 95 by clicking on the readme.txt file icon. The Windows software on some PCs uses "NOTEPAD" to read text files. Some of the files on this CD-ROM will be too large for "NOTEPAD." Windows may use an alternate program (e.g., "WORDPAD") to read large text files.

The CD-ROM set is being sent to all NWS Forecast Offices and River Forecast Centers. Copies can be purchased from NCDC in Asheville, NC. The online price is \$230. Mail orders are commercial: \$305; noncommercial: \$230. All costs include shipping and handling charges. Questions? Call the Climate Services Division, NCDC, at 828-271-4800, then press 2.

Bob Leffler, Physical Scientist

GOES-L Launch Delayed

NOAA has scrubbed the launch of next GOES weather satellite, GOES-L, pending an investigation of a rocket component to be used in the launch. A new launch date has not been set.

Once launched, GOES-L will join GOES 8, 9 and 10 in space. GOES-8 overlooks the area from the central United States to the central Atlantic Ocean; GOES-10 covers the central United States to the central Pacific Ocean. GOES-9 is turned off now. After checkout, GOES-L will become the on-orbit spare to be activated when one of the operational satellites needs to be replaced. GOES-10 will likely replace GOES-8, which has exceeded its life expectancy.

Jim Heil, Assistant Satellite Program Manager

SCIENCE AND TRAINING

FY 1999 Implementation Plan for Training and Science Support

OM has completed its final version of the FY 1999 Implementation Plan for Training and Science Support. The Plan describes NWS's FY 1999 training programs in meteorology, hydrology and engineering/electronics training. Programs include classroom and distance learning.

The plan was developed in coordination with the field, as specified by the NWS National Strategic Training and Education Plan (NSTEP). Specifically, the NSTEP Field Requirements Group (FRG) coordinated the Plan.

The FRG, consisting of the Regional Scientific Services Division Chiefs and the Executive Officer from the NCEP, worked with all divisions within its offices and with its field users to define the highest priority training needs. The FRG already has started to define training requirements for the FY 2000 Implementation Plan.

Eli Jacks, Iraining Program Leader

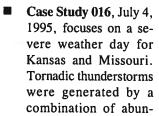
COMET Adds Four Cases to Library

Four new cases in the COMET Case Study Library can now be accessed through the Web, bringing the total to 16.

- Case Study 013, February 22-24, 1998, covers a strong winter storm system that moved over Southern California. The storm brought heavy rain as tropical moisture fed into the system. At the same time, an intense storm system moved across Florida, creating deadly tornadoes over the central part of the state.
- Case Study 014, developed and contributed by Lynn McMurdie, University of Washington, is on a Midwest Cold Season Synoptic Storm. The event, which ran from October 17-19, 1996, is an example of "classical" cyclone development with some structure similar to the Norwegian conceptual model of storm development.

Case Study 015, April 28, 1998, follows the evolution of a low pressure system through its lifecycle as it moves from Arkansas to Illinois, and provides an example of the effects of model bi-

ases in the AVN model. The errors introduced to the AVN model, due to inherent biases, resulted in a faulty prediction of strong cyclogenesis over the Gulf of Mexico.





dant moisture, an unusually intense synoptic-scale trough and potentially strong jet dynamics. The case focuses on a tornado that hit the town of Moberly, MO, where tornado watches and warnings were issued well in advance, preventing serious injuries or deaths.

To stay informed on the latest developments in the COMET case-study project, please subscribe to our mailing list by accessing: http://www.joss.ucar.edu/cometCases/mailList.html. The new cases can be accessed at: http://www.comet.ucar.edu/resources/cases.

Elizabeth Page, Case Studies Program Leader, COMEJ

New SOO/SAC Coordinator Named

Dr. Robert Rozumalski has been named OM's new Science and Operations Officer (SOO)/Science Applications Computer (SAC) Coordinator, replacing Dr. Peggy Bruehl. Bob is working at the Hydrometeorological Prediction Center (HPC) in Maryland until he moves to Colorado in May.

During the past year and a half, Bob has served as a COMET post-doctoral scientist at the HPC. His job included

verifying the NESDIS Auto Estimator, an algorithm to estimate rainfall from real-time satellite data. This project involved extensive programming and web design. He next helped develop the Numerical Weather Prediction (NWP) training. He has served as the co-instructor for the COMET SOO Symposiums on NWP, where he developed training materials for instructional labs. Bob has been an integral part of the NWP professional development series team, putting NWP training materials on the Web.

Bob has M.S. and PhD. from North Carolina State University. His dissertation research examined boundary layer-forced adjustment processes and their role in creating an environment conducive to explosive cyclogenesis and severe weather. He worked as system administrator and lab coordinator for the university's meteorology program for many years. He was responsible for the daily operations of a large array of UNIX workstations, gaining experience in supporting different platforms for a diverse teaching and research workforce.

Bob's goals as National SOO/SAC Coordinator are as follows:

- Continue to support the SOO program and regions onstation computing needs for training and applied research
- Serve as a resource for local WFO modeling efforts and modeling related issues
- Help SOOs develop local area models and provide guidance for setting up and running models in real-time and experimental modes
- Provide training materials on operational model products and offer guidance on these products for the field
- Support the SOOs on AWIPS- and N-AWIPS-based applications of numerical model data sets, ensuring compatibility with university collaborative efforts by working with Unidata and NCEP
- Support coordination of local applications through interfacing with the AWIPS local applications working group

Help SOOs build LINUX-based platforms for the WFOs, including installing software, upgrading LINUX releases and bug fixes, and installing compilers.

Bob can be reached at 301-763-8000 ext. 7357 until May, when he moves to Boulder.

LeRoy Spayd, Chief, Science and Iraining

CSTAR Program To Issue Request for Proposals

The NWS Collaborative Science, Technology and Applied Research (CSTAR) program will issue its first request for proposals (RFP) to colleges and universities. The RFP, to be published in the *Federal Register*, focuses on applied collaborative research addressing the science needs of NWS Regions and National Centers. CSTAR expects to fund four to eight proposals by early 2000. The award amounts will be as large as \$125,000 and are renewable for up to two additional years contingent on funds and satisfactory progress. NWS managers will review proposals and announce awards late this fall. CSTAR will issue an RFP yearly and will rotate research focus on the science priorities of all NWS regions.

In addition, the CSTAR Program also is issuing sole source Cooperative Agreements to three NWS Cooperative Institutes (CIs): University of Utah, CI for Regional Prediction; Florida State University, CI for Tropical Meteorology; and Texas A&M University, CI for Applied Meteorological Studies.

OM established the CSTAR program to bring collaborative activities with the academic community into a structured program and to create a cost-effective transition from basic and applied research to operations and services. This service-science linkage provides a foundation for the ongoing NWS modernization.

Sam Contorno, Meteorologist

NOAA Weather Radio Initiatives

OM Hosts AWIPS CRS/NWR Formatter Workshop

OM hosted a workshop February 8-9 to define requirements for AWIPS product generators and formatters for the Console Replacement System (CRS) to support NOAA Weather Radio (NWR) broadcasts. These formatters provide radio-ready text in AWIPS 4.2.

Attendees solidified and prioritized requirements for AWIPS version 5.0, including rudimentary changes to formatters already in version 4.2. Representatives from each Regional Headquarters attended along with one field office representative from each region, except Pacific. Field representatives chosen were those most familiar with the production of formatted scripts for CRS.

Products prepared by AWIPS, Automation of Field Operations and Services (AFOS), Alaska Region Operations NETwork (ARONET) and elsewhere for the NOAA Weather Wire Service (NWWS) dissemination are not "radio-ready." Many products developed for user friendliness in "rip-and-read" form do not contain full sentences (e.g., bullet warnings), may contain embedded codes within the product (e.g., segmented products), or may contain information in a scattered format requiring rewriting before radio broadcast.

Products formatted for NWWS must then be reformatted before CRS can rebroadcast them. The NWR person on shift used to manually rewrite products. Now it can be done using formatters developed for AWIPS Version 4.2. In the interim, many offices are using software developed by the field, such as the Charleston, WV, STORMI/ZIP and Pleasant Hill, MO, AirWave.

During the workshop, attendees revised requirements for AWIPS formatters to reflect operational needs demonstrated by field software. Also, attendees revised requirements to capture and format audio broadcast formats for newly revised visual formats, such as the bullet warnings and segmented products (e.g., NowCasts, Winter and Non-Precipitation Warnings). In addition, capabilities developed for AWIPS 4.2 with select field input were demonstrated to the larger group, and operationally significant changes were defined and added. The meeting also addressed developing formatters for products not addressed in 4.2 (such as marine) as well as generic capabilities such as manual editing for products not yet automated.

Joanne Swanson, CRS Program Manager

Should EAS Use Automated Voice?

On February 24, OM staff and the Office of Systems Operations CRS Program Manager met with representatives of the broadcast industry to discuss using the CRS synthesized voice to issue Emergency Alert System (EAS) warnings. Attendees represented officials of the EAS and the Federal Communications Commission's National Advisory Committee. The meeting was held as a result of an e:mail discussion between NWS Director Jack Kelly and Richard Rudman of the Los Angeles County Local Emergency Communications Committee.

The meeting resulted in a partnership approach. EAS officials agree the time savings gained in issuing automated warnings is impressive and should not be lost, and the synthesized voice is understandable—if not likeable—under good conditions. All participants agreed there are many electronic and mechanical communications problems along the path through the EAS facilities, which degrade any voice used. Both parties must continue to resolve these communications issues as funding for voice improvements remains uncertain for at least 2 years.

NWS was strongly urged to create a Public Service Announcement (PSA) advertising the CRS voice and its life saving potential. Such PSAs would enhance EAS announcements as it would help prepare the public and "get the word out." NWS plans to complete the PSA this spring.

Joanne Swanson, CRS Program Manager

Spanish Language on NWR

The operational approach to using Spanish on NWR was finalized in February 1999. Next, system requirements were submitted to support the change. The bilingual transmissions will be fully automated and geared not to a listening audience but rather to an audience that has reacted to a tone-alarm on a radio. A short translation of the emergency message will be broadcast following its English version. There also will be a reference to a local Spanish broadcasting affiliate to tune into for complete information. CRS also will support NWR stations where a broader bilingual service can be provided. Deployment of software to support initial Spanish capability in CRS is expected by the end of FY 1999.

Joanne Swanson, CRS Program Manager

Hazards Community Forum

Project Impact Improves Weather Data Collection and Dissemination

As part of FEMA's focus to establish disaster resistant communities, FEMA chose Flathead County in northwest Montana for funding from Project Impact. Flathead County, a vast rural area, has limited real-time weather data available in the Flathead River Basin, including Glacier National Park. The county has been hit hard over the last decade from extensive floods. In addition, localized blizzards are not uncommon.

To improve warnings and forecasts, NWSO Missoula, MT, extensively uses weather data from remote sensing networks in non-populated rural areas. West Glacier Park and the Flathead River Basin are key locations where there is insufficient weather data to detect impending storms or flooding.

Goals to enhance mitigation and response to severe weather and flooding in Flathead County lie in enhancing two areas: Data collection from weather stations and dissemination systems for all hazardous events.

Data Collection from Weather Stations

Heavy winter or spring rains creates the greatest danger of serious and widespread damage in the area. NWSO Missoula determines the potential for this type of flooding by assessing mountain snowpack water-equivalent values from SNOTEL sites.

NWSO Missoula is pressing for a new river gauge on the Middle Fork of the Flathead River. The current gauge only works part of the time. Major high water this spring will likely wash away the gauge for the fourth time. A new US Geological Survey (USGS) River Gauge with a satellite interrogated Data Collection Platform is proposed to stabilize this system. River gauge height data will be transmitted every hour from the site to an orbiting satellite in space. The data would then be instantaneously transmitted from the satellite to the NWS and USGS computer systems. NWS would use the data to make flood forecasts and issue flood warnings as much as 6 to 12 hours in advance.

NWS also wants four new Natural Resources and Conservation Service (NRCS) SNOTEL sites: two in the North Fork River drainage, one possibly at Cyclone Mountain and one near the U.S.-Canadian border. A SNOTEL site is

also needed in the South Fork River drainage, possibly at either Spotter Bear, North Fork Jocko, Trinkur Lake, or Upper Holland Lake, now are manually read NRCS SNOTEL sites. If the SNOTEL weather stations are installed, the NRCS would likely pick up the maintenance costs.

The SNOTEL site on the South Fork River drainage would also assist the Department of Reclamation and the Department of Fish, Wildlife and Parks in determining the runoff for the Hungry Horse Reservoir. The snowpack, temperature and rainfall information gathered from the SNOTEL sites are transmitted every 3 hours via a meteor burst method. This information is input automatically into NRCS and NWS computers. The data are then used as input to hydrologic computer models to produce flood forecasts. The forecasts are then used by the NWS to issue flood warnings, giving the public advanced notice flooding is on the way.

Dissemination Systems for all Hazardous Events

Currently, there are two means of activating the EAS for Flathead County. NWS activates EAS for severe weather and flood warnings via the NWR on frequency 162.55 MHz. The media can activate EAS, relaying the weather and flood warnings as well as other non-weather related hazards issued by the Flathead County Sheriffs Office.

Flathead County Office of Emergency Services and the NWS agree there is a substantial need for an effective early warning system in 60 schools in Flathead County. To be able to effectively receive both weather and non-weather related hazards, it is proposed the schools receive NWR with Specific Area Message Encoding capability and Emergency Alert Sentinel Radios.

Potential Partners to Help Develop Projects

All the following parties should have an inherent vested interest in supporting mitigation of severe weather and flooding events:

- Glacier National Park
- Flathead County Office of Emergency Services
- Department of Natural Resources and Conservation
- Flathead National Forest

- Bureau of Reclamation Hungry Horse Dam
- Winter Sports Incorporated
- Columbia Falls Aluminum Company
- Fish, Wildlife and Parks
- USGS
- Flathead County Association of Fire Fighters.

Ray Mickless, Service Hydrologist Peter Felsch, WCM NWSO Missoula. MJ

Winter and Weather Safety Home Gain Boost from Project Impact

FEMA selected Aberdeen as South Dakota's first "Project Impact" community. Project Impact is a pilot program designed to develop partnerships between local government agencies, civic and volunteer groups, businesses and individual citizens.

Aberdeen will receive approximately \$500,000 in seed money. As members of two Project Impact subcommittees, Aberdeen NWSO staff provide crucial hazardous weather mitigation and educational background information.

Lead Forecaster Stan Keefe has been the driving force behind many of the Project Impact Education initiatives. Stan's accomplishments include the following.

- Helped design, produce and distribute 5,000 book covers aimed at increasing awareness of winter weather hazards. The book covers continually remind students and parents of winter safety. Stan coordinated with the Education Committee, insurance agencies, and a local printing company to ensure funding was available for this project. Then, after gaining the enthusiastic support of the art instructors at the two Aberdeen High Schools, Stan asked students to design unique book covers for their respective schools. The only boundaries placed on the students were to list Winter Safety Rules and the contents of Winter Survival Kits. As a result of Stan's efforts, nearly 4,500 students are advertising the hazards of winter weather and how people can protect themselves from these hazards.
- Designed fliers two local grocery stores are distributing. The fliers include a list of winter safety rules and a list of the contents of Winter Survival Kits. Stan coordinated with the managers of local grocery stores to

reproduce the fliers and put them in grocery bags for their customers. So far, the stores have printed and distributed nearly 10,000 fliers. Because of Stan's initiative, creativity, and coordination, this project has been a huge success.

- Coordinated with the manager of Mac's hardware store to set up displays to help people build their own Winter Survival Kits. Weekly displays at the store focus on individual items to include in a Winter Survival Kit.
- Coordinated with the South Dakota School for the Visually Impaired to have the above mentioned fliers published in Braille. The school agreed to provide these Braille copies to anyone requesting them.
- Worked with the Minorities Director at Northern State University to have the fliers translated into the Lakota language. With four reservations within our county warning area, Native Americans compose a significant portion of our customer base. Stan worked with a Sioux tribal elder who is doing the translating for us. Stan is also working on an oral version of these safety rules in Lakota.
- Designed an 8-page pamphlet to increase awareness of severe convective storms. These pamphlets define tornado watches and warnings, explain tornado danger signs and other thunderstorm hazards, list actions to take during a storm, and offer a map showing the location of all sirens and storm shelters in and around Aberdeen, and the frequencies of local broadcast media outlets, including NWR 2000. Stan is seeking funding from a number of civic organizations to print 10,000 pamphlets. He already has gained commitments to fund half this project. Once this project is completely funded, pamphlets will be provided to visitors to the Aberdeen area. The pamphlets will be distributed by local motels and the Aberdeen Parks and Recreation Department. These pamphlets also will be available in Braille.
- Stan has coordinated with a representative of US West Telephone to include winter and severe weather safety rules in the next publication of the Aberdeen phone book. In addition, the phone book will include the map Stan created to show the locations of all sirens and storm shelters in and around Aberdeen.

William Jallman, MJC, NWSO Aberdeen, SD

Project DataStreme Offers Internet Education to Teachers

NWSO Aberdeen SOO Ken Harding recently took part in Project DataStreme as a local team member. Project DataStreme is an Internet-based course offered in conjunction with the American Meteorological Society and the National Science Foundation. The course, geared to elementary and high school science teachers, stresses student involvement in meteorological teaching and activities. With eight graduates of the first course, and eight more signed-up for spring, interest in the course is strong.

William Jallman, MJC, NWSO Aberdeen, SD

EMWIN Training Provided to Emergency Managers

Funding was obtained for 25 EMWIN systems at county Emergency Operations Centers (EOCs) this past year. These systems complemented the EMWIN system at the Montana State EOC and demonstrated the need for EMWIN training.

In November, 4 hours of formal EMWIN training was provided to 12 county emergency services coordinators in the Great Falls area. In January 1999, NWS staff provided state emergency services personnel with a 6-hour training session on EMWIN and NWS products.

In February, in conjunction with NWSO Missoula, an EMWIN was set up at the annual Montana Disaster and Emergency Services Conference, allowing both county commissioners and state and county emergency managers to have hands on experience with the system.

Lynn Valtinson, WCM (Retired), NWSO Great Falls, MJ

EMWIN Broadly Available In West Central Florida

The St. Petersburg Times newspaper started rebroad-casting EMWIN material on December 8, 1997. The newspaper has been on the air almost continuously since then. The St. Pete Times rebroadcasts at 1200 baud on a frequency of 139.2125 MHz, a Florida National Guard frequency.

Although the EMWIN signal is downloaded from GOES at 9600 baud, the *St. Pete Times* is transmitting at 1200 baud to accommodate the thousands of users who have not yet upgraded to 9600. The paper is encouraging its custom-

ers to upgrade to 9600 to allow faster and expanded retransmission of the EMWIN signal.

The St. Pete Times is carrying every text report/observation/statement/warning for the states of Florida, Georgia, Alabama, Mississippi, Louisiana and Texas. The system is programmed to disseminate all warnings and severe weather statements immediately. The St. Pete Times adds West Central Florida Doppler Radar imagery from the Weather Channel and includes a local Boltek lightning map of the Florida Peninsula. As a public service, the broadcast also includes textual items. such road as and school closures, evacuation orders and feedback messages for customers.

The newspaper's next goal is to expand the retransmission to cover all of NWSO Tampa's County Warning Area. Current signal strength provides EMWIN DataStreme to about 3 million customers in West Central Florida.

Finally, we are working on a 4-page brochure promoting the merits of EMWIN and in particular, the St. Pete Times rebroadcast service of EMWIN.

Jack Belich, Assistant to the President, St. Petersburg Jimes

Now Online: Winter Weather Severity Index

You can now access the Winter Weather Severity Index test developed by NWFSO Cheyenne, WY. The test is currently being conducted in the Cheyenne County Warning Area. The test has generated a lot of national media attention over the past several months and might be of interest to other NWS personnel. The Web address is http://www.crh.noaa.gov/cys/wxtest.html.

Joe Sullivan, WCM Program Manager, CRH

Local Twister Author Share Podium with NWS

In late January, local TV meteorologists and I took part in a 2-hour Severe Weather Awareness Symposium. The event was combined with a book signing at the new Barnes and Noble Bookstore in Springfield, MO. The symposium was generated by Sedalia, MO, Police Captain Tim D. Mosier, author of the recently published book Twisters in the Heart-

land. Mosier is also Deputy Emergency Manager for Sedalia-Petitis County and an NWS storm spotter.

Mosier's book is written for the lay person who wants to know more about severe weather and preparedness. The book also details the numerous tornadoes have struck the Sedalia, MO, area during Mosier's lifetime. I spoke on the NWS watch and warning process and how information reaches the media and NWR listeners. Also discussed were ways people can prepare before a storm arrives and what to do once a warning is issued. NWR 2000 was demonstrated along with a discussion on its role in the warning process and, of course, the new NWR automated voice.

The local TV meteorologists discussed how their stations receive warnings and forecasts from the NWS, and how they pass along NWS information to their listeners. They also discussed their close working relationship with the local NWS office and how it takes a team of professionals from the NWS, emergency management community, and the media to ensure public safety during severe and hazardous weather. Many other questions were answered concerning global warming, climatic changes, and how to become a storm-spotter or chaser.

William Davis, MJC, NWSO Springfield, MO

South Dakota Expand NWR Outreach With Discount Sales Deal

In late April, during South Dakota's Severe Weather Awareness week, KELO-TV and Nyberg's Ace Hardware began offering coupons for \$15 off an NWR receiver. The receiver is a Midland band, so it is not programmable, but it is still a good deal at a good price. People can get the coupon by going to KELO-TV's Web page at http://www.kelotv.com. We are working closely with both parties by doing PSAs, providing maps and offering technical expertise.

Since KELO-TV covers the entire state and Nybergs only has stores in Sioux Falls, Nybergs will furnish a toll free number for those who want to order the radio. They are expecting to sell 10,000 radios. Nyberg's Ace has been an important weather safety partner with this office in the past, so I know this project will be nothing but first class. If you have any questions, feel free to contact me at Todd.Heitkamp@noaa.gov.

Jodd Heitkamp, WCM, NWSFO Sioux Falls, SD

Ground Hog's Day Casts No Shadow

Time flies, people come and go, and technology changes so quickly it is necessary to "call a huddle" once a year. On February 2, NWSO Wilmington, NC, conducted the First Annual Ground Hog Day Gathering.

The meeting brought together County Warning Area team members to talk to each other; learn about NWS activities from MIC Rich Anthony, SOO Reid Hawkins, and WCM Tom Matheson; and to attend a FEMA course, "Warning Coordination," conducted by Matheson.

NWS modernization issues included the transition to WFO status and new technology, especially AWIPS, NWR 2000, EMWIN and the Internet.

The 45 attendees included state, county and city Emergency Managers, TV broadcasters from four TV stations, SKYWARN HAM radio coordinators, Red Cross representatives and staff from a Spanish language coordination group. The meeting included a tour of the NWSO. Attendees loved the gathering. We'll do it again next Ground Hog's Day.

Thomas Matheson, WCM, NWSO Wilmington, NC

Wisconsin Dispatchers Gain Insight into Warning Process

Recently, about 200 sheriff dispatchers in Wisconsin completed a class led by NWSO Green Bay, WI, entitled "Warning and Communication in the National Weather Service." The course was required as part of in-service training for the state's emergency dispatchers.

The hour-long seminar explained the warning process and emphasized the importance of dispatchers in providing quick, accurate communication during severe weather. After a brief explanation of NWS duties, beyond warnings, I explained common terms used by the NWS and spotters. Next the course covered the warning process and the tools used to issue timely and accurate warnings. The class ended with a discussion on a recent F3 tornado, and how the process successfully worked.

For most of the dispatchers, the course was the first time they had met an NWS representative. Many expressed appreciation for this insight into the warning process.

Jeff Last, WCM, NWSO Green Bay, WJ

Publications and Audiovisuals

Digital Versions of Eight Slide Sets Now Available on CD-ROM

Nowadays it's digital this and digital that, so not to be completely outdone, NWS has digitized its most popular hazardous weather slide sets. The project began several years ago when the Regions and NWS Headquarters (NWSH) explored the use of computer equipment in outreach efforts. After NWSH conducted a nationwide risk reduction project and settled on PCs, field offices received laptop computers and LCD displays. With the decision made, the next step was to provide offices with digital images—a logical step, but not an easy one.

NWS has numerous slide sets, some of which are national standards and others are less known. To determine what and how to digitize, I was detailed to Southern Region Headquarters as part of a STAR Program (visiting staff) to work with Southern Region WCM Gary Woodall. The project got a boost when Central Regional WCMs David Runyan, Joe Sullivan and WCM Brian Smith, NWSFO Omaha, NE, joined the team.

Using slide scanning equipment, we began the tedious, often downright boring job of scanning each slide, adjusting colors, removing dust specks and whatever else might be required. Once the individual slide sets were scanned, files were placed on a master CD-ROM used to create duplicates for all field offices, Regional Offices and NWSH. The CD-ROM also includes WordPerfect and Adobe Acrobat versions of the slide scripts. OM Customer Service provided resources for purchasing the blank CD-ROMs. Slide sets scanned include:

- Thunderstorms and Lightning
- Winter Storms
- Hurricane Andrew
- Hurricane Hugo
- Tornado Safety
- Basic Spotter Slide Set
- Advance Spotter Slide Set
- Flash Flood Slide Set.

NWS created and distributed 210 CD-ROMs through regional contact points to all field offices. Linda Kremkau, Customer Service, has a small supply of additional CD-ROMs. She can be reached at **linda.kremkau@noaa.gov** or 301-713-0090 x118.

Brian Peters, WCM, NWSFO Birmingham, AL

Guide for Standard Disaster Safety Messages Just Released!

Major national organizations that study and communicate about disaster safety have joined to produce a new resource guide, *Talking About Disaster: Guide for Standard Messages*.

This Guide provides standardized safety messages for 13 natural hazards and general disaster preparedness topics. The messages have been reviewed and approved by the National Disaster Education Coalition, which delivers disaster preparedness information to the public. Following each message are explanations, statistics, or reasons to reinforce the credibility of the message and correct myths and information. This project was undertaken because research shows when the public receives consistent information, it will prepare and respond when disaster threatens.

The Coalition includes the American Red Cross, FEMA, Institute for Business and Home Safety; IAEM; National Fire Protection Association; NWS; U.S. Department of Agriculture/Cooperative State Research, Education and Education Service; and the USGS.

Users of this resource may include emergency managers, meteorologists, teachers, disaster and fire educators, public affairs/public relations personnel, mitigation specialists, managers and officers, media personnel and/or any other person in the severe weather, earthquake, disaster, or communications communities. The safety information is intended for dissemination to the general public. All content is in the public domain. The Lowes Home Safety Council provided support for development of the Guide.

Any local American Red Cross chapter can order additional copies of this Guide from the Red Cross central warehouse: stock number A4461M. The cost is \$3 per copy. You can access it at http://www.redcross.org/disaster/safety/guide.html.

Rocky Lopes, American Red Cross

Office of Hydrology Offers New Service Assessment and Two Videos

Three new products are now available from the NWS Office of Hydrology:

- South Texas Service Assessment Online—Torrential rains over south and southeast Texas during the weekend of October 17-18, 1998, led to widespread and deadly flooding. A total of 31 people died during the event, and property damage estimates approached three quarters of a billion dollars. OH has prepared a Service Assessment of this event, including Findings and Recommendations. It can be accessed at http://www.nws.noaa.gov/om/service_assessments/txflood.htm
- Hidden Danger-Low Water Crossing—Spanish—NWS has distributed nearly 3,000 copies of the English version of the video, "The Hidden Danger-Low Water Crossing" video to emergency managers, rescue teams, drivers training instructors, state highway departments, etc., since its release in 1996. Riding on the heals of its success, OH commissioned a Spanish version. To obtain copies, contact Larry Wenzel at 301-713-0006, x147.
- New Safety Video—Moving Water: Adventure or Danger?—In mid May, OH will release its newest safety video, "Moving Water: Adventure or Danger?" Copies are being shipped to the Regional Hydrologists for distribution to the field Service Hydrologists and River Forecast Centers.

Larry Wenzel, OH

1997 Summary of U.S. Natural Hazard Statistics

OM has completed the "Summary of U.S. Natural Hazard Statistics for 1997," a report of fatalities, injuries and damage costs caused by severe weather in 1997. The report is compiled using *Storm Data*, information submitted electronically by NWS forecast offices in the 50 states, Puerto Rico, Guam and the Virgin Islands. The 1997 summary can be accessed at: http://www.nws.noaa.gov/om/hazstats.htm.

Here are some key facts:

- Weather and flood-related hazards claimed 600 lives. The average number of deaths for 1988-1997 is 524.
- Floods accounted for the greatest number of fatalities: 118, followed by winter storms/blizzards: 84.
- The total number of weather-related injuries in 1997 climbed to 3,799, compared to 2,711 in 1996.
- Tornadoes caused the most injuries with 1,033.
- Damage caused by severe weather cost the Nation nearly \$10.8 billion in 1997.
- Flooding caused the greatest amount of property damage: \$6.9 billion.
- Extreme cold was responsible for the greatest amount of crop damage: \$304.3 million.
- Of the 600 weather-related fatalities, almost two-thirds were males. Sixty-nine (69%) percent of the male fatalities were between the ages of 20 to 70. Male deaths out paced female deaths in all age categories except the 80 to 90 age group.
- The deadliest weather month in 1997 was January with 108 deaths, followed by July with 91 and March with 85.
- The 30-year average (1968-1997) for flash floods/flood fatalities rose slightly from 138 in 1996 to 140. The 30-year average fatality rate for lightning is 81; tornadoes, 69; and hurricanes, 24. The 10-year average (1988-1997) for cold-related deaths is 38; for heat, 131.

If you would like a copy of the summary, please contact me at 301-713-0090 x118.

Linda Kremkau, Editor, Customer Service

Map Lesson Plan in National Geographic Society Newsletter

NWS, in conjunction with the National Geographic Society (NGS) and NOAA's Coastal Services Center will distribute 12,000-14,000 free copies of the NGS hazards map. The map was published July 1998 as the *National Geographic* magazine supplement. NOAA purchased the maps to give to schools nationwide. The maps offer a lesson plan keyed to Grades 5-8 and adaptable to lower or higher levels.

The maps were developed by a contractor with input from Ros Helz, USGS, and logistical support from NOAA Public Affairs. NWS sponsored the lesson plan, included in the spring 1999 issue of the NGS quarterly newsletter *Update*. For more information, contact me at 301-713-0460 or **JoeG@oar31.oar.noaa.gov**.

Joseph Golden, Senior Meteorologist, Oceanic and Atmospheric Research

States Most Prone to April Tornadoes

As part of an ongoing company-funded research study of tornadic risk, Engineering Analysis Inc. is using Site Assessment of Tornado Threat software to determine the top 20 tornado-prone states for April. The rankings, based on NWS data from 1950 through 1997, are located online at http://eai.home.mindspring.com.

Engineering Analysis, Inc., Huntsville, AL

Weather Channel "Classroom"

The Weather Channel airs a series of programs offering insights into how weather happens. These commercial-free shows are 8 minutes long; they air from 4 a.m. to 4:30 a.m. The shows offer breaks for classroom discussion. Show topics are listed below. For online weather education, see http://www.weather.com/education.

May 24, 27	Look Up! Sky Awareness
May 31, June 3	Climate: A World of Weather
June 7, 10	Hurricanes
June 14, 17	Extremes in Water Cycle
June 21, 24	Sun, Seasons and the Sky
June 28, July 1	Forecasting: Then & Now
July 5, 8	Tornadoes
July 12, 15	Water: Oceans to Air
July 19, 22	Air in Motion
July 26, 29	Thunderstorms: The Weather Machine
August 2, 5	Look Up! Sky Awareness
August 9, 12	Climate: A World of Weather
August 16, 19	Hurricanes
August 23, 26	Extremes in Water Cycle

Laura Buss, Education Department, The Weather Channel

Updated National Audiovisual Center (NAC) and the NWS Publications Lists

The following two pages are updated lists of NWS audiovisuals and publications. The NAC offers many of the NWS slide sets and videotapes to the public for a cost. Please note NAC's phone numbers and costs have changed. In addition, details on how to obtain materials from OM Customer Service are noted.

Also included is a revised listing of the NWS Publications. Most of the Red Cross publications are out of stock at NLSC but the local Red Cross chapters have some available for a small fee.

You can obtain the NWS publications from the NLSC in Kansas City, MO. The maximum number of copies to order at one time is 300 for the tri-logo publications; field guides are limited to 100 copies for each order. Several of these publications can be found on OM's Home Page at http://www.nws.noaa.gov/om/nwspub.htm.

For information on NWS publications, contact me at 301-713-0090 x118 or linda.kremkau@noaa.gov.

Linda Kremkau, Managing Editor

Extra! Extra! AwareNow Offers Latest News from Hazards Community

OM now offers constant updates to *Aware* in an online format called *AwareNow*. OM adds new articles to *AwareNow* within a few days of receiving them, usually the same day. The new publication allows quick access to news from OM, WCMs and others in the hazards community.

To ensure quick loading and easy access, AwareNow is online in html format. All Web links are live, enabling immediate access to more information.

To get an article online, send it to melody.magnus@noaa.gov. To access AwareNow, go to http://www.nws.noaa.gov/om/awarenow.htm.

Melody Magnus, Awarellow Editor

WSOM Chapter Updates and Roster

Attachment A is the WSOM Chapter updates. Attachment B is the Aware Roster: a list of WCMs and SOOs in each NWS Region. Telephone numbers are listed numbers for an office, NOT the direct number. If a name or telephone number has changed, please notify me at 301/713-0217. If you know someone who would like to receive the Aware, please have him or her contact Linda Kremkau at 301/713-0090 x118, e:mail linda.kremkau @noaa.gov.

Melody Magnus, Editor

National Weather Service Slide Sets and Videotapes

The NWS slide sets and videotapes can be purchased from the National Audiovisual Center (NAC) at the address below.

National Technical Information Service National Audiovisual Center (NAC) 5285 Port Royal Road, Rm. 1008 Springfield, VA 22161

Sales Desk -1-800-553-NTIS (6847) or 703-605-6000

Customer Inquiry: 703-605-6050 Fax: 703-605-6900 or 1-888-584-8332 Web site: http://www.ntis.gov Handling fee: \$4 per order.

The NWS slide sets and presenter's guides available from NAC are:

NAME	STOCK NO.	COST
Winter StormsThe Deceptive Killers TomadoesNature's Most Violent Storms Thunderstorms and LightningThe Underrated Killers Hurricane Hugo Hurricane Andrew Advanced Met. Spotter Training Slides Concepts of Severe Storm Spotting Flash Floods and FloodsThe Awesome Power	AVA19250.SS00 AVA19540.SS00 AVA19778.SS00 AVA18529.SS00 AVA19393.SS00 AVA17568.SS00 AVA19930.SS00 AVA19997.SS00	\$100 \$95 \$105 \$130 \$95 \$155 \$110 \$120
The NWS videotapes available from NAC are: "Terrible Tuesday," 1/2" VHS/23 minutes/color/1984	AVA11945.VNB1	\$50
"Hurricane," 1/2" VHS/28 minutes/color/1985 "The Awesome Power," 1/2" VHS/17 minutes/color/1988	AVA17440.VNB1 AVA17096.VNB1	\$50 \$50 \$50

Most of these videotapes and slide sets can be borrowed for presentations or school talks from Weather Service Head-quarters (address below). For availability of these audiovisual materials, please contact Linda Kremkau, Customer Service, WSH, at 301-713-0090 x118.

National Weather Service, NOAA 1325 East-West Highway, Rm. 14370 Silver Spring, Maryland 20910

Other videotapes available from Customer Service are:

Those interested in using portions of the NWS videotapes should contact our NOAA Video Studio at 301-713-1479.

[&]quot;The Hidden Danger—Low Water Crossings," 1/2" VHS/8 minutes/NWS Office of Hydrology/1996

[&]quot;StormWatch," 1/2" VHS/30 minutes/copyright by TESSA/1995

[&]quot;Surviving the Cold," 1/2" VHS/16 minutes/American Red Cross Video Network/1989

[&]quot;Minneapolis Tornado," 1/2" VHS/12 minutes/copyright by KARE-TV/1986

NWS Publications

NOAA PA

NAME

<u></u>	<u></u>
70027	Survival in a Hurricane (Wallet Card)
77014	Flash Flood (Wallet Card)
81011#	Spotter's Guide for Identifying and Reporting Severe
	Local Storms (Out of print)
82002	Dust Storm Driving Safety (Wallet Card)
82004	Watch Out Storms Ahead
85001	Heat Wave (Out of print)
85002	Hawaiian Hurricane Safety Measures with Central Pacific Tracking Chart
85005	Tornado Safety Tips (Como Protegerse En Caso De Tornado) (WC)
85006	Survival in a Hurricane (Como Sobrevivir En Un Huracan) (Spanish 70027) (WC)
86001	Natural Hazard Watch & Warning Poster (English/
91001	Spanish) Hurrisonal A Familiarization Booklet (Out of mint)
91001	Hurricane! A Familiarization Booklet (Out of print) Winter StormsThe Deceptive Killers
91002	Red Cross—Are You Ready for a Winter Storm?
91003	Red Cross—Are You Ready for a Winter Storm? (Spanish
3100 4	Version)
91005*	Red Cross Poster—Are You Ready for a Winter Storm?
71003	(English/Spanish)
92050	Flash Floods and FloodsThe Awesome Power!
92051	SKYWARN Decal
92052+	TornadoesNature's Most Violent Storms
92053+	Thunderstorms and LightningThe Underrated Killers!
92054	FEMA's Emergency Preparedness Materials Catalog
92055	Advanced Spotter's Field Guide
92056	Mariner's Guide to Marine Weather Services
92057*	Red Cross—Are You Ready for a Tornado?
92058	Red Cross—Are You Ready for a Tornado? (Spanish)
92059*	Red Cross—Are You Ready for a Flood or Flash Flood?
92060	Red Cross—Are You Ready for a Flood or a Flash Flood? (Spanish)
92061*	Red Cross Poster—Are You Ready for a Tornado?
) 2 001	(English/Spanish)
93051*	Red Cross Poster—Are You Ready for a Thunderstorm?
93052	Red Cross—Are You Ready for a Thunderstorm? (Spanish)
93053*	Red Cross Poster—Are You Ready for a Thunderstorm?
,,,,,,,	(English/Spanish)
93056	A Pilot's Guide to Aviation Weather Services (replaces
,,,,,,	PA 71005) (Booklet)
93059	A Change in the National Weather Service
93060	Spotter ID Card (Out of print)
94050	HurricanesUnleashing Nature's Fury (March 1996)
94051	Aviation Modernization
94052*	Red Cross—Are You Ready for a Heat Wave?
94053*	Red Cross—Are You Ready for a Hurricane?
94054	Red Cross—Are You Ready for a Hurricane? (Spanish)
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NOAA PA

NAME

94055*	Red Cross Poster—Are You Ready for a Hurricane?
	(English/Spanish)
94056	Red Cross—Are You Ready for a Heat Wave? (Spanish)
94057*	Red Cross Poster—Are You Ready for a Heat Wave?
	(English/Spanish)
94058	Safe Boating Weather Tips (Revised July 1998)
94059	River and Flood Program (Hydrologic Services Program)
94061	NOAA Weather Radio Frequency Pamphlet
96051	National Centers for Environmental Prediction
96052	Key to New International Aerodrome Forecast (TAF) and
	New Aviation Routine Weather Report (METAR)(Card)
96053	NWR Decal
96054	MSC-1, Eastport, ME, to Montauk Point, NY
96057	MSC-4, Cape Hatteras, NC, to Savannah, GA
96058	MSC-5, Savannah, GA, to Apalachicola, FL
96061	MSC-8, Mexican Border to Point Conception, CA
96062	MSC-9, Point Conception, CA, to Point St. George, CA
96063	MSC-10, Point St. George, CA, to Canadian Border
96064	MSC-11/12, Great Lakes
96065	MSC-13, Hawaiian Waters
96066	MSC-14, Puerto Rico and Virgin Islands
96067	MSC-15, Alaska Waters
96068	MSC-16, Guam and the Northern Mariana Islands
96070	NOAA Weather Radio Brochure (Out of print)
96071	Atlantic Hurricane Tracking Map - 8-1/2" x 11"
96072	Atlantic Hurricane Tracking Map - 17" x 22"
	(Out of print)
96073	Pacific Hurricane Tracking Map - 12" x 24"
96074E	The Hidden Danger-Low Water Crossing (English)
96074S	The Hidden Danger—Low Water Crossing (Spanish)
96076	ASOS Guide for Pilots (Booklet)
97050	Basic Spotters' Field Guide
0002	NOAA Brochure

Not available from NLSC. Available on OM's Home Page (http://www.nws.noaa.gov/om/nwspub.htm) in text version only.

⁺ Available in Braille. Contact your local NWS Office, Region, or Weather Service Headquarters.

^{*} Available from your local Red Cross chapter only.

Attachment A—Update on OM's WSOM Chapters

4 40		D 00	
A-40	Service Change Process	D-20	Aviation Area Forecasts
D 16	Draft revision completed.		OML effective November 5, 1998. Will begin updating chapter possibly combining with D-35 in 1999. Backup
B-16	Marine Reporting Station		
D 10	To be updated in 1999.		and new VOR chart in progress. WMO headers/AFOS PILs for new areas.
B-19	Fire Weather Stations Will be undeted and consolidated with D 06 in 1000	D-22	Domestic SIGMET
D 20	Will be updated and consolidated with D-06 in 1999.	D-22	
B-30	Voluntary Observing Ship Program Due in 1999.		OML effective November 5, 1998. Currently working on updating chapter combining D-22 and D-38. Backup and
B-90	Special Warning Program Observations		new VOR chart in progress.
D-30	To be updated in 1999.	D-23	Special Aviation Forecasts and Events
C-11	Zone and Local Forecasts (main section)	D-23 D-24	Wind and Temperature Aloft Forecasts
C-11	To be updated in 1999.	D-24	Currently working on updating chapter.
C-11	Zone and Local Forecasts, Appendix A	D-25	Air Traffic Operations Support
C-11	(Zone Forecast Maps)	D-23	Pen and ink changes due after coordination with FMH-12.
	Update expected summer 1999.	D-30	Transcribed Weather Broadcast Text Products
C-40	Severe Local Storm Watches, Warnings and Statements	D-30	OML effective Nov. 5, 1998.
C-40	OML issued April 1998.	D-31	Aviation Terminal Forecasts
C-41	Tropical Cyclone Program	D-31	Page changes effective Nov. 5, 1998.
C-41	A draft will be sent to regions by mid-April. A final chap-	D-35	International Area Forecasts
	ter will be available by the end of May.	10-33	Should be combined with D-24; timing to be determined.
C-42	Combined Winter Storm and Non Precip Hazards	D-36	International/Aviation Service Arrangements
C-44	OML under development. Due in 1999.	5-30	Should be combined with D-24; timing to be determined.
C-43	Coastal Flood Program	D-38	International SIGMET
0 15	Due in 2000.	50	Currently working on updating chapter combining D-22
C-45	Meteorological Discussions and Forecast Coordination		and D-38.
	An OML to C-45 defining the state liaison office policy is	D-51	Marine Services for Coastal, Offshore and High Seas,
	being drafted for field review in 1999.]	Appendix B
C-47	County Warning Areas, Appendix A		Changes effective Dec. 1, 1998.
	Page changes to be issued in 1999.	D-52	Marine Services for the Great Lakes
C-49	Warning Coordination and Hazard Awareness		OML effective Dec. 1, 1998.
	Review and update began in early June 1997. Still in OM	D-80	Familiarization Flights
	for review. First draft will not reach field until 1999.		Chapter in review.
C-60	Radio/TV Dissemination;	D-82	Training Program for Pilot Weather Briefers
C-61	Telephone Dissemination;	1	Initial draft sent to Regions and Aviation Program at WSH
C-62	Newspaper Dissemination;		for comment on Oct. 22, 1998. Due spring 1999.
	Will begin updating and probably consolidating in 1999.	D-90	Support for Accident Investigation and Litigation
C-63	NOAA Weather Wire Service (NWWS)		Transmittal Memo issued July 15, 1997, #97-8.
	Update due 2000.	D-91	Aviation Liaison and User Support Program
C-64	NOAA Weather Radio Program		Preliminary work to update, adjust and reassign the con-
	Chapter effective December 21, 1998.		tents of these chapters has been completed. Awaiting re-
C-66	Dissemination of Public Warnings		sources to complete the job.
	Will consolidate into chapter C-49 in 1999.	F-42	Storm Data and Related Reports
C-67	News Wire Dissemination		An OML has been released to accommodate changes as-
	Will begin updating and probably consolidating in 1999.		sociated with Paradox II the new Storm Data software.
C-75	National Verification Program		Other minor changes also have been included.
	Draft completed and sent to region in mid-April. Chapter	F-60	Tsunami Warning Service
	will be finalized before AWIPS implementation in June.		OML issued effective April 1998.
D-06	Fire Weather Services	F-61	Earthquake Reporting Program
	Will be updated in 1999 and consolidated with B-19,	1	Chapter issued March 6, 1996.
	D-06, OML: Duties of IR Mets Requiring Exposure to	J-02	Significant Hydrometeorological Events, Post-Storm
_	Hazardous Situations.		Data Acquisition, and Service Assessments
D-07	Marine Weather Services		Chapter issued Sept. 28, 1998.
	To be updated in 1999.	J-08	Nuclear Emergency Response
			Chapter update 1999.

Attachment B-WCM/SOO Roster

WCM	SOO	Location	Telephone
NWS Headqı	uarters		
Eastern Regio	on		
Rick Watling, Region	nal (Focal) WCM Program Manager		516-244-0123

Solomon Summer, HS	D Chief	•••••	516-244-0111
Dick Westergard	Warren Snyder	Albany, NY	518-435-9568
		Baltimore, MD/Washington, DC	
Vacant	Jeff Waldstreicher	Binghamton, NY	607-770-9531
		Boston, MA	
		Buffalo, NY	
		Burlington, VT	
Hendricus Lulofs	Dan Cobb	Caribou, ME	207-498-2869
Fom Dunham	Rich Grumm	Central Pennsylvania, PA	814-234-9412
erry Harrison	Steven Brueske		803-744-3207
Dan Bartholf	Dan Luna	Charleston, WV	304-746-0173
		Cincinnati, OH	
Steve Naglic	Michael Cammarata	Columbia, SC	210-203-2370
Vince DiCarlo	I arm I aa	Greenville-Spartanburg, SC	803-703-3301
num Euroiana	Comin Condall	Greenville-spartanourg, SC	804-848-1332
Laura Furgione	Carin Goodaii	Morehead City, NC	919-223-5122
		New York City, NY	
		Philadelphia, PA	
Rich Kane	Josh Korotky	Pittsburgh, PA	412-262-1591
ohn Jensenius	Joseph Fred Ronco	Portland, ME	207-688-3216
George Lemons	Kermit Keeter	Raleigh/Durham, NC	919-515-8209
Mike Emlaw	Steve Keighton	Roanoke, VA	540-552-0084
Bill Sammler	Hugh Cobb	Wakefield, VA	757-899-4200
Γom Matheson	Reid Hawkins	Wilmington, NC	910-762-4289
Southour Doc	•••		
Gary Woodall, Regio Bernard Meisner, Re	onal WCM Program Manager gional SOO Program Manager		817-978-2671
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chie	onal WCM Program Manager gional SOO Program Manager		817-978-2671 817-978-2674
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chio Keith Hayes	onal WCM Program Manager egional SOO Program Manager ef		817-978-2671 817-978-2674 505-243-0702
Gary Woodall, Region Bernard Meisner, Referry Nunn, HSD Chickeith Hayes	onal WCM Program Manager gional SOO Program Manager ef Deirdre Kann Richard Wynne		817-978-2671 817-978-2674 505-243-0702 806-335-1121
Gary Woodall, Region Bernard Meisner, Referry Nunn, HSD Chickeith Hayes	onal WCM Program Manager rgional SOO Program Manager ef		817-978-2671 817-978-2674 505-243-0702 806-335-1121 770-486-1333
Gary Woodall, Region Bernard Meisner, Referry Nunn, HSD Chickeith Hayes	onal WCM Program Manager		
Gary Woodall, Regio Bernard Meisner, Re erry Nunn, HSD Chic Keith Hayes Douglas Crowley Barry Gooden Larry Eblen	onal WCM Program Manager		
Gary Woodall, Regio Bernard Meisner, Re erry Nunn, HSD Chic Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker	onal WCM Program Manager	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX	
Gary Woodall, Regio Bernard Meisner, Re erry Nunn, HSD Chie Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker	onal WCM Program Manager	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX	
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chic Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker Ferry Huber	onal WCM Program Manager	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX	
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chie Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker Ferry Huber John Stefkovich John Fausett	onal WCM Program Manager ef Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX	
Gary Woodall, Regio Bernard Meisner, Referry Nunn, HSD Chie Keith Hayes Douglas Crowley Barry Gooden Brian Peters Don Ocker Terry Huber In Stefkovich John Fausett Gene Hafele	onal WCM Program Manager egional SOO Program Manager Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain Steve Allen	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX	
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chie Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker Jerry Huber John Stefkovich John Fausett Gene Hafele	onal WCM Program Manager egional SOO Program Manager Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain Steve Allen Alan Gerard	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX Jackson, MS	
Gary Woodall, Regio Bernard Meisner, Referry Nunn, HSD Chic Keith Hayes Douglas Crowley Barry Gooden Brian Peters Don Ocker Ferry Huber Gohn Fausett Gene Hafele James Butch Fred Johnson	onal WCM Program Manager egional SOO Program Manager Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain Steve Allen Alan Gerard Pat Welsh	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX Jackson, MS Jacksonville, FL	
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chic Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker Ferry Huber John Stefkovich John Fausett Johnson Fred Johnson Howard Waldron	onal WCM Program Manager egional SOO Program Manager Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain Steve Allen Alan Gerard Pat Welsh Steve Parker	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX Jackson, MS Jacksonville, FL Knoxville/Tri-Cities, TN	
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chie Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker Ferry Huber John Stefkovich John Fausett James Butch Fred Johnson Howard Waldron Wayne Presnell	onal WCM Program Manager egional SOO Program Manager. ef	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX Jackson, MS Jacksonville, FL Knoxville/Tri-Cities, TN Key West, FL	
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chie Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker Terry Huber John Fausett John Fausett James Butch Fred Johnson Howard Waldron Wayne Presnell Roger Erickson	onal WCM Program Manager egional SOO Program Manager Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain Steve Allen Alan Gerard Pat Welsh Steve Parker Jack Settelmaier Felix Navejar	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX Jackson, MS Jacksonville, FL Knoxville/Tri-Cities, TN Key West, FL Lake Charles, LA	
Gary Woodall, Regio Bernard Meisner, Re Jerry Nunn, HSD Chie Keith Hayes Douglas Crowley Barry Gooden Larry Eblen Brian Peters Don Ocker Terry Huber John Fausett John Fausett James Butch Fred Johnson Howard Waldron Wayne Presnell Roger Erickson John Robinson	onal WCM Program Manager egional SOO Program Manager Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain Steve Allen Alan Gerard Pat Welsh Steve Parker Jack Settelmaier Felix Navejar George Wilken	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX Jackson, MS Jacksonville, FL Knoxville/Tri-Cities, TN Key West, FL Lake Charles, LA Little Rock, AR	
Bernard Meisner, Re Jerry Nunn, HSD Chic Keith Hayes	onal WCM Program Manager egional SOO Program Manager Deirdre Kann Richard Wynne Gary Beeley Jim Ward Kevin Pence Shawn Bennett Andy Patrick Mike Foster Val MacBlain Steve Allen Alan Gerard Pat Welsh Steve Parker Jack Settelmaier Felix Navejar George Wilken Loren Phillips	Albuquerque, NM Amarillo, TX Atlanta, GA Austin/San Antonio, TX Birmingham, AL Brownsville, TX Corpus Christi, TX Dallas/Fort Worth, TX El Paso, TX Houston/Galveston, TX Jackson, MS Jacksonville, FL Knoxville/Tri-Cities, TN Key West, FL Lake Charles, LA	

WCM	SOO	Location	Telephone
John White	Jerry Rigdon	Memphis, TN	901-544-0399
im Lushine	Jack Gross	Miami, FL	305-229-4522
George Mathews	Brian Francis	Midland/Odessa, TX	915-563-5006
Garv Beeler	Jeff Medlin	Mobile, AL	334-633-6443
		Nashville, TN	
Frank Revitte	Mike Koziara	New Orleans/Baton Rouge, LA	504-522-7330
		Oklahoma City, OK	
		San Angelo, TX	
		San Juan, PR	
		Shreveport, LA	
		Tampa Bay Area, FL	
Preston Leftwich, Regio	onal SOO Program Manager		816-426-5672
George Marshall	Ken Harding	Aberdeen, SD	701 250 4224
Daniei Noan	Viggo Jensen	Bismarck, ND,	207 772 2469
		Cheyenne, WY	
Im Allsopp	Ken Labas	Chicago, IL	210 201 6720
James Meyer	Kay Wolf	Davenport, IA	202 261 0661
		Denver/Boulder, CO	
		Des Moines, IA,	
		Detroit, MI	
		Dodge City, KS	
		Duluth, MN	
		Eastern North Dakota, ND	
		Goodland, KS	
		Grand Junction, CO	
		Grand Rapids, MI	
	Eugene Brusky	Green Bay, WI	402 462 2127
Carra Virana	Dist. Essald		402-402-2127
Steve Kisner	Rick Ewald		
Steve Kisner	John Kwiatkowski	Indianapolis, IN	317-856-0361
Steve Kisner David Tucek Jim Keeney	John Kwiatkowski	Indianapolis, IN	317-856-0361
Steve Kisner David Tucek Jim Keeney Bill Bunting	John Kwiatkowski Michael Lewis Peter Browning		317-856-0361 606-666-4856 816-540-5147
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Steve Kisner	John Kwiatkowski Michael Lewis Peter Browning Dan Baumgardt Jeff Hedges		317-856-0361 606-666-4856 816-540-5147 608-784-8275 217-732-4029
Steve Kisner	John Kwiatkowski Michael Lewis Peter Browning Dan Baumgardt Jeff Hedges Ted Funk	Indianapolis, IN Jackson, KY Kansas City/Pleasant Hill, MO LaCrosse, WI Lincoln, IL Louisville, KY	317-856-0361 606-666-4856 816-540-5147 608-784-8275 217-732-4029 502-969-8842
Steve Kisner	John Kwiatkowski Michael Lewis Peter Browning Dan Baumgardt Jeff Hedges Ted Funk Ed Fenelon	Indianapolis, IN Jackson, KY Kansas City/Pleasant Hill, MO LaCrosse, WI Lincoln, IL Louisville, KY Marquette, MI	317-856-0361 606-666-4856 816-540-5147 608-784-8275 217-732-4029 502-969-8842 906-475-5782
Steve Kisner David Tucek Jim Keeney Bill Bunting Todd Shea Rod Palmer Norman Reitmeyer Jack Pellett Rusty Kapela	John Kwiatkowski Michael Lewis Peter Browning Dan Baumgardt Jeff Hedges Ted Funk Ed Fenelon John Eise	Indianapolis, IN Jackson, KY Kansas City/Pleasant Hill, MO LaCrosse, WI Lincoln, IL Louisville, KY Marquette, MI Milwaukee/Sullivan, WI	317-856-0361 606-666-4856 816-540-5147 608-784-8275 217-732-4029 502-969-8842 906-475-5782 414-297-3243
Steve Kisner David Tucek Jim Keeney Bill Bunting Todd Shea Rod Palmer Norman Reitmeyer Jack Pellett Rusty Kapela Todd Krause	John Kwiatkowski Michael Lewis Peter Browning Dan Baumgardt Jeff Hedges Ted Funk Ed Fenelon John Eise Richard Naistat	Indianapolis, IN Jackson, KY Kansas City/Pleasant Hill, MO LaCrosse, WI Lincoln, IL Louisville, KY Marquette, MI	317-856-0361 606-666-4856 816-540-5147 608-784-8275 217-732-4029 502-969-8842 906-475-5782 414-297-3243 612-361-6670

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Alaska Region	David Bright	Spokane, WA	
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Alaska Region Greg Matzen, Regiona Gary Hufford, Regiona David Goldstein John Lingaas Robert Kanan Bruce Turner	I WCM Program Manager al SOO Program Manager Carven Scott Kraig Gilkey Carl Dierking (no SOO position)	Spokane, WA	
Alaska Region Greg Matzen, Regiona Gary Hufford, Regiona David Goldstein John Lingaas Robert Kanan Bruce Turner	David Bright I WCM Program Manager al SOO Program Manager Carven Scott Kraig Gilkey Carl Dierking (no SOO position)	Spokane, WA Tucson, AZ Anchorage Fairbanks Juneau Palmer (ATWC)	
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Alaska Region Greg Matzen, Regiona Gary Hufford, Regiona David Goldstein John Lingaas Robert Kanan Bruce Turner Pacific Region Mark Jackson, Regiona Thomas Heffner Tom Tarlton	I WCM Program Manager al SOO Program Manager Carven Scott Kraig Gilkey Carl Dierking (no SOO position) al WCM Program Manager Paul Jendrowski	Spokane, WA Tucson, AZ Anchorage Fairbanks Juneau Palmer (ATWC) Honolulu, HI	
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Alaska Region Greg Matzen, Regiona Gary Hufford, Regiona David Goldstein John Lingaas Robert Kanan Bruce Turner Pacific Region Mark Jackson, Regiona Thomas Heffner Jom Tarlton Akapo Akapo	I WCM Program Manager al SOO Program Manager Carven Scott Kraig Gilkey Carl Dierking (no SOO position) al WCM Program Manager Paul Jendrowski	Spokane, WA Tucson, AZ Anchorage Fairbanks Juneau Palmer (ATWC) Honolulu, HI	