

2012 INTERNATIONAL OPEN GOVERNMENT DATA CONFERENCE



Does Open Data Lead to Open Government?

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Objectives of the project



- Develop a framework to understand the impact of transparency policies on governance outcomes
- Identify critical elements of effective transparency policies and initiatives
- Preliminary framework, piloted on a few prominent case studies

What open government outcomes are we looking at



- Transparency, Accountability, Participation (WB 2007 GAC Strategy)
- Transparency, Participation, Collaboration (Open Gov. Memorandum)
- Information Transparency + Public Engagement + Accountability (Heller)

Transparency Results Chain



Transparency Regime
Information Characteristics, Key
Actors, Disclosure mechanism,
Enabling Environment



Open Gov Outcomes
More Accountability, More
Participation, Less Corruption



Development Outcomes
Better Policies, Better Services,
More efficient public expenditures

For each initiative, we looked at



- **Objectives** of the Policy/Initiative
- **Characteristics of information** (Private/Public Interest)
- **Key users** (Citizens, Civil society, Gov. Officials)
- **Disclosure Mechanism** (Voluntary/Mandatory, Reactive/Proactive)
- **Enabling Environment** (Sanctions, Checks & Balances)
- **Outcomes** (Accountability? Participation? Less Corruption? More efficiency?)

SUBSIDIOS

AL CAMPO EN MEXICO



- RTI : Improving accountability
 - Farm Subsidies (Public)
 - FUNDAR (Civil society)
 - Mandatory + Reactive
-
- Officials Sanctioned, Some changes in policies, but relapse of corruption
 - Strong IFAI, strong CSOs, checks and balances moderate



RECOVERY.GOV
TRACK THE MONEY



- **Citizen Monitoring, Accountability**
- **Recovery Funding (public funds), reporting on the progress of funded projects**
- **Gov. officials, CSOs moderately, citizens weak engagement**
- **Mandatory + Proactive**
- **High transparency, effective tracking of funding**
- **Government commitment, administrative capacity, technology**





Checkmyschool.org

Promoting transparency and social accountability



- Accountability in edu funds, citizen engagement
- Data on public schools
- ANSA-EAP


- Voluntary + Reactive
- Participation, collaborative problem-solving, monitoring
- Gov commitment, CSO capacity, decentralization



Citizen Charter



- Accountability & Efficiency
- Terms of public service provision
- Citizens, civil society
- Mandatory + proactive
- Effective where CSOs engaged actively - intermediaries, trainers, not so effective in direct citizen engagement
- Moderate Gov commitment, robust civil society



CITIZEN'S CHARTER

DIRECTORATE GENERAL QUALITY ASSURANCE

Vision
DGQA will provide world class Quality Assurance services to the Armed Forces ensuring total user satisfaction.

Mission
To enhance knowledge skills, create systems and evolve methodologies for achieving operational excellence at all levels.

Key Services

1. Technical Assistance / Advice on product configuration identification, procurement, test and evaluation during pre-production and post-production stage.
2. Preparation and issue of quality related documents and document control.
3. Issue of DGQA Approvals, Assignment Lists and Cataloguing of defence stores.
4. Provide Quality Assurance cover through Quality Audit and Surveillance at manufacturer's end.
5. Provide product support during the life cycle by interaction, defect investigation and attending customers requirements.

Preliminary Findings



- Citizens rarely engage unless information is of direct, immediate relevance
- Role of Civil Society as intermediaries absolutely critical
- Reactive mechanisms were more effective in engaging stakeholders
- Several elements of the enabling environment need to be considered (gov't commitment)
- Transparency initiatives were useful in improving efficiency, but not always accountability and participation

Next Steps



- Further develop and refine the framework, particularly on enabling environment
- Expand the analysis to more cases
- Develop a web platform to collaborative develop and share the case studies



Thank You

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