



Army & Air Force Exchange Service  
P.O. Box 660202  
Dallas, TX 75266-0202  
(214) 312-2011

To our Valued Suppliers:

AAFES' Catalog & e-Commerce Division has made enhanced modifications to the customer order tracking system. This will allow customers to have increased visibility of their order.

Suppliers that are using ECOMS for ASNs and invoicing should ensure that the tracking number and carrier name is entered in ECOMS along with the ship date. Any questions on ECOMS should be directed to Laura Mansfield, [mansfield@aafes.com](mailto:mansfield@aafes.com), 214-312-4621.

AAFES' expectation is that vendor partners will work hand in hand to make the new system work effectively. Should you have questions or concerns, please contact the buyer for more details.

Thank you for your continued support. We appreciate your efforts and desire to serve the Best Customers in the World!

Sincerely,

**Michael T. Gerth**  
**Vice President - Direct Marketing**  
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