



Copy of Issues

Thursday, June 21, 2012

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Issue Number	Title	Opened Date	Status	Description	Due Date	Issue Resolution	Date Issue Closed
GAR-12-030	New Telephone/Internet Provider	06-Jun-12	Open	Community members are concerned that current TKS contract will not be honored by the new AAFES "bundle" support and there maybe issues with transferring from TKS to the new contractor provided infrastructure.	31-Jul-12	DPW and Housing will work closely with AAFES and the IMCOM-Region POC to ensure this issue is addressed with the new contractor (once the contractor has been identified). IMCOM Region requested to spearhead a bridge clause or exit clause from existing contracts in the new service provider statement of work.	
GAR-12-031	School and CYS Physicals	06-Jun-12	Open	There is no current support process in place to provide medical support for required school and Child and Youth Services physicals.	31-Jul-12	COL Saenz will address this issue with the Bavarian Medical Command Commander. Also, ACS will work with the community to address this issue through AFAP.	
GAR-12-032	On-Boarding and Introduction of New Chaplain	06-Jun-12	Closed	Community members inquired about a possible "meet and greet" with the incoming Chaplain to better acquaint him with the community and meet the parishioners.	22-Jun-12	Community members have come together and have scheduled a pot luck at the chapel to facilitate the integration of the Chaplain into the community.	
GAR-12-004	Recyclable Container Markings	15-Dec-11	Open	Lack of comprehensible placards on recyclable bins causes some residents to improperly recycle their trash.	29-Jun-12	New container labels have been procured. However, in order to have them properly adhere to the containers we must wait for an optimal weather window. The labels contain large graphics that clearly define the type of recyclables that go into each container. UPDATE 24 APRIL: Labeling of bins will be executed by 07 MAY 2012. UPDATE 20 JUNE: Recycling stickers are scheduled to be placed on all containers this month, subject to the availability on the DPW Roads and Grounds service order execution.	

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GAR-12-009	Housing Area Internet Speed	08-Dec-11	Open	Internet speed in the housing area is extremely slow.	31-Oct-12	UPDATE 24 APR: Two solutions are underway. (1) Alternative Internet Service Provider solicitation out from AAFES with a projected June 2012 award, (2) A \$230k infrastructure upgrade project is being scoped by USAG Garmisch DPW in order to overcome transmission speed issue with existing leased cabling. (3) Project will require coordination with AAFES incoming contractor to ensure project meets new providers connectivity requirements. Earliest completion date: OCT 2012.	

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GAR-12-010	Water Temperature/Pressure in Housing Units	08-Dec-11	Open	Water temperature in a few specific units seems to fluctuate despite DPW efforts to regulate the water pressure with the city and installation of new temperature control units on the showers.	30-Jun-12	<p>DPW has increased the overall system pressure (by 1 bar) which has resulted in a much more stable overall temperature situation. Minor temperature fluctuations will continue, driven by the overall Garmisch-Partenkirchen water pressure stability issues. A USAG Garmisch project that permanently upgrades the water system booster pumps serving the garrison footprint has been funded and is currently under design. Construction is anticipated in fall 2012. Housing residents will be informed as that project progresses.</p> <p>UPDATE 24 APR: Materials ordered for phase I. Work scheduled for 28/29 MAY. UPDATE 20 JUNE: The parts did not arrive in time for a 28/29 MAY repair. We have now been told that all parts have arrived and we are scheduled to install the Phase I requirements during the 25-29 June. The housing office has coordinated appointments with all affected residents. Hot water will need to be turned off while the repairs are being made (0700 - 1700 daily). Further plumbing repairs at the stairwell units will be executed through a Corps of Engineer contract to be awarded no later than September 2012.</p>	
GAR-12-029	Housing Area Playground Equipment	06-Jun-12	Closed	A community members was concerned that housing area playground equipment was improperly labeled for age use.	18-Jun-12	After further investigate it was determined that the playground equipment is labeled correctly.	

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GAR-12-014	Kramer Tunnel By-Pass Road Lighting and Speed Limits	09-Feb-12	Open	Residents along the fence line have inquired about the speed limit that will be assigned along the new Kramer Tunnel Road and how high the road lights are expected to be. (Will they be higher than the berms?)	31-Jul-12	DPW will coordinate with the Kramer Tunnel Construction firm in regards to the residents' inquiries. DPW will also recommend to contractor that any planned street lighting along the road be unobtrusive to our housing area residents. UPDATE 26 MAR: The County has not yet determined the final speed limit requirements nor the location/height of the street lighting along the tunnel road as this part of the project has yet to be funded.	
GAR-12-015	Replanting Trees removed for the interim fencing	09-Feb-12	Open	Residents inquiry regarding replanting of trees that were removed to make room for the interim perimeter fence.	31-May-12	DPW will coordinate a terrain walk with the forestmeister and the Garrison Command group to determine prime tree replanting locations. UPDATE 24 MAR: The city is coordinating with the tunnel contractor to replace 9 trees that were cut down. The replanting will occur in conjunction with the final placement of the perimeter fence. Expected completion will be APR - MAY time frame. UPDATE 20 JUN: Tree planting with final topsoil placement and seeding is projected for September 2012, consistent with Host Nation requirements for new plant material. The work must follow the perimeter fence completion.	

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GAR-12-016	Carports and Mailboxes	09-Feb-12	Open	Current QOL housing projects include construction of carports and installation of intercom/mailbox in the on post family housing stairwell units. DPW will relook the scope of the carports project to ensure we are erecting units that blend into the Bavarian architecture and are of lasting quality. Also, residents questions the need to install new mailboxes in the housing units as there is no mail service in these areas.	30-Mar-13	DPW will re-scope the carport project to ensure quality products are being installed. DPW will also review the intercom/mailbox project for possible cost savings by eliminating the mailbox option. Feedback will be provide to the residents on both issues. UPDATE 07 APR: Carport project has been deferred to FY 13 - Region is reviewing funding requirements. Mailboxes will only be replaced on Duplex Housing. Stairwells will receive new door intercom systems. UPDATE 20 JUN: Field work will begin with a revised scope of work in November 2012 to include removal of existing mailboxes and intercoms at the stairwell units and replacing these with stand-alone intercoms. The duplex units will receive intercoms along with a replacement mailbox face.	
GAR-12-017	Circle Quarters fencing project	09-Feb-12	Open	New separation fencing will be installed throughout the circle housing area backyard. Current resident concern is: access between yards for mowing issues, and rear gating to allow access to the perimeter walking path.	31-Oct-12	Housing and DPW will coordinate a meeting with residents to discuss required options and to assist in fencing style selection. UPDATE 29 APR: Design style presented during Area Coordinator meeting. Fencing will have gates to the rear as well as gates to adjacent quarters. Installation dates: SEP - OCT 2012. UPDATE 20 JUNE: The Bauamt will proceed with the bidding process in June for the circle quarters fencing project. Per earlier discussion and requests from residents the wooden yard fencing will include gates that link adjacent quarters, the front of the quarters and also provide access to the perimeter trail.	

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GAR-12-020	Landscaping	09-Feb-12	Open	Residents inquired about the feasibility to initiative self-executed beautification projects as well as the scope of the funded area landscaping project.	05-Oct-12	Residents should obtain housing office approval prior to initiating any significant beautification projects (pruning trees, planning trees, removing trees/bushes). A meeting and walkthrough will be scheduled with residents to explain the scope of the funded landscaping project. UPDATE 20 JUNE: The Bauamt Project for landscaping additions will be a significant plus for both duplex and stairwell residents. Current schedule remains in effect for SEP/OCT timeframe. In concert with Host Nation requirements, we have added provisions for tenant engagement and support in common areas. More to follow as the Bauamt finalizes the specifics of this project.	