

ACCEPTANCE TESTING (AT) TEST SITE GUIDELINES

Acceptance Test (AT) Environment Guidelines

The Acceptance Test (AT) environment was established for the following purposes:

- Acceptance/ Performance testing of forms and functionality prior to production releases
- S2S testing by agencies and applicants

Acceptance Testing environment: <http://at07web.grants.gov/>

Primary Use

The primary use of AT is for the Grants.gov team to test changes to the Grants.gov system before deploying them into the production environment. Therefore, agencies and applicants are asked to follow these guidelines so that the AT environment is able to handle all of these activities without jeopardizing its primary function as the Grants.gov internal test system. In addition, following these guidelines will help ensure that agency and applicant users of AT will be able to use the system in the most equitable manner possible.

Load Testing

Load testing is not permitted in the AT environment. The AT system is not built to handle the volume of applications that production does. Please keep your daily number of submissions to a “reasonable” limited number that are of average-sized applications.

Peak Usage Time

Peak usage times of AT tend to be from Monday through Friday from 10:00 a.m. to 3:30 p.m. Eastern Time. Delays in processing times and unexpected downtimes are more likely to occur during these times. Please plan your testing accordingly.

Report a Potential Issue

To report a potential issues with Acceptance Testing environment, please send an email to the Grants.gov Contact Center at support@grants.gov or call 1-800-518-4726 and include the following information to expedite the investigation and resolution of the issue:

- Description of issue
- Tracking numbers
- Opportunity numbers
- Time issue occurred or was noticed

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- Contact name, email, and phone number
- Error messages or other information that might be helpful to the Grants.gov team in troubleshooting the issue

Announcement of New System Builds

Grants.gov will publish information about new system builds on AT in advance. However, please be aware that Grants.gov may need to deploy changes to the AT environment at any time, and this may result in unexpected downtimes or temporary outages of certain functionality.

Advance Notice

Please inform Grants.gov *two-weeks* in advance when you are planning to use the AT system heavily for any extended period of time or when you are under a tight deadline.

Restrictions of Use

As the use of AT grows, Grants.gov may find it necessary to restrict the use of AT and schedule the use of AT by agencies and applicants. However, to date, we have had a great deal of cooperation regarding the use of the testing completed by both the applicant and agency community on AT. We wish for this type of cooperation to continue so that everyone can take advantage of this testing environment without Grants.gov placing restrictions on its use. Please be considerate of your fellow testers.

Be advised that the production system is always the top priority for Grants.gov support. The Grants.gov team will handle issue reports in AT in a lower priority to those in production. Testing of any sort (i.e. application package submission) within the live Production environment is strictly prohibited. All S2S privileges will be revoked for any certificate associated with a test application package in the Production environment. All testing for Grants.gov must be completed in the AT environment.