

**Social Security Advisory Board
Minutes
Board Meeting
November 16, 2011**

Location: 400 Virginia Avenue, S.W., Suite 625
Washington, D.C. 20024

Time: 8:45 a.m. – 4:00 p.m.

SSAB Members: Marsha Katz, Acting Chair
Jagadeesh Gokhale
Dorcas Hardy
Mark Warshawsky

Presenters: Patrick O’Carroll, Inspector General, SSA
James Kissko, Deputy Inspector General, SSA
Ronald Raborg, Deputy Commissioner for Quality Performance,
SSA
Joanne Gasparini, Executive Lead for Improper Payments in
OQP, SSA
Robert Weathers, Deputy Associate Commissioner for
Program Development and Research, SSA
Paul O’Leary, Project Director for Ticket to Work
Evaluation in the Office of Program Development and
Research, SSA

SSAB Staff: Debi Sullivan, Acting Staff Director
Jackie Chapin
Jeremy Elder
Joel Feinleib
Beverly Rollins
David Warner

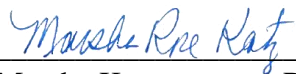
During the November meeting, the Board held one fact finding session and met in executive session. In the morning, the members met with Patrick O’Carroll and James Kissko to discuss recent activities and investigations of the Office of the Inspector General. During lunch, the Board met with Ronald Raborg and Joanne Gasparini to discuss SSA’s Office of Quality Performance’s organization and activities. Mr. Raborg described OQP’s workloads, and noted that OQP is now fully virtualized—its work can be performed anywhere and is no longer regionalized. Ms. Gasparini described SSA’s experience with improper payments and stated that with Old-Age, Survivor, and Disability Insurance payments, SSA has 99.75 percent overpayment accuracy and 99.6 percent underpayment accuracy. With Supplemental Security Income payments, SSA has a 93.3 percent overpayment accuracy and 97.6 percent underpayment accuracy.

In the afternoon, the Board members met with Robert Weathers and Paul O’Leary to discuss SSA’s Ticket to Work program and its results in helping disability claimants return to work. Mr. O’Leary described what SSA has found with regard to when claimants attempt to re-enter the workforce, and the percentage of claimants who are successful in leaving the disability rolls. He discussed SSA’s Ticket Research File, which is an analytic data file of SSA beneficiaries with disabilities. The goal of the TRF is to build a comprehensive data set that is useful in different

disability research applications and to help research get up and running more quickly. Mr. O'Leary also discussed the National Beneficiary Survey, an SSA study of beneficiaries with disabilities that looks at the programs and services they use, their health and well-being, and any job-related goals they have. It was conducted in 2004, 2005, 2006, and 2010.

During business meeting sessions, the Board was briefed by staff on the status of current projects, and discussed topics for possible future projects.

I certify that the minutes written for the November 16, 2011 meeting of the Social Security Advisory Board are correct.



Marsha Katz

Date: December 14, 2011

Acting Chair

Social Security Advisory Board