Percentage of CSRS/FERS New Claims w/ Errors by Agency
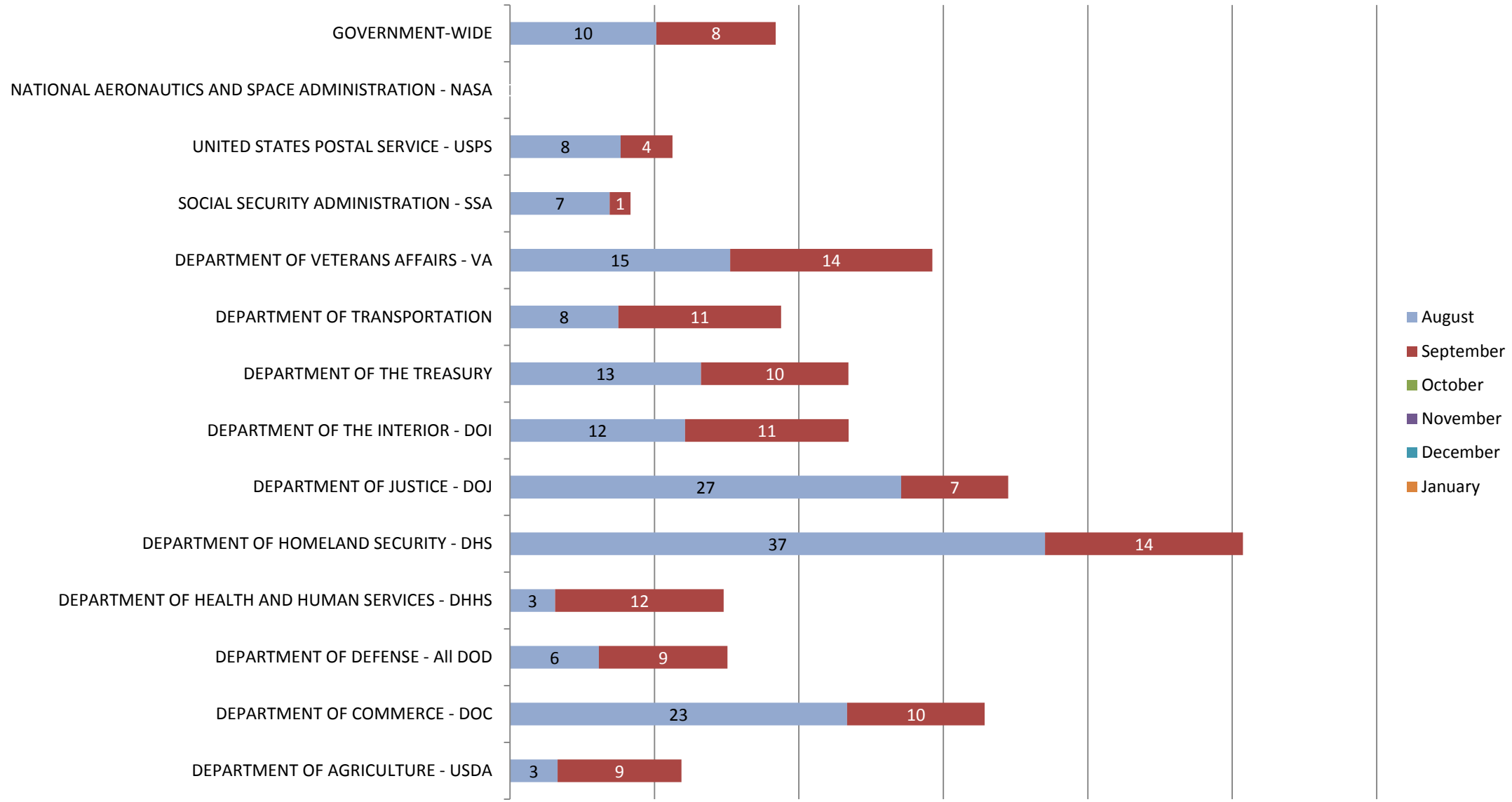
Agency	August	September
GOVERNMENT-WIDE	10	8
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA		
UNITED STATES POSTAL SERVICE - USPS	8	4
SOCIAL SECURITY ADMINISTRATION - SSA	7	1
DEPARTMENT OF VETERANS AFFAIRS - VA	15	14
DEPARTMENT OF TRANSPORTATION	8	11
DEPARTMENT OF THE TREASURY	13	10
DEPARTMENT OF THE INTERIOR - DOI	12	11
DEPARTMENT OF JUSTICE - DOJ	27	7
DEPARTMENT OF HOMELAND SECURITY - DHS	37	14
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	3	12
DEPARTMENT OF DEFENSE - All DOD	6	9
DEPARTMENT OF COMMERCE - DOC	23	10
DEPARTMENT OF AGRICULTURE - USDA	3	9

Legend:
- August
- September
- October
- November
- December
- January

Agency	August # of Cases	August % of Cases w/ Errors	September # of Cases	September % of Cases w/ Errors	October # of Cases	October % of Cases w/ Errors	November # of Cases	November % of Cases w/ Errors	December # of Cases	December % of Cases w/ Errors	January # of Cases	January % of Cases w/ Errors
DEPARTMENT OF AGRICULTURE - USDA	91	3	70	9								
DEPARTMENT OF COMMERCE - DOC	30	23	21	10								
DEPARTMENT OF DEFENSE - All DOD	650	6	887	9								
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	32	3	60	12								
DEPARTMENT OF HOMELAND SECURITY - DHS	54	37	73	14								
DEPARTMENT OF JUSTICE - DOJ	48	27	54	7								
DEPARTMENT OF THE INTERIOR - DOI	33	12	53	11								
DEPARTMENT OF THE TREASURY	121	13	98	10								
DEPARTMENT OF TRANSPORTATION	40	8	71	11								
DEPARTMENT OF VETERANS AFFAIRS - VA	210	15	250	14								
SOCIAL SECURITY ADMINISTRATION - SSA	58	7	69	1								
UNITED STATES POSTAL SERVICE - USPS	431	8	417	4								
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA	■	■	17	0								
GOVERNMENT-WIDE	**1955**	**10**	**2248**	**8**								

**The table above shows the agency by retirement application error rates for agencies in the August audit with at least 15 cases reviewed. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.